

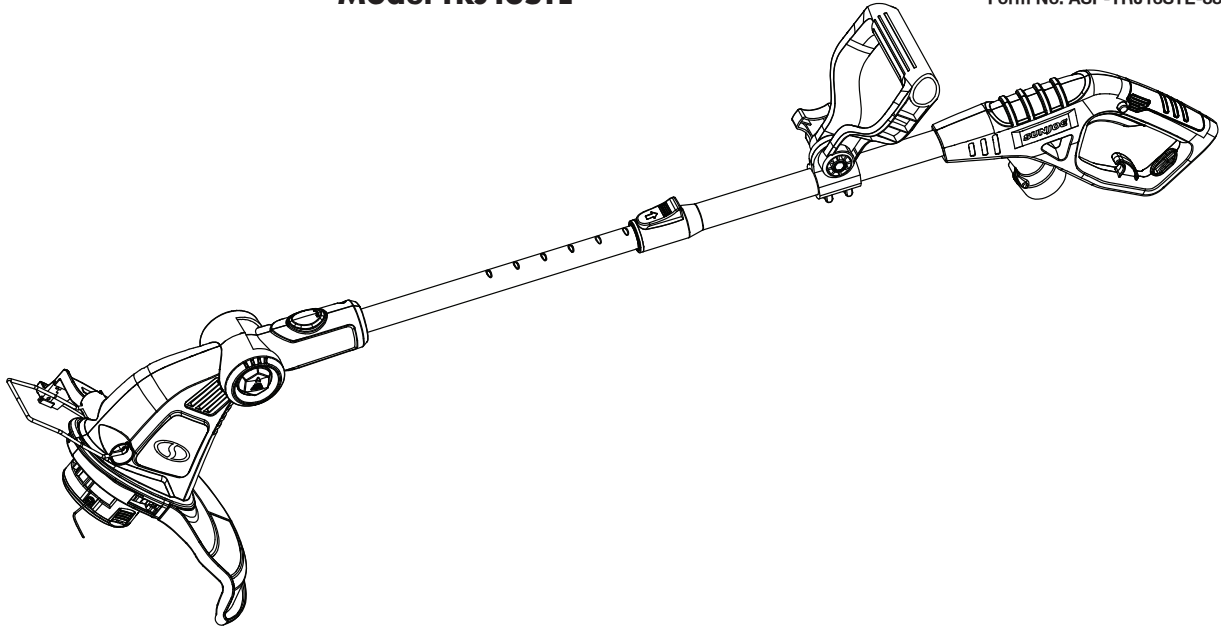


OPERATOR'S MANUAL

ELECTRIC GRASS TRIMMER + LAWN EDGE TRIMMER 13-INCH | 4-AMP

Model TRJ13STE

Form No. ASP-TRJ13STE-880E-M (K)



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New Castle, DE 19720



OPERATOR'S MANUAL

ELECTRIC GRASS TRIMMER + LAWN EDGE TRIMMER 13-INCH | 4-AMP

EN

Model TRJ13STE

Form No. ASP-TRJ13STE-880E-M (K)

IMPORTANT! Safety Instructions

All Operators Must Read These Instructions Before Use

Read all the instructions contained in this manual. Keep this manual in a safe place, so that the information is available at all times. If you give the equipment to another person, make sure to provide these operating instructions. Basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury.

⚠ DANGER! This indicates a hazardous situation, which, if not followed, will result in serious injury or death.

⚠ WARNING! This indicates a hazardous situation, which, if not followed, could result in serious injury or death.

⚠ CAUTION! This indicates a hazardous situation, which, if not followed, could result in minor or moderate injury.

Improper use of the machine will invalidate the warranty, relieve the manufacturer from all liabilities. The user will consequently be liable for all and any damage or injury to himself/herself or others.

⚠ DANGER! The cordless trimmer + edger should only be used for cutting lawns and for trimming along the borders of flower beds. Other uses of the trimmer + edger that are not indicated in these instructions could damage the unit or seriously injure the operator.

General Machine Safety Warnings

⚠ WARNING! Read all safety warnings, instructions, illustrations and specifications provided with this machine. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

1. Work area safety

- Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- Do not operate machine in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Machine create sparks which may ignite the dust or fumes.

- Keep children and bystanders away while operating a machine.** Distractions can cause you to lose control.

2. Electrical safety

- Machine plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) machine.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- Do not operate the machine in rain or wet conditions.** This may increase the risk of electric shock.
- Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the machine. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- When operating a machine outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- If operating a machine in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

3. Personal safety

- Stay alert, watch what you are doing and use common sense when operating a machine. Do not use a machine while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating machine may result in serious personal injury.
- Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the machine.** Carrying machine with your finger on the switch or energising machine that have the switch on invites accidents.
- Remove any adjusting key or wrench before turning the machine on.** A wrench or a key left attached to a rotating part of the machine may result in personal injury.
- Do not overreach. Keep proper footing and balance at all times.** This enables better control of the machine in unexpected situations.

- f. **Dress properly. Do not wear loose clothing or jewelry. Keep your hair and clothing away from moving parts.** Loose clothes, jewelry or long hair can be caught in moving parts.
- g. **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.
- h. **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

4. Machine use and care

- a. **Do not force the machine. Use the correct machine for your application.** The correct machine will do the job better and safer at the rate for which it was designed.
- b. **Do not use the machine if the switch does not turn it on and off.** Any machine that cannot be controlled with the switch is dangerous and must be repaired.
- c. **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the machine before making any adjustments, changing accessories, or storing machine.** Such preventive safety measures reduce the risk of starting the machine accidentally.
- d. **Store idle machine out of the reach of children and do not allow persons unfamiliar with the machine or these instructions to operate the machine.** Machine are dangerous in the hands of untrained users.
- e. **Maintain machine and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the machine's operation. If damaged, have the machine repaired before use.** Many accidents are caused by poorly maintained machine.
- f. **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g. **Use the machine, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the machine for operations different from those intended could result in a hazardous situation.
- h. **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

5. Service

- a. **Have your machine serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the machine is maintained.

Grass trimmer and lawn edge trimmer safety warnings

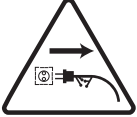
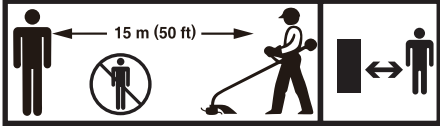
- a. **Do not use the machine in bad weather conditions, especially when there is a risk of lightning.** This decreases the risk of being struck by lightning.
- b. **Thoroughly inspect the area for wildlife where the machine is to be used.** Wildlife may be injured by the machine during operation.
- c. **Thoroughly inspect the area where the machine is to be used and remove all stones, sticks, wires, bones, and other foreign objects.** Thrown objects can cause personal injury.
- d. **Before using the machine, always visually inspect to see that the cutter and the cutter assembly are not damaged.** Damaged parts increase the risk of injury.
- e. **Before use, check the supply cord and any extension cord for signs of damage or aging. Do not use the machine if the cord is damaged or worn. If the cord is damaged or worn during use, switch off the machine and do not touch the cord before disconnecting it from the supply.** A damaged supply cord or extension cord may result in electric shock, fire and/or serious injury.
- f. **Keep guards in place. Guards must be in working order and be properly mounted.** A guard that is loose, damaged, or is not functioning correctly may result in personal injury.
- g. **Keep all cooling air inlets clear of debris.** Blocked air inlets and debris may result in overheating or risk of fire.
- h. **Wear eye protection and ear protection.** Adequate protective equipment will reduce personal injury.
- i. **While operating the machine, always wear non-slip and protective footwear. Do not operate the machine when barefoot or wearing open sandals.** This reduces the chance of injury to the feet from contact with the moving cutter.
- j. **Always wear clothing such as trousers that covers the operator's legs while operating the machine.** Contact with the moving cutter or line may cause injury.
- k. **Keep bystanders away while operating the machine.** Thrown debris can result in serious personal injury.
- l. **Do not operate the machine above waist height.** This helps prevent unintended cutter contact and enables better control of the machine in unexpected situations.
- m. **Exercise caution when operating the machine in wet grass. Walk, never run.** This reduces the risk of slipping and falling which may result in personal injury.
- n. **Do not operate the machine on excessively steep slopes.** This reduces the risk of loss of control, slipping and falling which may result in personal injury.
- o. **When working on slopes, always be sure of your footing, always work across the face of slopes, never up or down and exercise extreme caution when changing direction.** This reduces the risk of loss of

control, slipping and falling which may result in personal injury.

