

Radio Instruction Manual

Uconnect

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UCONNECT INTRODUCTION

UCONNECT 5/5 NAV

This radio manual includes information for the Uconnect 5 With 7-inch Display, Uconnect 5/5 NAV With 8.4-inch Display, Uconnect 5/5 NAV With 10.1-inch Display, Uconnect 5/5 NAV With 10.25-inch Display, Uconnect 5 NAV With 12-inch Display, and Uconnect 5/5 NAV With 12.3-inch Display.

Use this QR code to access your digital experience.





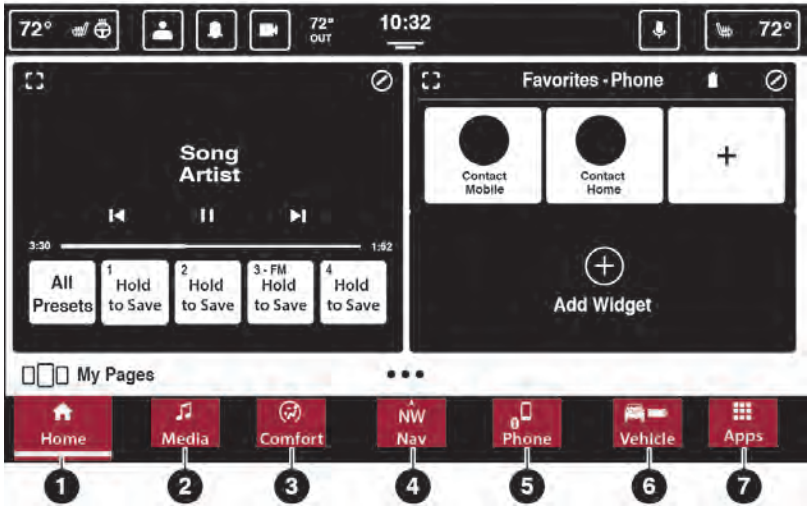
Uconnect 5 With 7-inch Display

1 — Home Button
2 — Radio/Media Button
3 — Comfort Button
4 — Phone Button
5 — Vehicle Button
6 — Apps Button



Uconnect 5/5 NAV With 8.4-inch Display

1 — Home Button
2 — Radio/Media Button
3 — Comfort Button
4 — Navigation Button (If Equipped)
5 — Phone Button
6 — Vehicle Button
7 — Apps Button



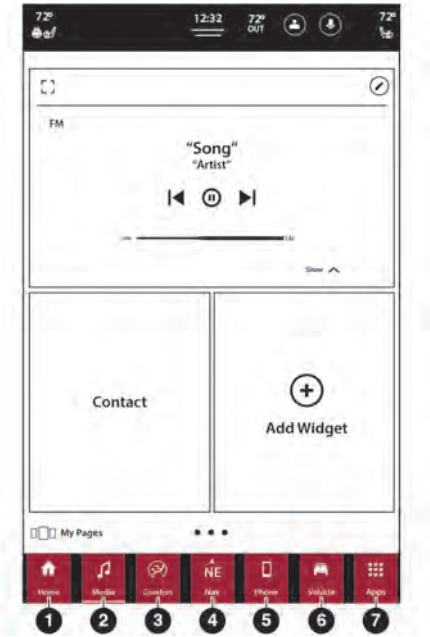
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display

1 — Home Button
2 — Radio/Media Button
3 — Comfort Button
4 — Navigation Button (If Equipped)
5 — Phone Button
6 — Vehicle Button
7 — Apps Button



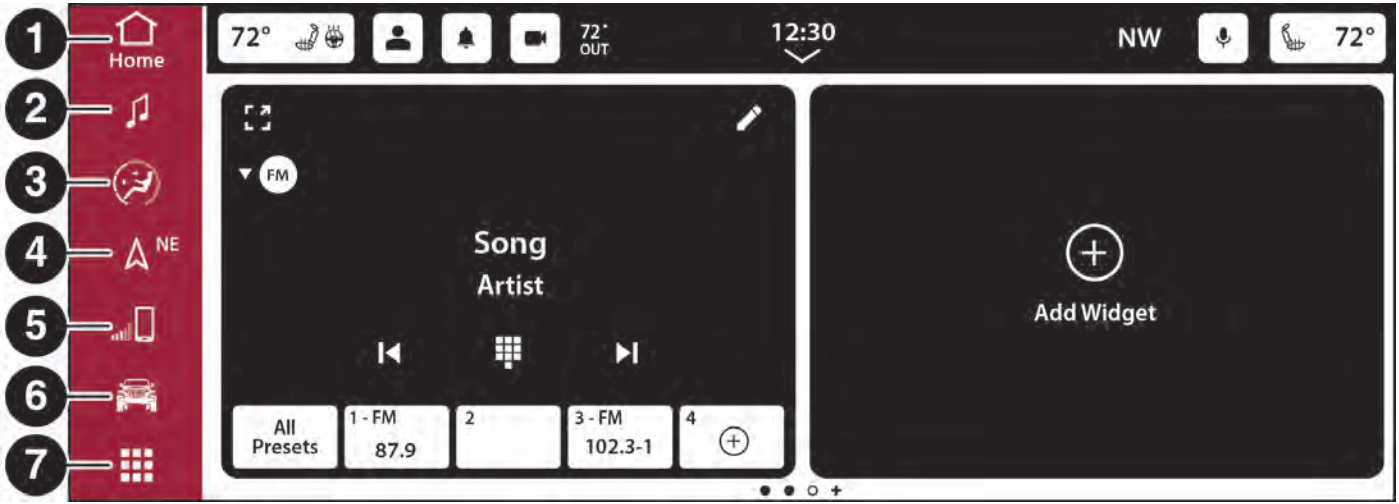
Uconnect 5/5 NAV With 10.25-inch Display

1 — Home Button
2 — Radio/Media Button
3 — Navigation Button (If Equipped)
4 — Phone Button
5 — Comfort Button
6 — Vehicle Button



Uconnect 5 NAV With 12-inch Display (Portrait)

1 — Home Button
2 — Radio/Media Button
3 — Comfort Button
4 — Navigation Button (If Equipped)
5 — Phone Button
6 — Vehicle Button
7 — Apps Button



Uconnect 5/5 NAV With 12.3-inch Display

1 — Home Button
2 — Radio/Media Button
3 — Comfort Button
4 — Navigation Button (If Equipped)
5 — Phone Button
6 — Vehicle Button
7 — Apps Button

NOTE:

- Uconnect screen images are for illustration purposes only and may not reflect exact software for your vehicle.
- If the Uconnect system is not responding properly, push the Power button on the instrument panel for a minimum of 15 seconds to reset the system. The ignition does not have to be OFF to perform this task.
- The button labels within the bottom bar can be turned on or off. When you are in a specific mode (Media Mode, Phone Mode, etc.), the category name will appear under the button icon.

Feature	Description
Home	Press the Home button on the touchscreen to access the radio Home screen. This screen will allow the user to set shortcuts and widgets for easy access for their favorite radio features. This screen can change depending on the selected profile.
Media	Press the Media button on the touchscreen to enter Media Mode and access the radio functions and external audio sources ⇨ page 55.
Phone	Press the Phone button on the touchscreen to enter Phone Mode and access the hands-free phone system ⇨ page 78.
Vehicle	Press the Vehicle button on the touchscreen to access specific vehicle features as well as vehicle settings. Refer to “Uconnect Settings” in “Multimedia” in your Owner’s Manual for further information.
Enter/Browse & Tune/Scroll — If Equipped	Push the ENTER/BROWSE button on the faceplate to accept a highlighted selection on the screen. Rotate the TUNE/SCROLL rotary knob on the faceplate to scroll through a list or tune a radio station.
Screen Off — If Equipped	Push the SCREEN OFF button on the faceplate to turn the screen on or off.
Mute — If Equipped	Push the MUTE button on the faceplate to turn the audio of the Radio system off. Push it again to turn the audio back on.
Volume And On/Off — If Equipped	Rotate the rotary knob to adjust the volume. Push the VOLUME and On/Off button on the faceplate to turn the system on or off.
Back — If Equipped	Press the Back button on the touchscreen to return to a previous menu or screen.
Apps	Press the Apps button on the touchscreen to view favorites, recently used, and all available apps downloaded to the system.
Comfort	Press the Comfort button on the touchscreen to enter Comfort Mode and access the climate controls and other comfort-related functions. Refer to “Climate Controls” in “Getting To Know Your Vehicle” in your Owner’s Manual for further information.
Nav (Navigation) — If Equipped	Press the Nav button on the touchscreen to enter Navigation Mode and use the system’s built-in navigation software ⇨ page 142.

CUSTOMIZABLE MENU BARS

The Radio system is equipped with a customizable Upper Status Bar and Menu Bar.

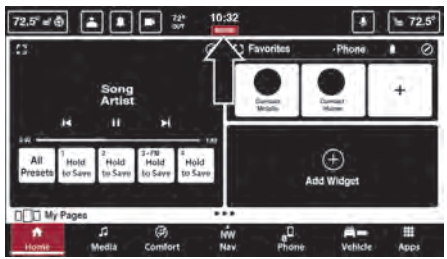
UPPER STATUS BAR



Uconnect 5 With 7-inch Display Upper Status Bar



Uconnect 5/5 NAV With 8.4-inch Display Upper Status Bar



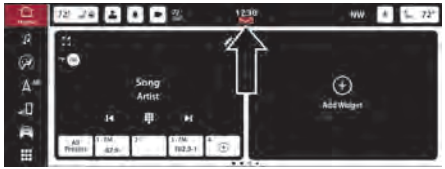
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Upper Status Bar



Uconnect 5/5 NAV With 10.25-inch Display Upper Status Bar



Uconnect 5 NAV With 12-inch Display (Portrait) Upper Status Bar



Uconnect 5/5 NAV With 12.3-inch Display Upper Status Bar

The Upper Status Bar contains customizable shortcuts to several Radio system features. To select a shortcut in the Upper Status Bar, follow these steps while the vehicle is not in motion:

1. Swipe downwards from the top of the touchscreen, or press the time. A list of available shortcuts will display.
2. Press and hold on the desired shortcut.
3. Drag the shortcut to one of the available shortcut boxes. If there was a previous shortcut occupying the box, it will be replaced by the new shortcut.
4. Press on the shortcut to open its applicable page. If you press the shortcut again, the page will close and return to the Home screen.



Uconnect 5 With 7-inch Display Changing The Upper Status Bar



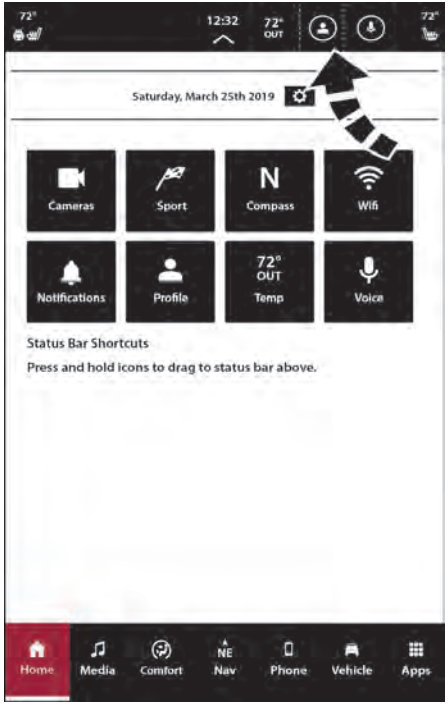
Uconnect 5/5 NAV With 8.4-inch Display Changing The Upper Status Bar



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Changing The Upper Status Bar



Uconnect 5/5 NAV With 10.25-inch Display Changing The Upper Status Bar



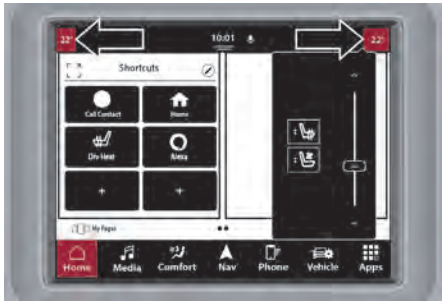
Uconnect 5 NAV With 12-inch Display (Portrait) Changing The Upper Status Bar



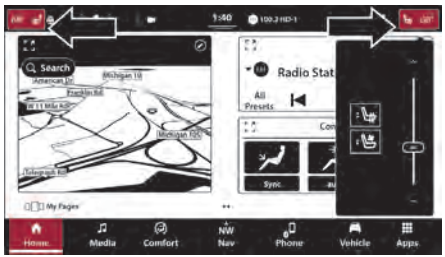
Uconnect 5/5 NAV With 12.3-inch Display Changing The Upper Status Bar

Dragging an icon out of the Upper Status Bar will remove it and leave the space blank.

If equipped, the driver and passenger comfort control shortcuts can be selected to display temperature sliders, controls for heated or vented seats, and the heated steering wheel. Press the comfort control shortcut; a dropdown will display the available options. The driver and passenger temperature sliders can be set independently of each other.



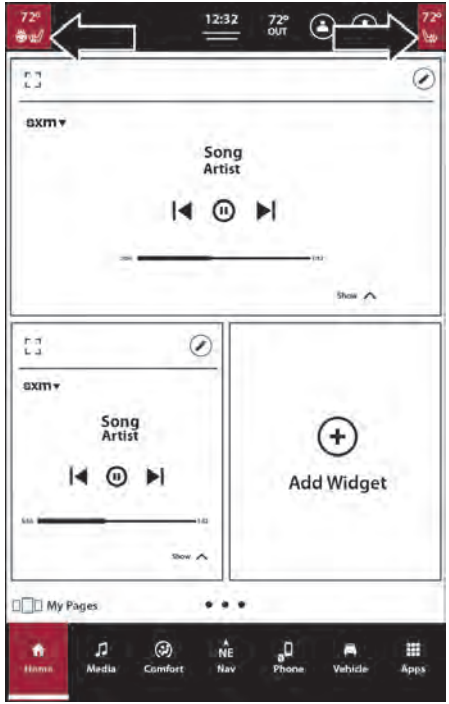
Uconnect 5/5 NAV With 8.4-inch Display Climate Pop-up Location



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Climate Pop-up Location



Uconnect 5/5 NAV With 10.25-inch Display Climate Pop-up Location



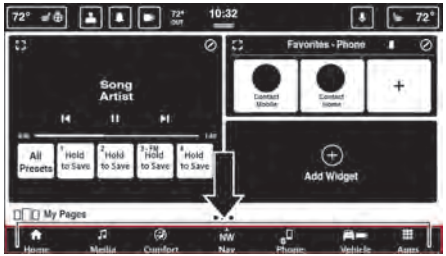
Uconnect 5 NAV With 12-inch Display (Portrait) Climate Pop-up Location



Uconnect 5/5 NAV With 12.3-inch Climate Pop-up Location



Uconnect 5 With 7-inch Display



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display

NOTE:

- Up to three shortcuts can be customized on the Upper Status Bar.
- Customization is only active when the car is stationary. If an attempt is made to customize with the car in motion, or to resume driving without having completed the operation, a warning message will appear on the touchscreen and the operation will be ended.

MENU BAR

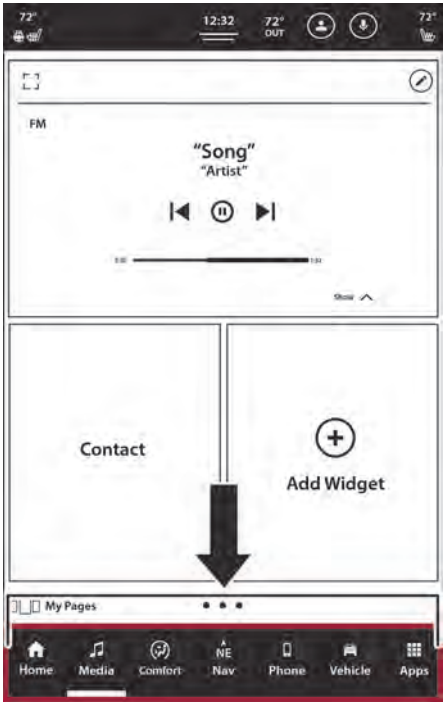
The Menu Bar contains the menu icons for the Radio system. These icons can be rearranged to the user's preference. To edit the Menu Bar, follow these steps:



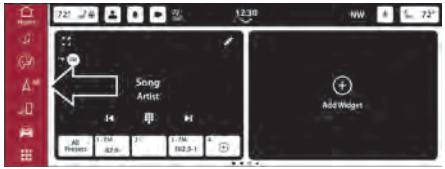
Uconnect 5/5 NAV With 8.4-inch Display



Uconnect 5/5 NAV With 10.25-inch Display



Uconnect 5 NAV With 12-inch Display (Portrait)



Uconnect 5/5 NAV With 12.3-inch Display

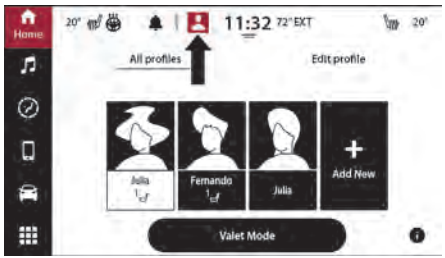
1. Press and hold, and then drag the selected icon to the desired location in the Menu Bar.
2. Release the selected icon. It will now occupy the new location. Each icon will navigate you to different customizable features, settings, and more:

Home		• Widgets • Pages
Media		• Sources, Now Playing • Audio Settings • Rear Seat Entertainment (if equipped)
Nav — If Equipped		• Addresses • Map • Destination
Phone		• Recent Calls • Favorite Contacts • Text Messages • Pair Phones
Comfort		• Front Settings • Rear Settings • Massage
Vehicle		• Settings • Controls

App Drawer — If Equipped	Apps	• 3rd Party Apps • System Apps • Apps By Category

NOTE:

- The icons in the Menu Bar cannot be deleted, and new icons cannot be added.
- This feature is only available if the vehicle is in PARK.
- Double tapping one of the icons in the Menu Bar will display its sub-selections. Some examples are, double tapping the Media icon will display the most recently tuned to media source and double tapping the Phone icon will display a list of the connected phones.



Uconnect 5 With 7-inch Display Profile Menu



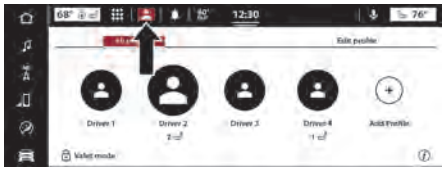
Uconnect 5/5 NAV With 8.4-inch Display Profile Menu

PROFILES

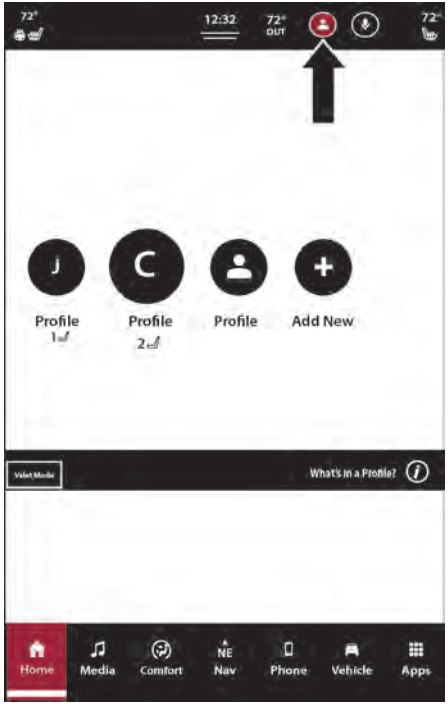
The Uconnect 5 Radio system can create up to five User Profiles. These Profiles will save user-specific settings and presets. You can swap between Profiles through the Profile menu. By pressing the “i” button in the Profile Creation menu, the user can review what features are saved to a Profile.



