

Home Audio System
GTK-XB72



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Troubleshooting

What can I do to solve a problem?

[What can I do to solve a problem?](#)

General

- [The power does not turn on.](#)
- [The system has entered standby mode.](#)
- [There is no sound.](#)
- [There is severe hum or noise.](#)
- [A clicking sound is heard when the system is turned on.](#)

USB Playback

- [Playback does not start.](#)
- [Files cannot be played back.](#)
- [There is no sound during USB playback.](#)
- [There is noise, skipping, or distorted sound during USB playback.](#)
- [It takes a long time before playback starts.](#)
- [The USB device is not recognized.](#)

Tuner

- [There is severe hum or noise, or stations cannot be received.](#)
- [The stereo FM reception is noisy.](#)

BLUETOOTH Connection

- [Pairing cannot be performed.](#)
- [The BLUETOOTH device cannot detect the system.](#)
- [Connection is not possible.](#)
- [iPhone/iPod cannot be connected with the system.](#)
- [The sound skips or fluctuates, or the connection is lost.](#)
- [The sound of your BLUETOOTH device cannot be heard on this system.](#)
- [There is severe hum, noise, or distorted sound.](#)

Multiple systems playback

- [Wired Party Chain function cannot be activated.](#)
- [Wired Party Chain function does not work properly.](#)
- [BLUETOOTH device cannot be connected to the system during Wireless Party Chain function.](#)

└ [BLUETOOTH device cannot be connected to the system during Speaker Add function.](#)

Karaoke

└ [There is no microphone sound.](#)

└ [There is acoustic feedback.](#)

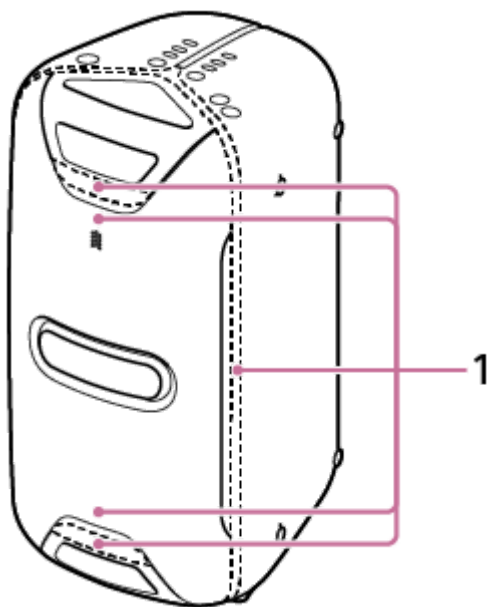
Reset

└ [System does not operate properly.](#)

Home Audio System
GTK-XB72

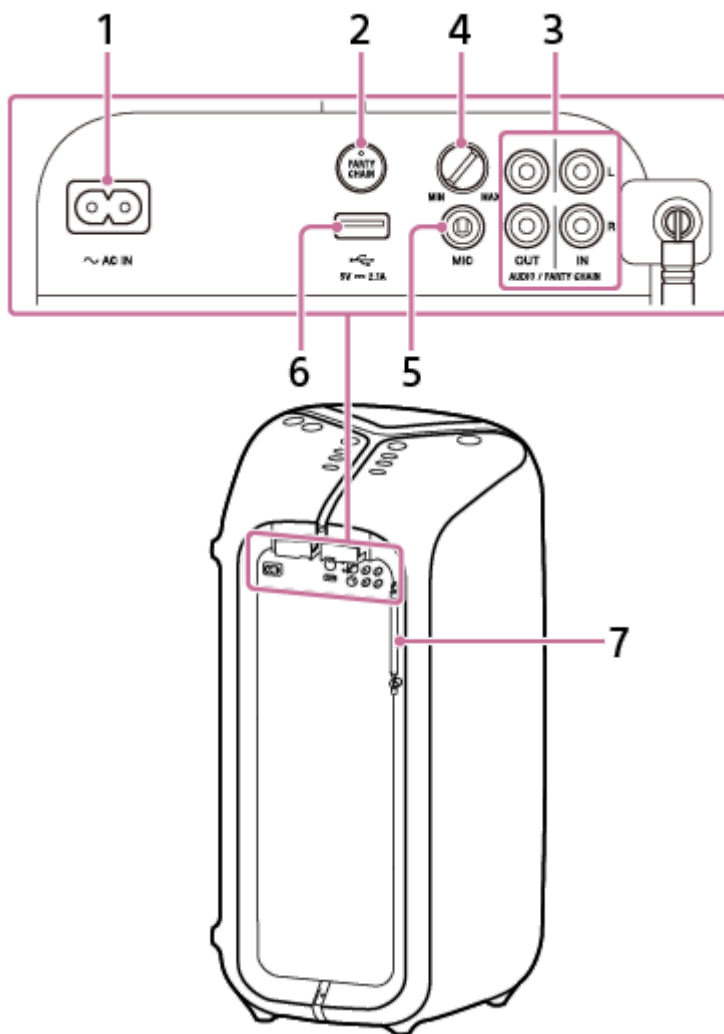
Parts and controls

Front



1. Speaker Lights

Rear



1. AC IN jack

2. PARTY CHAIN button with indicator

3. Audio output and input jacks

Use an audio cord (not supplied) to make either connection as follows:

AUDIO/PARTY CHAIN OUT L/R jacks

- Connect to the audio input jacks of an optional equipment.
- Connect to another audio system to enjoy the Party Chain function.

AUDIO/PARTY CHAIN IN L/R jacks

- Connect to the audio output jacks of a TV or an audio/video equipment. The sound is output through this system.
- Connect to another audio system to enjoy the Party Chain function.

4. MIC level (MIN/MAX) knob

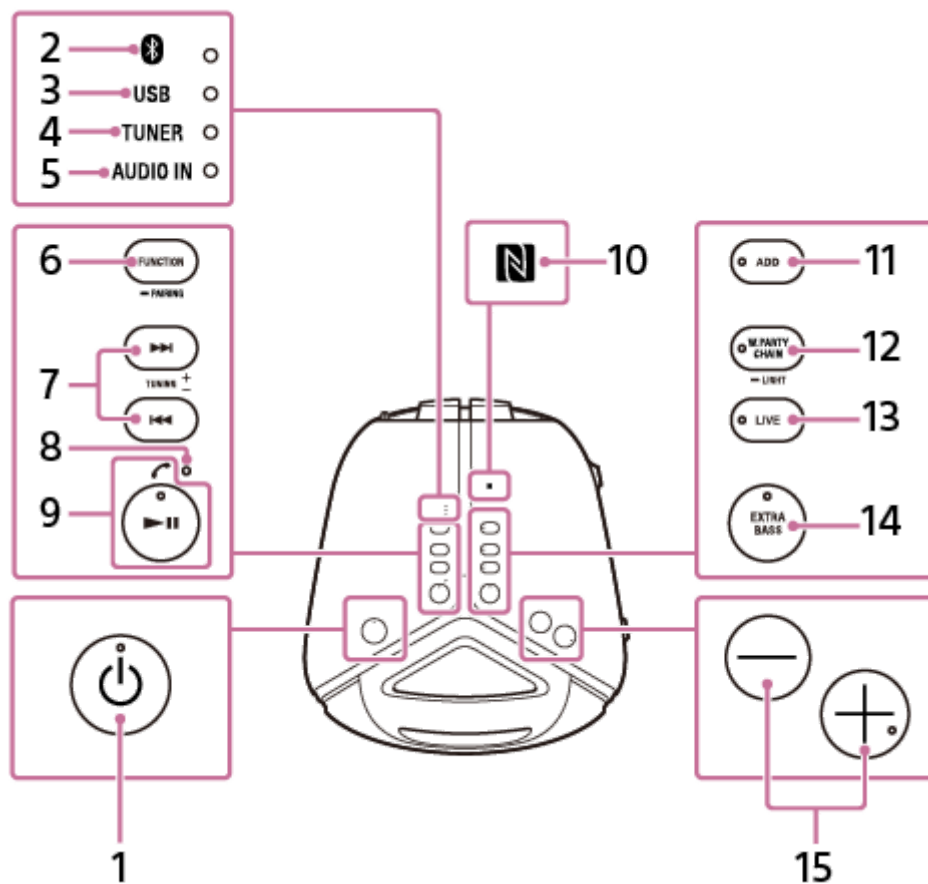
5. MIC jack

6.  (USB) port

Use to connect a USB device.

7. FM radio antenna

Top



1. (power) button with indicator

2. (BLUETOOTH) indicator

3. USB indicator

4. TUNER indicator

5. AUDIO IN indicator

6. FUNCTION/ PAIRING button

- Press repeatedly to select the BLUETOOTH, USB, TUNER, or AUDIO IN function.
- When the BLUETOOTH function is selected, hold down to activate BLUETOOTH pairing.
- Press to stop the built-in sound demonstration.

7. / (previous/next) buttons

Press to select a track or file.

TUNING +/- buttons

Press to tune to an FM station.

8. Built-in microphone

9. (play/pause)/ (call) button*

10. (N-Mark)

11. ADD button with indicator

12. W.PARTY CHAIN/ LIGHT button with indicator

13. LIVE button with indicator

14. EXTRA BASS button with indicator

15. -/+ (volume) buttons*

Press to adjust the volume.

*  (play/pause)/  (call) and + (volume) have a tactile dot. Use the tactile dot as a reference when operating the system.

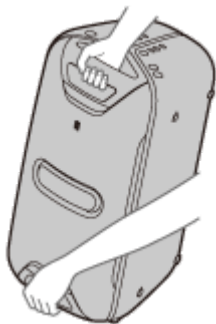
Related Topic

- [About the indicators](#)

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Carrying/placing the system

Before carrying the system, disconnect all the cables connected to the system.

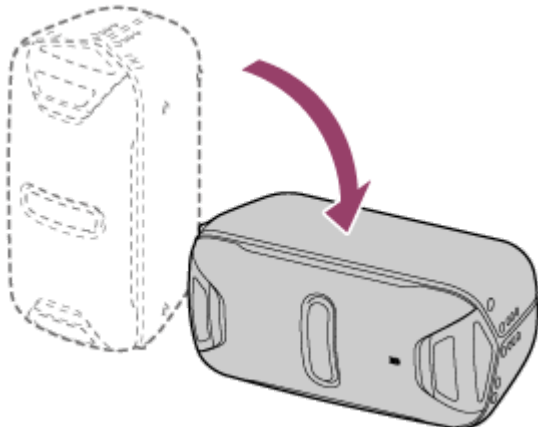


Note

- To avoid personal injury or damage to surrounding household goods, hold the system properly as illustrated above to carry the system.

To place the system on its side

You can place the system on its side as illustrated below. (Be sure to place the side with the rubber feet down.)

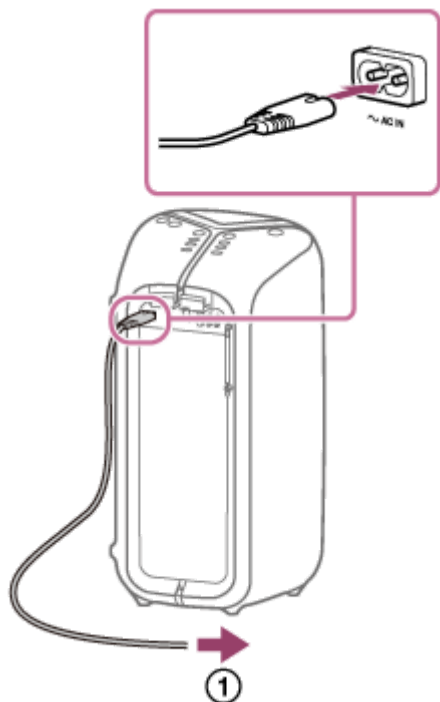


Hint

- When you change the orientation of the system, the tweeters that output sound for the left and right channels are switched to the upper two units automatically.

Connecting the system to an AC outlet

- 1 Firmly insert the end of the AC power cord (mains lead) (supplied) to the AC IN jack on the rear of the system, and then to an AC outlet (①).



The system is turned on in the demonstration mode and Speaker Lights start flashing automatically.

