

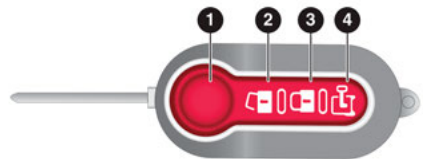


RAM PROMASTER

2020 QUICK REFERENCE GUIDE

KEY FOB

KEY FOB FEATURES



Key Fob

- 1 — Mechanical Key Release Button
- 2 — Driver/Passenger Unlock Button
- 3 — Lock Button
- 4 — Cargo Lock/Unlock Button

Locking And Unlocking The Doors

- Push the lock button once to lock all the doors.
- Push the unlock button once to unlock both the driver and passenger doors.

- To unlock the cargo area doors, push the cargo area door lock switch located on the driver door trim panel.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

PARKSENSE

PARKSENSE REAR PARK ASSIST

If an object is detected behind the rear bumper while the vehicle is in REVERSE, a chime will sound. The chime rate will change depending on the distance of the object from the rear bumper, getting faster as the object approaches. The chime will sound continuously when the distance between the vehicle and the detected object is less than 12 inches (30 cm).

PARKVIEW REAR BACK UP CAMERA

You can see an on-screen image of the rear of your vehicle whenever the gear selector is put into REVERSE. The ParkView Rear Back Up Camera image appears on the display screen located on the center stack of the instrument panel.

NOTE:

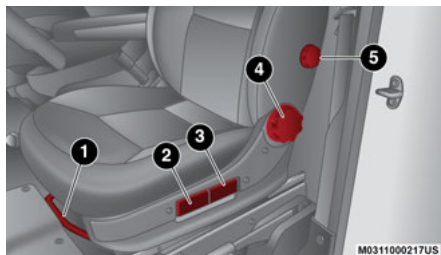
If the display screen appears foggy, clean the camera lens located on the top rear of the vehicle below the center light.

SEATS

SEAT FEATURES

Forward And Rearward Adjustment

The adjusting bar is at the front of the seat, near the floor. Pull the bar upward to move the seat forward or rearward. Release the bar once the seat is in the desired position. Then, using body pressure, move forward and rearward on the seat to be sure that the seat adjusters have latched.



Driver's Seat

- 1 — Forward/Rearward Adjustment Bar
- 2 — Front Height Adjusting Lever
- 3 — Rear Height Adjusting Lever
- 4 — Recliner Adjusting Knob
- 5 — Lumbar Adjustment Knob

Lumbar Support — If Equipped

This feature allows you to increase or decrease the amount of lumbar support. The lumbar control knob is located on the rear upper outboard side of the driver's seatback. Rotate the control forward to increase and rearward to decrease the desired amount of lumbar support.

Height Adjustment (Without Swivel Seat) — If Equipped

The height adjusting levers are located on the center outboard side of the seat. Lift the front lever with little or no weight applied to the seat, to raise the front on the seat. Lift the front lever with weight applied to the seat to lower it. Follow these instructions for the rear lever to adjust the rear of the seat.

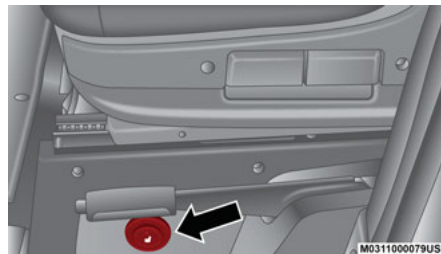
Height Adjustment (With Swivel Seat) — If Equipped

The height adjusting knobs are located on the center outboard side of the seat. Rotate the front knob to adjust the front of the seat up or down. Rotate the rear knob to adjust the rear of the seat up or down.

Recliner Adjustment

The recliner knob is on the rear outboard side of the seat. To recline the seatback, lean back, rotate the knob rearward to position the seatback as desired. To return the seatback to its normal upright position, lean forward, rotate the knob forward until the seatback is in the upright position.

