READ IMPORTANT SAFETY INSTRUCTIONS BEFORE USE.

Shark chillpill™

Owner's Guide

FA020 Series + UH025. Colors may vary.

IMPORTANT SAFETY INSTRUCTIONS

SUITABLE FOR HOUSEHOLD USE ONLY.

Consult a medical professional before using the cooling plate of ChillPill™:
  - If you have cold hypersensitivity/cold urticaria.
  - If you have any abnormal sensations (e.g., numbness).
  - If you have skin rash, bruising, recent injury, recent surgery, or facial treatment such as neurotoxin, dermal filler, microneedling, laser, and/or chemical peel until skin has fully healed.
  - If you have a current breakout from herpes simplex virus.
  - If you have circulatory insufficiency.
  - If you have local tissue inflammation.
  - If you are on medications that may alter sensation.
- Do not apply cold plate on the eyeball or eyelid.
- Do not apply to broken skin, open wounds, infection, or blisters.
- Do not use in the presence of unexplained pain.

Refer to Owner's Guide for operating instructions.

Intended use: For personal cooling. Do not expose to rain or use in wet conditions.

NOTE: After every use, empty the water tank and let it dry completely to prevent stagnant water from being misted.

⚠ WARNING
TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY: READ ALL INSTRUCTIONS BEFORE USE.

1. **DO NOT** expose this fan to rain or wet conditions. Water entering the fan will increase the possibility of battery damage and risk of fire.
2. Keep hair and loose items securely away from the fan's air inlets and outlets. Tie back long hair before use. If entanglement occurs, power off or lock the unit immediately and disconnect power if charging.
3. The fan must only be supplied at safety extra-low voltage corresponding to the marking on the appliance. Using a charger designed for a different battery type may create a risk of fire when used with an incompatible battery.
4. Use only an external supply with the following specifications: 5 VDC, 3 A, 15 W.
5. Be aware of the risk of terminals of the battery-operated appliance or battery being short-circuited by metal objects.
6. In the event of a battery leaking, **DO NOT** allow the liquid to come into contact with the skin or eyes. If contact has been made, wash the affected area with copious amount of water and seek medical advice.
7. **CHOKING HAZARD.** Always keep wicks and any other small parts out of the reach of children.
8. Children should be supervised to ensure that they **DO NOT** play with the fan.
9. Charge the fan **ONLY** with the charging cable supplied with the fan. Inspect charging cord for damage before every use. **DO NOT** use damaged charger cord.
10. **DO NOT** charge or operate the fan in environments above 104°F or below 40°F.
11. **DO NOT** operate the fan, misting pod, or cooling plate in environments above 104°F, as extreme ambient temperatures may impair performance or cause condensation.
12. Keep hands dry when touching the cooling plate to reduce risk of sticking or discomfort from the cold surface.
13. This fan is not intended for use by anyone (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the fan by a person responsible for their safety.
14. Never use this fan near pools, bathtubs, showers, basins, or other vessels containing water.
15. **DO NOT** use if fan is not working as it should, has been damaged, or dropped into water.
16. This product is **NOT** a humidifier. **DO NOT** use mist around infants or small children.
17. Keep non-waterproof electronic equipment and appliances out of the misting stream.
18. **DO NOT** handle live electrical products while in range of the misting stream.
19. To avoid accidental damage or injury **DO NOT** touch the metal surface of the misting pod while the fan is on.
20. Never attempt to mist substances other than filtered or clean tap water. **DO NOT** use distilled, warm, or hot water. Only use cold or room temperature water.
21. **DO NOT** use any scented products (fragrances, oils, etc.) in the water tank or on any part of the fan.
22. **DO NOT** attempt to operate the misting feature with an empty water tank. The metal surface of the misting pod may reach high temperatures if operated without water. Hand wash exterior/hard plastic/non-electronic parts with damp cloth or alcohol wipe. Prior to cleaning or other maintenance, the fan must be unplugged from the charge cable and power supply.
23. Cleaning and user maintenance shall not be made by children without supervision.
24. Allow the cooling plate to reach room temperature before cleaning or moving it to avoid condensation.
25. **DO NOT** use sharp or metallic objects on the cooling plate surface to prevent scratching or compromising the cooling function.
26. If the cooling plate surface appears damaged, cracked, or excessively frosted, discontinue use and contact an authorized service center.
27. **DO NOT** attempt to repair or adjust any electrical or mechanical functions of this fan, as this may cause danger and void the warranty.
28. Only use Shark®-branded accessories.
29. After every use, empty the water tank and let it dry completely to prevent stagnant water from being misted.
30. Avoid storing the product outside to prevent damage from weather or environmental conditions.
31. **DO NOT** use if fan is not working as it should, has been damaged, or dropped in water.

