



Use & care manual

Electric Lumbar Support Massager

SL-15A3



Go Green & Get Smarter

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Safety Instructions



Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- Do not use with infants, a helpless person or a person insensitive to heat.
- Overlong application can result in skin burns.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.
- The device is not to be used for commercial use or medical purposes.

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

Have question ?



Tel: 734-709-6982

Monday-Friday 9:00AM-4:30PM



Email: support@snailax.com

Instruction

Thank you for purchasing Snailax Massager.
With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before using this product.
Please retain this manual for future reference.

FEATURES

- Air compression massage with 3 modes and 4 levels of height
- Vibration massager with 3 Modes
- Soothing heat with 3 selectable levels
- Auto 15 minutes timer

CONTENTS



Lumbar massager



USB Type-C Cable



User manual

TECHNICAL DATA

Measurements:	22.4×9.4×3.1 inches
Weight:	2.1 lbs
Battery Voltage:	7.4 V
Battery Capacity:	2500 mAh
Input:	5 V 
Nominal Power:	10 Watt
Automatic runtime:	15 minutes
Battery Max.runtime:	approx.2 hours
Battery Full Charging:	approx.4 hours

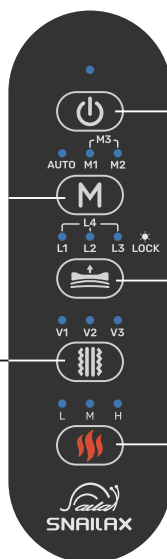
Setup and Operation

Mode Button :

Short-press to cycle through the air massage modes:
Auto (air compression & vibration cycle)- M1 (push) - M2 (swing) -M3(alternating M1/M2) - Off.

Vibration Button :

Short-press to switch vibration modes: V1 (Long Vibration Low)- V2 (Long Vibration High)- V3 (Mix Vibration) -Off, the corresponding indicator lights on. When the air massage is in Auto Mode, pressing this button will exit Auto Mode and switch to Manual Air massage Mode(1).



Power Button :

Long-press to turn the device On. It starts in Auto mode,Air massage Level 2, Heat Level Low, with a 15-minute timer and a solid green power light. Long-press again to turn off all functions and lights.

Height Button:

Press to choose a height between L1-L2-L3-L4, the corresponding indicator lights on; Press & Hold to lock current height level; Short press again to switch the level. The indicator light flashes slowly in Hold mode.

Heat Button :

Short-press to cycle heat levels: L- M - H - Off, the corresponding indicator lights on.



- This device will switch off automatically after the set timer runs out.
- Do not set up or use the device in a bathroom or similarly wet / damp areas.
- Do not use this device while driving.
- For your own safety, we equip the device with protection against over-heating. Heat is created in the motors when they are placed under great stress and excessive pressure. Before this could create any risk and after the set timer runs out, the device will switch off automatically and will only allow switching on again after an appropriate downtime.
- Likewise, you should allow your body some rest periods. To avoid straining your muscles too much, we recommend not exceeding a continuous massage of 15 minutes.

Battery Charging

- 1.Connect the USB cable to corresponding port on the device.
- 2.Normally it takes around 4 hours to fully charge the battery.
- 3.While charging, the indicator light turns "Red"and flashes,
When full charged, the indicator light turns "Green"and is steady on.
- 4.If the battery is full, the massager can work continuously for around 2 hours.
- 5.You are not able to use the massager while charging
6. When the device is powered on and the red light flashes, it indicates that the battery level is low. Please charge the device promptly.

Care and Cleaning Instructions

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The device should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. Keep away from heat, fire or exposure to direct sunlight.
5. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your device and invalidate your warranty. Refrain from over usage of the device.
6. Store the device in a cool, dry place out of reach of children.
7. Avoid contacting with sharp edges or pointed objects which might cut or puncture the cover of device.

TROUBLESHOOTING GUIDE

Fault	Solutions
Device switches off suddenly.	The device will switch off when the timer runs out. If the device has run for 15 mins., turn back on after resting the unit for 15 mins.
	Over-heat protection function activated. Device is switched off for your safety, Please rest device for 15-30 mins before restarting.
Device fails to start.	Check if device has been used for more than 15 mins. If so, let device rest for 15 mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket and adapter output is connected to device power inlet wire.
	The red indicator light blinking signifies low battery; please charge before use. The device will not power on during charging.

WARRANTY & CUSTOMER SERVICE

Standard Warranty:

This product is covered by a standard one-year limited warranty starting from the **date of purchase**.

The warranty covers manufacturing defects in materials and workmanship under normal use. This warranty does not cover normal wear and tear, accidental damage, misuse, unauthorized modification or repair, or non-product-related issues.

For detailed warranty terms, conditions, and reference information, please visit:

<https://www.snailax.com/pages/warranty-policy>

Proof of Purchase:

Please retain your order ID or receipt from an authorized seller to validate your claim.

Extend Your Warranty Coverage

Register your product within **30 days of purchase** to receive an **additional 1-year warranty extension**.

You may register in either of the following ways:

- 1) Visit <https://support.snailax.com> or scan the QR code to submit your order details.
- 2) You may also contact us on Facebook at <https://facebook.com/snailax> and send us your purchase information.



Need Help? Please Contact Us First

If you have any questions or encounter any issues, please contact our support team. We are here to help and ensure your comfort.

 **Tel: 734-709-6982** (Monday-Friday 9:00AM-4:30PM)

 **Email: support@snailax.com**

Our team will reply as soon as possible during business hours.

Defective Products & Returns

If your product is found to be defective within the warranty period, please contact us. Please **do not dispose of any product parts**, as they may be required for inspection or replacement.

We are committed to providing a suitable solution for every customer.

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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*Please provide your order number before contacting customer support