- p. Keep all power cords and cables away from cutting area.** Power cords or cables may be hidden in hedges or bushes and can be accidentally cut or damaged by the line or cutter.
- q. Keep all parts of the body away from the moving trimmer cutter or line. Do not clear material from the machine until it has been disconnected from the power source.** The moving trimmer cutter or line may result in serious personal injury.
- r. Carry the machine with the machine switched off and away from your body.** Proper handling of the machine will reduce the likelihood of accidental contact with a moving trimmer cutter or line.
- s. Only use replacement cutting heads and trimmer cutters or lines specified by the manufacturer. Do not replace the trimmer cutters or lines with metal wires or blades.** Incorrect replacement parts may cause loss of control, breakage and injury.
- t. Follow instructions for changing accessories.**
- u. Always use two hands when operating the machine.**
Holding the machine with both hands will avoid loss of control
- v. Hold the machine by insulated gripping surfaces only, because the cutting line or blade may contact hidden wiring or its own cord.** Cutting line or blades contacting a "live" wire may make exposed metal parts of the machine "live" and could give the operator an electric shock.
- w. Always keep proper footing and operate the machine only when standing on the ground.** Slippery or unstable surfaces may cause a loss of balance or control of the machine.
- x. Maintain control of the machine and do not touch cutters, lines or blades and other hazardous moving parts while they are still in motion.** This reduces the risk of injury from moving parts
- y. When clearing jammed material or servicing the machine, make sure all power switches are off and the power cord is disconnected.** Unexpected starting of the machine while clearing jammed material or servicing may result in serious personal injury.

Safety Symbols

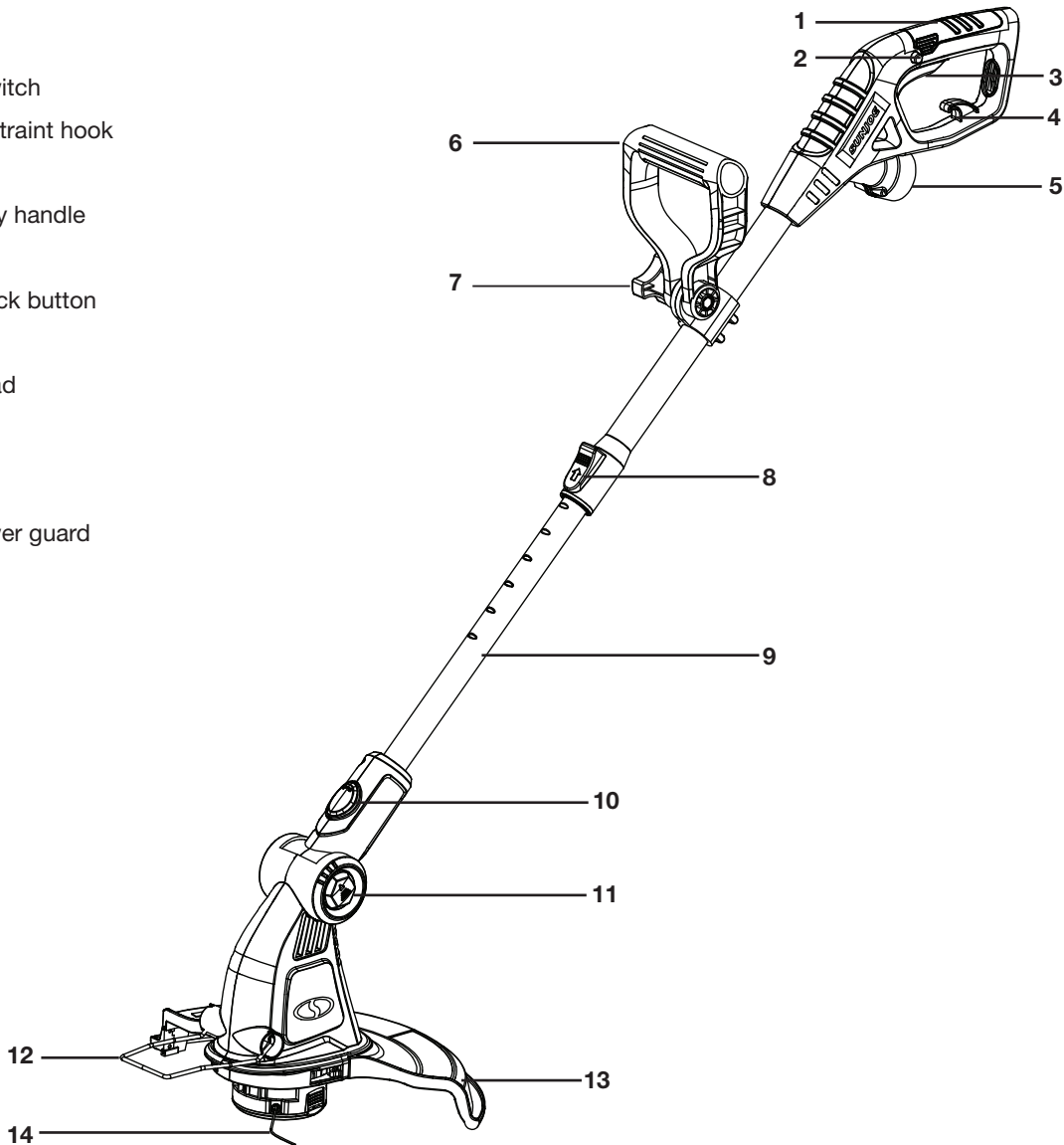
The following table depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate.

Symbols	Descriptions	Symbols	Descriptions
	READ THE OPERATOR'S MANUAL(S) – Read, understand, and follow all instructions in the user manual(s) before attempting to assemble and operate.		WARNING! Do not expose the unit to rain or wet conditions.
	SAFETY ALERT – Indicates a precaution, a warning, or a danger.		Beware of flying objects and debris.
	WEAR EYE AND HEARING PROTECTION – For protection against injury, wear ear defenders and safety goggles.		Do not use metal blades.
	WARNING! Remove plug from the mains immediately if the power cord or cable is damaged or cut.		DOUBLE INSULATION – When servicing, use only identical replacement parts.
 WARNING! Keep bystanders and children a safe distance away. The distance between the machine and bystanders shall be at least 15 m (50 ft).			

Know Your Electric Grass Trimmer + Lawn Edge Trimmer

Read the owner’s manual and safety instructions carefully before operating the electric grass trimmer + edger. Compare the illustration below to your electric grass trimmer + edger in order to familiarize yourself with the location of the various controls and adjustments. Save this manual for future reference.

