



VAX HandVac Pro

Handheld Vacuum



Safety information

This machine is intended for household use only, not for commercial or industrial use.
Please keep instructions for future use and use only as instructed in this guide.

Don'ts

- Don't leave the charger plugged in when unattended.
- Don't insert any area of the VAX batteries or charger into the mouth.
- Don't use the machine if it is faulty or has been dropped, damaged or left outdoors.
- Don't use the machine to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the machine in an area with explosive vapours or liquid.
- Don't use the machine to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't expose the charger and machine to sunlight, heat sources and open flames. The recommended temperature range at charging vicinity is 10 °C to 25 °C.
- Don't use the machine to vacuum up any liquids or use on wet surfaces.
- Don't immerse the machine into liquid for cleaning.
- Don't handle the charger, battery or use the machine with wet hands.
- Don't unplug the charger by pulling on the power cord. The charging stand power cord cannot be replaced. If the cord is damaged the charging stand should be scrapped.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the machine.
- Don't use or charge the machine with non-rechargeable, incompatible batteries or chargers, as this may result in damage or injury to the user. Only VAX batteries and chargers should be used with this machine. See page 14 for the full list of models.
- Don't charge the battery outdoors, or leave the charger connected to the mains when not in use.
- Don't use the machine with a damaged battery. If the battery is damaged contact us on 08000 927737.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.
- Don't over fill the dirt container to avoid blocking the air flow through the machine.

Do's

- This appliance can be used by children from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.
- This machine is for indoor use only. Store the machine in a cool, dry area between 10°C and 38°C. Keep the machine away from rain and moisture.
- Always stand the charger on a stable, level surface, uncovered and away from any heat source.

- Carefully select a stable wall for mounting the charging stand. Make sure that there is no hindrance to the charger's operation. Provide sufficient reinforcement for the wall if necessary.
- Only VAX recommended tools and accessories should be used with this machine.
- Always remove the batteries from the machine before carrying out any maintenance or if storing unused for a long period of time.
- Keep all openings clear, free from debris and don't overfill the dirt container as this may affect the airflow/suction.
- Turn off all controls on the machine before disconnecting or connecting the battery.
- Only use the machine indoors on dry surfaces and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Take extra care when using the machine on the stairs.
- Always check suitability with the flooring and upholstery manufacturer prior to using the machine.
- Always test on an inconspicuous area of the flooring and upholstery first.
- Always make sure the filter, separator and dirt container are fitted correctly before using the machine and only use the machine with the filter in place.

Battery Safety Precautions

WARNING: Do not charge non-rechargeable batteries

Replace the battery with a VAX battery pack only. Use of another battery may present a risk of fire or explosion.

- To reduce the risk of fire, personal injury, and product damage due to a short circuit, never immerse your machine, battery pack or charger in liquid or allow a liquid to flow inside them. Corrosive or conductive liquids, such as seawater, certain industrial chemicals, and bleach or bleach-containing products, etc., can cause a short circuit.
- Do not attempt to disassemble the battery, remove any component projecting from the battery terminals and do not dispose of in a fire. The battery and charger have no user serviceable parts. Fire or injury may result.
- Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting. The battery is to be disposed of safely at your local battery recycling centre.
- When the battery pack is not in use, keep it away from other metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- In case of battery leakages, avoid any contact with skin and contact us on 08000 927737.

Welcome to the Vax family!

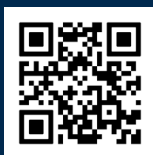
You're now the proud owner of a VAX HandVac Pro.

Here you'll find everything you need to know about your machine and, most importantly, instructions on how to get started so that you can get cleaning!

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Register your product to activate your free 2 year guarantee



Bought your product directly from vax.co.uk?

Relax - your guarantee will be automatically emailed to you.
Contact us if you haven't received this and we'll be happy to help.

Bought elsewhere? Registering is quick and easy.

Scan this QR code or visit vax.co.uk/registration

Please see the back cover of this User Guide for more detail.

