

Use & care manual

FOOT MASSAGER

SL-591R-APP



Snailax **SNAILAX**

Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these instructions for further reference!

- The device conforms to recognized technical principles and the latest safety regulations.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons. Do not allow children to play with product.
- Do not allow more than one person to use this product at a time.
- The device should never be left unattended when plugged in.
- Never use any power sources other than UL standard home adapter provided as original equipment with this massage device.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not damage, process, excessively bend, pull hard, twist or knot power cord.
- Do not use any damaged cables, plugs or loose sockets.
- Do not use the product when the power cord is damaged.
- In case of malfunction, disconnect immediately from the mains.
- Misuse or incorrect use excludes any liability for damage.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- The device is not to be used for commercial use or medical purposes.
- People who are insensitive to heat must be accompanied by normal person when using this massage device.
- During use, if you feel abnormal, please stop using this product immediately, and then consult your doctor.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.



We recommend that those with any of the following conditions consult a doctor before using this massage device.

1. Those who are using electronic medical instrument imbedded in the body, such as cardiac, pacemaker etc.
2. Those who are being treated by doctors, especially those who feel uncomfortable.
3. Those who are malignant tumor patients, heart disease patients, acute patients.
4. Women who are pregnant or menstruating.
5. Those with osteoporosis or fracture spine.
6. Those with skin disease or those whose skins are injured.
7. Those whose body temperature is over 38 degrees (Febrile Phase).

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Have question ?



Tel: 734-709-6982

Monday-Friday 9:00AM-4:30PM



Email: support@snailax.com

Instruction

Thank you for purchasing Snailax Massager.

With normal care and proper treatment, it will provide years of reliable service.

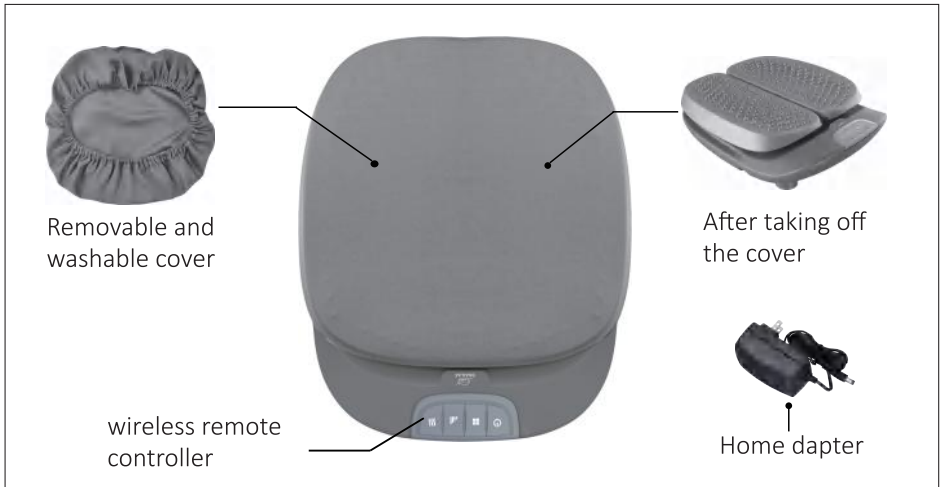
Please read all instructions carefully before using this product.

Please retain this manual for future reference.

FEATURES

- Vibratiron massage for feet,legs,back
- Optional heat function
- 2 levels of heating
- 3 levels of vibration intensity
- 3 massage modes
- Wireless remote controller
- Removable and washable cover

CONTENTS



TECHNICAL DATA

Measurements:	15.4 x 12.7x 4.1 inches
Weight:	5.8 lbs
Voltage:	Input: 100-240V ~50/60Hz Output: 24VDC 1500mA
Nominal Power:	max. 36Watt
Automatic runtime:	15 minutes

Setup and Operation

1. Place the massager on the floor or a support (like chair, sofa, etc)

Please use in the manner shown below



*Note, if use the massager by standing posture, the user must stand on the massager with both feet and weight no more than 200 pounds.

