

ZLINE

ATTAINABLE LUXURY®



Installation and User Manual

BATH TUB FILLER

zlinekitchen.com



ZLINE Kitchen and Bath provides Attainable Luxury, where the kitchen and bath of your dreams is never out of reach. Through our unique designs and unparalleled quality, we're dedicated to providing you an elevated experience in the heart of your home. With an endless selection of features and finishes, our inspiration is your reality.

ZLINE
ATTAINABLE LUXURY®



ZLINE is fueled by a passion for innovation; A relentless pursuit of bringing the highest end luxury designs and professional features into everyone's homes.

Because we continually strive to improve our products, we may change specifications and designs without prior notice.

Scan the QR code to view the most up-to-date version of the Installation Manual and User Manual.

⚠ WARNING: This product can expose you to chemicals including nickel, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov.

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IMPORTANT SAFETY INSTRUCTIONS

PRIOR TO INSTALLATION

- We highly recommend using a plumber or certified professional for installation of this product.
- To keep the faucet from clogging, flush the water pipe before installation.
- Wrap all threaded connections with plumber's tape. Always wrap in a clockwise direction.
- Do not disassemble the main faucet body, as it has been manufactured and commissioned correctly and precisely before delivery to the factory.
- Please take note of different standards and regulations that are dictated by your local plumbing codes. This product is certified in accordance with North American building codes.
- Ensure the piping system is well secured to prevent rattling, vibration and banging noises caused by a water hammer (a pressure surge or wave caused when fluids change direction suddenly). We recommend plumbers use water hammer arrestors.
- Lastly, remove the unit's water cartridge in order to purge the water supply system for at least 30 seconds. Do this by unscrewing the lever on the handle by hand. Loosen set screw with a hex wrench. Remove the handle and unscrew trim cap by hand. Unscrew the locking nut with an adjustable wrench to remove the cartridge, then carefully reinstall.

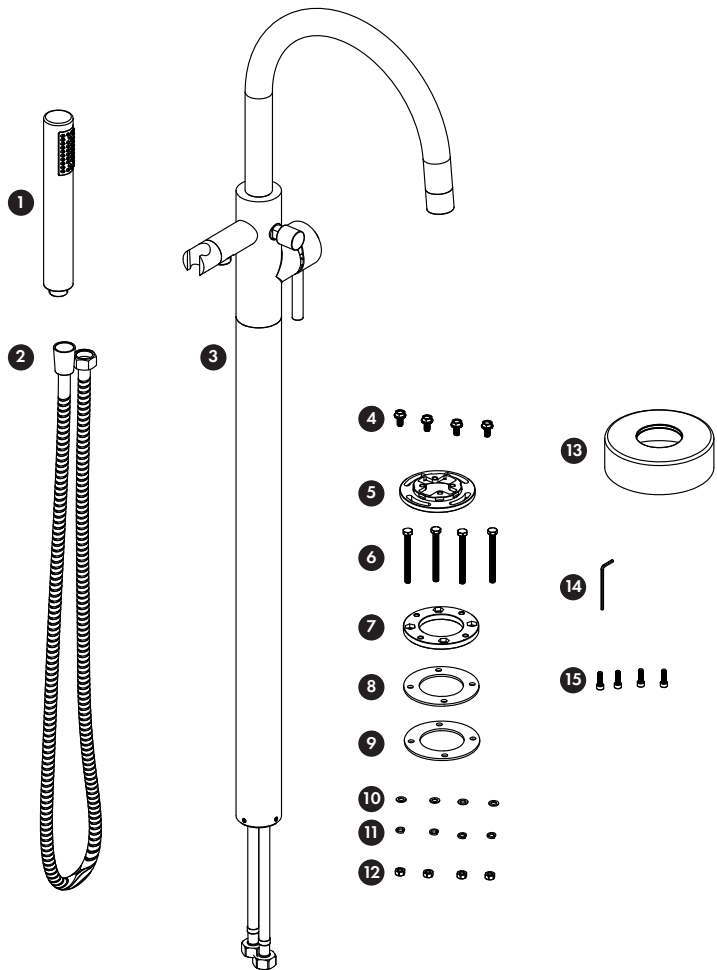
INSTALLATION PREPARATION

1. Shut off hot and cold water lines and let the water in the current faucet drain.
2. Cover your drain to avoid losing parts.
3. Loosen the hardware that keeps the current faucet in place. Remove faucet.

TOOLS NEEDED

- Adjustable wrench or 10 mm socket wrench
- Phillips head screwdriver
- Pencil
- Drill
- Hole saw