- 1. Rear handle
- 2. Safety lock button
- 3. ON/OFF trigger switch
- 4. Extension cord restraint hook
- 5. Power plug
- 6. Adjustable auxiliary handle
- 7. Handle knob
- 8. Adjustable slide lock button
- 9. Telescoping tube
- 10. Trimmer/edger head locking button
- 11. Multi-angle head adjustment button
- 12. Edger guide + flower guard
- 13. Safety guard
- 14. Nylon cutting line



Technical Data

Motor	4 A	Multi-Angle Head	0°, 15°, 30°, 45°
Rated Voltage	120V ~ 60 Hz	No Load Speed	7800 rpm
Cutting Swath	13 in. (33 cm)	Line Diameter	0.063 in. (1.6 mm)
Spool Length	16.4 ft (5 m)	Product Dimensions	51.9 in. x 13.5 in. x 17.8 in. (131.7 cm x 34.4 cm x 45.3 cm)
Telescopic Pole Length	43.3 in. – 52 in. (110 cm – 132 cm)	Net Weight	5.4 lbs (2.4 kg)

Unpacking

Carton Contents

- Electric grass trimmer + edger
- Safety guard
- Edger guide + flower guard
- Screws (3)
- Auxiliary handle
- Handle knob
- Bolt
- Manual

1. Carefully remove the electric grass trimmer + edger and check to see that all of the above items are supplied.
2. Inspect the product carefully to make sure no breakage or damage occurred during shipping. If you find damaged or missing parts, DO NOT return the unit to the store. Please call the All Season Power customer service center at 1-866-225-9723.

NOTE: Do not discard the shipping carton and packaging material until you are ready to use the electric grass trimmer + edger. The packaging is made of recyclable materials. Properly dispose of these materials in accordance with local regulations or save the packaging for long-term product storage.

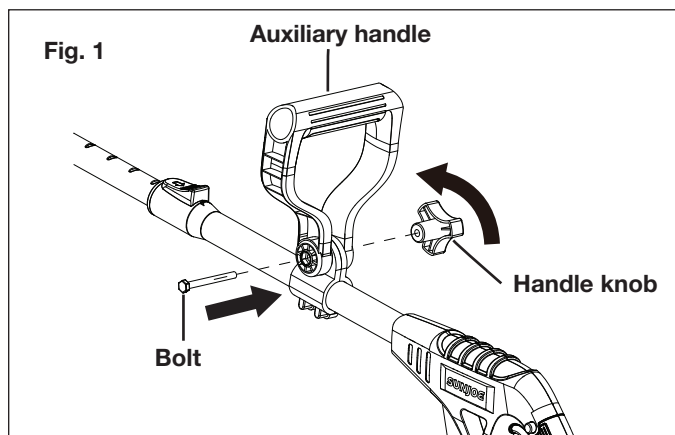
IMPORTANT! The equipment and packaging material are not toys. Do not let children play with plastic bags, foils, or small parts. These items can be swallowed and pose a suffocation risk!

Assembly

⚠ WARNING! Do not connect to power supply until assembly is complete. Failure to comply could result in accidental starting and possible serious personal injury.

Fitting the Auxiliary Handle

1. Align the handle with the handle base, insert the bolt into the opening. Turn the handle knob clockwise to tighten and secure the auxiliary handle in place (Fig. 1).

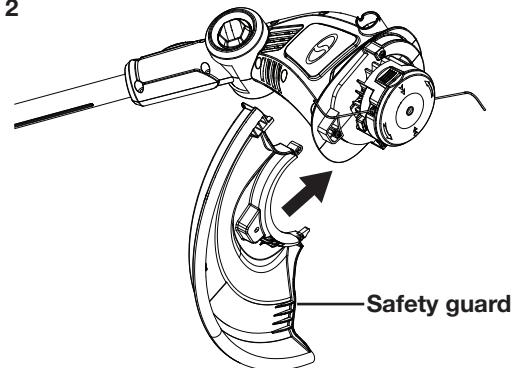


Fitting the Safety Guard

⚠ WARNING! The guard must be properly installed. The guard provides the operator and other bystanders with some protection from thrown objects.

1. Place the safety guard in the direction of the arrow shown to align it with the screw holes in the motor housing (Fig. 2).

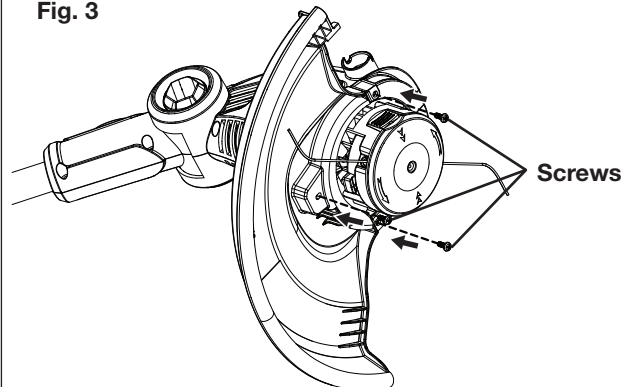
Fig. 2



NOTE: Never use the tool unless the safety guard is properly fitted.

2. Firmly press the safety guard into place and secure it to the trimmer head with the screws provided (Fig. 3).

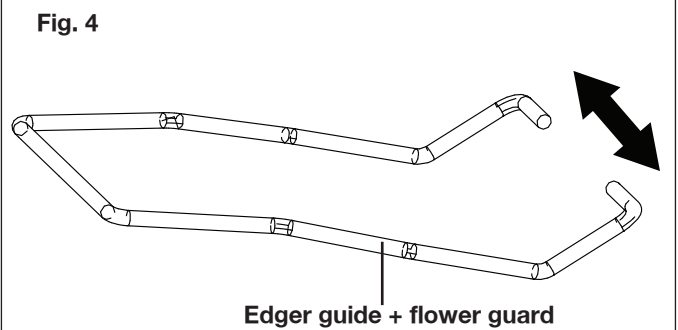
Fig. 3



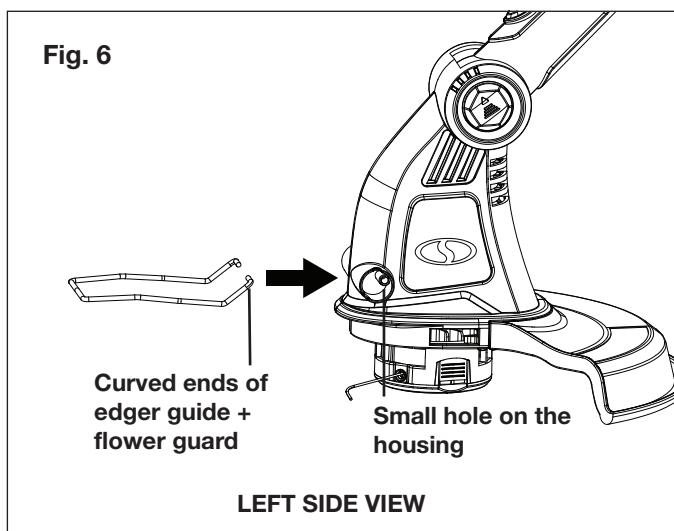
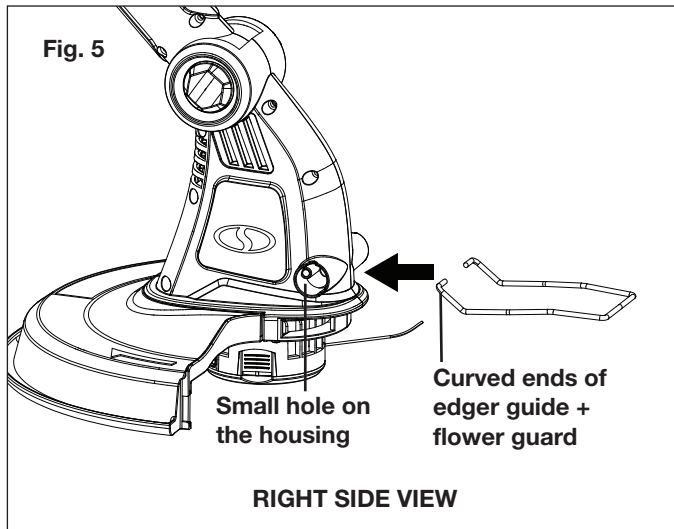
Fitting the Edger Guide + Flower Guard

