

ALTERNATING SEAT CUSHION

CSH1084

vive
vivehealth.com



To see all FAQs
in one place,
visit vhealth.link/jas

OWNER'S MANUAL

ALTERNATING SEAT CUSHION

WHAT'S INCLUDED

- 1x Alternating Pressure Cushion
- 1x Pump Carry Bag
- 1x Rechargeable Pump
- 1x Charging Cord (13ft)
- 1x Spare Air Cell
- 1x Repair Kit
- 2x Replacement Filter
- 2x Spare O-Rings

CHARGING

Ensure you have read and understood the charging features before use. The battery indicator will turn red when the battery is low.



To charge, connect the power adapter to a standard US 110V outlet and connect the remaining cord to the side of the pump.



1. How long does the battery last?

- Approximately 6 to 7 hours when set to the highest setting. The lower pressure settings use less power and will provide a longer battery life.

2. How long will it take to charge?

- Approximately 5 hours to charge when completely empty. We suggest leaving it charging overnight for ready use in the morning.

3. What happens if the battery runs out during use?

- If the pump is accidentally turned off or if the batteries run out during use, the pump will shut off automatically. The cushion will remain inflated on the current setting until the air tubes are disconnected from the pump.

4. How do I clean the cushion and pump?

- To clean your cushion, simply spray it with disinfectant or water and wipe it until clean.
- The cover is waterproof and can be safely washed with small amounts of moisture.
- Gently wipe the pump off with a dry cloth if needed.

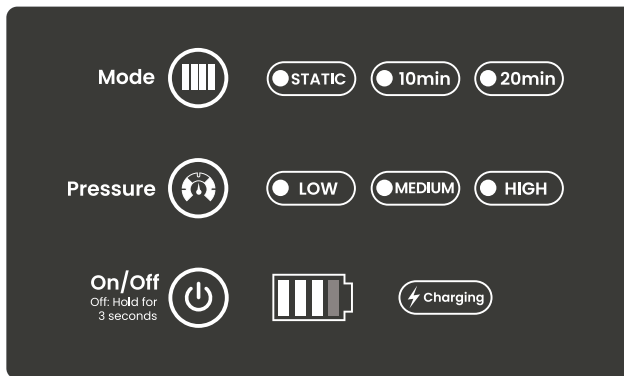
5. How often do I replace the filter?

- We recommend replacing the pump filters once a year. They are located under the pump and a spare is included for replacement.

6. Can I repair my unit if I find a leak in the air cells?

- Yes. The product comes with a patch kit that can be used to repair small air leaks if needed. Follow the instructions on page 8 for **“Repair Procedures”**.

UNDERSTANDING THE PUMP



Mode Button

Press to choose the desired amount of time in use.

Static: Cushion completely full, no alternating.

10min: Keeps alternating every 10 minutes.

20min: Keeps alternating every 20 minutes.

Pressure Button

Press to choose the desired level of pressure.

Low - 40mmHg

Medium - 60mmHg

High - 100mmHg

Battery

Indicates the pump's battery life.

On/Off Button

Press to turn on and off.

Charging

Indicates when the pump is actively charging by illuminating when plugged in.

ALTERNATING SEAT CUSHION SETUP

1. Unroll the cushion.
2. Unbuckle the secure strap.
3. Position the cushion onto the seat. The hose should be on the backside of the seat.
4. Wrap the secure strap around the seat and connect the buckle. This will keep the seat cushion from slipping forward and needing adjustments during use.
5. Use the hooks to hang the pump on the back of the seat, or you can use the included bag to store the pump.
6. Connect the cushion to the pump.



7. Press the power button to turn on the pump. It will immediately start inflating. Before positioning the patient onto the cushion, wait until the cushion has been fully inflated (approx. 5 mins).



8. Select the pressure and mode.



REPAIR PROCEDURES

How to Fix Small Holes Using the Patch Kit.

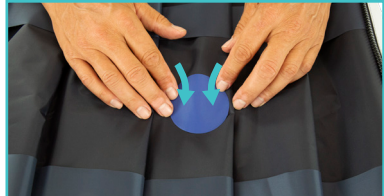
If you notice a small leak in the cushion, use the provided repair kit to help patch it up.

Follow these steps to mend any small holes:

1. Fully deflate the cushion and unzip the cover. Find the location of the puncture.



2. Lightly clean the surface around the puncture with Isopropyl alcohol to remove any dirt. Let it dry before continuing.
3. Remove the cap from the glue container, flip it over, and use the point in the cap to break open the seal of the glue container.
4. Apply a thick line of glue in a circle about $\frac{1}{4}$ to $\frac{1}{2}$ inches away from the puncture. Position the patch over the hole and press lightly to spread the glue.

**NOTE:**

Do not apply glue onto the puncture itself, as it may seep into the air cell and accidentally glue the insides of the chamber together. This would result in a dimple that may cause more damage when you try to reinflate.