LITHIUM BATTERY SAFETY WARNINGS ⚠ ⚠

LITHIUM BATTERIES STORE A LARGE AMOUNT OF ENERGY AND WILL VENT FIRE OR EXPLODE IF MISTREATED.

BATTERY REMOVAL AND DISPOSAL

This product contains an integral lithium battery: model FA020BAT50P from Huizou Blueway Electronics Co., Ltd. or from Blueway Vina Company Limited. **DO NOT** use any other battery. **ONLY** recharge the battery with the charging cable supplied with your fan.

DO NOT incinerate or compost the product with its integral battery. In some areas, it is illegal to place spent lithium batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

FCC WARNINGS

Note: This equipment has been tested and complies with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. To see if this equipment interferes with radio or television reception, try turning the equipment off and on.

To correct any interference:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Connect the equipment to a different outlet than the receiver.
- Consult the dealer or an experienced technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

Caution: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

MAINTENANCE

Main Unit & InstaChill™ Cooling Plate

1. Turn off the fan and disconnect the power before cleaning.
2. Wipe fan surfaces with a damp cloth or alcohol wipe. **DO NOT** submerge or pour water or other liquids to clean the product.

NOTE: The removable inlet grill is not intended for routine maintenance.

Misting Pod Cleaning and Maintenance

Empty and dry the water tank completely after every use. We recommend performing a clean soak every week, or as needed:

1. Disconnect the misting pod from the fan.
2. Remove the wick from the misting pod and replace monthly.
3. Fill the water tank with 10 mL of undiluted distilled white vinegar (5% acetic acid by volume) and let sit for 5–7 minutes. **DO NOT** let the vinegar sit for more than 15 minutes.
4. Carefully empty the tank and refill with clean tap or filtered water.
5. Ensure the water tank and misting cap are fully sealed, then shake the pod for 10 seconds.
6. Carefully empty the water out of the tank.
7. Repeat steps 4–6 to thoroughly rinse the water tank.
8. Let the tank dry completely before installing a new wick.

GET TO KNOW YOUR CHILLPILL™

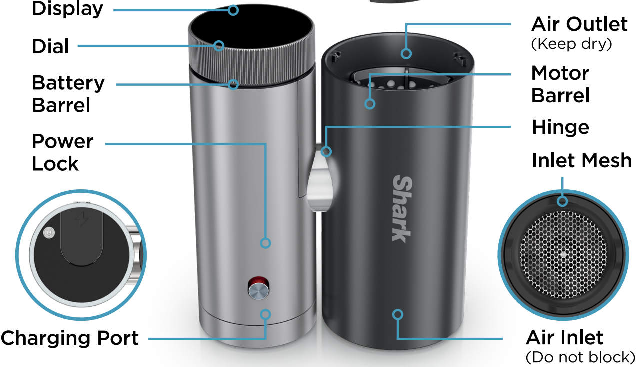
Fully charge before first use.

Misting Pod
(With select units only)

InstaChill™ Cooling Plate
(With select units only)

Design may vary.

