

# Eclipse 2 Indoor Full-Spectrum Infrared Sauna v1.0



## Installation / Instruction Manual



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# SAFETY WARNINGS AND DISCLAIMERS

## IMPORTANT: READ BEFORE USE

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### DANGER

- **Health Risks:** Use of the Sun Home Eclipse Infrared Sauna may cause overheating, dehydration, and cardiovascular distress. Individuals with heart disease, blood pressure problems, or other medical conditions should consult a physician before using the sauna.
- **Temperature Sensitivity:** Prolonged exposure to high heat may cause burns or heat-related injuries. Users must monitor their body's response to heat and cease use if they experience dizziness, lightheadedness, or discomfort.
- **Dehydration and Electrolyte Imbalance:** Sweating caused by sauna use can lead to dehydration or electrolyte imbalance. Drink plenty of fluids before, during, and after use to ensure safe hydration.
- **Mental and Physical Limitations:** Pregnant women, the elderly, children, or individuals with specific health conditions must avoid using the sauna unless approved by a physician.
- **Medical Devices:** Individuals with implanted medical devices, such as pacemakers, insulin pumps, or other electronic implants, should avoid using the sauna without consulting their physician. High heat may interfere with the functioning of such devices.



### WARNING

- **Impaired Judgement:** Do not use the sauna under the influence of alcohol, drugs, or any other substance that may impair judgment or physical coordination.

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## Environmental Requirements and Installation Warnings

- **Indoor Use Only:** The Sun Home Eclipse Infrared Sauna is designed for **indoor use only**. Do not expose the sauna to extreme weather conditions such as rain, snow, or high humidity levels. Installation in a temperature-controlled room with sufficient ventilation is necessary for proper functioning and user safety.

- **Installation by a Qualified Professional:** The sauna must be installed by a licensed professional to ensure compliance with local codes, safety regulations, and proper operation. Any modifications or improper installation will void the warranty and potentially expose users to risk.
  - **Moisture and Humidity Concerns:** Moisture from high humidity environments may damage the sauna's electrical components. It is crucial that the sauna is placed in a dry, non-humid area with appropriate climate control.
  - **Distance from walls:** If the walls in the customer's home are covered with wallpaper, a safety gap of approximately 4 inches (10 cm) should be left between the sauna and the surrounding walls and ceiling. If the walls are not covered with wallpaper or similar materials, no gap is required.
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## Liability and Indemnification

- **Assumption of Risk:** By using the Sun Home Eclipse Infrared Sauna, you acknowledge and assume full responsibility for all risks associated with sauna use. You agree that Sun Home Saunas is not liable for any injuries, damages, or health conditions resulting from improper use, failure to follow guidelines, or pre-existing medical conditions.
  - **Indemnification:** You agree to indemnify and hold harmless Sun Home Saunas, its employees, contractors, and agents from any legal claims, costs, damages, or expenses arising out of your use or misuse of the sauna.
  - **Exclusion of Liability:** Sun Home Saunas is not liable for any indirect, incidental, or consequential damages, including but not limited to property damage, personal injury, loss of income, or damages due to improper installation or failure to maintain the sauna properly.
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## Warranty and Warranty Exclusions

- **1-Year Residential Limited Warranty:** Sun Home Saunas offers a **1-year residential limited warranty** for all components of the Sun Home Eclipse Infrared Sauna. This warranty covers the carbon heaters, the cabin, controller, full-spectrum heater, oxygen bar, color light, and light strip. The warranty is voided if the sauna is improperly installed, used outside of intended conditions, or subjected to unauthorized modifications.
  - **Exclusions:** The warranty does not cover damage caused by improper installation, misuse, or failure to follow maintenance instructions. The sauna must be maintained as described in the owner's manual, and any unauthorized alterations, including tampering with electrical components, will void the warranty.
  - **Extended Warranties:** Extended warranties are available for purchase. Please contact Sun Home Saunas for details on extended coverage options.
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## User Acknowledgment and Agreement

By purchasing or using the Sun Home Eclipse Infrared Sauna, you confirm the following:

1. **Receipt and Understanding of Instructions:** You have received and reviewed all safety, maintenance, and warranty materials provided by Sun Home Saunas. You agree to follow all instructions and use the sauna only as intended.
2. **Health Risk Acknowledgment:** You understand and acknowledge the potential health risks associated with sauna use and agree to consult a physician before use if you have any underlying medical conditions or concerns.
3. **Installation and Use Agreement:** You will ensure the sauna is installed by a qualified professional and used in a manner consistent with the instructions provided. You accept responsibility for ensuring that the sauna is maintained in good working order.
4. **Indemnification:** You agree to indemnify and hold harmless Sun Home Saunas and its agents from any claims, damages, or expenses resulting from misuse or failure to follow the guidelines and safety instructions.
5. **Jurisdiction and Legal Disputes:** This agreement is governed by the laws of **San Diego, California**. All legal disputes related to the sauna will be resolved through binding arbitration in San Diego, California, as the exclusive venue for all matters arising under this agreement.

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## Additional Legal Disclaimers

- **No Warranty for Weather-Related Damage:** Sun Home Saunas does not warrant the sauna against damage caused by exposure to weather elements (e.g., rain, snow, excessive heat, or humidity). The sauna must be used in a dry, temperature-controlled environment.
- **Unforeseen Modifications and Unauthorized Use:** The warranty and liability disclaimers are voided in the event of modifications made to the sauna, unauthorized repairs, or use outside the recommended environment, or intended uses.

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## Final Acknowledgments

By installing and using the Sun Home Eclipse Infrared Sauna, you acknowledge that you have read, understood, and agreed to all terms set forth in this document. You understand that failure to comply with the above warnings, instructions, and guidelines may result in injury or damage, and you accept full responsibility for any such risks.



## **DANGER**

ELECTRICITY IS VERY DANGEROUS, TO PREVENT ACCIDENTS OR DEATH PLEASE PAY ATTENTION TO SAFETY AND ENSURE THAT YOU HAVE FULLY READ ALL THE WARNINGS AND THIS MANUAL BEFORE USING THE SAUNA.

- Ensure that the sauna is correctly assembled according to the instructions provided. Improper assembly may lead to malfunction or injury.
- Make sure the sauna is plugged into an AC socket or extension cable that is suitable for use, properly grounded, has a built-in surge protector, and preferably is IP65 rated.
- NEVER touch or use the sauna with wet hands.
- Ensure the sauna is always kept dry - This is an infrared sauna, not a steam sauna. Please DO NOT splash or spray the sauna with water. If the sauna does get wet, unplug it immediately, and DO NOT use it.
- NEVER leave the sauna plugged in and switched on when not in use.
- DO NOT bring mobile phones, MP3 players, or other electronic devices into the sauna while in use - the heat can quickly cause batteries to overheat, posing a fire hazard.
- If the Sauna stops working or doesn't work when switched on, unplug it immediately and DO NOT use it.



## **WARNING**

### **BEFORE USING THE SAUNA**

Always consult your doctor before using this sauna, especially if you have health issues.