Heated Seats — If Equipped



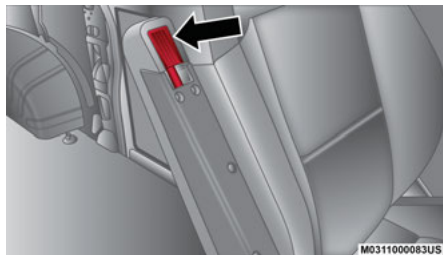
Heated Seat Switch

On some models, the front driver and passenger seats may be equipped with heaters in both the seat cushions and seatbacks. The controls for the front heated seats are located on the lower outboard side of the seat.

To Turn Heated Seats On/Off

1. Push the switch once to turn on the heated seats.
2. Push the switch a second time to shut the heating elements off.

ADJUSTABLE ARMRESTS — IF EQUIPPED



Adjuster Wheel

The seat adjustable armrest can be raised and adjusted for height. Underneath the front of the armrest is the adjuster wheel which will adjust the height of the armrest up or down.

Turn the adjuster wheel to the right or left to adjust the height of the armrest up or down.

MIRRORS

POWER FOLDING MIRRORS — IF EQUIPPED

The switch for the power folding mirrors is located on the driver's door panel below the power mirror controls. The power fold mirrors are designed to be folded and unfolded using the power folding switch.

Operation

- Push the switch to the right and the mirrors will fold in.
- Push the switch to the left and the mirrors will return to the normal driving position.

To Reset The Power Folding Mirror

1. Push the switch to the right and the mirrors will fold in to the closed position.
2. Push the switch to the left and the mirrors will return to the open position.

NOTE:

The intended use of the power fold mirrors is by pushing the buttons to fold and unfold the mirrors. Only manually fold the mirrors when necessary.

Forward Folding

Mirrors can be folded forward manually or by accidental impact. In this case, it is possible to restore to position both ways, manually and electrically.

INSTRUMENT CLUSTER DISPLAY

INSTRUMENT CLUSTER DISPLAY CONTROLS

The instrument cluster display features a driver interactive display that is located in the instrument cluster. Pushing the controls on the instrument panel on the left side of the steering column allows the driver to select vehicle information and Personal Settings.

NOTE:

Some settings are not available when the vehicle is in motion.



Instrument Cluster Display Controls

- Push the **up** arrow button to scroll upward through the main menus (Speed Beep, Buzzer Volume, Exit Menu) and submenus.
- Push the **down** arrow button to scroll downward through the main menus and submenus.
- Push the **MODE** button for access to main menus, submenus or to select a personal setting in the setup menu.
- Push and hold the **MODE** button for two seconds to reset displayed/selected features that can be reset.

INSTRUMENT CLUSTER DIMMING

With the headlights on, and without entering into the menu, push the **up** or **down** arrow button to increase or decrease the brightness of the instrument panel, graphics, and command buttons.

NOTE:

The instrument cluster display dimmer switch can only be used to adjust the brightness when the headlights are turned on.

SPEED BEEP

This function makes it possible to set the vehicle speed limit (mph or km/h). When this limit is exceeded the driver is immediately alerted.

To set the desired speed limit, proceed as follows:

- Briefly press the **MODE** button: the display will show the wording (Speed Beep)
- Push button to select speed limit activation (On) or deactivation (Off)

- If the function has been activated (On), push the **up** or **down** arrow buttons to select the desired speed limit and then push **MODE** to confirm.

NOTE:

Setting is possible between 20 and 120 mph (30 and 195 km/h), according to the previously set unit. The setting will increase/decrease by 5 units each time the **up** or **down** arrow button is pushed. Hold down either **up** or **down** arrow button to automatically increase/decrease the setting rapidly. Complete the adjustment with single push of the button when you approach the desired value.

- Push the **MODE** button briefly to return to the menu screen or hold the button down to return to the standard screen without storing.

To cancel the setting, proceed as follows:

- Briefly push the **MODE** button, (On) will flash on the display
- Push the **down** arrow button, (Off) will flash on the display
- Push the **MODE** button briefly to return to the menu screen or hold the button down to return to the standard screen without storing.