Fan Cap



Display

Dial

Battery Barrel

Power Lock

Charging Port

Air Outlet
(Keep dry)

Motor Barrel

Hinge

Inlet Mesh Filter

Air Inlet
(Do not block)

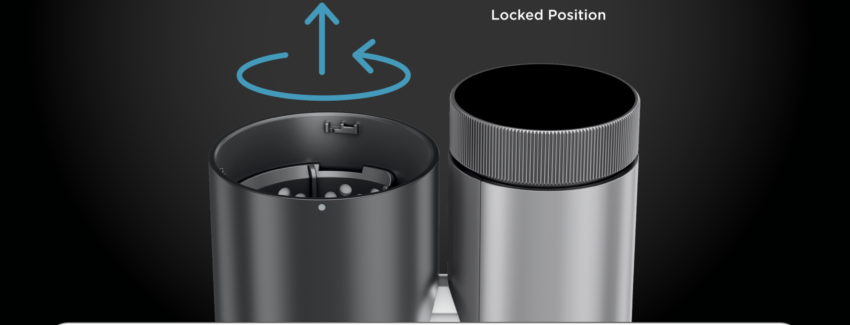
TWIST & LIFT
TO SWAP ATTACHMENTS

Line up the open circle icons, then rotate the cap until it clicks into place.

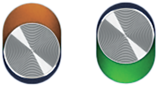
○—🔒
●

Unlocked Position

○—🔒
  ●



3 STEPS TO HACK THE HEAT.



1

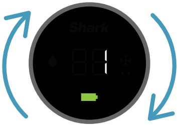
UNLOCK TO USE

Slide the power lock to the unlocked position.

2

POWER ON

After unlocking, push down on the display to activate your ChillPill.



3

SET YOUR SPEED

Turn the dial to increase or decrease airflow.

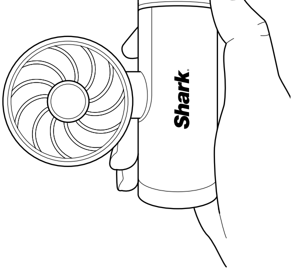
POWER OFF

Press down and hold the display, or slide the lock to the locked position.

ADJUST

THE HINGE TO DIRECT AIRFLOW

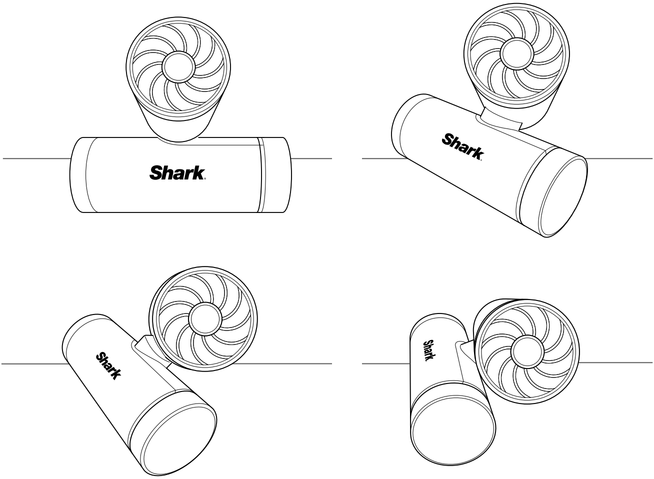
Twist the barrels to adjust the airflow angle. You can use the battery barrel as a handle or as a tabletop stand.



HANDHELD

TABLETOP

In tabletop mode, angle the barrels to find the ideal airflow height.

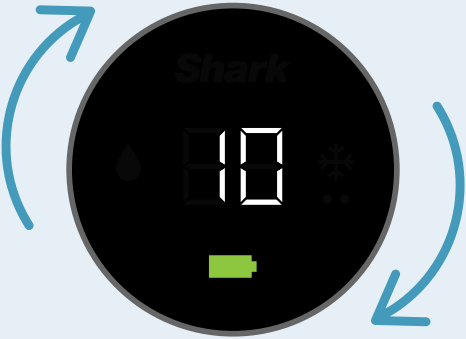


USING THE FAN

The Fan Cap comes pre-installed and ready to use.