1. Lightly spread the edger guide + flower guard by hand while approaching the motor housing (Fig. 4).

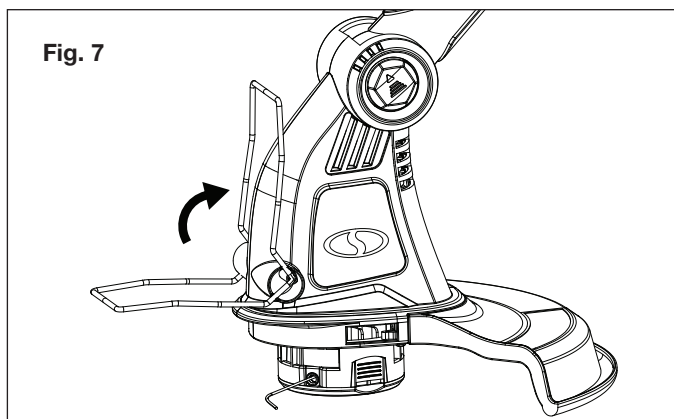
Fig. 4



2. While lightly spreading the edger guide + flower guard, fit the curved ends into the small holes on both sides of the motor housing, and release (Figs. 5 & 6).



3. The edger guide + flower guard can be flipped up so it stores against the motor housing for convenient storage, when not in use (Fig. 7).

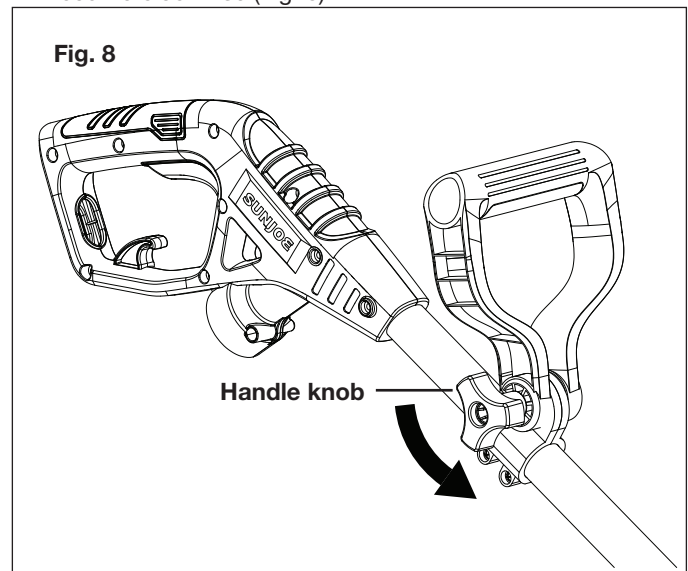


Operation

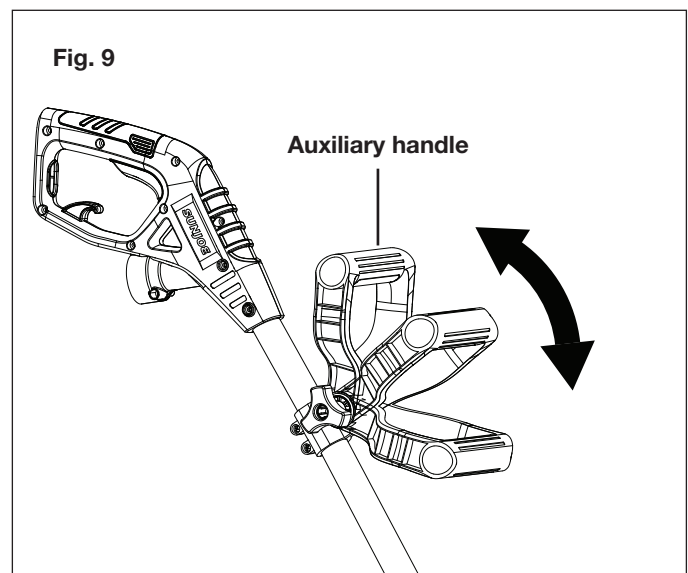
Auxiliary Handle Adjustment

NOTE: For maximum comfort and control, adjust the auxiliary handle to fit your height. Shorter users adjust the auxiliary handle to a lower position (away from your body). Taller users adjust the auxiliary handle to an upper position (towards your body). Make sure your forearm is straight when using the machine.

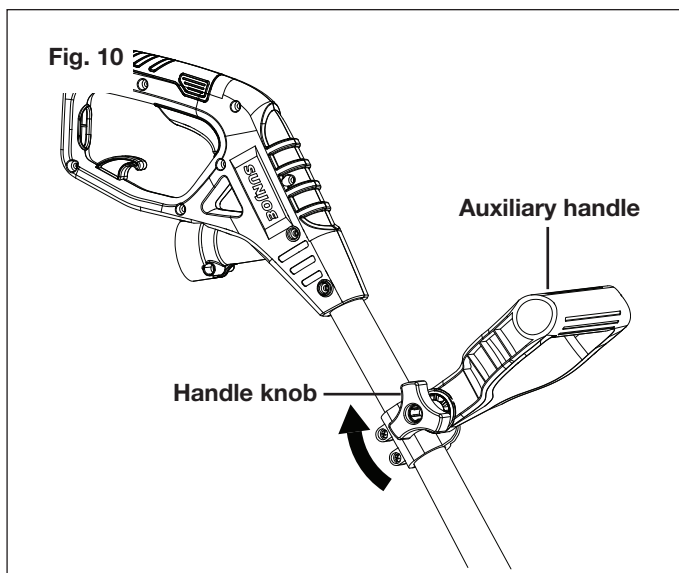
1. Loosen the auxiliary handle by turning the handle knob counterclockwise (Fig. 8).



2. Adjust the auxiliary handle to a comfortable working position (Fig. 9).



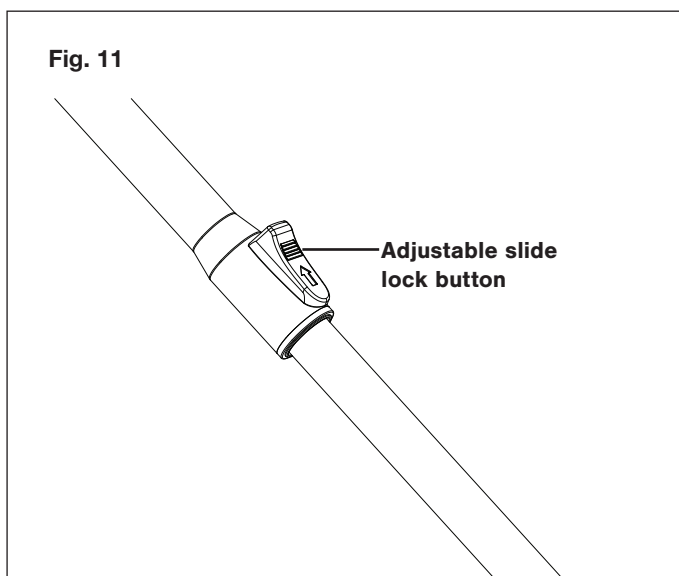
3. Turn the handle knob clockwise to tighten and secure the auxiliary handle in place (Fig. 10).



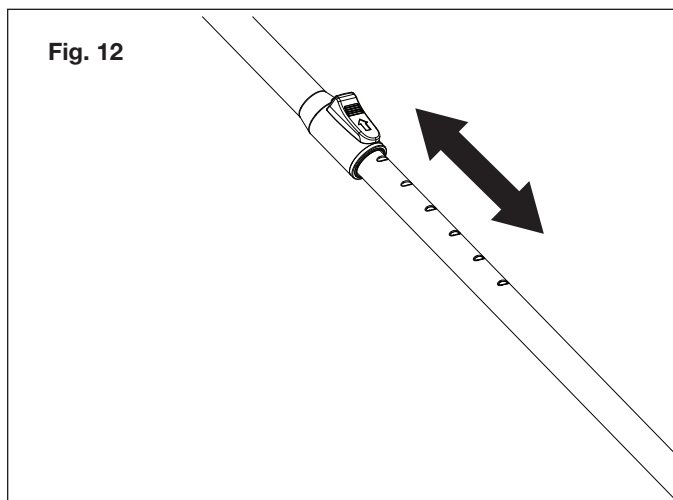
Height Adjustment

The telescoping tube can be extended or shortened for ease of use.