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Profile Menu



Uconnect 5/5 NAV With 10.25-inch Display Profile Menu



Uconnect 5 NAV With 12-inch Display (Portrait) Profile Menu



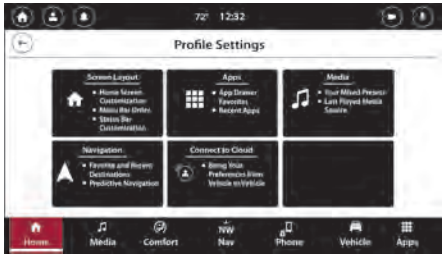
Uconnect 5/5 NAV With 12.3-inch Display Profile Menu

The saved features are:

- **Memory Seat — If Equipped**
  - Seat Position
  - Massage Seat Preferences
- **Screen Customization**
  - Home Screen Customization
  - Menu Bar Order
  - Status Bar Customization
- **Apps**
  - App Drawer Favorites
  - Recent Apps
- **Media**
  - Your Presets
  - Last Media Source
  - Audio Settings
- **Navigation**
  - Favorite Destinations
  - Recent Destinations
  - Nav Settings
- **Bluetooth®**
  - Favorite Devices
- **Notification**
  - Notification Settings



Uconnect 5 With 7-inch Display Saved Settings Through Profiles



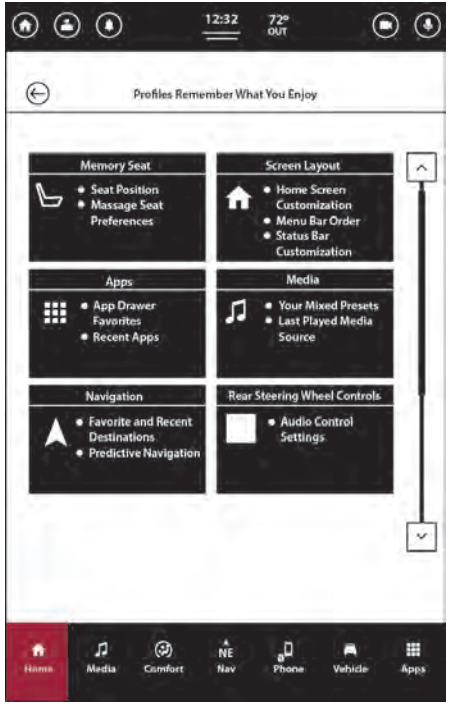
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Saved Settings Through Profiles



Uconnect 5/5 NAV With 8.4-inch Display Saved Settings Through Profiles



Uconnect 5/5 NAV With 10.25-inch Display Saved Settings Through Profiles



Uconnect 5 NAV With 12-inch Display (Portrait) Saved Settings Through Profiles



Uconnect 5/5 NAV With 12.3-inch Display Saved Settings Through Profiles

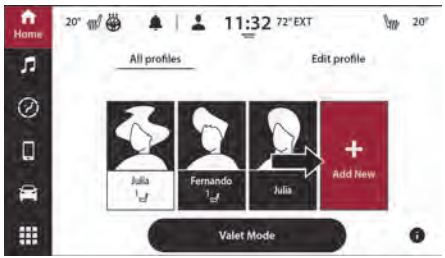


Uconnect 5/5 NAV With 8.4-inch Display Add New Button



Uconnect 5/5 NAV With 10.25-inch Display Add New Button

CREATING A NEW PROFILE



Uconnect 5 With 7-inch Display Add New Button



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Add New Button



Uconnect 5 NAV With 12-inch Display (Portrait) Add New Button



Uconnect 5/5 NAV With 12.3-inch Display Add New Button

To create a new Profile:

1. Press the Apps button, then the Driver Profile button in the Menu Bar, or press the Down Arrow button, then the Profiles button in the Upper Status Bar.
2. Press the Status Bar Profile icon to enter the Profile screen.
3. On the All Profiles tab, press “Add New”.
4. Using only letters and numbers, type in a profile name. The profile name has a maximum of 12 characters.
5. Press “Next”.
6. Select a profile avatar. If an avatar is already in use by another profile, it will not be available to select.
7. Press “Save”.

NOTE:

- The newly created Profile will become the active Profile. Profiles will display based on the order in which they were created.
- When a new Profile is created, the Uconnect system will offer to walk you through a tutorial of the different features present in the radio. If you agree to the tutorial, you will learn how to change vehicle settings, pair your phone, and other features of the Uconnect 5 system.

Profile Setup Assistant

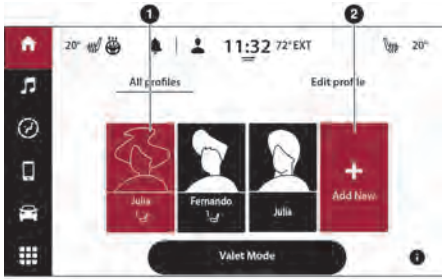
When you first use your new Uconnect 5 system, it will prompt you to set up your very first profile. By doing so, you will be able to change the name of the default profile (Driver 1), select an avatar, and view tutorials on the different features and functions of your new Uconnect 5 system.

1. From the prompt, press the Get Started button.
2. Use the keyboard to enter a Profile name. Press “Continue”.
3. Select an avatar from the list. Press “Save & Continue”.
4. If your Connected Personal Account is present, you can begin the account login process. If it is not present, a tutorials screen will launch, and you will be able to choose from the selectable videos available.

NOTE:

You can view the tutorials at any time by pressing the Tutorials button from the App Drawer on your Uconnect system.

SELECTING BETWEEN PROFILES



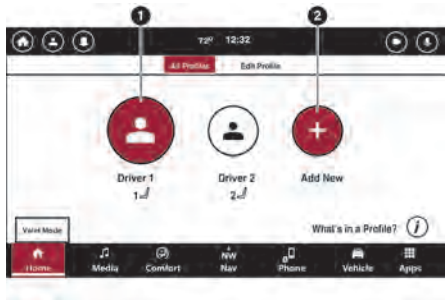
Uconnect 5 With 7-inch Display Selecting Between Profiles

1 — Profile One (Active Profile)
2 — Add New Button



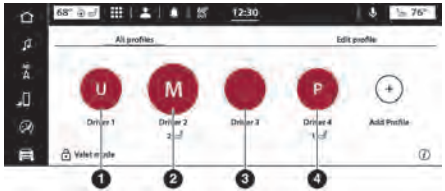
Uconnect 5/5 NAV With 8.4-inch Display Selecting Between Profiles

1 — Profile One (Active Profile)
2 — Add New Button



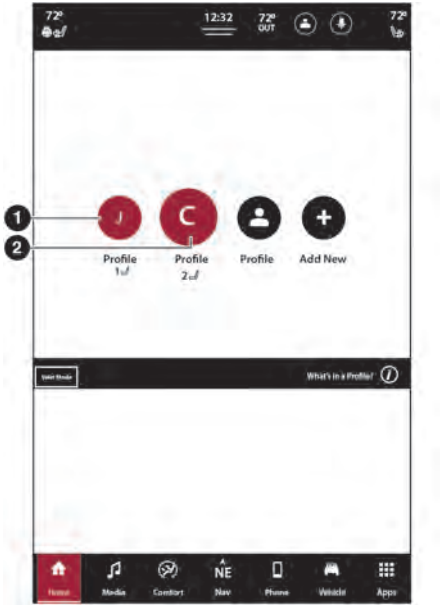
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Selecting Between Profiles

1 — Profile One (Active Profile)
2 — Profile Two



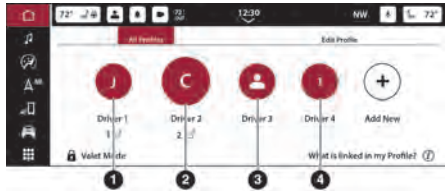
Uconnect 5/5 NAV With 10.25-inch Display Selecting Between Profiles

1 — Profile One
2 — Profile Two (Active Profile)
3 — Profile Three
4 — Profile Four



Uconnect 5 NAV With 12-inch Display (Portrait) Selecting Between Profiles

1 — Profile One (Active Profile)
2 — Profile Two



Uconnect 5/5 NAV With 12.3-inch Display Selecting Between Profiles

1 — Profile One
2 — Profile Two (Active Profile)
3 — Profile Three
4 — Profile Four

To select between the different Profiles:

1. Press the Apps button in the Menu Bar, or press the Down Arrow button in the Upper Status Bar.
2. Press the Driver Profile button in the All Apps tab or the Profiles button from the Upper Status Bar shortcut list.
3. On the All Profiles tab, select the desired profile.

NOTE:

When selecting between profiles, the system will display a pop-up indicating that a profile is loading. Once the profile has switched over, all items linked to that profile will display in the appropriate menus.

EDITING AND DELETING A PROFILE

After a Profile is created, you can edit a profile by following these steps:

1. Press the Apps button in the Menu Bar, or press the Down Arrow button in the Upper Status Bar.
2. Press the Driver Profile button in the All Apps tab or the Profiles button from the Upper Status Bar shortcut list.
3. On the All Profiles tab, select the desired Profile if it is not already active.
4. Once the desired Profile has loaded, or if it was already selected, press the Edit Profile tab. A list of available settings will display.
5. Press the desired setting to adjust it. Some settings will display pop-ups or redirect to another menu.



Uconnect 5 With 7-inch Display Edit Profile



Uconnect 5/5 NAV With 8.4-inch Display Edit Profile



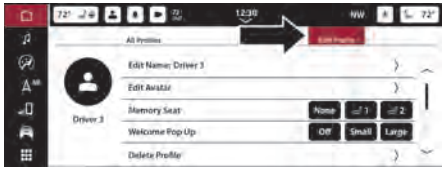
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Edit Profile



Uconnect 5/5 NAV With 10.25-inch Display Edit Profile



Uconnect 5 NAV With 12-inch Display (Portrait) Edit Profile



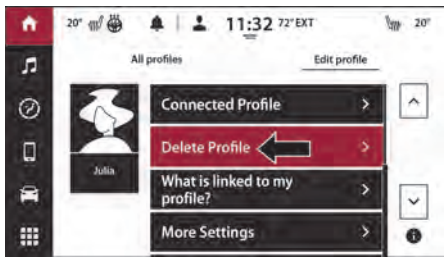
Uconnect 5/5 NAV With 12.3-inch Display Edit Profile

The settings are:

Setting Name	Description
Edit Name	Change the active Profile's name.
Change Avatar	Change the active Profile's avatar.
Welcome Pop-up	Change the display or size of the "Welcome" pop-up after the Profile has loaded.
Delete Profile	Remove the active Profile from the system.
What Is Linked To My Profile?	View a list of settings and features that will save to the active Profile.
More Settings	Access additional Profile settings, located within the vehicle's Settings tab. For more information on Uconnect Settings, refer to "Uconnect Settings" in "Multimedia" in your Owner's Manual.

Deleting A Profile

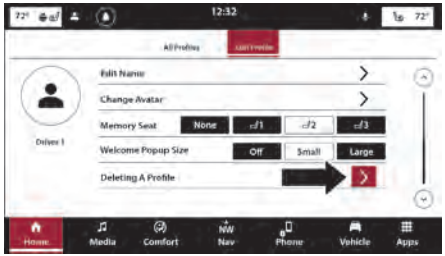
1. On the Edit Profile tab, press the Delete Profile button.
2. A pop-up will display asking for the user to confirm the deletion. Confirm the deletion.
3. The Profile will be deleted. All settings and features saved to that profile will be lost.



Uconnect 5 With 7-inch Display Profile Delete Button In Edit Profile



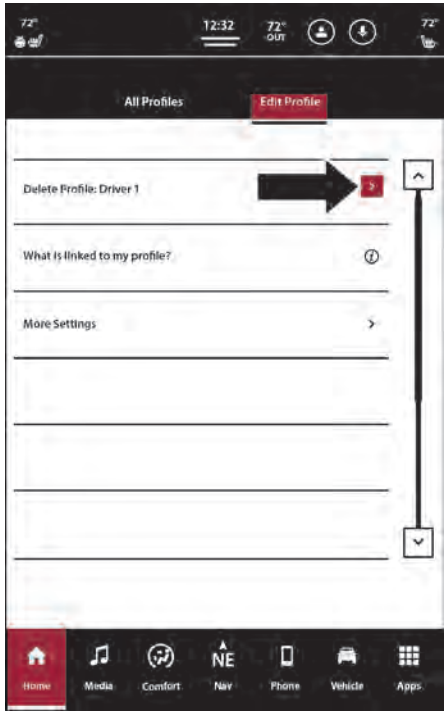
Uconnect 5/5 NAV With 8.4-inch Display Profile Delete Button In Edit Profile



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Profile Delete Button In Edit Profile



Uconnect 5/5 NAV With 10.25-inch Display Profile Delete Button In Edit Profile



Uconnect 5 NAV With 12-inch Display (Portrait) Profile Delete Button In Edit Profile



Uconnect 5/5 NAV With 12.3-inch Display Profile Delete Button In Edit Profile

NOTE:

After a Profile is deleted, a pop-up will display, indicating that the active Profile has been removed, and will give the option to undo the deletion. Press the Undo button to stop the deletion. This pop-up will close in five seconds.

CONNECT A PROFILE TO THE CLOUD

A local Profile can be connected to your Uconnect Services account and saved to the cloud by using either your mobile device or laptop. To begin:

1. Press “Connect Account” in the settings list.
2. Enter your Uconnect Services account information. The system will link the accounts.

NOTE:

If a Mopar® account is already connected, you can press “Cloud Account” to save the Profile and any updates.

3. If you do not have a Uconnect Services account, you can create one through this setup. To begin, click “Create Account”.
4. Next, enter your email address. The system will check if it is a valid email. If the email is valid and already linked to an account, the system will flag you to log in using the current email.
5. If no account exists with that email, a confirmation email will be sent. Complete setup from this email.
6. When you have confirmed the account via your email, log into the new account. The system will display “Auto Save To Cloud”.
7. If you select “No”, setup ends, and you will return to the last screen.
8. If you select “Yes”, the system will then ask if you want to activate “Auto Downloading From Cloud”.
9. If “Yes” is selected, anytime this Uconnect Services account is linked to a Profile, the system will automatically download the settings and preferences.
10. To finish setup, return to the Profiles app on the radio and log in to your cloud account.

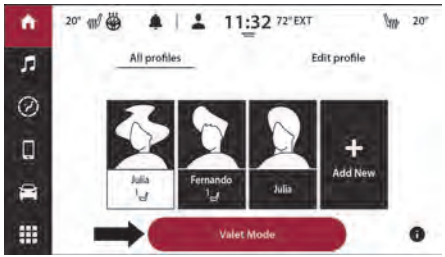
Cloud Account Settings — If Equipped

Once an account is linked, you can adjust the account settings.

Cloud Account Settings	Description
Auto Load Profile	The available settings are “On” and “Off”. If “On” is selected, the system will prompt you to enter the account password. The Active Profile information will automatically be downloaded from the cloud to the vehicle. Text under the setting name will show if the Profile is up to date.
Auto Save Profile	The available settings are “On” and “Off”. If “On” is selected, the system will prompt you to enter the account password. The Active Profile information will automatically be saved from the vehicle to the cloud. Text under the setting will show the last time the Profile was synced to the cloud.
Log Out	When “Log Out” is pressed, the system will prompt for your account password. The system will then ask “Are you sure you want to disconnect this Profile from the cloud”. Select “Yes”, and the system will log off the Profile.
Clear Cloud Profile	When “Clear Cloud Profile” is pressed, the system will prompt for your account password. The system will then ask “Are you sure you want to clear this Profile from the cloud? Clearing this Profile from the cloud will remove it from every vehicle currently connected”. Select “Yes”; the profile will be cleared off the cloud account. The local Profile can also be deleted from the vehicle.

VALET MODE

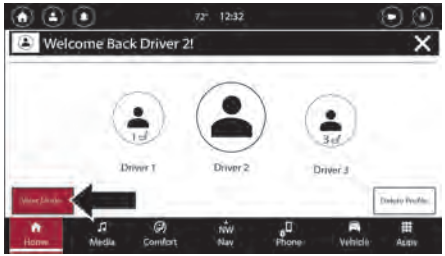
Valet Mode will lock out all Driver Profiles and on certain vehicles, limit performance.



Uconnect 5 With 7-inch Display Valet Mode



Uconnect 5/5 NAV With 8.4-inch Display Valet Mode



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Valet Mode



Uconnect 5/5 NAV With 10.25-inch Display Valet Mode



Uconnect 5 NAV With 12-inch Display (Portrait) Valet Mode



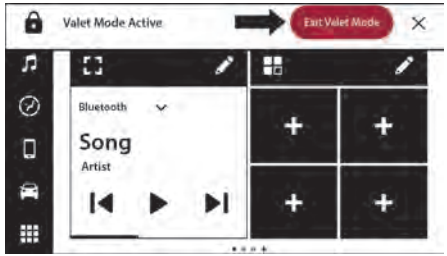
Uconnect 5/5 NAV With 12.3-inch Display Valet Mode

Press the Valet Mode button in the All Profiles menu in the bottom left corner of the touchscreen. A pop-up will display asking if you would like to enter Valet Mode. Press "Yes" to enter or "Cancel" to return to the All Profiles menu.

If "Yes" is selected and this is the first time you have entered Valet Mode, the Uconnect system will prompt you to enter a Valet Mode Activation PIN. This four-digit PIN is required to activate and deactivate Valet Mode. Once the PIN has been entered, press the Go button; the vehicle will enter Valet Mode.

A "locked" symbol will appear over the Driver Profile icon in the Upper Status Bar.

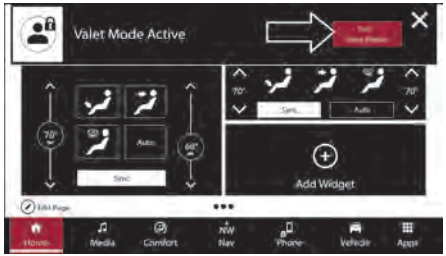
Exiting Valet Mode



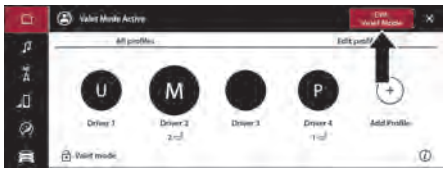
Uconnect 5 With 7-inch Display Exit Valet Mode



Uconnect 5/5 NAV With 8.4-inch Display Exit Valet Mode



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Exit Valet Mode



Uconnect 5/5 NAV With 10.25-inch Display Exit Valet Mode



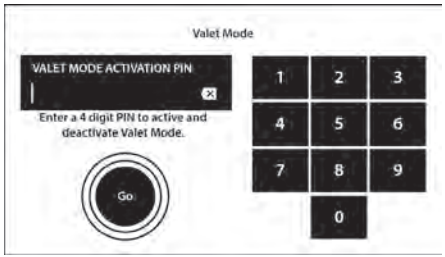
Uconnect 5 NAV With 12-inch Display (Portrait) Exit Valet Mode



Uconnect 5/5 NAV With 12.3-inch Display Exit Valet Mode

When the vehicle is started or was previously placed in Valet Mode, a pop-up will display that the vehicle is in Valet Mode. Select "Yes" to deactivate valet mode. Alternatively, press the Locked Profile icon in the Upper Status Bar to exit Valet Mode.

Enter your four-digit Valet Mode PIN and press "Go". Valet Mode will be deactivated. The Uconnect system will load the last active Profile before the vehicle was placed in Valet Mode.



Uconnect 5 With 7-inch Display Valet Mode PIN



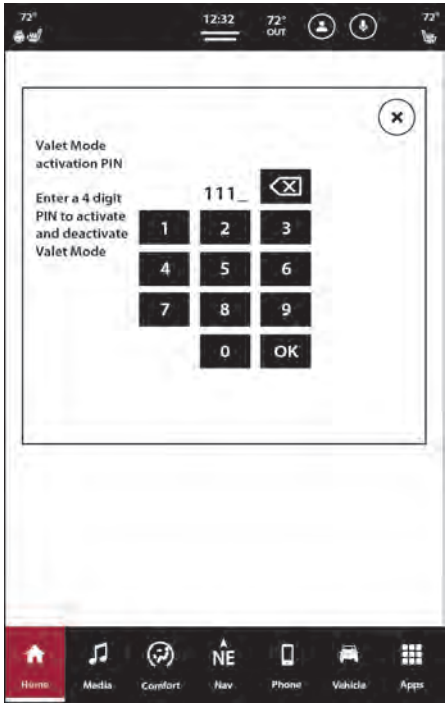
Uconnect 5/5 NAV With 8.4-inch Display Valet Mode PIN



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Valet Mode PIN



Uconnect 5/5 NAV With 10.25-inch Display Valet Mode PIN



Uconnect 5 NAV With 12-inch Display (Portrait) Valet Mode PIN



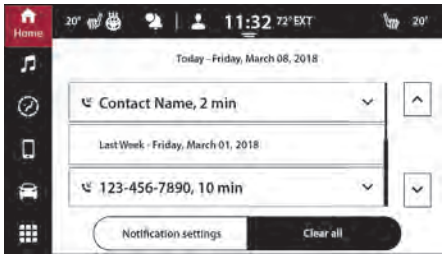
Uconnect 5/5 NAV With 12.3-inch Display Valet Mode PIN

NOTE:

- Valet Mode cannot be activated or deactivated while the vehicle is in motion.
- For activation and deactivation, you will have 10 attempts to enter your four-digit PIN. After 10 unsuccessful attempts, the Uconnect system will cancel activation/deactivation, and it will not be available for 30 minutes.

NOTIFICATIONS

A notification will appear on the touchscreen when certain features are activated or changes/events occur within the system.