2. Connect the adapter cable to the corresponding port on the foot massager.



3. Plug the home adapter into electrical outlet (the adapter is safe to use with both 110-120V & 220-240V)

4. Turn on the massage device through operating wireless remote controller or control panel (instructions on page 5).

5. Customize function settings by operating hand controller or through smart APP.

- This device will switch off automatically after 15 minutes timer run out.
- Do not setup or use the device in a bathroom or similary wet / damp areas.



- Before plug ,please check and make sure the power cord is undamaged.
- Do not use the wet hand to plug in or pull out the adapter in order to avoid any electric shock
- When moving the product, please don't pull the power cord or drag the product directly to avoid any damaged caused.
- Please don't let children and pets play the products for preventing any accident happened.
- Do not use this product in damp environment to avoid electric shock.

Controller Instructions

Option 1: Use wireless remote controller



Power Button: Press to turn on the device, it starts to work at Mode I, high massage intensity, and high level of heating. Press again to turn off the device.

Mode Button: Press to cycle Mode I--> II--> III--> II--> I--> II--> III...

Intensity Button: Press to cycle high-->medium-->low-->medium-->high... level of massage intensity

Heat Button: Press to cycle high/low/off settings of Heating function. And the corresponding indicator will be red/purple/blue.

Option 2: Use control panel on the product



Power Button: **1st press:** turn on the device, it starts to work at Mode I (always on mode I), high intensity, and high level of heating.
2nd press: shift to medium intensity.
3rd Press: shift to low massage intensity.
4th press: turn off the device.

Heat button: Press to turn on /off heating function.

Buzzer: When pressing Mode button, the buzzer sounds "DI"/"DI DI"/"DI DI DI", it indicates mode I/mode II/mode III respectively; when pressing Heat button, it respectively indicates low/medium/high level of heating; when pressing intensity button, it indicates low/medium/high massage intensity

After use

- Turn off the massager by pressing the power button on the remote controller or control panel.
- Remove the plug from the power supply socket.



Caution

- Please don't put water or other liquid on the control panel.
- Please don't press the button too long time at a time to avoid the program confused.
- When power failure happens during massage, please turn off the power and pull out of the plug from socket.
- Please do not let your hand or fingers close to and inserted into the gap of products for preventing any injuries caused.
- Please do not let children and pets play the product for preventing any accident happened.

SNAILAX App Guide

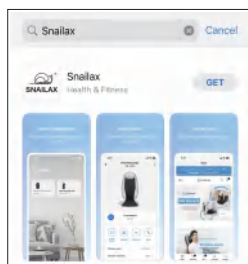
Through APP, you can easily operate massage device to get a wonderful massage in a smart way.

Features	APP	Hand Controller
See details bellow	See details bellow	See details bellow
Basic Function Control	✓	✓
Premium Mode	✓	✗
Customized Mode	✓	✗
Firmware Upgrade	✓	✗
Quick Gear Switching	✓	✗

STEP 1

1.Download and Install free SNAILAX App onto your smart phone.
Search SNAILAX in the Apple App store or Google play store, or Scan below QR code

(For IOS: Please ensure that the mobile phone OS version is 12.0 or later)



2. Open the App and follow set-up pairing instructions:
- 2.1 Register your account in the SNAILAX App using your email.
- 2.2 Enable bluetooth on your smart phone.

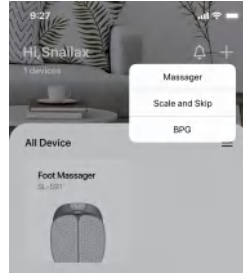
For iOS users, please ensure that the iOS version is 12.0 or later, iOS 13 requires Bluetooth permissions:

- a. Go to settings
- b. Scroll down to find the SNAILAX App,
- c. Switch on the Bluetooth permissions for the SNAILAX App.

For Android users, ensure locational data is turned ON.