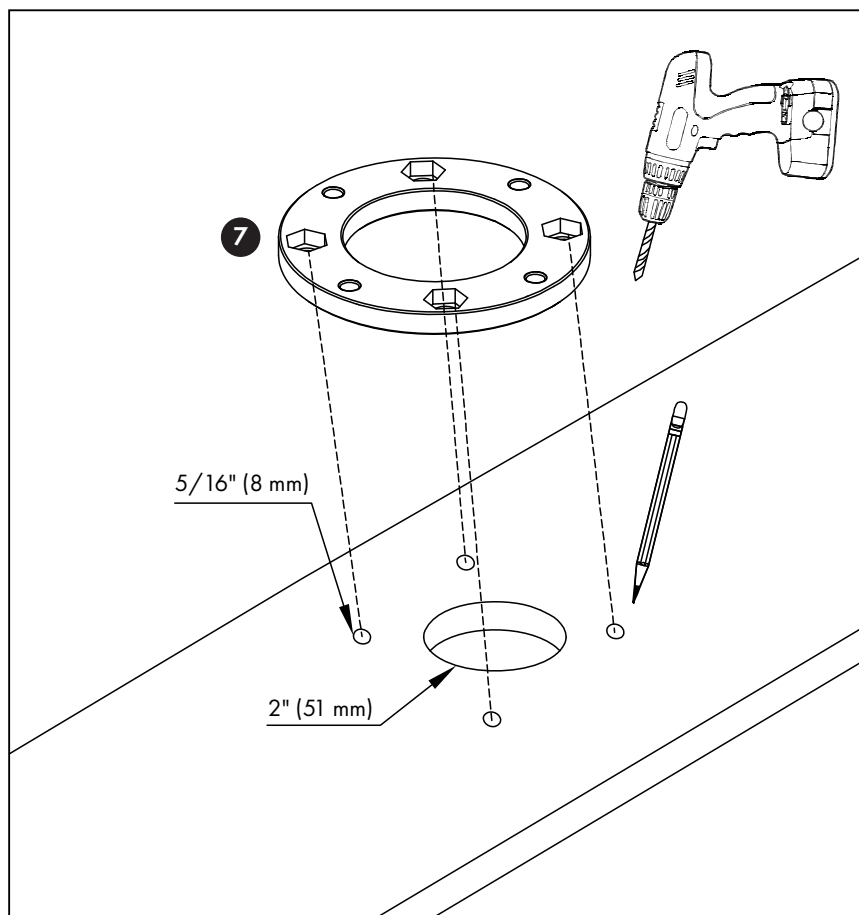
BEFORE INSTALLATION



- | | |
|----------------------------------|-----------------------------------|
| 1. Hand shower | 8. Rubber gasket (1) |
| 2. Hand shower hose | 9. 1/16" steel mounting plate (1) |
| 3. Main tub filler body | 10. Flat washers (4) |
| 4. Short bolts (4) | 11. Lock washers (4) |
| 5. Brass mounting ring (1) | 12. Fastening nuts (4) |
| 6. Long bolts (4) | 13. Mounting cap |
| 7. 1/4" steel mounting plate (1) | 14. Hex wrench |
| | 15. Phillips head lock screws (4) |

INSTALLATION

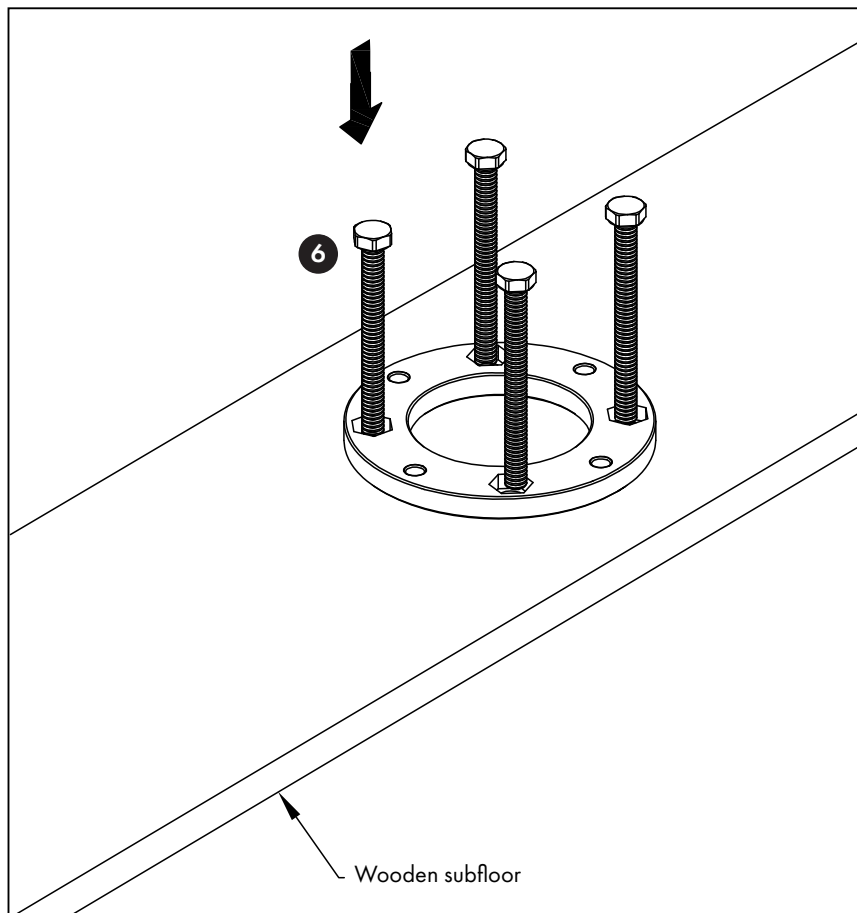
STEP 1



- Place the 1/4" (6 mm) steel mounting plate on the wooden subfloor where you plan to install the filler and use a pencil to mark 4 holes.
- Remove the plate and pre-drill those 4 holes using a 5/16" bit.
- Drill a 2" (51 mm) wide hole for hot and cold water lines to pass through.

