

***Shark* EZ ROBOT**

Robot Vacuum

900 Series

OWNER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

If the charging cable plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.

WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

1. Robotic vacuum cleaner consists of a robotic vacuum and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
3. Use only identical replacement parts.
4. This robotic vacuum cleaner contains no serviceable parts.
5. Use only as described in this manual. **DO NOT** use the robotic vacuum cleaner for any purpose other than those described in this manual.
6. With the exception of filters, **DO NOT** expose any parts of the robotic vacuum cleaner to water or other liquids.

USE WARNINGS

7. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
 - a) Children shall not play with the appliance.
 - b) Cleaning and user maintenance shall not be made by children without supervision.
8. Be sure BotBoundary strips completely enclose desired areas. Gaps may cause BotBoundary strips to malfunction.
9. Always turn off the robotic vacuum cleaner before inserting or removing the filter or dust bin.
10. **DO NOT** handle plug, charging dock, charging cable, or robotic vacuum cleaner with wet hands. Cleaning and user maintenance shall not be made by children without supervision.

11. **DO NOT** use without robot dust bin and filters in place.
12. **DO NOT** damage the charging cord:
 - a) **DO NOT** pull or carry charging dock by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
13. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
14. **DO NOT** use if robotic vacuum cleaner airflow is restricted. If the air paths become blocked, turn the vacuum cleaner off and remove all obstructions before turning on the unit again.
15. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
16. **DO NOT** use if robotic vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
17. **DO NOT** place vacuum cleaner on unstable surfaces.
18. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or ember)
 - e) **DO NOT** use as an attachment to power tools for dust collection.
 - f) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - g) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - h) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

19. **DO NOT** use in the following areas:
- a) Wet or damp surfaces
 - b) Outdoor areas near fireplaces with unobstructed entrances
 - c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust
 - d) In an area with a space heater
 - e) Near fireplaces with unobstructed entrances
20. Turn off the robotic vacuum cleaner before any adjustment, cleaning, maintenance or troubleshooting.
21. Allow all filters to air-dry completely before replacing in the robotic vacuum cleaner to prevent liquid from being drawn into electric parts.
22. **DO NOT** modify or attempt to repair the robotic vacuum cleaner or the battery yourself, except as indicated in this manual. **DO NOT** use the vacuum if it has been modified or damaged.

BATTERY USE

23. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
24. To prevent unintentional starting, ensure the vacuum is powered off before picking up or carrying the vacuum. **DO NOT** carry the appliance with your finger on the power switch.
25. Use **ONLY** the Shark® charging dock XDCKRV1000 and use only battery RVBAT850. Use of batteries or battery chargers other than those indicated may create a risk of fire.
26. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.
27. Do NOT place BotBoundary strips on top of one another
28. Under abusive conditions, liquids may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.

29. Robotic vacuum cleaner should not be stored, charged, or used at temperatures below 50°F (10°C) or above 104°F (40°C). Ensure the battery and vacuum have reached room temperature before charging or use. Exposing the robot or battery to temperatures outside of this range may damage the battery and increase the risk of fire.
30. **DO NOT** expose the robotic vacuum cleaner or battery to fire or temperatures above 265°F (130°C) as it may cause explosion.

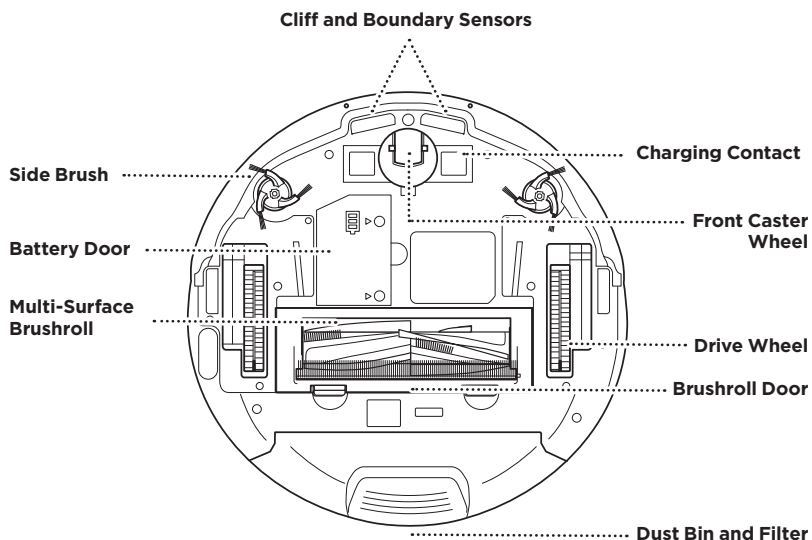
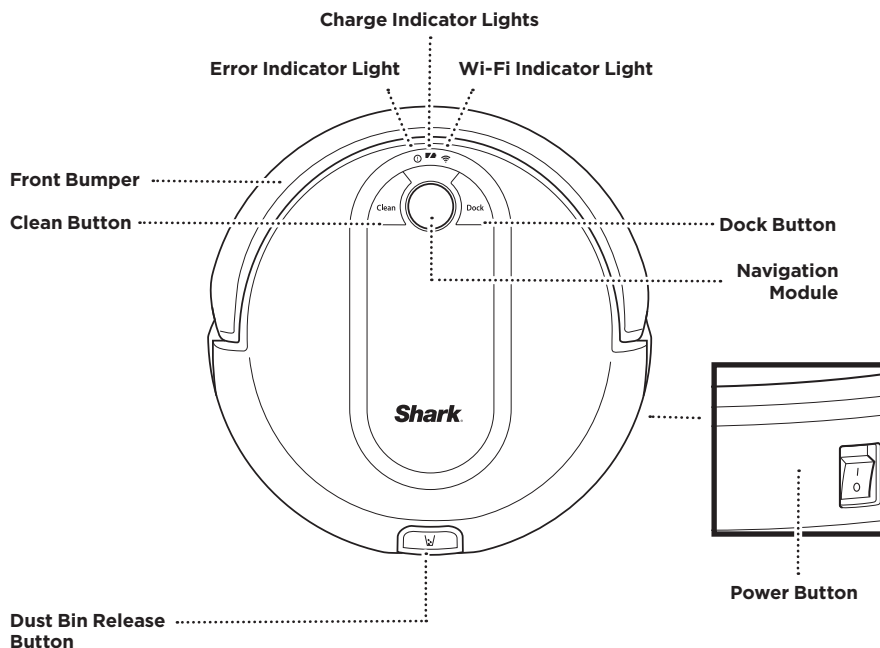
BOTBOUNDARY® STRIPS

31. **DO NOT** put BotBoundary strips underneath carpet or rugs.
32. **DO NOT** place BotBoundary strips on top of one another.
33. Always use BotBoundary strips around reflective flooring and surfaces.
34. BotBoundary strips should always be used near carpeted stairs.
35. **DO NOT** place BotBoundary strips within 10 feet of the dock.
36. For your robot's cliff sensors to work properly, all runners, rugs, or carpets must be eight inches from any stairs (or it must be continuous and extend over the edge of the stairs). If a runner, rug or carpet edge that is less than eight inches from the stairs cannot be moved, you must use a BotBoundary strip to block off the stairs.

