

Shark[®]

AQUAREACH[™]

Hard-Surface Vacuum & Mop System

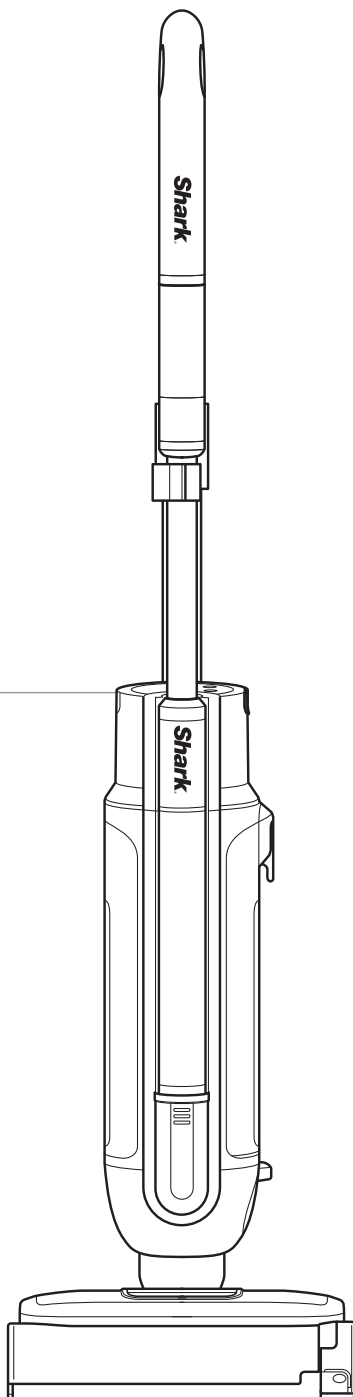
WD550 Series

OWNER'S GUIDE



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IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USING THIS 2-IN-1 CLEANER.

When using an electrical appliance, basic precautions should always be followed, including the following.

WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

1. If the charging cord plug does not fit fully into the outlet, contact the place of purchase. **DO NOT** force into outlet or try to modify to fit. If the plug does not fit fully in the outlet, reverse the plug.
2. To reduce the risk of shock and unintended operation, turn off power before servicing.
3. This 2-in-1 Cleaner consists of a motorized nozzle, main body, wand, and handle. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
4. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
5. Use only identical replacement parts.
6. Use only as described in this manual. **DO NOT** use the 2-in-1 Cleaner for any purpose other than those described in this manual.
7. **DO NOT** immerse or spray water on the body of the 2-in-1 Cleaner. To clean the surface, wipe with a dry cloth.
8. Keep the 2-in-1 Cleaner and dock's cord out of reach of children. Do not allow the appliance to be used by children. Do not allow to be used as a toy. Close supervision is necessary when used near children.
9. This appliance can be used by people with reduced physical, sensory or mental capabilities or lack of experience or knowledge, if they have been given instructions concerning the use of the appliance, how to use the product in a safe way, and understand the hazards involved. Supervision is required when using this product. Cleaning and user maintenance should not be carried out by children.
10. Always turn off the 2-in-1 Cleaner before connecting or disconnecting any motorized nozzles, chargers, batteries, or other electrical or mechanical parts.
11. **DO NOT** handle plug or 2-in-1 Cleaner with wet hands.
12. **DO NOT** use without the Dirty Water Tank, Clean Solution Tank, and brushroll in place.
13. Use only the Shark® charger/charging dock that is supplied with your unit. Using an incorrect charger or charging dock may result in no charging and/or an unsafe condition.
14. Only use Shark branded filters and accessories.
15. **DO NOT** insert any objects into nozzle or accessory opening other than the supplied maintenance tool. **DO NOT** use the unit if any opening is blocked; keep free of dust, lint, hair and anything that may reduce airflow.
16. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the 2-in-1 Cleaner off. Remove all obstructions before you turn on the unit again.
17. Keep nozzle and all 2-in-1 Cleaner openings away from hair, face, fingers, uncovered feet, or loose clothing.
18. **DO NOT** use if 2-in-1 Cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
19. Use extra care when cleaning on stairs.
20. **DO NOT** leave the 2-in-1 Cleaner unattended while powered on.
21. Always keep the floor nozzle moving over the floor surface to avoid damage.
22. **DO NOT** place 2-in-1 Cleaner on unstable surfaces such as chairs or tables.
23. **DO NOT** use to pick up:
 - a) Large objects
 - b) Hard or sharp objects (nails, screws, or coins)
 - c) Large quantities of dust (including drywall, fireplace ash, or embers)
 - d) Smoking or burning objects (hot

- coals, cigarette butts, or matches)
- e) Flammable or combustible materials (lighter fluid, petrol, or kerosene)
- f) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

24. **DO NOT** use in the following areas:

- a) Poorly lit areas
- b) Outdoor areas
- c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)

25. Do not use Wet Cleaning on soft surfaces or furnishings.

26. Turn off the 2-in-1 Cleaner before cleaning, performing maintenance and/or troubleshooting.

27. Hair may wrap around the brushroll during cleaning. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.

28. Allow all filters to air-dry completely before replacing in the 2-in-1 Cleaner to prevent liquid from being drawn into electric parts.

29. **DO NOT** modify or attempt to repair the 2-in-1 Cleaner or the battery yourself, except as indicated in this manual. **DO NOT** use the battery or 2-in-1 Cleaner if it has been modified or damaged. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.

30. Use only Hydro Multi-Surface Concentrate intended for use with this appliance to prevent internal component damage. **DO NOT** use bleach or vinegar.

BATTERY PACK

31. The battery is the power source for the 2-in-1 Cleaner. Carefully read and follow all charging instructions.

32. To prevent unintentional starting, ensure the 2-in-1 Cleaner is powered off before picking up or carrying the 2-in-1 Cleaner. **DO NOT** carry the appliance with your finger on the power switch.

33. The battery pack is non-serviceable. Call our customer services helpline with any questions and concerns.

34. Under abusive conditions, liquid may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.

35. **DO NOT** charge battery at temperatures below 5° C (40° F) or above 40° C (104° F).

36. Store the unit indoors. **DO NOT** use or store it below 3° C (37.4° F). Ensure the appliance is at room temperature before operating.

37. **DO NOT** expose the battery to fire or temperatures above 130° C (265° F) as it may explode.