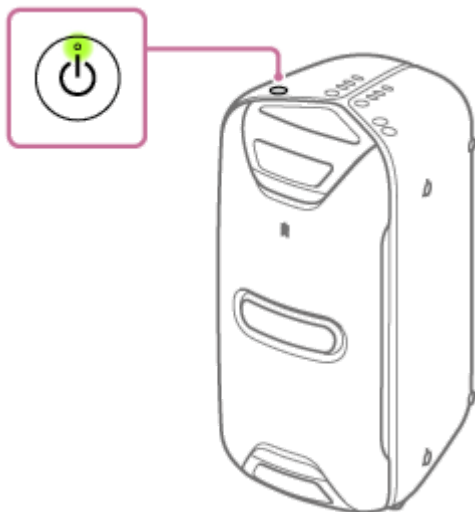
Related Topic

- [Turning the power on](#)
- [Deactivating the demonstration mode](#)

Turning the power on

1 Press (power).

The  (power) indicator lights up in green.



Related Topic

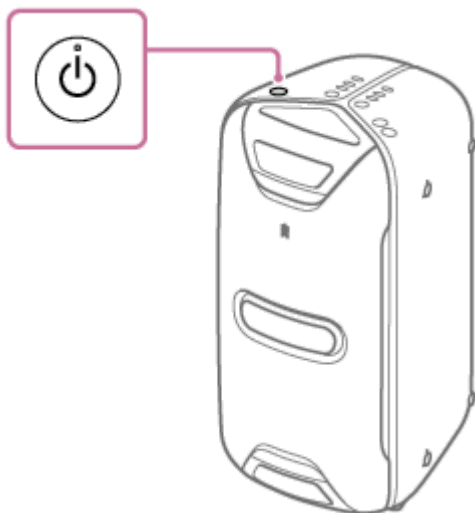
- [Turning the power off \(Standby mode\)](#)
- [Connecting the system to an AC outlet](#)

Turning the power off (Standby mode)

1 Press (power).

The  (power) indicator turns off.*

* The  (power) indicator lights up in amber when the BLUETOOTH standby function is turned on.



Related Topic

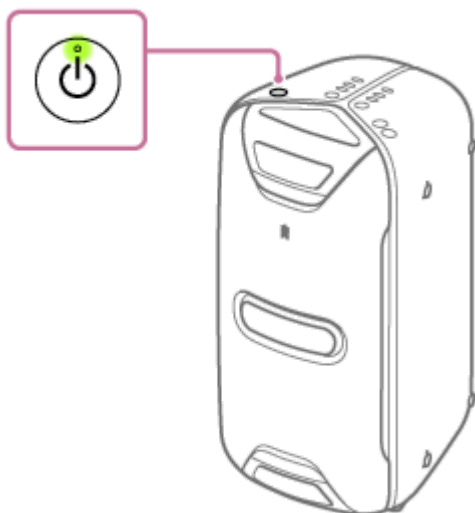
- [Auto Standby function](#)
- [Using the BLUETOOTH standby function](#)

Using the BLUETOOTH standby function

The BLUETOOTH standby mode enables the system to turn on automatically when you establish a BLUETOOTH connection from a BLUETOOTH device. At the time of purchase, this setting is set to off. This setting can only be configured by using “Sony | Music Center.” For details on “Sony | Music Center,” see [What you can do with “Sony | Music Center”](#).

- 1 Press  (power) to turn on the system.

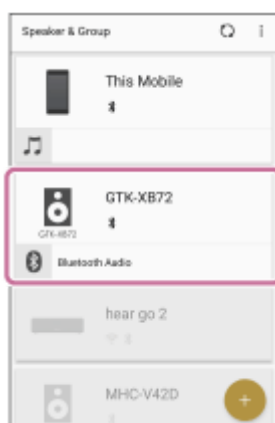
The  (power) indicator lights up in green.



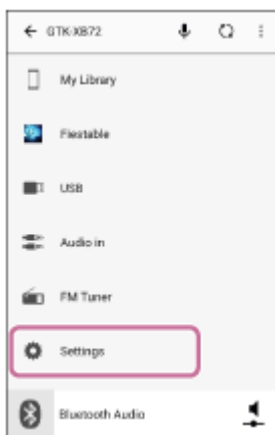
- 2 Tap [Music Center] on your smartphone, iPhone, etc. to start up the application.



- 3 Tap [GTK-XB72].



- 4 Tap [Settings].



5 Tap [Power Option].

6 Tap [BT Standby].

7 Tap [ON] to set the **BLUETOOTH** standby function to on.

When the BLUETOOTH standby function turns on, the AUDIO IN indicator flashes 3 times.

To turn off the **BLUETOOTH** standby function

Perform steps 2 to 6 again and set the BLUETOOTH standby function to off.

When the BLUETOOTH standby function turns off, the AUDIO IN indicator flashes once.

Hint

- When the BLUETOOTH standby function is activated, the  (power) indicator lights up in amber while the system is turned off.

Related Topic

- [Turning the power on](#)
- [Pairing and connecting with BLUETOOTH devices](#)
- [About the indicators](#)

Auto Standby function

If the system with the Auto Standby function on satisfies the following conditions for about 15 minutes, it turns off automatically. At the time of purchase, the Auto Standby function is set to on.

Note

- The Auto Standby function does not work in the following cases:
 - during tuner function.
 - when an external device is connected to the MIC jack.

When the system is in BLUETOOTH mode

- No operation on the system and BLUETOOTH device.
- The hands-free function is off and no music (sound) is played on a mobile phone (smartphone). For details, refer to the operating instructions of your device.
- No music (sound) is played on a BLUETOOTH device, such as a WALKMAN®.

Note

- The Auto Standby function is not available while the system is connected with iPhone/iPod touch via a BLUETOOTH connection.

When the system is in AUDIO IN mode or USB mode

- No operation on the system.
- No music (sound) is played on an audio device connected to the AUDIO IN jack or the music (sound) of an audio device connected to the AUDIO IN jack is too small.

Note

- No BLUETOOTH device is connected to the system via HFP/HSP.

To turn off/on the Auto Standby function

1. Hold down  (power) for about 3 seconds.
When the Auto Standby function is set to off, the  (power) indicator flashes once.
When the Auto Standby function is set to on, the  (power) indicator flashes 3 times.

Hint

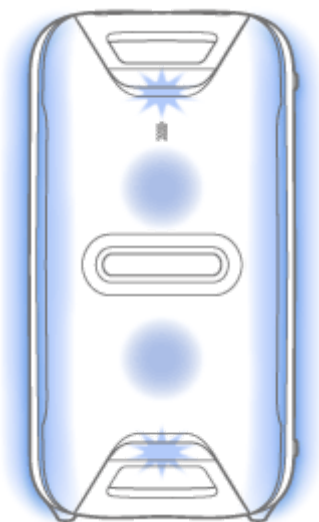
- You can turn off/on the Auto Standby function using “Sony | Music Center.”

Enjoying music with the illumination (Lighting)

The system lights up with the music to liven up the atmosphere. At the time of purchase, this setting is set to on.

1 Turn on the system.

The  (power) indicator lights up in green.
The parts of the system illustrated below light up.



To turn off (light off) or turn on (light on) the lighting function

Hold down W.PARTY CHAIN/  LIGHT for more than 3 seconds until the lighting function turns off/on.
By holding down the button for more than 3 seconds again, the lighting function turns on/off again.

Hint

- By using the “Illumination” function on “Sony | Music Center,” you can turn on/off the lighting function or choose the various lighting modes.
 - RAVE: For dance music with heavy use of flashes
RAVE is set by default.
 - CHILL: For relaxing music
 - RANDOM FLASH OFF: For all music, including dance music without flash
 - HOT: Warm colors
 - COOL: Cold colors
 - STROBE: Using white flashes
- etc.

Note

- If the illumination brightness is glaring, switch on the room lights or turn off the illumination.

Related Topic

- [Deactivating the demonstration mode](#)

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Deactivating the demonstration mode

The demonstration mode is set to on at the time of purchase. When you connect the system to an AC outlet using the AC power cord (mains lead), the speaker light illuminates automatically.

- 1 **Hold down W.PARTY CHAIN/  LIGHT for more than 3 seconds while the demonstration is performed.**

The demonstration ends and the speaker light turns off.

To activate the demonstration mode

- Hold down W.PARTY CHAIN/  LIGHT during the standby mode.
- Disconnect and reconnect the AC power cord (mains lead).

Connecting with a USB device

Compatible USB devices

- USB devices compliant with USB Mass Storage Class
- USB devices formatted with the FAT (except exFAT) file system

Some USB devices may not work with the system even if the devices meet the above conditions.
Using iPhone/iPod devices via a USB connection is not supported.

Note

- When USB cable connection is necessary, use the USB cable supplied with the USB device. See the operating instructions supplied with the USB device for details on the operation method.
- Do not connect the system and the USB device through a USB hub.
- When the USB device is connected, the system reads all the files on the USB device. If there are many folders or files on the USB device, it may take a long time to finish reading the USB device.
- With some connected USB devices, there may be a delay before an operation is performed by this system.
- Compatibility with all encoding/writing software cannot be guaranteed. If audio files on the USB device were originally encoded with incompatible software, those files may produce noise or interrupted audio, or may not play at all.
- This system does not necessarily support all the functions provided in a connected USB device.

- 1 Press **FUNCTION/**  **PAIRING** repeatedly until the USB indicator on the system lights up.
- 2 Connect a USB device to the  (USB) port.

Related Topic

- [Listening to music of a USB device](#)

Pairing and connecting with BLUETOOTH devices

When pairing with two or more BLUETOOTH devices, perform the following pairing procedure for each device. Before operating the system, be sure to do the following:

- Place the BLUETOOTH device within 1 m (3.2 ft) from the system.
- Stop playback on the BLUETOOTH device.
- Turn down the volume of the BLUETOOTH device and system to avoid any sudden loud sound output from the system. Depending on the BLUETOOTH device, the volume of the device may be synchronized with the system.
- Prepare the operating instructions supplied with the BLUETOOTH device for reference.

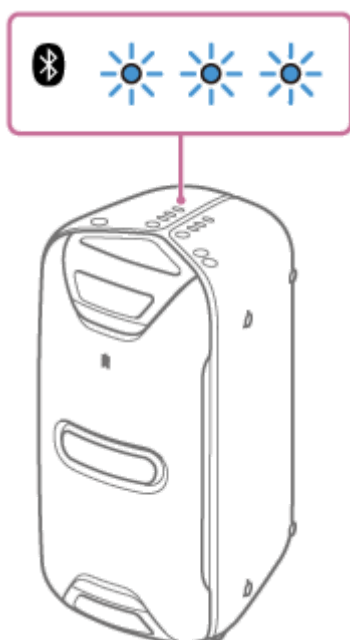
1 Select the BLUETOOTH function.

1. Press  (power) to turn on the system.
2. Press FUNCTION/  PAIRING repeatedly until the  (BLUETOOTH) indicator turns on.

Hint

- When there is no pairing information on the system (for example, when you use the BLUETOOTH function for the first time after purchase), the  (BLUETOOTH) indicator flashes and the system enters the pairing mode. Proceed to step 3.
- When you turn on the system, the system tries to make a BLUETOOTH connection with the last connected BLUETOOTH device. If the device is nearby and its BLUETOOTH function is on, the BLUETOOTH connection is established automatically and the  (BLUETOOTH) indicator stays lit. In this case, turn off the BLUETOOTH function or turn off the power of the currently connected BLUETOOTH device.

2 Hold down FUNCTION/ PAIRING until you hear the voice guidance ("Bluetooth pairing") and the (BLUETOOTH) indicator begins to flash quickly.



3 Perform the pairing procedure on the BLUETOOTH device to detect the system.

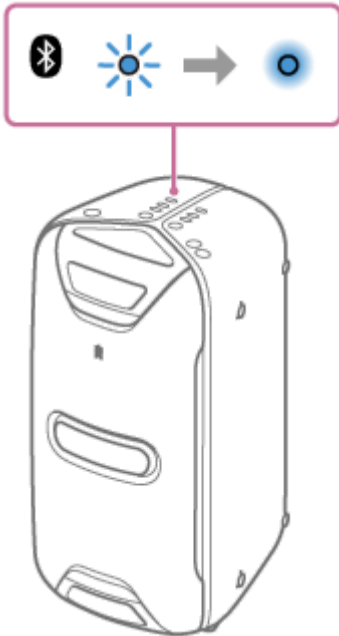
When a list of detected devices appears on the display of the BLUETOOTH device, select [GTK-XB72].

If a passkey* is required on the display of the BLUETOOTH device, enter [0000].