1. Disconnect the grass trimmer + edger from the power supply.
2. Push the adjustable slide lock button (Fig. 11).



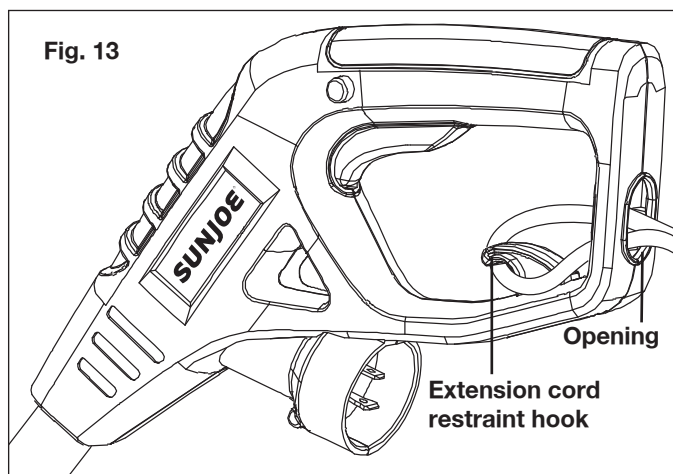
3. Extend the telescoping tube to a comfortable height (Fig. 12).



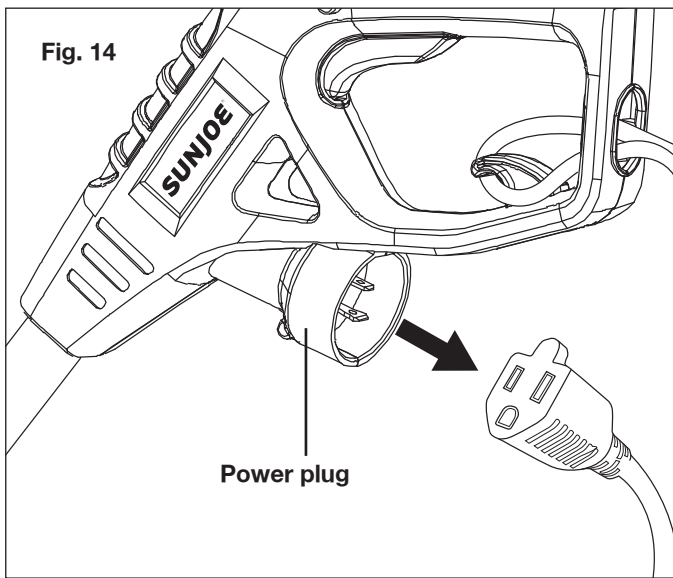
4. Lock the tube in position by releasing the slide lock button.

Securing the Extension Cord

1. Make a loop with the extension cord.
2. Insert the loop through the opening in the back of the upper handle and secure the loop onto the extension cord restraint hook (Fig. 13).



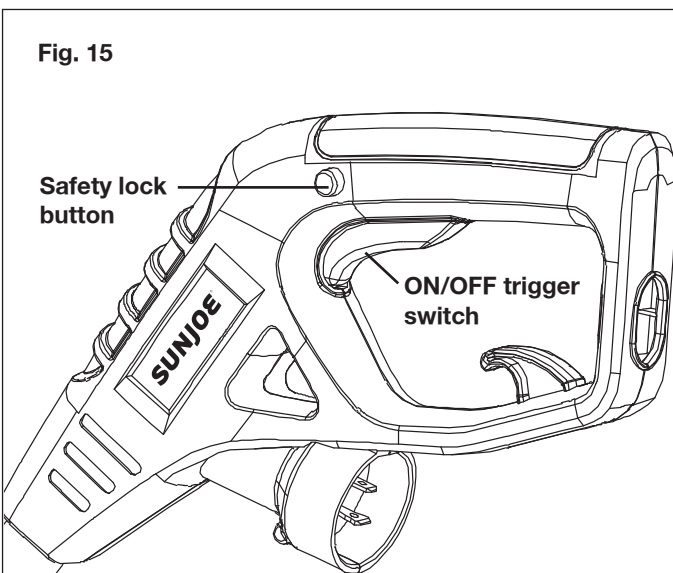
3. Connect the extension cord to the power plug (Fig. 14).



Starting + Stopping

Before you start the unit, make sure the trimmer is not contacting any object.

1. To turn the grass trimmer + edger ON, press and hold the safety lock button with your thumb, then squeeze the ON/OFF trigger switch with your fingers. Once the machine powers on, you can release the safety button and proceed with operation (Fig. 15).



2. To switch OFF, release the ON/OFF trigger switch (Fig. 15).

Trimming

- Wear non-slip gloves for maximum grip and protection.
- For the best cutting action against walls, fences, and in high grass, move the grass trimmer slowly so grass is cut with the tip of the high speed nylon line.
- Avoid dragging the grass trimmer and string spool hub in contact with the ground.
- Trim only when grass and weeds are dry.

NOTE: As the weather becomes cooler, the tendency for the nylon line to break becomes greater. DO NOT USE WHEN TEMPERATURE IS BELOW 50°F (10°C).

- Cut tall grass from top down. This will prevent grass from wrapping around the shaft housing and string head which may cause damage from overheating.
- If grass becomes wrapped around the string head:
 - Stop the trimmer.
 - Unplug the string trimmer.
 - Remove the grass.
- Hold the grass trimmer with your right hand on the rear handle and your left hand on the front auxiliary handle. The trimmer + edger should be held at a comfortable position with the rear handle about hip height.

⚠ WARNING! Always hold the trimmer away from body. Any contact with the grass trimmer cutting head while operating can result in serious personal injury.

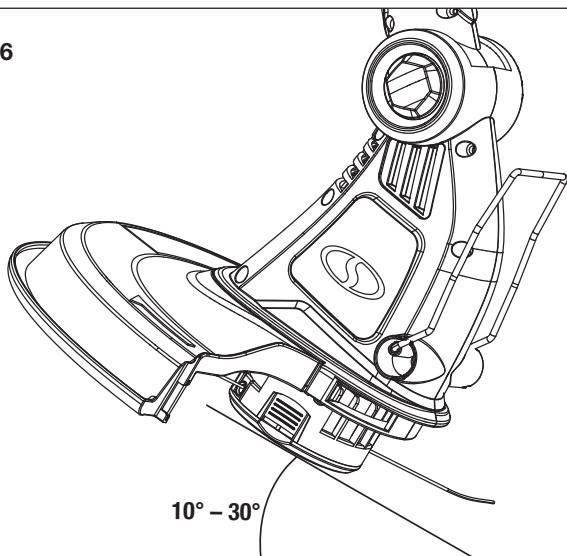
- The life of your nylon line is dependent upon following instructions for proper use, as well as what is being cut, and where the cutting is being done.

⚠ WARNING! Remove stones, loose pieces of wood, and other objects from the cutting area. The string continues to rotate for a few seconds after switching off the trimmer. Let the motor come to a complete stop before resuming operation. Do not rapidly switch the trimmer off and on.

⚠ CAUTION! Always wear eye protection.