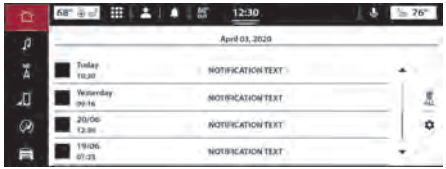
Uconnect 5 With 7-inch Display Notifications List



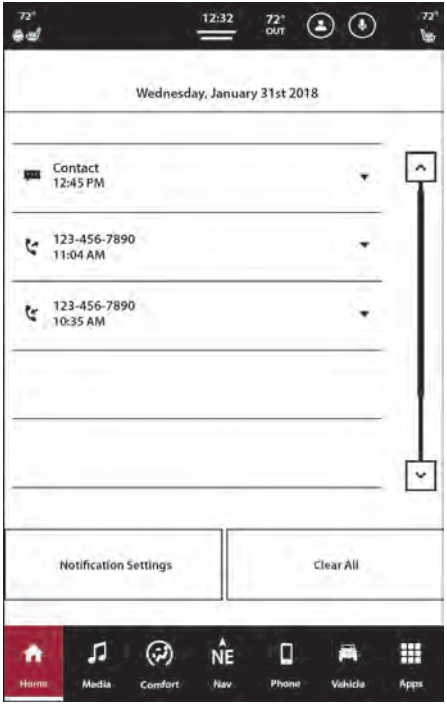
Uconnect 5/5 NAV With 8.4-inch Display Notifications List



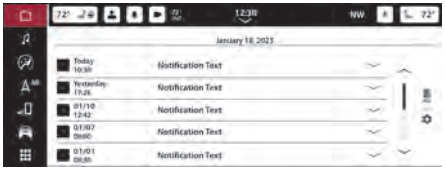
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Notifications List



Uconnect 5/5 NAV With 10.25-inch Display Notifications List



Uconnect 5 NAV With 12-inch Display (Portrait) Notifications List



Uconnect 5/5 NAV With 12.3-inch Display Notifications List

Notifications will display on the touchscreen regardless of what menu or mode you are in. Press the OK or X button to remove the notification. If the notification is not cleared manually, the Uconnect system will automatically clear the notification.

Notifications will be stored in the Notification Drawer. To access the list, press the Bell icon in the Upper Status Bar. Newest notifications will display at the top of the list. A maximum of four notifications will display in the Notifications list. If more than four are present, press the Up or Down Arrow button to scroll through the list.



Uconnect 5 With 7-inch Display Notification Bell



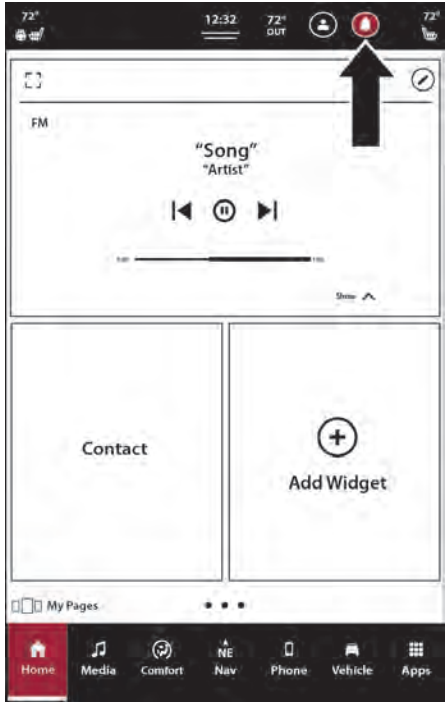
Uconnect 5/5 NAV With 8.4-inch Display Notification Bell



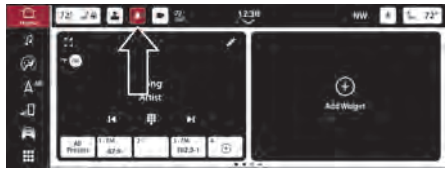
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Notification Bell



Uconnect 5/5 NAV With 10.25-inch Display Notification Bell



Uconnect 5 NAV With 12-inch Display (Portrait) Notification Bell



Uconnect 5/5 NAV With 12.3-inch Display Notification Bell

NOTE:

When the vehicle is in motion, you will only be able to scroll through two menu pages.

Toast Notifications

A "toast" is a small message that shows up in its own box near the top of the screen, and disappears on its own after a few seconds.

Pop-Ups

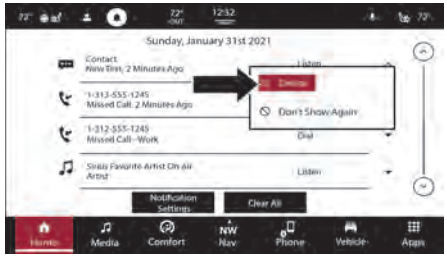
A window appears with buttons you can click or a list of options to choose from. You can dismiss it by pressing "X".

Pressing on a notification will redirect you to the applicable mode or app.

Press the Delete button to remove the notification; you can also swipe right or left to remove the notification. Press the Don't Show Again button to prevent this type of notification from showing in the future.



Uconnect 5 With 7-inch Display Deleting A Notification



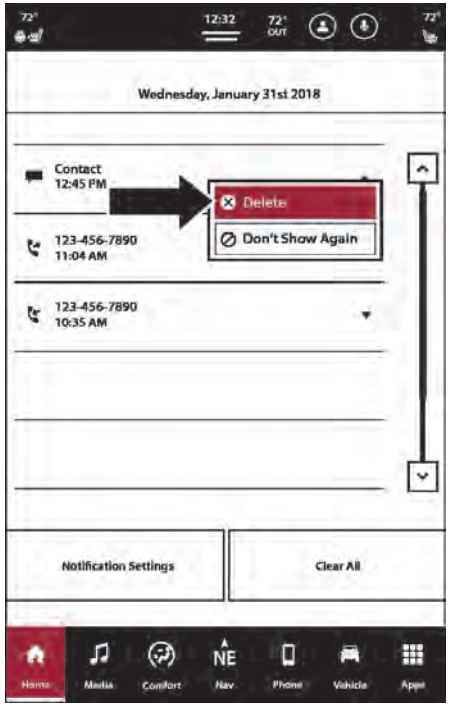
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Deleting A Notification



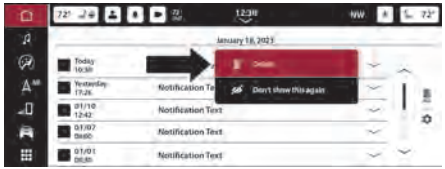
Uconnect 5/5 NAV With 8.4-inch Display Deleting A Notification



Uconnect 5/5 NAV With 10.25-inch Display Deleting A Notification



Uconnect 5 NAV With 12-inch Display (Portrait) Deleting A Notification



Uconnect 5/5 NAV With 12.3-inch Display Deleting A Notification

Press the Clear All button to remove all the notifications. On vehicle shut off and then start, all Notifications will be cleared.

You can adjust the Notification settings to set which type of Notifications you will receive. Press the Notifications Settings button while viewing the Notifications list, or through the Settings tab in Vehicle Mode, select the Notifications Settings menu.

The following Notifications can be deactivated/activated through the Uconnect system:

- Predictive Navigation Notifications
- New Text Messages
- Missed Calls
- App Drawer Favoriting Pop-ups
- App Drawer Unfavoriting Pop-ups

SAFETY AND GENERAL INFORMATION

ASSIST CALL — IF EQUIPPED

If your vehicle is equipped with this feature and you are within cellular range, and you have an active subscription, you may be able to connect to the following:

- Roadside Assistance Call
- Uconnect Customer Care
- Vehicle Care by pushing the ASSIST button

NOTE:

Roadside Assistance and SOS require an active account setup with Brand Connect connected services.

To the extent any such calls incur additional costs, you are responsible for them. For example, if towing services are needed, a charge may incur depending on your vehicle's warranty or the coverage of your insurance carrier. If Roadside Assistance is provided to your vehicle, you agree to be responsible for any additional Roadside Assistance service costs that you may incur.

Connected Service may record and monitor your conversations with Roadside Assistance Call, Uconnect Customer Care or Vehicle Care, whether such conversations are initiated through the Brand Connect connected services in your vehicle, or via a landline or mobile telephone, and may share information obtained through such recording and monitoring in accordance with regulatory requirements. You acknowledge, agree and consent to any recording, monitoring or sharing of information obtained through any such call recordings.

SOS CALL AND AUTOMATIC SOS CALL — IF EQUIPPED

The SOS Call system is an embedded phone system that allows you to connect to an agent in an emergency. You can choose to push the SOS Call button on the Rearview Mirror or Overhead Console to contact an agent. If equipped with Automatic SOS call, when the system detects a crash, a call will automatically be placed.

SOS Call Operating Instructions

1. Push the SOS Call button on the Rearview Mirror or Overhead Console.

   NOTE:

   In case the SOS Call button is pushed in error, there will be a 10-second delay before the SOS Call system initiates a call to an Emergency Services Agent. To cancel the SOS Call connection, push the SOS Call button on the Rearview Mirror or Overhead Console or press the Cancellation button on the Phone Screen. Termination of the SOS Call will turn the green LED light on the Rearview Mirror or Overhead Console off.

2. The LED light on the Rearview Mirror or Overhead Console will turn green once a connection to an Emergency Services Agent has been made.

3. Once a connection between the vehicle and an Emergency Services Agent is made, the SOS Call system may transmit the following important vehicle information to an Emergency Services Agent:
   - Indication that the occupant placed an SOS Call.
   - The vehicle brand.
   - The last known GPS coordinates of the vehicle (if equipped).
4. You should be able to speak with the Emergency Services Agent through the vehicle audio system to determine if additional help is needed.

WARNING!

ALWAYS obey traffic laws and pay attention to the road. Your complete attention is always required while driving to maintain safe control of your vehicle. Only use and interact with the features and applications when it is safe to do so. Failure to follow this warning can result in a collision and death or serious personal injury.

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Once a connection is made between the vehicle's SOS Call system and the Emergency Services Agent, the agent may be able to open a voice connection with the vehicle to determine if additional help is needed. Once the agent opens a voice connection with the vehicle's SOS Call system, the operator should be able to speak with you or other vehicle occupants and hear sounds occurring in the vehicle. The vehicle's SOS Call system will attempt to remain connected with the agent until the agent terminates the connection.

5. The Emergency Services Agent may attempt to contact appropriate emergency responders and provide them with important vehicle information and GPS coordinates.

WARNING!

- If anyone in the vehicle could be in danger (e.g., fire or smoke is visible, dangerous road conditions or location), do not wait for voice contact from an Emergency Services Agent. All occupants should exit the vehicle immediately and move to a safe location.
- Never place anything on or near the vehicle's operable network and GPS antennas. You could prevent operable network and GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable network and GPS signal reception is required for the SOS Call system to function properly.

WARNING!

- The SOS Call system is embedded into the vehicle's electrical system. Do not add aftermarket electrical equipment to the vehicle's electrical system. This may prevent your vehicle from sending a signal to initiate an emergency call. To avoid interference that can cause the SOS Call system to fail, never add aftermarket equipment (e.g., two-way mobile radio, CB radio, data recorder, etc.) to your vehicle's electrical system or modify the antennas on your vehicle. IF YOUR VEHICLE LOSES BATTERY POWER FOR ANY REASON (INCLUDING DURING OR AFTER AN ACCIDENT), THE UCONNECT FEATURES, APPS AND SERVICES, AMONG OTHERS, WILL NOT OPERATE.
- Modifications to any part of the SOS Call system could cause the air bag system to fail when you need it. You could be injured if the air bag system is not there to help protect you.

SOS Call System Limitations

If the SOS Call system detects a malfunction, any of the following may occur at the time the malfunction is detected, and at the beginning of each ignition cycle:

- The Rearview Mirror light will continuously be illuminated red.
- The Phone screen on the radio will display the following message "Vehicle phone requires service. Please contact your dealer."
- An In-Vehicle Audio message will state "Vehicle phone requires service. Please contact your dealer."

WARNING!

- Ignoring the Rearview Mirror light could mean you will not have SOS Call services. If the Rearview Mirror light is illuminated, have an authorized dealer service the SOS Call system immediately.
- The Occupant Restraint Control module turns on the air bag Warning Light on the instrument panel if a malfunction in any part of the system is detected. If the Air Bag Warning Light is illuminated, have an authorized dealer service the Occupant Restraint Control system immediately.

Even if the SOS Call system is fully functional, factors beyond FCA US LLC's control may prevent or stop SOS Call system operation. These include, but are not limited to, the following factors:

- The ignition key is in OFF position.
- The vehicle's electrical systems are not intact.
- The SOS Call system software and/or hardware are damaged during a crash.
- The vehicle battery loses power or becomes disconnected during a vehicle crash.
- LTE (voice/data) or 4G (data) coverage and/or Global Positioning Satellite signals are unavailable or obstructed.
- Network congestion.
- Weather conditions.

WARNING!

ALWAYS obey traffic laws and pay attention to the road. Your complete attention is always required while driving to maintain safe control of your vehicle. Only use and interact with the features and applications when it is safe to do so. Failure to follow this warning can result in a collision and death or serious personal injury.

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Never place anything on or near the vehicle's or GPS antennas. You could prevent a GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable network connection and a GPS signal is required for the SOS Call system to function properly.

SECURITY FEATURES

SAFETY GUIDELINES

WARNING!

ALWAYS obey traffic laws and pay attention to the road. Your complete attention is always required while driving to maintain safe control of your vehicle. Only use and interact with the features and applications when it is safe to do so. Failure to follow this warning can result in a collision and death or serious personal injury.

Please read and follow these safety precautions. Failure to do so may result in injury or property damage.

- **Do NOT attach any object to the touchscreen. Doing so can result in damage to the touchscreen.**
- Become familiar with the Uconnect features and applications in the vehicle before you drive on the roadway so using the Uconnect system will be more intuitive and will not require prolonged viewing of the screen while you are driving.
- When driving, looking at the touchscreen should only be done by glance when it is safe to do so. If prolonged viewing of the screen is required, choose a safe and secure location where you can pull over and park safely to do so.
- Stop use immediately if a problem occurs. Failure to do so may cause injury or damage to the product. Return it to an authorized dealer for repair.
- Ensure the volume level of the system is set to a level that still allows you to hear outside traffic and emergency vehicles.

CYBERSECURITY

Depending on applicability, your vehicle may be able to send or receive information from a wired or wireless network. This information allows systems and features in your vehicle to function properly.

Your vehicle may be equipped with certain security features to reduce the risk of unauthorized and unlawful access to vehicle systems and wireless communications. Vehicle software technology continues to evolve over time and FCA US LLC, working with its suppliers, evaluates and takes appropriate steps as needed. As always, if you experience unusual behavior, contact an authorized dealer immediately or refer to your Owner's Manual for additional contact information.

The risk of unauthorized and unlawful access to your vehicle systems may still exist, even if the most recent version of vehicle software (such as Uconnect software) is installed.

WARNING!

- It is not possible to know or to predict all of the possible outcomes if your vehicle's systems are breached. It may be possible that vehicle systems, including safety related systems, could be impaired or a loss of vehicle control could occur that may result in an accident involving serious injury or death.
- ONLY insert trusted devices/components into your vehicle. Media of unknown origin could possibly contain malicious software, and if installed in your vehicle, it may increase the possibility for vehicle systems to be breached.
- As always, if you experience unusual vehicle behavior, take your vehicle to an authorized dealer immediately.

NOTE:

To help further improve user experience, features, stability, etc., and minimize the potential risk of a security breach, vehicle owners should routinely check www.driveuconnect.com (US Residents) or www.driveuconnect.ca (Canadian Residents) to learn about available Uconnect software updates.

SAFE USAGE OF THE UCONNECT SYSTEM

- The Uconnect system is a sophisticated electronic device. Do not let young children use the system.
- Permanent hearing loss may occur if you play your music or sound system at loud volumes. Exercise caution when setting the volume on the system.
- Keep drinks, rain and other sources of moisture away from the system. Besides damage to the system, moisture can cause electric shocks as with any electronic device.

NOTE:

Many features of this system are speed dependent. For your own safety, it is not possible to use some of the touchscreen features while the vehicle is in motion.

CARE AND MAINTENANCE

- Do not press the touchscreen with any hard or sharp objects (pen, USB stick, jewelry, etc.), which could scratch the surface.
- Do not spray any liquid or chemicals directly on the screen! Use a clean and dry microfiber lens cleaning cloth in order to clean the touchscreen.
- If necessary, use a lint-free cloth dampened with a cleaning solution, such as isopropyl alcohol or an isopropyl alcohol and water solution ratio of 50:50. Be sure to follow the solvent manufacturer's precautions and directions.

GENERAL INFORMATION

The following regulatory statement applies to all Radio Frequency (RF) devices equipped in this vehicle:

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d`Innovation, Science and Economic Development applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

NOTE:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

UCONNECT MODES

STEERING WHEEL AUDIO CONTROLS — IF EQUIPPED

The remote sound system controls are located on the rear surface of the steering wheel at the three and nine o'clock positions.



Remote Sound System Controls

The right-hand control is a rocker-type switch with a push button in the center and controls the volume and mode of the sound system. Pushing the top of the rocker switch will increase the volume, and pushing the bottom of the rocker switch will decrease the volume.

Pushing the right-hand control's center button will make the radio switch between the various modes available (AM/FM/SXM or Media, etc.).

The left-hand control is a rocker-type switch with a push button in the center. The function of the left-hand control is different depending on which mode you are in.

The following describes the left-hand control operation in each mode:

RADIO OPERATION

Pushing the top of the switch will seek up for the next available station and pushing the bottom of the switch will seek down for the next available station.

The button located in the center of the left-hand control will tune to the next preset station that you have programmed in the radio Preset button.

MEDIA MODE

Pushing the top of the switch skips to the next track on the selected media (AUX/USB/Bluetooth®). Pushing the switch up twice will go forward two tracks. Pushing the bottom of the switch goes to the beginning of the current track, or to the beginning of the previous track if it is within eight seconds after the current track begins to play.

HOME SCREEN

HOME SCREEN OPERATION

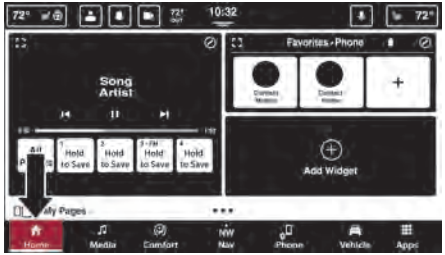
The Home screen provides the user with a fully customizable Main Menu. On the Home screen, the user can create "pages" and add Widgets, which allow you to access shortcuts to features and apps. A total of five pages can be created. To access the created pages, swipe left or right on the screen.



Uconnect 5 With 7-inch Display Home Screen



Uconnect 5/5 NAV With 8.4-inch Display Home Screen



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Home Screen



Uconnect 5/5 NAV With 10.25-inch Display Home Screen



Uconnect 5 NAV With 12-inch Display (Portrait) Home Screen



Uconnect 5/5 NAV With 12.3-inch Display Home Screen

NOTE:

While the vehicle is in motion, the My Pages button will be unavailable. If you are creating, changing, or deleting a page and the vehicle begins to move, a message will pop-up and lock out the functions.

Creating A New Page

To create a new Page:

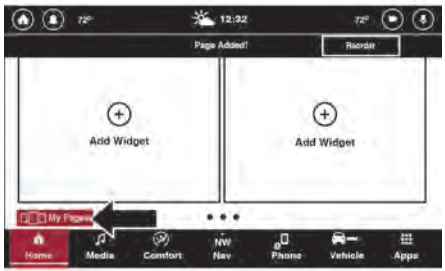
1. Press the Home screen icon in the Menu Bar.
2. Press “My Pages”.
3. Press “Add Page”.

NOTE:

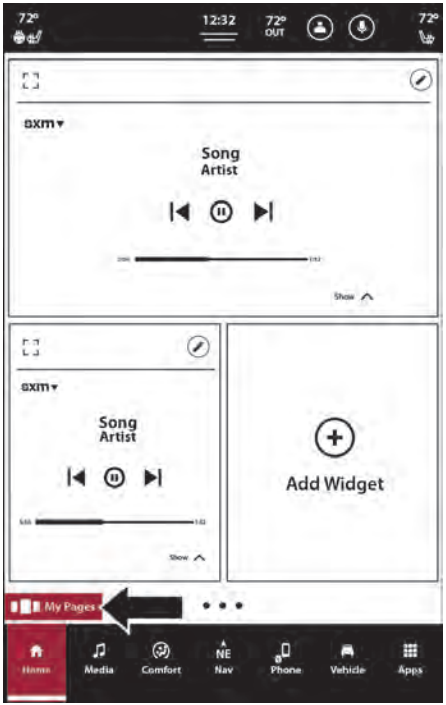
Your vehicle must be in PARK to perform this function.



Uconnect 5/5 NAV With 8.4-inch Display My Pages Button



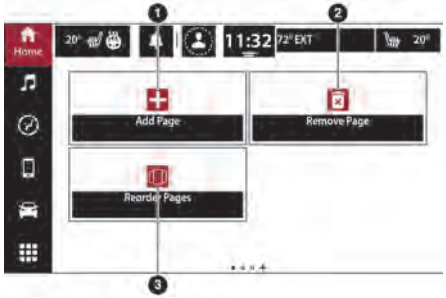
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display My Pages Button



Uconnect 5 NAV With 12-inch Display (Portrait) My Pages Button

Once a new page is created, there will be locations to add Widgets and change the layout of the Widgets (if equipped). A maximum of five pages are allowed.

