QUICK START GUIDE



PROMASTER / PROMASTER EV


Light Controls
Wiper/Washer Lever
USB Ports
Power Inverter
Electric Park Brake
Radio On/Off Button
Wireless Charging Pad
Instrument Cluster Display & Phone Control Buttons
Cruise Control Buttons

Keyless Enter 'n Go™ & Passive Entry

LOCK & UNLOCK YOUR VEHICLE WITH EASE

Your vehicle is equipped with a key fob that supports Passive Entry, Remote Keyless Entry, Keyless Enter 'n Go™, and Remote Start.

WHILE THE KEY FOB IS WITH YOU:

Press the Passive Entry button next to the door handle to lock the vehicle.

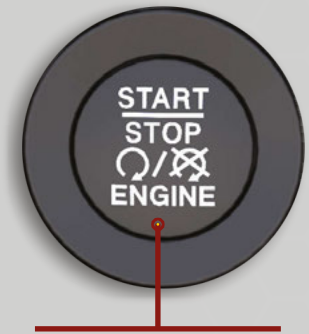
Press the Passive Entry button to unlock the vehicle.



KEEP IN MIND:

The button on the driver's side front door handle will unlock the front doors only, and the button on the rear handle will unlock the load compartment doors only. This can be adjusted within Uconnect Settings.

You can also turn Passive Entry off within Uconnect Settings, as well as change the lock setting between “All Doors” or “Approach”. The Approach setting will lock/unlock the approached door only.



Ignition Button

To start your engine:

1. The transmission must be in PARK (P)
2. Press and hold the brake pedal while pushing the ENGINE START/STOP ignition button once
3. If the engine does not start, place the ignition in the OFF position and wait 10-15 seconds before trying again

Electric Park Brake

The Electric Park Brake is located on the instrument panel, to the left of the steering wheel. You can engage it in two ways:

- Manually, by applying the Electric Park Brake switch
- Automatically, by enabling the Auto Park Brake feature in Uconnect Settings



Electric Park Brake Switch

Pair a Phone



1. Make sure wireless connectivity is enabled on your mobile device
2. With the vehicle in the ON/RUN position, press the Phone button on the vehicle's touchscreen menu bar
3. Press "Device Manager"
4. Select "Add Device"
5. Follow the prompts on your phone and on the touchscreen

Troubleshooting

1. Perform a reset by holding the power button on the radio for 15 seconds
2. Reboot your phone
3. Remove the paired phone
4. Follow the Pair a Phone steps above to set up phone

CONNECT YOUR APPS

Connect your smartphone to the media USB port or pair your smartphone within "Device Manager".

The Android Auto™ or Apple CarPlay® icon will replace the phone icon on the touchscreen.

KEEP IN MIND:

For Android™ Users, if the Android Auto™ app was not previously downloaded, it will download the first time you plug in your device.

For Apple® Users, Apple CarPlay® is only compatible with iPhone® 5 or later and requires Siri being enabled in "Settings".

Ready to remove a phone or audio device?

1. Press the Device Manager button on the touchscreen
2. Press the Settings gear icon next to the phone or device you wish to remove
3. Press "Delete Device". The device should be removed
4. On your phone's wireless connectivity or Set Up menu, remove the saved Uconnect radio



Connected Services

WITH CONNECTED SERVICES YOU CAN...

- Lock Your Vehicle
- Unlock Your Vehicle
- Remote Start Your Vehicle
- Cancel Remote Start
- Activate Your Horn

ACTIVATE YOUR REMOTE SERVICES

1. Press “Apps” on the touchscreen.
2. Press “Activate Services”.
3. Press “Activate Now”.
4. There are two ways to activate: via email or via an agent. On the next screen, you can either enter your name and email, or press “Call An Agent” to directly speak with an agent.

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**Requires an active RAM Connect subscription

Registration is simple. Scan the QR code below and provide your email address to get started.

Scan me (U.S. Residents Only)*

*Canadian residents are not required to create a profile, as one is created when a RAM Connect account is activated.

GET PERSONALIZED BY REGISTERING

Uconnect 5/5 NAV

ACCESS YOUR MEDIA, PHONE, COMFORT AND VEHICLE SETTINGS, AND NAVIGATION

HOME — Customize your Home page with shortcut widgets. Now you can access your favorite radio stations and your smartphone on the same screen!

