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model
PASSPORT™

**HANDHELD GARMENT STEAMER
OWNER'S GUIDE**

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product to be
perfect.

If it is not, we
will make it
right.

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CONTENTS

Important Safety Instructions	4
Features	9
Filling Water Tank.....	11
Fabric Steaming	13
Storage & Care	15
Troubleshooting	18
Warranty.....	20

READ ALL INSTRUCTIONS BEFORE USING IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See vornado.com to view, download and print the most current version of this owner's guide.

When using your appliance, basic precautions should always be followed, including the following:

INTENDED USE: Use appliance only for its intended use. This product is intended to be used indoors for garment steaming in

the United States. This product is not intended for commercial or industrial use. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

-  **WARNING: Risk to Children and Impaired Persons**
Supervision is required during the installation, operation, cleaning and maintenance of this product by children 12 years of age and younger and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.
- Close supervision is required for any appliance used by or near children and pets. Do not leave the appliance unattended while it is connected.

-  **WARNING: BURN HAZARD - To reduce the risk of burns or injury to persons, observe the following:**
- Use caution when handling this steam unit. Burns can occur from touching hot metal or plastic parts, hot water, or steam. Do not touch Steam Nozzle while unit is in use. Use caution when you turn unit upside-down – there may be hot water inside.
 - Do not attempt to use unit without properly filling Water Tank. To avoid burns from escaping steam when refilling tank: Press and hold Steam Trigger to release all remaining steam pressure and

always allow unit to cool before refilling.

- To reduce the risk of contact with hot water emitting from steam vents, check appliance before each use by holding it away from body and operating steam button. Do not operate unit if steam vents are blocked.
- Do not point steam vents at people or pets as serious injury or damage can occur.
- Do not iron or steam articles while wearing. Remove article before using this appliance.

 **WARNING - To avoid damage to the unit or power cord, and to reduce risk of fire, electrical shock and injury to persons, observe the following:**

- Do not use the product if it has been dropped, if there are visible signs of damage, or if it is leaking. Shock, fire, or injury may occur.
- Do not allow cord to touch hot surfaces. Let appliance cool completely before putting away. Do not wrap cord around the unit, use the cord wrap provided for storage.
- Never yank cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
- This appliance has a polarized plug (one blade is wider than the other.) To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a

- qualified electrician. Do not attempt to defeat this safety feature.
- If an extension cord is absolutely necessary, a cord with a 8A ampere rating should be used. Cords rated for less amperage may overheat. Care should be taken to arrange the cord so that it cannot be pulled or tripped over.
 - A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
 - To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
 - Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
 - To reduce likelihood of circuit overload, do not operate another high wattage appliance on this same circuit.
 - Only use distilled water to fill unit. Do not use cleaning agents or other substances to fill unit. Cleaning agents and other substances could result in injury or damage to the unit.
 - Use caution when carrying unit up stairs or over obstacles, or when using unit on or near an uneven surface.
 - Wrap cord with supplied cord wrap fastener when storing.
 - Always allow unit to cool (30 minutes for complete cooling) and empty Water Tank before storing.

⚠️ SERVICING WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:

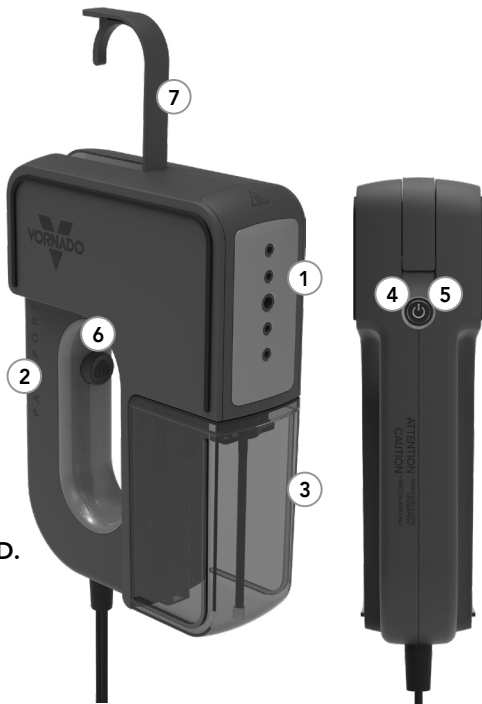
- Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury to persons when the appliance is used. For information about available products and parts replacement, visit vornado.com/support or contact Vornado Consumer Service by phone (1-800-234-0604) or email (consumerservice@vornado.com).
- If Steam Status Light does not illuminate when unit is plugged in and Button is set to “ON” position, unit is not operating normally. Immediately disconnect cord from power supply, then refer to troubleshooting guide in this manual for assistance.
- Clean your product regularly, only as is instructed in this manual. Prior to cleaning, turn off the power on your product and unplug. Do not use gasoline, thinners, solvents, ammonias or other chemicals for cleaning. Refer to the cleaning instructions provided.