IN CASE OF EMERGENCY

INTERIOR BULB REPLACEMENT

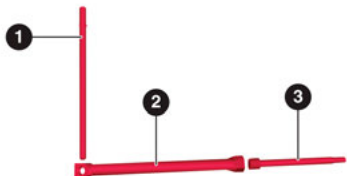
For proper interior bulb replacement procedures, refer to “Bulb Replacement” in “In Case Of Emergency” located in the Owner’s Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

JACKING AND TIRE CHANGING

WINCH OPERATION

Removing The Spare Tire

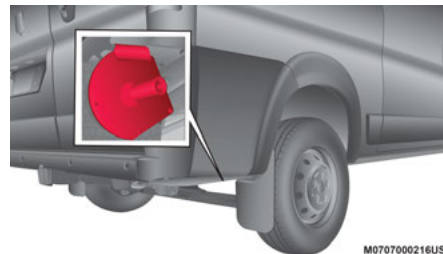
1. Remove the spare tire before attempting to jack up the vehicle. Attach the lug bolt adapter to the winch extension and insert it into the winch mechanism.



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Jack Tools

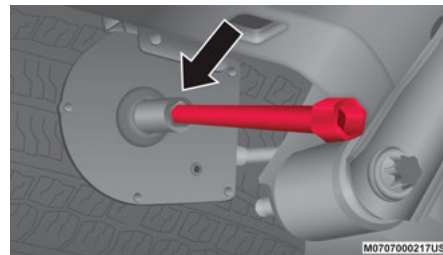
- 1 — Wrench Handle
- 2 — Lug Bolt Adapter
- 3 — Winch Extension



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Winch Location

The winch mechanism is located under the rear of the vehicle to the right of the spare tire.



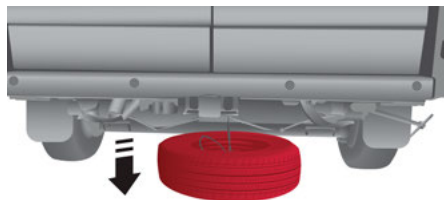
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Winch Extension

2. Rotate the wheel wrench handle counter-clockwise until the spare tire is on the ground with enough cable slack to allow you to pull it out from under the vehicle.

NOTE:

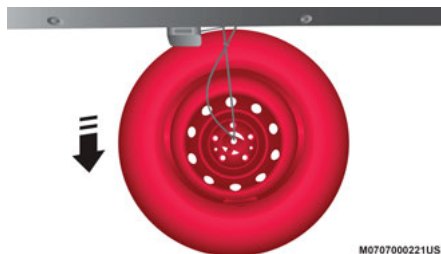
The winch mechanism is designed for use with the winch extension tube only. Use of an air wrench or other power tools is not recommended and can damage the winch.



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Lowering Spare Tire

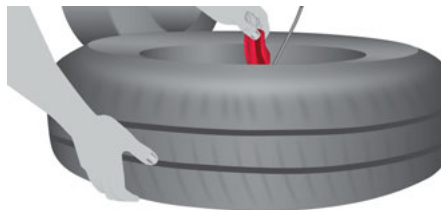
3. Pull the spare tire out from under the vehicle to gain access to the spare tire retainer.



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Spare Tire

4. Lift the spare tire with one hand to give clearance to tilt the retainer at the end of the cable.



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Lifting Spare Tire

5. Pull the retainer through the center of the wheel.



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Retainer

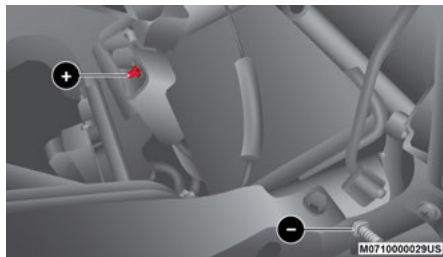
JUMP STARTING

JUMP STARTING PROCEDURES

The vehicle's jump starting remote posts are located under the hood, in the engine compartment on the driver's side.

NOTE:

If access to the battery is needed, an access panel on the driver's side floor will allow for battery access.