* The passkey may also be called a "passcode," "PIN code," "PIN number" or "password."

4 Make the BLUETOOTH connection from the BLUETOOTH device.

When the BLUETOOTH connection is established, you hear the voice guidance ("Bluetooth Connected") and the  (BLUETOOTH) indicator switches from flashing to a steady state.



If the BLUETOOTH connection is not established, repeat from step 2.

Hint

- For details on operating a BLUETOOTH device, refer to the operating instructions supplied with the BLUETOOTH device.

Note

- For Apple iOS devices, the system is compatible with iOS 10.0 or later.
- The pairing mode of the system is released after about 5 minutes and the  (BLUETOOTH) indicator flashes slowly. However, when pairing information is not stored in the system, such as at the factory settings, the pairing mode is not released. If the pairing mode is released before finishing the process, repeat from step 2.
- Once the BLUETOOTH devices are paired, there is no need to pair them again, except in the following cases:
 - Pairing information has been deleted after repair, etc.
 - The system is already paired with 8 devices and another device is to be paired.
The system can be paired with up to 8 devices. If a new device is paired after 8 devices have already been paired, the device that was paired earliest is replaced by the new one.
 - The pairing information of the system has been deleted from the BLUETOOTH device.
 - After you reset the system, it may not be able to connect with your iPhone/iPod. In this case, delete the pairing information of the system on your iPhone/iPod, then perform the pairing operation again.
 - The system can be paired with multiple devices, but can only play music from one paired device at a time.

Related Topic

- [Terminating the BLUETOOTH connection \(After use\)](#)

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Connecting with an NFC-compatible device by One-touch (NFC)

By touching the system with an NFC-compatible device such as a smartphone, the system turns on automatically, and then proceeds to pairing and BLUETOOTH connection.

Compatible smartphones

NFC-compatible smartphones with Android™ 4.1 or later installed

Note

- Depending on your NFC-compatible BLUETOOTH device, you may need to turn on the NFC function in advance. For details, refer to the operating instructions of the BLUETOOTH device.

- 1 Touch the BLUETOOTH device to the N-Mark on the system until the BLUETOOTH device responds to the system.**



Complete the connection by following the instructions displayed on the BLUETOOTH device.

- 2 Start playback of an audio source on the BLUETOOTH device.**
For details, refer to the operating instructions of your BLUETOOTH device.

To terminate the BLUETOOTH connection

Touch the BLUETOOTH device to the N-Mark on the system again.

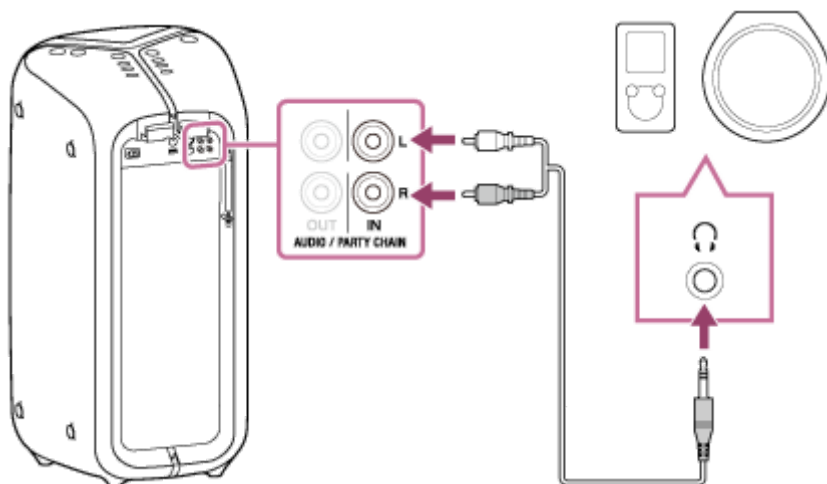
Hint

- If pairing and the BLUETOOTH connection fail, do the following:
 - Remove the case from the BLUETOOTH device if using a commercially available case.
 - Touch the BLUETOOTH device to the N-Mark on the system again.

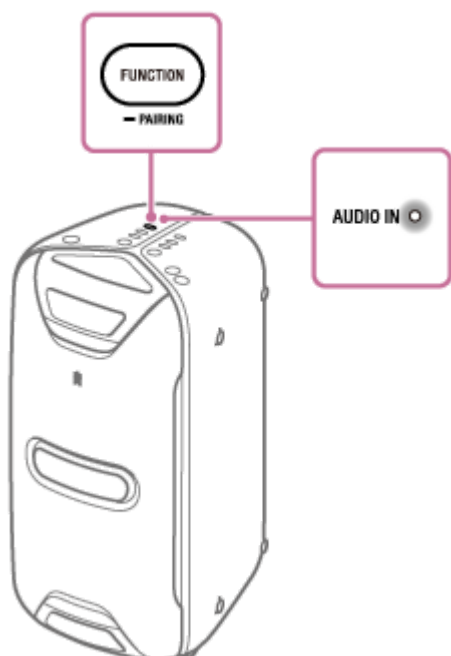
Listening to music of an external audio device, etc.

You can listen to music of an external audio device by connecting the device to the system with an audio cable (not supplied).

- 1 Connect an external audio device and the AUDIO/PARTY CHAIN IN L/R jacks on the system with an audio cable.



- 2 Press FUNCTION/  PAIRING repeatedly until the AUDIO IN indicator on the system lights up.



- 3 Turn on the connected device, and start playback.

- 4 Adjust the volume.

Adjust the volume on the system first. If the volume level is still too low, adjust the volume level of the connected device.

Hint

- If the BLUETOOTH connection is active between the system and a mobile phone (smartphone/iPhone) via HFP/HSP, you can use the hands-free function while listening to music of the connected external audio device.
- If the system satisfies the following conditions for about 15 minutes, it turns off automatically and the BLUETOOTH connection is terminated.
 - No operation on the system.
 - No music (sound) is played on the connected external audio device or the music (sound) of the connected external audio device is too small.
 - No BLUETOOTH device is connected to the speaker via HFP/HSP.

Note

- When playing music on the connected external audio device, you cannot use ►|| (play/pause) and ◀◀ / ▶▶ (previous/next) on the system to perform operations such as pause, skip to the beginning of the next track, and skip to the beginning of the current track.

Related Topic

- [Auto Standby function](#)

Listening to music of a USB device

The system supports the following audio file formats.

- MP3: file extension [.mp3]
- WMA: file extension [.wma]
- AAC: file extension [.m4a/.mp4/.3gp]
- WAV: file extension [.wav]

- 1** Press **FUNCTION/**  **PAIRING** repeatedly until the USB indicator on the system lights up.
- 2** Connect a USB device to the  (USB) port.
- 3** Press **▶||** (play/pause) to start playback.

Hint

- Once the system and the USB device are connected, you can control playback by pressing **▶||** (play/pause), and **◀◀** (previous)/**▶▶** (next).

Note

- This system cannot play audio files on the USB device in the following cases;
 - when the total number of audio files on a USB device exceeds 999.
 - when the number of folders on a USB device exceeds 75 (including the “ROOT” folder and empty folders).These numbers may vary depending on the file and folder structure. Do not save other types of files or unnecessary folders on a USB device that has audio files.
- The system can play back to a depth of 8 folders only.
- Folders that have no audio files are skipped.
- Note that even when the file name has the correct file extension, if the actual file differs, the system may emit noise or malfunction.

Listening to music of a device via BLUETOOTH connection

You can enjoy listening to music of a BLUETOOTH device and operate it by the system via BLUETOOTH connection if it supports the following BLUETOOTH profiles.

A2DP (Advanced Audio Distribution Profile)

Enables you to enjoy high-quality audio contents wirelessly.

AVRCP (Audio Video Remote Control Profile)

Enables you to adjust the volume and operate to play, pause or skip to the beginning of the next/current track.

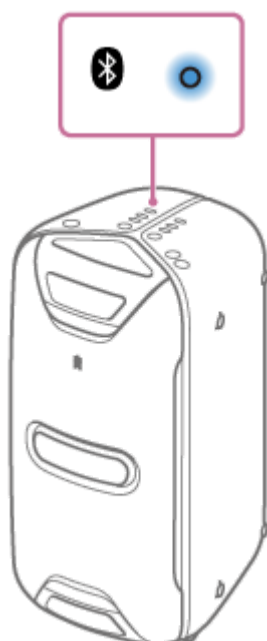
Operations may vary depending on the BLUETOOTH device. Refer also to the operating instructions supplied with the BLUETOOTH device.

Note

- Make sure beforehand that the volume on the BLUETOOTH device and system are set to a moderate level to avoid sudden loud sound output from the system.
Depending on the BLUETOOTH device, adjusting the volume of the system may not be possible on the BLUETOOTH device while playback on the device is stopped/paused.

1 Connect the system with the BLUETOOTH device.

The  (BLUETOOTH) indicator lights up in blue when the BLUETOOTH connection is established.



2 Start playback on the BLUETOOTH device.

3 Adjust the volume by pressing +/- (volume) on the system or operating the BLUETOOTH device.

Note

- If the communication condition is poor, the BLUETOOTH device may react incorrectly to the operations on the system.
- Depending on the BLUETOOTH device, it may be necessary to adjust the volume or set the audio output setting on the connected device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the system, the communication environment or the usage environment.

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)

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Selecting the BLUETOOTH audio streaming playback quality (Codec)

This system enables you to perform playback settings of, not only SBC, but also AAC and LDAC, so that you can enjoy high quality sound via BLUETOOTH connection.

1 Hold down FUNCTION/ PAIRING and + (volume) for more than 5 seconds.

When the codec is switched to [SBC], the Audio IN indicator flashes once.

When the codec is switched to [Auto], the Audio IN indicator flashes 3 times.

2 Launch “Sony | Music Center” and follow the on-screen instructions.

You can select an audio codec option from the following two settings by using the system or “Sony | Music Center.” At the time of purchase, this setting is set to [AUTO].

- **[AUTO]:** The system detects the codec used on the source device and automatically selects the optimal codec from “SBC,” “AAC”^{*} or “LDAC.”^{*}
- **[SBC]:** “SBC” is always applied regardless of the codec used on the source device.

^{*} Available only when the codec is supported by your BLUETOOTH device.

Hint

- LDAC is an audio coding technology developed by Sony that enables the transmission of High-Resolution (Hi-Res) Audio content, even over a BLUETOOTH connection. Unlike other BLUETOOTH compatible coding technologies such as SBC, it operates without any down-conversion of the Hi-Res Audio content^{*1}, and allows approximately three times more data^{*2} than those other technologies to be transmitted over a BLUETOOTH wireless network with unprecedented sound quality, by means of efficient coding and optimized packetization.

^{*1} Excluding DSD format contents.

^{*2} In comparison with SBC (Subband Codec) when the bitrate of 990 kbps (96/48 kHz) or 909 kbps (88.2/44.1 kHz) is selected.

Note

- You can enjoy higher sound quality when the source device is compatible with AAC/LDAC and this function is set to [AUTO]. However, the sound may be interrupted depending on the conditions of the BLUETOOTH communication. If this happens, set the function to [SBC].

Related Topic

- [Using the BLUETOOTH standby function](#)

Terminating the BLUETOOTH connection (After use)

When you finish playing music with the BLUETOOTH device, perform any of the following operations to terminate the BLUETOOTH connection.

- Turn off the BLUETOOTH function on the BLUETOOTH device. For details, refer to the operating instructions supplied with the device.
- Turn off the BLUETOOTH device.
- Turn off the system.
- Touch the NFC-compatible device on the N-marked part of the system again (if your device has the NFC function).
 - When using the Speaker Add function or Wireless Party Chain function, touch the NFC-compatible device on the system in which the  (BLUETOOTH) indicator lights up. A system where the  (BLUETOOTH) indicator turns off is not capable of terminating the BLUETOOTH connection.

Hint

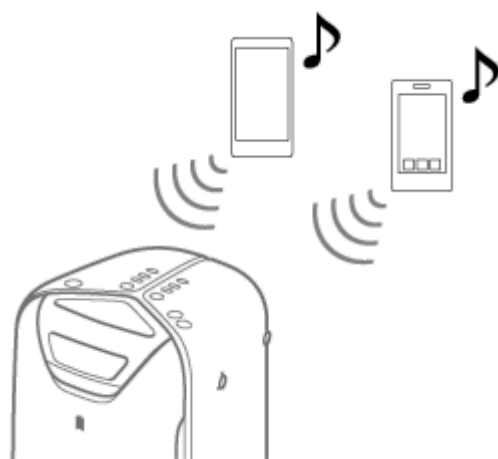
- When using the Speaker Add function, if you turn off one system, the other system is automatically turned off. The BLUETOOTH connection between them is disconnected.
- When you finish playing music, the BLUETOOTH connection may terminate automatically depending on the BLUETOOTH device.