INSTALLATION

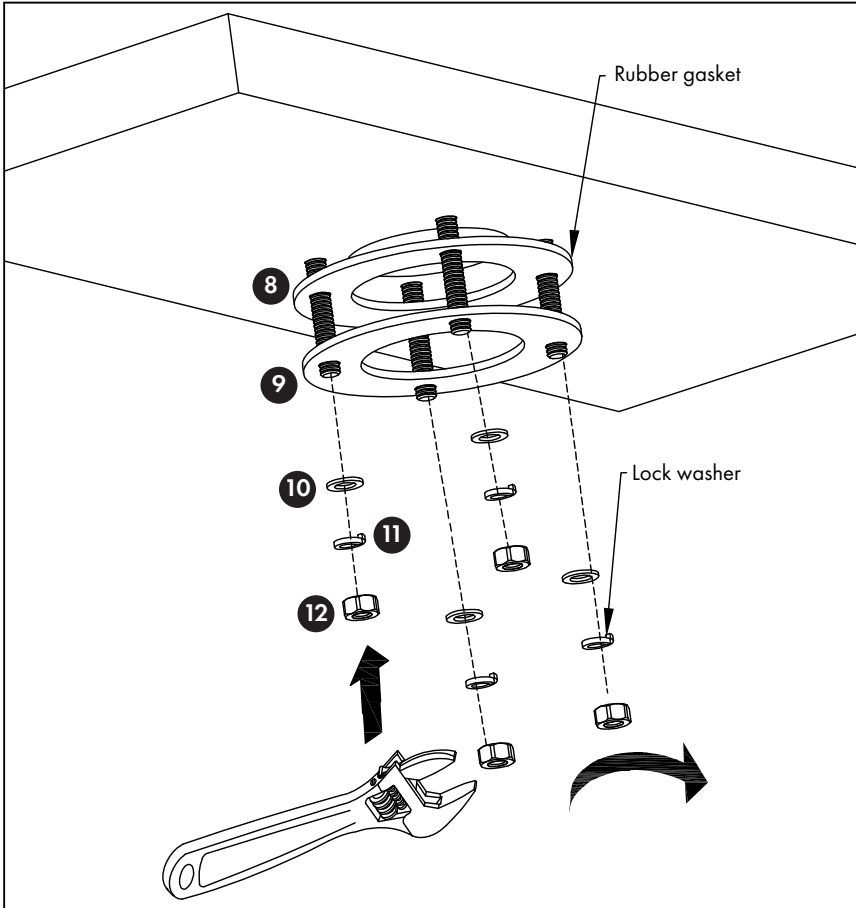
STEP 2



- Place your 1/4" (6 mm) steel mounting plate over the pre-drilled holes with the recessed bolt fittings facing up.
- Insert long bolts through the mounting plate and through the wooden subfloor where the tub filler will be mounted.

INSTALLATION

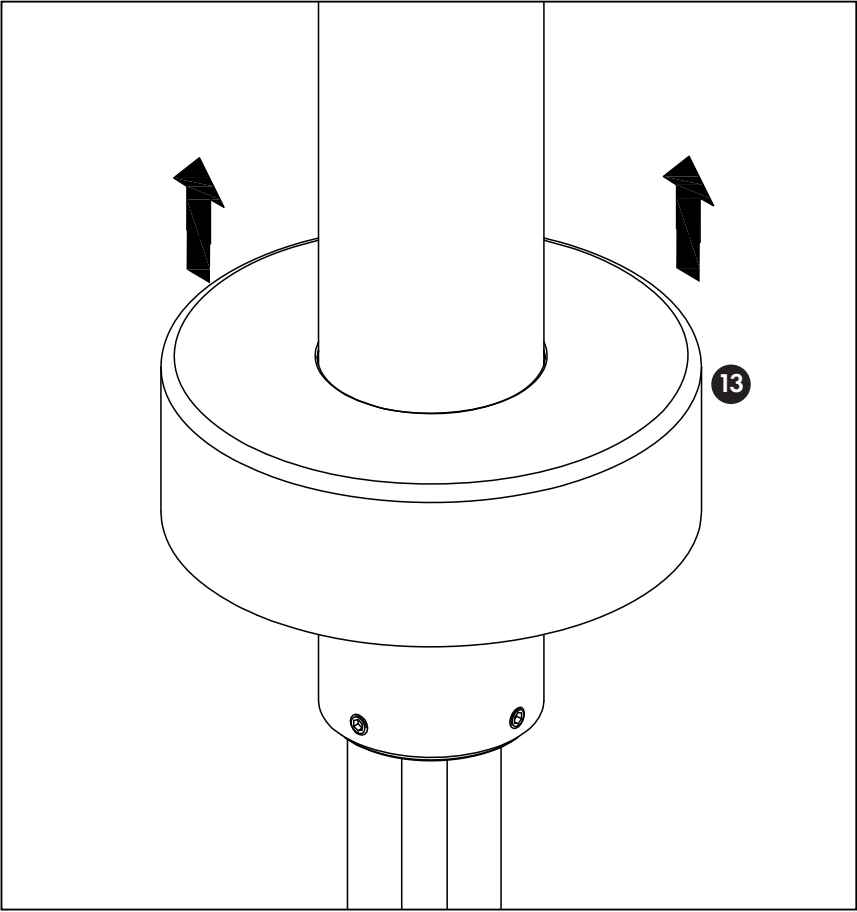
STEP 3



- Place your rubber gasket through the same long bolts on the underside of the subfloor.
- Next, slide in the 1/16" (2 mm) steel mounting plate.
- Place flat washers first, followed by lock washers, then hand screw fastening nuts.
- Use adjustable/socket wrench to tighten nuts and ensure everything is secure.