SAVE THESE INSTRUCTIONS

FEATURES

UNIT FEATURES

- 1 Steam Nozzle
- 2 Handle
- 3 Water Tank
- 4 On / Off Button
- 5 Steam Status Light
- 6 Steam Button
- 7 Storage Hook
- 8 Auto Shut-Off
(not shown)



CAUTION: BURN HAZARD.

Do NOT touch the Steam Nozzle or surrounding area. Use CAUTION to avoid touching the heated plate when refilling the unit.

- 1 STEAM NOZZLE**
Emits the flow of hot, penetrating steam.
- 2 HANDLE**
Stays cool while providing maximum grip and comfort.
- 3 WATER TANK**
Holds 7.5 oz. (221 ml.) of water.
- 4 ON / OFF BUTTON**
- 5 STEAM STATUS LIGHT**
Illuminates red while steamer is heating and will illuminate green when ready to use.
- 6 STEAM BUTTON**
Produces steam with initial press of Steam Button. To stop product from emitting steam, press the Steam Button a second time.
- 7 STORAGE HOOK**
Integrated hook allows you to hang to store or travel in a garment bag. Do not hang while in use, for storage only.
- 8 AUTO SHUT-OFF**
Release of the Steam Button starts a 20 minute timer so that product automatically shuts off after 20 minutes unless Steam Button is pressed again.

FILLING WATER TANK

1. Turn OFF (Ⓢ) and unplug unit from power source.
2. Place steamer on a flat, heat resistant, level surface.

⚠ CAUTION: If unit has been in use, allow to cool (5 minutes for minimum cooling before removing Water Tank and adding water).

3. Remove Water Tank by pulling the Water Tank downwards away from the unit, see Figure 1.
4. Remove rubber cap from top of Water Tank and fill with distilled water from a bottle or cup. Replace rubber cap on top of the Water Tank. Do not overfill Water Tank.

NOTE: In order to extend the life of your unit and keep it functioning at its maximum potential, it is highly recommended that distilled or demineralized water be used in Water Tank.

⚠ CAUTION: Burn Hazard. Using tap water could result in mineral buildup which could block the steam outlets, causing this unit to spit or spurt hot water. Follow cleaning instructions provided.

5. Replace Water Tank by pushing firmly into the unit and twist tank to lock

position until it clicks into place.

⚠ WARNING - Pinch Hazard: Take care to not pinch your fingers or hand when replacing water tank into unit.

FIGURE 1



FABRIC STEAMING

 **CAUTION:** When steaming any material for the first time, it is recommended that you test on a small inconspicuous area before proceeding. Do not use on synthetic fabrics such as 100% nylon or polyester, or other steam-sensitive materials.

NOTE: Be sure the Water Tank has already been filled before following these steps.

1. Plug power cord into a standard electrical outlet.
2. Power on and wait approximately 20 seconds until the Steam Status Light turns from red to green, indicating the unit is ready to use.
3. Direct Steam Nozzle towards fabric material you wish to steam. See below for additional tips and procedures.

 **WARNING:** To reduce risk of steam injury, always be sure that Steam Nozzle is pointed in a safe direction (away from yourself, other people and pets) when steaming.

STEAMING GARMENTS:

- Hang garment from a clean, rust-free hanger.
- Direct Steam Nozzle towards bottom of garment. Steam will rise along

inside and outside of material, removing wrinkles. Slowly slide Steam Nozzle upward from bottom to top of garment.

- Direct Steam Nozzle away from garment and smooth material with your free hand.
- Repeat as necessary until garment is fresh and wrinkle-free.

