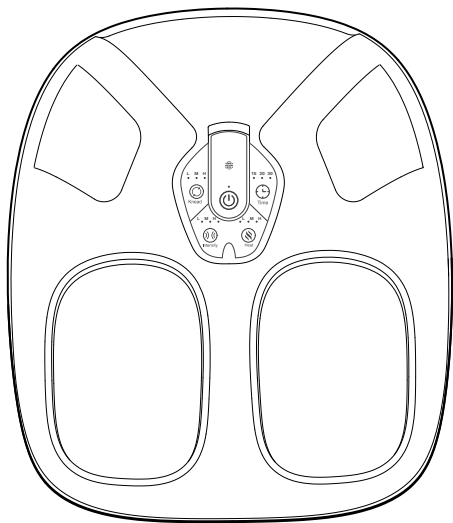


RENPHO



Shiatsu Foot Massager

User Manual

Model: R-WMF09

Thank you for selecting the RENPHO Shiatsu Foot Massager! Please read this user manual carefully and use the device only as directed. RENPHO accepts no responsibility for any cause of injuries due to misuse or negligence to follow the instructions outlined. Please keep this manual for future reference.

IMPORTANT INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING.

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. **WARNING** - To reduce the risk of burns, fire, electric shock, or injury to persons.
 - a) This appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
 - b) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
 - c) Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
 - d) Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
 - e) Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
 - f) Do not carry this appliance by supply cord or use cord as a handle.
 - g) Keep the cord away from heated surfaces.

- h) Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- i) Never drop or insert any object into any opening.
- j) Do not use outdoors.
- k) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- l) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 4. The appliance is only to be used with the power supply unit provided with the appliance.
- 5. The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
- 6. **WARNING:** Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- 7. **WARNING:** Do not stand on or in appliance. Use only while seated.
- 8. The device is intended for household use only and not intended for medical use. It should not be used in treatment or alleviation of disease or abnormal physical state.

About the Battery



- 1. Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children.
- 2. Do NOT dispose of batteries in household trash or incinerate.
- 3. Even used batteries may cause severe injury or death.
- 4. Call a local poison control center for treatment information.
- 5. Clean the battery contacts and also those of the equipment prior to battery installation.

6. Non-rechargeable batteries are not to be recharged.
7. Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
8. Ensure the batteries are installed correctly according to polarity (+ and -).
9. Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
10. Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
11. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.
12. Do not expose the appliance or battery to excessive temperatures.
13. Always select the correct size and type of battery most suitable for the intended use. Information provided with the equipment to assist correct battery selection should be retained for reference.
14. In case of ingestion of a cell or battery, seek medical assistance promptly. Swallowing lithium coin cells or batteries can cause chemical burns, perforation of soft tissue, and in severe cases can cause death. They must be removed immediately if swallowed.
15. Do not allow children to replace batteries without adult supervision.
16. Do not force discharge batteries. Do not deform batteries. Do not dispose of batteries in fire.
17. Exhausted batteries should be immediately removed from equipment and properly disposed of. When discharged batteries are kept in the equipment for a long time, electrolyte leakage can occur causing damage to the equipment and/or personal injury.
18. A lithium battery with a damaged container should not be exposed to water.
19. Store unused batteries in their original packaging away from metal objects. If already unpacked, do not mix or jumble batteries.

20. Do not use modified or damaged batteries.
21. Be aware of the risk of terminals of the battery-operated appliance or battery being short-circuited by metal objects.

