



3-IN-1 Massage Gun with Heat/Cold Function SL-45A6



Instruction Manual

Please read carefully!

1.Safety Instructions



IMPORTANT INFORMATION! RETAIN FOR FUTURE USE!

Read the instruction manual carefully before using this device, especially the safety instructions, and keep the instruction manual for future use. Should you give this device to another person, it is vital that you also pass on these instructions for use.



Explanation of symbols

This instruction manual belongs to this device. It contains important information about starting up and operation. Read the instruction manual thoroughly. Non-observance of these instructions can result in serious injury or damage to the device.



WARNING

These warning notes must be observed to prevent any injury to the user.



CAUTION

These notes must be observed to prevent any damage to the device.



NOTE

These notes give you useful additional information on the installation or operation.



Protection
category II

LOT

Lot number



Manufacturer

about the power supply

- Before using the device, please ensure that the USB power source complies with the specifications indicated on the rating label.
- Only charge the device using the USB charging cable provided. Use a suitable USB power adapter or USB port that meets safety standards.
- Do not use the device while it is charging.
- Keep the device, charging cable, and power source away from heat, hot surfaces, moisture, and liquids.
- Do not touch or operate the device with wet hands.
- If the device or charging cable falls into water, do not touch it. Disconnect the power source immediately.
- Unplug the charging cable from the power source after charging is complete.
- To disconnect the charging cable, grasp the plug, not the cable. Do not pull on the cable.
- Do not carry, pull, or twist the device by the charging cable.
- Do not use the device if the charging cable or charging port is damaged. For safety reasons, contact authorized service personnel for inspection or replacement.
- Ensure that the charging cable is placed safely to prevent tripping hazards. Do not kink, trap, or twist the cable.
- This product is not intended for medical use.

specific groups of people

- The surface of the appliance is hot. People who are insensitive to heat must be careful when using the appliance.
- Children must be supervised to ensure that they do not play with the device.
- Do not use this unit to supplement or replace medical treatment. Chronic complaints and symptoms may be made worse.
- You should refrain from using the device, or should consult your doctor before using it, if
 - you are pregnant,
 - you have a cardiac pacemaker, artificial joints or electronic implants,
 - you suffer from one or more of the following illnesses and complaints: Circulation disorders, varicose veins, open wounds, bruises, broken skin, inflammation of the veins.
- If you experience any pain or discomfort during use of the device, stop immediately and consult your doctor.
- Never leave the unit unattended if it is connected to the power supply.
- Take care when using the heater. Do not use it if you have circulatory problems or if the area is not sensitive to heat. Risk of burns!
- Consult your doctor if you have any questions concerning the therapeutic use of the device.
- If you have unexplained pain, are receiving treatment from a doctor and/or use medical equipment, consult your doctor before using the device.

before using the unit

- Always carefully inspect the power supply, the cable, the control unit and the device for damage before use. Do not attempt to use a defective unit.
- Do not use the unit if there are visible signs of damage on the unit or the cable components, the unit does not work properly or the device or the control unit have been dropped or become damp. In order to prevent hazards, always send the unit to the service centre.

operating the unit

- The device must only be used for its intended purpose as described in the instruction manual.
- Using the unit for any other purpose invalidates the warranty.
- Do not allow the device to come into contact with pointed or sharp objects.
- Never put the unit down next to an electric stove or other sources of heat.
- Do not stand on the unit.
- Do not touch the power supply unit when you are standing in water, Always take hold of the plug with dry hands.



The device is not to be used for commercial use or medical purposes. If you have health concerns, consult your doctor before using the device.



Do not wash!



Only use the device indoors.



Do not dry clean!



Do not use the device in damp environments (e.g. bathrooms, during bathing or showering).

Maintenance and Cleaning

- Do not dry clean the device.
- The unit is maintenance-free. If a fault occurs, please check whether the battery is low and recharge the device before further use.
- You may clean the device yourself, but do not attempt to repair it. Unauthorized repairs will void the warranty. Please contact your specialist dealer or have repairs carried out by an authorized service centre.
- Do not immerse the device in water or other fluids.
- If liquid enters the device, unplug the mains cable immediately.
- Cleaning and user maintenance should not be performed by children without supervision.



WARNING

- **Keep all polythene packaging out of the reach of children. Risk of suffocation!**

2 Useful Information

Thank you for purchasing Snailax device.

With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before using this product.

Please retain this manual for future reference.

2.1 Contents



- This device will switch off automatically after the set timer runs out.
- Do not place or use the device in a bathroom or similarly wet / damp areas.
- Do not use this device while driving.

• For your own safety, we equip the device with protection against over-heating. Heat is created in the motors when they are placed under great stress and excessive pressure. Before this could create any risk and after the set timer runs out, the device will switch off automatically and will only allow switching on again after an appropriate downtime.

• Likewise, you should allow your body some rest periods. To avoid straining your muscles too much, we recommend not exceeding a continuous massage of 15 minutes.

3 Operating

1. Turn off the massager before replacing another massage head.
2. Your massager comes with 5 massage heads (Figure 1). Install the different heads by pressing the head until it is totally inserted.(Figure 2), detach the massage head by twisting anti-clockwise & pulling out (Figure 3).
3. Align the protruding part of the cold/heat massage head with the groove on the device and press it in until securely installed (Figure 4-5).



