

IMPORTANT PRODUCT INFORMATION



FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS
COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER
INJURY OR DAMAGE.

Do not expose your device or adapter to liquids. If your device or adapter gets wet, carefully unplug all cables without getting your hands wet and wait for the device and adapter to dry completely before plugging them in again. Do not attempt to dry your device or adapter with an external heat source, such as a microwave oven or a hair dryer. If the device or adapter appear damaged, discontinue use immediately. Use only accessories supplied with the device to power your device. To avoid risk of electric shock, do not touch your device or any wires connected to your device during a lightning storm.

PRODUCT SPECIFICATIONS

Model Number: Ring Access Controller Pro
Electrical Rating: 5V ~ 1A
Temperature Rating: 32F to 122F (0C to 50C)

FCC Compliance: This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The party responsible for FCC compliance is:
Ring LLC, 1523 26th St., Santa Monica, CA 90404

If you wish to contact Ring visit www.ring.com/help, select Get More Support, and click Talk To Us.

Device Name: Ring Access Controller Pro
Model: Ring Access Controller Pro

RECYCLING YOUR DEVICE PROPERLY

In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of, or recycle, your device

in accordance with your local laws and regulations.
For information about recycling your device, go to www.amazon.com/devicesupport.

ADDITIONAL SAFETY & COMPLIANCE INFORMATION

For safety, compliance and other information regarding any device connected to your Ring Access Controller Pro, please consult the user manual and other information provided by the manufacturer of such smart home device.

Additional safety, compliance, recycling and other important information regarding your device can be found by visiting www.ring.com/regulatory

TERMS & POLICIES

This is a "Limited Warranty" which gives you specific legal rights. You may also have other rights, which vary from jurisdiction to jurisdiction. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the limitation or exclusion under this Limited Warranty may not apply to you. Please keep your dated sales receipt; it is required for all warranty requests. Any dispute or controversy regarding this Limited Warranty arising from your use of your Ring products will be resolved by final and binding bilateral arbitration in accordance with the "Dispute Resolution" section of the Terms of Service, found at www.ring.com/terms.

For a period of one (1) year from the date of purchase of your Ring product, or one (1) year from the date of receipt of your replacement Ring product (see Section II below for details), Ring LLC ("Ring") will, at its sole option, repair or replace any Ring products that malfunction due to defective parts or workmanship at no charge to you. This warranty is not transferable and applies only to the original consumer purchaser. Ring may, in its sole discretion, make any repair or replacement with new or refurbished product or components. If the product or component requiring repair or replacement is no longer available, Ring may, in its sole discretion, replace such product with a similar product of similar function.

ring

1523 26th St.
Santa Monica, CA 90404

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Access Controller Pro

Setup Steps

ring

Arrange installation

Thank you for purchasing Ring Access Controller Pro. This product must be installed by a certified professional installer. To arrange installation, visit: ring.com/installmyring

When your certified installer arrives, they can follow this link for detailed instructions: ring.com/acpinstall

Before your installer arrives

Prepare the Key by Amazon app

This app lets you control connected locks and configure Key by Amazon In-Gate Delivery for your Access Controller Pro.

You must sign into the Key by Amazon app **before installation begins** so you can accept the terms and conditions and get ready for install. Here's how:

1. Get the app from the app store on your mobile device. If you already have it, be sure to update it to the latest version.
2. Open the app and sign in with the same Amazon account you plan to use with Access Controller Pro.
3. Tap the button in the upper left corner to open the menu, then tap **Setup**.
4. Tap **Set Up a Residence**.
5. Tap **Add an access controller**.
6. Accept the terms and conditions.
7. Write down the provided Activation Code. You'll provide this to your installer when they arrive.

After installation

Force-quit and reopen the Key by Amazon app

Then, you'll see your new Access Controller Pro in the app, ready to use.

Please note: Amazon Delivery features may take 7–10 days to turn on after installation.

Set up the Ring App

You can also control certain Access Controller Pro functions without leaving the Ring app. To do this, you just need to set it up. Here's how:

1. Open the Ring app on your mobile device.
2. Tap **Set Up a Device**.
3. Tap **Locks and Access Controllers**.
4. Tap **Connect via Key by Amazon**.
5. Follow the in-app instructions to complete setup.

For additional help, call Ring Community Support at
1-800-656-1918