5. Place a relatively heavy, flat item over the patch and let it sit for at least 1 hour to allow the glue to fully dry.
6. Once the glue is dry, check to see that it formed an even ring around the puncture. If there is excess patch rolling up around the glue, you can either carefully trim it off or apply additional small amounts of glue to hold it down.
7. Several hours after the last glue application, you may attempt to reinflate the cushion as normal.

O-ring Replacement

Your cushion comes with extra o-rings, follow the steps below for proper replacement.

1. Remove the old o-ring from the connector.



2. Place the o-ring over the connector and secure.

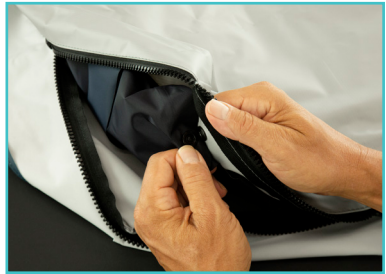


FULL AIR CELL REPLACEMENT

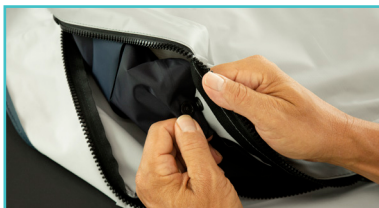
If a leak is too large to be patched, you will need to replace the entire chamber. Your cushion includes a replacement chamber for this purpose.

Follow these steps to replace the chamber:

1. Fully deflate the cushion, unzip the cover, and find the chamber that is punctured.
2. Unsnap the chamber at both the left and right end to detach it from the cover.
3. Detach the rubber hose connected to the air cell and remove the plastic holders.



4. Install the replacement chamber and make sure to thread it completely through the plastic holders.
5. Attach the rubber hose to the new chamber. Make sure that the hoses are securely in place before turning on the device.



FILTER REPLACEMENT

We recommend changing out the filters every year of use. The pump includes several replacement filters.

1. Open the filter cover under the pump.



2. Open the filter cover under the pump.



TROUBLESHOOTING

Problem	Solutions
Compressor pump turns on, but seat cushion will not inflate.	1. Check the hose connections from the pump and seat cushion. If there are any leaks the cushion will not inflate properly. Firmly place each hose back into place as needed to re-establish the connection. 2. Check to make sure you have a mode and pressure level selected on the pump.
Compressor pump does not turn on.	1. If there is a red light on the battery indicator, this means the pump is on low charge or has completely run out. Follow the instructions in the Charging Section to recharge your pump. 2. Connect the charging adapter to the pump and to a standard 110V US outlet. Check if the pump's charging indicator lights up and try turning the pump on while the pump is charging. If the pump still will not turn on while plugged in or fully charged, please contact Vive Health customer service.
Seat cushion will not alternate.	1. Make sure each hose is properly connected and secured to the cushion. 2. Check for any leaks within the cells. If there is a leak please follow the instructions in the Repair Procedures and/or Full Air Cell Replacement sections to learn how to patch the seat or fully replace the air cells.

	3. Check the mode options. Static mode will inflate all cells, while the 10 min and 20 min modes will run alternating cycles for that specific time.
Compressor pump will not charge.	1. Ensure you have a working 110V outlet for power. 2. If the charging indicator on the pump does not turn on, the pump may be defective. Please contact Vive Health customer service to help assist you in repairs or replacements.

SPECIFICATIONS

Cushion Size	17.7" x 17.7" x 3.5"(Inflated)
Air Cells	Nylon TPU, 3.5"H, 5 cells
Weight Capacity	220lbs (Static Mode: 300lb Limit)
Power Supply	110V / 60Hz
Fully Charged Power	6 - 6.5 Hours
Alternating Cycle Time	10 mins, 20 mins
Pump Size	10.83" X 5.5" X 3.74"
Pressure Grade	Low(40mmHg) Medium(60mmHg) High(100mmHg)
Air Output	6-7L/min
Warranty	18 months

CARE INSTRUCTIONS

CUSHION

1. To clean, spray the cushion cover with disinfectant and wipe with a towel. Avoid wiping the cushion with detergent.
2. Air dry or gently wipe the cushion dry with a towel.

PUMP

1. Disconnect from the electrical supply before attempting to clean.
2. Use a cloth and disinfectant to wipe clean.

WARNINGS

- Do not leave the electrical supply connected when not in use.
- Do not attempt to open the electrical pump or fix any internal issues.
- Do not expose the equipment to excessive humidity.
- Do not use corrosive cleaning products such as industrial degreasers or acetic solvents.
- Consult your doctor before use.
- Stop use if pain worsens.
- Assistance may be required during the setup of this support.
- If you experience any pain, swelling, sensation changes, or any unusual reaction while using this product please stop use and consult your doctor immediately.



HAVE MORE QUESTIONS?

Check out our list of Frequently Asked Questions at vhealth.link/jas for helpful answers.



And if that doesn't answer your question, our customer service team would love to help! Feel free to connect with them by phone, e-mail, or chat on our website

service@vivehealth.com
1-800-487-3808
vivehealth.com

Distributed by



8955 Fontana Del Sol Way
Naples, FL 34109
1-800-487-3808
www.vivehealth.com