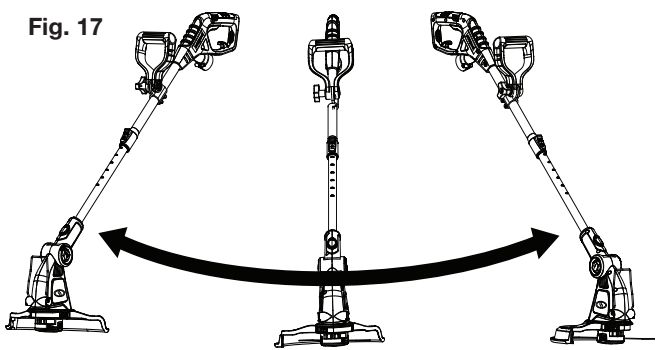
1. Hold the trimmer at an angle of approximately 10 – 30 degrees to the work area (Fig. 16).

Fig. 16



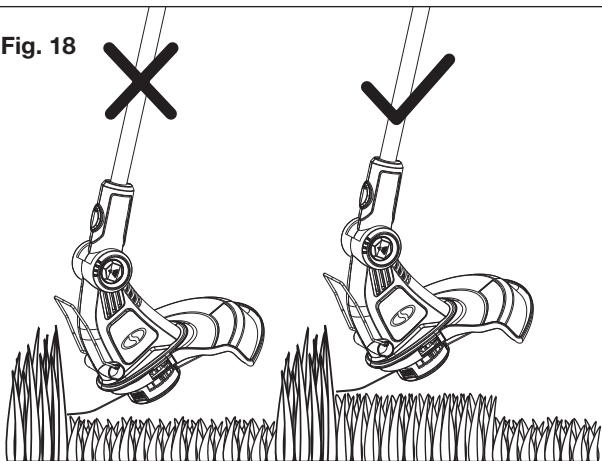
2. Slowly swing the trimmer from side to side (Fig. 17).

Fig. 17



3. Do not overload your trimmer; instead, take small "bites" of grass, working from the top to the bottom. This will keep the machine operating at high speed and will greatly improve its cutting efficiency (Fig. 18).

Fig. 18



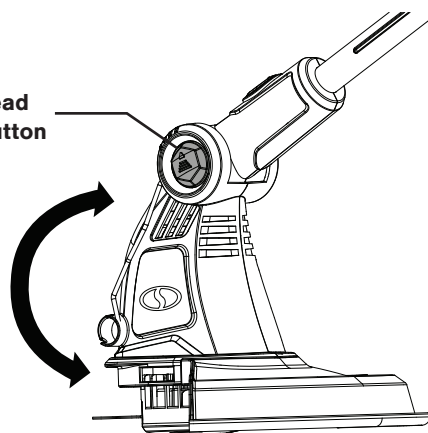
Adjusting Multi-Angle Trimming Head

1. Press the multi-angle head adjustment button to adjust the trimmer head in four positions (0°, 15°, 30° and 45°) (Fig. 19).

Fig. 19

Multi-angle head
adjustment button

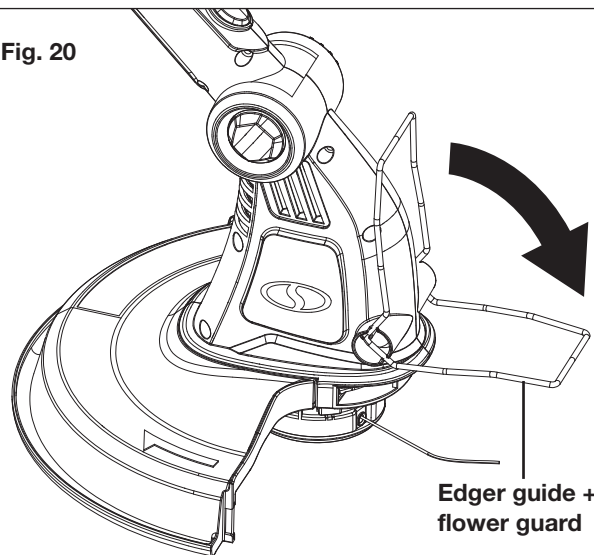
0° to 45°



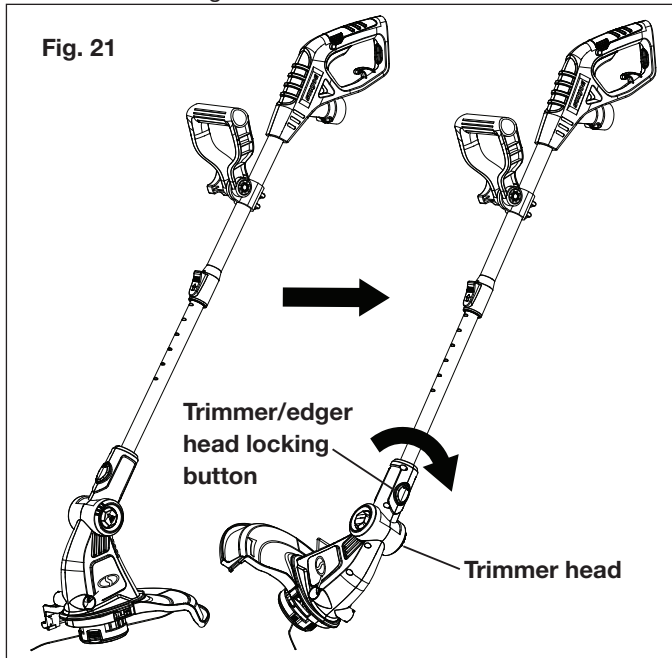
Edging

1. To convert for maintenance edging, turn OFF and unplug the tool.
2. To use the edger guide + flower guard, flip it down from its stored position (Fig. 20).

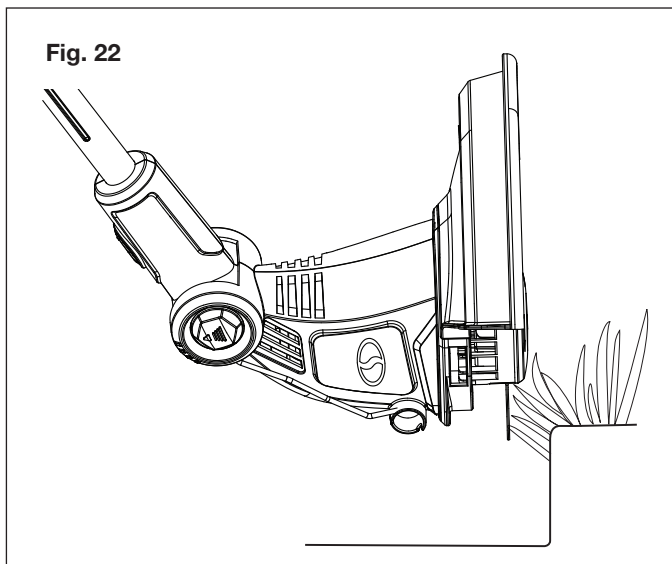
Fig. 20



3. Press trimmer/edger head locking button then turn the trimmer head to 90 degree and release (Fig. 21). The tool is locked in edger mode.



4. Use the edge of the guard as a guide when cutting near fences and walls (Fig. 22).



5. Move the edger in a backwards direction when trimming around edges to avoid damage.

⚠ WARNING! Do not trim near electrical wires.

Advancing Strings

NOTE: Your trimmer uses 0.063 in. (1.6 mm) diameter nylon line to cut grass and weed quickly and easily. In time, the tip of the nylon line will become worn and the auto-feed mechanism will automatically feed and trim a fresh length of line. The cutting line will wear faster if the cutting is done along sidewalks or other abrasive surfaces or heavier weeds are being cut.

The trimmer + edger is equipped with an auto-feed head. Bumping the head to try to advance the string will damage trimmer.

1. With the unit running, release the ON/OFF switch trigger.
2. Wait two seconds, and press the ON/OFF switch trigger.

NOTE: The strings will extend approximately 1/4 in. with each stop and start of the switch trigger until the strings reach the length of the safety guard.

