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**SONY®**

Digital Book Reader

## LIMITED WARRANTY

Sony Electronics Inc. (for U.S. sales) or Sony of Canada Ltd. (for Canadian sales) ("Sony") warrants this product against defects in material or workmanship for the time periods and as set forth below. Pursuant to this Limited Warranty, Sony will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. **In the event of a defect, these are your exclusive remedies.**

**Labor:** For a period of **ninety days** from the original date of purchase of the product ("Labor Warranty"), Sony will, at its option, repair or replace with new or refurbished product or parts, product determined to be defective. If Sony elects to replace the product after this Labor Warranty has expired but while the Parts Warranty below is still in effect, it will do so for the applicable labor charge.

**Parts:** For a period of **one year** from the original date of purchase of product ("Parts Warranty"), Sony will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This limited warranty is extended to the original purchaser. This warranty may be transferred to a subsequent owner during the warranty period. However, such a transfer shall not extend the warranty period beyond the original warranty period of one year from the original date of purchase.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

**Instructions:**

To obtain warranty service in the U.S., you must deliver the product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the Sony authorized service facility specified.

To obtain warranty service in Canada, bring the product to an authorized service centre. A list of authorized service centres is available at [www.sony.ca/support](http://www.sony.ca/support).

**It is your responsibility to backup any data, software, content or other materials you may have stored or preserved on your unit. It is likely that such data, software, or other materials will be lost or reformatted during service and Sony will not be responsible for any such damage or loss.** A dated purchase receipt is required. For specific instructions on how to obtain warranty service for your product, product support, online knowledge database, frequently asked questions and free updates via the Internet:

In the United States visit:

<http://www.sony.com/readersupport>

In Canada visit: [www.sony.ca/support](http://www.sony.ca/support)

Or call the **Sony Digital Book Reader Support Line:**

United States: **1-866-962-7669**

Canada: **1-877-899-7669**

For an accessory or part not available from your authorized dealer, call:

United States: 1-800-488-SONY (7669)

Canada: 1-877-779-9929

**Repair / Replacement Warranty:** This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become the property of SONY.

This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary use; it does not cover product issues caused by any other reason, including but not limited to product issues due to acts of God, misuse, accidental damage, abuse, limitations of technology, or modification of or to any part of the SONY product. This Limited Warranty does not cover consumables (such as fuses or disposable batteries) or SONY products sold AS IS or WITH ALL FAULTS. This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the product. This Limited Warranty is valid only in the country of purchase (either the United States of America or Canada).

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