Machine overview



- 1 On/Off button
- 2 Boost mode button
- 3 LED Indicator
- 4 Handle
- 5 Dirt container release button
- 6 Battery cover
- 7 Battery cover release button
- 8 Filter (hidden)
- 9 Separator
- 10 Dirt container
- 11 Charging stand
- 12 Storage tray
- 13 VAX Battery packs
- 14 2 in 1 Crevice tool
- 15 Dusting brush
- 16 Upholstery tool



Weight 0.65kg.
Dirt container capacity 0.15L.

Runtime and charge time dependent on battery pack and mode used. Subject to technical change without notice. Images are illustrative only.



SCAN HERE TO GET TO
KNOW YOUR MACHINE
visit www.vax.co.uk
for help and support with
setting up your machine

Quick start

See pages 7-9 for full instructions.

1 Fitting the batteries

Press the battery cover release button and slide to remove.

Insert the batteries with the pull tab underneath and push in to place. Replace the battery cover.



2 Assembling the stand

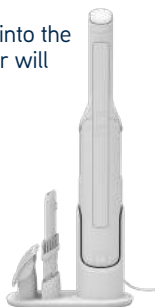
Place the charging stand on the storage tray and twist clockwise to lock into place.



3 Charging the handheld

With the batteries fitted, place the handheld onto the charging stand.

Plug the charging stand into the mains. The LED indicator will flash when the machine is charging.



4 Operation

Press the on/off button to switch the machine on.

Press the Boost mode button to increase the suction.



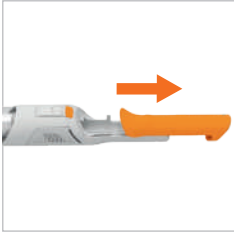
SCAN HERE TO WATCH OUR HOW-TO VIDEOS
or visit support.vax.co.uk for help and support
with using your machine

THIS MACHINE IS ONLY TO BE USED WITH VAX BATTERIES AND CHARGING STAND. PLEASE READ THE SAFETY GUIDE ON PAGES 2 & 3 BEFORE USE.

WARNING: Don't leave the charging stand plugged in when unattended. Remove the batteries from the machine if storing unused for a long period of time.

IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off and the LED indicator will flash red 9+ times. Check the machine for blockages and clean the filters if required. Allow the machine to cool for approximately 1 hour.

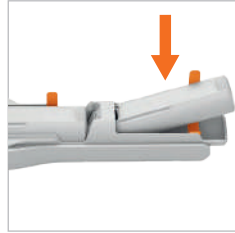
Fitting the batteries



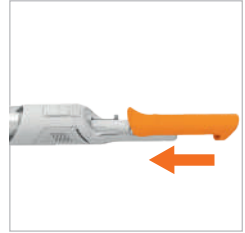
Press the battery cover release button and slide the cover off the end of the handle.



Insert the batteries into position with the metal contacts facing inwards and the logo facing upwards.



Ensure the pull tabs are underneath the batteries and push in to place.



Slide the battery cover along the handle and push until it clicks into place.

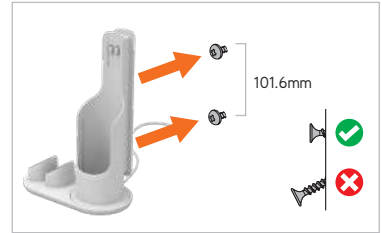
Assembling the charging stand



Place the charging stand on the storage tray and twist clockwise to lock into place.



There are four positions the charging stand can be locked in.



The charging stand can be stood on a stable, level surface or secured to a wall using the screws provided.



Check the charging stand is properly secured before use.



Store the handheld and tools on the charging stand/storage tray when not in use.

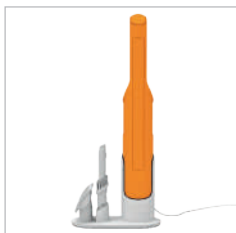
Using your machine

WARNING: Don't leave the charger plugged in when unattended. Remove the batteries from the machine if storing unused for a long period of time.

When charging, the charger, hand vac, and battery pack should be placed in a location where the temperature is more than 10 °C but less than 25 °C.

NOTE: Before first use, ensure the battery is fully charged. Failure to fully charge the battery before first use may result in poor battery performance. The life expectancy of the battery will vary depending on the usage of the machine.

Charging the handheld



With the batteries fitted, place the handheld onto the charging stand.



Plug the charging stand into the mains.



