

Use & care manual

Foot Massager

SL-536NE



Snailax **SNAILAX**

Safety Instructions



**Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency.
Please retain these instructions for further reference!**

- The device conforms to recognized technical principles and the latest safety regulations.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons. Do not allow children to play with product.
- Do not allow more than one person to use this product at a time.
- The device should never be left unattended when plugged in.
- Never use any power sources other than UL standard home adapter provided as original equipment with this massage device.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not damage, process, excessively bend, pull hard, twist or knot power cord.
- Do not use any damaged cables, plugs or loose sockets.
- Do not use the product when the power cord is damaged.
- In case of malfunction, disconnect immediately from the mains.
- Misuse or incorrect use excludes any liability for damage.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 30 minutes at a time.
- The device is not to be used for commercial use or medical purposes.
- During use, if you feel abnormal, please stop using this product immediately, and then **consult your doctor**.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.



We recommend that those with any of the following conditions consult a doctor before using this massage device.

1. Those who are using electronic medical instrument imbedded in the body, such as cardiac, pacemaker etc.
2. Those who are being treated by doctors, especially those who feel uncomfortable.
3. Those who are malignant tumor patients, heart disease patients, acute patients.
4. Women who are pregnant or menstruating.
5. Those with osteoporosis or fracture spine.
6. Those with skin disease or those whose skins are injured.
7. Those whose body temperature is over 38 degrees (Febrile Phase).

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Have question ?



Tel: 734-709-6982

Monday-Friday 9:00AM-4:30PM



Email: support@snailax.com

Instruction

Thank you for purchasing Snailax Massager.

With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before using this product.

Please retain this manual for future reference.

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TECHNICAL DATA

Measurements:	16.3*13*7.2 inches
Weight:	6.4 lbs
Voltage:	Input: 100-240V ~50/60Hz Output: DC24V $\approx$ 2.5A
Nominal Power:	60Watt

Setup and Operation

1. Place the massage machine on the flat floor.
2. Connect the adapter cable to the corresponding port on the massager.



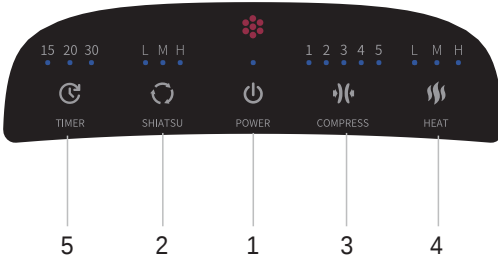
3. Plug the home adapter into electrical outlet (the adapter is safe to use with both 110-120V & 220-240V)
4. Turn on the device by operating the control panel or remote control (instructions on page 4).



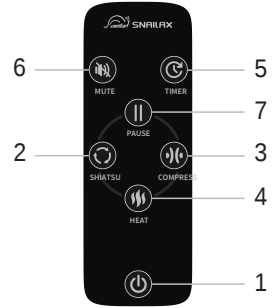
- Before plug ,please check and make sure the power cord is undamaged.
- Do not use the wet hand to plug in the adapter.
- Please don't use the product by standing posture or put any heavy object on the product to avoid any broken caused.
- When moving the product, please don't pull the power cord or drag the product directly to avoid any damaged caused.
- Please don't let children and pets play the products for preventing any accident happened.
- Do not use the wet hand to pull out the power cord in order to avoid any electric shock.
- Do not use this product in damp environment to avoid electric shock.

Setup and Operation

- Please choose a chair with desired height and be seated, then put your feet in the massager.
- Operate below control panel or remote control to get foot massages.



Control Panel



Remote Control

1.Power: Press to turn on or off the massager.

2.Shiatsu Button: Press to cycle through Low/Medium/High level/OFF setting of shiatsu intensity.

3.Compress Button: Press to select L1/L2/L3/L4/L5/Off setting of compression intensity.

4.Heat Button: Press to cycle through Low/Medium/High level/OFF setting of heating.

5.Timer Button: Press to select 15/20/30 minutes timing.

6.Sound Button(Remote Control): After powering on, press to turn on or off the key tone.