3. Resume the trimming + edging.

⚠ WARNING! Do not operate the grass trimmer + edger in a tree, on a ladder, or on a scaffold; this is extremely dangerous.

⚠ WARNING! Do not bump the unit on ground in attempt to feed line or for any other purpose.

Maintenance

⚠ WARNING! Make sure to unplug your electric grass trimmer + edger before inspecting its parts.

⚠ WARNING! Always wear protective gloves during maintenance tasks. Do not carry out maintenance when the motor is running or hot.

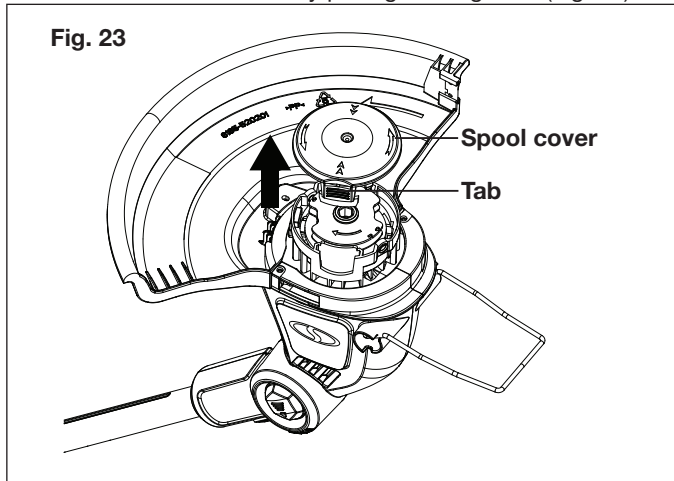
- Your trimmer line can dry out over time. To keep your line in top condition, store spare pre-wound spools or bulk line in a plastic resealable bag with a tablespoon of water.
- Never use water or chemical cleaners to clean your grass trimmer + edger. Wipe it clean with a dry cloth.
- Plastic parts may be cleaned by using mild soap and a damp rag.
- Always store your grass trimmer + edger in a dry place. Do not allow any liquid to get inside it.
- Keep the motor ventilation slots clean.
- If you see some sparks flashing in the ventilation slots, this is normal and will not damage your power tool.

IMPORTANT! To ensure product safety and reliability, repairs, maintenance, and adjustments to this power tool should be performed only with identical replacement parts. Contact your authorized Snow Joe® + Sun Joe® dealer or call the All Season Power customer service center at 1-866-225-9723 for assistance.

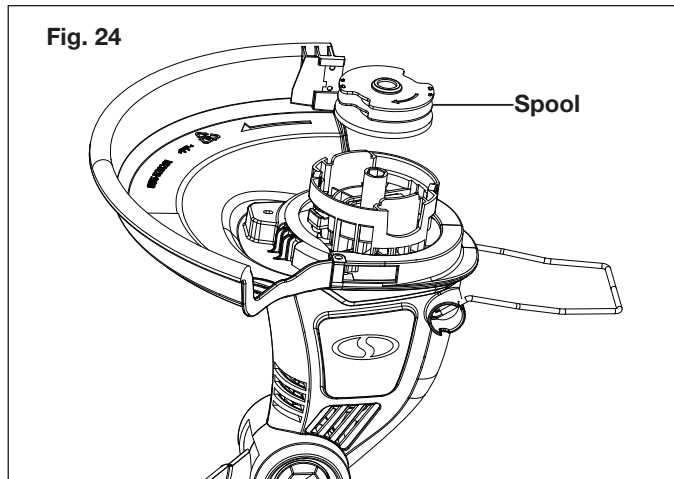
Replacing the Spool + Clearing Jams and Tangled Lines

⚠ WARNING! Unplug the extension cord from the main power plug before changing the trimmer line.

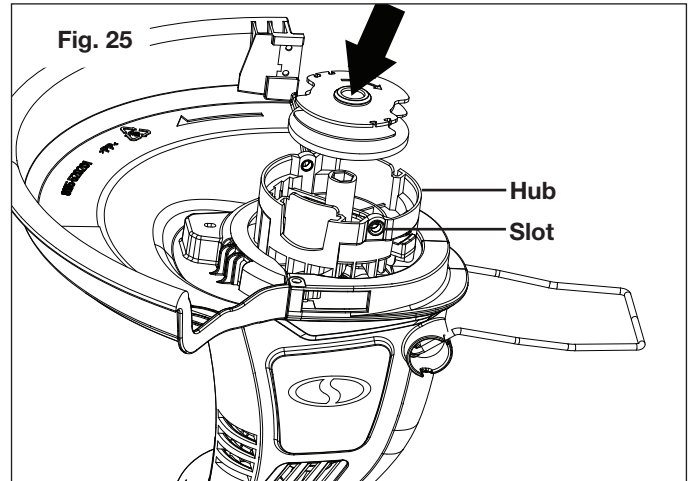
1. Press together both release tabs on the line spool cover and remove the cover by pulling it straight off (Fig. 23).



2. Lift and remove the spool out of the hub (Fig. 24) and clean out any dirt or grass residue.



3. In case of jams or tangled line, unwrap about 6 inches (15 cm) of line to ensure that it's not damaged.
4. Insert each line end through its respective slot on each side of the hub and gently press the spool down (Fig. 25).

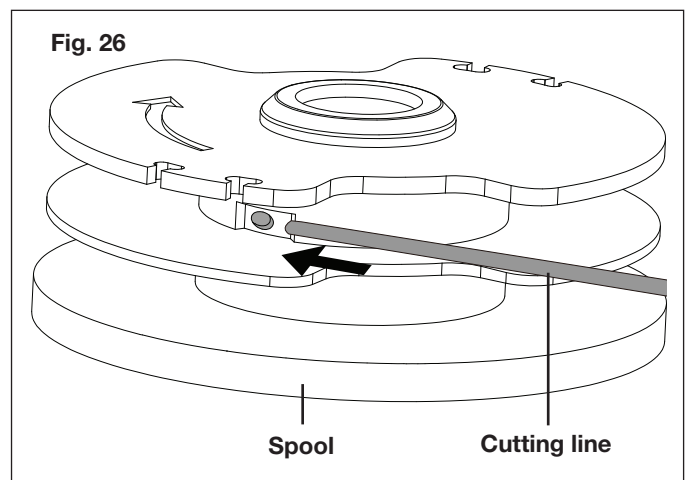


5. Reinstall the spool cover by depressing the release tabs into their slots in the hub, and push down until the spool cover clicks into place.
6. Connect the tool to a power source and turn the tool on. In a few seconds, you will hear the line being cut automatically to the proper length.

Winding the Line

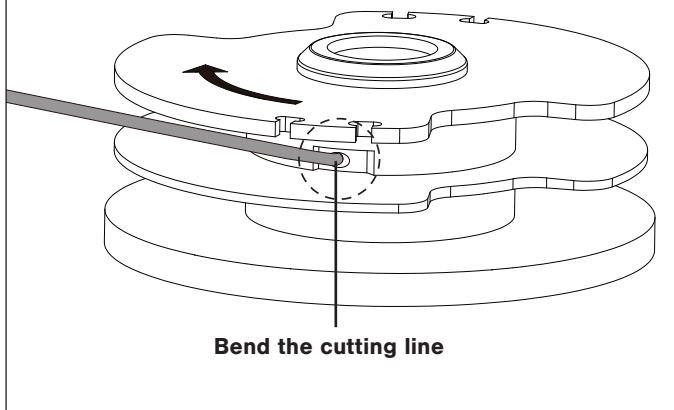
NOTE: A dual-line factory wound spool (model TRJ13STE-RS-6PK) is available for easy spool replacement on the TRJ13STE electric grass trimmer + edger. Visit shopjoe.com to purchase this accessory online. Should you wish to wind the line yourself, the instructions are provided below.

