



RAM PROMASTER CITY

2019 QUICK REFERENCE GUIDE

KEYS

KEY FOB



Key Fob

- 1 — Unlock
 - 2 — Lock
 - 3 — Cargo Unlock
-

LOCKING AND UNLOCKING THE DOORS

Cargo Vehicle (Canada)

Push and release the lock button once to lock all the doors.

Push and release the unlock button once to unlock the front two doors.

Push and release the cargo unlock button once to unlock the cargo area (side lateral sliding doors and rear doors).

Cargo Vehicle (US) – Passenger Vehicle (All)

Push and release the lock button once to lock all the doors.

Push and release the unlock button once to unlock all doors.

Push and release the cargo unlock button once to unlock the cargo area.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

IGNITION

IGNITION POSITION MODES

The key can be turned to three different positions:



Ignition Switch Positions

1. STOP — (OFF/LOCK)

- Engine off.
- Key extractable.

- Some electrical devices (e.g. sound system, power door locking system, etc.) can operate.
2. MAR — (ACC/ON/RUN)
- Driving position.
 - All electrical devices are enabled.
3. AVV — (START)
- Engine starting (unstable position).

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

SPEED CONTROL

SPEED CONTROL OPERATION

When engaged, the Speed Control takes over accelerator operations at speeds greater than 25 mph (40 km/h).

The Speed Control buttons are located on the right side of the steering wheel.



Speed Control Switches

- 1 — On/Off
 - 2 — Resume (+)/Accel
 - 3 — Set (-)/Decel
 - 4 — Cancel
-

To Activate

Push the on/off button. The Cruise Control Set Indicator Light in the instrument cluster display will illuminate. To turn the system off, push the on/off button a second time. The Cruise Control Set Indicator Light will turn off. The system should be turned off when not in use.

To Set A Desired Speed

Turn the Speed Control on. When the vehicle has reached the desired speed, push the SET (-) button and release. Release the accelerator and the vehicle will operate at the selected speed.

NOTE:

The vehicle should be traveling at a steady speed and on level ground before pushing the SET (-) button.

To Deactivate

A soft tap on the brake pedal, pushing the CAN button, or normal brake pressure while slowing the vehicle will deactivate Speed Control without erasing the set speed memory. Pushing the on/off button or turning the ignition switch OFF erases the set speed in memory.

To Resume Speed

To resume a previously set speed, push the RES (+) button and release. Resume can be used at any speed above 25 mph (40 km/h).

To Increase Speed

When the Speed Control is set, you can increase speed by pushing the RES (+) button.

PARKSENSE

To Decrease Speed

When the Speed Control is set, you can decrease speed by pushing the SET (-) button.

To Accelerate For Passing

Press the accelerator as you would normally. When the pedal is released, the vehicle will return to the set speed.

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PARKSENSE REAR PARK ASSIST

If an object is detected behind the rear bumper while the vehicle is in REVERSE, a chime will sound. The chime rate will change depending on the distance of the object from the rear bumper, getting faster as the object approaches. The chime will sound continuously when the distance between the vehicle and the detected object is less than 12 inches (30 cm).

PARKVIEW REAR BACK-UP CAMERA

You can see an on-screen image of the rear of your vehicle whenever the gear selector is put into REVERSE. The ParkView Rear Back-Up Camera image appears on the display screen located on the center stack of the instrument panel.

NOTE:

If the display screen appears foggy, clean the camera lens located on the rear of the vehicle above the license plate.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

WINDSHIELD WIPER/WASHER FEATURES

WINDSHIELD WIPERS AND WASHERS

The windshield wiper/washer lever is located on the right side of the steering column. There are five different modes of operation for the front windshield wipers. The windshield wiper lever can be raised or lowered to access the modes.

NOTE:

The windshield wipers/washers will only operate with the ignition in the ON/RUN position.



Wiper Washer Lever

- 1 — Pull For Front Washer
 - 2 — Push For Rear Washer
 - 3 — Rotate For Front Wiper Speeds
 - 4 — Lift For Mist
-

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

INSTRUMENT CLUSTER DISPLAY

INSTRUMENT CLUSTER DISPLAY CONTROLS

The instrument cluster display features a driver interactive display that is located in the instrument cluster. Pushing the controls on the right side of the steering column allows the driver to select vehicle information and Personal Settings.

NOTE:

Not all menus are available when the vehicle is in drive. The vehicle must be in park to access all menu screens.