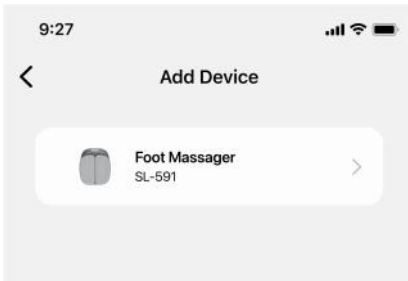
STEP 2

Pairing the SNAILAX Massager with your smart phone.

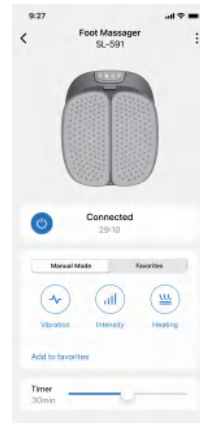


a. Connect the adapter cable to the foot massager, then open the SNAILAX App

b. Tap+ and Choose “Massager” on the App page.



c. Tap the device name on the pairing page.



d. Pairing is successful when 'connected' shows on the App page.

Now you can use the App on your smartphone to control your massager as you wish!

Safety Instructions

Remote control contains a battery, please follow below warning notice to dispose:

 WARNING	
• INGESTION HAZARD: This product contains a button cell or coin battery. • DEATH or serious injury can occur if ingested. • A swallowed button cell or coin battery can cause Internal Chemical Burns in as little as 2 hours. • KEEP new and used batteries OUT OF REACH of CHILDREN • Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.	

- a) Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- b) Even used batteries may cause severe injury or death.
- c) Call a local poison control center for treatment information.
- d) Battery type: CR2032
- e) Nominal battery voltage: 3V
- f) Non-rechargeable batteries are not to be recharged.
- g) Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- h) Ensure the batteries are installed correctly according to polarity (+ and-).
- i) Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- j) Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- k) Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

Disposal



WARRANTY

If the product(s) is damaged or defective within a reasonable time, Snailax offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid shipping?
Within 30 Days	Yes	Yes if undamaged	Snailax
31- 90 Days	Yes after being justified	Yes after being justified	Snailax
91 Days - 1 Year	No	Yes after being justified	Buyer
1 Year - 3 Years	No	Only to buyers who have received extended warranty	Buyer

Snailax warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Snailax products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below “Warranty Limitations”. To obtain warranty service on Snailax products, follow “Warranty Claim Procedures” below.

Warranty Claim Procedures:

1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
 - a) Valid proof of purchase (see below the definition of valid proof of purchase);
 - b) Pictures and/or description are required to claim defective merchandise;
 - c) Model number and Series Number label attached to each product
2. If the warranty claim is justified by Snailax Customer Support, customer(s) will obtain from Snailax a Warranty/Return Authorization Number (RMA Number)
3. Snailax reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
4. Any claim for defective merchandise returns must be packed in original packaging
5. The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Snailax, Snailax takes responsibility for any damage or loss incurred in transit.

Valid proof of purchase under this Warranty:

Order numbers from online purchases made through Snailax official store (www.snailax.com) or Snailax's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

WARRANTY

Warranty Limitations(this warranty does not include):

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Snailax; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

Refund Procedures:

(Refer to <https://www.snailax.com/pages/refund-policy> for detail instructions)

Warranty Disclaimer

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. SNAILAX SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Snailax reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the aright to change, modify, add or remove portions of these terms at any time without prior notification.

Extend Warranty for Free

1) Extend your warranty from 1 year to 3 years by visiting our Snailax online service centerat <http://support.snailax.com> or by scanning the QR code below:



2)Alternatively, like our Snailax Facebook page at <https://facebook.com/snailax> or scan the QR code below, to message us with your purchase proof



Your application for a free warranty extension must be completed within 60 days of purchase.

ORDERING REPLACEMENT PARTS

To order additional parts and attachments ,visit <http://www.snailax.com>

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Know more about Snailax



SNAILAX CORPORATION



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*Please provide your order number before contacting customer support