SAVE THESE INSTRUCTIONS

ABOUT THE PRODUCT

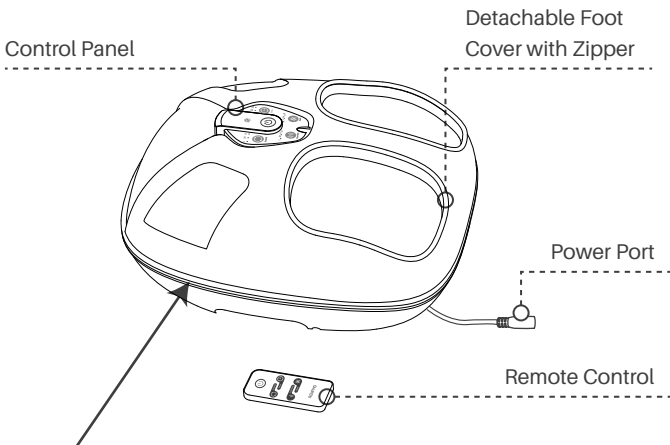
1. What's in the Box

- 1 × Shiatsu Foot Massager
- 1 × Power Adapter
- 1 × Remote Control

2. Technical Specifications

Product Name: Foot Massager
Model: R-WMF09
Input: 12V $\overline{\text{---}}$ 2A
Rated Power: 24W
Rated Voltage: AC 100-240V, 50/60Hz
Auto-off Timer: 15 / 20 / 30 Min
Product Weight: 5.3 lbs / 2.4 kg
Product Size: 15.5 x 12.5 x 7.5 in
/ 38.9 x 33.3 x 17 cm

3. Product Overview



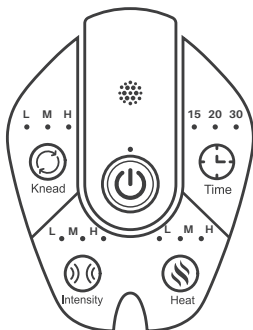
Note: Do not unzip the foot massager.

USING THE PRODUCT

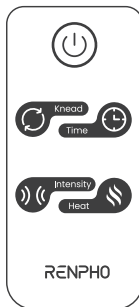
***Do not use the device for more than 30mins each time.**

***Do not stand up while massaging.**

1. Connect the device to the power adapter and plug it into a power outlet. Once the device is plugged in, the power indicator will flash, indicating that the device is in standby mode.
2. Use the Control Panel or Remote Control to operate the device. Remove the isolation strip from the remote control before the first use.
3. The device automatically recalls the last set massage mode (kneading intensity, air intensity and heat level) once turned on again.



Control
Panel



Remote
Control



Press to turn on/off the device.

When the device is turned on, the Heat (High), Knead Intensity (Low), Air Intensity (Low) and Timer (15mins) will be activated by default.



Press to toggle knead intensity: Low, Medium, High and OFF.



Press to toggle air intensity: Low, Medium, High and OFF.



Press to toggle massage duration: 15, 20 and 30 minutes.



Press to toggle heat level: Low, Medium, High and OFF.

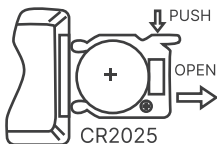
Note:

1. Unplug the device after each use.
2. Each time the button is pressed, the device will emit a beep to indicate successful operation.
3. This device has three functions: kneading, compression, and heating. Each function can be used separately or in combination.
4. If all three functions (kneading, compression, and heating) are disabled, the device will automatically enter standby mode after 10 seconds of inactivity.

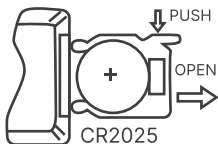
5. For optimum performance of the remote control, point the remote control directly at the control panel while using the device.
6. To prolong the battery life, remove the battery from the remote control when not in use for a long time.

REPLACE THE BATTERY

1. For AU Only
 - a. Use a screwdriver to unscrew the fixing screw on the battery compartment.
 - b. Push the locking tab on the bottom edge of the remote control and hold it.
 - c. Pull the battery door out and install a CR2025 battery.
 - d. Push the battery door back in and tighten the fixing screw.
- Tip: Keep the "+" symbol on the battery facing upwards when placing the battery in the battery door.