The LED indicator will illuminate when the batteries are charging. When the handheld is fully charged unplug the charger from the mains.

CHARGING LIGHT INDICATORS



NO BATTERY

Insert battery pack(s).



CHARGING

Battery pack is charging.



CHARGING DELAY

Battery pack is too hot or cold.



FULL

Charging is complete.

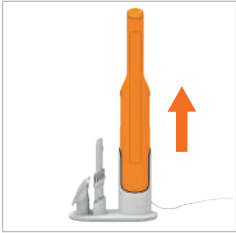


ERROR

Battery/charger error.

IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason the machine should overheat, the thermostat will automatically turn the machine off and the LED indicator will flash red 9 times. Check the machine for blockages and clean the filters if required. Allow the machine to cool for approximately 1 hour.

Operation



Remove the handheld from the charging stand.



Press the on/off button to switch the machine on.



Press the Boost mode button to increase the suction. Press the button again to deactivate Boost.

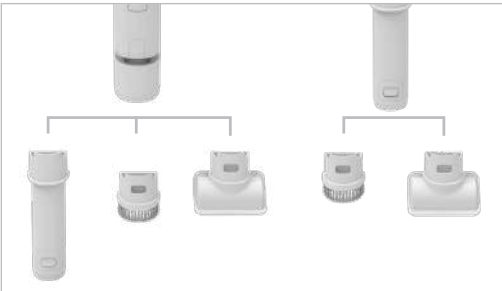


During use the LED indicator will illuminate to show the machine's status.

MACHINE STATUS INDICATORS

		Normal Mode			Battery level <25%			Overheated/blockage (9+ flashes)
		Boost Mode			Low battery (3 x flashes)			

Using the tools



All of the tools can be attached directly onto the handheld nozzle for use. Push to fit the tool.

To remove, pull the tool from the handheld.

The dusting brush and upholstery tool can be attached onto the 2 in 1 crevice tool for use. Push to fit the tool.

Press the button on the dusting brush or upholstery tool to remove from the 2 in 1 crevice tool.



2 in 1 Crevice Tool

Designed to tackle the tight and hard to reach areas.



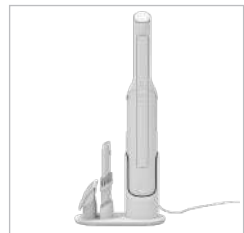
Dusting Brush

With soft bristles perfect for dusting around your home and car.



Upholstery tool

With a velour strip; helps agitate and remove any visible dirt and debris.



Store the handheld and tools on the charging stand when not in use.

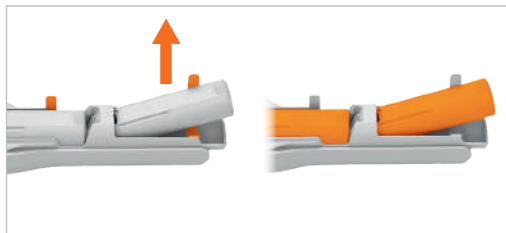
Cleaning and maintenance

WARNING: Always remove the batteries before carrying out any maintenance or troubleshooting, or if storing unused for a long period of time.

Removing the batteries



Press the battery cover release button and slide the cover off the end of the handle.



Pull the tab to lift the battery, then grip and pull the raised end of the battery to remove. Repeat on the other battery.



Slide the battery cover along the handle and push until it clicks into place.

Emptying the dirt container

CAUTION: Don't over fill the dirt container to avoid blocking the air flow through the machine. For best cleaning results, empty the dirt container after every use.



Pull to remove the tool from the nozzle.



Press the dirt container release button and pull to remove.



Hold the dirt container over a bin allowing any dirt and debris to fall out.



To refit the dirt container, push onto the handheld until it clicks into place.



**SCAN HERE TO WATCH
OUR HOW-TO VIDEOS**

visit www.vax.co.uk
for help and support with
setting up your machine

WARNING: Always remove the batteries before carrying out any maintenance or troubleshooting, or if storing unused for a long period of time.

Cleaning the filter and separator

CAUTION: Filter and separator should be tapped over a bin every 4-6 uses to remove dirt and debris and replaced every 9-12 months dependent on use.



Press the dirt container release button and pull to remove.