Children and vulnerable adults must always be supervised when in the vicinity of the sauna unit and should never enter due to the risk of overheating.

Do not use if you are under the age of 18, pregnant, have a history of heart disease or high blood pressure, have diabetes., have complications such as neuropathy or retinal damage, wear a pacemaker, have an open wound, have had recent surgery, have epilepsy, or any other health concerns or risks.

### **WHEN USING THE SAUNA**

Never cover the sauna with clothes, towels, or other objects.

Never insert fingers or objects into the ventilation grill or other parts of the sauna.

Do not install the sauna in closets, cabinets, or other small unventilated spaces.

Do not turn or store the sauna upside down.

Do not climb or stand on top of the sauna, or place objects on top of it.

Do not place heavy objects on the power cord or run the cord under carpets or rugs.

We recommend there is at least a 50 cm (20 inches) clear space around the sauna for ventilation.

Do not bring mobile phones, MP3 players, or other electronic devices into the sauna while in use. The heat can quickly cause batteries to overheat, causing a fire hazard.

Prolonged exposure to high temperatures may lead to overheating. Stay hydrated and do not exceed recommended session times.



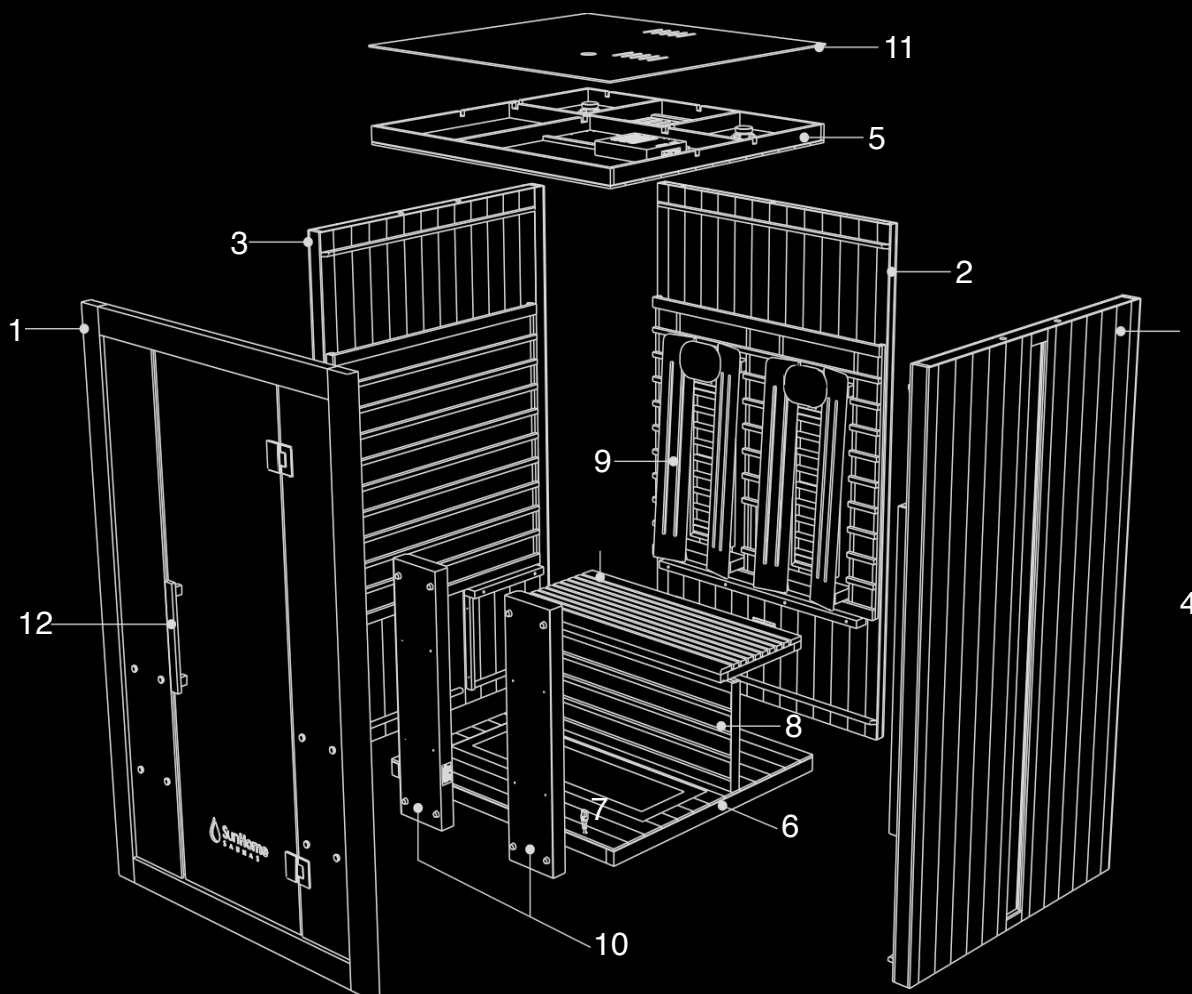
## **NOTICE**

Wellness benefits can only be obtained through careful use of a sauna.

We accept no responsibility for the user's misuse or failure to use this equipment safely as instructed.

# SAUNA ASSEMBLY

## CONSTRUCTION DIAGRAM



1: Front Panel

2: Rear Panel

3: Left Panel

4: Right Panel (including  
LED Control Panel)

5: Ceiling Plate

6: Base Plate

7: Seat Panel

8: Calf Heater Panel

9: Ergonomic Backrest

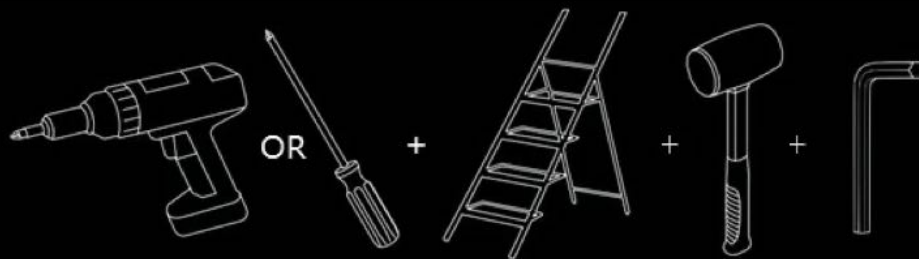
10: Red Light Therapy Panel

11: Dust Shield

12: Door Handle

## PREPARATION

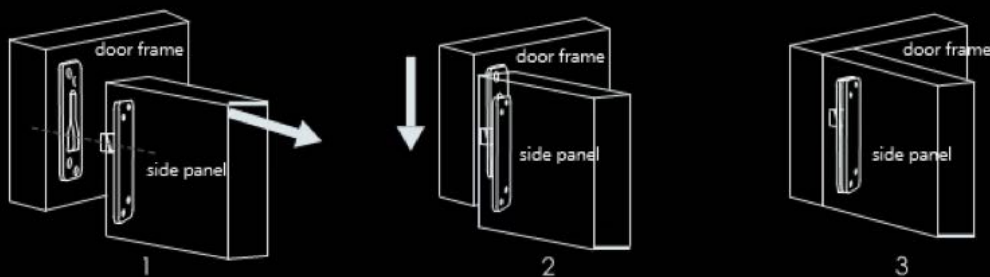
1. Before unpacking, ensure that the crates arrived in good condition.
2. After removing the outer packaging, please check if the sauna components are complete and in good condition.
3. Choose the location where you want to place the sauna. A level surface without excess humidity close to the power supply is highly recommended.
4. Prepare the necessary tools for installation.