38. Battery should not be stored at temperatures below 3° C (37.4° F) or above 40° C (104° F) to maintain long term battery life.

39. To reduce the risk of fire and electric shock due to internal component damage, use only Hydro Multi-Surface Concentrate cleaning fluid intended for use with this appliance. See the Filling the tank section of this manual.

40. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

41. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord. **CAUTION:** The dock has a hot surface. Avoid contact when using.

42. Use only with Gangqi GQ30B-263100-AU and E-TEK ZD024S263100US charger or XDRYDOCKWD561 charging dock.

43. Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.

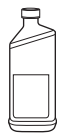
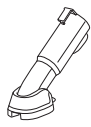
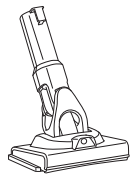
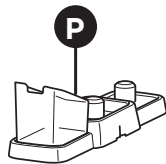
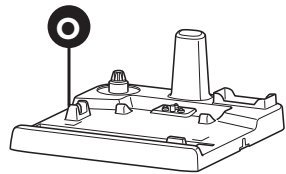
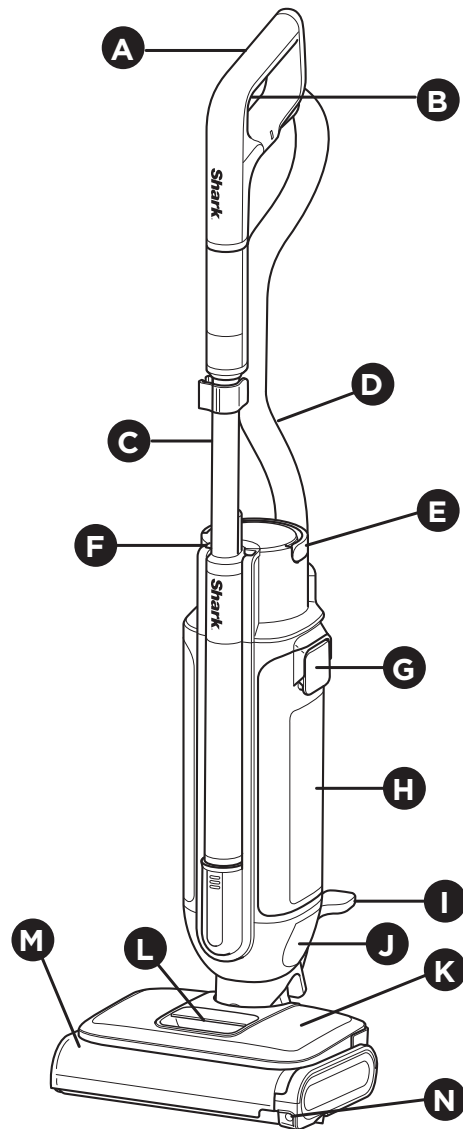
44. Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.

45. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way.

SAVE THESE INSTRUCTIONS

MAIN UNIT AND ACCESSORIES

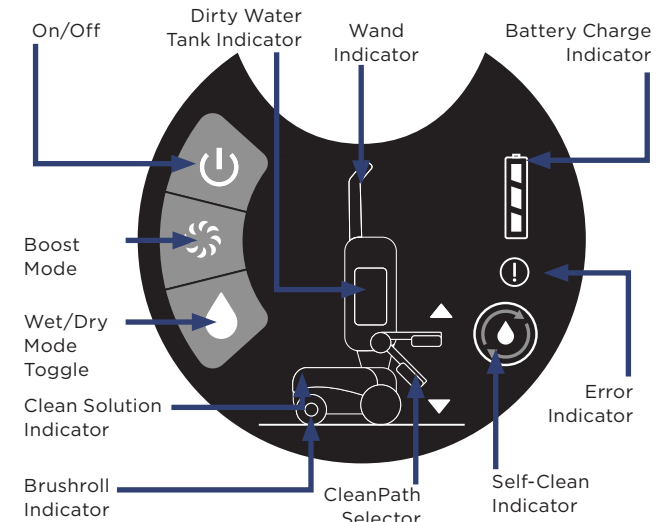
- A** Handle
- B** Trigger
- C** Extendable Reach Wand
- D** Hose
- E** Carry Handle
- F** Wand Release Button
- G** Dirty Water Tank Release Latch
- H** Dirty Water Tank
- I** CleanPath Mode Selector Lever
- J** CleanPath Selector Latch
- K** Clean Solution Tank
- L** Clean Solution Tank Latch
- M** Floor Nozzle
- N** LED Light Beam
- O** Standard Dock
- P** Side Dock and SpeedWash Cup
- Q** Detailer Mop Tool
- R** Stain Scrubber Tool
- S** Hydro Multi-Surface Concentrate
- T** Cleaning Brush with Cutter Tool



Important: Store unit in upright position. Keep unit upright when the Dirty Water Tank is full.

FUNCTIONS, MODES & INDICATORS EXPLAINED

THE AQUAREACH™ SCREEN



DRY	WET	WAND
Vacuum Mode <i>Vacuums debris only. No cleaning solution is applied to the floor.</i>	Wet Cleaning Mode <i>Vacuums and mops at the same time. Applies cleaning solution to the floor while picking up debris.</i>	Wand Cleaning Mode <i>For everyday targeted mopping, stuck-on messes and grout cleaning.</i>
Vacuum Boost Mode <i>Increased suction for improved debris and hair pick up. No cleaning solution is applied to the floor.</i>	Wet Cleaning Boost Mode <i>Vacuums and mops with extra cleaning solution and suction. Best for high-traffic areas and stuck-on stains.</i>	Wand Cleaning Boost Mode <i>Additional cleaning solutions and suction for everyday targeted mopping, stuck-on messes and grout cleaning.</i>

SELECTING A MODE

VACUUM MODE Press the On/Off Button. All icons will remain unlit.	VACUUM BOOST MODE Press the On/Off button to turn on power, then press the Boost Mode button. The Boost Mode button will illuminate.
WET CLEANING Press the On/Off button to turn on power, then press the Wet/Dry Mode Toggle to select Wet Mode. The water drop icon will illuminate. Debris will also be picked up in Wet Mode.	WET CLEANING BOOST With the power on, press the Wet/Dry Mode Toggle and the Boost Mode button. Both icons will illuminate. Debris will also be picked up in this mode.