INSTALLATION

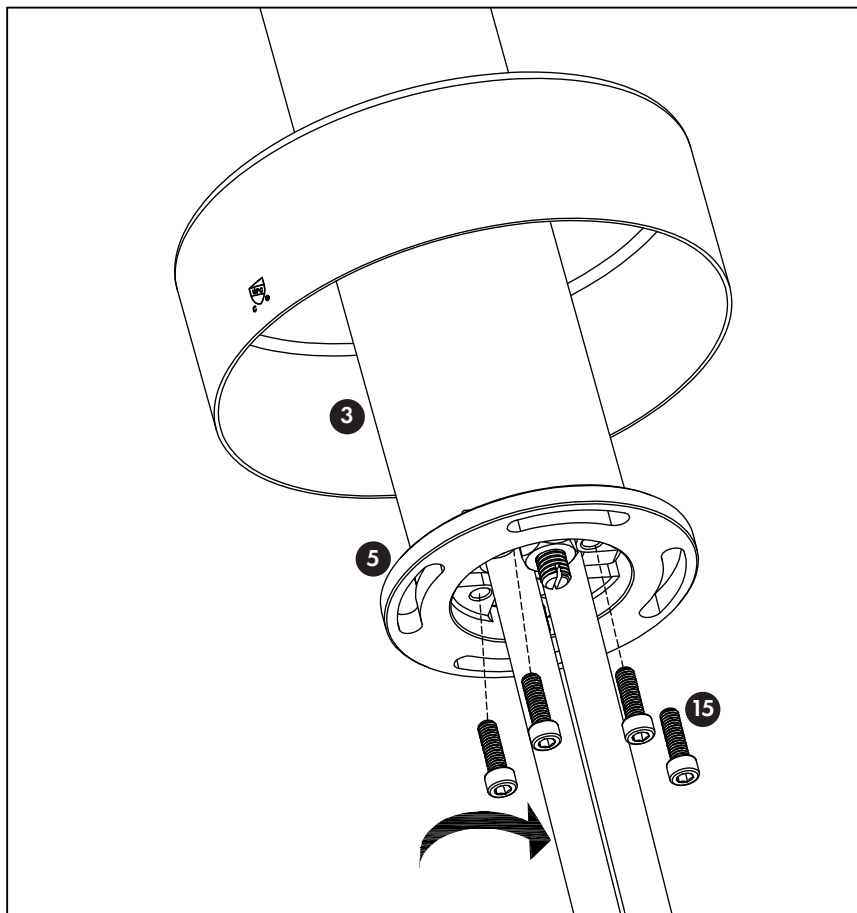
STEP 4



Next, on the main tub filler body, slide the mounting cap over the hot and cold water lines at the bottom and up to the base. Use caution to avoid scratching or damaging your equipment in the process.

INSTALLATION

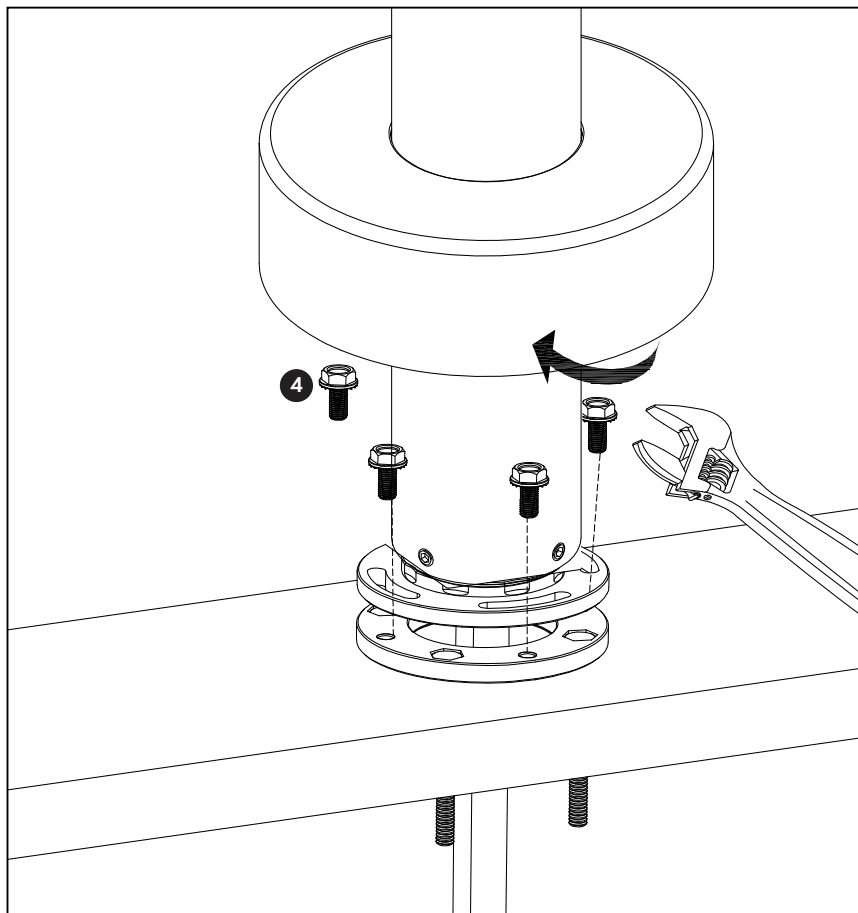
STEP 5



- Slide the brass mounting ring through the hot and cold water lines on the main tub filler body at bottom (see arrow), ensuring extended portion with 4 screw holes points up.
- Screw in 4 Phillips head screws to connect brass mounting ring to tub filler.
- Place unit through the pre-drilled 2" (51 mm) hole and match to previous brackets.