Different components have different connection methods. As you are assembling the sauna ensure the connection is firm during the connection process.

## CONNECTION METHODS

### Concealed buckle connection



### Connection using screw

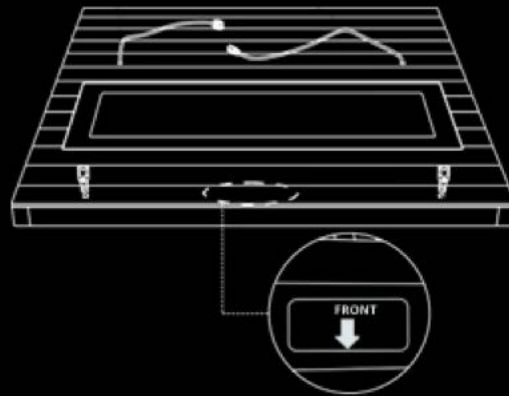


## SAUNA ASSEMBLY

### Position the Base Plate

1. Move the base plate to the installation position.
2. Identify the Front and Rear positions of the base plate according to the stickers on it.

3. Pay attention to the opening direction of the Sauna Door to ensure that no other objects are blocking it when the door is opened.
4. Confirm that the selected location has a suitable power outlet that is within the length of the power cord.
5. To avoid damage to your floor, it is not recommended to move the sauna after it is installed.



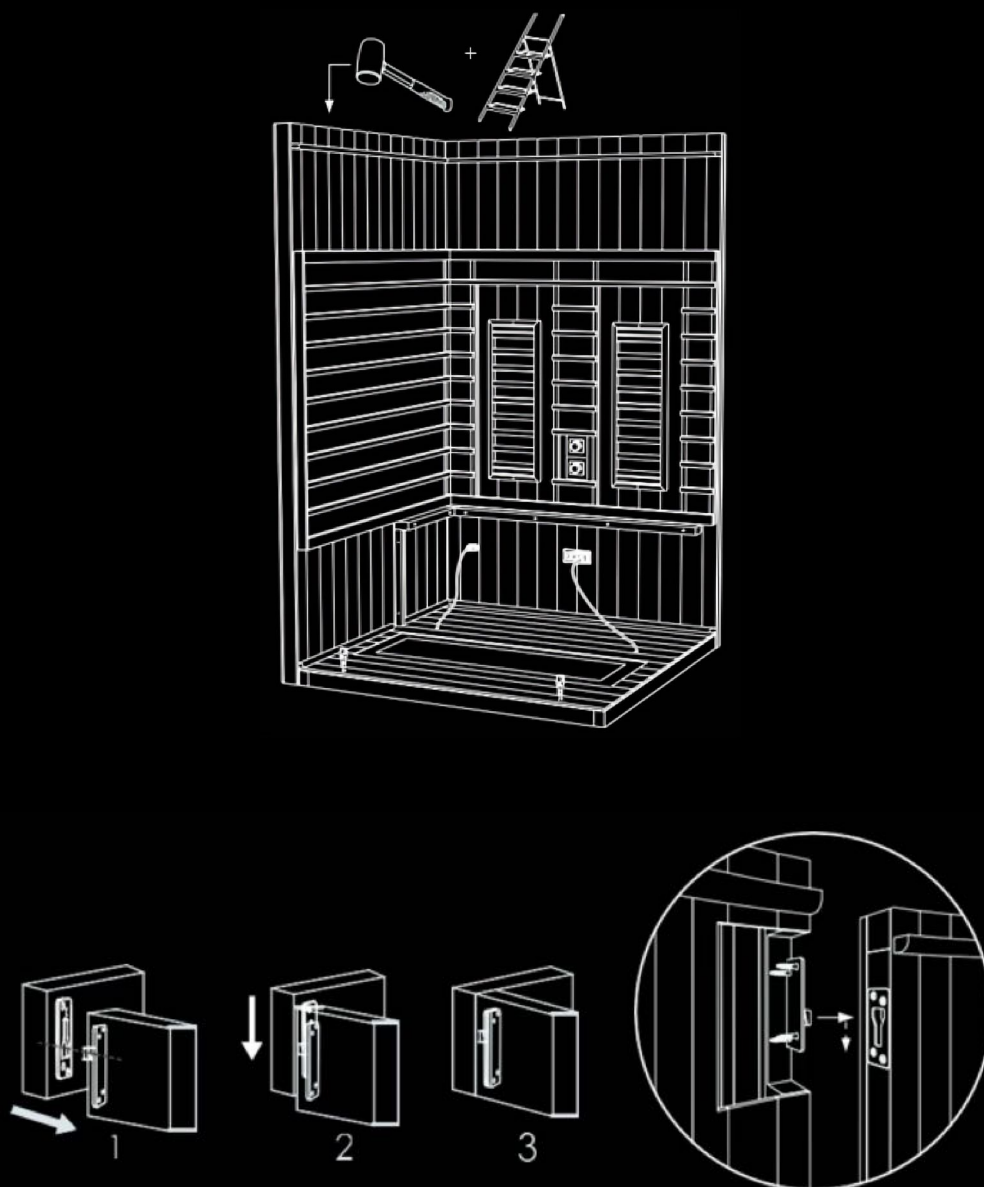
### Install the Back Plate

1. Using two people, lift the Rear Panel and align it with the Base Plate as shown in the illustration.
2. Have someone hold the left Rear Panel firmly to prevent it from collapsing and causing injuries.