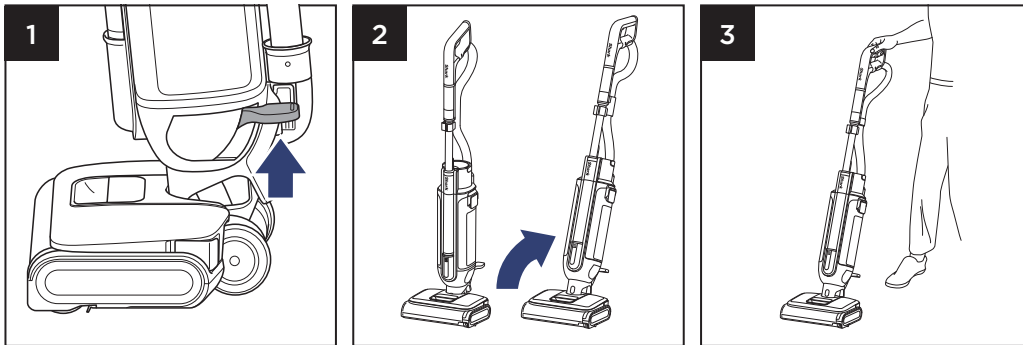
Tip: When switching from dry to wet mode, allow time for the brushroll to fully saturate for best cleaning performance—this can take up to 30 seconds.

Important: Once the brushroll is wet, switching back to Dry Mode will not dry the brushroll. The brushroll may still leave moisture on your floor until it has fully dried.

THE CLEANPATH MODE SELECTOR

Follow the tips below to select Floor Nozzle cleaning or Extendable Wand cleaning

CLEANING WITH THE FLOOR NOZZLE

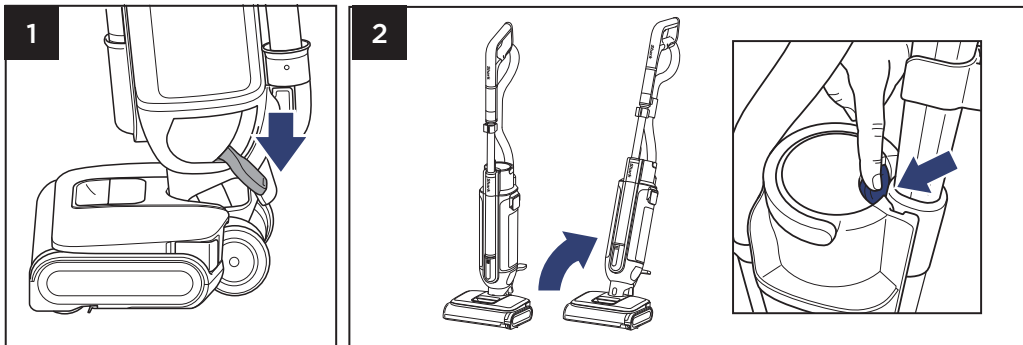


1 Use your foot to lift the CleanPath Selector into the **UP** position.

2 Step lightly on the Clean Solution Tank and pull the handle back.

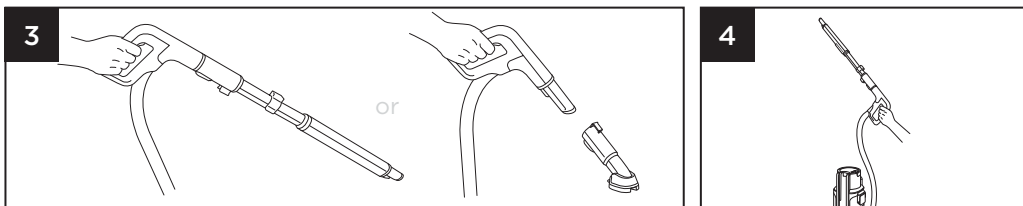
3 You are now ready to clean in Floor Nozzle mode.

CLEANING WITH THE EXTENDABLE REACH WAND



1 Use your foot to push the CleanPath Selector into the **DOWN** position.

2 Stand your AquaReach™ unit upright. Press the Wand Release Button to remove the Extendable Reach Wand.



3 Choose between the full Extendable Reach Wand or the Extendable Reach Wand Handle.

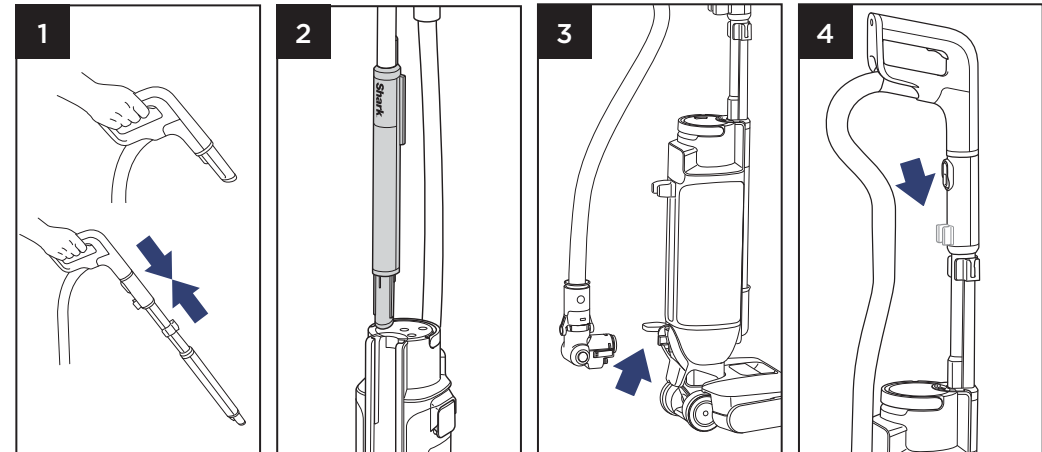
4 You are now ready to clean in Extendable Reach Wand Mode.

Tip: The CleanPath Mode Selector lever must be in the DOWN position for cleaning with the wand. The AquaReach™ screen indicates which position the selector lever is in.

QUICK START

FULLY CHARGE UNIT BEFORE FIRST USE. THIS CAN TAKE UP TO 3 HOURS.