Just rotate the dial to adjust fan speed.

Try speeds 1–5 indoors, 5–10 outdoors.



MORE SPEEDS.* ENDLESS WAYS TO CHILL.

Recommended speeds	1	2	3	4	5	6	7	8	9	10
At home relaxing	●	●	●							
Focused work sessions	●	●	●	●						
Running errands	●	●	●	●	●					
Daily commutes or travel	●	●	●	●	●	●				
Crowds, festivals & sidelines		●	●	●	●	●	●	●		
Parks & picnics				●	●	●	●	●	●	●
Time spent outdoors					●	●	●	●	●	●
Hot day cooldown						●	●	●	●	●

*vs. Shark FA200

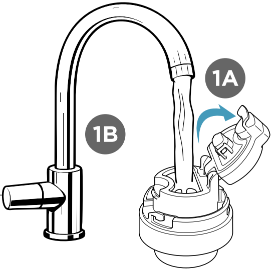
USING THE MISTING POD

WITH SELECT UNITS ONLY

1 ADD WATER

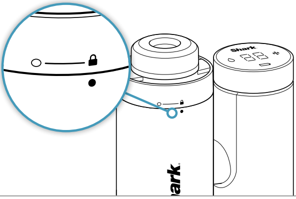
Open the tank and fill with water to the top. **Completely dry the exterior before use.**

NOTE: Make sure the moisture wick is inside the misting pod. Replace the wick monthly.



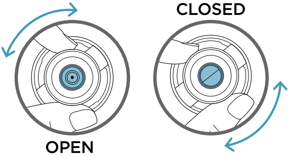
2 INSTALL THE POD

Align the open circle icon with the icon on the barrel, then rotate until the pod clicks into place.



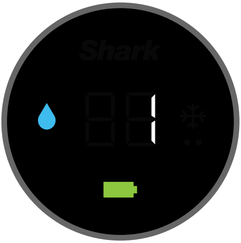
3 RELEASE THE MIST

Rotate the cap to open the protective cover. Pod must be in the open position to mist.



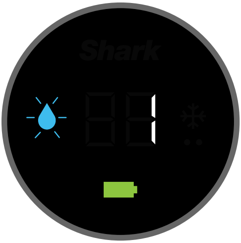
MIST MODES

Push down on the display to cycle through mist modes and to power off. Rotate the dial to adjust airflow speeds.



CONSTANT MODE

For a steady stream of mist.
Icon is solid blue.



INTERVAL MODE

For pulses of mist.
Icon blinks blue.

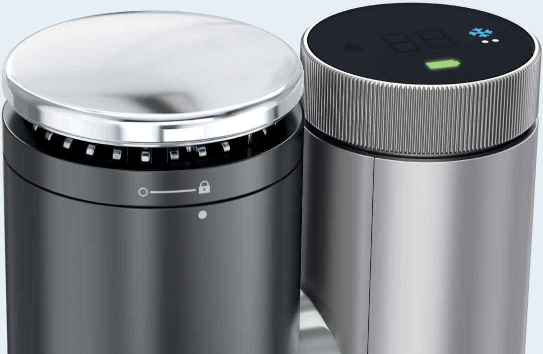
(Up to 5 minutes runtime) *(Up to 10 minutes runtime)*

USING THE INSTACHILL™ COOLING PLATE

WITH SELECT UNITS ONLY

Align the open circle icon with the icon on the barrel, then rotate until the pod clicks into place.

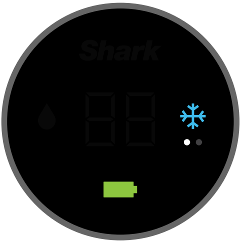
Push down on the display to activate. Place the cooling plate against areas like wrist, neck, and forehead for instant cooling on contact.



COOLING LEVELS

Push down the display once to activate Level 1 cooling. Push down again to increase to Level 2. Push down a third time to turn off.