On the 7-inch system, slide to the end of the Widgets pages until you have no more pages. Once you reach the end, you will be presented with the following screen:



Uconnect 5 With 7-inch Display My Pages Options

1 — Add Page Button
2 — Remove Current Page Button
3 — Reorder Pages Button



Uconnect 5/5 NAV With 8.4-inch Display My Pages Options

1 — Add Page Button
2 — Remove Current Page Button
3 — Reorder Pages Button



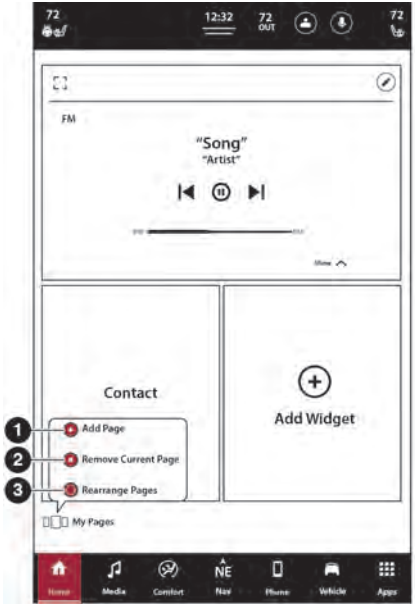
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display My Pages Options

1 — Add Page Button
2 — Remove Current Page Button
3 — Rearrange Pages Button



Uconnect 5/5 NAV With 10.25-inch Display My Pages Options

1 — Reorder Pages Button
2 — Add Pages Button
3 — Delete Pages Button



Uconnect 5 NAV With 12-inch Display (Portrait) My Pages Options

1 — Add Page Button
2 — Remove Current Page Button
3 — Rearrange Pages Button



Uconnect 5/5 NAV With 12.3-inch Display My Pages Options

1 — Reorder Pages Button
2 — Add Pages Button
3 — Delete Pages Button

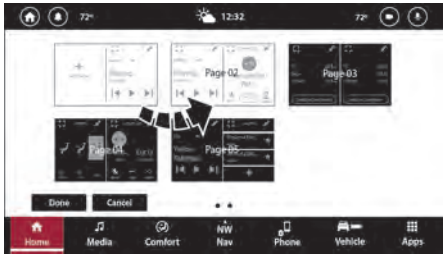
Reordering Pages



Uconnect 5 With 7-inch Display Reordering Pages



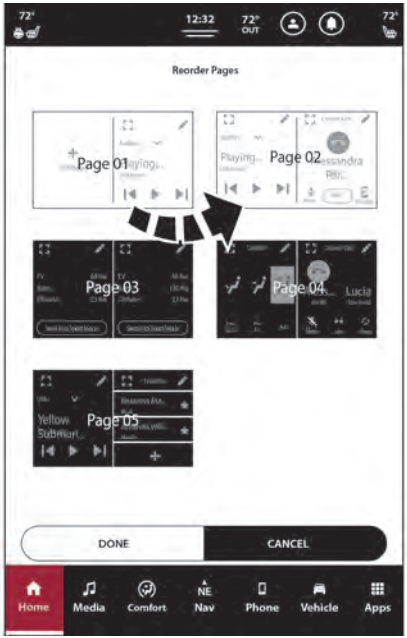
Uconnect 5/5 NAV With 8.4-inch Display Reordering Pages



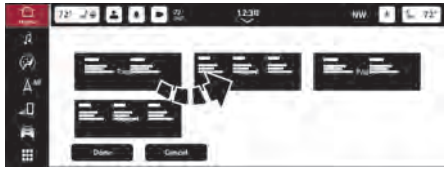
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Reordering Pages



Uconnect 5/5 NAV With 10.25-inch Display Reordering Pages



Uconnect 5 NAV With 12-inch Display (Portrait) Reordering Pages



Uconnect 5/5 NAV With 12.3-inch Display Reordering Pages

Pages can be reordered on the Home screen. To reorder the Pages:

1. Press the Home screen icon in the Menu Bar.
2. Press “My Pages”.
3. Press “Reorder Pages”.
4. The screen will display all the available pages. Press and hold the desired page, and then drag it to the desired location.
5. Once complete, press “Done” to return to the Home screen, or press “Cancel” to undo the change and return to the Home screen.

Deleting A Page

To delete a Page:

1. Press the Home screen icon in the Menu Bar.
2. Navigate to the page that you want to delete.
3. Press “My Pages”.
4. Press “Delete Current Page”. The current page will be immediately deleted.

NOTE:

A pop-up will display on the screen indicating that the current page has been removed. An Undo option will be displayed on the pop-up. Press it to undo the page deletion.

WIDGETS

On the Home screen, the user can add Widgets to their Pages. These Widgets will provide an easy way to access radio-specific features like the radio controls, the navigation map, and climate controls. Widgets can be easily added, removed, or rearranged on the Home screen.



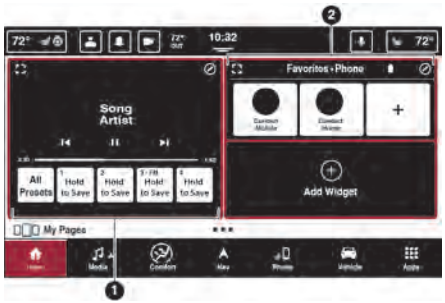
Uconnect 5 With 7-inch Display Widgets

1 — Comfort Widget
2 — Shortcut Widget



Uconnect 5/5 NAV With 8.4-inch Display Widgets

1 — Shortcuts Widget
2 — Add A Widget



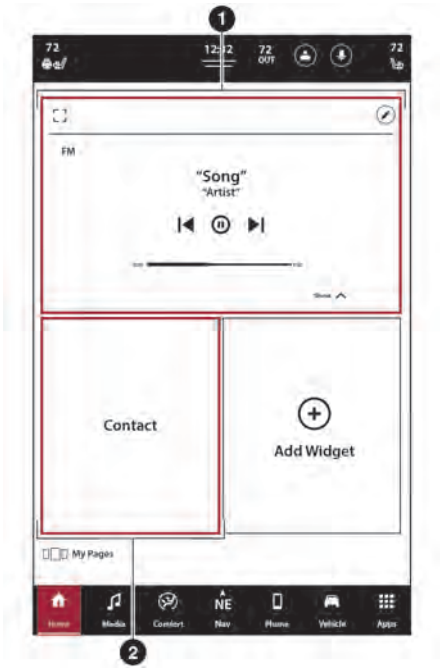
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Widgets

1 — Now Playing Widget
2 — Favorite Phone Widget



Uconnect 5/5 NAV With 10.25-inch Display Widgets

1 — Add Widget
2 — Shortcuts Widget



Uconnect 5 NAV With 12-inch Display (Portrait) Widgets

1 — Now Playing Widget
2 — Contact Widget



Uconnect 5/5 NAV With 12.3-inch Display Widgets

1 — Now Playing Widget
2 — Add Widget

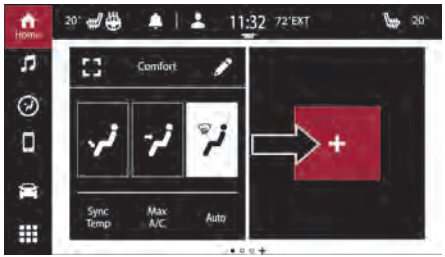
In addition to being a shortcut to that feature, the Widget allows the user to directly interact with the feature (i.e., adjust the vehicle temperature and change Media sources). Some of the available Widgets are:

Widget Name	Description
Now Playing	This Widget will display what is currently playing in the Media tab. The user can change the Source, select a new radio station, change the current audio track, and select from preset radio stations.
Climate	This Widget will display and allow the user to adjust the current vehicle temperature and the selected air flow.
Phone — Favorites	This Widget will display favorite phone numbers for the active Profile. The user can select a phone number and initiate a call.
Phone — Recents	This Widget will display the most recent calls made from the active profile. The user can select a phone number and initiate a call.
Shortcuts	This Widget will display available shortcuts for radio- or vehicle-specific features. The user can add shortcuts to the list and select them to activate that specific menu or function.
Seats	This Widget will display the controls for the heated and vented seats or heated steering wheel. The user can turn the heated and vented seats or steering wheel on or off.
Navigation — If Equipped	This Widget will display and allow the user to utilize the Navigation feature within the vehicle to navigate to and from specific destinations.
Trip A/B — If Equipped	These Widgets show trip information.

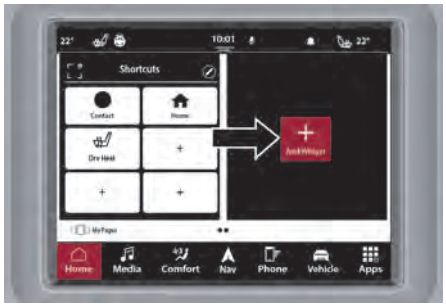
Widget Name	Description
Rear Seat Entertainment — If Equipped	This Widget will bring up the Rear Seat Entertainment control system.
Suspension — If Equipped	This Widget will open the Suspension page from the Off-Road Pages.
Pitch/Roll — If Equipped	This Widget will open the Pitch & Roll page from the Off-Road Pages.
Drive Modes — If Equipped	This Widget will open Drive Modes functionality.
Performance Pages — If Equipped	This Widget will open Performance Pages functionality.
Race Options — If Equipped	This Widget will open Race Options functionality.

NOTE:
Additional Widgets may be available and may be vehicle specific depending on the equipped features.

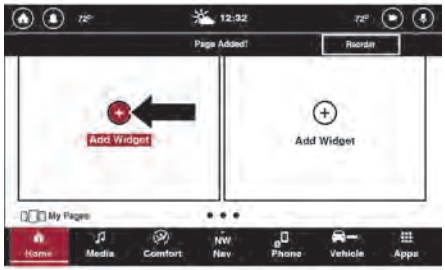
Adding/Changing A Widget



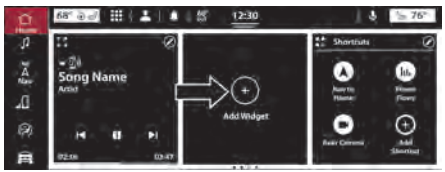
Uconnect 5 With 7-inch Display Adding/Changing A Widget



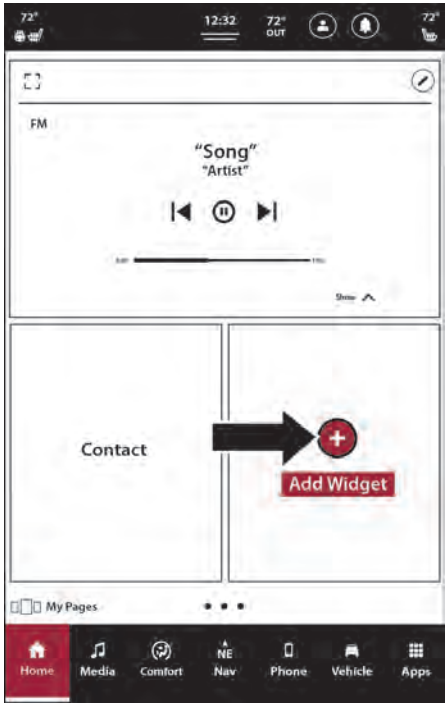
Uconnect 5/5 NAV With 8.4-inch Display Adding/Changing A Widget



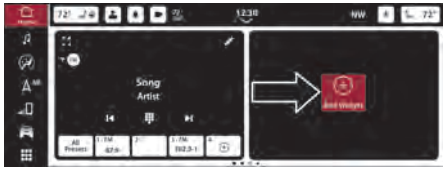
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Adding/Changing A Widget



Uconnect 5/5 NAV With 10.25-inch Display Adding/Changing A Widget



Uconnect 5 NAV With 12-inch Display (Portrait) Adding/Changing A Widget



Uconnect 5/5 NAV With 12.3-inch Display Adding/Changing A Widget

To add or change a Widget:

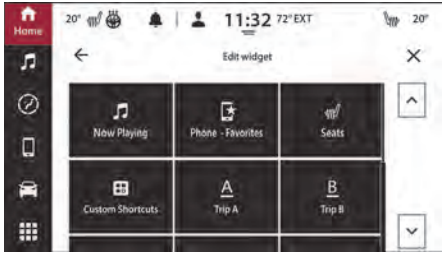
1. Press the Home icon in the Menu Bar.
2. Swipe to the desired Page where the new Widget will be added.
3. On the Widget, press the Edit (Pencil) button.
4. A list of Widgets will display. Select the desired one. The Widget will appear in the selected location. If a previous Widget was present, it will be replaced with the new one.
5. To view the feature in full screen, press the Enlarge icon on the Widget.

NOTE:

Widgets can be rearranged on a Page. Press, hold, and drag the Widget to the desired location.

Widgets cannot be duplicated on the same Home Page. For example: two Media Widgets cannot be displayed on the same Home Page. If the same Widget is duplicated on multiple Home Pages, changes made within that Widget type will update on all the Widgets of the same content. Changing the source to FM on the Media Widget on the one Home screen page will change the

source in the Media Widget on all other Home screen pages.



Uconnect 5 With 7-inch Display Widget Selection



Uconnect 5/5 NAV With 8.4-inch Display Widget Selection



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Widget Selection



Uconnect 5/5 NAV With 10.25-inch Display Widget Selection



Uconnect 5 NAV With 12-inch Display (Portrait) Widget Selection



Uconnect 5/5 NAV With 12.3-inch Display Widget Selection



Uconnect 5 With 7-inch Display Media Mode



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Media Mode

Deleting A Widget

To delete a Widget:

1. Press the Edit (Pencil) icon on the Widget.
2. From the list of available Widgets, press the Remove Widget button.
3. The selected Widget will be removed from the Page.

MEDIA MODE

INTRODUCTION

Media Mode provides access to all the radio and connected device-related functions of the Uconnect system. In Media Mode, you can save your favorite radio stations, stream music from your USB or Bluetooth® device, and adjust the system's audio settings.

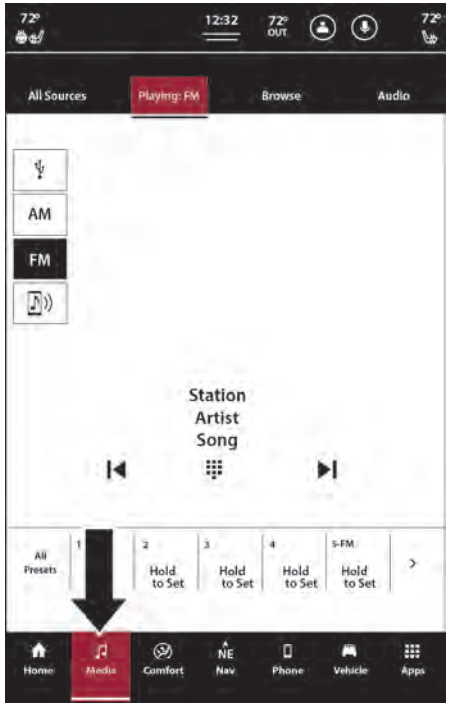
Media Mode can be accessed by pressing the Media button in the Menu Bar. To change between the different pages, swipe left or right on the screen or press the option on the screen.



Uconnect 5/5 NAV With 8.4-inch Display Media Mode



Uconnect 5/5 NAV With 10.25-inch Display Media Mode



Uconnect 5 NAV With 12-inch Display (Portrait) Media Mode



Uconnect 5/5 NAV With 12.3-inch Display Media Mode

Personalized Source Selection Bar

The Source Selection Bar can be personalized for easy selection of your most listened to radio bands (AM, FM, or SiriusXM® — if equipped) or connected devices (USB or Bluetooth®). The Source Selection Bar will appear in the Playing and Source tabs and will update when you personalize it. To change the source, press the desired option in the bar.

To begin personalizing the Source Selection Bar:

1. Press the Sources or All Sources tab in Media Mode.
2. Press and hold the desired source option, and then drag the selected option to one of the squares.
3. Release the new option. The bar will update to show your change.

NOTE:

If there is already a source option present in the desired location, the new source option will overwrite the old one.

Sources can also be changed in the Source menu by simply pressing one of the available options. The Playing menu will now display the selected option, and the system will play audio related to that source.

Source options are:

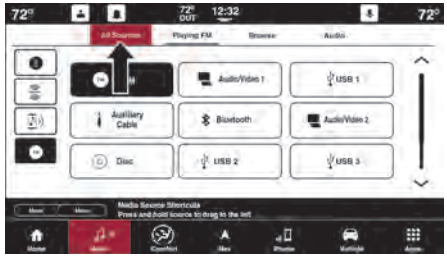
- FM Radio
- AM Radio
- SiriusXM® — If Equipped
- Bluetooth®
- USB 1
- USB 2 — If Equipped
- USB 3 — If Equipped
- SD Card — If Equipped
- Audio/Video 1 — If Equipped
- Audio/Video 2 — If Equipped
- Auxiliary Cable
- CD — If Equipped
- Android Auto™ — If Equipped
- Apple CarPlay® — If Equipped
- Alexa — If Equipped

NOTE:

- Vehicle USB ports support FAT16/32 and NTFS USB devices. FAT/FAT8 USB devices are not supported.
- When selecting either Bluetooth®, Android Auto™, or Apple CarPlay® from the Sources screen, and no device is connected, a pop-up will display “No device connected. Do you want to connect or pair a device?”. Pressing “OK” will direct you to the Device Manager screen where you will be able to either connect an existing device or pair a new device. Pressing “Cancel” will direct you back to the Media screen.



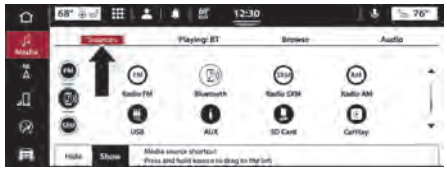
Uconnect 5 With 7-inch Display Source Selection Menu



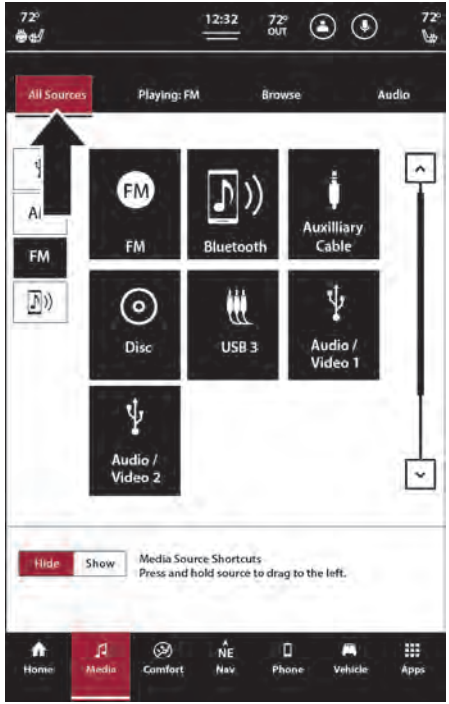
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Source Selection Menu



Uconnect 5/5 NAV With 8.4-inch Display Source Selection Menu



Uconnect 5/5 NAV With 10.25-inch Display Source Selection Menu

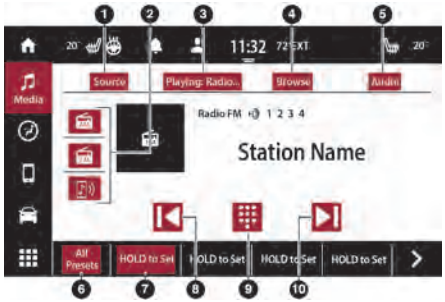


Uconnect 5 NAV With 12-inch Display (Portrait) Source Selection Menu



Uconnect 5/5 NAV With 12.3-inch Display Source Selection Menu

MEDIA MODE CONTROLS



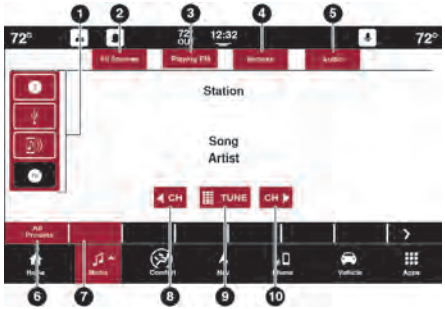
Uconnect 5 With 7-inch Display Media Mode Controls

1 — Source Selection Menu
2 — Source Selection Bar
3 — Now Playing Tab
4 — Browse Tab
5 — Audio Settings Tab
6 — All Presets Button
7 — Preset Button
8 — Seek Down
9 — Tune Button
10 — Seek Up Button



Uconnect 5/5 NAV With 8.4-inch Display Media Mode Controls

1 — Source Selection Bar
2 — Source Selection Menu
3 — Now Playing Tab
4 — Browse Tab
5 — Audio Settings Tab
6 — All Presets Button
7 — Preset Button
8 — Seek Down
9 — Tune Button
10 — Seek Up Button



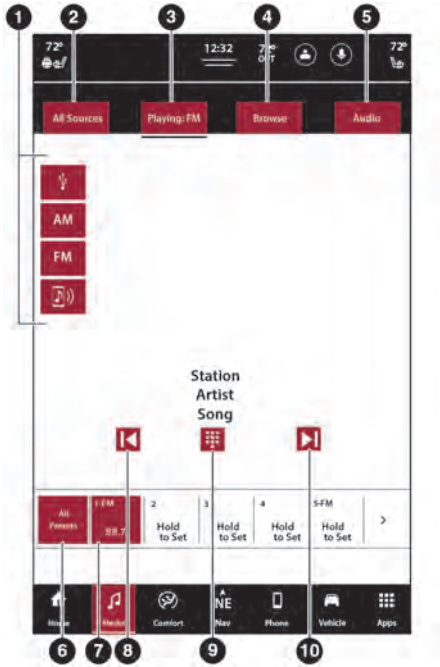
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Media Mode Controls

1 — Source Selection Bar
2 — Source Selection Menu
3 — Now Playing Tab
4 — Browse Tab
5 — Audio Settings Tab
6 — All Presets Button
7 — Preset Button
8 — Seek Down
9 — Tune Button
10 — Seek Up Button



Uconnect 5/5 NAV With 10.25-inch Display Media Mode Controls

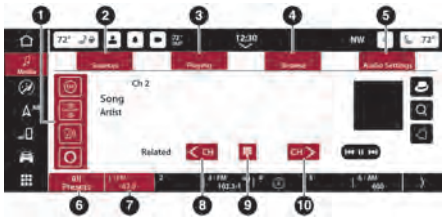
1 — Source Selection Bar
2 — Source Selection Menu
3 — Now Playing Tab
4 — Browse Tab
5 — Audio Settings Tab
6 — All Presets Button
7 — Preset Button
8 — Seek Down
9 — Tune Button
10 — Seek Up Button



Uconnect 5 NAV With 12-inch Display (Portrait) Media Mode Controls

1 — Source Selection Bar
2 — Source Selection Menu

3 — Now Playing Tab
4 — Browse Tab
5 — Audio Settings Tab
6 — All Presets Button
7 — Preset Button
8 — Seek Down
9 — Tune Button
10 — Seek Up Button



Uconnect 5/5 NAV With 12.3-inch Display Media Mode Controls

1 — Source Selection Bar
2 — Source Selection Menu
3 — Now Playing Tab
4 — Browse Tab
5 — Audio Settings Tab
6 — All Presets Button
7 — Preset Button
8 — Seek Down
9 — Tune Button
10 — Seek Up Button

Volume And On/Off Control

Push the VOLUME and On/Off control knob to turn the Uconnect system on and off.

