

ResScan Download Notes

Caution: Federal law restricts this device to sale by, or on the order of, a physician.

Software download notes:

- Your download will begin when you click on the download button above.
- You may need to click the yellow bar at the top of your browser window to accept the download.
- If a dialog box appears with the option to open/run or save, click save and choose a file location that you'll be able to remember later.
- Before you install ResScan, please make sure you have administrator privileges on the computer(s) where you intend to install the software, and write access to the installation directory.
- ResScan can be installed on Windows 7 Professional 32 and 64 bit, Windows 7 Home Premium 32 and 64 bit, Windows Server 2008 or Windows Server 2008 R2, Windows 8.1 Enterprise, Windows 8.1 Professional, Windows 8.1 Home Premium, Windows 10 Enterprise, Windows 10 Professional, Windows 10 Home.
- If installing on Windows Server 2008 or Windows Server 2008 R2, please refer to the Software Installation Guide for installation information and instructions.
- If storing ResScan patient folders to a remote server or drive, please ensure that you have write/read access to this location.
- If you are unsure of any of these items, contact your computer administrator before proceeding.

Installation:

- Close all other applications on your computer before beginning the ResScan installation.
- Locate and open the file location where you saved the software download.
- Double-click on the file, or right-click and select open, to begin the automatic installation process.
- Follow the instructions on the screen.
- During installation, you'll be asked to choose a Complete or Custom installation. Choose Custom to change the installation directory from the default location.
- During installation, a dialog will ask you whether you want to install the drivers for the ResScan USB Adapter (S9 devices), ResScan Data Card Reader (S8 devices) and ResMed USB Direct Connection (Stellar).
- If you are installing ResScan on Windows 7, Windows 8.1 or Windows 10: Please select the drivers to install based on the therapy devices you wish to connect. This is the preferred method of installing drivers that aren't already installed on your machine.
- If you are installing ResScan on Windows Server 2008 or Windows Server 2008 R2: Please do not select any of the drivers. Ensure that all boxes are unchecked.

- When the installation program has completed copying all the necessary files to your computer, the Installation Completed dialog box is displayed.
- Click the Finish button to close the Installation Completed dialog box.
- Note: Existing custom reports are not deleted during the upgrade.
- Your computer may need to be restarted. If a dialog box prompts you to restart, you must do so to use ResScan.

You will now be able to start ResScan using the icon on your desktop. You can also launch ResScan using the Windows Start menu.

Troubleshooting

Upgrading from a previous version of ResScan:

- If you're updating an existing version of ResScan, the program will need to access the original installation files before it can be used. If you encounter any errors when running ResScan after an upgrade, please uninstall ResScan from the Control Panel and run the installation again.