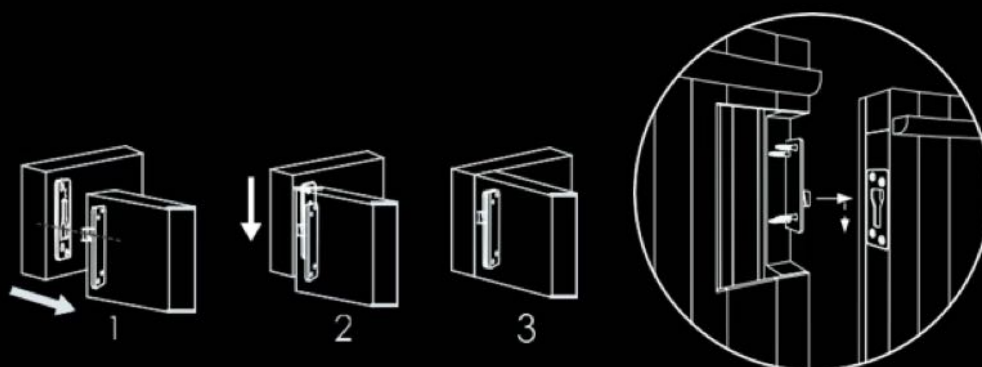
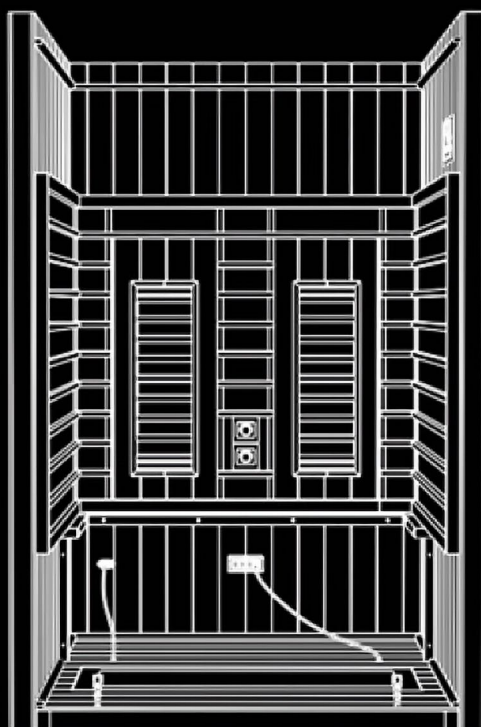
## Install the Left Side Panel

1. Install the Left Side Panel, connecting the three concealed buckles on the Left Side Panel with the three concealed buckles on the Rear Panel.
2. Use a rubber mallet to tap the Left Side Panel to move it downward, until the Left Side Panel and the Rear Panel are aligned vertically.



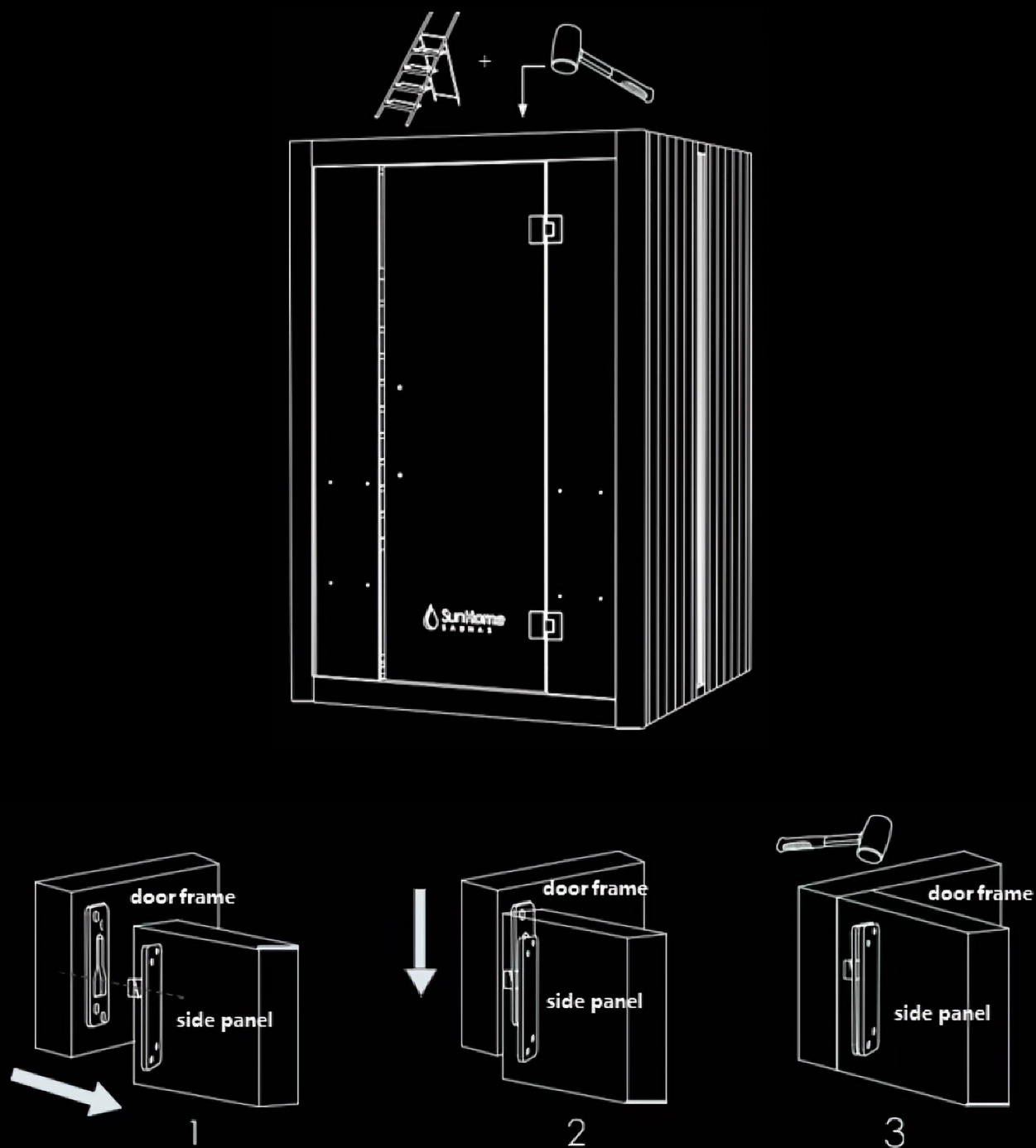
## Install the Right Side Panel

1. Install the Right Side Panel, connecting the three concealed buckles on the Right Side Panel with the three concealed buckles on the Rear Panel.
2. Use a rubber mallet to tap the Right Side Panel to move it downward until the Right Side Panel and the Rear Panel are aligned vertically.



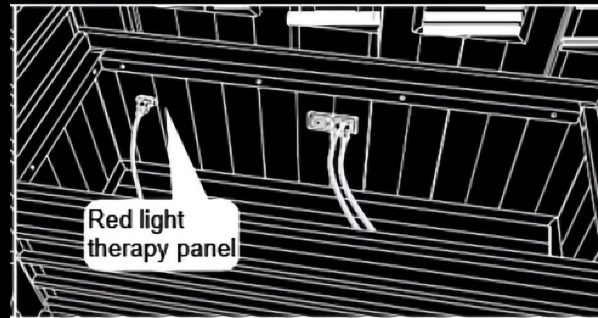
## Install the Front Panel

- Install the Front Panel, and connect the concealed buckles on the Front Side Panel with the concealed buckles on the Left Side Panel and the Right Side Panel.
- Use a rubber mallet to tap the Left Front Panel to move it downward, until it is perfectly aligned with the Left Side Panel and Right Side.