With the dirt container removed, twist the separator anticlockwise to remove.



Pull to remove the filter from the separator.



Tap the filter and separator over a bin to remove dirt and debris and wipe the separator with a dry cloth.



Push the filter back into the separator.



Line up the tabs on the separator with the handheld and twist clockwise to lock into place.



To refit the dirt container, push onto the handheld until it clicks into place.

Checking for blockages



Pull to remove the tool from the nozzle.



Check and clear any debris from the tools.



Press the dirt container release button and pull to remove the dirt container.



Empty the dirt container. Check and clear any debris from the dirt container nozzle and flap.

Troubleshooting

WARNING: Always remove the battery before carrying out any maintenance or troubleshooting.

There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.
-

Why does the machine have no power?

- The batteries are not fitted correctly. **See Fitting the batteries page 7.**
 - The batteries have no charge. **See Charging the handheld page 8.**
 - The On/Off power button has not been activated. **See Operation page 9.**
 - The motor thermostat may have tripped. Empty the dirt container and check for blockages. Clean the filters and allow the machine to cool for approximately 1 hour. **See Cleaning the filter and separator page 11 and Checking for blockages page 11.**
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Why won't the machine pick up?

- The filter may not be fitted correctly. **See Cleaning the filter and separator page 11.**
 - The filter may be clogged or may need replacing. **See Cleaning the filter and separator page 11.**
 - The dirt container may not be fitted correctly. **See Emptying the dirt container page 10.**
 - The dirt container or separator may be blocked. Check the dirt container and filter for blockages. **See Cleaning the filter and separator page 11 and Checking for blockages page 11.**
-

Why is the LED indicator flashing?

- The machine is charging. **See Charging the handheld page 8.**
- The battery has low charge. **See Operation page 9.**

Guarantee

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as filters etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the power cord.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
 - Negligent use, misuse or careless operation of the machine.
 - Failure to clean or maintain the product in accordance with the user guide.
 - Use of the machine which is not in accordance with the user guide.
 - Use of a VAX product for anything other than normal domestic household purposes in the country in which it was purchased.
 - Use of parts, accessories and consumables, which are not genuine VAX components.
 - Faulty installation or repairs - unless carried out by a qualified electrician or engineer.

Making a claim?

If you wish to make a claim under your standard 1 year guarantee or extended guarantee, please contact us by visiting www.vax.co.uk/contact.

Technical

Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the **VAX Handvac Pro** is manufactured in compliance with the following Legislation:

Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice. CE/UKCA conformity.

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Vax Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.

Battery and charger information

Only VAX batteries and chargers should be used with this machine.

Battery Model	Description	Type	Rated Voltage	Rated Capacity	Cell Qty
BV4L30	VAX 3.0Ah Battery	Li-Ion	4V	≤3.0Ah	8

Charger Model	Description
BV4HV	VAX Charging Stand



PROTECT YOUR PRODUCT FOR LONGER, REGISTER TO ACTIVATE YOUR **FREE 2 YEAR GUARANTEE***

Bought your product direct from vax.co.uk?

Sit back and relax - your free 2 year guarantee was automatically applied at the checkout.

Check your email for details of your guarantee*.

Please contact us if you haven't received this and we'll be happy to help.

Bought elsewhere?

All VAX products have a 1 year standard guarantee.

Register now to claim your additional 1 year guarantee (2 years in total).

Registering is quick and easy, just follow the steps below:

1 **What you'll need**

Grab your machine and proof of purchase and keep them handy.

2 **Register**

To get started scan the QR code, or visit vax.co.uk/registration



3 **Congratulations!**

You've now secured your total 2 year guarantee! (Keep an eye out for your confirmation email - you'll need to keep this safe).



Your guarantee is with Vax Limited. Please note that your statutory rights in relation to any VAX products will remain unaffected by these guarantees.

*All VAX products bought in the UK come with a standard 1 year guarantee from the date of purchase. Most VAX products are eligible for an "Additional Guarantee" by registering with Vax. Registration within 3 months from date of purchase is required to claim the additional guarantee and is subject to our terms and conditions (www.vax.co.uk/registration/guarantee-information).

If you need help registering, please visit www.vax.co.uk/contact.