ASSEMBLING THE UNIT



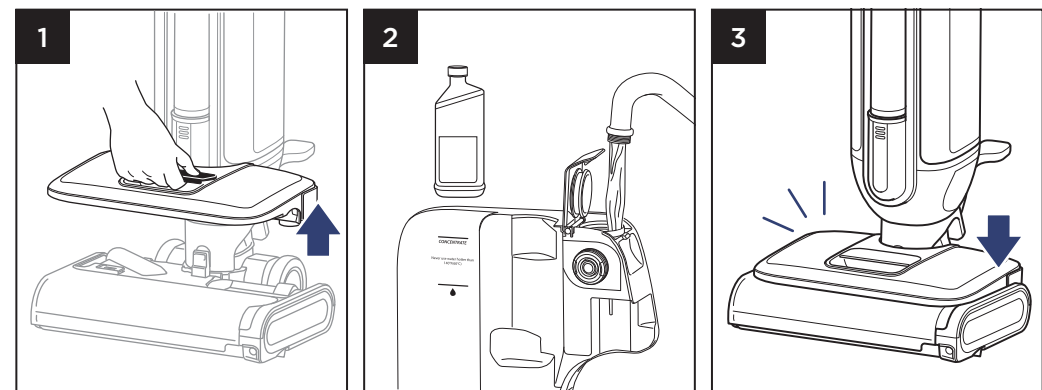
1 Connect the handle to the Extendable Reach Wand, pressing until it clicks into place.

2 Align the wand with the guide slots on the main unit. Slide wand into the holder until it clicks into place.

3 Insert hose into the opening at the bottom of the main unit until it clicks securely into place.

4 The hose can be neatly stored by using the clip on the back of the wand and body.

FILLING THE TANK



1 Lift the latch to detach the Clean Solution Tank from the floor nozzle.

2 Open the cap and fill tank with water up to the **WATER** line, then add Hydro Multi-Surface Concentrate up to the **SOLUTION** line.

3 Close the cap and reinstall the tank, pressing firmly until it clicks into place.

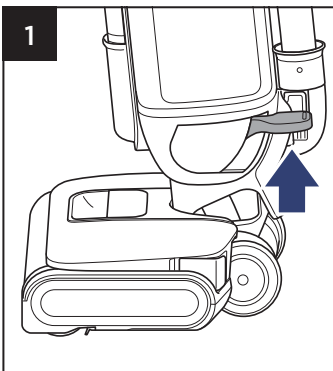
Important: Use only Hydro Multi-Surface Concentrate. It's specially formulated for your Shark® AquaReach™ to help prevent clogging, streaks, and residue while maintaining optimal cleaning performance.

QUICK START

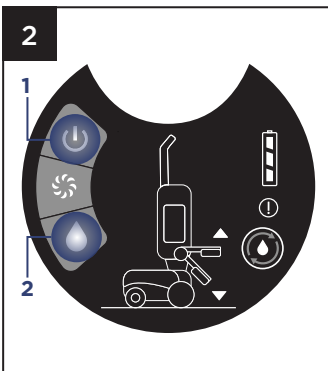
FULLY CHARGE UNIT BEFORE FIRST USE. THIS CAN TAKE UP TO 3 HOURS.

CLEANING WITH THE FLOOR NOZZLE

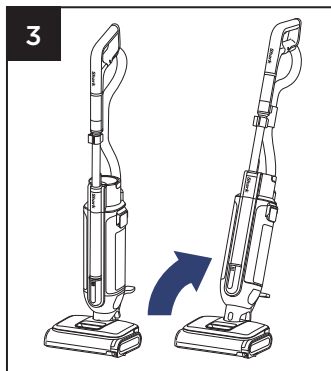
Combined vacuuming and mopping or dry-only vacuuming for large hard-floor areas.



To use the floor nozzle, make sure the CleanPath Selector is in the **UP** position.



Press the On/Off Button 1 to turn the unit on. Unit will start in **Dry Mode**. Press the Wet/Dry Mode 2 toggle to switch to **Wet Mode**. Press the Boost button for added cleaning power.

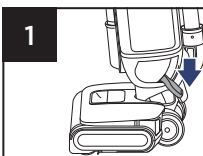


Tilt the handle back to activate the unit and start cleaning.

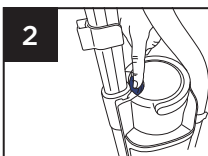
Important: If the unit is set aside with the brushroll wet, it may leave some water on the floor. This is normal. Place the unit on the dock after use.

CLEANING WITH THE EXTENDABLE REACH WAND

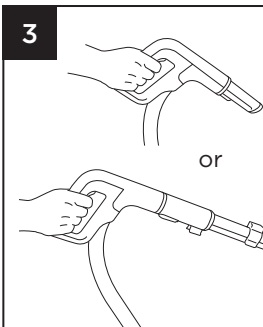
Suction and spray for hard-to-reach areas and to quickly erase tough stains.



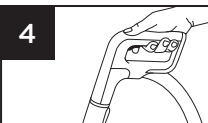
To use the Extendable Reach Wand, make sure the CleanPath Mode Selector lever is in the **DOWN** position.



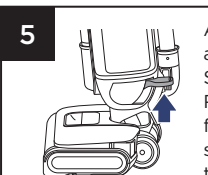
Detach the wand by pressing the release button, then lift out the wand.



Select the tool that's best for your cleaning job. Insert the wand or handle into the tool until it clicks securely into place.



Suction starts automatically. To apply cleaning solution, press the trigger.



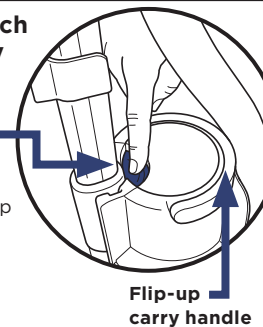
After use, reinsert the wand and move the CleanPath Selector to the **UP** position. Run in Floor Nozzle mode for a few seconds to clear water and solution from the hose before turning off power.

Important: Your unit will take a few seconds to power down to expel all liquid and debris into the Dirty Water Tank.

KEY TOUCHPOINTS AND FEATURES

Extendable Reach Wand and Carry Handle

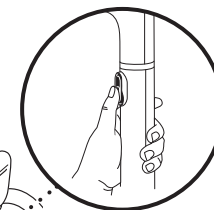
To detach the Extendable Reach Wand, press down on the release button. Use the flip-up carry handle to lift the unit.