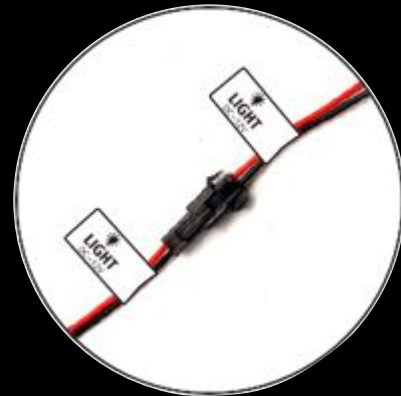
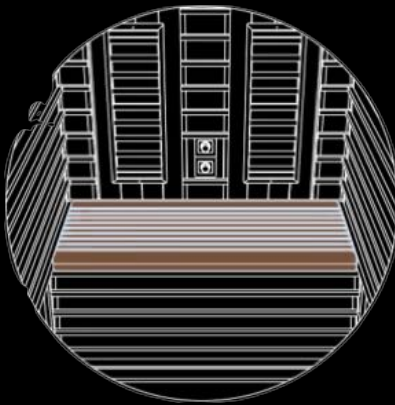
## Interior Power Cords

1. Connect the power cords of the Heating Panel to the appropriate power outlets as shown.



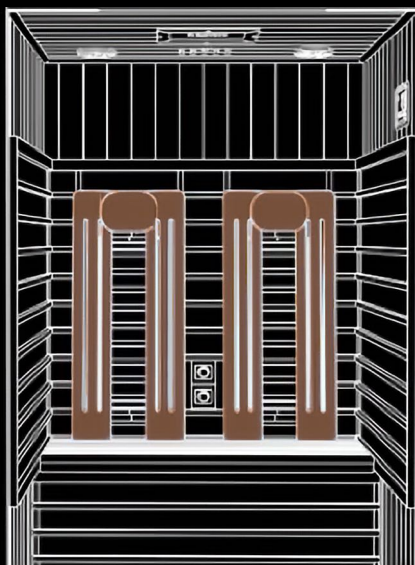
## Install the Seat Panel

1. Place the Seat Panel into position.
2. Connect the LED Light wires for the Seat Panel.



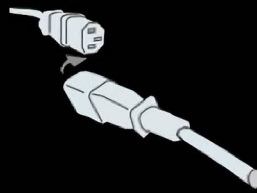
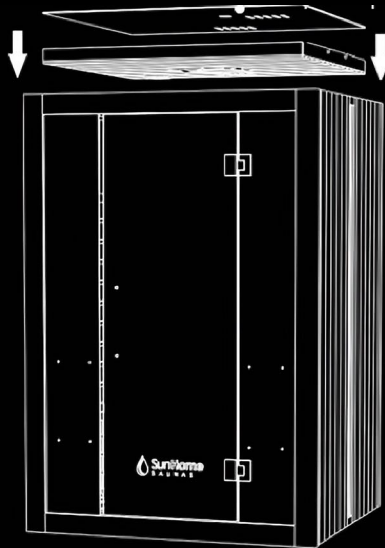
## Install the Ergonomic Backrest

1. Install the 2 removable Backrests on the Rear Panel as shown.

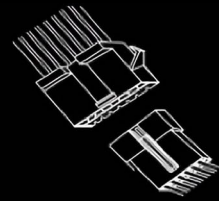


## Install the Top Ceiling Panel

1. Using a ladder, carefully lower the Top Ceiling Panel with the vent positioned to the rear of the Sauna.
1. Connect all the power cables and control wires in the ceiling, connecting the cables coming up from the walls to their nearest indicated neighbor on the roof.
2. Install the Dust-proof Plate in position as shown.



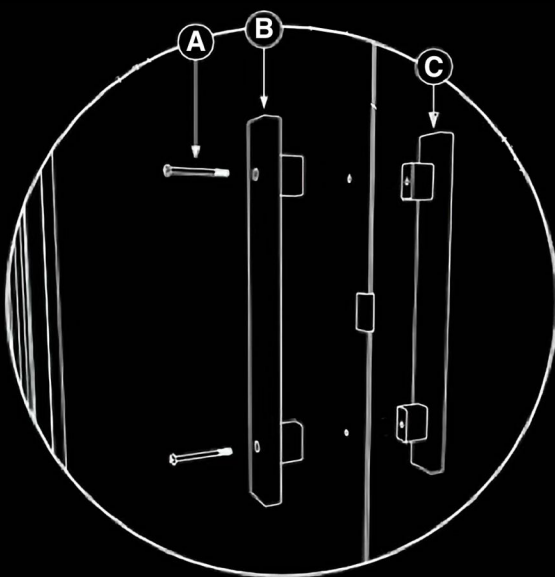
Heating Element wires



Control Panel and Lamp wires

## Install the Door Handle

1. Locate the Door Handle pieces and put them into place on the inside and outside of the door.
2. Use the included hardware to attach the Door Handle as shown.

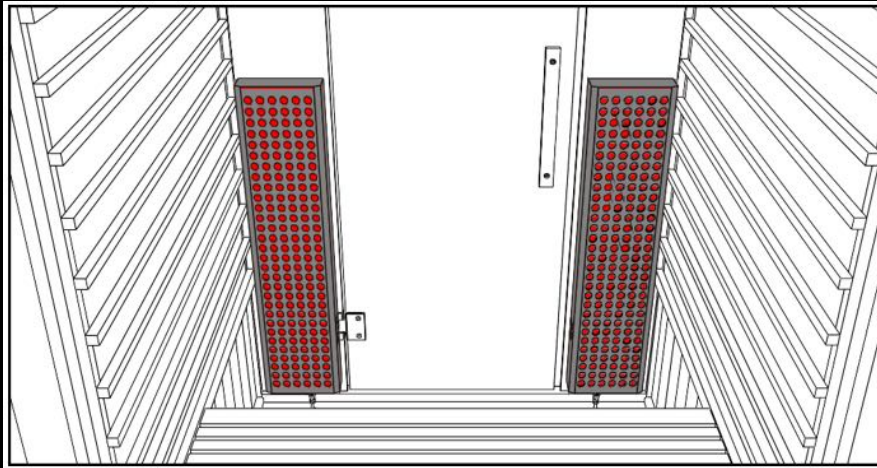


A: Bolt (x2)

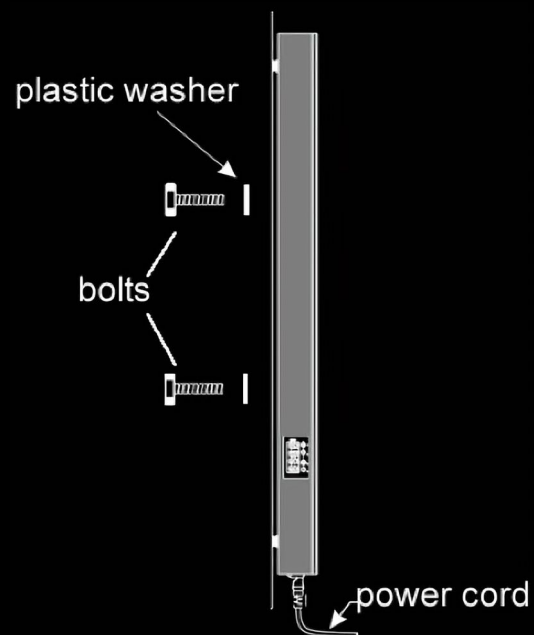
B: Interior wooden Door Handle (x1)

C: Outer metal Door Handle (x1)

## Install the Red Light Therapy Panels



1. Use the bolts to mount the Therapy Panels to the Glass Panels.
2. Connect the power cord to the electrical outlet for each.