Instrument Cluster Display Controls

- Push the **up** arrow button to scroll upward through the main menus (Speed Beep, Trip B Data, Buzzer Volume, Seat Belt Buzzer, Service, Exit Menu) and sub menus.
- Push the **down** arrow button to scroll downward through the main menus and sub menus (Speed Beep, Buzzer Volume, Exit Menu).

- Push the **MENU** button for access to main menus. Push the **MENU** button again to access sub menus or to select a personal setting in the setup menu. Push and hold the **MENU** button for two seconds to reset features.
- Push and hold the **MENU** button for two seconds to reset the displayed/selected feature.

INSTRUMENT CLUSTER DIMMING

NOTE:

The instrument cluster display dimmer switch can only be used to adjust the brightness when the headlights are turned on.

To adjust the brightness, proceed as follows:

1. Push and release the **up** or **down** button to set the required brightness level.
2. Briefly push and release the **MENU** button to go back to the menu screen or push and hold the **MENU** (approximately one second) to go back to the main screen without storing settings.

SPEED BEEP

This function makes it possible to set the vehicle speed limit (MPH or km/h). When this limit is exceeded the driver is immediately alerted.

To set the desired speed limit, proceed as follows:

- Briefly push the **MENU** button: the display will show the wording (SPEED BEEP)
- Push the **MENU** button to select speed limit activation (On) or deactivation (Off)
- If the function has been activated (On), push the **up** or **down** arrow buttons to select the desired speed limit and then push **MENU** to confirm.

NOTE:

Setting is possible between 20 and 125 MPH (30 and 200 km/h), according to the previously set unit. The setting will increase/decrease by 5 units each time the **up** or **down** arrow button is pushed. Hold down either the **up** or **down** arrow button to automatically increase/decrease the setting rapidly. Complete the adjustment with single pushes of the button when you approach the desired value.

- Push the **MENU** button briefly to return to the menu screen or hold the button down to return to the standard screen without storing.

To cancel the setting, proceed as follows:

- Briefly push the **MENU** button, (On) will flash on the display
- Push the **down** arrow button, (Off) will flash on the display
- Push the **MENU** button briefly to return to the menu screen or hold the button down to return to the standard screen without storing.

TRIP BUTTON

The **TRIP** button, located on the right steering column stalk, can be used to display and to reset the previously described values

- A short button push displays the different values.
- A long button push resets the system and then starts a new trip.

Trip Functions

Both trip functions are resettable (reset—start of new trip).

“Trip A” can be used to display the figures relating to:

- Range
- Trip distance A
- Average Economy A
- Instantaneous Economy
- Average speed A
- Travel time A (driving time)
- Reset Trip B

“Trip B” can be used to display the figures relating to:

- Trip distance B
- Average Economy B
- Average speed B
- Travel time B (driving time)
- Reset Trip B

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

TIRE SERVICE KIT

DESCRIPTION

If a tire is punctured, you can make a first emergency repair using the Tire Service Kit located under the passenger front seat. Tire punctures of up to 1/4" (6 mm) can be repaired; the kit can be used in all weather conditions. Do not remove the foreign object from the punctured tire, i.e., screw or nail.



Tire Service Kit Components

- 1 — Sealant Bottle
 - 2 — Pressure Gauge
 - 3 — Power Plug (Located Behind Storage Door)
 - 4 — Power Button
 - 5 — Sealant Hose (Clear)
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For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

SEATS

HEATED SEATS

On some models, the front driver and passenger seats may be equipped with heaters in both the seat cushions and seatbacks. The controls for the front heated seats are located on the lower outboard side of the seat.



Heated Seat Switch

Push the button once to turn on the heated seats. The LED on the button turns on when the heated seat is on. Push the button a second time to shut the heating elements off.

NOTE:

- This feature is allowed **only** with ignition key at MAR (ACC/ON/RUN) position.
- Once a heat setting is selected, heat will be felt within two to five minutes.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

RADIO OFF DELAY

DESCRIPTION AND PROCEDURE

The "Radio Off Delay" feature is a setting located within the settings of your Uconnect 3/3 NAV with 5-inch display radio. When this setting is selected, the radio will remain on for the selected amount of time when the engine has been shut off. To cancel the feature, at any time, open any of the vehicle's doors. Use the following procedure to access the "Radio Off Delay" feature:

1. Push the "Settings" faceplate button to display the menu setting screen.
2. Press the "Engine Off Options" button on the touchscreen to display the settings within.
3. With "Radio Off Delay" displayed, select the desired option of a 0 or 20 minute delay.

