

Use & care manual

HAND MASSAGER

SL-489



Snailax **SNAILAX**

Safety Instructions



READ ALL INSTRUCTIONS BEFORE USE. SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.

- ALWAYS unplug the appliance from the electrical outlet immediately after using and before cleaning.
- Do not wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.
- Do not use this product for medical treatment.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.

If you suffer from any of the medical conditions listed below, consult with a doctor before using this relaxation massage device:

Suffer from a heart condition
have a sensory disorder or pacemaker
suffer from osteoporosis or diabetes
have a malignant tumor
have neurological disorder or perceptual disorder on head
have fractured or head surgery of your massaging area
head skin disease and allergic dermatitis
suffering from acute diseases or are undergoing medical treatment
we advise you to consult with your doctor before using this massager.

- The packaging material supplied should not be used as a toy.

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns

Have question ?



Tel: 734-709-6982

Monday-Friday 9:00AM-4:30PM



Email: support@snailax.com

Features

Thank you for purchasing SNAILAX Hand Massager
With normal care and proper treatment, it will provide years of reliable service

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TECHNICAL DATA

Model:	SL-489
Weight:	2.4 Lbs
Adapter Input:	100-240V~ 50/60 Hz
Rated Voltage:	5.0VDC 2.0A
Rated Power:	8W
Automatic Runtime:	10 minutes
Battery Spec:	3.7V Lithium battery, 2200mAh

Instructions for use

Intensity button

Press to turn on/off compression massage function. You may cycle compression intensity through low, medium, high, or off setting; and the corresponding indicator light will turn white, blue, red, off respectively.

Vibration button

Press to turn ON/OFF vibration function



Heat button

Press to turn ON/OFF heat function

Power button

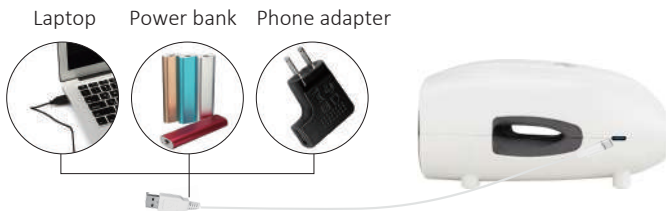
Press to turn on the the device, and activate compression massage (Default is low intensity), heat & vibration function simultaneously; Press again to turn off the device.

! Note

This device will switch off automatically after 10-minute timer runs out. You should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of **10** Minutes per time and not exceed **3** times use one day

Battery Charging

1. When the battery is low, power indicator light will start flashing.
2. Connect the charging adapter cable to the corresponding port on the massager



3. When charging, the power indicator light will start flashing.
4. When full charge, the power indicator will stop flashing.
5. Normally it takes about 3 hours to fully charge.
6. It is safe to use while charging.
7. After full charged, the device can work continuously for around 1.5 hours

Note: before using this product for the first time, please fully charge it. If the device is not in use for a long time, the product should be charged once a month to protect the battery life from shortening.

Battery Disposal Warning:

The unit contains a Lithium Ion battery.

Please contact your local recycling center to find out how to properly dispose of the product.

Troubleshooting

Trouble	Reason/Solution
Can not start the massager	Battery Low, Please charge it before using
The massager stoped abnormally	Battery runs out of power, charge the battery; Self-timed 10 mins is out, restart the product
Massager slight noise	It is normal working noise of the internal mechanism

Care and Maintenance

Care and cleaning instructions

1. Always unplug the unit before cleaning it.
2. Before cleaning, allow unit to cool.
3. Dampen a cloth in water or a 3%–5% mild detergent solution.
4. Wipe the dirty areas with the wet cloth.
5. Do not use sharp brush, sharp tool, gasoline and diesel to clean it.
6. Do not use wet cloth clean control panel, lest cause failure, only use dry cloth to wipe the control panel.
7. Never submerge any part of the unit in liquid.
8. Wait for the unit to become fully dry before use.

Maintenance

1. Please keep it into a box and keep in a safe, dry and cool place.
2. Do not keep it in any place with high temperature, near fire or direct sunlight, or it may faded or damaged
3. Do not contact benzene, dilient or any other corrosive liquid.

WARRANTY

If the product(s) is damaged or defective within a reasonable time, Snailax offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid shipping?
Within 30 Days	Yes	Yes if undamaged	Snailax
31- 90 Days	Yes after being justified	Yes after being justified	Snailax
91 Days - 1 Year	No	Yes after being justified	Buyer
1 Year - 3 Years	No	Only to buyers who have received extended warranty	Buyer

Snailax warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Snailax products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below "Warranty Limitations". To obtain warranty service on Snailax products, follow "Warranty Claim Procedures" below.

Warranty Claim Procedures:

- Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
 - Valid proof of purchase (see below the definition of valid proof of purchase);
 - Pictures and/or description are required to claim defective merchandise;
 - Model number and Series Number label attached to each product
- If the warranty claim is justified by Snailax Customer Support, customer(s) will obtain from Snailax a Warranty/Return Authorization Number (RMA Number)
- Snailax reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
- Any claim for defective merchandise returns must be packed in original packaging
- The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Snailax, Snailax takes responsibility for any damage or loss incurred in transit.

Valid proof of purchase under this Warranty:

Order numbers from online purchases made through Snailax official store (www.snailax.com) or Snailax's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

WARRANTY

Warranty Limitations(this warranty does not include):

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Snailax; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

Refund Procedures:

(Refer to <https://www.snailax.com/pages/refund-policy> for detail instructions)

Warranty Disclaimer

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. SNAILAX SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Snailax reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the aright to change, modify, add or remove portions of these terms at any time without prior notification.

Extend Warranty for Free

1) Extend your warranty to 3 years by visiting our Snailax online service center at <http://support.snailax.com> or by scanning the QR code below:



2) Alternatively, like our Snailax Facebook page at <https://facebook.com/snailax> or scan the QR code below, to message us with your purchase proof



Your application for a free warranty extension must be completed within 60 days of purchase.

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Know more about Snailax



SNAILAX CORPORATION



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*Please provide your order number before contacting customer support