Related Topic

- [Turning the power on](#)
- [Auto Standby function](#)

Connecting this system with multiple BLUETOOTH devices (Multi-device connection)

Up to 3 BLUETOOTH devices can be connected to the system at the same time. When one of the devices starts playing back while playing back music on another device, the system switches the output and starts outputting the sound from the newly connected device.



- 1 To pair with a second or third device, repeat steps 1 to 3 of [Pairing and connecting with BLUETOOTH devices](#).

To disconnect any BLUETOOTH device from a multi-device connection

Terminate the BLUETOOTH connection on the BLUETOOTH device that you want to disconnect.

To disconnect all BLUETOOTH devices from a multi-device connection

Press  (power) to turn off the system.

Note

- Operations may vary depending on the BLUETOOTH devices. A BLUETOOTH device may not be connectable depending on the combination of devices. For details, refer to the operating instructions for the devices.
- If you try to connect a 4th BLUETOOTH device, the oldest playback device will be disconnected.
- Depending on the BLUETOOTH devices, you may not be able to make three BLUETOOTH connections at the same time.
- You cannot establish a multi-device connection when using the Wireless Party Chain function, Speaker Add function or hands-free call function.

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)

Turning on or off the BLUETOOTH signal

You can connect to the system from a paired BLUETOOTH device when the system's BLUETOOTH signal is set to on. At the time of purchase, this setting is set to on.

- 1 **Hold down W.PARTY CHAIN/  LIGHT and  (power) for about 5 seconds.**

When the BLUETOOTH signal is set to off, the Audio IN indicator flashes once.

When the BLUETOOTH signal is set to on, the Audio IN indicator flashes 3 times.

Note

- You cannot perform the following operations when BLUETOOTH signal is set to off:
 - Pair and/or connect with BLUETOOTH device.
 - Use "Sony | Music Center."
 - Change the BLUETOOTH audio codecs.
 - Use the hands-free function.
- If you touch the N-Mark on the system with an NFC-compatible BLUETOOTH device or set the BLUETOOTH standby mode to on, the BLUETOOTH signal will be set to on automatically.

Connecting multiple audio systems (Wired Party Chain function)

You can connect multiple audio systems in a chain to create a more exciting party environment and produce higher sound output.

One activated system in the chain serves as the “Party Host” and shares music.

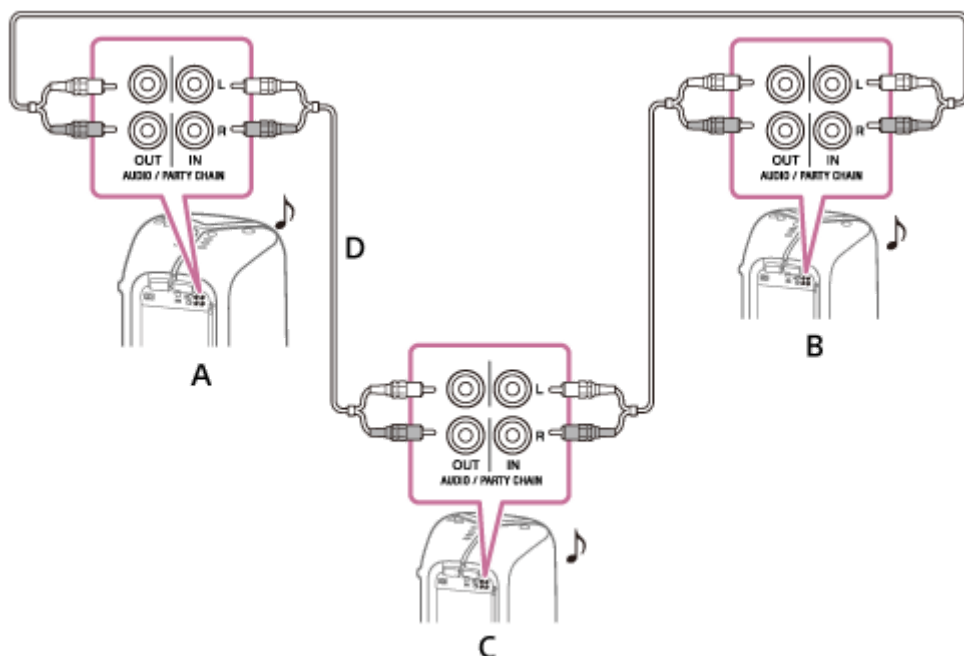
Other systems become “Party Guests” and play the same music as that being played by the “Party Host.”

Setting up the Party Chain

Set up a Wired Party Chain by connecting all the systems using audio cords (not supplied).
Before connecting the cords, be sure to turn off the systems.

If all the systems are equipped with the Wired Party Chain function

Example: When connecting with this system as the first system



A: First system (Party Host)

B: Second system (Party Guest)

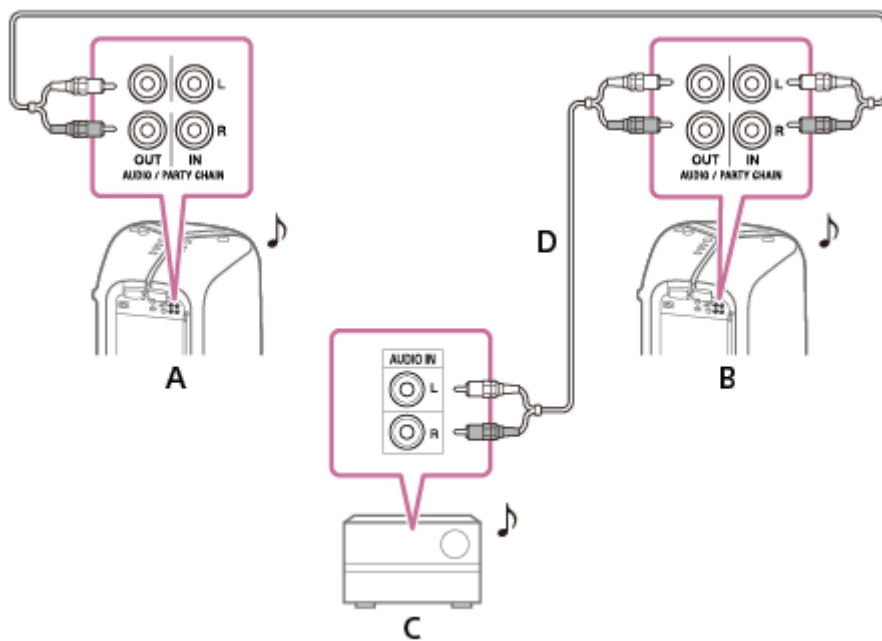
C: Last system (Party Guest)

D: Continue the connection until the last system.

- The last system must be connected to the first system.
- Any system can become a Party Host. You can change the Party Host to another system in the chain. For details, see [Enjoying music playback with multiple audio systems \(Wired Party Chain function\)](#).
- Make sure the BLUETOOTH function or the USB function is selected. When the AUDIO IN function is selected, the Party Chain function cannot be activated.

If one of the systems is not equipped with the Wired Party Chain function

Example: When connecting with this system as the first system



A: First system (Party Host)

B: Second system (Party Guest)

C: Last system* (Party Guest)

D: Continue the connection until the last system.

* Connect the system which is not equipped with Wired Party Chain function at the last system, otherwise the chain will stop at that system. Be sure to select the AUDIO IN function on this last system.

- The last system is not connected to the first system.
- You must select the first system as the Party Host so that all the systems are playing the same music when the Wired Party Chain function is activated.

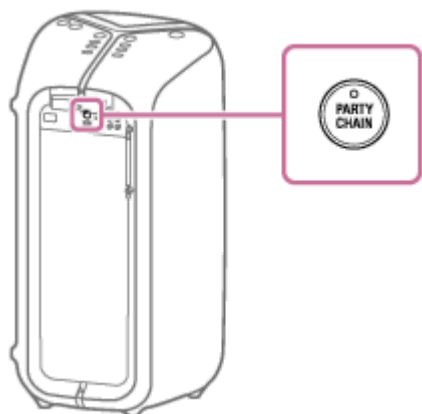
Related Topic

- [Enjoying music playback with multiple audio systems \(Wired Party Chain function\)](#)

Enjoying music playback with multiple audio systems (Wired Party Chain function)

You can enjoy music using the wired multiple audio systems.

- 1 Turn on all the systems.**
- 2 Adjust the volume on each system.**
- 3 Activate the Wired Party Chain function on the system to be used as the Party Host.**
 - Example: When using this system as the Party Host
 1. Press FUNCTION/  PAIRING repeatedly to select the function you want.
If all the systems are equipped with the Wired Party Chain function, do not select the AUDIO IN function. If you select this function, sound cannot be output.
 2. Start playback and then press PARTY CHAIN on the rear of the system.
The PARTY CHAIN indicator lights up. The Party Host starts the Party Chain, and other systems become Party Guests automatically. All systems play the same music as that being played by the Party Host.
FUNCTION/  PAIRING on the Party Guests is disabled.



To select a new Party Host

If all the systems are equipped with the Wired Party Chain function, you can select a new Party Host.

1. Press PARTY CHAIN on the Party Host.
2. Repeat step **3** on the system to become the new Party Host.
The current Party Host will switch to a Party Guest automatically. All systems will play the same music as that being played by the new Party Host.

To deactivate the Wired Party Chain function

Press PARTY CHAIN on the Party Host.

If the Wired Party Chain function is not terminated after a few seconds, press PARTY CHAIN on the Party Host again.

Note

- Depending on the total number of systems you have connected, Party Guests may take some time to start playing the music.

- Changing the volume level and sound effect on the Party Host will not affect the output on the Party Guests.
- You can select another system as the new Party Host only after the Wired Party Chain function has been activated on all the systems in the chain.
- If the selected system does not become the new Party Host after a few seconds, repeat step ③.
- For details of operations on other systems, refer to the operating instructions for the systems.

Related Topic

- [Connecting multiple audio systems \(Wired Party Chain function\)](#)

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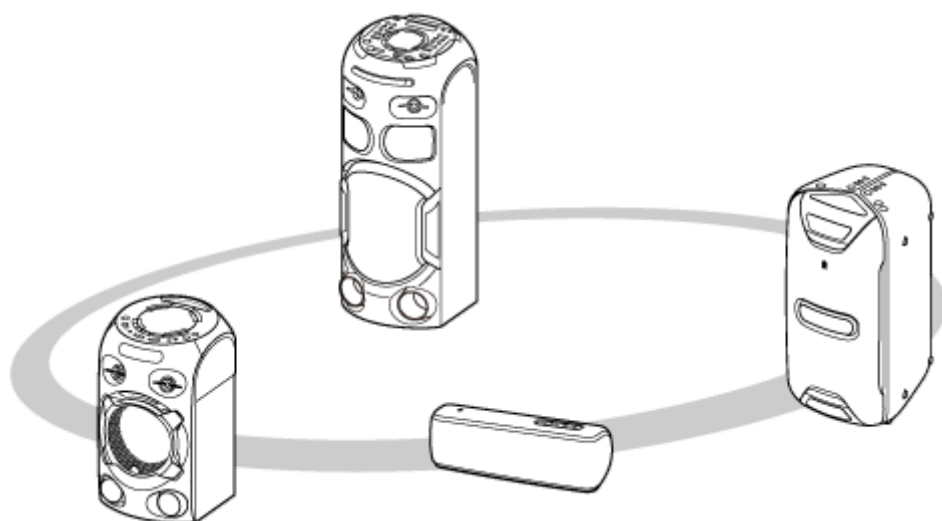
Enjoying wireless playback using multiple audio systems (Wireless Party Chain function)

By connecting multiple devices compatible with the Wireless Party Chain function, you can liven up parties with loud volume.

Compatible devices:

SRS-XB21, SRS-XB31, SRS-XB41, SRS-XB20, SRS-XB30, SRS-XB40, MHC-V82D, MHC-V72D, MHC-V42D, MHC-V02, GTK-XB72, GTK-XB60, GTK-XB90

Before operating the system, make sure that all systems to be connected within 1 m (3.2 ft) of the device.