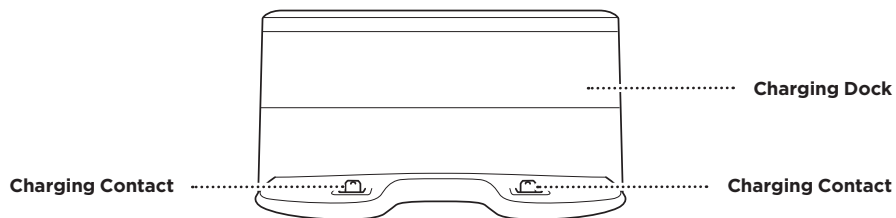
SAVE THESE INSTRUCTIONS

For the latest warnings and cautions, go to support.sharkclean.com

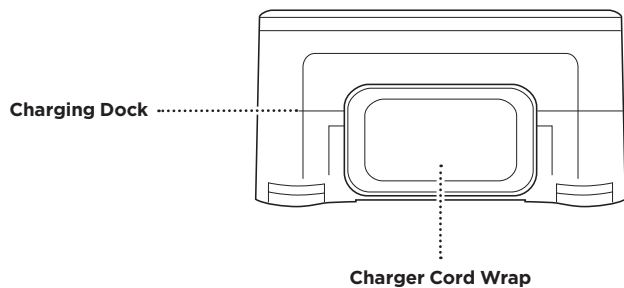
GETTING TO KNOW YOUR SHARK EZ® ROBOT



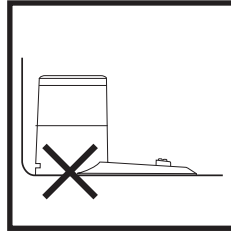
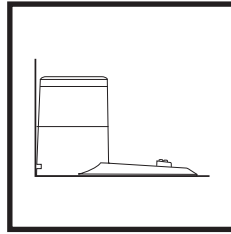
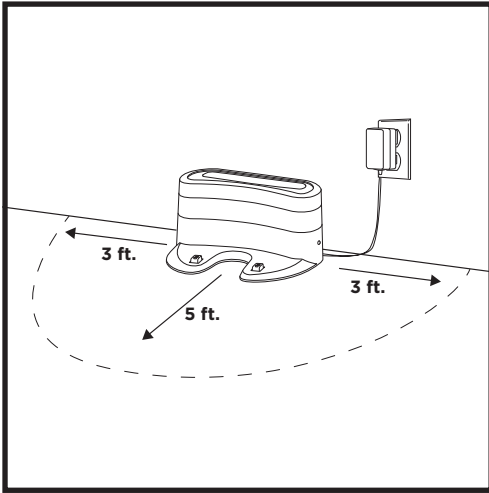
FRONT



BACK



DOCK SETUP



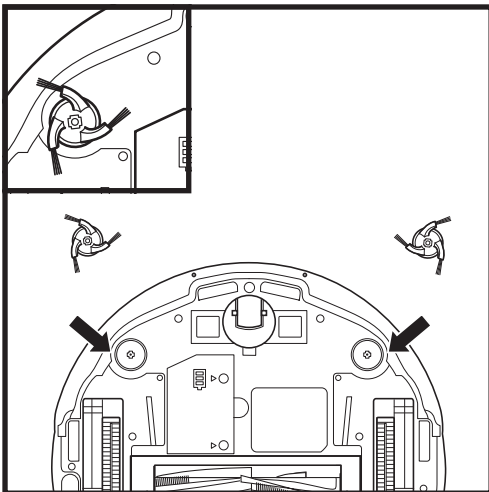
NOTE: Select a permanent location for the **Charging Dock**.

NOTE: For best results, set up on hard floor or thin carpet.

NOTE: Do not place dock against baseboards, heating elements, or in direct sunlight.

Choose a level surface in a central area. Remove any objects that are closer than 3 feet from either side of the dock, or closer than 5 feet from the front of the dock. Place the dock with its back against the wall. Plug the charging cord into an outlet. The indicator light on the dock will illuminate green when the dock has power. The dock must be plugged in continuously for the robot to find it.

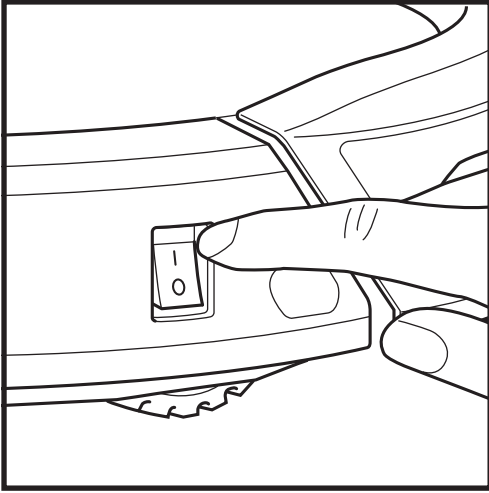
INSTALLING THE SIDE BRUSHES



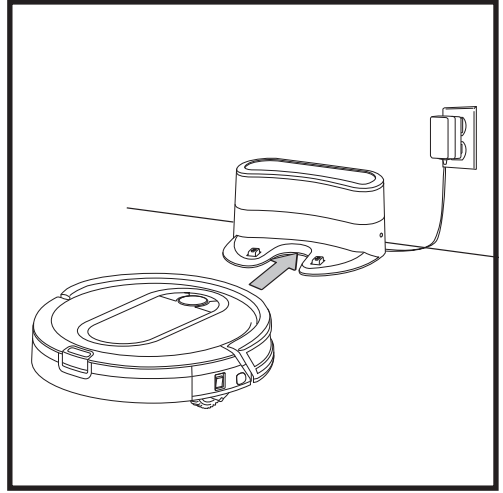
Snap the 2 color-coded side brushes onto the matching colored pegs on the bottom of the robot. the square pegs on the bottom of the robot.