INSTALLATION

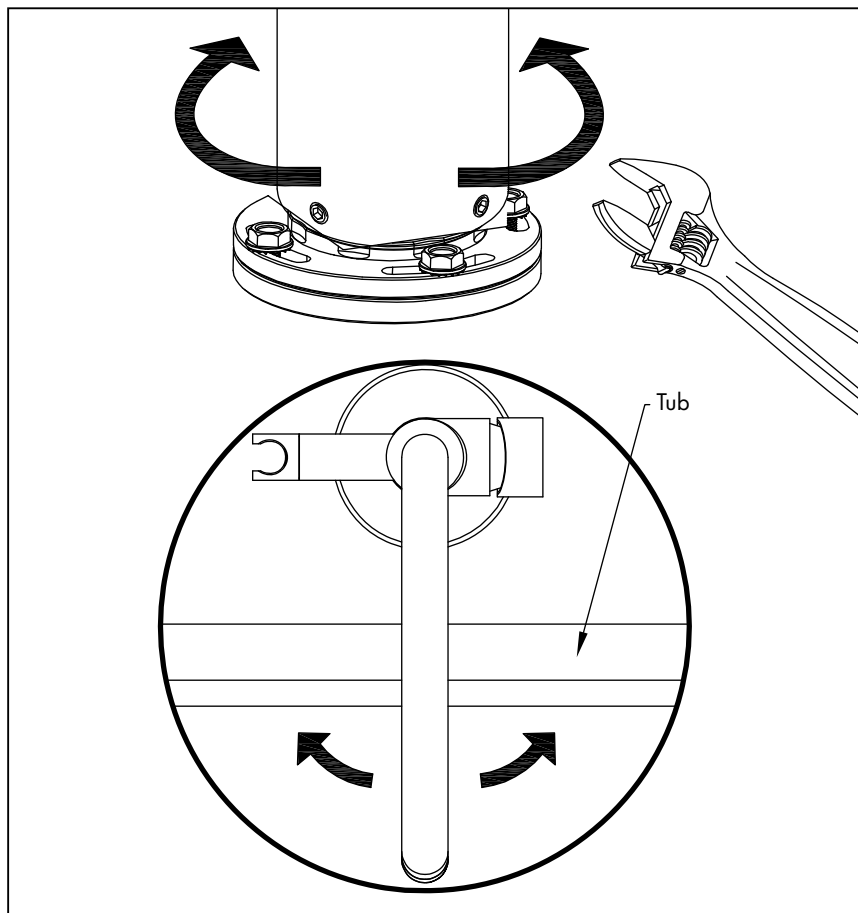
STEP 6



- Install short bolts through wider holes on brass mounting ring.
- Using adjustable/socket wrench, tighten bolts to attach to steel mounting plate.

INSTALLATION

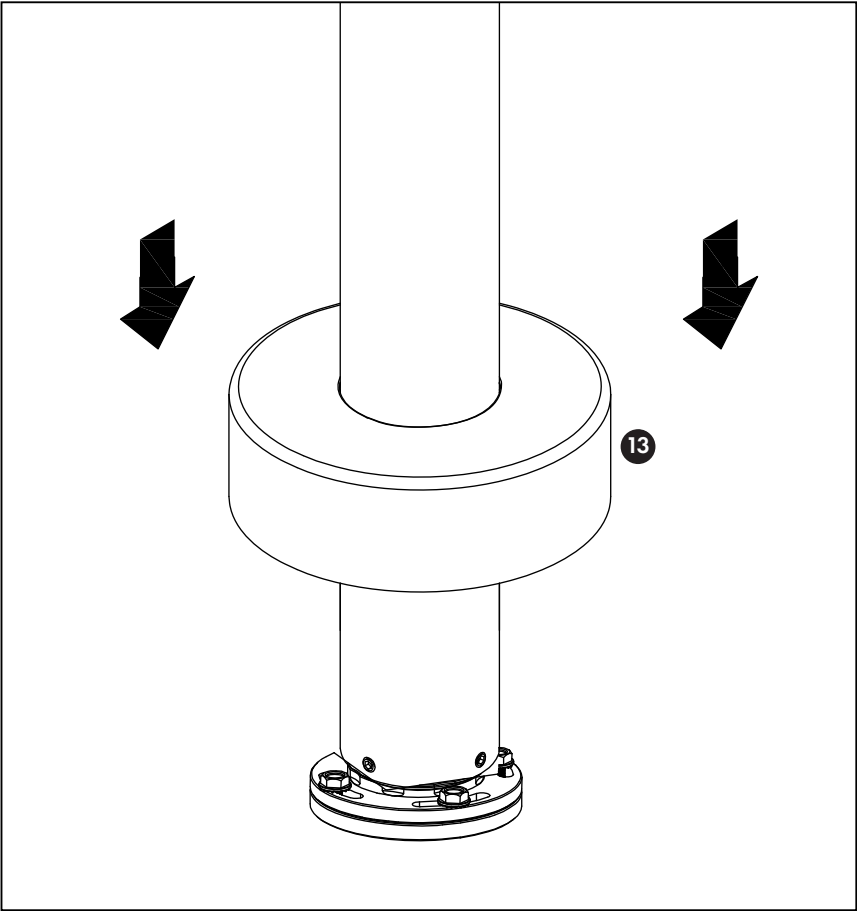
STEP 7



Adjust the spout direction clockwise or counter clockwise to the proper position, then tighten bolts into place with adjustable/socket wrench.