Flip-up carry handle

Wand Mode

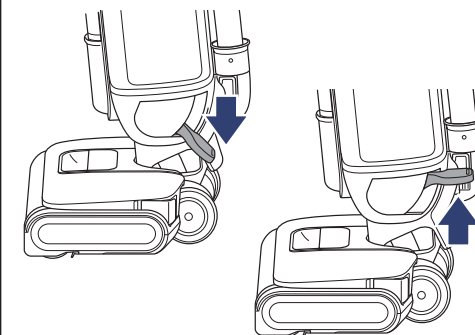
To detach the Extendable Reach Wand, press down on the release button. Use the flip-up carry handle to lift the unit.



Attach tools to the end of the wand for use.

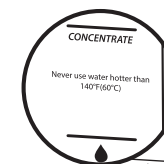
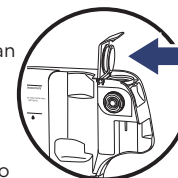
CleanPath Mode Selector Lever

To clean floors, the CleanPath Selector must be in the **UP** position. To clean with the wand, the CleanPath Selector must be in the **DOWN** position.



Clean Solution Tank

Lift the latch to detach the Clean Solution Tank from the floor nozzle. Open the cap and fill tank with water up to the **WATER** line, then add Hydro Multi-Surface Concentrate up to the **SOLUTION** line. Close the cap and reinstall the tank, pressing firmly until it clicks into place.



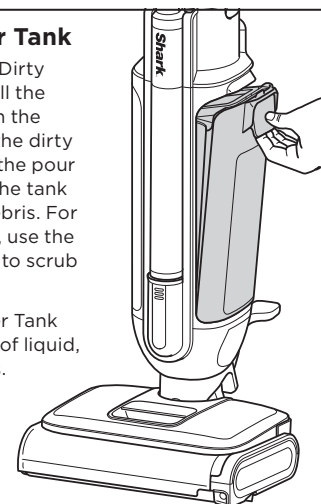
CONCENTRATE

Never use water hotter than 140°F (60°C)

Dirty Water Tank

To remove the Dirty Water Tank, pull the release latch on the side. Pour out the dirty liquid through the pour hole. Remove the tank lid to empty debris. For a deeper clean, use the cleaning brush to scrub the tanks.

The Dirty Water Tank holds 500 mL of liquid, dirt, and debris.

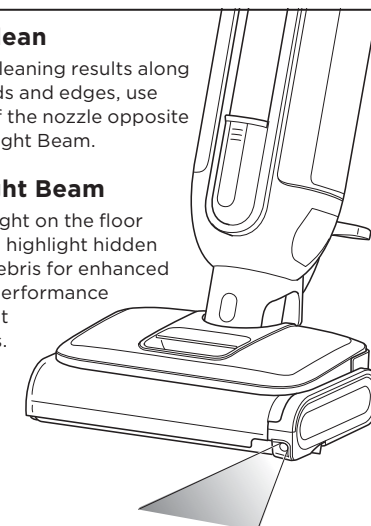


Edge Clean

For best cleaning results along baseboards and edges, use the side of the nozzle opposite the LED Light Beam.

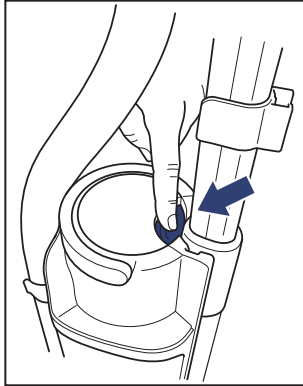
LED Light Beam

The LED light on the floor nozzle will highlight hidden dirt and debris for enhanced cleaning performance in low-light conditions.



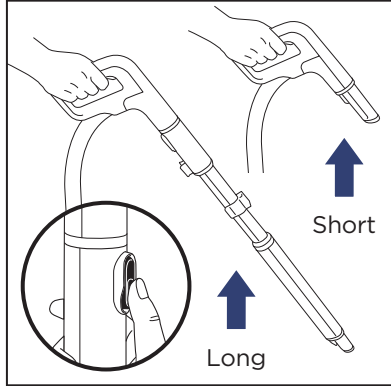
KEY TOUCHPOINTS AND FEATURES

ACCESSING THE EXTENDABLE REACH WAND



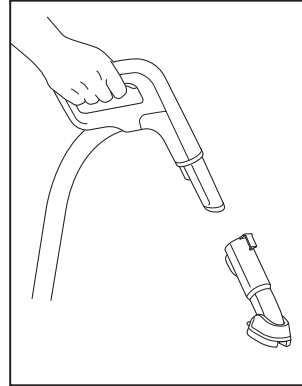
Wand Release

Press down on the Wand Release Button, then lift the wand by the handle to remove it.



Wand Length Options

The wand can be used in two different lengths: short for more control or long for more reach. To shorten the full wand, press the release latch on the wand to remove the extension piece. Reinstall the extension to use the full-length wand.



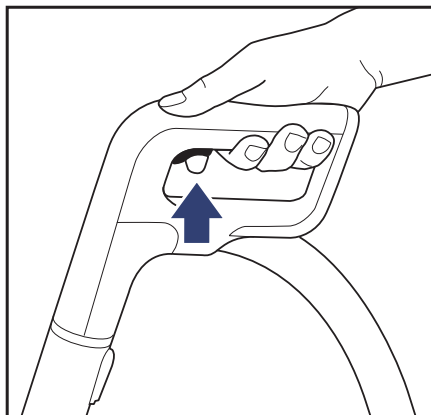
Attach a tool

Select the tool best suited for your cleaning job. See Cleaning Tools section for more information on selecting the right tool for the job. Attach the cleaning tool to the end of either the short or long wand.

LENGTH	USE CASES
Long	Use for more reach on ceilings, grout, flooring, and windows.
Short	Use for more detailed cleaning on counters, sinks, and stovetops.

WET CLEANING TRIGGER IN EXTENDABLE REACH WAND MODE

Combined suction and wet cleaning for large hard-floor areas



How to use the Wet Cleaning Trigger with your accessories:

Stain Scrubber Tool	Detailer Mop Tool
Use 1-2 sprays to saturate the stain. Allow to sit for up to 3 minutes to penetrate the stain.	Use 1-2 sprays to saturate the dirt/debris.
Scrub the stain with the tool. If the stain requires more liquid, use another 2 sprays.	Mop the area. If more liquid is required, use another 2 sprays.

