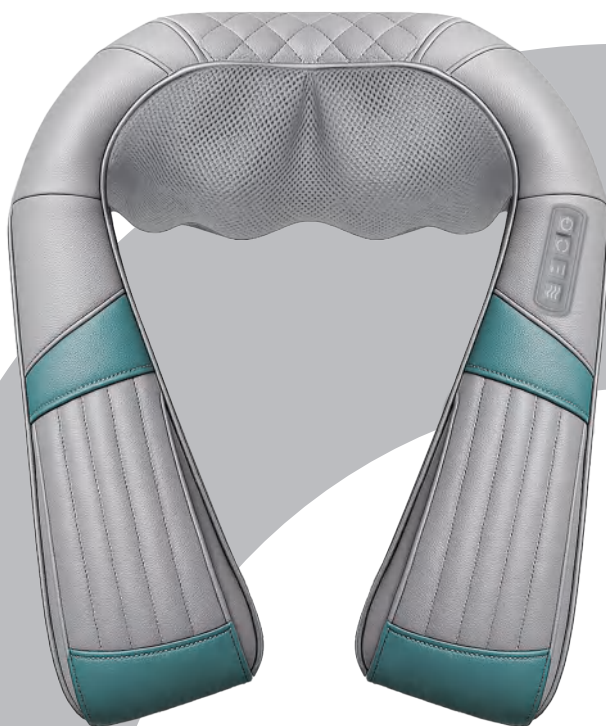


Use & care manual

Cordless Neck & Shoulder Shiatsu Massager with Heat

SL-655



Snailax **SNAILAX**

Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Never use any power sources other than a standard 110V wall outlet or the 12V Car adaptor provided as original equipment with this unit.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 10 minutes at a time.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.
- The device is not to be used for commercial use or medical purposes.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.

Have question ?



Tel: 734-709-6982

Monday-Friday 9:00AM-4:30PM



Email: support@snailax.com

Instruction

Thank you for purchasing Snailax Massager.

With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before use this product.

Please retain this manual for future reference.

FEATURES

- 3 shiatsu modes
- 3 levels of shiatsu intensity
- Soothing heating with 2 selectable levels
- 10-minute timer

CONTENTS



Massager



Handbag



USB Type-C Cable



User manual

TECHNICAL DATA

Measurements: 15.8x6.3x7.1 inches

Weight: 2.9 lbs

Battery Voltage: 7.4 V

Battery Capacity: 2200 mAh

Input: 5V =

Nominal Power: 10Watt

Automatic runtime: 10minutes

Battery Max.runtime: approx.1.5 hours

Battery Full Charging: approx.4 hours

Battery Charging

1. Connect one end of the provided USB cable to the device and the other end to a power charger (5V), then plug the charger into a power outlet.

Note: The power charger is not provided.

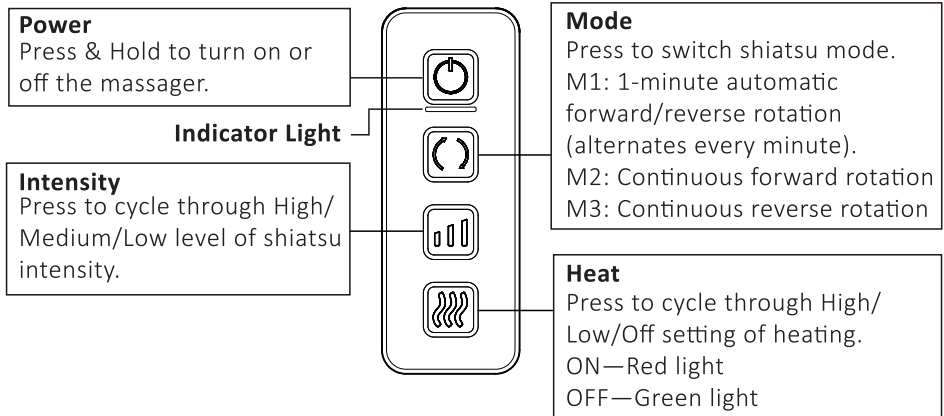
2. Normally it takes 4 hours to fully charge the battery.