CHARGING

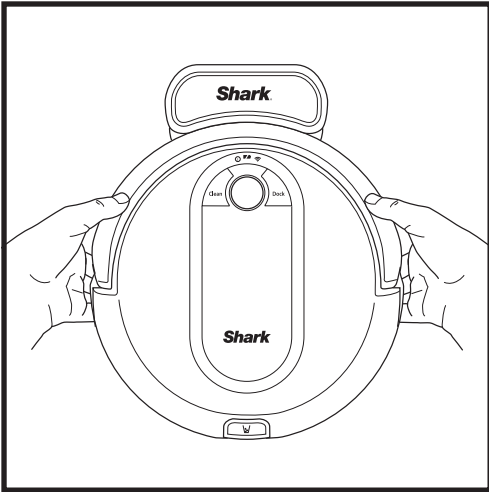
IMPORTANT: Your robot has a pre-installed rechargeable battery. Battery should be fully charged before using. It may take up to 6 hours to fully charge.



To charge, the **Power** button on the side of the robot must be in the ON position (I). The robot will beep when charging begins.



When the cleaning cycle is complete, or if the battery is running low, the robot will search for the dock. If your robot doesn't return to the dock, its charge may have run out.

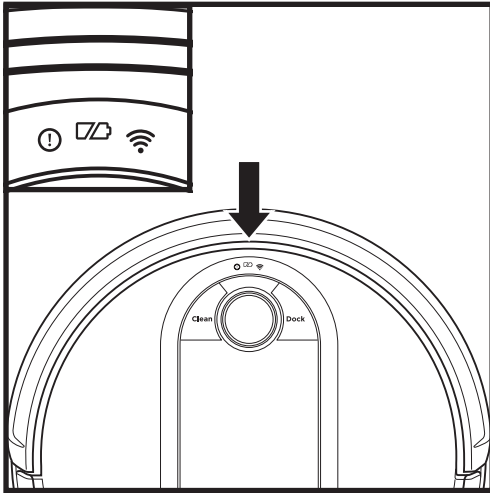


If the robot has no charge and cannot return to the dock, manually place it on the dock. The dock indicator light will flash blue and the robot will beep when charging begins.

NOTE: When manually placing the robot on the dock, make sure the **Charging Contacts** on the bottom of the robot are touching the ones on the dock. While the robot is charging, both blue LED lights will flash. When charging is complete, both blue lights will illuminate steadily.

NOTE: When picking up the robot, be careful not to place fingers between the bumper and the base of the robot.

CHARGE INDICATOR LIGHTS



In Use



Full
Charge
(Blue)



Partial
Charge
(Blue)



Low
Charge
(Red)

While Charging (Blue)



No Charge or Off

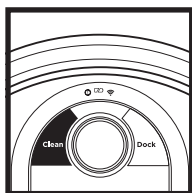
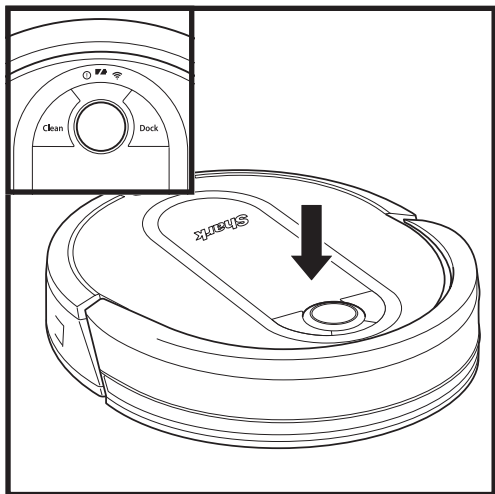


The blue indicator lights on the robot show how much charge is remaining.

While the robot is charging, both blue LED lights will flash. When charging is complete, both blue lights will illuminate steadily. It may take up to 6 hours to fully charge your robot.

NOTE: If the low charge light is blinking red, there is not enough charge for the robot to return to the dock. Manually place the robot on the dock.

BUTTONS AND INDICATOR LIGHTS



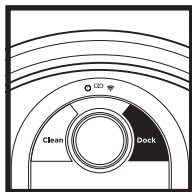
CLEAN BUTTON

Press to begin a cleaning session. Press again to stop.

RECHARGE & RESUME

Press and hold the Clean button for 15 seconds to turn Recharge & Resume ON or OFF.

Turn ON Recharge & Resume for complete coverage in larger homes. Recharge & Resume function is disabled by default. Turn ON Recharge & Resume for complete coverage if your floor plan is bigger than 1500 sq. ft. Your robot will return to the dock, recharge, and can pick up cleaning where it left off.



DOCK BUTTON

Press to stop cleaning and send robot back to the charging dock.



CHARGE INDICATOR LIGHTS

Display the amount of charge remaining in the battery.



“!” ERROR INDICATOR

See Troubleshooting section for full list of error codes.



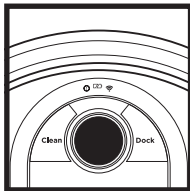
WI-FI INDICATOR

Blue light: connected to Wi-Fi.

Red light: not connected.

Flashing blue: setup mode.

No light: not set up yet.



NAVIGATION MODULE

Please keep clear and do not cover.

Upward facing sensor aids advanced navigation.

PREP YOUR HOME

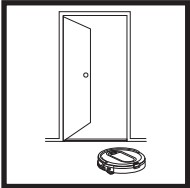
Your robot uses an array of sensors to navigate around walls, furniture legs, and other obstacles while it cleans. To prevent the robot from bumping into objects or navigating to areas you don't want it to, use BotBoundary® strips. BotBoundary strips are not included. To purchase BotBoundary strips, please visit sharkaccessories.com. For best results, prepare your home as indicated below, and schedule a daily cleaning to ensure all floor areas are regularly maintained.

NOTE: scheduling can only be done in the app.



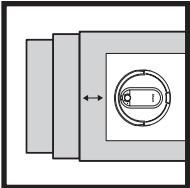
OBSTRUCTIONS

Clear cords and small objects from floors and open doors to ensure a complete clean of your home.