Remote Battery Posts

(+) — Remote Positive (+) Post

(-) — Remote Negative (-) Post

Connecting The Jumper Cables

1. Connect the positive (+) end of the jumper cable to the remote positive (+) post of the discharged vehicle.

NOTE:

The remote positive (+) post is located in the engine compartment on the driver's side under the cover of the Front Power Distribution Center.

2. Connect the opposite end of the positive (+) jumper cable to the positive (+) post of the booster battery.
3. Connect the negative end (-) of the jumper cable to the negative (-) post of the booster battery.
4. Connect the opposite end of the negative (-) jumper cable to the remote negative (-) post of the discharged vehicle.

NOTE:

The remote negative (-) post is located in the front of the engine compartment on the driver's side.

5. Start the engine in the vehicle that has the booster battery. Let the engine idle a few minutes and then start the engine in the vehicle with the discharged battery.

6. Once the engine is started, disconnect the jumper cables in the reverse sequence:

Disconnecting The Jumper Cables

1. Disconnect the negative end (-) of the jumper cable from the remote negative (-) post of the vehicle with the discharged battery.
2. Disconnect the opposite end of the negative (-) jumper cable from the negative (-) post of the booster battery.
3. Disconnect the positive end (+) of the jumper cable from the positive (+) post of the booster battery.
4. Disconnect the opposite end of the positive (+) jumper cable from the remote positive (+) post of the discharged vehicle.
5. Close the cover of the Front Power Distribution Center.

NOTE:

If frequent jump starting is required to start your vehicle, you should have the battery and charging system inspected at an authorized dealer. Use the provided remote battery posts provide to prevent any damage to your vehicle.

RAM TOOL BOX MOBILE APP

NOTE:

The Owner's Mobile App content is applicable to vehicles sold in the US market and are not available from the Canadian App Store® or Google Play Store.

KEY FEATURES

- Owner Information For Your Vehicle
- Accident Assistant
- Online Service Scheduling
- Roadside Assistance
- Maintenance History
- And More

To get this FREE application, go directly to the App Store® or Google Play Store and enter the search keyword "RAM TOOLBOX".

The RAM TOOLBOX Application is the essential app for owners of Ram brand vehicles. The app puts driver and lifestyle information right in the palm of your hand, anywhere you go. Whether it's providing information about

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FEATURES/BENEFITS

- Available for free on iOS and Android™ smartphones and tablets.
- Select Ram brand vehicles from model year 2011 to current model year.
- You can also add other Chrysler, Dodge, Jeep®, FIAT, or Alfa Romeo vehicles.*
- Easy access to vehicle information anywhere you go using categories, bookmarks, search and an A-Z index.
- Vehicle information such as operating instructions, maintenance, service history, vehicle controls and emergency procedures.
- Find a dealer or an FCA-certified repair facility.

- Easily document and email an accident report.
- A parking reminder that allows you to drop a pin on your location and navigate back to your vehicle.
- Contact customer care with one click.
- Access to vehicle heritage, parts, accessories, and social media networks.
- Schedule your next service appointment.
- Available in English and Spanish.

*App supports selected vehicles from model year 2011 to present.

To get this FREE application, go directly to the App Store® or Google Play Store and enter the search keyword "RAM TOOLBOX".







WHETHER IT IS PROVIDING information about specific product features, taking a tour through your vehicle's heritage, knowing what steps to

take following an accident or scheduling your next appointment, we know you'll find the app an important extension of your Ram vehicle.

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GET WARRANTY AND OTHER INFORMATION ONLINE –

you can review and print or download a copy of the Owner's Manual, Navigation/Uconnect manuals and the limited warranties provided by FCA US LLC for your vehicle by visiting

WWW.MOPAR.COM (U.S.) or **WWW.OWNERS.MOPAR.CA** (Canada).

Click on the applicable link in the "Popular Topics" area of the **WWW.MOPAR.COM** (U.S.) or **WWW.OWNERS.MOPAR.CA** (Canada) homepage and follow the instructions to select the applicable year, make and model of your vehicle.



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