The electronic volume control turns continuously (360 degrees) in either direction, without stopping. Turning the VOLUME and On/Off control knob clockwise increases the volume, and counterclockwise decreases it.

When the audio system is turned on, the sound will be set at the same volume level as last played.

Mute Button

Push the MUTE button to mute or unmute the system.

Tune/Scroll Control

Turn the rotary TUNE/SCROLL control knob clockwise to increase or counterclockwise to decrease the radio station frequency. Push the ENTER/BROWSE button to choose a selection.

Seek Up ⏭ and Seek Down ⏮

Press and release the Seek Up ⏭ or Seek Down ⏮ button to tune the radio to the next available station or channel. During a Seek Up/Down function, if the radio reaches the starting station after passing through the entire band two times, the radio will stop at the station where it began.

Fast Seek Up ⏭ and Fast Seek Down ⏮ — If Equipped

Press, hold, and then release the Seek Up ⏭ or Seek Down ⏮ button to advance the radio through the available stations or channels at a faster rate. The radio stops at the next available station or channel when the button on the touchscreen is released.

NOTE:

Pressing and holding either the Seek Up ⏭ or Seek Down ⏮ button will scan the different frequency bands at a slower rate.

Tune

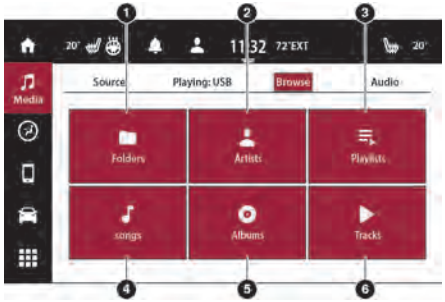
Press the Tune button located at the bottom of the radio screen to directly tune to a desired radio station or channel.

Press the available number button on the touchscreen to begin selecting a desired station. Once a number has been entered, any numbers that are no longer possible (stations that cannot be reached) will become deactivated/grayed out.

Once the last digit of a station has been entered, press the Tune button. The Direct Tune screen will close, and the system will automatically tune to that station.

Track/All Stations

Under the Browse tab, depending on the selected Source, the available selectable options will vary to view a list of all available radio stations or audio tracks on a connected device. To select a track/station, press the desired track/station on the touchscreen; the system will tune to that station or play that audio track.



Uconnect 5 With 7-inch Display Browse Tab

1 — Browse By Folders
2 — Browse By Artist
3 — Browse By Playlist
4 — Browse By Song
5 — Browse By Albums
6 — Browse By Tracks



Uconnect 5/5 NAV With 8.4-inch Display Browse Tab

1 — Browse By Folders
2 — Browse By Artist
3 — Browse By Playlist
4 — Browse By Song



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Browse Tab

1 — Browse By Folders
2 — Browse By Artist
3 — Browse By Playlist
4 — Browse By Song



Uconnect 5/5 NAV With 10.25-inch Display Browse Tab

1 — Browse By Artist
2 — Browse By Playlist
3 — Browse By Song



Uconnect 5 NAV With 12-inch Display (Portrait) Browse Tab

1 — Browse By Folders
2 — Browse By Artist
3 — Browse By Playlist
4 — Browse By Song

NOTE:
For "Display Browse Tab" for your 12.3" display, refer to the functionality of the other screen sizes shown.

HD RADIO™ — IF EQUIPPED

HD Radio™ technology is the digital evolution of analog AM/FM radio. Your system has a special receiver, which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts. Digital broadcasts provide free, crystal clear audio with no static or distortion.

For more information and a guide to available stations and programming, please visit hdradio.com.

To begin using HD Radio™:

1. Press the Media button.
2. Select the AM or FM tab.
3. Select the HD button.

When HD Radio™ reception is enabled and a station with HD Radio™ broadcasts is playing, the following indicators may appear on the screen:

- **HD Radio™ Logo:** This indicator will display in gray when a digital station is being acquired and will appear in orange and white when digital audio is playing. When this logo is available, you will also see Station Call Sign (e.g. WNIC), Title and Artist fields on screen.
- **Multicast Indicator (1 2 3...):** These numbers will appear if the current station has multiple digital broadcasts. Press the Seek Up or Down button repeatedly to access the other digital broadcasts. The numbers that are highlighted signify available digital channels where new/different content is available. HD1 will signify the main programming service and is available in analog and digital broadcasts. Any additional multicast stations (HD2-HD8) are only broadcast digitally.
- **Album Art/Station Logo:** Some HD Radio™ stations broadcast station logos and album art associated with the song being played as part of the HD Radio™ broadcast service. Station logo art is stored in the radio and may take up to five minutes to learn for each station that supports station logo service. Album art is broadcast at the beginning of songs. If tuning into the middle of a song, the art may not be available.

When HD Radio™ broadcasts are active, you can access the following functions:

- **Seek Up And Down:** Press to seek to the next strong radio station. If the current station has multiple digital broadcasts, the multicast indicator numbers will display. Press "Seek" repeatedly to advance through all available broadcasts. If you are on the last multicast channel, press "Seek Up" to advance to the next strong station.
- **Saving A Multicast Station As A Preset:** When the channel is active on-screen, press and hold a Preset button; it will save the station to the available slot. When recalling an HD2-HD8 memory preset, there will be a momentary mute before the digital audio is played as the system acquires the digital signal. If you have turned this feature off, this will automatically turn on HD Radio™ broadcasts and will tune to the selected frequency. As with any saved radio station, you will not be able to access the saved station if your vehicle is outside the station's reception area.

- **"LIVE" Ballgame Mode Broadcasts:** If a station has a live broadcast (such as a baseball game), "LIVE" may appear on screen beside the multicast numbers. These are analog broadcasts with digital components (i.e. artist, title). If HD1 is in a live broadcast mode, the HD Radio™ logo will be gray. You will hear analog audio; the user will still be able to tune to the multicast channels.

Reception Area: If you are listening to a multicast (HD2-HD8) station and you are on the fringe of the reception area, the station may mute due to weak signal strength. If you are listening to HD1, the system will simply switch to the analog broadcast until the digital broadcast is available again.

However, if you are listening to any of the possible multicast (HD2-HD8) channels, the station will mute and stay muted unless it is able to connect to the digital signal again. While in this state, the text "Buffering" will appear for 30 seconds. If it is not able reconnect to the digital signal, the screen will be cleared and "HD Radio™ Signal Unavailable" will appear in artist and title field area

Station Blending: When a HD1 station is received, the system will play the analog audio broadcast from the station for a few seconds and then, if the receiver verifies the station is an HD Radio™ station, it will transition to play the digital audio broadcast. Depending on the station quality, you may hear a slight sound change when the station transitions from analog to the digital broadcast. The shift from analog to digital or digital back to analog sound is known as "blending".

Station Issues: In order to provide the best possible experience, a contact form has been developed to report any station issues found while listening to a station broadcasting with HD Radio™ technology. Every station is independently owned and operated. These stations are responsible for ensuring all audio streams and data fields are accurate. This form can be found at https://hdradio.com/stations/feedback/.

Troubleshooting		
Experience	**Cause**	**Action**
Mismatch of time alignment — a user may hear a short period of programming replayed or an echo, stutter, or skip.	The radio station's analog and digital volume is not properly aligned or the station is in Ballgame Mode.	None. It is a radio broadcast issue. The user can contact the station.
Sound fades, blending in and out.	Radio is shifting between analogue and digital audio.	Reception issue: It may clear up as the vehicle continues to be driven. Turning off HD Radio™ can force the radio to sue analogue audio.
Audio mute condition when an HD2-HD8 multicast channel is playing.	The radio does not have access to digital signals at the moment.	This is normal behavior; wait until the digital signal returns. If out of coverage area, seek a new station.
Audio mute delay when selecting an HD2-HD8 multicast channel preset.	The digital multicast content is not available until HD Radio™ broadcast can be decoded and make the audio available. This can take up to seven seconds.	This is normal behavior; wait until the audio is available again.
Text information does not match the present song audio or no text information shown for the present selected frequency.	Data service issue by the radio broadcaster.	Broadcaster should be notified. Use the form at https://hdradio.com/stations/feedback/

HD Radio™ Technology manufactured under license from iBiquity Digital Corporation. US and Foreign Patents. For patents, see http://dts.com/patents. HD Radio, Artist Experience, and the HD, HD Radio™, and "ARC" logos are registered trademarks or trademarks of iBiquity Digital Corporation in the United States and/or other countries.

SIRIUSXM® RADIO MODE — IF EQUIPPED



Uconnect 5 With 7-inch Display SiriusXM® Radio



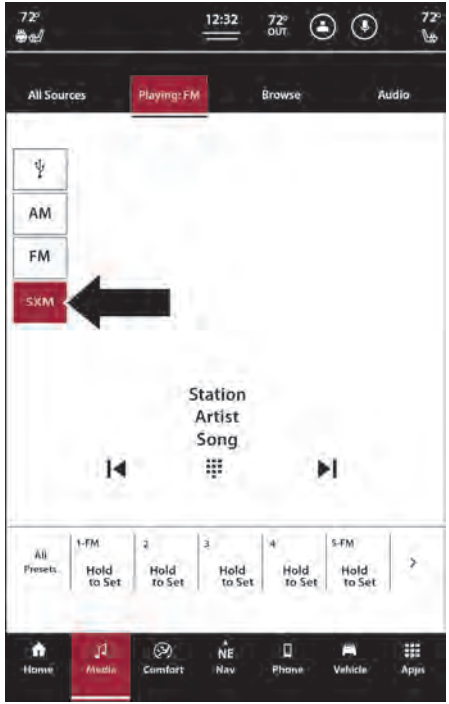
Uconnect 5/5 NAV With 8.4-inch Display SiriusXM® Radio



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display SiriusXM® Radio



Uconnect 5/5 NAV With 10.25-inch Display SiriusXM® Radio



Uconnect 5 NAV With 12-inch Display (Portrait) SiriusXM® Radio



Uconnect 5/5 NAV With 10.25-inch Display SiriusXM® Radio

NOTE:

Some SiriusXM® features are not supported by all SiriusXM® channels or content, for example song and artist favorites, sport game notifications, tune start, and others.

SiriusXM® Radio uses direct satellite-to-receiver broadcasting technology to provide clear, coast-to-coast radio content. SiriusXM® is a subscription-based service.

Visit https://www.siriusxm.com/trial-offer/stellantis or review your SiriusXM® Radio pamphlet in your Owner's Manual kit.

Your trial subscription will automatically stop at the end of the trial term. If you do not wish to enjoy your trial subscription, you can cancel is by calling 1-866-635-2349. Trial is non-transferable. **If you decide to continue service after your trial subscription, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates.** Fees and taxes apply. Please see our Customer Agreement at www.siriusxm.com for complete terms and how to cancel, which includes online methods or calling us at 1-866-635-2349. Availability of some services and features is subject to device capabilities and location restrictions. All fees, content, and features, are subject to change. Certain features and/or content may not be available with SiriusXM® with 360L unless an active data connection is enabled in the vehicle. SiriusXM® and all related marks and logos are trademarks of SiriusXM® Radio Inc.

This functionality is only available for radios equipped with a Satellite receiver. In order to receive satellite radio, the vehicle needs to be outside with a clear view to the sky.

If the screen shows "Acquiring Signal", you might have to change the vehicle's position in order to receive a signal. In most cases, the satellite radio does not receive a signal in underground parking garages or tunnels.

Acquiring SiriusXM® Subscription

To activate the SiriusXM® Radio subscription, US residents visit https://www.siriusxm.com/trial-offer/stellantis or call: 1-800-643-2112.

Canadian residents visit https://www.siriusxm.ca/ or call: 1-888-539-7474.

NOTE:

You will need to provide the SiriusXM® ID (RID) located at the bottom of the Channel 0 screen.

The SiriusXM® Radio Mode is activated by a press of the SXM button on the touchscreen.

When in SiriusXM® Radio Mode:

- The SXM button on the touchscreen is highlighted.
- The SiriusXM® Presets are displayed at the bottom of the screen.
- The SiriusXM® Channel Number is displayed in the center.
- The Program Information is displayed at the bottom of the Channel Number.
- The SiriusXM® function buttons are displayed below the Program Information.

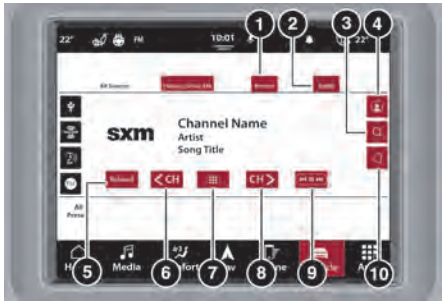
Tuning is done by operating the TUNE/SCROLL rotary knob or by the Tune button, similar to other radio bands.

In addition to the tuning operation functions common to all radio modes, the replay and related buttons are available in SiriusXM® Mode.



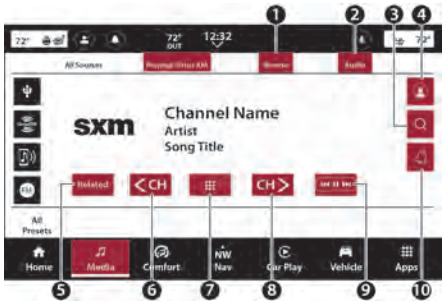
Uconnect 5 With 7-inch Display SiriusXM® Radio

1 — Browse
2 — Audio Settings
3 — Notification Button
4 — Seek Down
5 — Play/Pause Button
6 — Seek Up
7 — Replay Button
8 — Related Button



Uconnect 5/5 NAV With 8.4-inch Display SiriusXM® Radio

1 — Browse
2 — Audio Settings
3 — Search Button
4 — SiriusXM® 360 Profile Settings
5 — Related Button
6 — Seek Down
7 — Tune Button
8 — Seek Up
9 — Replay Button
10 — Notification Button



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display SiriusXM® Radio

1 — Browse
2 — Audio Settings
3 — Search Button
4 — SiriusXM® 360 Profile Settings
5 — Related Button
6 — Seek Down
7 — Tune Button
8 — Seek Up
9 — Replay Button
10 — Notification Button

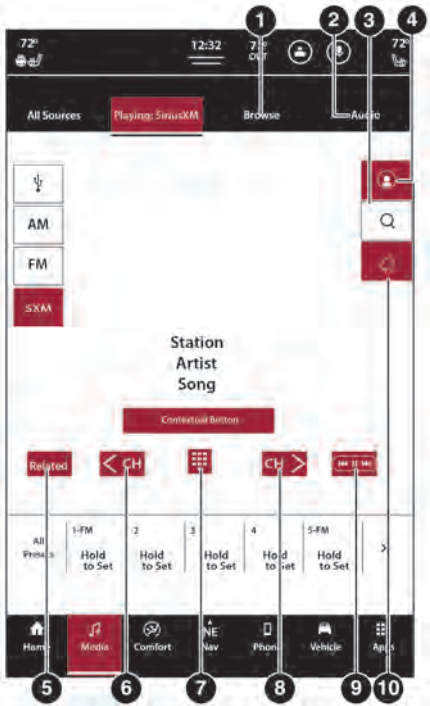


Uconnect 5/5 NAV With 10.25-inch Display SiriusXM® Radio

1 — Browse
2 — Audio Settings
3 — Seek Down
4 — Seek Up

No Subscription

Radios equipped with a Satellite receiver require a subscription to the SiriusXM® Service. When the Radio does not have the necessary subscription, the Radio is able to receive the Preview channel only.



Uconnect 5 NAV With 12-inch Display (Portrait) SiriusXM® Radio

1 — Browse
2 — Audio Settings
3 — SiriusXM® 360 Profile Settings
4 — Search Button
5 — Related Button
6 — Seek Down
7 — Tune Button
8 — Seek Up
9 — Replay Button
10 — Notification Button



Uconnect 5/5 NAV With 12.3-inch Display SiriusXM® Radio

1 — Browse
2 — Audio Settings
3 — Search Button
4 — SiriusXM® 360 Profile Settings
5 — Related Button
6 — Seek Down
7 — Tune Button
8 — Seek Up
9 — Replay Button
10 — Notification Button

SiriusXM® with 360L — If Equipped

The new SiriusXM® with 360L delivers more content variety for all users including access to specific streaming channels and On Demand Content (once trial has expired, a purchased data plan will be required to receive streaming channels and On Demand Content). It allows you to have more control over your listening experience, as well as designing a customizable favorites menu of content, exactly how you want it. The system will recommend content based on your listening habits, providing endless listening options.

Voice Search

Press the Search button and speak terms such as your favorite artist, sports team, talk show or celebrity. The personalized search results are ordered by relevancy to the search term spoken. The most relevant content is listed first based on listening history.

Personalized Listening Experience

Recommendations (For You) are based on each listener's listening habits. The recommendations can improve and grow through increased use. The more the listener listens, the better the recommendations get. Similar channels will also become easier to find based on the user's listening history.

NOTE:

Additional capabilities (like Voice Search and Personalized Recommendations) are available only when there is a data connection to the cloud.

Delivering Variety

Not only does SiriusXM® offer 160+ satellite channels in your vehicle, you also get all Streaming Channels and On Demand Content. That way, you'll never have to miss a favorite show. Die-hard sports fans can easily find and follow a favorite sports team on-the-go with the dedicated Live Sports Category. The feature has all NFL®,

MLB®, NBA®, NHL®, college football and college basketball games. It broadcasts all games with national unbiased game calls when available.

ENHANCED SPORTS PLAY-BY-PLAY (PXP) AND LIVE SPORTS FEATURE

Your favorite sports teams must be loaded onto your SiriusXM® favorites bar, which is located under the Favorites menu item.

Tap and hold the League Logo on the Now Playing page. It will then display the Team Preset Modal which displays the teams for the play-by-play game currently being broadcast.

To access the various sports teams:

1. Press on the Media icon on your touchscreen, and navigate to the SiriusXM® icon on the left-hand side of the screen.
2. Press the Browse Tab where you will be able to fine-tune your search by each separated category.
3. Under the Sports category, you will then be able to locate the desired game or show. Press and hold the event/show to save it as a favorite.

You can also add a new favorite through the SiriusXM® Favorites menu, under the Listener Profile menus. When you are listening to a station or event, click the Add button on the SiriusXM® Favorites menu.

Within the individual Sports categories, all Team channels are displayed as well as the generic sports channels.

Long press a Team Logo or Channel Logo and it will add/remove the team to your SiriusXM® Favorites.

ADDING SIRIUSXM® PROFILES FEATURE

SiriusXM® created a listener profile feature that allows you to add/change/delete listener profiles. When switching users, favorites, vehicle presets, listening history, recommendations and personalized features will reflect the last selected listener profile by the driver.

If more than one SiriusXM® profile has been created, when switching between Driver 1 and Driver 2 SiriusXM® listener profiles, the vehicle preset bar will change/update automatically/accordingly. If only one SiriusXM® listener profile exists, then the presets bar will not change.