7.Pause Button(Remote Control): After powering on, press to pause or reactivate the proceeding massage.

Note:

- Do not setup or use the device in a bathroom or similiary wet / damp areas.

Maintenance and Troubleshooting

- Before cleaning, make sure the power supply is turned off and the plug has been pulled out from the socket.
- Use a soft dry cloth to wipe the surface of the product and control panel.
- Do not pull the power plug by damp hands.
- Do not use water washing product, do not spray the water or other liquids to the interior of the product.
- Do not use corrosive cleaning agents like benzene or thinner to clean the Massager, otherwise, the color of upholstery will fade or the Massager will crack or be eroded.
- When product is wet, let the product dry naturally and thoroughly.

Removable & Washable Foot Sleeve

- Detach the sleeve and wash in machine or by hand. Allow to air dry

Maintenance

- Make sure the power supply is turned off and the plug has been pulled out from the socket.
- Sweep off the dust. Keep the foot massager clean and away from damp places.
- Store the massager in a cool, dry place out of reach of children.
- Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.

TROUBLESHOOTING GUIDE

Fault	Solutions
There is a clattering noise in the movement	This is normal caused by the working of the motor while in use.
The massage device switches off suddenly	Device may have been in use for 30 minutes. Auto-shut off function activated. Continue using by pressing the 'power' button after resting the unit for 15 minutes.
The massage device fails to start	Check if device has been used for more than 30 mins. If so, let device rest for 15 mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet.
Overheating Issue	Heating efficiency is affected by ambient temperature. In high-temperature environments, if the heating feels too strong after two or more uses, you can lower the setting or turn off the heating function.

- After continuously using the massager for a prolonged period, the massager might turn off automatically due to the overheating protection feature. Please let the machine cool down for approximately half an hour before using the massager again.

Safety Instructions

Remote control contains a battery, please follow below warning notice to dispose:

 WARNING	
• INGESTION HAZARD: This product contains a button cell or coin battery. • DEATH or serious injury can occur if ingested. • A swallowed button cell or coin battery can cause Internal Chemical Burns in as little as 2 hours. • KEEP new and used batteries OUT OF REACH of CHILDREN • Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.	

- a) Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- b) Even used batteries may cause severe injury or death.
- c) Call a local poison control center for treatment information.
- d) Battery type: CR2032
- e) Nominal battery voltage: 3V
- f) Non-rechargeable batteries are not to be recharged.
- g) Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- h) Ensure the batteries are installed correctly according to polarity (+ and-).
- i) Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- j) Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- k) Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

Disposal



WARRANTY & CUSTOMER SERVICE

Standard Warranty:

This product is covered by a standard one-year limited warranty starting from the **date of purchase**.

The warranty covers manufacturing defects in materials and workmanship under normal use. This warranty does not cover normal wear and tear, accidental damage, misuse, unauthorized modification or repair, or non-product-related issues.

For detailed warranty terms, conditions, and reference information, please visit:
<https://www.snailax.com/pages/warranty-policy>

Proof of Purchase:

Please retain your order ID or receipt from an authorized seller to validate your claim.

Extend Your Warranty Coverage

Register your product within **30 days of purchase** to receive an **additional 1-year warranty extension**.

You may register in either of the following ways:

- 1) Visit <https://support.snailax.com> or scan the QR code to submit your order details.
- 2) You may also contact us on Facebook at <https://facebook.com/snailax> and send us your purchase information.



Need Help? Please Contact Us First

If you have any questions or encounter any issues, please contact our support team. We are here to help and ensure your comfort.

 **Tel: 734-709-6982** (Monday-Friday 9:00AM-4:30PM)

 **Email: support@snailax.com**

Our team will reply as soon as possible during business hours.

Defective Products & Returns

If your product is found to be defective within the warranty period, please contact us. Please **do not dispose of any product parts**, as they may be required for inspection or replacement.

We are committed to providing a suitable solution for every customer.

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio / TV technician for help.
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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SNAILAX CORPORATION



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*Please provide your order number before contacting customer support