Tip: If the tool is dry before starting, spray twice onto the floor. Run the Stain Scrubber Tool over the liquid to saturate the Multi-Material Agitator.

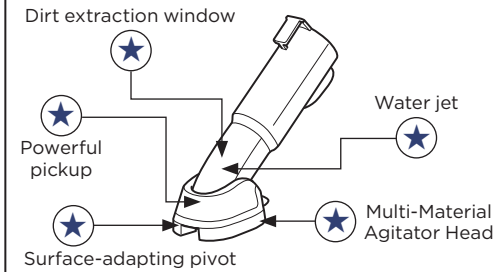
Tip: If the tool is dry before starting, spray three times onto the floor. Run the Detailer Mop Tool over the liquid to saturate the pad.

Important: DO NOT USE ON SOFT SURFACES OR FURNISHINGS.

CLEANING TOOLS

STAIN SCRUBBER TOOL

Clean stubborn grime on surfaces on and above the floor. Suction picks up dirty liquid and debris as you scrub.



Above-floor scrubbing power



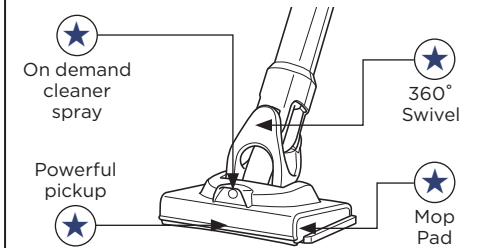
Stubborn stains and messes



Multi-Material Agitator Head can be removed for replacement or for cleaning.

DETAILER MOP TOOL

Mopping and light debris pickup for under furniture, along baseboards, and in areas a floor nozzle can't reach.



Accessible mopping



Clean in tight spaces



Mop pad can be removed for replacement or for cleaning.

CHARGING & MAINTENANCE

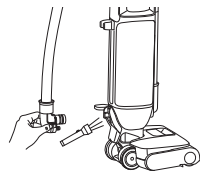
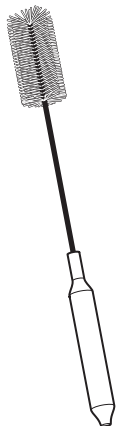


For more maintenance how-to videos and troubleshooting, scan this QR code.

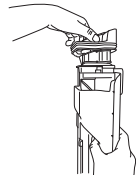
REGULAR MAINTENANCE - AFTER EACH USE

For best results and to prevent debris buildup, run a **Self-Cleaning cycle** and **clean the Dirty Water Tank** after each use.

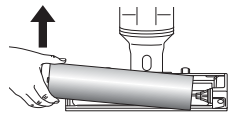
CLEANING ACCESSORIES



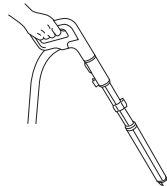
Low suction:
Detach hose from connection inlet, brush clean, rinse, air dry, reinstall.



Dirty Water Tank:
Scrub with brush and water, air dry, reinstall.



Brushroll hair removal:
Remove brushroll. Press button on base of brush to detach cutter tool. Use blade to cut away hair—avoid cutting the brushroll itself.



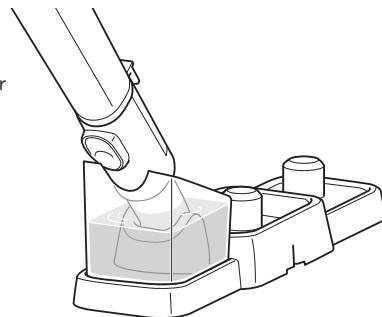
Extendable Reach wand:
Turn unit off, then clean with brush.

Note: Use the cleaning brush for product maintenance and cleaning. This is a great tool for tank cleaning and removing hair from the brushroll.

SPEEDWASH CUP

1

1. Empty the Dirty Water Tank.
2. Fill the SpeedWash cup with water up to the fill line. If you do not have a SpeedWash cup, use a small bowl filled with water. For deeper cleaning, use 6 parts water to 1 part Hydro Multi-Surface Concentrate.
3. With the unit powered on and the CleanPath Mode Selector lever in the DOWN position. Submerge the end of the wand into the cup. Suction will quickly draw the liquid through the wand and hose, flushing out any residual dirt into the Dirty Water Tank.
4. Turn the unit off and wipe your SpeedWash cup dry.
5. Empty the Dirty Water Tank and allow to fully dry before reinstalling.



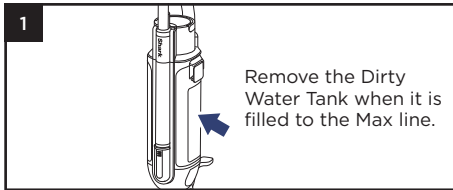
Note: You can run a SpeedWash cycle with the Stain Scrubber Tool attached to the end of the wand.

Important: Some models do not include a SpeedWash cup. You can purchase a SpeedWash cup and other accessories at sharkninja.com.

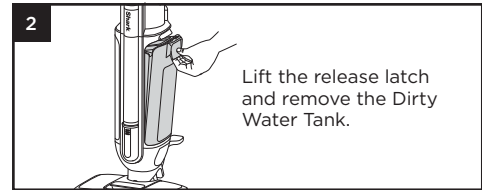
CHARGING & MAINTENANCE

DIRTY WATER TANK

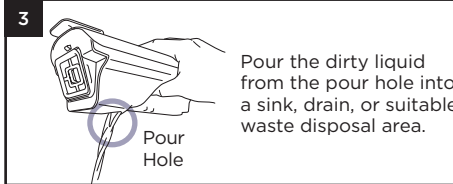
2



Remove the Dirty Water Tank when it is filled to the Max line.



Lift the release latch and remove the Dirty Water Tank.



Pour the dirty liquid from the pour hole into a sink, drain, or suitable waste disposal area.



Lift off the tank lid, using the grip points.



Hold the tank over the trash and tap it lightly to knock out solid debris, then close the lid.



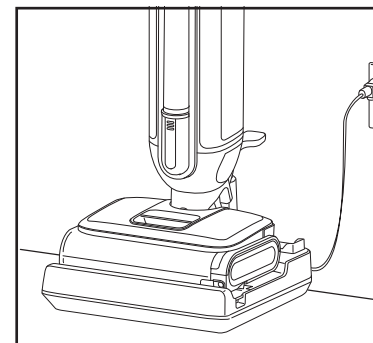
Rinse all parts in the sink and allow them to air-dry completely before reassembly.