# Heater Locations

Your Sun Home Eclipse 2 is equipped with 8 infrared heaters as shown below:

## Far-Infrared Carbon Heating Panels

There are five (5) Far-Infrared Carbon Heating Panels in the Pod.

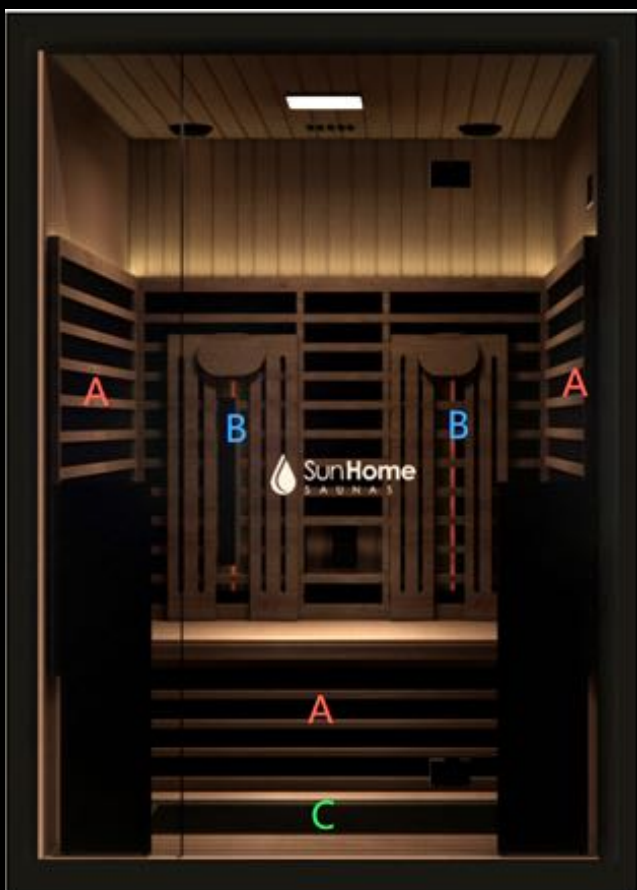
- 2 Panels (A) on the Left Side Panel.
- 2 Panels (A) on the Right Side Panel.
- 1 Panel (A) under the bench.

## Full Spectrum Panels

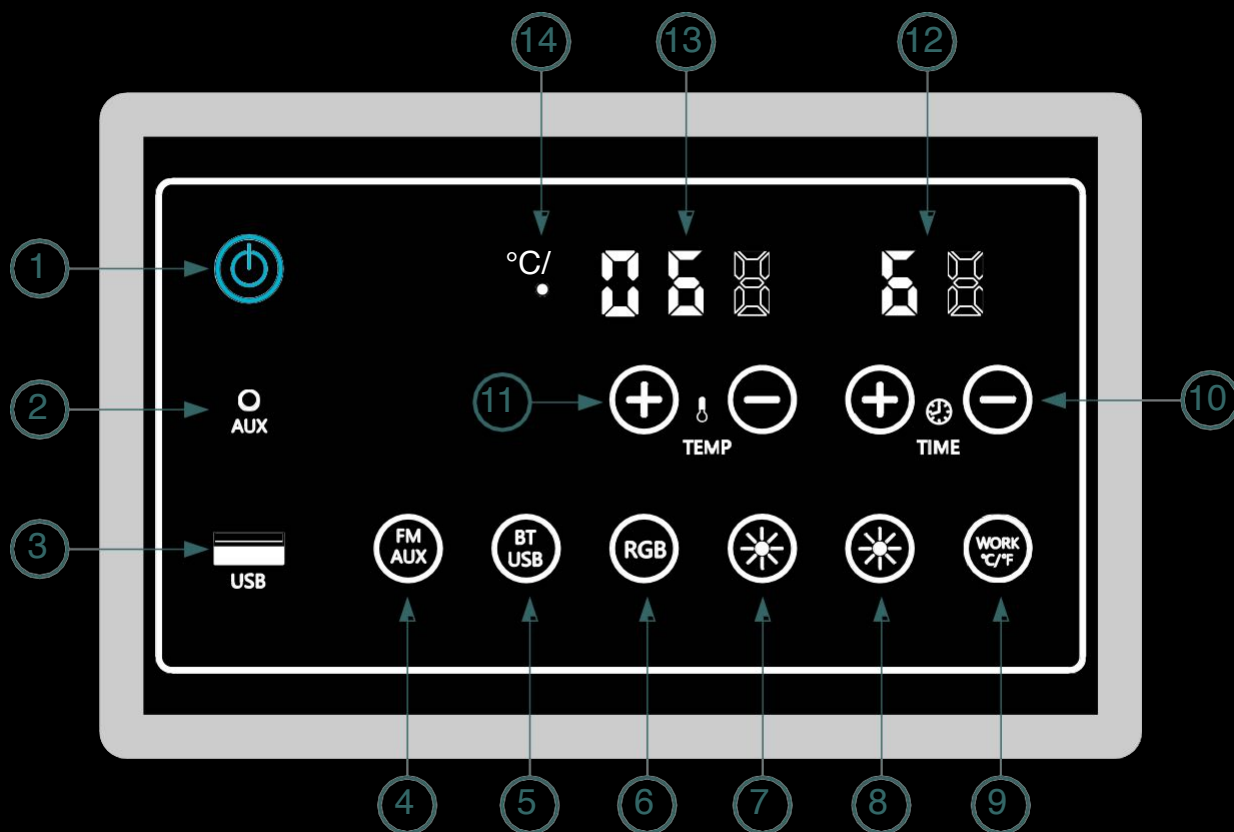
- 2 Panels (B) on the Back Wall.

## Foot Warmer Panel

- One panel (C) on the Floor of the Pod.