1. Unplug the grass trimmer.
2. To remove the spool from the trimmer hub, follow steps 1 and 2 from the section "Replacing the Spool + Clearing Jams and Tangled Lines" beginning on page 12.
3. Measure and cut a 8 ft (2.5 m) piece of new cutting line. Insert 5/8 inch (15mm) of line into the spool hole located inside of the spool (Fig. 26).



4. Bend the cutting line around the hole, wind the line according to the arrows on the spool. Use slight tension to make sure the line is tight around the spool (Fig. 27).

Fig. 27



5. Wind the cutting line on another slot as instructed in steps 3 to 4.
6. Re-install the spool as instructed in steps 4 to 6 of "Replacing the Spool + Clearing Jams and Tangled Lines".

CAUTION! Catapulted pieces of nylon line may cause injury.

NOTE: The maximum recommended length of line in the spool is 16.4 ft (5 m), with 8 ft (2.5 m) per slot.

WARNING! Pay attention to the winding direction.

NOTE: Always replace the spool with a new pre-wound spool. Visit shopjoe.com to purchase the pre-wound spool (model TRJ13STE-RS-6PK) for this electric trimmer + edger.

IMPORTANT: Keep all areas of the cutting head and cutting head cover clean. Place the cap back by pushing it firmly onto the cutting head. To ensure that the cutting head cover is correctly fitted, try to remove it without depressing the two latches. If it is correctly fitted, it should not move.

Storage

Follow these recommendations for storing the trimmer.

- Clean the trimmer + edger thoroughly before storing.
- Store the trimmer + edger in a stable and safe position out of the reach of children. Keep the trimmer in a dry place where the temperature is not too hot or too cold.
- When storing the trimmer + edger, do not rest it against the floor. Hang it by the upper handgrip so that the guard does not touch anything. If the guard rests against a surface, its shape and dimensions could be permanently altered, and could render the machine unsafe to use.

Service and Support

If your Sun Joe® TRJ13STE electric grass trimmer + edger requires service or maintenance, please call the All Season Power customer service center at 1-866-225-9723.

Model and Serial Numbers

When contacting the company, reordering parts, or arranging service from an authorized dealer, you will need to provide the model and serial numbers, which can be found on the decal located on the housing of the unit. Copy these numbers into the space provided below.

Record the following numbers from the housing or handle of your new product:

Model #:

T R J 1 3 S T E

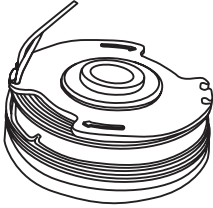
Serial #:

Troubleshooting

Problems	Possible Cause	Possible Solution
The motor does not run or the tool runs slowly.	• Power failure/unit not plugged into a working receptacle. • Spool housing cannot rotate freely. • Cutting line does not protrude.	• Check to make sure the unit is plugged into a working outlet. Make sure the extension cord is not damaged. • Remove the spool and clean the slots; carefully remove any grass and weeds or other debris. • Cut the spool line off so that it just reaches the line trimming blade. • Take the trimmer to an authorized service center if the trimmer does not start after completing these checks.
Auto line feed does not work.	• Trimming blade bound with accumulated grass. • Auto feed out of line. • Spool bound up. • Auto feed is dirty. • Spool line twisted when refilled. • Not enough line is exposed.	• Stop the machine and clean the trimming blade. • Install a new spool of cutting line. • Clean the auto feed. • Remove the spool cover and pull the cutting line until it reaches the trimming blade.
Line fails to cut off.	• Line cutter in guard is covered, damaged, or missing. • Line extends past guard.	• Contact your authorized Snow Joe® + Sun Joe® dealer or call All Season Power customer service center at 1-866-225-9723. • Rewind or trim line to line cutter.

Optional Accessories

⚠ WARNING! ALWAYS use only authorized Snow Joe® + Sun Joe® replacement parts and accessories. NEVER use replacement parts or accessories that are not intended for use with this electric grass trimmer + edger. Contact All Season Power if you are unsure whether it is safe to use a particular replacement part or accessory with your electric grass trimmer + edger. The use of any other attachment or accessory can be dangerous and could cause injury or mechanical damage.

Accessories	Item	Model
① 	Dual-line pre-wound spool (6-Pack)	TRJ13STE-RS-6PK

NOTE: Accessories are subject to change without any obligation on the part of All Season Power to provide notice of such changes. Accessories can be ordered online at shopjoe.com or via phone by contacting the All Season Power customer service center at 1-866-225-9723.



OUR CUSTOMER PROMISE + LIMITED WARRANTY

ABOVE ALL ELSE, All Season Power, LLC (“All Season Power”) is dedicated to you, our customer. We strive to make your experience as pleasant as possible. Unfortunately, there are times when a Snow Joe®, Sun Joe®, Aqua Joe® or Auto Joe® product (“Product”) does not work or breaks under normal operating conditions. We think it’s important that you know what you can expect from us. That’s why we have a Limited Warranty (“Warranty”) for our Products.

OUR WARRANTY:

All Season Power warrants new, genuine, powered and non-powered Products to be free from defects in material or workmanship when used for ordinary household use for a period of two years from the date of purchase or delivery by the original, end-user purchaser when purchased from All Season Power or from one of All Season Power’s authorized sellers with proof of purchase. Because All Season Power is unable to control the quality of its Products sold by unauthorized sellers, unless otherwise prohibited by law, this Warranty does not cover Products purchased from unauthorized sellers. If you have any questions about how to buy from an authorized seller, chat with us at shopjoe.com/support or call us at **1-866-225-9723**. If your Product does not work or there’s an issue with a specific part that is covered by the terms of this Warranty, All Season Power will elect to either (1) send you a free replacement part, (2) replace the Product with a new or comparable product (which may include a refurbished, like-new product) at no charge, or (3) repair the Product. How cool is that!

PRODUCT REGISTRATION:

All Season Power strongly encourages you to register your Product. You can register online at shopjoe.com/register, by chatting with us at shopjoe.com/support or calling our Customer Service Department at **1-866-225-9723**. Failure to register your Product will not diminish your warranty rights. However, registering your Product will allow All Season Power to better serve you with any of your customer service needs.

WHO CAN SEEK LIMITED WARRANTY COVERAGE:

This Warranty is extended by All Season Power to the original purchaser and original owner of the Product.

WHAT IS NOT COVERED?

This Warranty does not apply if the Product has been used commercially or for non-household or rental applications. This Warranty also does not apply if the Product was purchased from an unauthorized seller. This Warranty also does not cover cosmetic changes that do not affect performance. Wearing parts like belts, augers, chains and tines are not covered under this Warranty, and can be purchased at shopjoe.com or by calling 1-866-225-9723.



We encourage you to use **CERTIFIED AUTHENTIC** Snow Joe®, Sun Joe®, Aqua Joe® + Auto Joe® replacement parts + accessories. Damage caused by the use of any other parts + accessories on your Product will not be covered under the warranty. Genuine parts + accessories can be found and purchased here by entering the model number of your product.

When you register your powered or non-powered Product with All Season Power at shopjoe.com/register, you will receive an additional 90 days of warranty coverage. In addition, you will have the option of purchasing extended warranty coverage beyond the standard 2-year manufacturer’s warranty. Choose from one, two, or three years of extended coverage through Extend, Inc. Additional charges apply. When you Go With Joe®, you’re not just buying an extended warranty; you’re buying total peace of mind to know that you can rely on our top-notch tools, top-tier customer support, complete product coverage + no hassle return policy. Chat with us at shopjoe.com/support or call us at **1-866-225-9723** 7 days a week 10AM-6PM EST. We’ve got you covered!

There are no warranties which extend beyond those stated herein. **ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. This warranty supersedes those printed in product manuals.

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