3. While charging, the indicator light turns "Red" and flashes,
When full charged, the indicator light turns "Green".

4. If the battery is full, the device can work continuously for around 1.5 hours.

5. You are not able to use the massager while charging.

6. When the device is powered on and the red light is flashing, it indicates that the product is in a low voltage state. Please charge it promptly.



- This device will switch off automatically after the set timer runs out.
- Do not set up or use the device in a bathroom or similiary wet / damp areas.
- Do not use this device while driving.
- For your own safety, we equip the device with protection against over-heating. Heat is created in the motors when they are placed under great stress and excessive pressure. Before this could create any risk and after the set timer runs out, the device will switch off automatically and will only allow switching on again after an appropriate downtime.
- Likewise, you should allow your body some rest periods. To avoid straining your muscles too much, we recommend not exceeding a continuous massage of 10 minutes.

Care and Cleaning Instructions

CARE AND MAINTENANCE

Always unplug the unit before cleaning it. Never touch the power plug with wet hands. Before cleaning, allow unit to cool.

Wipe the unit with a soft, dry cloth. Do not use cloths containing any kind of chemical or alcohol and solvent liquids.

Never submerge any part of the unit in liquid.

If the unit is particularly dirty, use the following instructions:

1. Dampen a cloth in water or a 3%–5% mild detergent solution.
2. Wipe the dirty areas with the wet cloth.
3. Clean the cloth in water and wring it out, then wipe away any remaining detergent off the surface of the unit.
4. Wipe the areas with a soft, dry cloth to dry.
5. Wait for the unit to become fully dry before use.

Place massager in a safe, dry, and cool place. Avoid contact with sharp edges or pointed objects which might cut or puncture the surface.

TROUBLESHOOTING

Problem	Solution
Massage heads rotating at reduced speed.	The load on the massage heads is excessive. Reduce pressure and try again.
Device switches off suddenly.	The device will switch off when the timer runs out. Press the "Power" button to continue using it. If the device has run for 10 mins, restart after resting the unit for 15 mins.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30 minutes before restarting.
Device fails to start.	Check if device has been used for more than 10 minutes. If so, let device rest for 15 minutes before continuing. Device may require longer time to cool in warmer environments.
	The battery is low, please charge in time.

WARRANTY & CUSTOMER SERVICE

Standard Warranty:

This product is covered by a standard one-year limited warranty starting from the **date of purchase**.

The warranty covers manufacturing defects in materials and workmanship under normal use. This warranty does not cover normal wear and tear, accidental damage, misuse, unauthorized modification or repair, or non-product-related issues.

For detailed warranty terms, conditions, and reference information, please visit:

<https://www.snailax.com/pages/warranty-policy>

Proof of Purchase:

Please retain your order ID or receipt from an authorized seller to validate your claim.

Extend Your Warranty Coverage

Register your product within **30 days of purchase** to receive an **additional 1-year warranty extension**.

You may register in either of the following ways:

1) Visit <https://support.snailax.com> or scan the QR code to submit your order details.



2) You may also contact us on Facebook at <https://facebook.com/snailax> and send us your purchase information.



Need Help? Please Contact Us First

If you have any questions or encounter any issues, please contact our support team. We are here to help and ensure your comfort.

 **Tel: 734-709-6982** (Monday-Friday 9:00AM-4:30PM)

 **Email: support@snailax.com**

Our team will reply as soon as possible during business hours.

Defective Products & Returns

If your product is found to be defective within the warranty period, please contact us. Please **do not dispose of any product parts**, as they may be required for inspection or replacement.

We are committed to providing a suitable solution for every customer.

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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SNAILAX CORPORATION



3914 Bestech Dr, Suite A,Ypsilanti, MI 48197, USA
Tel: 734-709-6982 (Monday-Friday 9:00AM-4:30PM)
Email: support@snailax.com
Web: www.snailax.com

*Please provide your order number before contacting customer support