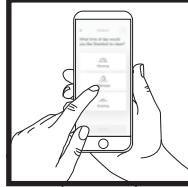
THRESHOLDS

Your robot may have trouble clearing some thresholds higher than an inch. Block off high thresholds with BotBoundary® strips. To purchase BotBoundary strips, visit sharkaccessories.com.



STAIRS

Your robot's cliff sensors will prevent it from falling off ledges. For your robot's cliff sensors to work properly, all runners, rugs, or carpets must be at least 8 inches from any stairs (or extend over the edge of the stairs.)



SCHEDULING

For a constant state of clean, set up a cleaning schedule in the app.

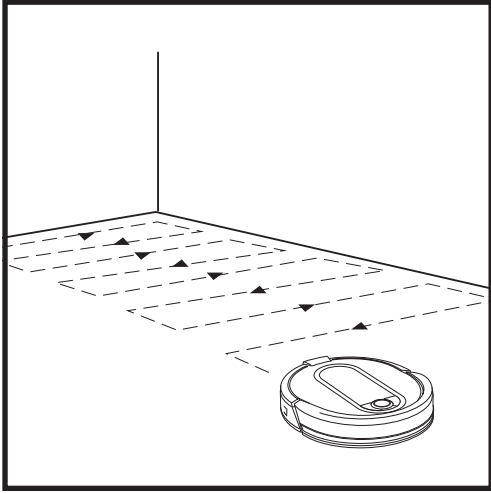


AVOID MOVING THE ROBOT & DOCK

While your robot is cleaning, do not pick it up and move it to different rooms, or move the charging dock—this could impact the robot's navigation.

IMPORTANT: Before cleaning an entire room for the first time, we recommend that you first test your robot on a small section of the floor to ensure there is no scratching.

MANUAL CLEANING MODE



To manually start a cleaning cycle, press the **Clean** button on the robot or on the mobile app. To stop the robot before it finishes cleaning and automatically returns to the dock, press the Dock button.

NOTE: Be sure to charge the robot completely before its first cleaning so that it can explore, and clean as much of your home as possible. It may take up to 6 hours to fully charge your robot.

NOTE: Avoid picking up or moving the robot or dock. If either are relocated, the robot may not be able to follow its intelligent cleaning path, or find its way back to the dock. If the robot is picked up or moved for any reason, it should be returned to within 6 inches of its last location.

USING THE SHARK® EZ ROBOT

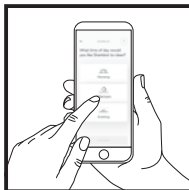
Please visit support.sharkclean.com or call 1-800-668-9600 for answers to all your app questions.

USING THE SHARKCLEAN® APP AND VOICE CONTROLS

Get the most out of your robot with these app features:

• **Recharge & Resume**

Use Recharge & Resume to help ensure complete, multi-room coverage in your home.



• **Scheduling**

Set whole-home cleanings for any time, any day.

• **Control From Anywhere**

Wherever you are, you're in control of your robot.

• **Cleaning Reports**

Each time your robot cleans, your app will generate a cleaning report.

• **Volume Control**

You can adjust the volume level of your robot's audio notifications.

Search for **SharkClean** in the app store and download the app to your iPhone™ or Android™.



SETTING UP VOICE CONTROL WITH THE GOOGLE ASSISTANT OR AMAZON ALEXA

Visit support.sharkclean.com for setup instructions which include how to enable Shark Skill for Amazon Alexa and using with Google Assistant.

Google Assistant:

“OK Google, tell Shark to start cleaning.”
“OK Google, tell Shark to pause my robot.”
“OK Google, tell Shark to send my robot to the dock.”

Amazon Alexa:

“Alexa, tell Shark to start cleaning.”
“Alexa, tell Shark to pause my robot.”
“Alexa, tell Shark to send my robot to the dock.”

WI-FI TROUBLESHOOTING

- To use the app, your phone must be connected to a **2.4GHz** network. The app will only work on a 2.4GHz network.
- Typical home Wi-Fi networks support both 2.4GHz and 5GHz.
- Do not use a VPN or a proxy server.
- Make sure Wi-Fi isolation is turned off on the router.
- If you cannot connect, call 1-800-668-9600.

STILL CAN'T CONNECT?

Restart your phone

- Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot

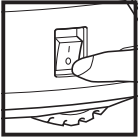
- Press the power button on the side of the ROBOT to the OFF position. Wait 10 seconds, then press it again to turn power back ON.

Reboot your router

- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

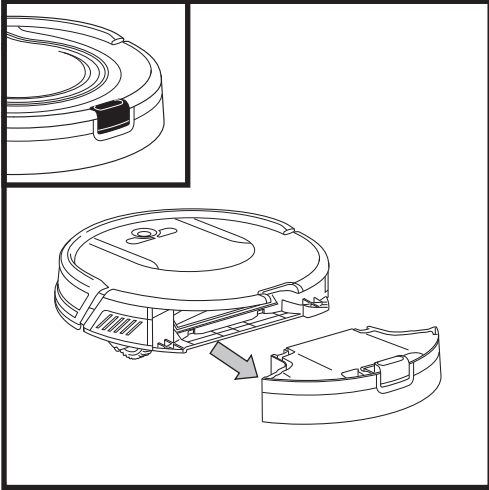
ERROR CODE	PROBLEM
! (RED) + Wi-Fi indicator (RED Flashing)	Wrong password for Wi-Fi
! (Flashing red) + Wi-Fi (RED)	SSID cannot be found, try connecting again
! + Wi-Fi (Flashing RED alternately)	Wrong user name or password for your Shark account
! + Wi-Fi (Flashing RED at the same time)	Cannot connect to Wi-Fi

MAINTENANCE

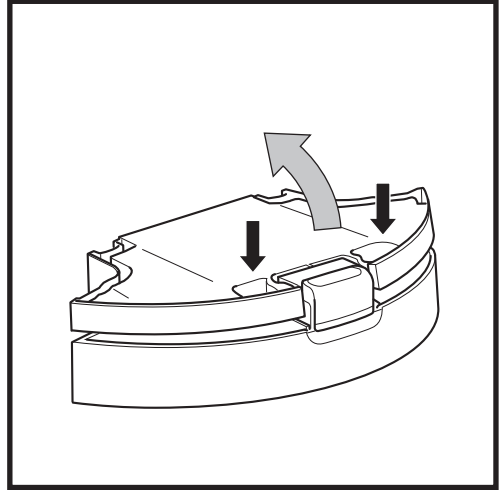


CAUTION: Turn off power before performing any maintenance.