NOTE:

If there are no named listener profiles, the default listener avatar will be shown with text prompting you to create a listener profile.

To create a new listener profile (speed restricted feature):

1. From the Profile and Settings menu, select the “Create Listener” option.
2. Begin adding a new listener profile by using the keyboard with whatever characters you choose.
3. After pressing the next button, you can then choose from a set of eight generic avatars to further personalize your listener profile, and then press the Done button.

   NOTE:

   Users can download the SiriusXM® smartphone App and use the Radio ID for free access if the subscription allows you to access SiriusXM® content outside of your vehicle.

   NOTE:

   Names and avatars can be changed at any given time, and the change will be reflected on all devices associated with the same Radio ID account.
4. Once you have selected an avatar, you will be returned to the Profile and Settings menu with the new listener profile you have just created.

   NOTE:

   If an account already has five or more listeners, the option to “Add Listener” will not be available.

The Switch Listener Profile screen allows you to switch between existing listener profiles.

To delete a listener profile:

1. Press and hold the Listener Profile you want to delete. Press the Remove button on the Profile.
2. A pop-up message will appear and mention that deleting the listener profile is not recoverable. If you are sure you want to continue, press the Delete button.

Replay

The replay function provides a means to store and replay up to 22 minutes of music audio and 48 minutes of talk radio. Once the channel is switched, content in replay memory is lost.

Press the Replay button on the touchscreen. The Play/Pause, Rewind/Forward and Live buttons will display at the top of the screen, along with the replay time.

You can exit by pressing the Replay button on the touchscreen any time during the Replay mode.

Play/Pause		Press the Pause/Play button on the touchscreen to pause the playing of live or rewound content at any time. Play can be resumed by pressing the Pause/ Play button on the touchscreen.
Rewind		Press the Rewind button on the touchscreen to rewind the content in steps of five seconds. Pressing the Rewind button on the touchscreen for more than two seconds rewinds the content. The Radio begins playing the content at the point at which the press is released.
Forward		Each press of the Forward button on the touchscreen forwards the content in steps of five seconds. Forwarding of the content can only be done when the content is previously rewound, and therefore, cannot be done for live content. A continuous press of the Forward button on the touchscreen also forwards the content. The Radio begins playing the content at the point at which the press is released.
Live — If Equipped		Press the Live button on the touchscreen to resume the playing of Live content.

Favorites

Press the Favorites button in the Listen Profile to view a list of your favorite stations and set new favorites.

The Favorites feature enables you to set a favorite artist or song that is currently playing. The radio then uses this information to alert you when either the favorite artist or song are being played at any time by any of the SiriusXM® Channels.

You can scroll the Favorites list by pressing the Up or Down Arrow located at the right side of the screen. Scrolling can also be done by operating the TUNE/ SCROLL knob.

Remove Favorites

Press the Remove Favorites tab at the top of the screen. Press the Delete All button on the touchscreen to delete all of the Favorites or press the Trash Can icon next to the Favorite to be deleted.

Alert Settings

Press the Alert Settings tab at the top of the Favorites screen. The Alert Settings menu allows you to choose from a Visual alert or Audible and Visual alert when one of your favorites is airing on any of the SiriusXM® channels.

You can exit the Favorites menu by a press of the Back button.

Browse In SXM

Press the Browse button on the touchscreen to edit Presets and set Favorites, along with providing the SiriusXM® Channel List.

PRESETS

Press the Presets button (if equipped) located at the left of the Browse screen.

You can scroll the Presets list by pressing the Up or Down Arrow located at the right side of the screen. Scrolling can also be done by operating the TUNE/SCROLL knob.

Preset Selection

A preset can be selected by pressing any of the listed Presets, or by pushing the ENTER/BROWSE button on the TUNE/SCROLL knob to select the currently highlighted Preset. When selected, the radio tunes to the station stored in the Preset.

Deleting A Preset

A preset can be deleted in the Presets Browse screen by pressing the Trash Can icon for the corresponding Preset.

GAME ZONE

Press the Game Zone button, located at the left of the Browse screen. This feature provides you with the ability to select teams, edit the selection, and set alerts.

Live Sports

Press the Live Sports tab at the top of the screen. The Live Sports list provides a list of channels currently airing any of the items in the Selections list, and pressing any of the items in the list tunes the radio to that channel.

Play-by-Play (PxP) — If Equipped

Press the Play-by-Play button on the touchscreen to activate the League Scroll list. Press the chosen league and a scroll list of all teams within the league will appear, then you can select a team by pressing the corresponding box. A check mark appears for all teams that are chosen.

Remove Selection/Trash Can Icon

To delete, go into the listener profile screen. Press the Delete All button on the touchscreen to delete all of the selections or press the Trash Can icon next to the selection to be deleted.

Alert Settings

Press the Alert Settings tab at the top of the screen. The Alert Settings menu allows you to choose from "Alert me to on-air games upon start" or "Alert upon score update", or both, when one or more of your selections is airing on any of the SiriusXM® channels.

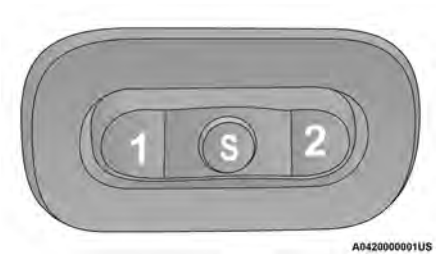
TUNE START

Tune Start begins playing the current song from the beginning when you tune to a music channel using one of the 12 presets. This feature occurs the first time the preset is selected during that current song.

SAVING PRESETS TO A DRIVER MEMORY PROFILE — IF EQUIPPED

After setting the desired radio presets:

1. Push the S button on the Driver Memory Switch.
2. Within five seconds of pushing S, push the 1 or 2 button. The radio presets will be saved to Driver Memory Profile 1 or Driver Memory Profile 2.
3. To recall a Driver Memory Profile, push either the 1 or 2 button; the radio will display the preset radio stations.



Driver Memory Buttons

After setting/changing the desired radio presets, (e.g. SXM/AM/FM) your updates will be saved under the current active profile automatically. Seat alignment will not be saved automatically. For more information, refer to "Driver Memory Settings" in "Getting To Know Your Vehicle" in your Owner's Manual.

SETTING PRESETS



Uconnect 5 With 7-inch Display Setting Presets



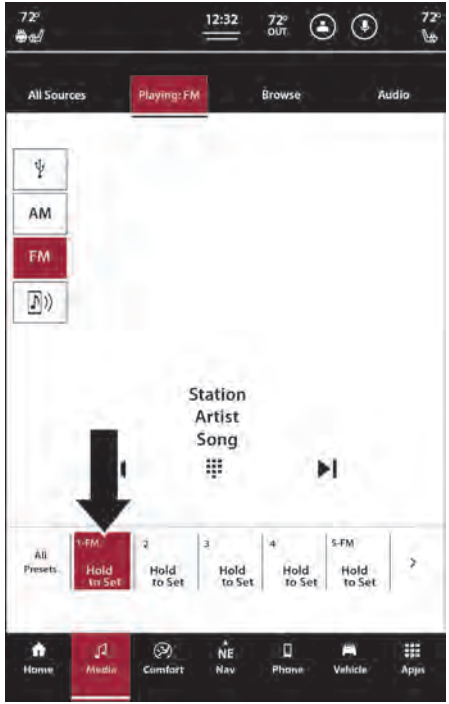
Uconnect 5/5 NAV With 8.4-inch Display Setting Presets



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Setting Presets



Uconnect 5/5 NAV With 10.25-inch Display Setting Presets



Uconnect 5 NAV With 12-inch Display (Portrait) Setting Presets



Uconnect 5/5 NAV With 12.3-inch Display Setting Presets

The Presets are available for all radio stations, and are activated by pressing any of the Preset buttons, located at the bottom of the screen, or by pressing the Browse tab, selecting “Presets”, and then pressing the desired preset station.

When you are on a station that you wish to save as a preset, press and hold the numbered button on the touchscreen for more than two seconds. This can be completed in the Playing tab or in the Browse tab, under “Presets”.

To view all available presets, press the Presets button under the Browse tab. The number of shown presets can also be adjusted on this page.

Preset Features

Preset Selection

A Preset can be selected by pressing any of the listed Presets or by pushing the ENTER/BROWSE button on the TUNE/SCROLL knob to select the currently highlighted Preset.

When selected, the radio tunes to the station stored in the Presets.

Deleting Presets

A Preset can be deleted in the Presets Browse screen by pressing the X button next to the corresponding Preset.

AUDIO SOURCE SELECTION

Press the desired Source button or under the Source tab, select from the available source options: Disc (if equipped), USB, AUX, and Bluetooth®. When available, you can select the Browse button on the touchscreen for the following options:

- Artists
- Albums
- Genres
- Title
- Year
- Composer
- Track Number

CONNECTED DEVICE SOURCE MODES

Disc Mode — If Equipped

Overview

An “Insert Disc” message will be displayed on the screen in the Disc Mode when a Disc is not present in the Radio.

Disc Mode is entered by either inserting a Disc or selecting “Disc” on either the left side of the touchscreen or under the Source Select button (if equipped). Once in Media Mode, press the CD button on the left side of the screen or under the Source tab.

USB Mode

Overview

USB Mode is entered by either inserting a USB device into the USB port, or by selecting the USB button on the left side of the touchscreen, or the Source Select/Select Source button and then selecting USB 1 or 2 (if equipped).

Bluetooth® Mode

Overview

Bluetooth® Streaming Audio (BTSA) or Bluetooth® Mode is entered by pairing a Bluetooth® device, containing music, to the Uconnect system.

Before proceeding, the Bluetooth® device must be paired to the Uconnect Phone to communicate with the Uconnect system ⇨ page 78.

To access Bluetooth® Mode, press the sources tab on the left side on the screen and then select the Bluetooth® button.



Uconnect 5 With 7-inch Display Bluetooth® Mode



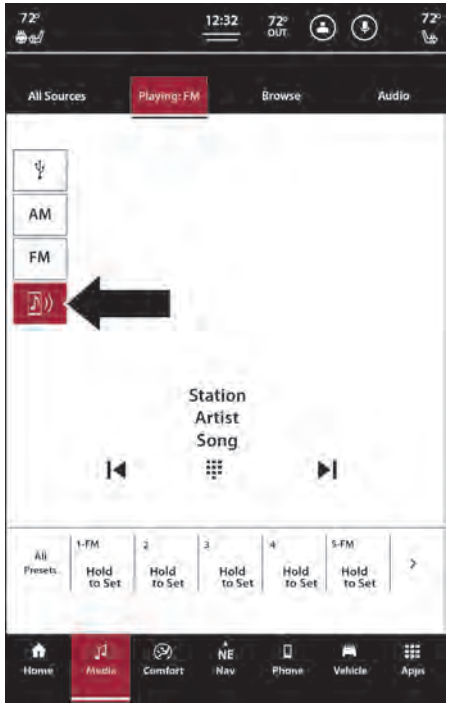
Uconnect 5/5 NAV With 8.4-inch Display Bluetooth® Mode



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Bluetooth® Mode



Uconnect 5 NAV With 10.25-inch Display Bluetooth® Mode



Uconnect 5 NAV With 12-inch Display (Portrait) Bluetooth ® Mode



Uconnect 5 NAV With 12.3-inch Display Bluetooth® Mode

AUX Mode

Overview

Auxiliary Mode (AUX) is entered by inserting an AUX device using a cable with a 3.5 mm audio jack into the AUX port or by pressing the AUX button on the left side of the touchscreen or under the Source tab.

To insert an Auxiliary device, gently insert the Auxiliary device cable into the AUX port. If you insert an Auxiliary device with the ignition and the radio on, the unit will switch to AUX Mode and begin to play when you insert the device cable.

Controlling The Auxiliary Device

The control of the Auxiliary device (e.g., selecting playlists, play, fast forward, etc.) cannot be provided by the radio; use the device controls instead. Adjust the volume with the VOLUME & On/Off control knob or MUTE button, or with the volume of the attached device.

NOTE:

The radio unit is acting as the amplifier for audio output from the Auxiliary device. Therefore, if the volume control on the Auxiliary device is set too low, there will be insufficient audio signal for the radio unit to play the music on the device.

Browse

If supported by the device, you can browse by Folders, Artists, Playlists, Albums, Songs, etc. Press the desired button on the touchscreen. The center of the browse window shows items and its sub-functions, which can be scrolled through by pressing the Up and Down buttons to the right. The TUNE/SCROLL knob can also be used to scroll.

Repeat

In Disc Mode, press the Repeat button on the touchscreen to toggle the repeat functionality. The Repeat button on the touchscreen is highlighted when active. The Radio will continue to play the current track, repeatedly, as long as the repeat is active. To cancel Repeat, press the Repeat button on the touchscreen a second time.

In USB Mode, press the Repeat button on the touchscreen to toggle the repeat functionality. The Repeat button on the touchscreen is highlighted when active. The Radio will continue to play the current track, repeatedly, as long as the repeat is active. Press the Repeat button again to enter Repeat All. The radio will continue to play all the current tracks, repeatedly, as long as the repeat function is active. To cancel Repeat, press the Repeat button a third time.

Shuffle

In Disc Mode, press the Shuffle button on the touchscreen to play the selections on the compact disc in random order. Press the button on the touchscreen a second time to turn this feature off.

In USB Mode, press the Shuffle button on the touchscreen to play the selections on the USB device in random order to provide an interesting change of pace. Press the Shuffle button on the touchscreen a second time to turn this feature off.

Media Mode Voice Commands — If Equipped

Use your voice to quickly get to the AM, FM, SiriusXM® Radio stations, or other audio Sources you would like to hear. (Subscription or included SiriusXM® Radio trial required.)

Push the Voice Recognition (VR) button on the steering wheel or say the system activation word. The system activation word can either be “Uconnect” or the brand name of the vehicle. This word can be altered in the Uconnect Settings.

After the beep, say one of the following commands and follow the prompts to switch your media source or choose an artist.

- “**Tune to** Satellite Channel Hits 1”
- “**Change source to** Bluetooth®”
- “**Change source to** AUX”
- “**Change source to** USB”
  - “**Play artist** Beethoven”; “ **Play album** Greatest Hits”; “ **Play song** Moonlight Sonata”; “ **Play genre** Classical”

Did You Know:

- At any time, if you are not sure of what to say or want to learn a Voice Command, push the VR button or say the activation word and say “ **Help**”. The system provides you with a list of commands.
- Press the Browse button on the touchscreen to see all of the music on your USB device. Your Voice Command must match exactly how the artist, album, song, and genre information is displayed.

AUDIO SETTINGS

Press the Audio button within the Settings main menu to activate the Audio Settings screen.

The audio settings can also be accessed on the Radio Mode screen by pressing the Audio button. You can swipe left or right on the touchscreen to access the different audio settings, as well as return/exit the Audio Settings screen.

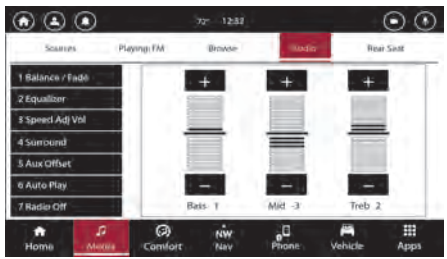
You can also control different features with different volumes such as phone, media, navigation, and voice recognition. The dedicated volume adjustment menu is located within the Audio Settings tab.



Uconnect 5 With 7-inch Display Audio Settings



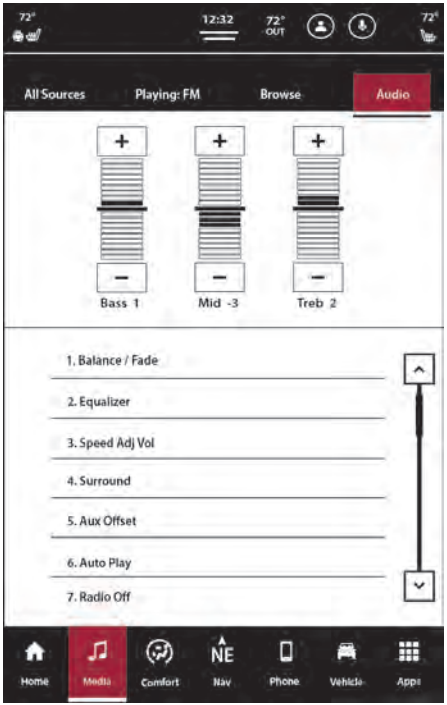
Uconnect 5/5 NAV With 8.4-inch Display Audio Settings



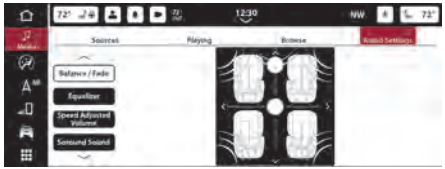
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Audio Settings



Uconnect 5/5 NAV With 10.25-inch Display Audio Settings



Uconnect 5 NAV With 12-inch Display (Portrait) Audio Settings



Uconnect 5/5 NAV With 12.3-inch Display Audio Settings

Audio Setting	Description
Balance/Fade	Press the Balance/Fade button on the touchscreen to Balance audio between the left and right speakers or fade the audio between the rear and front speakers. Press the Front, Rear, Left or Right button or press and drag the Speaker icon to adjust the Balance/Fade.
Equalizer	Press the + or - button or press and drag the level bar to increase or decrease each of the equalizer bands. The level value, which spans between plus or minus nine, is displayed at the bottom of each of the bands.
Speed Adjusted Volume	The Speed Adjusted Volume is adjusted by selecting from “Off”, “1”, “2”, and “3”. This alters the automatic adjustment of the audio volume with variation to vehicle speed. Volume increases automatically as speed increases to compensate for normal road noise.
Surround Sound	When Surround Sound is on, you can hear audio coming from every direction as in a movie theatre or home theatre system.
AUX Volume Offset	The AUX Volume Offset is adjusted by pressing + and - buttons. This alters the AUX input audio volume. The level value, which spans between plus or minus three, is displayed above the adjustment bar.
Auto Play	The Auto Play feature begins playing music as soon as a USB Media device is connected to one of the vehicle’s Media USB ports, when it is turned on. Press “Off” to turn the setting off.
Radio Off With Door	The Radio Off With Door feature, when activated, keeps the radio on until the driver or passenger door is opened or when the “Radio Off Delay” selected time has expired.
Auto On Radio	The radio automatically turns on when the vehicle is in ON/RUN or will recall whether it was on or off at last ignition OFF.
Volume Adjustment	This setting allows you to fix the volume adjustment levels for Media, Phone, Navigation, and Voice Recognition. You can also adjust the incoming call ringer volume and the call volume separately.

PHONE MODE

OVERVIEW

Uconnect Phone is a voice-activated, hands-free, in-vehicle communications system. It allows you to dial a phone number with your mobile phone.

The feature supports the following:

Voice Activated Features

- Hands-Free dialing via Voice ("Call John Smith Mobile" or, "Dial 248-555-1212").
- Hands-Free text-to-speech listening of your incoming SMS messages.
- Hands-Free Text Message Replying: Forward one of 18 predefined SMS messages to incoming calls/text messages.
- Redialing last dialed numbers ("Redial").
- Calling Back the last incoming call number ("Call Back").
- Viewing Call logs on screen ("Show Incoming Calls," "Show Outgoing Calls," "Show Missed Calls," "Show Recent Calls").
- Searching Contacts phone number ("Search for John Smith Mobile").

Screen Activated Features

- Dialing via Keypad using touchscreen.
- Viewing and Calling contacts from Phonebooks displayed on the touchscreen.
- Setting Favorite Contact Phone numbers so they are easily accessible on the Main Phone screen.
- Viewing and Calling contacts from Recent Call logs.
- Reviewing your recent Incoming SMS Messages.
- Pairing up to 10 phones/audio devices for easy access to connect to them quickly.

NOTE:

Your phone must be capable of SMS messaging via Bluetooth® for messaging features to work properly.

Your mobile phone's audio is transmitted through your vehicle's audio system; the system will automatically mute your radio when using the Uconnect Phone.

For Uconnect customer support:

- US visit UconnectPhone.com or call 877-855-8400
- Canada visit UconnectPhone.com or call 800-465-2001 (English) or (French) call 800-387-9983

Uconnect Phone allows you to transfer calls between the system and your mobile phone as you enter or exit your vehicle and enables you to mute the system's microphone for private conversation.

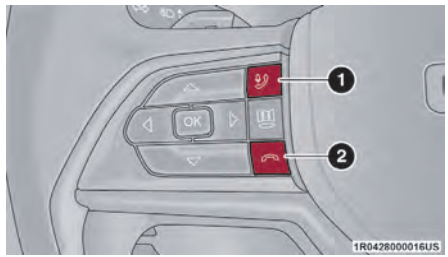
WARNING!

ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

The Phone feature is driven through your Bluetooth® "Hands-Free Profile" mobile phone. Uconnect features Bluetooth® technology — the global standard that enables different electronic devices to connect to each other without wires or a docking station. Ensure your phone is turned on with Bluetooth® active and has been paired to the Uconnect system. Up to 10 mobile phones or audio devices are allowed to be linked to the system.