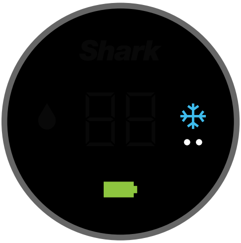
Automatically turns off after 8 min. to conserve battery.



LEVEL 1

One dot indicates
milder setting.

Great for indoor use.



LEVEL 2

Two dots indicate
colder setting.

Great for indoor/outdoor use.

NOTE: ChillPill™ cannot operate as a fan while the cooling plate is attached.

For best results, use the cooling plate in temperatures under 90°F, and keep away from moisture.

CHARGING & BATTERY LIFE

Always use your Shark®-branded cable.
For best results, use with a 5V⎓3A power adapter.

BATTERY LIFE

🟩	🟧	🟥	🟥
100-70%	70-30%	30-5%	Less than 5%

RUNTIME

Fan Speed	Fan Only	Fan + Mist
1	11 hours	4 hours
5	4.5 hours	2 hours
10	1.5 hours	1 hour

Cooling Plate
Level 1 2 hours
Level 2 1 hour

CHARGE TIME (0–100%): UP TO 3.5 HOURS

SOMETHING STUCK IN THE BLADES?

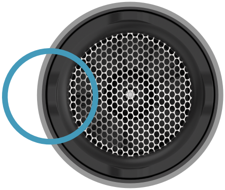
Always keep hair and loose items securely away from the fan's air inlets and outlets. **To keep your ChillPill safe, clean the inlet mesh filter when needed, and replace it when worn.**

Order replacement mesh filters at sharkninja.com.
Make sure to have one on hand before servicing the blades.

TO SERVICE THE BLADES:

1 LOCK FOR SAFETY

The power lock must be in the locked position before performing any blade maintenance.



2 REMOVE THE INLET MESH FILTER

Insert a flat-head screwdriver into the slot under the filter rim and gently pry off the filter.

3 CLEAN THE BLADES

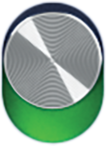
Use a cotton swab or tweezers to gently wipe away any hair or debris on the blades.

4 REPLACE THE FILTER

Align the tabs on the rim of the filter with the slots, then gently press until the filter snaps into place.

5 UNLOCK TO USE

Slide the power lock to the unlocked position.



ERROR CODES

An error code indicates an issue with your ChillPill.™
See the chart below for causes and next steps.
If the problem persists and you need further support, please visit support.sharkninja.com for additional information.

ERROR CODE	TROUBLESHOOTING
E1	Plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor. With the ChillPill still plugged in, press down on the display six times quickly.
E2	Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for at least 20 minutes. Power on the device. If the E2 error appears again, power off the device, wait 30 seconds, then press the display to turn it on again.
E3/E9	Make sure the device is powered off and the power lock is in the locked position. Remove any attachments and clear away any debris or blockages from the air outlet. Next, remove the inlet mesh filter. Insert a flat-head screwdriver into the slot under the filter rim and gently pry off the filter.
E4	Plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor. This error should clear automatically once charging is back in a normal range. Leave the device plugged in for 5 minutes without using it. If the error does not clear, unplug the device, wait 30 seconds, then plug it back in with a standard 5V/3A adaptor and wait 5 minutes.