1 Set up the first system as the Party Host.

The following operation is an example of setting GTK-XB72 as the first system. Refer to the operating instructions supplied with the device you are using to set up other devices compatible with the Wireless Party Chain function.

1. Press FUNCTION/  PAIRING repeatedly until the  (BLUETOOTH) indicator lights up.
2. Connect the BLUETOOTH device to the system via BLUETOOTH connection.
[Pairing and connecting with BLUETOOTH devices](#)
When the  (BLUETOOTH) indicator lights up, the BLUETOOTH connection is established.
3. Press W.PARTY CHAIN/  LIGHT.
The W.PARTY CHAIN/  LIGHT indicator will start flashing and the system will enter the Wireless Party Chain Setup mode.

2 Connect a second or more system as a Party Guest.

The following operation is an example of connecting GTK-XB72 as the second system. Refer to the operating instructions supplied with the device you are using to connect other devices compatible with the Wireless Party Chain function.

1. Press FUNCTION/  PAIRING repeatedly until the  (BLUETOOTH) indicator lights up.
2. Press W.PARTY CHAIN/  LIGHT on the second system.
The  (BLUETOOTH) indicator will start flashing and the W.PARTY CHAIN/  LIGHT indicator lights up.

Hint

- Connect the second system within 1 minute. After 1 minute or more, the system setting is canceled.

3. To connect additional systems, repeat steps ② – 1 to 2.

Hint

- When connecting a third or more systems, connect each one within 30 seconds of connecting the previous system. After 30 seconds or more, the system cannot be connected.
- If you want to add another system after connecting (30 seconds or more), press and hold W.PARTY CHAIN/  LIGHT on the first system, then operate steps ② – 1 to 2.

3 Start playback.

Start playback on the connected BLUETOOTH device and adjust the volume.

The same music is played from all systems.

When adjusting the volume on the BLUETOOTH device or the system connected with the device (the system set up as the first one), the volumes of all systems are automatically adjusted.* For other systems (the second or later system set), you can also adjust the volume on each other.

* Depending on the connected device, the volume may not be synchronized with the volume you adjusted on the first system.

Hint

- You can also operate the Wireless Party Chain function on “Sony | Music Center.”
- What you can do with the Wireless Party Chain function depends on the systems you connect.
- When using the Wireless Party Chain function, the codec automatically switches to SBC.

Note

- When watching movies using the Wireless Party Chain function, there may be a gap between video and audio.
- The Wireless Party Chain function is available only when the system is in BLUETOOTH function.
- When you use the Wireless Party Chain function by connecting multiple types of audio systems, the illumination may not work depending on the order of the systems you connected. In this case, set the system whose illumination does not work as the first system.

Related Topic

- [Terminating the Wireless Party Chain function](#)

Terminating the Wireless Party Chain function

To terminate all connections and exit the Wireless Party Chain function

- 1 Press **FUNCTION/**  **PAIRING** or turn the power off on the Party Host.

To terminate only one system

Press **W.PARTY CHAIN** on the Party Guest you want to leave.

Listening to music wirelessly with two systems (Speaker Add function)

To use this function, two GTK-XB72 systems are required.*

By connecting two systems via BLUETOOTH wireless technology, you can enjoy music in a more powerful way. You can also select an audio output between double mode (in which the two systems play the same sound) and stereo mode (stereo sound).

In the following steps, the two systems are described as “system [A]” (or master system) and “system [B].”

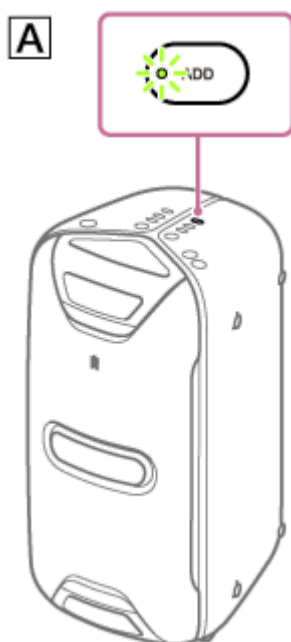
* Only the same model systems can be used in Speaker Add function.

1 Bring two GTK-XB72 systems within 1 m (3.2 ft) of each other.

2 Press FUNCTION/  PAIRING on the system [A] repeatedly until the  (BLUETOOTH) indicator on the system begins to flash in blue.

3 Press ADD on the system [A].

The ADD indicator flashes in green and the system enters the Speaker Add mode.

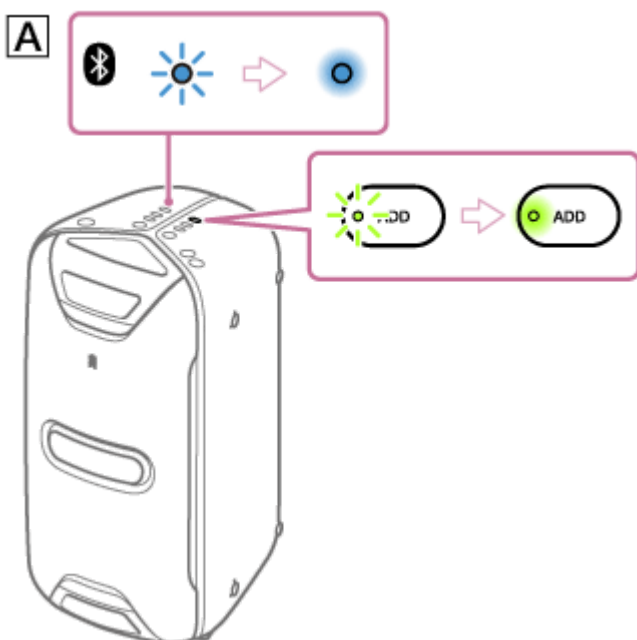
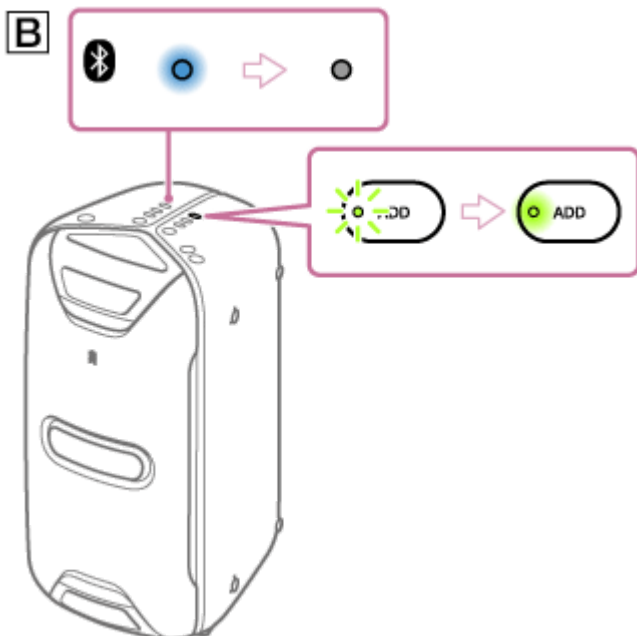


4 Press FUNCTION/  PAIRING on the system [B] repeatedly until the  (BLUETOOTH) indicator on the system begins to flash in blue.

5 Press ADD on the system [B].

The ADD indicator flashes in green. Then the ADD indicators on both systems change their status from flashing* to a steady state while the  (BLUETOOTH) indicator on the system [B] is turned off.

* When the connection by the Speaker Add function is established very quickly, the ADD indicator on the system [B] may light up directly without flashing.



- 6 **Activate the pairing mode on the system [A], and then perform the BLUETOOTH connection with a BLUETOOTH device.**

For details on the pairing, see the following topics.

- [Pairing and connecting with BLUETOOTH devices](#)
- [Connecting with an NFC-compatible device by One-touch \(NFC\)](#)

- 7 **Start playback on the BLUETOOTH device and adjust the volume.**

For details, see [Listening to music of a device via BLUETOOTH connection](#).

Volume adjustments made on either one of the systems are also reflected on the other system.

Note

- If any other BLUETOOTH device(s), such as a BLUETOOTH mouse or a BLUETOOTH keyboard, is connected to the BLUETOOTH device that is connecting with the system, there may be distorted sound or noise in the system output. In this case, terminate the BLUETOOTH connection between the BLUETOOTH device and other BLUETOOTH device(s).

Related Topic

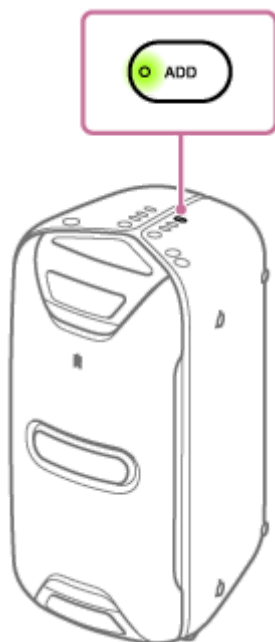
- [Switching between double mode and stereo mode \(Speaker Add function\)](#)
- [Terminating the Speaker Add function](#)

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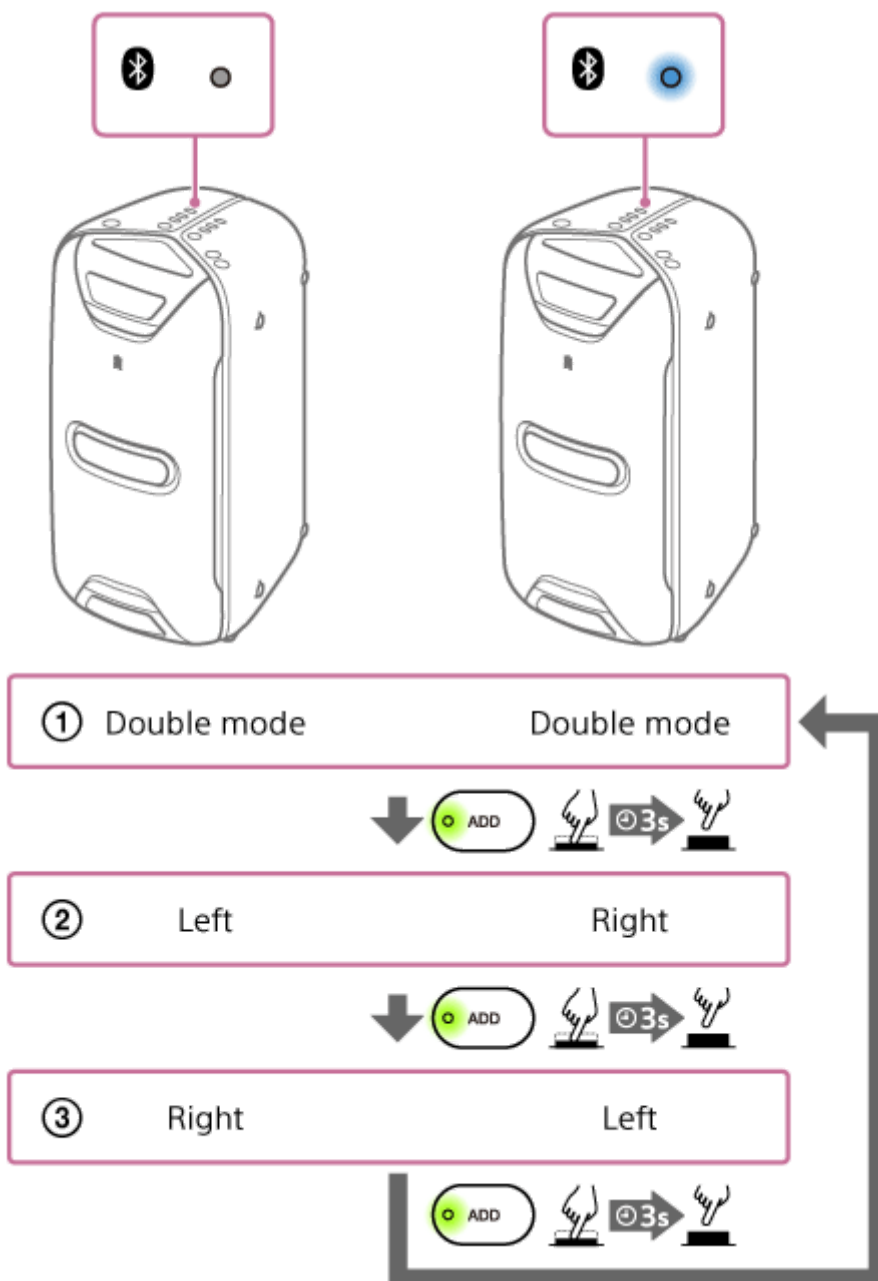
Switching between double mode and stereo mode (Speaker Add function)

Using two systems, you can switch between the double mode, where the same sound is played back on both systems, and the stereo mode, where one system outputs the left channel sound and the other system outputs the right channel sound for stereo playback.