INSTALLATION

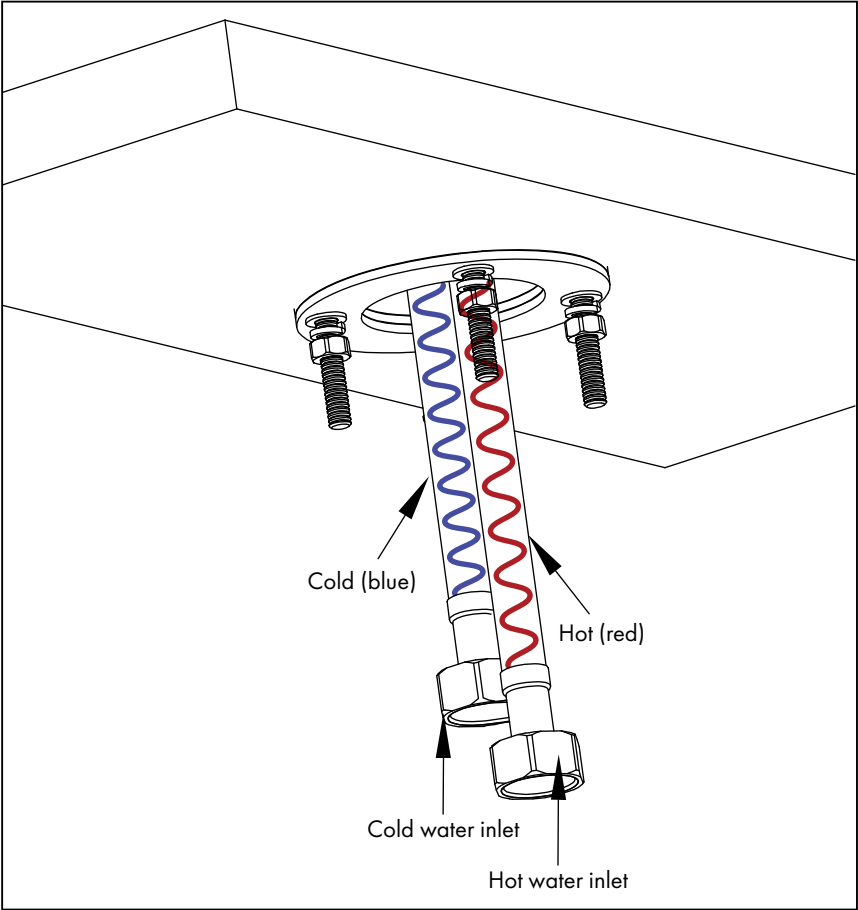
STEP 8



Lower mounting cap into position.

INSTALLATION

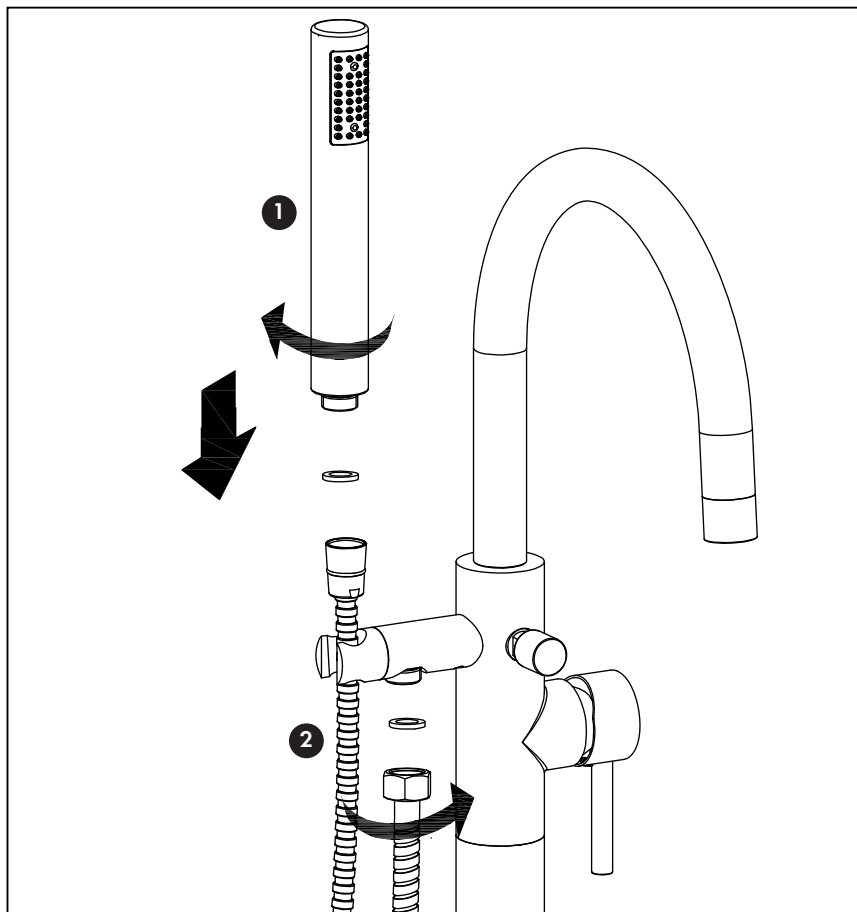
STEP 9



Connect the water lines to the corresponding water supply valves. Apply plumbers' tape to ensure there are no leaks.