FRONT USB PORT/AUDIO JACK (AUX) PORT

USB PORT



USB Port And AUX Jack

- 1 — AUX Jack
2 — USB Port

- This feature allows an iPod or external USB device to be plugged into the front USB port.

- The USB port supports certain iPod and iPhone devices. The front USB port also supports playing music from external USB devices. Some iPod software versions may not fully support the USB port features. Please visit Apple's website for iPod software updates.
- Connect your iPod or compatible device using a USB cable connected to the USB port. USB memory sticks with audio files can also be used. Then audio from the device can be played on the vehicle's sound system while providing the artist, track title, and album information on the radio display.
- When connected, the iPod/USB device can be controlled using the radio or steering wheel audio controls to play, skip to the next or previous track, browse, and list the contents.

AUX/AUDIO JACK

The AUX/audio jack provides a means to connect a portable audio device, such as an MP3 player, to the vehicle's sound system. This requires the use of a 3.5 mm stereo audio patch cable. AUX mode is entered by pushing the Media button. Once in Media mode, select the AUX button when the audio jack is connected. Volume on the connected device may need to be adjusted to optimize audio quality.

RAM TOOL BOX MOBILE APP

NOTE:

The Owner's Mobile App content is applicable to vehicles sold in the U.S. market and are not available from the Canadian App Store or Google Play Store.

KEY FEATURES

- Owner Information For Your Vehicle
- Accident Assistant
- Online Service Scheduling
- Roadside Assistance
- Maintenance History
- And More

To get this FREE application, go directly to the App Store or Google Play Store and enter the search keyword "RAM TOOLBOX".

The RAM TOOLBOX Application is the essential app for owners of Ram brand vehicles. The app puts driver and lifestyle information right in the palm of your hand, anywhere you go. Whether it's providing information about specific product features, taking a tour through your vehicle's equipment, staying up to date on your vehicle's health, knowing what steps to take following an accident, or scheduling your next appointment, we know you'll find the app an important extension of your Ram vehicle. Simply download the FREE app, select your make and model and enjoy the ride.

FEATURES/BENEFITS

- Available for free on iOS and Android smartphones and tablets.
- Select Ram brand vehicles from model year 2011 to current model year.
- You can also add other Chrysler, Dodge, Jeep, FIAT, or Alfa Romeo vehicles.*
- Easy access to vehicle information anywhere you go using categories, bookmarks, search and an A-Z index.
- Vehicle information such as operating instructions, maintenance, service history, vehicle controls and emergency procedures.
- Find a dealer or an FCA-certified repair facility.
- Easily document and email an accident report.
- A parking reminder that allows you to drop a pin on your location and navigate back to your vehicle.
- Contact customer care with one click.
- Access to vehicle heritage, parts, accessories, and social media networks.
- Schedule your next service appointment.
- Available in English and Spanish.

*App supports selected vehicles from model year 2011 to present.

To get this FREE application, go directly to the App Store or Google Play Store and enter the search keyword "RAM TOOLBOX".



WHETHER IT'S PROVIDING information about specific product features, taking a tour through your vehicle's heritage, knowing what steps to take following an accident or scheduling your next appointment, we know you'll find the app an important extension of your RAM vehicle.

SIMPLY DOWNLOAD the app, select your make and model and enjoy the ride. To get this app, go directly to the App Store® or Google Play® Store and enter the search keyword "ram toolbox" (U.S. residents only).

WWW.RAMTRUCKS.COM/EN/OWNERS (U.S.) provides special offers tailored to your needs, customized vehicle galleries, personalized service records and more. To get this information, just create an account and check back often.

GET WARRANTY AND OTHER INFORMATION ONLINE – you can review and print or download a copy of the Owner's Manual, Navigation/Uconnect manuals and the limited warranties provided by FCA US LLC for your vehicle by visiting **WWW.MOPAR.COM** (U.S.) or **WWW.OWNERS.MOPAR.CA** (Canada). Click on the applicable link in the "Popular Topics" area of the **WWW.MOPAR.COM** (U.S.) or **WWW.OWNERS.MOPAR.CA** (Canada) homepage and follow the instructions to select the applicable year, make and model of your vehicle.

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