- 1 Press ADD on either of the systems to change the audio reproduction.



When you press and hold ADD, the voice guidance outputs from the system, then the mode changes.



① **Double mode:**

The same sound is played back on both systems.

② **Stereo mode (Left/Right):**

The left channel sound is played back on one system, and the right channel sound is played back on the other system.

③ **Stereo mode (Right/Left):**

Switches the channel of the two systems (left channel/right channel) and plays back.

Related Topic

- [Listening to music wirelessly with two systems \(Speaker Add function\)](#)

Terminating the Speaker Add function

To terminate the Speaker Add function, follow the procedure below.

1 Press ADD on the system.

The ADD indicator will be turned off.

Hint

- You can also terminate the Speaker Add function by pressing FUNCTION on the system.
- Unless you terminate the function, the system will try to establish the last made connection next time you turn on the system.

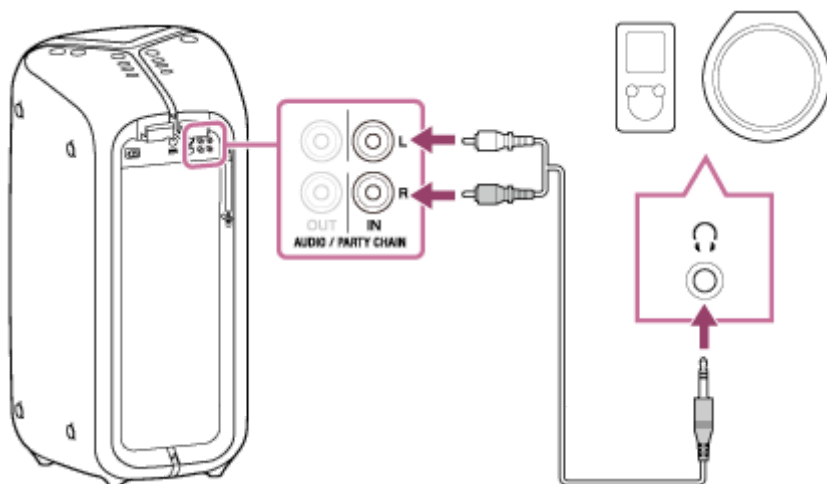
Related Topic

- [Listening to music wirelessly with two systems \(Speaker Add function\)](#)
- [Switching between double mode and stereo mode \(Speaker Add function\)](#)

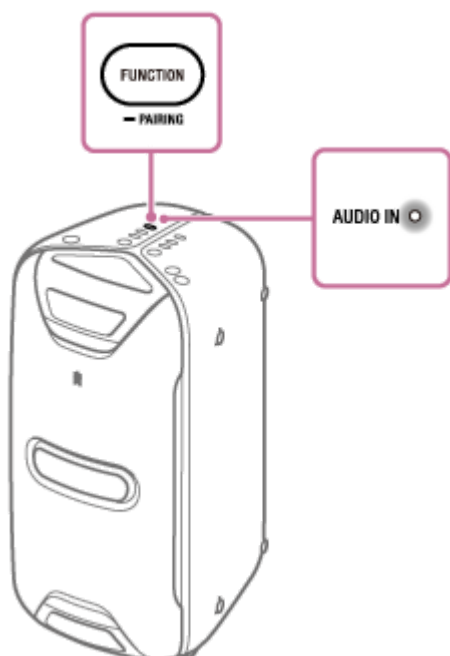
Listening to music of an external audio device, etc.

You can listen to music of an external audio device by connecting the device to the system with an audio cable (not supplied).

- 1 Connect an external audio device and the AUDIO/PARTY CHAIN IN L/R jacks on the system with an audio cable.



- 2 Press FUNCTION/  PAIRING repeatedly until the AUDIO IN indicator on the system lights up.



- 3 Turn on the connected device, and start playback.

- 4 Adjust the volume.

Adjust the volume on the system first. If the volume level is still too low, adjust the volume level of the connected device.

Hint

- If the BLUETOOTH connection is active between the system and a mobile phone (smartphone/iPhone) via HFP/HSP, you can use the hands-free function while listening to music of the connected external audio device.
- If the system satisfies the following conditions for about 15 minutes, it turns off automatically and the BLUETOOTH connection is terminated.
 - No operation on the system.
 - No music (sound) is played on the connected external audio device or the music (sound) of the connected external audio device is too small.
 - No BLUETOOTH device is connected to the speaker via HFP/HSP.

Note

- When playing music on the connected external audio device, you cannot use ►|| (play/pause) and ◀◀ / ▶▶ (previous/next) on the system to perform operations such as pause, skip to the beginning of the next track, and skip to the beginning of the current track.

Related Topic

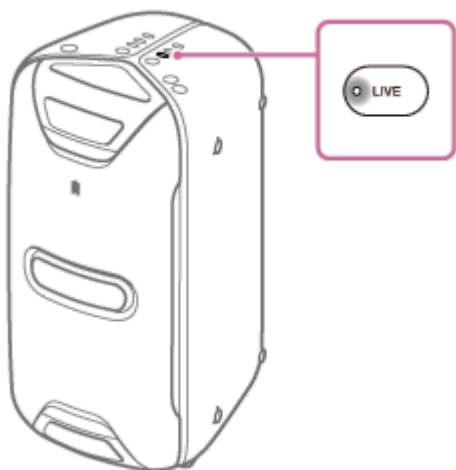
- [Auto Standby function](#)

Adding a live sound effect (LIVE Sound)

You can add a live sound effect (LIVE Sound) to music. At the time of purchase, the LIVE Sound mode is set to off.

- 1 Press LIVE to turn on/off the LIVE Sound mode.**

The LIVE indicator lights up.

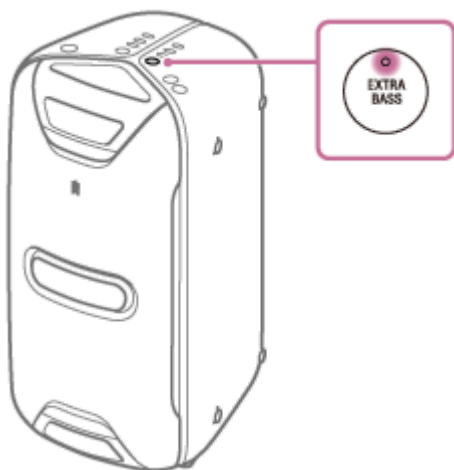


Reinforcing bass sound and creating more powerful sound (EXTRA BASS)

You can reinforce bass sound and listen to more powerful sound (EXTRA BASS). At the time of purchase, the EXTRA BASS mode is set to on.

1 Press EXTRA BASS to turn on/off the EXTRA BASS mode.

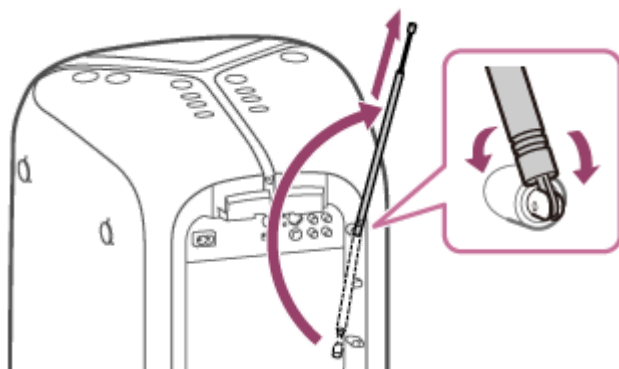
The EXTRA BASS indicator lights up in red.



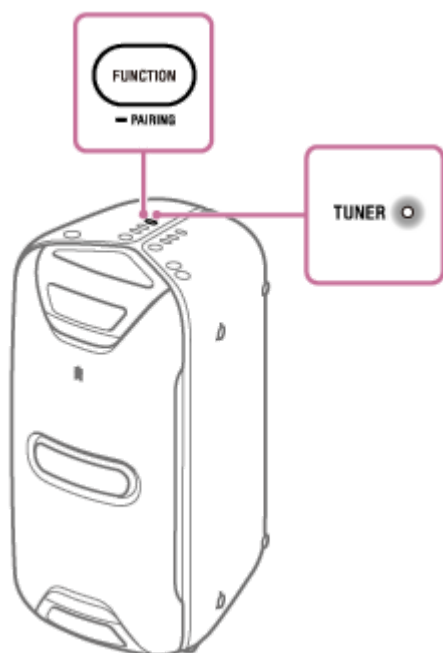
Listening to FM radio

Before listening the FM radio, you need to extend the FM radio antenna on the system and tune in to an FM radio station to which you want to listen.

- 1 **Extend the FM radio antenna on the system and adjust its length and angle for optimum reception.**



- 2 **Press FUNCTION/  PAIRING repeatedly until the TUNER indicator lights up.**



- 3 **Press TUNING +/- repeatedly to tune in to a station to which you want to listen.**

Each time you press TUNING +/-, the frequency of the FM tuner will be read out in English.

The frequency of the FM tuner can be shown in "Sony | Music Center." For details, see [Presetting radio stations](#).

For automatic scanning

Hold down TUNING +/- to start automatic scanning.

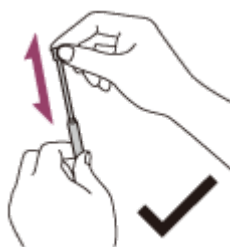
While automatic scanning is in progress, the TUNER indicator flashes quickly.

Scanning stops automatically and the TUNER indicator stays lit when a station is tuned in.

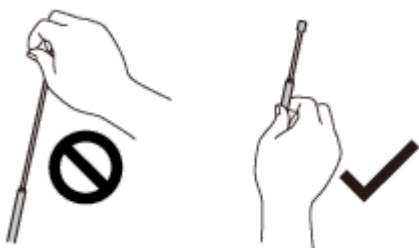
If scanning does not stop, press TUNING +/- on the system to stop scanning. Then, perform manual tuning by following the steps above.

Notes on handling the FM antenna

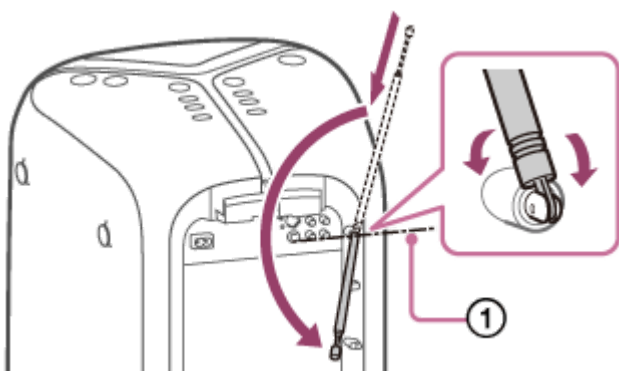
- When adjusting the length, hold the antenna by the thickest part and top, and extend/retract it slowly.



- When adjusting the direction, hold the antenna by the thickest part and rotate it. If you move the antenna by the top or apply strong force, it may break.



- Handle the antenna with care. Trying to move in an inappropriate direction may damage the antenna.



① Axis of vertical rotation

Hint

- To reduce static noise on a weak FM stereo station, hold down **▶▶** and W.PARTY CHAIN/ **■** LIGHT. You will lose the stereo effect, but reception will improve.
To restore the setting, hold down **▶▶** and W.PARTY CHAIN/ **■** LIGHT.

Related Topic

- [Presetting radio stations](#)

Presetting radio stations

You can store up to 20 FM stations as your favorite stations.

Hint

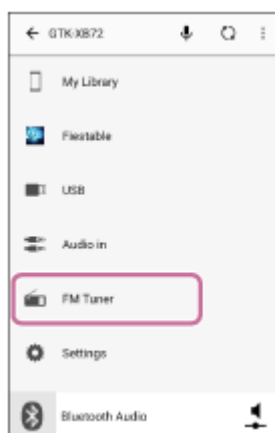
- To use this function, make sure “Sony | Music Center” app has been installed to your BLUETOOTH device.