GENERAL STEAMING TIPS:

- For most effective results, hold Steam Nozzle within 1/2" of fabrics, or press it directly against surfaces.
- Curtains and draperies can be steamed while still hanging.
- To remove wrinkles from towels, handkerchiefs and napkins, drape them over a rod or towel rack and gently steam them.
- Heavier fabrics may require repeated steaming to achieve desired results.
- To remove exceptionally stubborn wrinkles, steam both sides of fabric.
- Be especially careful when steaming any delicate fabrics that may be damaged by heat or water spotting.

When you are finished using your steamer, immediately turn off and unplug power cord from electrical outlet. Refer to Storage & Care for proper storage and maintenance procedures.

STORAGE & CARE

PROPER STORAGE

Preparing your steamer for storage is quick and simple. When you have completed your tasks, follow the steps listed below.

1. Push the Power ON/OFF Button (Steam Status Light will turn off) and unplug power cord.
2. Allow unit time to cool (at least 30 minutes).
3. Remove Water Tank and drain any remaining water into a sink or tub to minimize potential mineral build-up. Replace Water Tank when done.
4. Wrap cord with supplied cord wrap strap when storing. Do not wrap cord around the product.
5. Store steamer using the Integrated Storage Hook or in a cool, dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may cause the unit to spit water, which can result in burn injuries, and limit the effectiveness and reduce the life of your steamer.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your steamer. In addition, it is recommended that the cleaning procedure below be followed at least once a month in order to remove any

deposits that form. This will help to extend the life of your steamer and keep it functioning at its maximum potential.

TO REMOVE MINERAL BUILD-UP:

1. Follow STEPS 1-3 under Proper Storage section above. However, do not replace Water Tank at the end of STEP 3.
2. Fill Measuring Cup (not included) with 1 oz. (29.6 ml) distilled water and 1 oz. (29.6 ml) vinegar. Never add soap, detergent or other cleaners as this could cause damage to the product.
3. Slowly pour water-vinegar solution into Water Tank through Fill Hole, then replace Water Tank Cap.
4. Plug in power cord and press ON/OFF Button to turn unit on. Once heated, press the Steam Button to allow unit to produce steam for 1 minute, then turn unit off.
5. Allow unit to sit for approximately 30 minutes, then press ON/OFF Button to turn unit on again and repeat Step 4 above. Repeat until the remainder of the Water Tank's contents are steamed out.
6. Once Water Tank is drained, turn unit off and refill Tank with 5 oz. (148 ml) of fresh distilled water. Allow unit to steam until Water Tank is empty. Repeat as necessary until vinegar odor dissipates.
7. Turn unit OFF, unplug power cord and store steamer in a cool, dry location.

IMPORTANT: On average, it is recommended that you follow the mineral build-up removal procedure once per month (if unit is used once every week). More frequent use may require following the procedure more often in order to keep your steamer operating at full potential. Do not exceed 1 hour of use without cleaning out mineral build-up. Failure to remove mineral build up can result in clogged outlets and hot water spraying/spewing.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE AND SOLUTION
Unit fails to heat up. Steam Status Light DOES NOT illuminate.	Unit is not plugged in. Plug power cord into electrical outlet.
	The ON / OFF Button is pressed Off. Make sure the ON / OFF Button is pressed to turn the unit On and Steam Status Light is illuminated.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse. Reset circuit breaker / ground fault interrupter, or replace fuse. For assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair. Immediately cease usage and unplug. Contact Consumer Service for assistance.
Unit heats up, but fails to steam. Steam Status Light does illuminate.	Water tank is empty. Refer to Filling Water Tank procedure.
	Mineral build-up in unit. Refer to Storage & Care section for details.
NOTE: Always allow sufficient time for unit to heat up before pressing Steam Button.	Unit is still heating up. Wait to use the Steam Button until the Steam Status Light has turned green.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE AND SOLUTION
Steam output is weak or intermittent.	Mineral build-up in unit. Refer to Storage & Care section for details.
Unit is spitting water with residue.	Mineral build-up in unit. Refer to Storage & Care section for details.



WARRANTY

We expect this product to be perfect. If you're not satisfied with this product, let us know.

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help@vornado.com

Vornado Air LLC ("Vornado") warrants to the original consumer or purchaser this Vornado® Product ("Product") is free from defects in material or workmanship for a period of three (3) years from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty service: Call 1-800-234-0604 or email help@vornado.com to obtain a Return Authorization ("RA"). Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code, e-mail, and phone number when contacting Vornado for warranty service. To file a contactless warranty claim, visit vornado.com/contact-us.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center, or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties. The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY



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