MEDIA — Listen to all of your favorite radio stations, including SiriusXM®, and play music from your USB or wireless connectivity device.

PHONE — Pair your smartphone and make hands-free calls or send hands-free messages to any of your contacts.

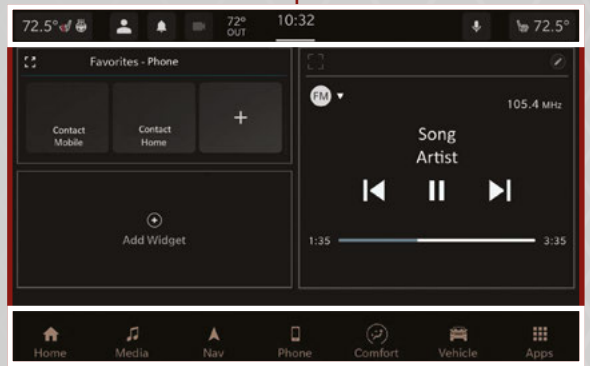
NAVIGATION — Having trouble finding a place? Enter an address or search from multiple points of interest to navigate anywhere using Uconnect.

COMFORT — Too hot? Too cold? Set your vehicle's temperature through several climate control options. Activate automatic climate control to keep your vehicle at the temperature you want.

VEHICLE — Access radio and vehicle settings, like changing the radio display or adjusting the brightness of the interior lights.

APPS — Access any app installed on your Uconnect system.

Swipe down to customize Profile options



Press and drag an icon to rearrange

Scan For Uconnect Overview Video

Voice Recognition

USE YOUR VOICE TO CONTROL UCONNECT

To begin, push the Voice Recognition button on the steering wheel.
If activated within vehicle settings, you can also say the vehicle's "Wake Up" word, "Hey, Uconnect" or "Hey, Ram", without pushing any buttons.

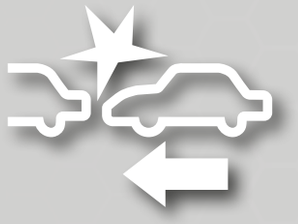
KEEP IN MIND:
There may be an inconsistent volume between different audio sources.

Scan For Voice Recognition Video

GET TO KNOW YOUR RADIO

Forward Collision Warning (FCW) With Mitigation

FCW with Mitigation can provide both audible and visual warnings, and may also apply a brake jerk to warn you of a potential frontal collision. The warnings and limited braking are intended to provide you with enough time to react, and avoid or mitigate a potential collision.



The system can be turned on or off by pressing the Forward Collision button on your touchscreen. You can also use your touchscreen to adjust the system's sensitivity and active braking status.

Select between the following **sensitivity** settings:

- Near
- Medium
- Far

Select between the following **brake** settings:

- Warning & Braking
- Only Warning
- Off

The **Pedestrian Emergency Braking (PEB) system** is a subsystem of FCW that provides audible and visual warnings, and may apply automatic braking when it detects a potential frontal collision with a pedestrian. You can turn the PEB system on or off through your radio.

ParkSense Active Park Assist

ALLOW YOUR VEHICLE TO PARALLEL OR PERPENDICULAR PARK FOR YOU!

The Active Park Assist system will guide you safely into a parking spot by identifying a proper parking space, providing audible and visual instructions in the instrument cluster display, and controlling your steering wheel.

P ON

Turn the **ParkSense Active Park Assist system** on and off using the ParkSense Active Park Assist button. You can switch parking maneuvers through your instrument cluster display using the arrows on the left side of the steering wheel.



KEEP IN MIND:

Active Park Assist is a Semi-Automatic system. The driver controls the accelerator, gear selector, and brakes.

Scan For Active Park Assist Video

Wireless Charging Pad



The wireless charging pad is equipped with an anti-slip mat to hold your mobile phone in place, and an LED indicator light. Place the device inside the prepared area.

YOUR VEHICLE MAY BE EQUIPPED WITH A 15W 3A QI® WIRELESS CHARGING PAD FOR YOUR SMARTPHONE

KEEP IN MIND:

- The charging pad will not work if any door is open, regardless if the engine is running.
- Having multiple applications open on the phone will reduce charging efficiency.
- In the event the phone starts to overheat, the phone may shut down during the charging process.