- 1 Tap [Music Center] on your smartphone, iPhone, etc. to start up the application.



- 2 Tap [GTK-XB72].

- 3 Tap [FM Tuner].



- 4 Press TUNING +/- on the system or ▲ / ▼ on “Sony | Music Center” repeatedly to tune in to a station you want to preset.



Hint

- Each time you press TUNING +/-, the frequency of the FM tuner will be read out in English. It will not be read out when using "Sony | Music Center" for tuning in.

5 Tap  at the top of the screen.

6 Tap the  button at the right end of the preset number you want.



If another station is already assigned to the selected preset number, that station is replaced by the new one.

To listen to the preset station

Tap the Preset  /  button on "Sony | Music Center" to select the preset number you want.

Receiving a call

You can enjoy hands-free calls with a BLUETOOTH mobile phone that supports HFP (Hands-free Profile) or HSP (Headset Profile).

To use this function, make sure that a BLUETOOTH connection has been established.

Operations may vary depending on the BLUETOOTH mobile phone. Refer to the operating instructions supplied with the mobile phone.

Note

- For Apple iOS devices, the system is compatible with iOS 10.0 or later.
A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- Depending on the model of your mobile phone, the operation system or applications installed, some functions of hands-free calling may not work correctly.
- If more than one BLUETOOTH devices are connected to the system (Multi-device connection), you cannot receive a phone call. Cancel the multi-device connection. Terminate the BLUETOOTH connection or turn off the BLUETOOTH function of the BLUETOOTH devices other than the BLUETOOTH mobile phone in use.
- The volume of music playback and call is different. Adjust the volume during calling.
- If the caller cannot hear or can barely hear your voice, talk more closely into the built-in microphone of the system.
- Noise may result if the system and the BLUETOOTH mobile phone are too close. Place the BLUETOOTH mobile phone further if noise is heard.

1 Press ►|| (play/pause)/ 📞 (call) when a call is incoming.

When an incoming call arrives, playback pauses and the system emits a ring tone.



Note

- If you hold down ►|| (play/pause)/ 📞 (call) when a call is incoming, the call will be rejected.

2 Talk into the system's built-in microphone.

3 Press ►|| (play/pause)/  (call) to end the call.

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Making a call](#)
- [Connecting this system with multiple BLUETOOTH devices \(Multi-device connection\)](#)

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Making a call

You can enjoy hands-free calls with a BLUETOOTH mobile phone that supports HFP (Hands-free Profile) or HSP (Headset Profile).

To use this function, make sure that a BLUETOOTH connection has been established.

Operations may vary depending on the BLUETOOTH mobile phone. Refer to the operating instructions supplied with the mobile phone.

Note

- For Apple iOS devices, the system is compatible with iOS 10.0 or later.
A BLUETOOTH connection is not available on the devices with iOS 9.x or earlier.
- Depending on the model of your mobile phone, the operation system or applications installed, some functions of hands-free calling may not work correctly.
- If more than one BLUETOOTH devices are connected to the speaker (Multi-device connection), you cannot receive a phone call. Cancel the multi-device connection. Terminate the BLUETOOTH connection or turn off the BLUETOOTH function of the BLUETOOTH devices other than the BLUETOOTH mobile phone in use.
- The volume of music playback and call is different. Adjust the volume during calling.
- If the caller cannot hear or can barely hear your voice, talk more closely into the built-in microphone of the system.
- Noise may result if the system and the BLUETOOTH mobile phone are too close. Place the BLUETOOTH mobile phone further if noise is heard.

1 Make a call by operating the connected BLUETOOTH mobile phone.

When you make a call, playback will pause and the system will emit a dial tone.

When you use the Speaker Add function or Wireless Party Chain function, connect to the system in which the  (BLUETOOTH) indicator lights up in blue. In the following steps and operations during a hands-free call, operate the system that is connected to the BLUETOOTH mobile phone.

2 Talk into the system's built-in microphone when the other party answers the call.



3 Press ►|| (play/pause)/ 📞 (call) to end the call.

To switch the phone call output from the system to the mobile phone and vice versa

Hold down ►|| (play/pause)/ 📞 (call) while talking.

Hint

- If your BLUETOOTH mobile phone supports both HFP and HSP, set it to HFP.
- If you were listening to music before the call, playback will resume when the call ends.
- Operations may vary depending on the BLUETOOTH mobile phone. Refer to the operating instructions for your mobile phone.

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)
- [Terminating the BLUETOOTH connection \(After use\)](#)
- [Receiving a call](#)
- [Connecting this system with multiple BLUETOOTH devices \(Multi-device connection\)](#)

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What you can do with “Sony | Music Center”

“Sony | Music Center” is an app for controlling Sony audio devices which are compatible with “Sony | Music Center” using your smartphone/iPhone.

For details about “Sony | Music Center,” refer to the following URL:

<https://www.sony.net/smcqa/>

Operations that can be performed on the system with “Sony | Music Center”

- Playback of music files which are located on a device, such as a smartphone, iPhone, USB device
- Tuning in to an FM station, presetting stations, and listening to the radio
- Changing sound settings
- Setting the power options, such as the Auto Standby function and BLUETOOTH standby mode
- Setting the illumination mode
- Switching BLUETOOTH codecs (the BLUETOOTH audio streaming playback quality)
- Turning on/off the Voice Guidance function
- Grouping with other audio systems (Speaker Add function / Wireless Party Chain function)

, etc.

Hint

- What you can control with “Sony | Music Center” varies depending on the connected device. The specifications and design of the app may change without notice.
- Be sure to use the latest version of the app.

Related Topic

- [Installing “Sony | Music Center”](#)

Installing “Sony | Music Center”

Install “Sony | Music Center” on your smartphone, iPhone, etc. from the App Store or on Google Play.

- 1 Download “Sony | Music Center” on Google Play or the App Store and install it.



- 2 When the installation is complete, start “Sony | Music Center.”

Hint

- Depending on your contract, downloading the app may require communication charges.

Related Topic

- [What you can do with “Sony | Music Center”](#)

What you can do with “Fiestable”

“Fiestable” is an app for operating Sony audio devices compatible with “Fiestable” from smartphones, iPhone, etc.

Operations that can be performed on the system with “Fiestable”

- DJ Control
DJ sound effects can be added.
- Illumination
You can control lighting of the system with more settings.
- Motion Control
You can operate the system by shaking the smartphone, iPhone, etc.
- Party Light
You can set the lighting function.

Hint

- What you can control with “Fiestable” varies depending on the connected device. The specification and design of the app may change without notice.
Be sure to use the latest version of the app.

Related Topic

- [Installing “Fiestable”](#)

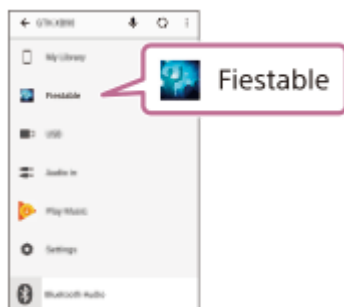
Installing “Fiestable”

Install “Fiestable” on your smartphone, iPhone, etc. on Google Play or the App Store.

- 1 Download “Fiestable” on Google Play or the App Store and install it.



- 2 When the installation is completed, start “Fiestable” from the “Sony | Music Center” screen.



Related Topic

- [Installing “Sony | Music Center”](#)
- [What you can do with “Fiestable”](#)

Using the voice assist function (Google app)

By using the Google app feature that comes with the Android smartphone, you can speak to the system's microphone to operate the Android smartphone.

The following shows how to use the Google app.

1 Select the Google app for [Assist App] in [Assist & Voice input].

On the Android smartphone, select [Settings] - [Apps]. A gear icon appears in the top-right corner of the display. Select the gear icon, [Default Apps] - [Assist & Voice input] - [Assist App], then set [Assist App] to the Google app. The operation above is an example. For details, refer to the operating instructions supplied with the Android smartphone.

For details on the Google app, refer to the operating instructions or support website of the Android smartphone or website of Google Play.

Note

- The latest version of the app may be required.
- The Google app may not be activated from the system depending on specifications of the Android smartphone.

2 Connect the system to the Android smartphone via BLUETOOTH connection.

3 While the system is connected with the Android smartphone via BLUETOOTH connection and the Android smartphone is in standby or playing music, hold down ►|| (play/pause)/ (call) on the system for about 3 seconds.

The Google app is activated and you will hear the start-up sound.

4 Make a request to the Google app through the system's microphone.

For details on the Google app, such as apps which work with the Google app, refer to the operating instructions supplied with the Android smartphone.

After activating the Google app, when a certain time has passed without requests, a beep will sound and the Google app will be deactivated.

Note

- The Google app cannot be activated when you say "OK Google" through the system's microphone even when the Android smartphone's [OK Google] setting is on.

Using the voice assist function (Siri)

By using the Siri function that comes with the iPhone/iPod touch, you can speak to the system's microphone to operate the iPhone/iPod touch.

The following shows how to use Siri.

1 Turn on Siri.

On iPhone/iPod touch, select [Settings] - [Siri] to turn on Siri.

The operation above is an example. For details, refer to the operating instructions supplied with the iPhone/iPod touch.

For details on Siri, refer to the operating instructions or support website of the iPhone/iPod touch.

2 Connect the system to the iPhone/iPod touch via BLUETOOTH connection.

3 While the system is connected with the iPhone/iPod touch via BLUETOOTH connection and the iPhone/iPod touch is in standby or playing music, hold down ►|| (play/pause)/ (call) on the system for about 3 seconds.

The Siri is activated and you will hear the start-up sound.

4 Make a request to Siri through the system's microphone.

For details on Siri, such as apps which work with Siri, refer to the operating instructions supplied with the iPhone/iPod touch.

Note

- Siri cannot be activated when you say "Hey Siri" through the system's microphone even when the iPhone/iPod touch's [Allow "Hey Siri"] setting is on.

Using an external microphone

You can output your voice from the system by connecting a dynamic microphone with a normal plug (not supplied).

- 1 Turn the MIC level knob to MIN to reduce the microphone volume level.



- 2 Connect an external microphone to the MIC jack on the system.
- 3 Adjust the volume using the MIC level knob.
- 4 Speak or sing into the connected microphone.

Note

- When using the Wireless Party Chain or Speaker Add function, sound from the microphone is only output from the system to which the microphone is connected.

Using the Voice Guidance

You can hear Voice Guidance when the system enters the BLUETOOTH pairing mode or a BLUETOOTH device is being connected or disconnected from the system.

- 1 Turn on the system.
- 2 Tap [Music Center] on your smartphone, iPhone, etc. to start up the application.
- 3 Tap [GTK-XB72].
- 4 Tap [Settings].
- 5 Tap [Power Option].
- 6 Tap [VOICE GUIDANCE].
- 7 Tap [OFF] to set the Voice Guidance mode to off.

To turn off the Voice Guidance mode

Perform steps 3 to 7 again to turn off the Voice Guidance mode.

Hint

- At the time of purchase, the Voice Guidance mode is set to on.

Home Audio System
GTK-XB72

Listening to built-in sound demonstration

Hold down EXTRA BASS for more than 3 seconds while the system is turned on.

The USB function is automatically selected and the USB indicator on the system lights up. Then, the built-in sound demonstration is played back.

To stop the demonstration

Press FUNCTION/  PAIRING repeatedly to select the function other than the USB function.

About the indicators

(power) indicator

Turns off	The system is turned off.
Lights up (green)	The system is turned on.
Lights up (amber)	The system is turned off, and the BLUETOOTH standby mode is turned on.

(BLUETOOTH) indicator

Lights up	BLUETOOTH connection is established.
Flashes quickly	The system enters the pairing mode.
Flashes slowly	The system is waiting for a BLUETOOTH device to connect to.
Flashes	Each time you press +/- (volume), the indicator flashes once or 3 times.

USB indicator

Lights up	The USB function is selected.
Flashes	Each time you press +/- (volume), the indicator flashes once or 3 times.

TUNER indicator

Lights up	The TUNER function is selected.
Flashes	Each time you press +/- (volume), the indicator flashes once or 3 times.

AUDIO IN indicator

Lights up	The AUDIO IN function is selected.
Flashes	Each time you press +/- (volume), the indicator flashes once or 3 times.

ADD indicator

Flashes	The system enters the Speaker Add mode.
Lights up	The Speaker Add function is used on the system.