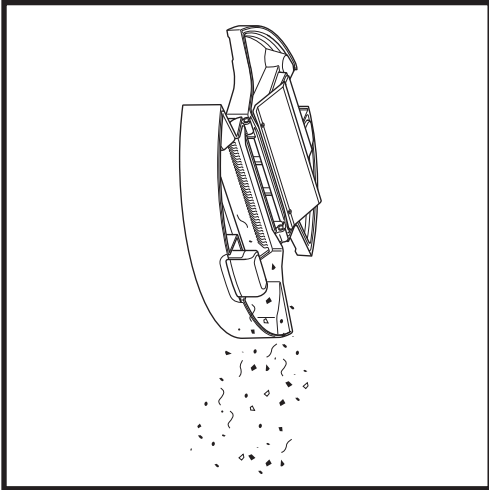
EMPTYING THE DUST BIN



Press the **Dust Bin Release Tab** and slide out the dust bin.

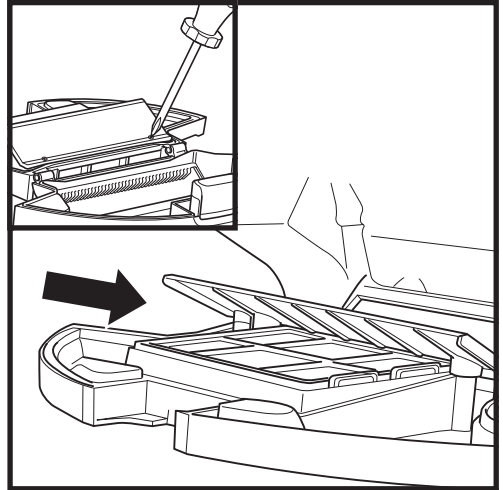


To avoid spills, be sure to hold the dust bin in an upright position. Use the finger slots to open the lid.



Empty debris and dust into trash.

NOTE: Make sure to insert the dust bin completely, until it clicks into place.



Look between the filter and plastic shield and make sure there is no debris buildup.

Remove shield and clear any debris buildup as needed with a dry cloth or soft brush.

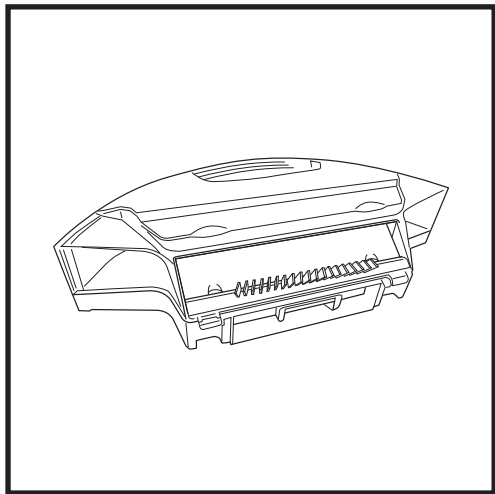
MAINTENANCE

CLEANING AND REPLACING THE FILTER

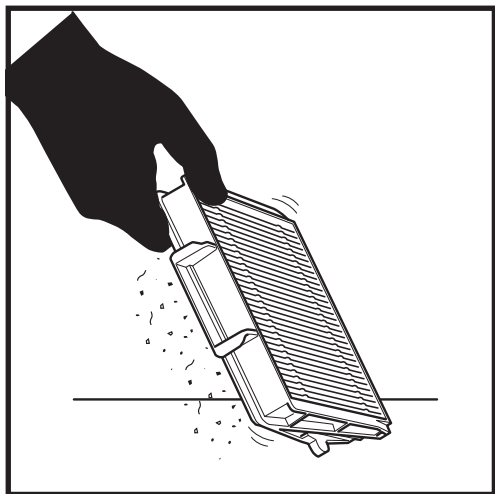
For optimal suction power, regularly clean and replace the filter inside the robot's dust bin.

See sharkaccessories.com for replacement filters.

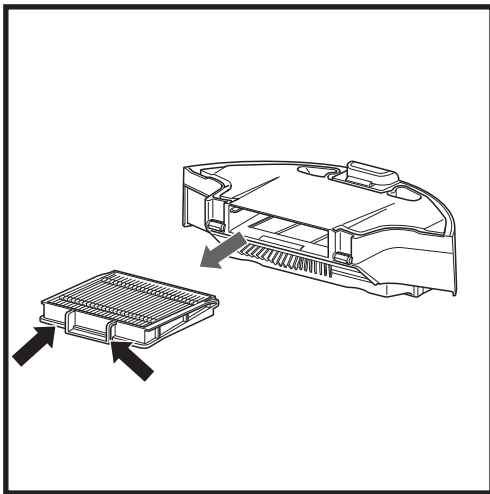
IMPORTANT: DO NOT use water when cleaning the filter.



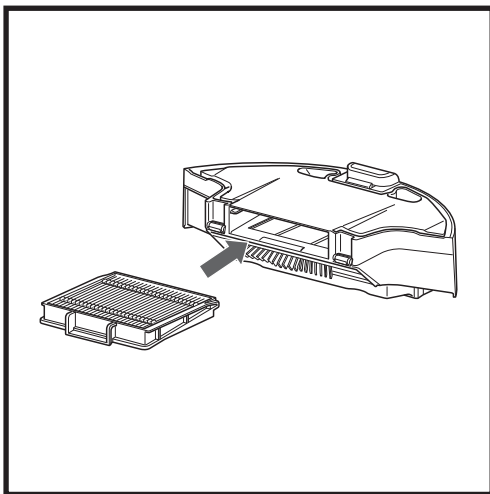
Remove and empty the dust bin. Clean any hair or debris off the **Anti-Tangle Comb** on the back of the dust bin.



Lightly tap the filter to remove dust and debris.



Pull filter out of the dust bin by the tabs.



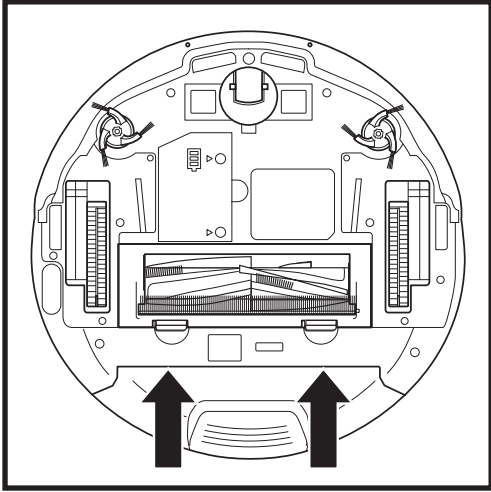
Reinsert the filter into the dust bin, then slide the dust bin back into the robot.