Phone Button — If Equipped

The Phone button on your steering wheel is used to get into the Phone Mode and make calls, show recent, incoming or outgoing calls, view phonebook, etc. When you push the button you will hear a BEEP.



Voice Recognition And Phone Buttons

1 — For Vehicles Equipped With Navigation: Push The Voice Recognition Button To Begin Radio, Media, Navigation, Climate, Start Or Answer A Phone Call, And Send Or Receive A Text
1 — For Vehicles Not Equipped With Navigation: Push The Phone Button To Answer An Incoming Phone Call
2 — Push The Hang Up Button To End A Call Currently In Progress

Voice Command Button — If Equipped

The Voice Command button on your steering wheel is only used for "barge in" and when you are already in a call or want to make another call.

The button on your steering wheel is also used to access the Voice Commands for the Uconnect Voice Command features if your vehicle is equipped.

The Uconnect Phone is fully integrated with the vehicle's audio system. The volume can be adjusted either from the radio volume control knob or from the right switch on the rear side of the steering wheel.

VR "Wake Up" Word (Voice Recognition Activation Word) — If Equipped

The Voice Recognition "Wake Up" word can be used to activate your Uconnect Voice Recognition system without pushing a button. To begin, say the programmed activation word: either "Uconnect" or the brand name of the vehicle (i.e., Dodge or Chrysler).

As an example, say "Hey Uconnect, call Bill Smith". The system will then dial the contact without the need to press any buttons.

DEVICE MANAGER AND PHONE SETUP

Accessing The Device Manager

The Device Manager provides an easy way to add new devices/smartphones, change device/smartphone settings, and activate "Do Not Disturb".

To access the Device Manger:

1. Press the Phone button in the Menu Bar.
2. Press "Device Manager".

The Device Manager will list all the available devices that have previously been paired and connected to the system. To add a new device, press the Add Device button.

A connected device will highlight and display the words "Connected" underneath the device name. If the device is a "favorite", a star will be displayed to the left of the device name. On a connected device, you can choose to allow certain functions on a device. Press on Phone or Music Note icon to adjusted these functions:

- **When neither icon is highlighted:** The device will disconnect from the system.
- **When the Phone icon is highlighted:** The system will allow the phone to answer and place calls.
- **When the Music Note icon is highlighted:** The device will be able to play audio through Bluetooth® connection.
- **When both the Phone icon and Music Note icon are highlighted:** The device will have full functionality and can answer/place calls as well as stream audio.

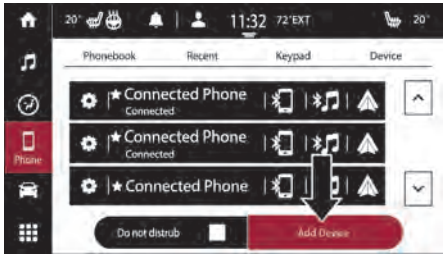
Apple CarPlay® and Android Auto™ can also be allowed/deactivated from the Device Manager. Press the corresponding icon next to the device name to allow access to Apple CarPlay® or Android Auto™.

Pair A Device

Use this QR code to access your digital experience.

Scan me

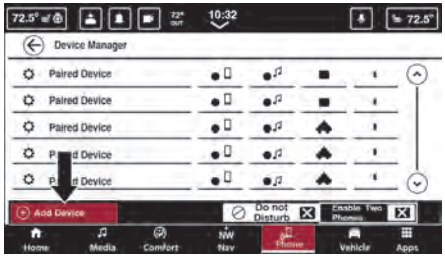
To begin using Bluetooth® functionality and Uconnect Phone, you must pair your compatible Bluetooth®-enabled device. To complete the pairing process, you will need to reference your mobile phone/device user's manual. Please visit UconnectPhone.com for complete mobile phone compatibility information.



Uconnect 5 With 7-inch Display Pairing A Phone



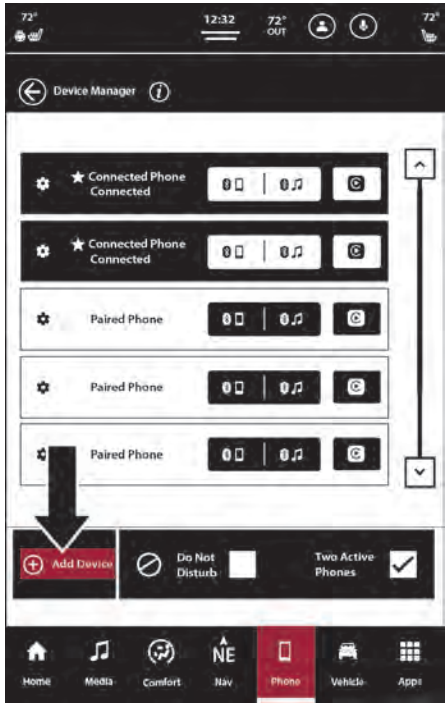
Uconnect 5/5 NAV With 8.4-inch Display Pairing A Phone



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Pairing A Phone



Uconnect 5/5 NAV With 10.25-inch Display Pairing A Phone



Uconnect 5 NAV With 12-inch Display (Portrait) Pairing A Phone



Uconnect 5/5 NAV With 12.3-inch Display Pairing A Phone

NOTE:

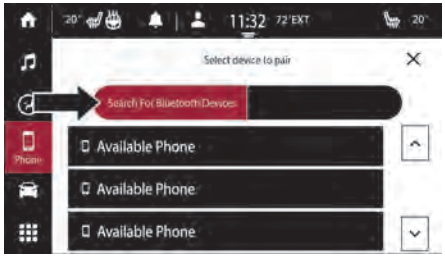
- You must have Bluetooth® enabled on your device to complete this procedure.
- The vehicle must be in PARK or at a standstill.

Follow these steps to pair your device:

1. Place the ignition in the ACC or ON/RUN position.
2. Press the Phone button.

   NOTE:

   - If there are no phones currently connected with the system, a pop-up will appear asking if you would like to pair a mobile phone.
   - This pop-up only appears when the user enters Phone Mode and no other device(s) have previously been paired. If the system has a phone previously paired, even if no phone is currently connected with the system, this pop-up will not appear.
3. Select “Yes” to begin the pairing process.
4. Search for available devices on your Bluetooth®-enabled device.



Uconnect 5 With 7-inch Display Searching For Bluetooth® Devices



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Searching For Bluetooth® Devices



Uconnect 5/5 NAV With 8.4-inch Display Searching For Bluetooth® Devices



Uconnect 5/5 NAV With 10.25-inch Display Searching For Bluetooth® Devices



Uconnect 5 NAV With 12-inch Display (Portrait) Searching For Bluetooth® Devices



Uconnect 5/5 NAV With 12.3-inch Display Searching For Bluetooth® Devices

- Access your device's settings.
- Ensure Bluetooth® in enabled. Once enabled, the device will begin to search for Bluetooth® connections.

5. If "No" is selected, and you still would like to pair a device, press the Device Manager button.
   - Press the Add Device button.
   - Search for available connections on your Bluetooth®-enabled device (see the following images). When prompted on the phone, select "Uconnect" and accept the connection request.
6. An in-progress screen will display while the system is connecting.
7. When your device finds the Uconnect system, select the system's name. A PIN may need to be entered.



Uconnect 5 With 7-inch Display PIN Location



Uconnect 5/5 NAV With 8.4-inch Display PIN Location



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display PIN Location



Uconnect 5/5 NAV With 10.25-inch Display PIN Location

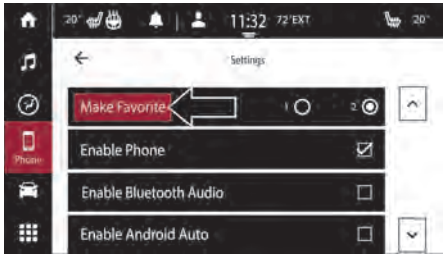


Uconnect 5 Nav With 12-inch Display (Portrait) Pin Location



Uconnect 5/5 NAV With 12.3-inch Display PIN Location

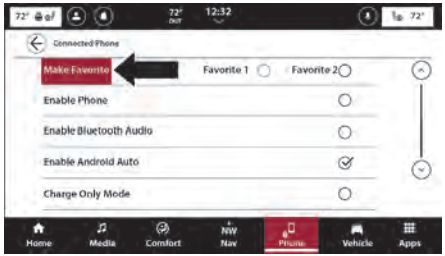
8. When prompted on the device, accept the connection request from Uconnect.
9. When the pairing process has successfully completed, the system will prompt you to choose whether or not this is your favorite device. Selecting "Yes" will make this device the highest priority. This device will take precedence over other paired devices within range and will connect to the Uconnect system automatically when entering the vehicle. Two phones can be set as a favorite (Favorite 1 and Favorite 2).



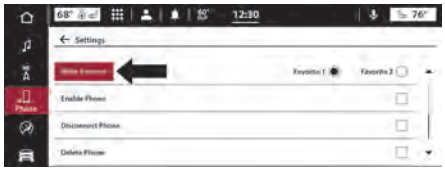
Uconnect 5 With 7-inch Display Make Favorite Setting



Uconnect 5/5 NAV With 8.4-inch Display Make Favorite Setting



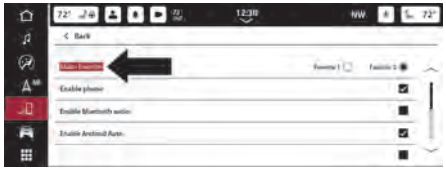
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Make Favorite Setting



Uconnect 5/5 NAV With 10.25-inch Display Make Favorite Setting



Uconnect 5 NAV With 12-inch Display (Portrait) Make Favorite Setting



Uconnect 5/5 NAV With 12.3-inch Display Make Favorite Setting

NOTE:

- For devices which are not made a favorite, the device priority is determined by the order in which it was paired. The latest device paired will have the higher priority.
- During the pairing procedure, you may receive a pop-up on your device for the Uconnect system to access your “messages” and “contacts”. Selecting “Ok” or “Allow” will sync your contacts with the Uconnect system.
- Software updates on your device or the Uconnect system may interfere with the Bluetooth® connection. If this happens, simply repeat the pairing process. However, first, make sure to delete the device from the list of devices on your Uconnect system. Next, be sure to remove Uconnect from the list of connections in your device’s Bluetooth® settings.

Connecting To A Particular Mobile Phone Or Audio Device After Pairing



Uconnect 5 With 7-inch Display Connecting A Device

1 — Connect The Device With Phone Capabilities
2 — Connect The Device With Media Capabilities
3 — Connected Android Auto™ Or Apple CarPlay®



Uconnect 5/5 NAV With 8.4-inch Display Connecting A Device

1 — Connect The Device With Phone Capabilities
2 — Connect The Device With Media Capabilities
3 — Connected Android Auto™ Or Apple CarPlay®



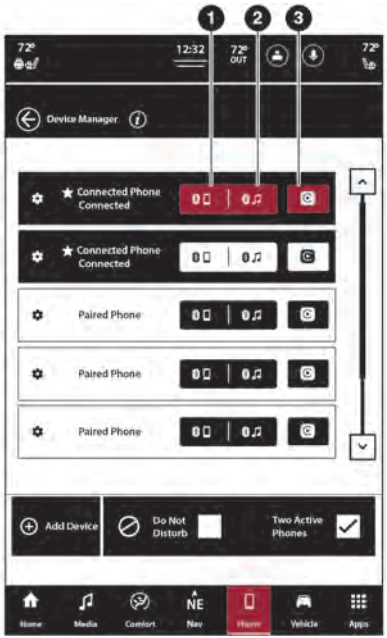
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Connecting A Device

1 — Connect The Device With Phone Capabilities
2 — Connect The Device With Media Capabilities
3 — Connected Android Auto™ Or Apple CarPlay®



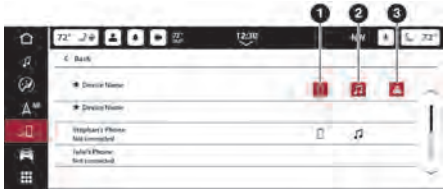
Uconnect 5/5 NAV With 10.25-inch Display Connecting A Device

1 — Connect The Device With Phone Capabilities
2 — Connect The Device With Media Capabilities
3 — Connected Android Auto™ Or Apple CarPlay®



Uconnect 5 NAV With 12-inch Display (Portrait) Connecting A Device

1 — Connect The Device With Phone Capabilities
2 — Connect The Device With Media Capabilities
3 — Connected Android Auto™ Or Apple CarPlay®



Uconnect 5/5 NAV With 12.3-inch Display Connecting A Device

1 — Connect The Device With Phone Capabilities
2 — Connect The Device With Media Capabilities
3 — Connected Android Auto™ Or Apple CarPlay®

The Uconnect system will automatically connect to the highest priority paired device within range. If you need to choose a particular phone or audio device, follow these steps:

1. Press the Phone button in the Menu Bar.
2. Press “Device Manager”.
3. Press the name of the desired connected device, and it will connect to the system. If phone function or audio streaming function is desired on the device, selecting either the Phone icon (phone features) or Music Note icon (audio streaming features) will connect it with that specific function turned on.
4. Press the Back Arrow button to exit out of the Device Manager.

If a phone call is in progress, and a second phone connects to the Uconnect system via Android Auto™ or Apple CarPlay®, a pop-up will appear towards the top of the screen "Launch (Android Auto™/Apple CarPlay®) on new device and Transfer Call to Phone?" Pressing "Yes" will transfer the call currently in progress to the first connected phone's handset and launch either Android Auto™ or Apple CarPlay® from the second connected phone. For more information regarding Android Auto™ and Apple CarPlay® and device projection
⇨ page 134.

NOTE:

- If no command is pressed, the pop-up will dismiss within five seconds.
- If the first connected phone disconnects while the pop-up is displaying the pop-up will be dismissed and Android Auto™ or Apple CarPlay® will launch automatically.
- If the second device disconnects as it is attempting to connect to the system, the pop-up will be dismissed and the Uconnect system will not launch Android Auto™ or Apple CarPlay®.

Device Settings And Disconnecting/ Deleting A Device



Uconnect 5 With 7-inch Display Device Settings



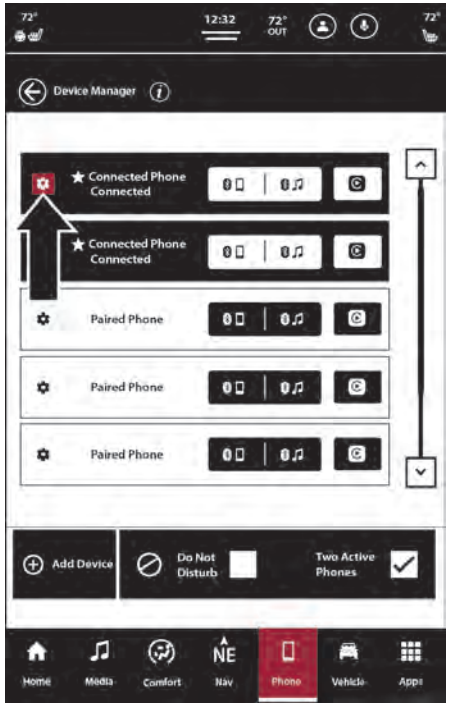
Uconnect 5/5 NAV With 8.4-inch Display Device Settings



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Device Settings



Uconnect 5/5 NAV With 10.25-inch Display Device Settings

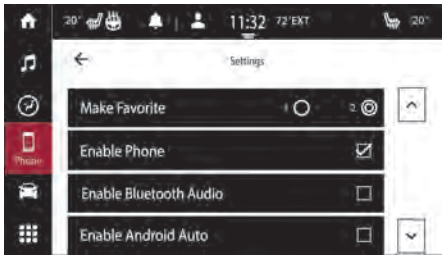


Uconnect 5 NAV With 12-inch Display (Portrait) Device Settings

NOTE:

For "Display Device Settings" for your 12.3" display, refer to the functionality of the other screen sizes shown.

1. Access the Device Manager.
2. Press the Settings gear icon to the left of the device name.
3. The device's Settings menu will display. To turn a setting on, press the check box until a check mark appears. To turn the setting off, press the check box again until the check mark is removed.



Uconnect 5 With 7-inch Display Settings Menu



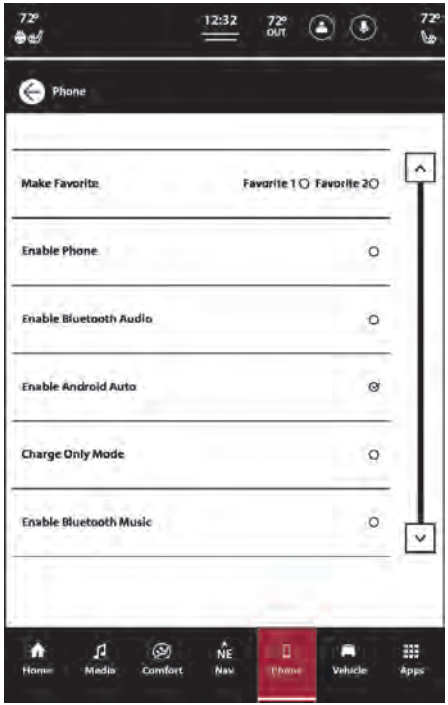
Uconnect 5/5 NAV With 8.4-inch Display Settings Menu



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Settings Menu



Uconnect 5/5 NAV With 10.25-inch Display Settings Menu



Uconnect 5 NAV With 12-inch Display (Portrait) Settings Menu

NOTE:

For “Display Settings Menu” for your 12.3” display, refer to the functionality of the other screen sizes shown.

Setting Name	Description
Make Favorite	This setting will mark the selected device as either “Favorite 1” or “Favorite 2”. If neither option is selected, the device is not considered a favorite.
Enable Phone	This setting will enable phone functions from the connected device.
Enable Bluetooth® Audio	This setting will enable Bluetooth® audio from the connected device.
Enable Android Auto™ or Apple CarPlay®	This setting will enable/disable Apple CarPlay® or Android Auto™ from having access to the Uconnect system.
Charge Only Mode	This setting will set the connected device to only charge while plugged into the system.
Do Not Disturb	This setting will bring up the available Do Not Disturb options.
Disconnect Device	This setting will disconnect the device from the Uconnect system.
Delete Device	This setting will delete the device from the Uconnect system.
Enable Text Messaging — If Equipped	This setting will enable sending and receiving text messages through your mobile device to your Uconnect system.
Delete Phonebook Data — If Equipped	This setting will delete phonebook data if your phonebook data was downloaded from your device.
Download Phonebook Data — If Equipped	This setting will download your phonebook data.



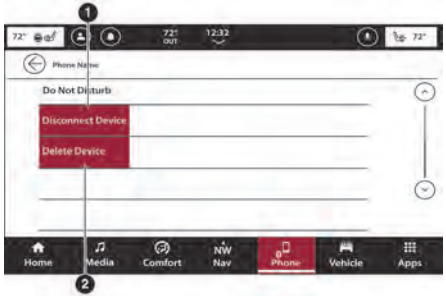
Uconnect 5 With 7-inch Display Disconnecting And Deleting A Device

1 — Disconnecting A Device
2 — Deleting A Device



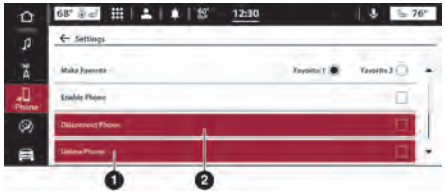
Uconnect 5/5 NAV With 8.4-inch Display Disconnecting And Deleting A Device

1 — Disconnecting A Device
2 — Deleting A Device



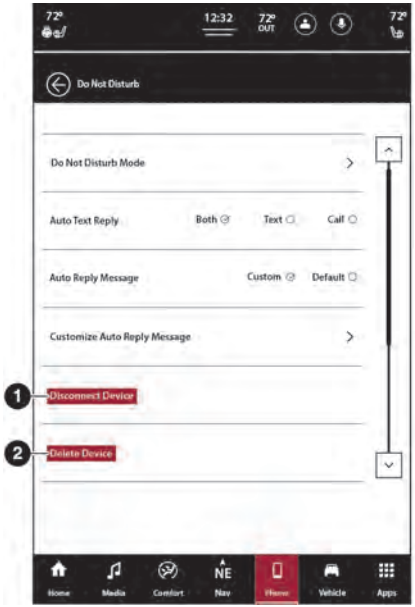
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Disconnecting And Deleting A Device

1 — Disconnecting A Device
2 — Deleting A Device



Uconnect 5/5 NAV With 10.25-inch Display Disconnecting And Deleting A Device

1 — Deleting A Device
2 — Disconnecting A Device



Uconnect 5 NAV With 12-inch Display (Portrait) Disconnecting And Deleting A Device

1 — Disconnecting A Device
2 — Deleting A Device

NOTE:

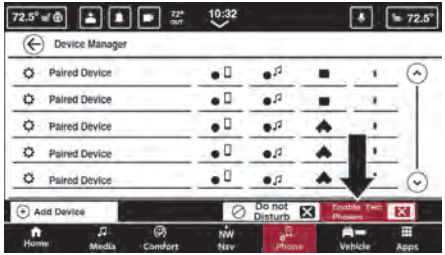
For “Disconnecting And Deleting A Device” for your 12.3” display, refer to the functionality of the other screen sizes shown.