For the wireless pad to work properly:
Remove the phone's protective case and place within the outline shown on the pad.

LED INDICATOR STATUS

No Light: Charging pad is idle or searching for a device.

Blue Light: Device is detected and is charging.

Red Light/Flashing: Internal error, or foreign object is detected.

Green Light: Device has completed battery charging (if device is equipped to transmit this information).

ProMaster EV (Electric Vehicle)

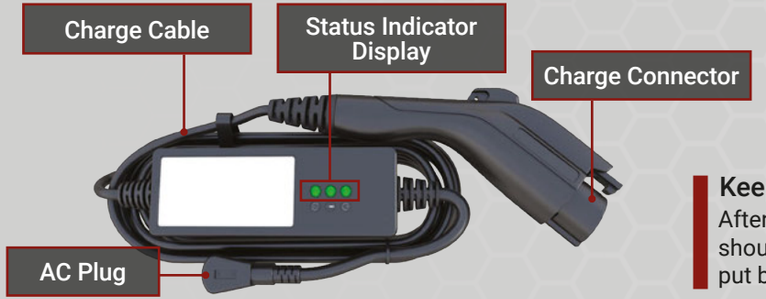
Your EV can be charged with an industry standard SEA J1772 charge inlet for both **AC Level 1 (120v)** and **AC Level 2 (240v)** charging.

Note: Using a Level 1 charger takes approximately 14 hours to charge.

Charging Tips & Tricks

- Before charging, ensure the vehicle is in park first.
- Your vehicle is ready to charge when the green indicator lights are showing.
- Always insert the AC plug prongs of the Portable Charging Cordset into a grounded wall outlet first.
- The Charge Connector charges the vehicle through the vehicle's charge inlet.

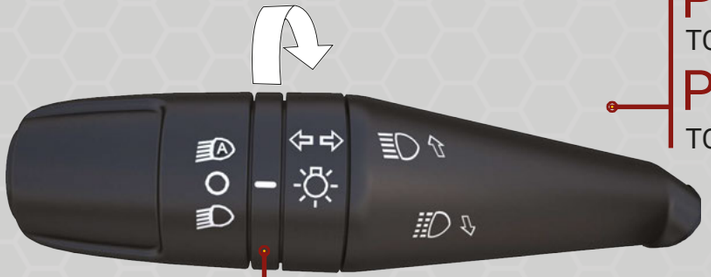




It is good practice to keep the ignition in the OFF position while conducting Level 1 charging to minimize any additional vehicle loads the EVSE has to support.

Keep your charging pack healthy:
After use, the Portable Charging Cordset should be placed in the storage bag and put back in the cargo storage area.

Lights & Wipers



PUSH FORWARD
TO ACTIVATE HIGH BEAMS

PULL & RELEASE
TO USE FLASH-TO-PASS

ROTATE
TO TURN ON LOW BEAMS OR AUTOMATIC HEADLIGHTS

Front Wipers



- OFF
- INT
- LOW
- HIGH

PUSH UP
TO MIST THE WINDSHIELD

PULL BACK
TO ACTIVATE THE FRONT WINDSHIELD WASHER

Scan For Wipers Video

Power Folding Mirrors

USE A SWITCH ON THE DRIVER'S DOOR PANEL TO FOLD/UNFOLD YOUR MIRRORS

NORMAL DRIVING
POSITION

Push the switch to the **left** and the mirrors will return to the normal driving position.

FOLD IN
POSITION

Push the switch to the **right** and the mirrors will fold in.

KEEP IN MIND:
If the mirrors are manually folded, the mirror head may appear loose. If the mirror head or pivot exhibits a slight amount of play, the mirror should be power folded closed, then power folded open (this may require multiple button pushes).



Heated Seats

THE CONTROLS FOR THE FRONT HEATED SEATS ARE LOCATED ON THE LOWER OUTBOARD SIDE OF THE SEAT



ON

Push the button once to turn on the heated seats and the button will illuminate.



OFF

Push the button a second time to turn off the heated seats.

