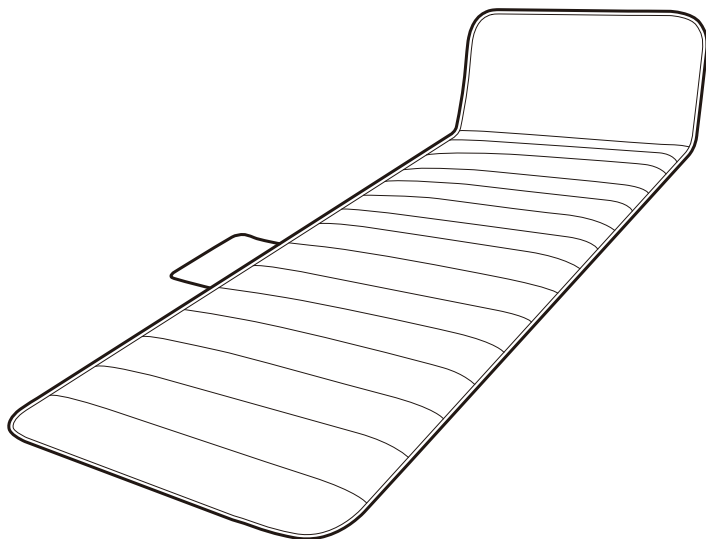


Use & care manual

10 MOTORS MASSAGE MAT WITH HEAT

SL-363



 **SNAILAX[®]**

Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 30 minutes at a time.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.
- Do not use this product for medical treatment.

Instruction

Congratulations on your purchase of the Snailax Massager. It combines 10 Invigorating Massage motors and four heating pads target four heating zones to provide you with a soothing gentle Warmth and vibrating massage for your full body. You will feel more relaxed rejuvenated.

CONTENTS

- 10 motors massage mat with Heat
- Home adapter



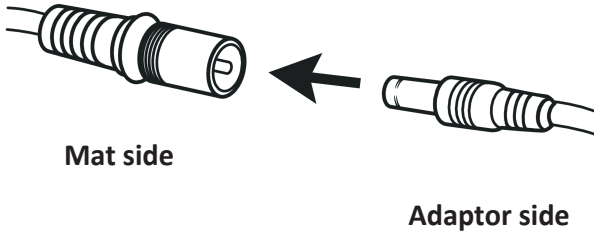
TECHNICAL DATA

Measurements:	69 x 24 inches
Weight:	5.65lbs
Voltage:	Input: AC 100-240V ~50/60Hz Output: 12VDC 2500mA
Nominal Power:	max. 30 Watt
Automatic runtime:	30 minutes

Please read all the safety instructions and warnings in manual before using this product.

Setup and Operation

1. If needed, fasten the strap around the back of a chair or other support.
2. Connect the adapter cable to the corresponding cable at the side of the mat.