NOTE: Make sure to insert the dust bin completely, until it clicks into place.

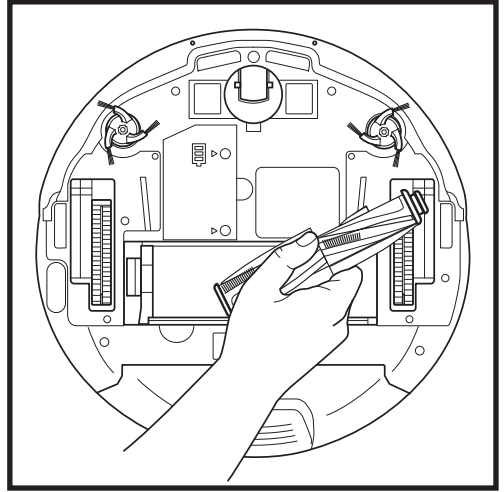
MAINTENANCE

MULTI-SURFACE BRUSHROLL

If some debris remains wrapped around the brushroll, continue cleaning to allow the brushroll to clean itself.



To access the brushroll, push up on the tabs on the brushroll access door, then lift off the door.



Lift out the brushroll and clean off any debris.

Reinstall the brushroll, inserting the flat end first. Close the brushroll access door and press down until both sides click into place.

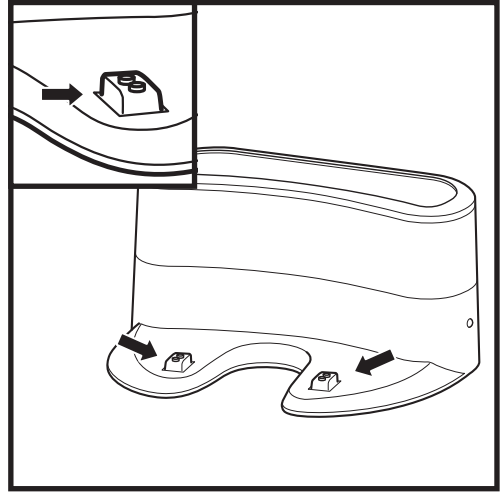
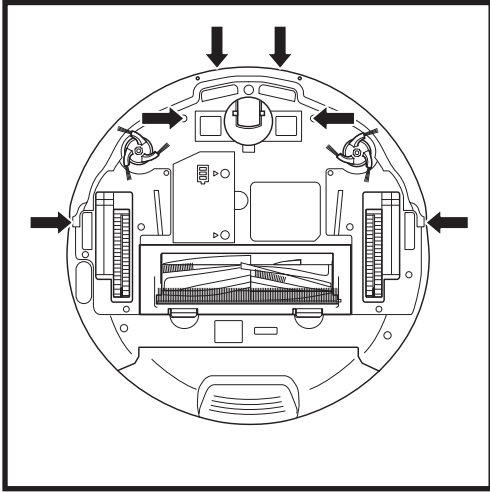
NOTE: Replace brushroll every 6 to 12 months, or when visibly worn. See sharkaccessories.com for replacement parts.

NOTE: When cutting away debris, be sure not to cut the brushroll.

MAINTENANCE

CLEANING SENSORS AND CHARGING PADS

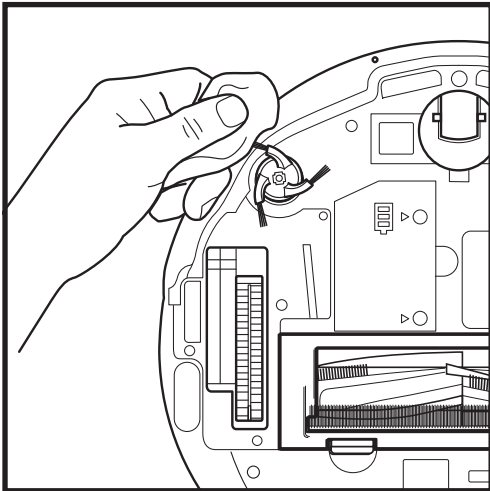
CLEAN SENSORS AND CHARGING PADS AS NEEDED. With a dry cloth, gently dust off the sensors and pads located on the bottom of the robot and on the dock.



IMPORTANT: The robot uses cliff sensors to avoid stairs and other steep drops. Sensors may work less effectively when they are dirty. For best results, clean sensors regularly.

CLEANING SIDE BRUSHES

CLEAN SIDE BRUSHES AS NEEDED.



Carefully unwind and remove any string or hair wrapped around brushes.

Gently wipe brushes with a dry cloth. To reinstall, snap the brushes over the pegs. Spin the brushes manually to make sure they are installed correctly.

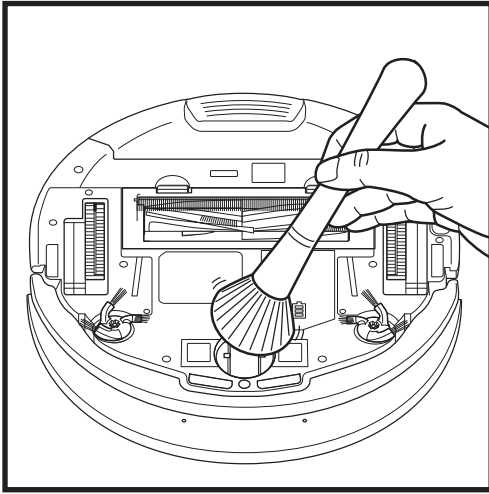
NOTE: Remove and replace any side brushes that are bent or damaged. To remove a brush, lift it off its peg.

MAINTENANCE

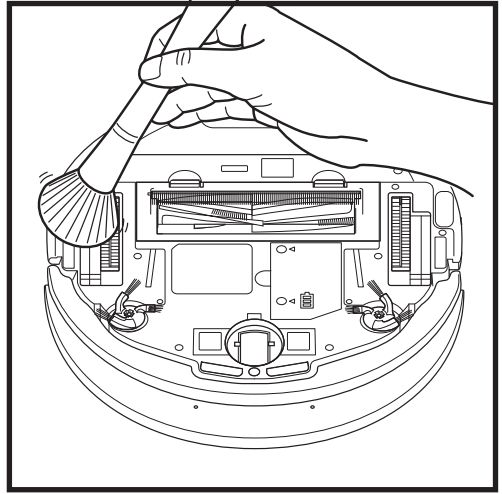
CLEANING THE WHEELS

CLEAN FRONT WHEEL PERIODICALLY.