INSTALLATION

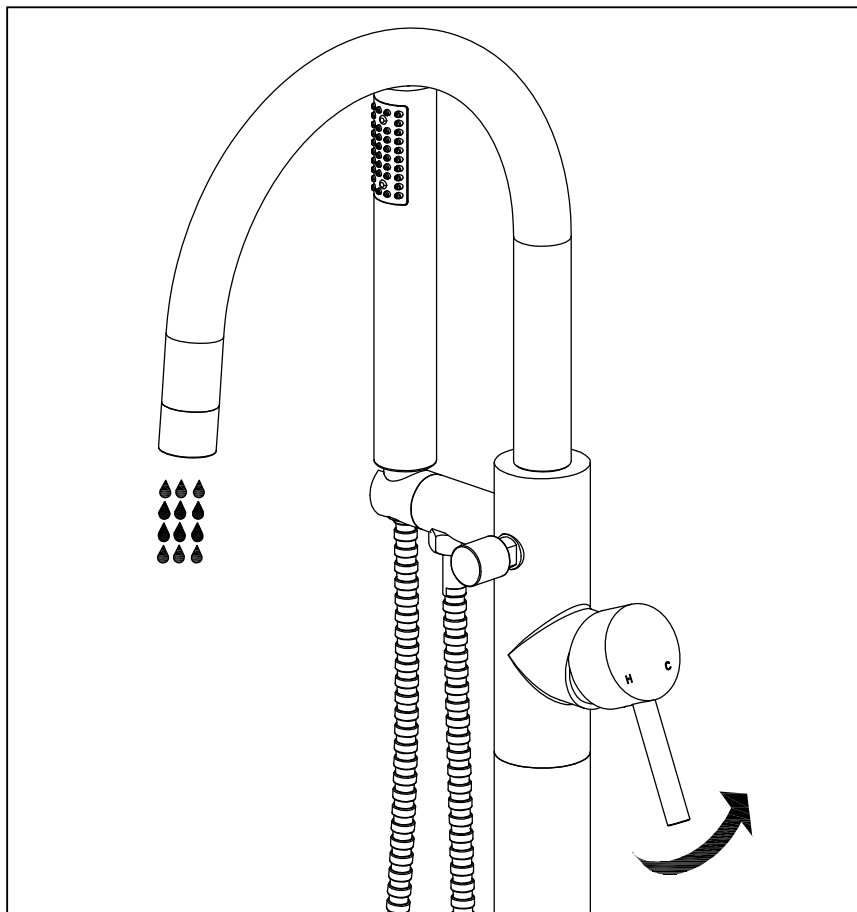
STEP 10



Remove plastic coverings on shower handle and shower hose and use washers to connect to main tub filler body. Use care to not overtighten.

INSTALLATION

STEP 11

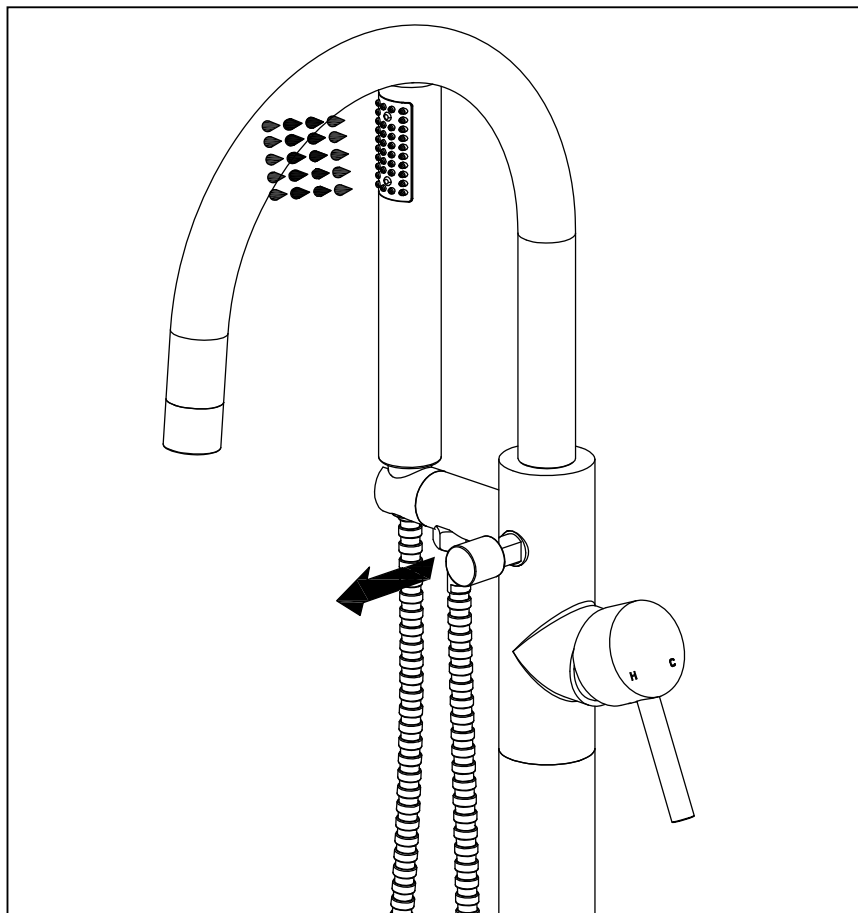


With installation now complete, turn hot and cold water lines back on to the unit, then pull water valve lever.

NOTE: It may take a few seconds for water to fill the pipes and begin flowing. To test the water, turn on the faucet and check for leaks.

INSTALLATION

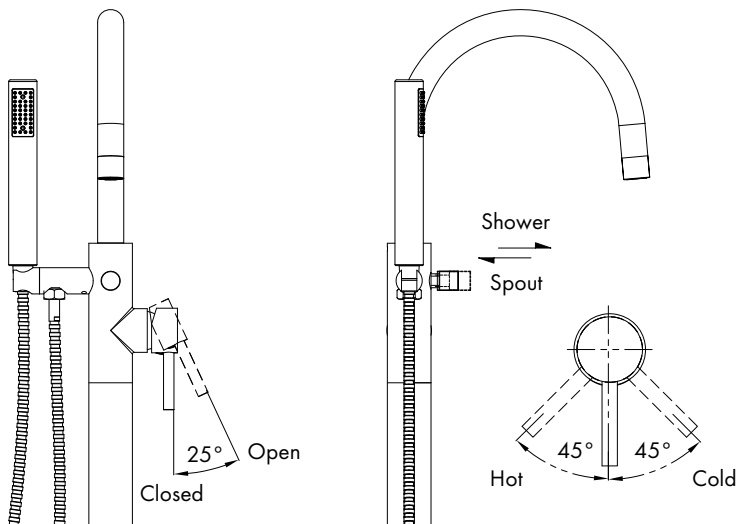
STEP 12



Lastly, to set the shower handle system, pull on the diverter valve knob with the water on (see arrow).