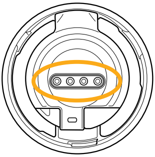
E5	This error means your charging voltage is too high. Make sure you are using a standard 5V/3A adaptor and the included charging cable. Once you plug into the correct adaptor, the error should clear within a few seconds.
E6	This error means the device is operating in an environment that is too hot or too cold. Move the device to a normal room-temperature environment and leave it unplugged for 20 minutes. After that, plug it in and turn it on.
E7	Make sure the device has been in a normal room environment for 15 minutes, then plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor. With the ChillPill still plugged in, press down on the display six times quickly.
C1	Remove the InstaChill cooling plate attachment and make sure the underside is free of dust and moisture. Wipe the contacts with a dry cotton swab. Check the connection points inside the motor barrel through the air outlet. Wipe the points with a dry cotton swab. Reinstall the cooling plate, using the twist-and-lock motion, and turn on power.
C2/F4	Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for at least 20 minutes. Power on the device.
C3	Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for at least 20 minutes. Remove the InstaChill plate attachment and make sure the underside is free of dust and moisture. Wipe the contacts with a dry cotton swab. Check the connection points inside the motor barrel through the air outlet. Wipe the points with a dry cotton swab. Reinstall the cooling plate, using the twist-and-lock motion, and turn on pow
F1	Remove the Misting Pod and make sure the underside is free of dust and moisture. Wipe the contacts with a dry cotton swab. Check the connection points inside the motor barrel through the air outlet. Wipe the points with a dry cotton swab. Reinstall the cooling plate, using the twist-and-lock motion, and turn on power.
F2	Remove the misting pod, empty any water in the water tank, then let the pod dry for 24 hours. Make sure the underside of the pod is free of dust and moisture. Wipe the contacts with a dry cotton swab. Check the connection points inside the motor barrel through the air outlet. Wipe the points with a dry cotton swab. Reinstall the cooling plate, using the twist-and-lock motion, and turn on power.

ATTACHMENTS NOT WORKING?

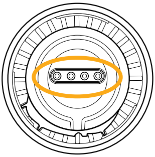
If your misting pod or InstaChill™ cooling plate is not working, ensure the metal contacts are clean and dry.

Use a dry microfiber cloth to gently wipe the metal contacts to remove any debris in all three locations shown below.

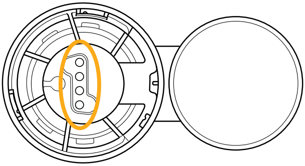
NOTE: These are electronic components. **DO NOT** use water or any liquid when cleaning.



Misting Pod
(Underside)



InstaChill™
Cooling Plate
(Underside)



ChillPill™
(Inside Motor Barrel)

If the issue persists, please visit **support.sharkninja.com** for additional support.

BATTERY REMOVAL AND DISPOSAL

This product contains an integral lithium battery (non-replaceable). DO NOT incinerate or compost the product with its integral battery. When the fan battery can no longer hold a charge, dispose of it or recycle it (with integral battery) in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

PRODUCT INFORMATION

DESCRIPTION	SYMBOL	VALUE	UNIT
Maximum Fan Flow Rate	F	2.4	m^3/min
Fan Power Input	P	15	W
Service Value	SV	0.16	(m^3/min) W
Standby Power Consumption	PSB	0.263	W
Fan Sound Power Level	LWA	72	dB(A)
Maximum Air Velocity	c	7.5	m/s
Measurement Standard for Service Value	IEC 60879		
Voltage	V	5	V ⎓
Current	I	3	A

WEAR IT. ATTACH IT.
KEEP IT CLOSE.

ChillPill accessories unlock all-new ways to hack the heat.

- Travel Case
- Clip
- Clamp
- Crossbody Strap
- Wristlet
- Sleeve

Shark
Shark

Shop all at **sharkninja.com/parts-support**

REGISTER YOUR PURCHASE

at registeryourshark.com.

Benefits of registering your product and creating an account:

Get easier, faster product support and access to warranty information.

Access troubleshooting and product care instructions.

Be among the first to know about exclusive product promotions.

TIP: You can find the model and serial numbers on the QR code label on the inside of the motor barrel.

Two Year Limited Warranty

The Two (2) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC.** Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of two (2) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

CA RESIDENTS ONLY:

The Two (2) Year Limited Warranty period begins on the original date of delivery or pick-up.

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to two (2) years from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as batteries, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **sharkninja.com/parts-support**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., not replacing the filters), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **support.sharkninja.com** for product care and maintenance self-help.

Our Customer

Service Specialists are also available at **1-855-427-5127** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at registeryourshark.com and have the product on hand when you call.
SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of $25.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-855-427-5127** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourshark.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® fan.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7

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