See sharkaccessories.com for replacement parts.



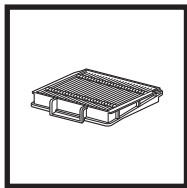
Clean the wheel housing.



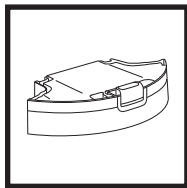
Periodically clean the drive wheels and the housing around them. To clean, rotate each drive wheel while dusting.

NOTE: Brush not included.

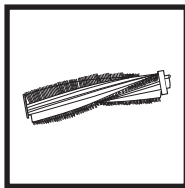
REPLACEMENT PARTS



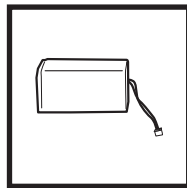
Filter



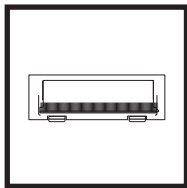
Robot Dust Bin



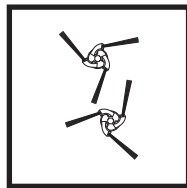
Brushroll



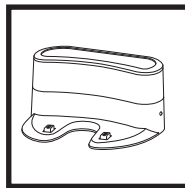
Battery



Brushroll Door



Side Brushes



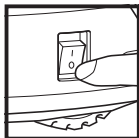
Charging Dock



BotBoundary®
(not included)

NOTE: To order replacement parts and filters, visit sharkaccessories.com.

MAINTENANCE



CAUTION: Turn off power before performing any maintenance.

TROUBLESHOOTING

If any error lights are illuminated or flashing on your robot, see the error code chart below:

ERROR CODE	ERROR NUMBER	SOLUTION
CLEAN (RED) + ! (RED) flashing	3	Suction motor failure. Remove and empty the dust bin, clean the filters, and remove blockages to ensure nothing is reducing suction.
CLEAN (RED) flashing	10	Robot may be stuck on an obstacle. Move robot to a new location on a level surface.
DOCK (RED) flashing	6	Front bumper may be jammed. Clean the bumper and make sure it moves in and out freely.
CLEAN (BLUE) + DOCK (RED) solid	14	BotBoundary error. Move your robot to a flat surface away from the magnetic boundary strip and try cleaning again.
CLEAN (RED) + DOCK (BLUE) flashing	7	Cliff sensor error. Move your robot to a new location and clean its cliff sensors.
CLEAN (RED) + DOCK (RED) flashing	9	Robot dustbin has been removed and needs to be reinserted.
DOCK (RED) + ! (RED) flashing	2	Side brush is stuck. Remove any debris from around the side brushes.
CLEAN (RED) + DOCK (RED) + ! (RED) flashing	2	A drive wheel is stuck. Clean the wheels and remove any debris wrapped around the axles.
CLEAN (RED) + DOCK (BLUE) alternating	16	Robot is stuck. Move your robot to a new location and make sure the front bumper moves in and out freely.
CLEAN (BLUE) + DOCK (RED) + ! (RED) flashing	2	Wheel motor encoder failure. Please contact Shark Customer Care at 1-800-668-9600.
CLEAN (BLUE) + ! (RED) flashing	2	Blockage in brushroll. Remove any debris from around the brushroll.
CLEAN (RED) + DOCK (BLUE) + ! (RED) flashing	21	Robot has encountered an error while booting. Please turn the power off and back on.
CLEAN (BLUE) + DOCK (RED) flashing	23	Robot cannot locate dock. Please pick up your robot and place it on the dock.
BATTERY ICON (RED) flashing	24	Battery is critically low and needs recharging. Power may be turned off or the battery may need charging.
CLEAN (RED) + ! (RED) alternating	2	Blockage in brushroll. Remove any debris from around the brushroll.

For all other issues, please call Customer Service at 1-800-668-9600.

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- 2.7 Compliance with Applicable Laws. You must comply with all applicable laws regarding use of SN APPS.

3. UPDATES. SharkNinja may provide You with upgrades or updates to SN APPS. This EULA will govern any upgrades provided by SharkNinja that replace and/or supplement SN APPS, unless such upgrade is accompanied by a separate EULA, in which case the terms of that EULA will govern. If You decide not to download and use an upgrade or update provided by SharkNinja, You understand that You could put SN Apps at risk to serious security threats or cause SN Apps to become unusable or unstable.

4. DATA AND PRIVACY. SharkNinja is committed to ensuring your privacy by adhering to high standards of fairness and integrity. We are committed to keeping our customers informed about how we use the information we gather from You through the use of each of our websites or SN APPS. Our privacy practices are described in SharkNinja's Privacy Policy, as well as in separate notices given when an app, product, or service is purchased or downloaded. By using SN APPs or providing us with your personal information, You are accepting and consenting to the practices, terms, and conditions described in SharkNinja's Privacy Policy. At all times your information will be treated in accordance with the SharkNinja Privacy Policy, which is incorporated by reference into this EULA and can be viewed at the following URL: <http://www.sharkninja.com/privacypolicy>.

5. THIRD-PARTY APPLICATION LIBRARIES AND EMBEDDED SOFTWARE.

- 5.1 You acknowledge that Amazon Web Services, Inc.. ("AWS") has provided certain application libraries that have been embedded into SN APPS ("AWS Application Libraries") and enables SN Devices to connect to the AWS Cloud Service ("AWS Embedded Software").
- 5.2 You will not use the AWS Application Libraries except as an incorporated portion of SN APPS, unmodified from the form provided to You.
- 5.3 You will not use the AWS Embedded Software except as an incorporated portion of SN Devices, unmodified from the form provided to You.
- 5.4 You will not modify, adapt, translate, or create derivative works based on, or decompile, disassemble, reverse engineer, or otherwise attempt to derive the source code or underlying algorithms of, the AWS Application Libraries or the AWS Embedded Software.
- 5.5 SharkNinja retains all ownership of SN APPS (and the AWS Application Libraries contained therein) and any software installed on SN Devices (including the AWS Embedded Software) and only a license thereto is granted to You for use in connection with the SN APPS and SN Devices.