OPERATION

OPERATION



CARE AND MAINTENANCE

CARE AND MAINTENANCE

To keep the product clean and shining, follow the steps below:

1. Rinse clean with water and dry with a soft cloth.
2. Do not clean with soaps, acid, polish, abrasives, or harsh cleaners.
3. Do not use any cloths with a coarse surface.
4. Clean the aerator at the end of the faucet of any debris.

NOTE: Do not over tighten screws/nuts on your tub filler. Finger tighten, then use a wrench/screwdriver as needed to tighten until snug.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTIONS
There is leakage under the handle.	The locking nut has come loose.	Unscrew the lever on the handle by hand. Loosen set screw with a hex wrench. Remove the handle and unscrew trim cap by hand. Tighten locking nut with an adjustable wrench.
Water will not shut off completely.	Cartridge may be defective.	Unscrew the lever on the handle by hand. Loosen set screw with a hex wrench. Remove the handle and unscrew trim cap by hand. Unscrew the locking nut with an adjustable wrench. Remove ceramic disc cartridge. Check for cracks.
There is a leak between the spray head and the hose.	The spray head may be loose or the washer is not seated correctly in the hose connection.	Tighten the spray head by hand until snug. Make sure the washer is seated correctly.

WARRANTY

COVERAGE

ZLINE Kitchen and Bath ("ZLINE") plumbing products have a limited lifetime warranty from the original purchase date for the original purchaser of the product.

ZLINE warranty periods begin from the original date of product delivery and solely cover the original purchaser of the product, delivered new and in its original carton. ZLINE will provide free-of-charge, non-consumable replacement parts for the components that failed due to manufacturing defects. It is the responsibility of the customer to install all replacement parts, as ZLINE does not perform service repairs on its plumbing products.

ZLINE's liability is limited to the original purchase price of the product. Additional injuries, losses, damages, or other inconveniences caused by product malfunction or defects in materials are not covered under the terms of this warranty.

TERMS

ZLINE warranties apply only to the original purchaser of a ZLINE product installed for normal residential use. This is defined as a single-family, residential dwelling in a non-commercial setting. Any warranty claim stemming from installation, operation, or any other use within a commercial setting is not covered under this limited warranty.

Commercial settings include, but are not limited to: schools, churches, hotels, restaurants, vacation rentals such as Airbnb, daycare centers, private clubs, fire stations, common areas in multi-family dwellings, nursing homes, food service locations, and institutional food service locations such as hospitals or correctional facilities.

This warranty is non-transferable and will not under any circumstance be extended based on the date of installation — the warranty period takes effect from the date of delivery and only covers the original purchaser. The warranty applies only to products installed in the contiguous United States and the District of Columbia.

Out-of-pocket payments will not be reimbursed for replacement parts unless prior approval is received from ZLINE. Unapproved out-of-pocket payments for parts will not be reimbursed. Out-of-pocket payments for any type of service will not be reimbursed, as ZLINE does not perform service repairs on its plumbing products. All warranty procedures must be followed to maintain warranty coverage.

WARRANTY

If ZLINE is unable to replace the defective part after a reasonable number of attempts, ZLINE reserves the right to offer to replace the product or provide the original purchaser a full refund of the purchase price of the product (not including installation, removal, or other charges that were not included in the original purchase price).

The original purchaser of the product must provide the original proof of purchase, including the purchase date, when filing a claim to obtain replacement parts or refunds. Additionally, the original purchaser of the product must provide the serial number of the product when filing a claim to obtain replacement parts or refunds.

This warranty shall not apply to any ZLINE product in which the original factory serial number has been removed, altered, or cannot be readily determined for any reason. Further, ZLINE is not responsible for damage resulting from, but not limited to: shipment, delivery, or improper installation; negligence or improper maintenance, misuse, or abuse of the product; unauthorized alteration, modification, or tampering with the product; accident, fire, floods, pest infestations, pandemics, natural disasters, or any other unpreventable or unexplained acts of nature, commonly referred to as "acts of God"; water leaks or water damages caused by improper water supply or water connections associated with installation or disassembly of the product; and service to correct installation not in accordance with the instructions contained in ZLINE's product manuals and/or with local government codes.

Additionally, this plumbing warranty does not apply to aesthetic damage, scratches, or natural wear caused by normal use; second-hand, open box products, or products purchased from an unauthorized retailer; consumable parts including, but not limited to, rough-in valves, aerators, diverter handles, sprayers, spouts, hoses, and flange covers; and damages, problems, or any type of performance-related issues stemming from alteration or tampering with the product, including, but not limited to, painting stainless steel, black stainless, Satin Stainless Steel, or any other finishes or any portion of the product's interior or exterior.

Information contained within ZLINE's installation and user manuals, in addition to product information included on ZLINE's website and all related digital listings, do not cover every possible condition and situation that may occur during the installation or operation of ZLINE products.

WARRANTY

ZLINE reserves the right to make changes at any time to its products when considered safe, necessary, and useful. Always check the ZLINE website for the most up-to-date version of its product manuals: www.zlinekitchen.com/pages/manuals.

Do not install or operate any ZLINE product if it has missing or broken parts or if it arrives damaged due to shipping. If ZLINE products arrive damaged, contact ZLINE Customer Experience at 1-614-777-5004 for help. Failure to report a damaged appliance prior to installation or operation may void the warranty. ZLINE does not perform service repairs on its plumbing products. ZLINE disclaims responsibility for damage or injury caused by improper installation or use of any of its products.

WARRANTY



SERVICE

For warranty service, please contact our Customer Service team at 1-614-777-5004 or visit www.zlinekitchen.com/contact to utilize our online Customer Experience Portal.



Scan the QR code to view the most up-to-date version of our user manual and installation guide.



Need to purchase a part or accessory for your ZLINE product?
Visit www.zlineparts.com, ZLINE's official parts distribution partner.

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