

Use & care manual

HEATED MASSAGE FOOTREST

SL-535



Snailax **SNAILAX**

Safety Instructions



Please read the following instructions carefully before putting your massage footrest use. Please retain these operating instructions for further use!

1. Read all instructions.
2. Never leave this appliance unattended when it is plugged in, close supervision is necessary when this appliance is used by ,on or near children or disabled persons.
3. Do not use on infants.
4. Do not use on animals.
5. This machine is not to be used on or by an invalid,sleeping or unconscious person,or a person with poor blood circulation unless carefully attended.
6. Do not use on sensitive skin areas.
7. Burns can occur regardless of control setting,check skin under pad frequently.
8. Do not use in an oxygen enriched environment.
9. Do not use pins or other metallic means to fasten this machine in place.
10. Do not sit on or crush the machine.
11. Never use the heating with liniments,ointments or salves,especially those containing heat-producing ingredients,as skin burns could result.
12. Never pull this machine by the supply cord.
13. Never unplug the machine from electrical outlet with a wet hand.
14. Unplug when not in use.
15. Do not use the cord as a handle.
16. Do not bend or pinch the cord and not use this machine if it has damaged power cord or plug,if it malfunctions,has been dropped,or is damaged.
This machine has no user-serviceable parts.If for any reason this machine does not function satisfactorily,see warranty for service information.
17. Do not tamper with this machine in any way.
18. Loop cord loosely when storing,tight wrapping may damage cord and internal parts.
19. This product is intended solely for non-commercial,non-industrial,personal use. Do not use this product for any other purpose.
20. Do not use with infants, a helpless person or a person insensitive to heat.
21. Overlong application can result in skin burns.
22. Do not use this product for medical treatment.

Have question ?



Tel: 734-709-6982

Monday-Friday 9:00AM-4:30PM



Email: support@snailax.com

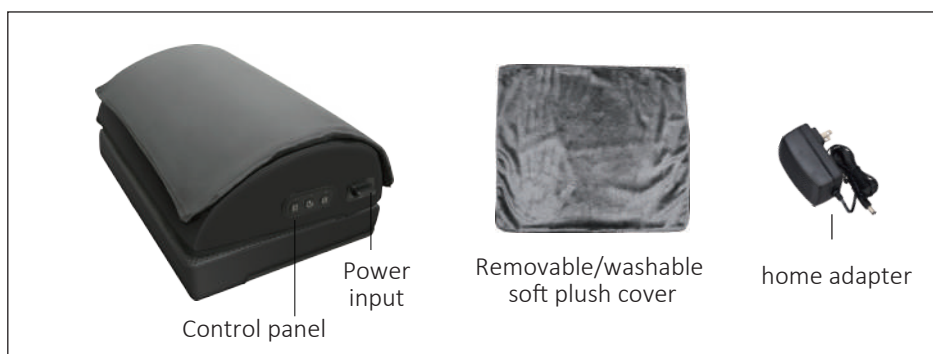
Instruction

Thank you for purchasing SNAILAX Heated massage footrest.
With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before use this product.

FEATURES

- 3 vibration massage modes
- 2 heat settings (82°F~140°F)
- 3 timing settings (1H,2H,4H)
- Detachable and washable plush fabric cover
- Non-slip rubber fabric bottom
- Adjustable height

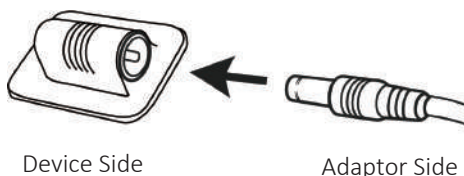


TECHNICAL DATA

Measurements:	15.3x10.1x6.3inches
Weight:	1.37 lbs
Voltage:	Input: AC 100-240V ~50/60Hz Output: 12VDC 2.0A
Nominal Power:	max. 24Watt
Automatic runtime:	1,2,4 hours

Operation and controller instructions

1. Place the heated massage foot rest on the flat floor.
2. Connect the adapter cable to the corresponding cable on the device.



Operation and controller instructions

3. Plug the home adapter into a 100~240V electric outlet.
4. Turn on the device by operating the control panel (Refer to controller instructions below).



- The device will automatically turn off after the set timer runs out.
 - Do not setup or use the device in a bathroom or similiary wet / damp areas.
- For your own safety we equip the device with a protection against over-heating. The device will switch off automatically and will only allow switching on again after an appropriate downtime.