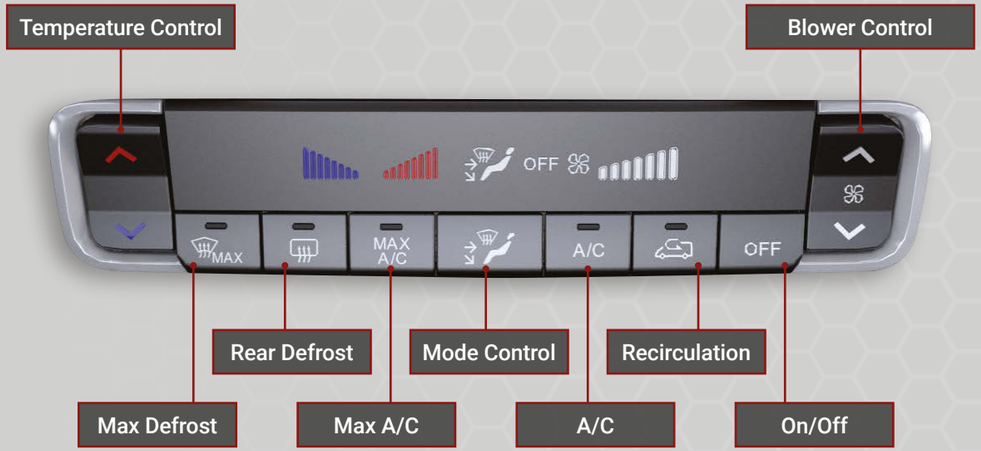
KEEP IN MIND:
The feature is only available with the ignition in the ON/RUN position.

ONCE THE HEAT SETTING IS SELECTED, HEAT WILL BE FELT WITHIN

2-5 minutes



Climate Controls



TIP:
Press the red arrow button to increase the temperature of the cabin. Press the blue arrow button to decrease the temperature. Press the white up arrow to increase the blower speed, or press the white down arrow to decrease the blower speed.

Scan For Climate Control Video

CONTROL YOUR CLIMATE & HEAT YOUR SEAT

Warning & Indicator Lights

	Air Bag		Battery Charge		BRAKE		Brake Temperature Overheated (EV)		Door Open
	Electric Motor And Controller Over Temperature (EV)		Electronic Power Steering (EPS) Fault		Electronic Throttle Control (ETC)		Engine Temperature		Generic
	Hood Open		Oil Pressure		Plug Status Charging System Fault (EV)		Propulsion Battery State Of Charge Low (EV)		Rear Cargo Door Open
	Seat Belt Reminder		Service Electrical System (EV)		Swivel Seat Unlocked		Torque Limited (EV)		Traction Battery Fault (EV)
	Transmission Fault		Vehicle Security		Acoustic Vehicle Alerting System (AVAS) Fault (EV)		Adaptive Cruise Control (ACC) Fault		Anti-Lock Brake System (ABS)
	Battery Temperature Hot (EV)		Electronic Stability Control (ESC)		Electronic Stability Control (ESC) OFF		Engine Check/ Malfunction		Exterior Light Failure
	Forward Collision Warning (FCW) OFF		Fuel Cut Off Failure		Fuel Cut Off		Immobilizer Fail/ VPS Electrical Alarm		Keyless System Failure
	Low Fuel		Propulsion Battery State Of Charge Mid (EV)		Rain Sensor Failure		Service Active Lane Management		Service Forward Collision Warning (FCW)
	Service Required/ Call For Service		Speed Limiter Fail		Swivel Seat Fail		Tire Pressure Monitoring System (TPMS)		Traction Battery Cut-Off (EV)
	TOW/HAUL		Towing Hook Breakdown		Transmission Temperature		Active Lane Management		Active Speed Limiter
	Automatic High Beam		Cruise Control		Front Fog Light		Parking/Headlights On		Plug Status Plugged In
	Propulsion Battery State Of Charge High (EV)		Ready To Drive (EV)		Turn Signal		Active Lane Management		Active Speed Limiter Ready
	Adaptive Cruise Control (ACC) Set With Target		Speed Warning		High Beam				

For additional information on any of the topics in this publication, please refer to your Owner's Manual.

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