END-USER LICENSE AGREEMENT FOR SHARKNINJA SOFTWARE

5.6 You will not use the AWS Application Libraries or AWS Embedded Software to attempt to gain unauthorized access to or use of the systems/services of SharkNinja's other licensors; nor will You transmit viruses, worms, Trojan horses, time bombs, spyware, malware, cancelbots, passive collection mechanisms, robots, data mining software, or any other malicious or invasive code or program into the systems/services of SharkNinja's other licensors.

5.7 You will not use the AWS Application Libraries or AWS Embedded Software to interfere with, breach, or circumvent any security feature, authentication feature, or any other feature that restricts or enforces limitations on the use of, or access to, the systems/services of SharkNinja's other licensors.

5.8 You will not probe, attack, scan, or test the vulnerability of the systems/services of SharkNinja's other licensors.

5.9 SharkNinja's other licensors of the SN APPS, AWS Application Libraries, and the AWS Embedded Software are the express third-party beneficiaries of this EULA, and the provisions of this Section of this EULA are made expressly for the benefit of such licensors, and are enforceable by such licensors.

6. TERMINATION. Without prejudice to any other rights, SharkNinja may terminate this EULA if You fail to comply with the terms and conditions of this EULA. In such event, You must destroy all copies of SN APPS in your possession.

7. COPYRIGHT. All title, including but not limited to copyrights, in and to SN APPS and any copies thereof are owned by SharkNinja or its suppliers. All title and intellectual property rights in and to the content which may be accessed through use of SN APPS are the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants You no rights to use such content. All rights not expressly granted are reserved by SharkNinja.

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10. LIMITATION OF LIABILITY. In no event shall SharkNinja or its suppliers be liable for any special, incidental, punitive, indirect, or consequential damages whatsoever (including, but not limited to, damages for loss of profits or confidential or other information, for business interruption, for personal injury, for loss of privacy, for failure to meet any duty including of good faith or of reasonable care, for negligence, and for any other pecuniary or other loss whatsoever) arising out of or in any way related to the use of or inability to use SN Devices or SN APPS, the provision of or failure to provide support or other services, information, software, and related content through the product or otherwise arising out of the use of SN APPS, or otherwise under or in connection with any provision of this EULA, even in the event of the fault, tort (including negligence), strict liability, breach of contract, or breach of warranty of SharkNinja or any supplier, and even if SharkNinja or any supplier has been advised of the possibility of such damages. SharkNinja shall have no liability with respect to the content of the SN APPS or any part thereof, including but not limited to errors or omissions contained therein, libel, infringements of rights of publicity, privacy, trademark rights, business interruption, personal injury, loss of privacy, moral rights, or the disclosure of confidential information.

11. APPLICABLE LAW. The laws of the Commonwealth of Massachusetts will govern this EULA and You hereby consent to exclusive jurisdiction and venue in the state and federal courts sitting in the Commonwealth of Massachusetts.

12. ASSIGNMENT. SharkNinja may assign this EULA without notice to Licensor.

13. ENTIRE AGREEMENT. This EULA (including any addendum or amendment to this EULA which is included with the SN Devices) is the entire agreement between You and SharkNinja relating to the SN APPS and supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the SN APPS or any other subject matter covered by this EULA. To the extent the terms of any SharkNinja policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control.

If You have questions regarding this EULA, please contact SharkNinja at 89 A Street, Suite 100, Needham, MA 02494.



ONE (1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

CALIFORNIA RESIDENTS ONLY: The one (1) Year Limited Warranty period begins on the original date of delivery or pick-up.

What is covered by this warranty?

1. The original unit and/or non-wearable components deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as foam filters, filters, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **sharkaccessories.com**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **support.sharkclean.com** for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-800-668-9600** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. Please register your product and have it with you when contacting Customer Service.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$25.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-800-668-9600** to initiate a warranty claim. You will need the receipt as proof of purchase. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

WARRANTY COVERAGE OVERVIEW

Covered by Warranty

- Manufacturing defects
- Internal hardware or software malfunctions
- Structural failures due to poor workmanship

Not Covered by Warranty

- Damage from misuse, accidents, or unauthorized repairs
- Normal wear and tear
- Wearable parts (unless defective upon first use)

Wearable vs. Non-Wearable Parts

Category	Definition
Wearable Parts	Components that naturally degrade over time due to regular use and friction.
Non-Wearable Parts	Core components not expected to degrade under normal use within warranty period.

Robot Vacuum Parts, Maintenance, and Replacement Guide

Part	Category	Maintenance	Replacement Recommendation	Warranty Coverage
Brushroll	Wearable	Clean weekly	Every 6–12 months	No (unless defective)
Side Brush	Wearable	Clean bi-weekly	Every 3–6 months	No (unless defective)
Filters	Wearable	Clean monthly	Every 2–3 months	No
Dust Bin	Wearable	Empty after each use	As needed	No (unless defective)
Battery	Wearable	Avoid full discharges	Every 12–24 months	Yes (within warranty)
Wheels	Wearable	Check for debris monthly	As needed	No (unless defective)
Charging Dock	Non-Wearable	Keep clean and dry	N/A	Yes
Power Adapter	Non-Wearable	Avoid power surges	N/A	Yes
Pod	Non-Wearable	Wipe clean monthly	N/A	Yes

REGISTER YOUR PURCHASE



registeryourshark.com



RECORD THIS INFORMATION

Model Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TIP: You can find the model and serial numbers on the QR code labels on the bottom of the robot and battery.

EXPECTED PERFORMANCE

Expected runtime: 60 minutes

Expected charging time: 6 hours

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you keep your Shark® EZ Robot running at peak performance.

SharkNinja Operating LLC

US: Needham, MA 02494

CAN: Ville St-Laurent, QC H4S 1A7

1-800-668-9600

sharkclean.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.



FCC WARNINGS

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to parts 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

- 1 This device may not cause harmful interference
- 2 This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

ISED STATEMENT

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



BATTERY REMOVAL AND DISPOSAL

This product uses a battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. **DO NOT** incinerate or compost the battery.

When your lithium-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

For more information on battery removal for disposal, please visit sharkclean.com/batterysupport.

The RBRC™ (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the costs to recycle the battery at the end of its useful life have already been paid by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRC program provides an environmentally conscious alternative.

RBRC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to an authorized SharkNinja service center or to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery, or call 1-800-798-7398.