Controller Instructions



Power /Heat button:

Press this button to turn on or off the machine;
Turn on the machine and it will automatically work with default settings, that is high level heat + A timer of 1 hour to auto shut off)
Continuously press to cycle through High Heat (Red light),Low Heat (Green light) and turn off the heating.

Heat Timer Button:

The default timer for heat is 1 hour; After the heat is turned on,
Press this button to switch the timer between 1h(Green light)/2h(Yellow light)/4h(Red light) ; The corresponding indicator will light up.

Vibration Mode Button:

After the device is turn on, press this button to activate the vibration massage and enter the default vibration Mode 1. Pressing the button again will switch the vibration mode in a cycle of mode1 (green light), mode2 (yellow light), mode3 (red light) and off. The timer for Vibration massage is 15 minutes, the vibration function will be automatically turned off after the timer runs out.

When not in use

- i:Turn off the device by pressing the Power/Heat button on the control panel.
- ii: Remove the plug from the power supply socket.

Care and Cleaning Instructions

CARE AND MAINTENANCE

- Always unplug the unit before cleaning it. Never touch the power plug with wet hands.
- Before cleaning, allow unit to cool.
- Wipe the unit with a soft, dry cloth. Do not use cloths containing any kind of chemical or alcohol and solvent liquids.
- Never submerge any part of the unit in liquid.
- If the unit is particularly dirty, use the following instructions:
 1. Dampen a cloth in water or a 3%–5% mild detergent solution.
 2. Wipe the dirty areas with the wet cloth.
 3. Wipe the areas with a soft, dry cloth.
 4. Wait for the unit to become fully dry before use.
- Place the device in a safe, dry, and cool place. Avoid contact with sharp edges or pointed objects which might cut or puncture the surface.

Removable & Washable plush top cover

- Top cover is removable & machine washable
- Wash in cold water with mild detergent. Allow to air dry

TROUBLESHOOTING

Problem	Solution
Device switches off suddenly.	Device may have been in use for 1 hour. Auto-shutoff function activated. Continue using by pressing the 'Power' button after resting the unit for 15 minutes.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30 minutes before restarting.
Device fails to start.	Check if device has been used for more than 1 hour. If so, let device rest for 15 minutes before continuing. Device may require longer time to cool in warmer environments.
	Check if adaptor output is connected to device power inlet wire.

WARRANTY

If the product(s) is damaged or defective within a reasonable time, Snailax offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid shipping?
Within 30 Days	Yes	Yes if undamaged	Snailax
31- 90 Days	Yes after being justified	Yes after being justified	Snailax
91 Days - 1 Year	No	Yes after being justified	Buyer
1 Year - 3 Years	No	Only to buyers who have received extended warranty	Buyer

Snailax warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Snailax products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below "Warranty Limitations". To obtain warranty service on Snailax products, follow "Warranty Claim Procedures" below.

Warranty Claim Procedures:

1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
 - a) Valid proof of purchase (see below the definition of valid proof of purchase);
 - b) Pictures and/or description are required to claim defective merchandise;
 - c) Model number and Series Number label attached to each product
2. If the warranty claim is justified by Snailax Customer Support, customer(s) will obtain from Snailax a Warranty/Return Authorization Number (RMA Number)
3. Snailax reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
4. Any claim for defective merchandise returns must be packed in original packaging
5. The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Snailax, Snailax takes responsibility for any damage or loss incurred in transit.

Valid proof of purchase under this Warranty:

Order numbers from online purchases made through Snailax official store (www.snailax.com) or Snailax's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

WARRANTY

Warranty Limitations(this warranty does not include):

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Snailax; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

Refund Procedures:

(Refer to <https://www.snailax.com/pages/refund-policy> for detail instructions)

Warranty Disclaimer

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. SNAILAX SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Snailax reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the aright to change, modify, add or remove portions of these terms at any time without prior notification.

Extend Warranty for Free

- 1) Enter the following URL or scan the QR code below to find Snailax facebook page and like it, enter“Warranty” to messenger to extend your warranty from 1 year to 3 years.



<https://www.facebook.com/snailax>

- OR 2) Email us at supportus@snailax.com with “Warranty” as subject line to extend your warranty from 1 year to 3 years.

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Know more about Snailax



SNAILAX CORPORATION



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*Please provide your order number before contacting customer support