Note: For quick liquid disposal, pour out the dirty liquid into the sink through the pour hole on the side of the tank. Do this when the Dirty Water Tank Full indicator light illuminates but you would like to continue cleaning, or when you are finished cleaning and are going to start maintenance.

STANDARD DOCK — SELF-CLEANING CYCLE

3

Note: Regularly rinse and wipe away any debris from the Dirty Water Tank, brushroll, and cleaning tools. To ensure a full self-clean cycle can be completed, make sure the Clean Solution Tank is at least one-quarter full and the Dirty Water Tank is empty.



1. Using a dry cloth, wipe up any residual debris on the base of the dock before each use.
2. Empty the Dirty Water Tank.
3. Fill the Clean Solution Tank with water only, so that it is one-quarter full.
4. To run the self-cleaning cycle, place the unit on the dock and press the Self-Clean button. The cycle will last 3 minutes, and the Self-Clean Indicator on the display will pulse throughout.
5. Once the cycle is complete, lift off the Clean Solution Tank from the Floor Nozzle, then empty it and set it aside.
6. Press the release button to remove the nozzle cover to access the brushroll.
7. Remove the brushroll with the pop-out tab and place onto the drying post on the rear side of the dock. Allow the brushroll to fully air-dry before reassembling.
8. Reassemble by reinstalling the brushroll, replacing the nozzle cover, and reinstalling the Clean Solution Tank. Empty and clean the Dirty Water Tank.

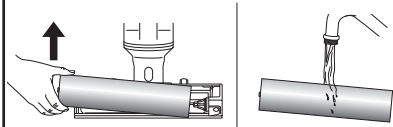
Top Tip: If the Self-Clean indicator light on the AquaReach™ screen is orange, the unit is low on charge. Place it on the dock to charge fully before running the Self-Cleaning cycle. If after 3 hours the Self-Clean indicator light is still orange, refer to Troubleshooting for more information.

CHARGING & MAINTENANCE

CLEAN AFTER EACH USE

If pads and filters are still clean and in good condition after usage, you can wait to clean them after the next use.

BRUSHROLL CLEANING



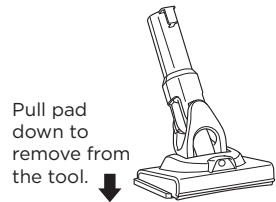
Remove the brushroll by pressing the eject button and lifting outwards, to the left side using the grip tab on the brushroll.

Wash thoroughly with warm water. Use the blade attachment on the cleaning brush to remove any hair. Allow the brushroll to air-dry completely in a well-ventilated area for at least 24 hours.

Use a damp cloth to wipe the nozzle area. Allow brushroll to air-dry before reinstalling.

Replace the brushroll every 6 months.

MOP PAD CLEANING



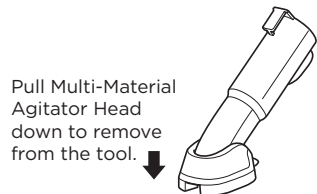
Remove the mop pad from the Detailer Mop Tool by pulling down.

Wash pad in washing machine at low temperature (approximately 86°F/ 30°C.) Do not tumble dry.

Allow the pad to air-dry completely before reinstalling in Detailer Mop Tool.

Replace the mop pad every 6 months.

STAIN SCRUBBER MULTI-MATERIAL AGITATOR CLEANING



Remove Multi-Material Agitator Head from the Stain Scrubber Tool by pulling down.

Hand-wash the agitator head in warm water.

Allow to air-dry completely before reinstalling. Make sure the U-shape of the agitator head and the black U-shape of the Stain Scrubber Tool are aligned when reinstalling.

Replace the agitator head every 6 months.

PLEATED FILTER



Remove the pleated filter by opening the Dirty Water Tank and pulling the filter out by the center tab.

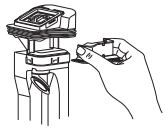
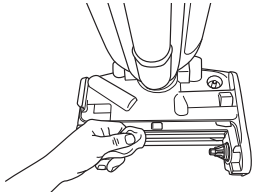
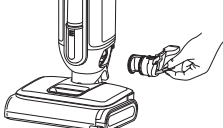
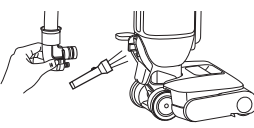
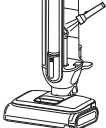
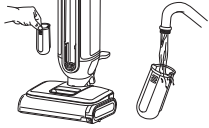
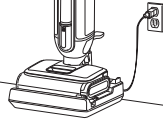
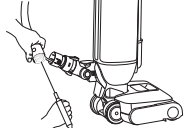
Using a soft, dry brush, remove any dust and debris from the filter.

Rinse the filter in running, lukewarm water until water runs clear.

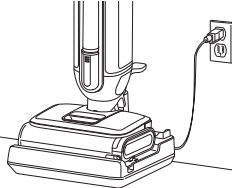
Allow the pleated filter to air-dry completely before reinserting into vacuum.

Replace the Pleated Filter every 6 months.

EXTENDED MAINTENANCE AND TROUBLESHOOTING

Part	Reference	Troubleshooting
Dirty Water Tank filter removal		If suction is reduced over time, the mesh debris filter may need rinsing. For more, see Maintenance.
Floor Nozzle Internal and Brushroll		Low suction or brushroll debris buildup: Press release button to remove cover. Lift out brushroll and use blade accessory to remove hair wrap. Wash with warm water, then air-dry. Wipe the nozzle with a damp cloth, allow it to dry, then reinstall brushroll.
CleanPath Mode Selector		For low suction or difficulty moving CleanPath Selector: Pull out the selector by the T-shaped touchpoint. Rinse the selector with tap water, then reinstall.
Hose Connection Inlet		Low suction: Detach the hose and clear any blockages. Rinse hose and reinstall when dry.
Dirty Water Tank Inlet		Low suction: Remove the Dirty Water Tank. Clear away blockages from inlet, then reinstall tank. (Do not set unit down with water in tank.)
Wand Drip Cup		With wand removed, pull the cup upward to unclip. Rinse under tap to clear any debris buildup.
Self-Cleaning or Sanitizing Dock		To clear blockages, lift tray and use a dry cloth to wipe the airpath and the exit vent at the back of the dock.
Inside of the Hose		Hose blockage: Detach hose and clear debris with cleaning brush and water. Reattach hose until it clicks into place.