## LED Control Panel



1: Power ON/OFF

2: AUX

3: USB

4: FM/AUX Switch

5: BT/USB Switch

6: RGB Color Adjustment

7: Seat Panel Light

8: Eave Light

9: Far-Infrared Heating ON/OFF

10: Time "+" or "-"

11: Temperature "+" or "-"

12: Time Remaining (minutes)

13: Current Temperature

14: Temperature Unit (°F or °C)

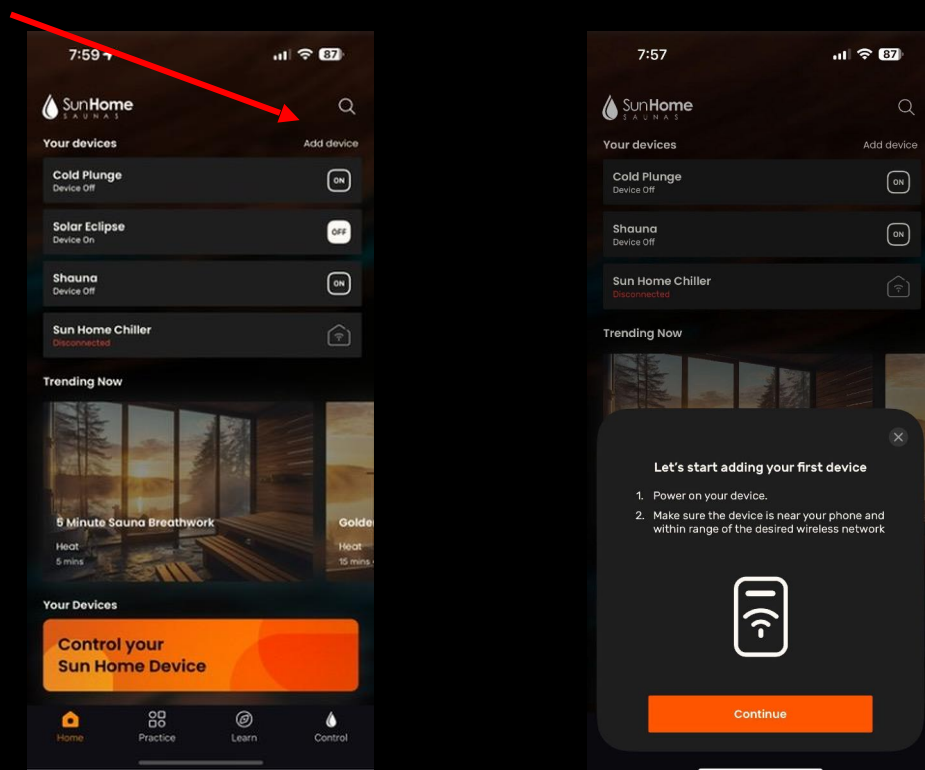
When the Sauna has reached temperature, the Control Panel will "beep."

# Pairing with the Sun Home Saunas App

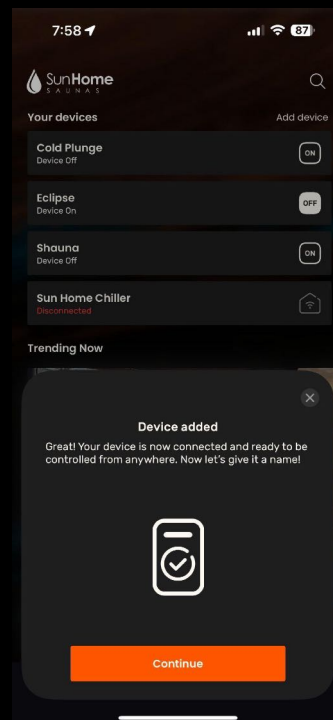
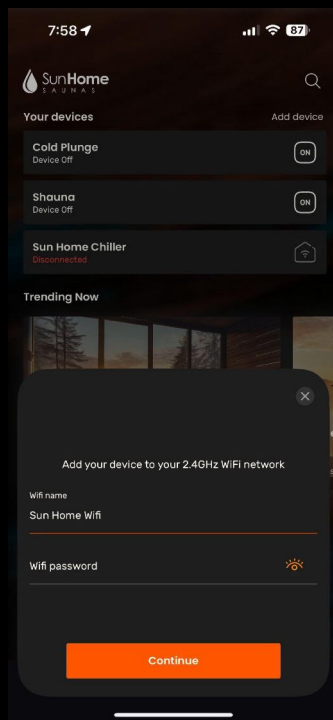
In addition to the LED Control Panel, the Sun Home Saunas app enables you to control your Sauna remotely using the steps below:



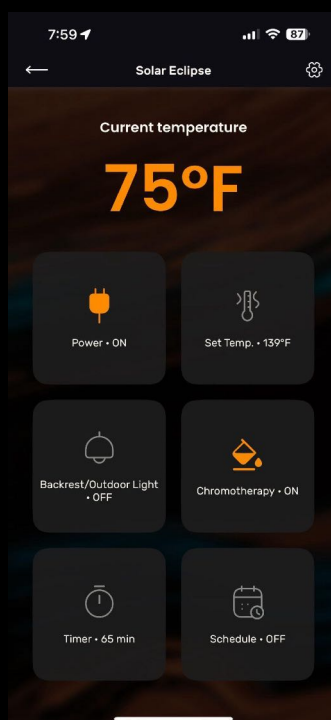
1. Download the Sun Home Saunas app from the App Store / Play Store.
2. Ensure your phone's Bluetooth is turned on, and that you are connected to Wi-Fi.
3. A 2.4 GHz Wi-Fi network is required. 5 GHz networks are not currently supported.
4. Open the app and create your account.
5. On the Home tab, tap Add device



6. Turn on your Eclipse to put the sauna in pairing mode.
7. Tap Continue and enter your wifi information



8. The app will display that it has found the sauna. Tap the sauna and give it a name!
9. You will now see your sauna in the list of devices on the Home screen. Tap the sauna to pull up the control interface.
10. The sauna interface will display with all of the control panel options for the power, heaters, lights, timer, and session scheduling.



# TROUBLESHOOTING

| Issue                                 | Possible Causes                           | Solution                                                                                                           |
|---------------------------------------|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| The power indicator does not light up | No power input                            | Check whether the power cord is plugged in and connected properly.                                                 |
|                                       | The cable is not connected properly.      | Check whether the control panel cable is connected well.                                                           |
|                                       | The power light is broken.                | The control panel will need to be replaced                                                                         |
| Infrared heating does not work.       | The power cable of the heater is loose    | Check if the power cable is loose, plugged in tightly, and inserted in the correct place.                          |
|                                       | The heating film is damaged.              | The heater will need to be replaced.                                                                               |
|                                       | Temperature sensor failure                | Check if the wire of the temperature sensor is plugged in, the interface is loose. Replace if it is damaged.       |
|                                       | Circuit board damage                      | The control box will need to be replaced.                                                                          |
| The light is not on                   | The cable is not connected.               | Check if the cable is connected. If not, reconnect it. Check whether the terminal of the wire is disconnected.     |
|                                       | The lamp is broken                        | Replace the lamp with the same specification.                                                                      |
| No sound from the speakers            | The cable is not connected.               | Check if the cable is connected. If not, reconnect it. Check whether the terminal of the wire is disconnected.     |
|                                       | Damaged speaker                           | The speaker will need to be replaced.                                                                              |
| Sauna not working                     | The power plug is not plugged in properly | Check and plug it in again.                                                                                        |
|                                       | Damaged control box                       | The control box will need to be replaced.                                                                          |
| Temperature Display ER Code           | The work button is not pressed.           | Press the heating button, if the problem still exists, please arrange the next step for troubleshooting.           |
|                                       | Temperature sensor not connected          | Check if the temperature sensor is connected properly. If damaged the temperature sensor will need to be replaced. |
|                                       | Temperature sensor damaged                | The temperature sensor will need to be replaced.                                                                   |