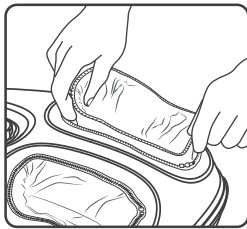
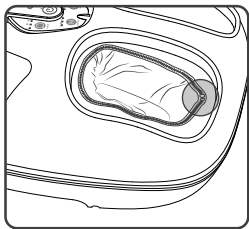


2. For Not AU
 - a. Push the locking tab on the bottom edge of the remote control and hold it.
 - b. Pull the battery door out and install a CR2025 battery.
- Tip: Keep the "+" symbol on the battery facing upwards when placing the battery in the battery door.



MAINTENANCE AND CLEANING

1. It is prohibited for non-professional personnel to repair the device or replace its parts.
2. Place and store the device in a cool and dry environment. Do not expose the device to direct sunlight. Keep away from humidity, heat and/or corrosive gas.
3. Do not place any heavy objects on the device.
4. Keep the device clean. Unplug the device before cleaning.
5. Use a soft, damp cloth to wipe the main body for daily cleaning. To wipe the stains caused by oil or cosmetics, use a soft, damp cloth with a neutral detergent or special detergent for leather. Never immerse the device in water or other liquids.
6. The foot covers are detachable and washable. Unzip and wash them. Do not use the device if the covers are detached.



TROUBLESHOOTING GUIDE

Problem	Cause	Solution
Power-on failure.	The power plug is not connected properly.	Reconnect the plug to the outlet and check the power indicator.
The device shuts off suddenly.	The timer runs out.	Restart it for another session.
The heating function is not working well.	The device takes time to heat up gradually to avoid discomfort caused by rapid heating.	Wait several minutes after turning on the device.
The kneading/air pressure function is not working well.	Fail to adjust the knead/air intensity to a suitable level.	Press the Kneading/Air Intensity button to select an intensity level according to your preference.
The remote control does not work.	The insulating strip of the remote control is not removed.	Remove the insulating strip from the remote control.

WARRANTY POLICY

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:

<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty.

If you choose not to register your product, it will not diminish the product warranty.

CUSTOMER SERVICE

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.



TEL: +1(844) 417 0149 (US&CA)

Monday-Friday 9:00AM-4:30PM

1800 MY RENPHO (1800 69 7367) (AU ONLY)

Monday-Friday 9:00AM-6:00PM (AEST)

+44(0)7434 666088 (UK ONLY)

Monday-Friday 9:00AM-5:00PM (GMT)



Email: support@renpho.com (US&CA)

support-au@renpho.com (AU)

support-eu@renpho.com (UK&EU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

1. Meaning of the crossed-out wheeled bin symbol



The crossed-out wheeled bin symbol means that you are legally obliged to dispose of these appliances separately from unsorted municipal waste, i.e. old appliances must be disposed of separately from household waste.

Batteries or rechargeable batteries that are not permanently installed must be removed beforehand and disposed of separately.

2. Options for returning old appliances

Owners of WEEE can return or collect it within the framework of the possibilities set up and available by public waste management authorities to ensure proper disposal.



1. The symbol of the crossed-out garbage can on batteries or accumulators indicates that they must not be disposed of in household waste at the end of their life.
2. You are legally obliged to return old batteries and accumulators after use. You can do this free of charge at a retail store or other collection point in your area. Addresses of suitable collection points can be obtained from your city or local government.
3. Batteries may contain substances that are harmful to the environment and human health. The separate collection and recycling of old batteries and accumulators is intended to avoid negative effects on the environment and human health.
4. Please avoid the generation of waste from old batteries as far as possible, e.g. Please avoid littering public spaces by not carelessly leaving batteries or electrical and electronic equipment containing batteries.



Hereby, Shenzhen Ruiyi Business Technology Co., Ltd. declares that this equipment complies with Directive 2014/30/EU, Directive 2014/35/EU, Directive 2011/65/EU, The Electrical Equipment (Safety) Regulations 2016, The Electromagnetic Compatibility Regulations 2016, Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012, and other relevant provisions. The full text of the Declaration of Conformity can be obtained at the following internet address:

<https://renpho.eu/pages/compliance-data>

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Regulatory Compliance

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

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