W.PARTY CHAIN (Wireless Party Chain) indicator

Flashes	The system enters the Wireless Party Chain mode.
---------	--

Lights up	The Wireless Party Chain function is used on the system.
-----------	--

LIVE indicator

Lights up	The LIVE Sound mode is turned on.
Turns off	The LIVE Sound mode is turned off.

EXTRA BASS indicator

Lights up	The EXTRA BASS mode is turned on.
Turns off	The EXTRA BASS mode is turned off.

Related Topic

- [Parts and controls](#)
- [Connecting multiple audio systems \(Wired Party Chain function\)](#)
- [Enjoying music playback with multiple audio systems \(Wired Party Chain function\)](#)
- [Enjoying wireless playback using multiple audio systems \(Wireless Party Chain function\)](#)
- [Listening to music wirelessly with two systems \(Speaker Add function\)](#)
- [Switching between double mode and stereo mode \(Speaker Add function\)](#)

About the BLUETOOTH wireless technology

The BLUETOOTH wireless technology operates within a range of about 10 m (about 32 ft).

Maximum communication range

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the system and BLUETOOTH device.
- A wireless LAN device is in use near the system.
- A microwave oven is in use near the system.
- A device that generates electromagnetic radiation is in use near the system.

Interference from other devices

Because BLUETOOTH devices and wireless LAN (IEEE802.11b/g) use the same frequency, microwave interference may occur and result in communication speed deterioration, noise, or invalid connection if the system is used near a wireless LAN device. In such a case, perform the following.

- Use the system at least 10 m (about 32 ft) away from the wireless LAN device.
- If the system is used within 10 m (about 32 ft) of a wireless LAN device, turn off the wireless LAN device.

Interference to other devices

Microwaves emitted from a BLUETOOTH device may affect the operation of electronic medical devices. To prevent a possible accident, turn off the system and other BLUETOOTH devices in the following locations.

- Where inflammable gas is present, in a hospital or a gas station
- Near automatic doors or a fire alarm

Note

- To be able to use the BLUETOOTH function, the BLUETOOTH device to be connected requires the same profile as the system's. Note also that even if the same profile exists, devices may vary in function depending on their specifications.
- Due to the characteristic of BLUETOOTH wireless technology, the sound played on the system is slightly delayed from the sound played on the BLUETOOTH device while talking on the telephone or listening to music.
- The system supports security capabilities that comply with the BLUETOOTH standard to provide a secure connection when the BLUETOOTH wireless technology is used, but security may not be enough depending on the setting. Be careful when communicating using BLUETOOTH wireless technology.
- We do not take any responsibility for the leakage of information during BLUETOOTH communication.
- A device featuring the BLUETOOTH function is required to conform to the BLUETOOTH standard specified by the Bluetooth SIG, Inc. and be authenticated. Even if the connected device conforms to the above mentioned BLUETOOTH standard, some devices may not be connected or work correctly, depending on the features or specifications of the device.
- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the system, the communication environment or the usage environment.
- A device with a built-in radio or tuner cannot be connected to the system via BLUETOOTH since noise may occur in broadcasts.
- Locate the system farther away from a TV, radio or tuner, etc. since noise may occur in broadcasts.

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Customer support websites

You can access the following customer support websites to get support information about your system.

- For customers in the Americas:
<https://www.sony.com/am/support>
- For customers in Europe:
<https://www.sony.eu/support>
- For customers in other countries/regions:
<https://www.sony-asia.com/support>

What can I do to solve a problem?

If the system does not function as expected, try the following steps to resolve the issue.

- Find the symptoms of the issue in this Help Guide and try any corrective actions listed.
 - Reset the system. (See [System does not operate properly..](#))
 - Look up information on the issue on the customer support website.
 - Access the support websites to get support information about your system.
-

Related Topic

- [Customer support websites](#)
- [System does not operate properly.](#)

Home Audio System
GTK-XB72

The power does not turn on.

- Check that the AC power cord (mains lead) is connected to the AC IN jack on the rear of the system.
-

Related Topic

- [Connecting the system to an AC outlet](#)
- [Turning the power on](#)

The system has entered standby mode.

- This is not a malfunction. The system enters standby mode automatically in about 15 minutes when there is no operation or audio signal output.
-

Related Topic

- [Auto Standby function](#)

Home Audio System
GTK-XB72

There is no sound.

- Adjust the volume.
 - Check the connection of the optional equipment, if any.
 - Turn on the connected equipment.
-

Related Topic

- [Connecting the system to an AC outlet](#)
- [Turning the power on](#)

There is severe hum or noise.

- Move the system away from sources of noise.
- Connect the system to a different wall outlet.
- Install a noise filter (not supplied) to the AC power cord (mains lead).
- Turn off surrounding electrical equipment.
- Move the system away from the neon signs or fluorescent light.

Home Audio System
GTK-XB72

A clicking sound is heard when the system is turned on.

- This is the operating sound and it occurs when the system is turned on or off, for example. This is not a malfunction.

Playback does not start.

- Turn off the system and reconnect the USB device, then turn on the system.
 - Check the information on the website about compatible USB devices.
-

Related Topic

- [Turning the power on](#)
- [Turning the power off \(Standby mode\)](#)
- [Connecting with a USB device](#)

Files cannot be played back.

- The data is not stored in the supported format.
- USB devices formatted with file systems other than FAT16 or FAT32 are unsupported.
This system supports FAT16 and FAT32, but some USB devices may not support all of these FAT. For details, refer to the operating instructions of each USB device or contact the manufacturer.
- If you use a partitioned USB device, only files on the first partition can be played back.

There is no sound during USB playback.

- The USB device is not connected correctly. Turn off the system and reconnect the USB device, then turn on the system.
 - The system does not support the audio file format.
-

Related Topic

- [Turning the power on](#)
- [Turning the power off \(Standby mode\)](#)
- [Connecting with a USB device](#)
- [Listening to music of a USB device](#)

There is noise, skipping, or distorted sound during USB playback.

- You are using an unsupported USB device. Check the information on the website about compatible USB devices.
 - Turn off the system and reconnect the USB device, then turn on the system.
 - The music data itself contains noise, or the sound is distorted. Noise may have been entered during music creation process using the computer. Create the music data again.
 - The bit rate used in encoding an audio file was low. Send an audio file with higher bit rate to the USB device.
-

Related Topic

- [Turning the power on](#)
- [Turning the power off \(Standby mode\)](#)
- [Connecting with a USB device](#)

It takes a long time before playback starts.

- The reading process can take a long time in the following cases.
 - There are many folders or files on the USB device.
 - The file structure is extremely complex.
 - The memory capacity is excessive.
 - The internal memory is fragmented.

The USB device is not recognized.

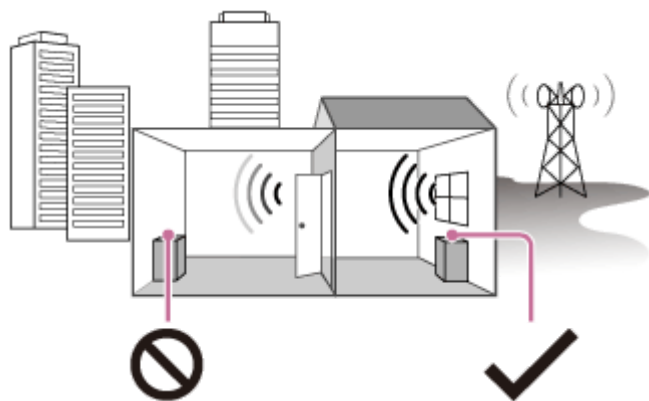
- Turn off the system and reconnect the USB device, then turn on the system.
 - The USB device is not working properly. Refer to the operating instructions of the USB device on how to deal with this problem.
-

Related Topic

- [Turning the power on](#)
- [Turning the power off \(Standby mode\)](#)
- [Connecting with a USB device](#)

There is severe hum or noise, or stations cannot be received.

- Change antenna location and its orientation to obtain good reception.
- Turn off nearby electrical equipment.
- Radio may not be received depending on the radio wave conditions or the housing environment in your area.



Poor reception: Far from windows, between buildings, etc.



Good reception: Near windows, etc.

The stereo FM reception is noisy.

- Change the stereo sound to the monaural sound.
To change the setting, hold down ►► (next) and W.PARTY CHAIN/ ■ LIGHT until you hear the voice guidance ("Monaural").
You will lose the stereo effect, but reception will improve.

Note

- To change the monaural sound to the stereo sound, hold down ►► (next) and W.PARTY CHAIN/ ■ LIGHT until you hear the voice guidance ("Stereo").

Related Topic

- [Listening to FM radio](#)

Pairing cannot be performed.

- Move the BLUETOOTH device closer to the system.
 - Pairing may not be possible if other BLUETOOTH devices are present around the system. In this case, turn off the other BLUETOOTH devices.
 - Make sure to enter the correct passkey when selecting the system's name (this system) on the BLUETOOTH device.
-

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)

Home Audio System
GTK-XB72

The BLUETOOTH device cannot detect the system.

- Check if the BLUETOOTH signal is turned on.
-

Related Topic

- [Turning on or off the BLUETOOTH signal](#)

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Connection is not possible.

- The BLUETOOTH device you attempted to connect does not support the A2DP profile, and cannot be connected with the system.
 - Enable the BLUETOOTH function of the BLUETOOTH device.
 - Establish a connection from the BLUETOOTH device.
 - The pairing registration information has been erased.
Perform the pairing operation again.
-

Related Topic

- [Pairing and connecting with BLUETOOTH devices](#)

Home Audio System
GTK-XB72

iPhone/iPod cannot be connected with the system.

- The system is compatible with iOS 10.0 or later.

The sound skips or fluctuates, or the connection is lost.

- The system and the BLUETOOTH device are too far apart.
 - If there are obstacles between the system and your BLUETOOTH device, remove or avoid the obstacles.
 - If there is equipment that generates electromagnetic radiation, such as a wireless LAN, other BLUETOOTH device, or a microwave oven nearby, move them away.
 - Select the appropriate audio codec option.
-

Related Topic

- [Selecting the BLUETOOTH audio streaming playback quality \(Codec\)](#)

The sound of your BLUETOOTH device cannot be heard on this system.

- Increase the volume on your BLUETOOTH device first, then adjust the volume using **–/+** (volume).

There is severe hum, noise, or distorted sound.

- If there are obstacles between the system and your BLUETOOTH device, remove or avoid the obstacles.
- If there is equipment that generates electromagnetic radiation, such as a wireless LAN, other BLUETOOTH device, or a microwave oven nearby, move them away.
- Turn down the volume of the connected BLUETOOTH device.

Wired Party Chain function cannot be activated.

- Check the connections.
 - Make sure the audio cables are connected correctly.
-

Related Topic

- [Connecting multiple audio systems \(Wired Party Chain function\)](#)
- [Enjoying music playback with multiple audio systems \(Wired Party Chain function\)](#)

Home Audio System
GTK-XB72

Wired Party Chain function does not work properly.

- Turn off the system. Then, turn it on again to activate the Wired Party Chain function.
 - Check if the BLUETOOTH signal is turned on.
-
-

Related Topic

- [Turning on or off the BLUETOOTH signal](#)

BLUETOOTH device cannot be connected to the system during Wireless Party Chain function.

-
- After connecting all the systems, perform the pairing and connecting operations between the BLUETOOTH device and the Party Host.
-

Related Topic

- [Enjoying wireless playback using multiple audio systems \(Wireless Party Chain function\)](#)
- [Terminating the Wireless Party Chain function](#)

BLUETOOTH device cannot be connected to the system during Speaker Add function.

- After connecting two same model systems, perform the pairing and connecting operations between the BLUETOOTH device and the Host system.

Related Topic

- [Listening to music wirelessly with two systems \(Speaker Add function\)](#)

Home Audio System
GTK-XB72

There is no microphone sound.

- Turn the MIC level knob to adjust the microphone volume level.



- Make sure the microphone is turned on.

Home Audio System
GTK-XB72

There is acoustic feedback.

- Reduce the volume.
- Move the microphone away from the system or change the direction of the microphone.

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System does not operate properly.

Reset the system to factory default settings.

- 1** Unplug the AC power cord (mains lead) from the system, then plug it back in.
- 2** Press  (power) to turn on the system.
- 3** Hold down **FUNCTION/**  **PAIRING** and **–** (volume) on the system for more than 5 seconds.

After all the indicators on the system flash for more than 3 seconds, all user-configured settings, such as the pairing registration information, are reset to factory default settings.