# LIMITED RESIDENTIAL WARRANTY

**THIS LIMITED RESIDENTIAL WARRANTY (THE “WARRANTY”) IS APPLICABLE ONLY TO SUN HOME ECLIPSE 2-PERSON SAUNAS (THE “PRODUCT”).**

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.**

**THE WARRANTY CAN ALSO BE FOUND ONLINE AT [WWW.SUNHOMESAUNAS.COM/WARRANTY](http://WWW.SUNHOMESAUNAS.COM/WARRANTY) AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT.**

**WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.**

**SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

**OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPLACEMENT OR REFUND AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT**

## **WHO MAY USE THIS WARRANTY?**

FISH & FISCHER, LLC doing business as SUN HOME SAUNAS located at 1804 Garnet Ave, #216, San Diego, CA 92109 (collectively referred to as “**Sun Home**,” “**us**,” “**we**,” or “**our**” as the context may require) extends this limited warranty only to the consumer who originally purchased the product (“**You**” or “**Your**” as the context may require). It does not extend to any subsequent owner or other transferee of the product. This Warranty is limited to customers in the United States and Canada.

## **WHAT DOES THIS WARRANTY COVER?**

With respect to the Product, we warrant during the Warranty Period, as defined below: (a) that the cabinetry will maintain its structural integrity and (b) that factory-installed components (i.e., heater controls, power supply, electrical wiring, and audio system) will be free from defects in material or workmanship. This Warranty covers parts, but does not cover labor and/or service technicians.

## **WHAT DOES THIS WARRANTY NOT COVER?**

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance, including failure to maintain the Product on a flat, level, hardtop surface with adequate drainage and to keep the exterior free and clear from plants, trees, grasses, soil, and snow deposits; (e) modifications of any type for any reason (including modification to meet local codes); (f) unauthorized repair; (g) normal wear and tear; (h) cleaning, painting, staining or other use of abrasive or improper chemicals; (i) your or a third party’s negligence; (j) animals, including without limitation, termites and other wood-destroying insects or rodents; (k) connections supplied by the installer of the equipment, an electrician or a third party; (l) improper voltage supply; or (m) external causes such as accidents, abuse, or other actions or events beyond our reasonable control, including, but not limited to, acts of God such as lightning, floods, earthquakes, etc. Surface cracks are not considered defects in material or workmanship, as they are normal characteristics of all woods. This includes minor cracks due to wood expansion and contraction.

This Warranty becomes void if the Product has been subject to commercial use. For the purposes of this Warranty, "commercial use" shall mean any use that involves a fee, rate, charge, or other consideration, any use directly or indirectly in connection with a business, going concern, or undertaking intended for profit or pecuniary gain.

This Warranty becomes void if the Product has been subject to commercial use. For the purposes of this Warranty, "commercial use" shall mean any use that involves a fee, rate, charge, or other consideration, any use directly or indirectly in connection with a business, going concern, or undertaking intended for profit or pecuniary gain.

For Products placed outdoors, failure to utilize the water-resistant cover included with the Product as additional water protection for your Product, the included Roof Tie-Down Security System, or the included door latch apparatus will void your Warranty.

### **WHAT IS THE PERIOD OF COVERAGE?**

This limited warranty starts on the date of your purchase and lasts for one year (the "Warranty Period"). The Warranty Period is not extended if we replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

Your sales receipt showing the date of purchase of the product is your proof of purchase. Any evidence of alteration, erasing or forgery of proof of purchase documents will be cause to void this Warranty. Products on which the serial number has been defaced or removed are not eligible for warranty service.

### **WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?**

With respect to any defective product during the Warranty Period, we will, in our sole discretion, either: (a) replace such product (or the defective part) free of charge or (b) refund the purchase price of such product. Freight charges to and from you are your responsibility and are not covered under this Warranty. This includes freight charges for parts shipped to enable the services of the Product.

### **HOW DO YOU OBTAIN WARRANTY SERVICE?**

To obtain warranty service, you must call 1-844-728-6200 or email our Customer Service Department at [info@sunhomesaunas.com](mailto:info@sunhomesaunas.com) during the Warranty Period.

### **LIMITATION OF LIABILITY**

**THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.**

**SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

### **WHAT CAN YOU DO IN CASE OF A DISPUTE WITH US?**

The following informal dispute resolution procedure is available to you if you believe that we have not performed our obligations under this limited warranty:

## DISPUTE RESOLUTION AND BINDING ARBITRATION.

(a) **YOU AND SUN HOME ARE AGREEING TO GIVE UP ANY RIGHTS TO LITIGATE CLAIMS IN A COURT OR BEFORE A JURY, OR TO PARTICIPATE IN A CLASS ACTION OR REPRESENTATIVE ACTION WITH RESPECT TO A CLAIM. OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO COURT MAY ALSO BE UNAVAILABLE OR MAY BE LIMITED IN ARBITRATION.**

**ANY CLAIM, DISPUTE OR CONTROVERSY (WHETHER IN CONTRACT, TORT OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, CONSUMER PROTECTION, COMMON LAW, INTENTIONAL TORT, INJUNCTIVE AND EQUITABLE CLAIMS) BETWEEN YOU AND US ARISING FROM OR RELATING IN ANY WAY TO YOUR PURCHASE OF PRODUCTS THROUGH THE SITE, WILL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION.**

(b) The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Consumer Arbitration Rules (the "AAA Rules") then in effect, except as modified by this Section. (The AAA Rules are available at [adr.org](http://adr.org) or by calling the AAA at 1-800-778-7879.) The Federal Arbitration Act will govern the interpretation and enforcement of this section.

The arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or the Agreement is void, voidable or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction.

If you elect to file the arbitration, and this is a consumer-purpose transaction, you will pay the filing fee to the extent required by AAA's Consumer Arbitration Rules but not to exceed the cost of filing a lawsuit. Any amount above what it would cost you to file a lawsuit, we will pay. All other arbitration fees and expenses shall be allocated to us according to AAA rules. Except for the arbitration fees and expenses, each party shall pay its own costs and fees incurred (including attorneys' fees), unless the arbitrator allocates them differently in accordance with applicable law. This paragraph applies only if this is a consumer-purpose transaction.

The arbitration will be administered by the American Arbitration

(c) You may elect to pursue your claim in small-claims court rather than arbitration if you provide us with written notice of your intention to do so within 30 days of your purchase. The arbitration or small-claims court proceeding will be limited solely to your individual dispute or controversy.

(d) You agree to an arbitration on an individual basis. In any dispute, **NEITHER YOU NOR SUN HOME WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER OR IN A PRIVATE ATTORNEY GENERAL CAPACITY.** The arbitral tribunal may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction.

If any provision of this arbitration agreement is found unenforceable, the unenforceable provision will be severed, and the remaining arbitration terms will be enforced.