EXTENDED MAINTENANCE AND TROUBLESHOOTING

Alert/Error	LED Indicators	Description	Consumer Instruction
	Dirty Water Tank indicator blinks RED. ! icon remains solid RED.	The Dirty Water Tank is full. The unit has automatically stopped to prevent overflow.	Empty the tank within 20 seconds to keep cleaning. If you don't, the unit will turn off automatically to prevent overflow.
	Clean Solution Tank indicator is RED. ! icon remains solid RED.	The Clean Solution Tank is empty while in Nozzle mode. The unit will continue cleaning, but will stop dispensing water.	Turn unit off. Refill the Clean Solution Tank and turn unit back on to resume wet cleaning.
	Clean Solution Tank indicator blinks RED. ! icon remains solid RED.	The Clean Solution Tank is empty while in Wand Cleaning mode. The unit will continue cleaning, but will stop dispensing water.	Turn unit off. Refill the Clean Solution Tank and turn unit back on to resume wet cleaning.
	Brushroll indicator blinks RED. ! icon remains solid RED.	The brushroll has jammed and the unit has stopped.	Turn unit off. Remove any debris or blockages from the brushroll area before restarting.
	Both the Brushroll indicator and Clean Solution Tank indicators blink RED. ! icon remains solid RED.	The nozzle cover is not attached or is missing. The unit has stopped.	Turn unit off. Reattach the nozzle cover securely to continue.
	The CleanPath Mode Selector lever indicator blinks RED and arrow blinks white. ! icon remains solid RED.	The CleanPath Mode Selector lever position cannot be detected as it is in a neutral position.	Select either nozzle mode or wand mode and adjust the lever accordingly.
	Lower lever indicator blinks RED and upper arrow blinks WHITE. ! icon remains solid RED.	The CleanPath Mode Selector lever is DOWN for Wand Cleaning mode, but the unit is reclined for Floor Cleaning mode.	Stand the unit upright to clean in Wand Cleaning mode, or move the lever to the UP position for Floor Cleaning mode.
	The Wand and Down Lever indicators blink WHITE. Upper Lever Indicator is solid WHITE.	The unit is in the process of switching to Wand Cleaning mode.	Stand the unit upright to clean with the wand.
	Light on front of the dock flashes red for 10 seconds. ! Icon remains solid red.	The unit has overheated due to a potential blockage.	If there is a blockage, lift the tray. Use a dry cloth to wipe and dry the airpath. Wipe the exit vent at the back of the dock and clear away any blockages. Allow dock to cool completely before using again.

EXTENDED MAINTENANCE AND TROUBLESHOOTING

Question	Answer
What mode does the unit start in?	The unit always powers on in Dry Mode. Press the Wet/Dry Mode Toggle button to switch to Wet Cleaning Mode. Move the CleanPath Mode Select lever to select Floor or Wand Mode.
What are the different cleaning modes?	AquaReach™ has 4 cleaning modes: Dry Cleaning: Vacuums debris only, no solution applied. Dry Cleaning Boost: Increased suction for heavy debris and hair pickup. Wet Cleaning: Vacuums and mops simultaneously, applying cleaning solution. Wet Cleaning Boost: Extra suction and solution for high-traffic areas and stuck-on messes. There are also Wand Cleaning and Wand Cleaning Boost modes for above-floor/targeted cleaning.
Can I use bleach, vinegar, or other brand cleaning solutions with this unit?	No. These chemicals can damage the internal components of the unit and create a risk of fire or electric shock. Only Shark® Hydro cleaning solutions are approved for use. You will also not achieve intended results with this unit if another solution is used. Using other chemicals will void your warranty.
What floor types can AquaReach be used on?	AquaReach is designed for sealed hard floors including tile, hardwood, laminate, vinyl, and similar surfaces. Do not use Wet Cleaning mode on soft surfaces, rugs, or furnishings. Check with your flooring manufacturer before use if concerned. This product is a hard-surface cleaner only. Do not use Wet Cleaning on soft surfaces or furnishings.
Why does my unit smell?	Your unit may smell if you have not cleaned and dried your unit appropriately after each use or have used a non-Shark branded cleaner. Run a couple of self-clean cycles to help remove odors. Allow all parts and accessories to dry fully, after each use.
Once I switch from Wet to Dry Mode, will the floor dry immediately?	No. Switching back to Dry Mode does not dry the brushroll. The brushroll may continue leaving moisture on the floor until it has fully dried naturally. Allow up to 30 seconds after switching to Wet Mode for the brushroll to fully saturate for best cleaning performance.
Where can I buy replacement accessories and Hydro Multi-Surface Concentrate?	Visit sharkninja.com or sharkaccessories.com for brushrolls, cleaning solutions, filters, and accessories.



THREE (3) YEAR LIMITED BATTERY WARRANTY

The Three (3) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of three (3) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

CALIFORNIA RESIDENTS ONLY: The warranty period begins on the original date of delivery or pickup.

What is covered by this warranty?

1. The original battery deemed defective, in SharkNinja's sole discretion, will be replaced up to three (3) years from the original purchase date.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as Shark Cleaner, Pad, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **sharkninja.com**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters or not removing debris from the brushroll), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **support.sharkninja.com** for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-855-427-5127** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at sharkninja.com/product-registration and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$25.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-855-427-5127** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at **sharkninja.com/product-registration** and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

ORDERING REFILLS AND PARTS

Replace the brushroll every 6 months. Use only Shark® Hydro cleaning solutions. To order brushrolls, cleaning solutions, or cleaning accessories visit sharkninja.com or scan the QR code:



REGISTER YOUR PURCHASE



sharkninja.com/product-registration



RECORD THIS INFORMATION

Model Number: _____

Date Code: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 21.6V

IPX4



FCC WARNINGS

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

- 1 This device may not cause harmful interference
 - 2 This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® AquaReach™.

SharkNinja Operating LLC
US: 89 A Street #100, Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-855-427-5127
sharkninja.com

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice. Printed in China.

To view
HOW-TO VIDEOS
scan QR code



This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.

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