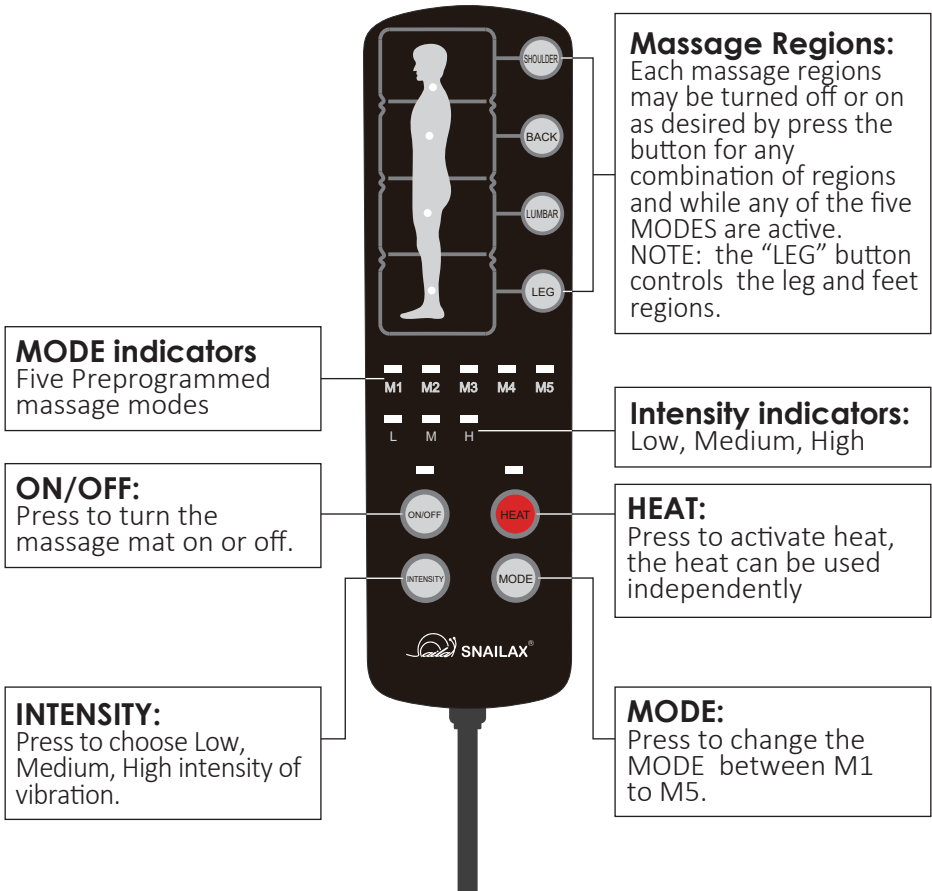


3. Plug the adapter into an outlet.
4. Turn on the device using the controller (instructions on page 5).



- Remove the adapter from the outlet when not in use.
 - Do not setup or use the massager in a bathroom or similar wet / damp areas.
-
- For your own safety we equip the massage mattress with a protection against over-heating. Heat is created in the motors when placed under great stress and excessive pressure. Before this could create any risk and after a runtime of 30 Minutes. The massager will switch off automatically and will only allow switching on again after an appropriate downtime.
 - Likewise, you should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of 30 Minutes.

Controller Instructions



Care and Cleaning Instructions

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. Keep away from heat, fire or exposure to direct sunlight.
5. Store the massager in a cool, dry place out of reach of children.
6. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface.

TROUBLESHOOTING GUIDE

Fault	Solutions
The massage is not active in all regions.	The massage motor for that region may have been switched off. Press the button that corresponds to that region to activate.
Device switches off suddenly	The device will switch off when the timer runs out. Continue using by pressing the 'Power' button. If the device has run for 60 mins., turn back on after resting the unit for 15 mins.
	Over-heat protection function activated. Device is switched off for your safety . Please rest device for 15-30mins before restarting.
Device fail to start	Check if device has been used for more than 30 mins. If so, let device rest for 15 mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet wire.
Jerky motion of vibrations from device	Excessive pressure may have been applied onto the device. Reduce the load and try again.

Warranty

If you have any issue about the product, please feel free to contact us by sending email to support@snailax.com. We will strive to provide the best service possible within 24 hours.

30 days unconditionally Return

Snailax product can be returned to receive a full refund for any reason within 30 days. Please contact our customers service (support@snailax.com), our staff will contact you within 24 hours.

90 days refund/replace

Snailax product can be returned / replaced within 90 days if the product break down in the period of proper use.

12 months Warranty

If the product break down within 12 months in the period of proper use, customers can enjoy the relevant warranty to get them replaced.

Attention!

No warranty will be given to any force majeure and man-made causes to a defective product, such as improper care, personal tear down and willful damage, etc.

Extend Warranty for Free

- 1) Enter the following URL or scan the QR code below to find Snailax facebook page and like it, enter "Warranty" to messenger to extend your warranty from 1 year to 3 years.



<https://www.facebook.com/snailax>

- OR 2) Send message "Warranty" and email us support@snailax.com to extend your warranty from 1 year to 3 years.

Have question ?



Tel: 734-709-6982

Monday-Friday 9:00AM-4:30PM



Email: support@snailax.com

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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