Fig.2



Fig.3



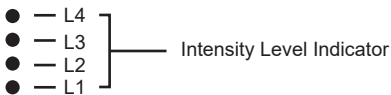
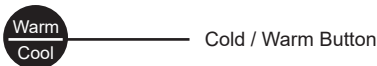
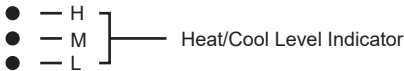
Fig.4



Fig.5

! Note: Always turn off the device while replacing the heads.

4. Turn on the massager by operating the control buttons (instructions as below)
5. Apply the massager head lightly to the area you wish to treat. Move the unit slowly, holding it over the targeted area. Treat the area for a short period of time and move to another area. NEVER treat the same area for longer than 1 minute.
6. To turn the unit off by pressing the power button for 2-3 seconds. For your safety, the device will automatically turn off after 15 minutes of continuous use.



Power Button:

Long press the button to power on or off. Short press to change the massage intensity. The default intensity is L1. Each short press cycle through L1-L2-L3-L4.

The indicator light turns blue during operation. When the device is powered off, all indicator lights turn off and all functions are disabled.

Cold / Warm Button:

After installing the heating/cooling massage head, long press to activate the heating function (default: low). Long press to cycle through Heating-Cooling-Off modes.

Short press to switch between L-M-H settings for heating/cooling. with the corresponding indicator lights showing each setting.

*Heating/cooling can be used independently. Avoid using the same area for extended periods without the tapping function, and start with the lowest setting to adapt to the temperature and prevent discomfort or injury.

3.1 Battery Charging

1. Connect one end of the provided USB cable to the device and the other end to a power charger (5V), then plug the charger into a power outlet.

Note: The power charger is not provided.

2. Normally it takes 3.5 hours to fully charge the battery.

3. While charging, the indicator light turns "Red" and flashes.

When charging is complete, the indicator light stays red.

4. If the battery is full, the device can work continuously for around 100mins (default mode).

5. You are not able to use the massager while charging.

6. When the device is powered on and the red light is flashing, it indicates that the product is in a low voltage state. Please charge it promptly.

4 Miscellaneous

4.1 Cleaning and maintenance

1. Do not wash in washing machine or immerse the product or the adaptor in water.

2. Always switch off before cleaning and remove the adaptor from the socket with clean, dry hands.

3. The device should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.

4. Keep away from heat, fire or exposure to direct sunlight.

5. Do not apply excessive pressure or impact onto device heads. Application of a direct force in excess of 110 lbs. may damage your device and invalidate your warranty. Refrain from over usage of the device.

6. Store the device in a cool, dry place out of reach of children.

7. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of device.

4.2 Disposal



This product must not be disposed of together with domestic waste. All users are obliged to hand in all electrical or electronic devices, regardless of whether or not they contain toxic substances, at a municipal or commercial collection point so that they can be disposed of in an environmentally acceptable manner. Consult your municipal authority or your dealer for information about disposal.



In accordance with our policy of continual product improvement, we reserve the right to make technical and optical changes without notice.

4.3 Technical Data

Model	: SL-45A6	Battery Max.runtime	: around 100mins(default mode)
Voltage supply	: 100-240 V~ 50/60 Hz	Battery Full charging	: around 3.5 hours
Power supply unit	: 5V==	Operating conditions	: only use in dry rooms
Battery Capacity	: 2500 mAh	Storage conditions	: in a cool, dry place
Power consumption	: 10 W	Dimensions	: approx.16.5X15.8X4.8 CM
Automatic runtime	: 15 minutes	Weight	: approx.0.5 kg

5 Warranty

If the product(s) is damaged or defective within a reasonable time, Snailax offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid shipping?
Within 30 Days	Yes	Yes if undamaged	Snailax
31- 90 Days	Yes after being justified	Yes after being justified	Snailax
91 Days - 2 Years	No	Yes after being justified	Buyer
2 Years - 3 Years	No	Only to buyers who have received extended warranty	Buyer

Snailax warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below Snailax products can be repaired or replaced within the warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below "Warranty Limitations". To obtain warranty service on Snailax products, follow "Warranty Claim Procedures" below.

Warranty Claim Procedures:

1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
 - a) Valid proof of purchase (see below the definition of valid proof of purchase);
 - b) Pictures and/or description are required to claim defective merchandise;
 - c) Model number and Series Number label attached to each product.
2. If the warranty claim is justified by Snailax Customer Support, customer(s) will obtain from Snailax a Warranty/Return Authorization Number(RMA Number).
3. Snailax reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
4. Any claim for defective merchandise returns must be packed in original packaging.
5. The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Snailax, Snailax takes responsibility for any damage or loss incurred in transit.

Valid proof of purchase under this Warranty:

Order numbers from online purchases made through Snailax official store(www.snailax.com) or Snailax's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

Warranty Limitations(this warranty does not include):

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Snailax; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

Refund Procedures:

(Please refer to://www.snailax.com/pages/refund-policy for detail instructions)

Warranty Disclaimer

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY.SNAILAX SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT,EXPRESS OR IMPLIED,OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE,IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Snailax reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the right to change, modify, add or remove portions of these terms at any time without prior notification.

Extend Warranty for Free

1) Extend your warranty from 2 years to 3 years by visiting our Snailax online service centre at <http://support.snailax.com> or by scanning the QR code on the right:



2) Alternatively, like our Snailax Facebook page at <https://facebook.com/comfiermassager> or by scanning the QR code on the right, to message us with your purchase proof



Your application for a free warranty extension must be completed within 60 days of purchase.



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UK	REP
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