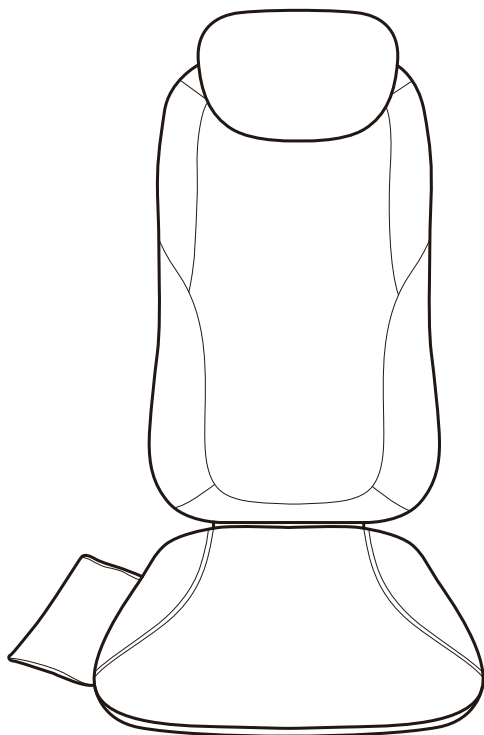


Use & care manual

PENETRATING SHIATSU MASSAGE CUSHION

SL-269



Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Never use any power sources other than a standard home adapter provided as original equipment with this device.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.
- Do not use this product for medical treatment.

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Instruction

Thank you for purchasing the Snailax Massager. This Massager features diversified Shiatsu Kneading massage styles: it performs novel penetrating 2D/3D Shiatsu massage technique and combines Rolling massage with adjustable width of massage rollers to fit your body demand, plus soothing heat therapy, therefore it is able to maximize the comfort and to deliver high level of relaxation and rejuvenate feelings.

CONTENTS

- SL-269 Penetrating Shiatsu massage cushion
- 12V home adapter



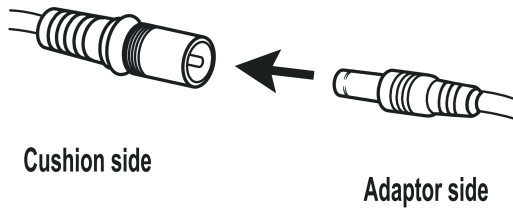
TECHNICAL DATA

Measurements:	26.7 x 16.9 x 3.54 inches (Back) 17.1x 13 x 1.57 inches (Seat)
Weight:	6.94lbs
Voltage:	Input: AC 100-240V ~50/60Hz Output: 12VDC 3000mA
Nominal Power:	max. 36 Watt
Automatic runtime:	15 minutes

Please read all the safety instructions and warnings in manual before using this product.

Setup and Operation

1. Attach the massager to a chair with elastic straps or place it on other support.
2. Connect the adapter cable to the corresponding cable on the cushion.



3. Plug the home adapter into an outlet.
4. Turn on the device using the controller (instructions on page 5).
5. When finished place the controller in the pouch at the side of the cushion.
6. The detachable intensity control flap lets you choose a softer or more intense massage.
7. You also may soften the massage pressure by placing a blanket or towel between yourself and the device.



- This device will switch off automatically after 15 minutes timer run out.
 - Do not setup or use the massager in a bathroom or similary wet / damp areas.
 - Do not use this device while driving.
-
- For your own safety we equip the massager with a protection against over-heating. Heat is created in the motors when placed under great stress and excessive pressure. Before this could create any risk and after a runtime of 15 Minutes. The massager will switch off automatically and will only allow switching on again after an appropriate downtime.
 - Likewise, you should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of 15 Minutes.

Controller Instructions

Massage Area Buttons:

Select upper, lower or full back to designate the area covered by the massage.

Shiatsu Button:

Press to shift 2D or 3D shiatsu style.

Spot Button:

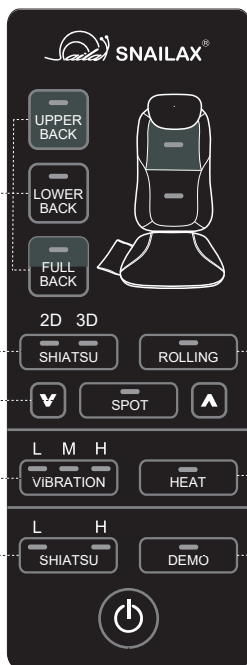
Press to keep Shiatsu function in one area, Use the arrow buttons to adjust the position up or down.

Vibration Button:

Press to activate the seat vibration. You may cycle through low, medium, high and off settings.

Shiatsu Intensity Button:

Press to set the shiatsu intensity at the low or high level.



Rolling Button:

press to activate the action rolling to travel up and down across the muscle gently. Continue pressing the button to adjust the width of the massage rollers to custom fit the body.

Heat Button

Press to activate heat on shiatsu nodes. The heat can not be turned on if the massage function is not activated.

Demo Button:

Quick demonstration of the different functions. The L.E.D. lights will blink to indicate the active functions. Once complete, the device will automatically turn off.

Note : While Demo function be activated, the other functions can not be turned on.

Power Button:

Press to turn the device on or off.

Care and Cleaning Instructions

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. Do not overstretch the elastic back straps.
5. Keep away from heat, fire or exposure to direct sunlight.
6. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your massager and invalidate your warranty. Refrain from over usage of the device.
7. Store the massager in a cool, dry place out of reach of children.
8. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.

TROUBLESHOOTING GUIDE

Fault	Solutions
Massage heads walk at reduced speed.	The load on the massage heads is excessive. Reduce load and try again.
Massage heads only rotate in the upper or lower region.	The massage has been activated for the upper or lower back region. Press the 'Full back' button for the massage to cover both regions.
Device switches off suddenly	Device may have been in use for 15mins. Auto-shut-off function activated. Continue using by pressing the 'power' button after resting the unit for 15mins.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device fail to start	Check if device has been used for more than 15mins. If so, let device rest for 15mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet wire.
Jerky motion of massage heads / Vibrations from device	Excessive pressure may have been applied onto the device. Reduce the load and try again.
Infra-red lights are on but no motion from massage heads	Device may be jammed. Remove pressure / load from the device and press the 'Full back' button to try again.

Warranty

If you have any issue about the product, please feel free to contact us by sending email to support@snailax.com. We will strive to provide the best service possible within 24 hours.

30 days unconditionally Return

Snailax product can be returned to receive a full refund for any reason within 30 days. Please contact our customers service (support@snailax.com), our staff will contact you within 24 hours.

90 days refund/replace

Snailax product can be returned / replaced within 90 days if the product break down in the period of proper use.

12 months Warranty

If the product break down within 12 months in the period of proper use, customers can enjoy the relevant warranty to get them replaced.

Attention!

No warranty will be given to any force majeure and man-made causes to a defective product, such as improper care, personal tear down and willful damage, etc.

Extend Warranty for Free

- 1) Enter the following URL or scan the QR code below to find Snailax facebook page and like it, enter "Warranty" to messenger to extend your warranty from 1 year to 3 years.



<https://www.facebook.com/snailax>

- OR 2) Send message "Warranty" and email us support@snailax.com to extend your warranty from 1 year to 3 years.

Have question ?

 **Tel:** 734-709-6982
Monday-Friday 9:00AM-4:30PM

 **Email:** support@snailax.com

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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