Enable Two Phones

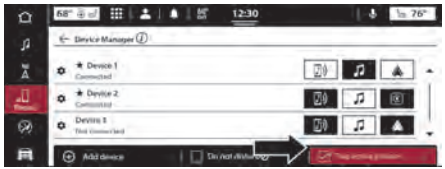
Two devices can be connected to the system at one time. On the Device Manager screen, press the Enable Two Phones button (if equipped) until a check mark appears. Now, two devices can be selected and will highlight to show they are connected. Both devices can be used for phone functions. Only one device can project Apple CarPlay® or Android Auto™ and stream audio.



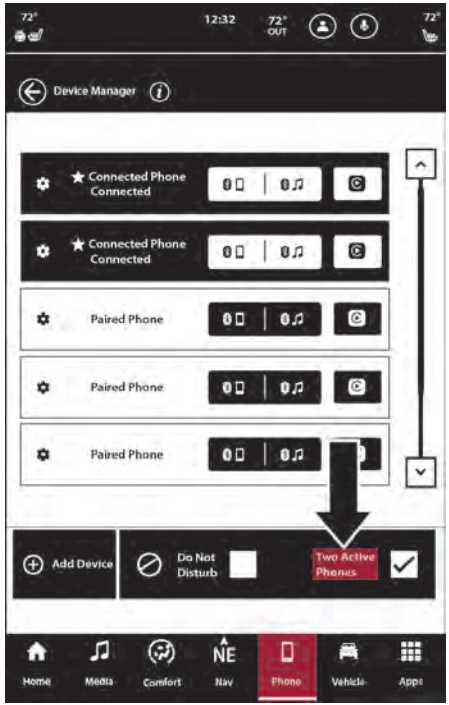
Uconnect 5/5 NAV With 8.4-inch Display Two Active Phones Button



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Two Active Phones Button



Uconnect 5/5 NAV With 10.25-inch Display Two Active Phones Button



Uconnect 5 NAV With 12-inch Display (Portrait) Two Active Phones Button

NOTE:

For "Two Active Phones Button" for your 12.3" display, refer to the functionality of the other screen sizes shown.

While Enable Two Phones setting is active, both phones will be displayed as connected in the Device Manager. A tab at the bottom of the screen will also show the two connected phones. Select one of the two phones; it will highlight and that device's phonebook will become active. To switch active phonebooks, select the other device. If the nonactive phone receives a call and you answer it, that phone will become the active phone. Once the call is complete, it will revert back to being the nonactive phone.

After you have finished pairing a new smartphone, Enable Two Phones option is active, and a smartphone is already connected, the Uconnect system will connect the newly paired smartphone as the second device. If two devices are already connected, the Uconnect system will give you the option to replace one of the devices with the newly paired one.

NOTE:

A device set as Favorite 1 option will have priority over a device set as Favorite 2 option or any other paired devices. When using Voice Recognition (VR), the active phone will receive the VR commands.

Do Not Disturb

With Do Not Disturb, you can disable notifications from incoming calls and texts, allowing you to keep your eyes on the road and hands on the wheel. For your convenience, there is a counter display to keep track of your missed calls and text messages while Do Not Disturb is active.



Uconnect 5 With 7-inch Display Do Not Disturb



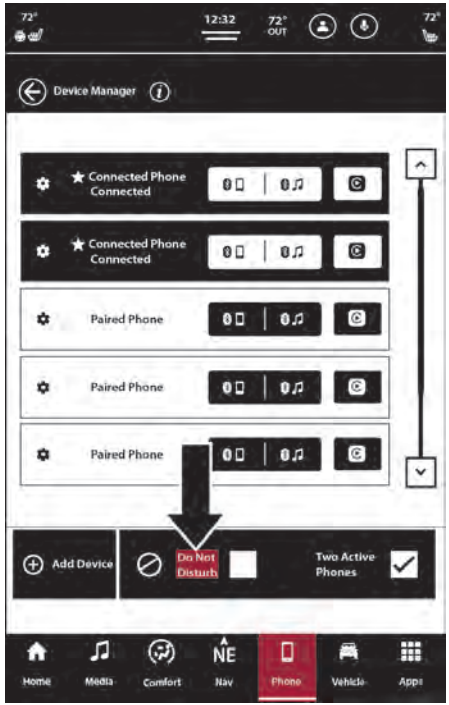
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Do Not Disturb



Uconnect 5/5 NAV With 8.4-inch Display Do Not Disturb



Uconnect 5/5 NAV With 10.25-inch Display Do Not Disturb



Uconnect 5 NAV With 12-inch Display (Portrait) Do Not Disturb

NOTE:

For “Display Do Not Disturb” for your 12.3” display, refer to the functionality of the other screen sizes shown.

1. Press the Gear icon next to the device name.
2. Press “Do Not Disturb” from the device settings list.

Do Not Disturb can automatically reply with a text message, a call, or both when declining an incoming call and send it to voicemail.

Automatic reply messages can be:

- “I am driving right now, I will get back to you shortly.”
- Create a custom auto reply message up to 160 characters.

NOTE:

Only the first 25 characters can be seen on the touchscreen while typing a custom message.

While in Do Not Disturb, “Conference Call” can be selected so you can still place a second call without being interrupted by incoming calls.

NOTE:

- If “Two Active Phones” is on and two devices are paired with the system, the Do Not Disturb All Phones setting will apply to both devices. In the Device Manager, each phone can be set to Do Not Disturb individually.
- “Reply With Text Message” is not compatible with iPhone® devices.
- “Auto Reply With Text Message” is only available on phones that support Bluetooth® Message Access Profile (MAP).

KEYPAD

To dial a phone number using a keypad:

1. Press the Phone button.
2. Press the Keypad tab. The keypad will display.
3. Use the numbered buttons to enter a phone number. If a mistake is made, press the Back button (with an X symbol in the middle) to erase previously added numbers.
4. Once the complete phone number has been entered, press the Dial button to begin the call.



Uconnect 5 With 7-inch Display Keypad



Uconnect 5/5 NAV With 8.4-inch Display Keypad



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Keypad



Uconnect 5/5 NAV With 10.25-inch Display Keypad



Uconnect 5 NAV With 12-inch Display (Portrait) Keypad



Uconnect 5/5 NAV With 12.3-inch Display Keypad

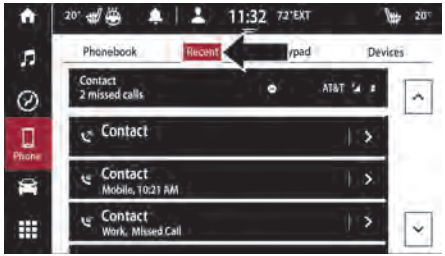
RECENT

The Recent tab provides a list of all the recent calls received or made on the connected device. If equipped, press one of the following buttons to access that list of recent calls:

- All Calls
- Incoming
- Outgoing
- Missed

If you would like to redial a recent call, press the caller name/number on the touchscreen. The Uconnect system will place the call.

You can also push the VR button on your steering wheel and perform the operation. For example, say “Show my incoming calls”.



Uconnect 5 With 7-inch Display Recent Calls



Uconnect 5/5 NAV With 8.4-inch Display Recent Calls

1 — Recent
2 — All Calls
3 — Incoming Calls
4 — Outgoing Calls
5 — Missed Calls

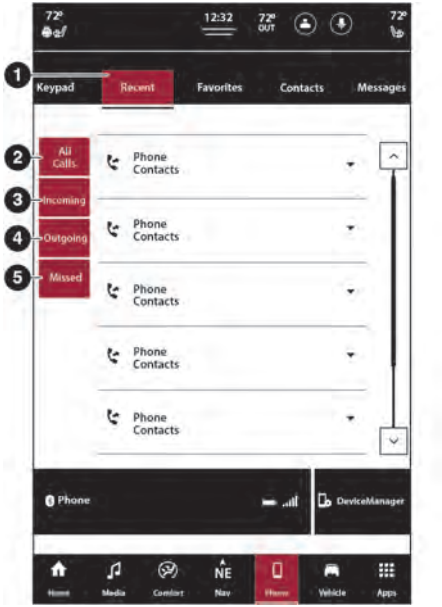


Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Recent Calls

1 — Recent
2 — All Calls
3 — Incoming Calls
4 — Outgoing Calls
5 — Missed Calls



Uconnect 5/5 NAV With 10.25-inch Display Recent Calls



Uconnect 5 NAV With 12-inch Display (Portrait) Recent Calls

1 — Recent
2 — All Calls
3 — Incoming Calls
4 — Outgoing Calls
5 — Missed Calls



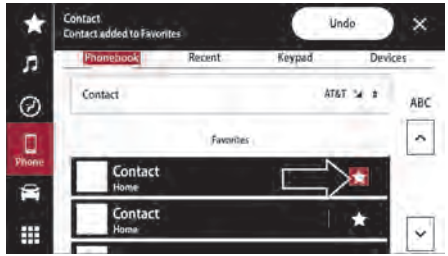
Uconnect 5 NAV With 12.3-inch Display Recent Calls

1 — Recent
2 — All Calls
3 — Incoming Calls
4 — Outgoing Calls
5 — Missed Calls

ADDING A FAVORITE

The Uconnect system provides the capability to set Favorite contacts.

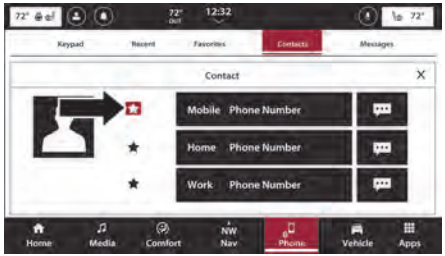
1. In Phone Mode, press the Favorites tab.
2. Press the + (add) button.
3. The Uconnect system will display the list of contacts downloaded from the device. Select the desired contact.
4. Press the Star icon next to the contact name. The contact has been made a favorite and will now appear on the Favorite tab.



Uconnect 5 With 7-inch Display Adding A Favorite



Uconnect 5/5 NAV With 8.4-inch Display Adding A Favorite



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Adding A Favorite



Uconnect 5/5 NAV With 10.25-inch Display Adding A Favorite



Uconnect 5 NAV With 12-inch Display (Portrait) Adding A Favorite



Uconnect 5/5 NAV With 12.3-inch Display Adding A Favorite

Favorites can also be added from the Contacts tab by finding the desired contact and pressing the Star icon next to the contact name.

To Remove A Favorite

1. To remove a Favorite, press the Contacts tab.
2. Find the desired Favorite contact name from the list.
3. Press the three vertical dots or Down arrow next to the contact name.
4. Press the illuminated Star icon to remove the contact from the Favorites list.
5. In the Favorites tab, the contact name will no longer appear in the list.

CONTACTS/PHONEBOOK (AUTOMATIC PHONEBOOK TRANSFER FROM MOBILE PHONE)

If supported by your phone, Uconnect Phone has the ability to download contact names and number entries from the mobile phone's phonebook. Specific Bluetooth® Phones with Phonebook Access Profile may support this feature. Your mobile phone may receive a pop-up asking for permission for the Uconnect system to access your messages and contacts. Selecting "Ok" or "Allow" will sync your contacts with the Uconnect system.

See Uconnect website, UconnectPhone.com, for supported phones.

- Automatic download and update of a phonebook, if supported, begins as soon as the Bluetooth® wireless phone connection is made to the Uconnect Phone, for example, after you start the vehicle.
- Depending on the maximum number of entries downloaded, there may be a short delay before the latest downloaded names can be used. Until then, if available, the previously downloaded phonebook is available for use.
- Only the phonebook of the currently connected mobile phone is accessible.
- This downloaded phonebook cannot be edited or deleted on the Uconnect Phone. It can only be edited on the mobile phone. The changes are transferred and updated to Uconnect Phone on the next phone connection.



Uconnect 5 With 7-inch Display Phonebook Tab



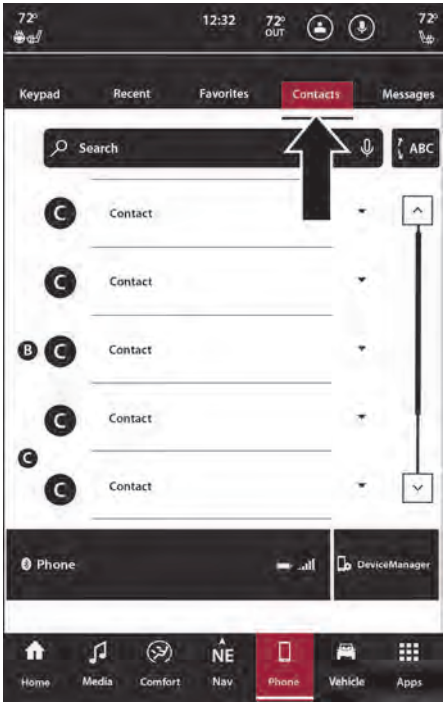
Uconnect 5/5 NAV With 10.1-inch-Display Or 12-inch Display Contacts Tab



Uconnect 5/5 NAV With 8.4-inch Display Contacts Tab



Uconnect 5/5 NAV With 10.25-inch-Display Contacts Tab



Uconnect 5 NAV With 12-inch Display (Portrait) Contacts Tab



Uconnect 5/5 NAV With 12.3-inch-Display Contacts Tab

MESSAGES — IF EQUIPPED

The Messages tab provides a way to view text messages sent to your device while driving. When your device receives a message, the Uconnect system will prompt you to either view the message or have the system read it back to you. To see the message, press the View button. To have the message read back to you, press the Play button.

To access the Messages tab, press the Phone button in the Menu Bar. Then, press the Messages tab.

On the Messages tab, you can view the current connected device's text message inbox or only newly received message. To access the full inbox, press the Inbox button. To access only new messages, press the New Message button.

The text messages list will show latest messages first. The name of the contact and the date received will be provided as well as the option to either hear the message read to you or view the message on the screen.



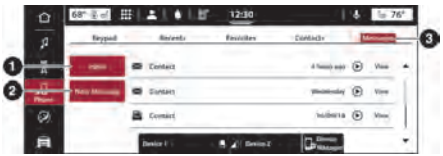
Uconnect 5/5 NAV With 8.4-inch Display Messages Tab

1 — Inbox
2 — New Messages
3 — Messages Tab



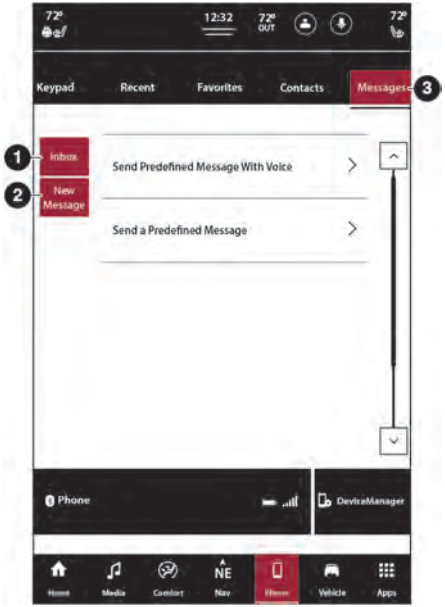
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Messages Tab

1 — Inbox
2 — New Messages
3 — Messages Tab



Uconnect 5/5 NAV With 10.25-inch Display Messages Tab

1 — Inbox
2 — New Messages
3 — Messages Tab



Uconnect 5 NAV With 12-inch Display (Portrait) Messages Tab

1 — Inbox
2 — New Messages
3 — Messages Tab



Uconnect 5/5 NAV With 12.3-inch Display Messages Tab

1 — Inbox
2 — New Messages
3 — Messages Tab

Messages With Two Active Phones

If the Two Active Phones setting is active, the text messages notification will provide the name of the device receiving the message. The text message pop-up will display the total number of messages missed on each device. Press the Inbox button for the desired device to view those messages. If the selected device is not the active phone, it will become the active phone and switch phonebooks.

NOTE:

If a call is in progress and a call is initiated through the Messages tab, a pop-up will display asking if you would like to end the current call and join the new call. Press "Yes" to end the call and start a new one. The feature may not be available on all mobile phones.

PHONE OPERATION

Voice commands can be used to operate the Uconnect Phone and to navigate through its menu structure. Voice commands are required after most Uconnect Phone prompts. There are two general methods for how Voice Command works:

1. Say compound commands like “Call John Smith mobile”.
2. Say the individual commands and allow the system to guide you to complete the task.

You will be prompted for a specific command and then guided through the available options.

- Prior to giving a voice command, one must wait for the beep, which follows the “Listen” prompt or another prompt.
- For certain operations, compound commands can be used. For example, instead of saying “Call” and then “John Smith” and then “mobile”, the following compound command can be said: “Call John Smith mobile.”
- For each feature explanation in this section, only the compound command form of the voice command is given. You can also break the commands into parts and say each part of the command when you are asked for it. For example, you can use the compound command form voice command “Search for John Smith,” or you can break the compound command form into two voice commands: “Search Contacts” and when asked, “John Smith.” Please remember, the Uconnect Phone works best when you talk in a normal conversational tone, as if speaking to someone sitting a few feet/meters away from you.

Natural Speech

Your Uconnect Phone Voice system uses a Natural Language Voice Recognition (VR) engine.

Natural speech allows the user to speak commands in phrases or complete sentences. The system filters out certain non-word utterances and sounds such as “ah” and “eh”. The system handles fill-in words such as “I would like to”.

The system handles multiple inputs in the same phrase or sentence such as “make a phone call” and “to Kelly Smith”. For multiple inputs in the same phrase or sentence, the system identifies the topic or context and provides the associated follow-up prompt such as “Who do you want to call?” in the case where a phone call was requested but the specific name was not recognized.

The system utilizes continuous dialog. When the system requires more information from the user, it will ask a question to which the user can respond without pushing the Voice Command button on the steering wheel.

Help Command

If you need assistance at any prompt, or if you want to know your options at any prompt, say “Help” following the beep.

To activate the Uconnect Phone from idle, simply push the Phone button (if active) on your steering wheel and say a command or say “Help”. All Phone sessions begin with a push of the VR button or use of the vehicle’s “Wake Up” word.

Cancel Command

At any prompt, after the beep, you can say “Cancel” and you will be returned to the Main Menu.

You can also push the VR button or Phone button on your steering wheel when the system is listening for a command and be returned to the main or previous menu.

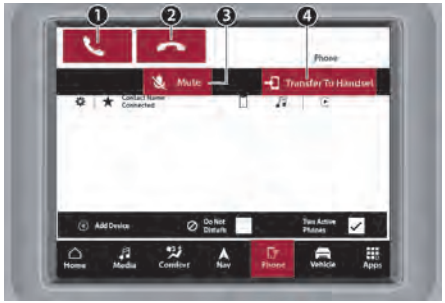
Call Controls

The touchscreen allows you to control the following call features:



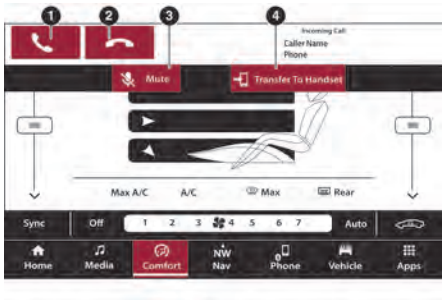
Uconnect 5 With 7-inch Display Call Controls

1 — Answer
2 — Ignore/Decline
3 — Mute
4 — Transfer To Handset



Uconnect 5/5 NAV With 8.4-inch Display Call Controls

1 — Answer
2 — Ignore/Decline
3 — Mute
4 — Transfer To Handset



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Call Controls

1 — Answer
2 — Ignore/Decline
3 — Mute
4 — Transfer To Handset



Uconnect 5/5 NAV With 10.25-inch Display Call Controls

1 — Answer
2 — Decline



Uconnect 5 NAV With 12-inch Display (Portrait) Call Controls

1 — Answer
2 — Ignore/Decline
3 — Transfer To Handset



Uconnect 5/5 NAV With 12.3-inch Display Call Controls

1 — Answer
2 — Ignore/Decline
3 — Mute
4 — Transfer To Handset

Other phone call features include:

- End Call
- Hold/Unhold/Resume
- Swap two active calls

Sound Zones

You can choose to adjust phone calls with different sound zone options. “Full Cabin” plays phone calls throughout the entire vehicle and mutes all pausable sources that were previously playing. “Front Only” plays phone calls only in the front zone of the vehicle and allows the rear of the vehicle to play the selected audio.

Answer Or Ignore An Incoming Call — Call Currently In Progress

If a call is currently in progress and you have another incoming call, you will hear the same network tones for call waiting that you normally hear when using your mobile phone. Push the Phone button on the steering wheel, press the Answer button on the touchscreen, or press the Caller ID box to place the current call on hold and answer the incoming call.

NOTE:

Phones that are compatible with the Uconnect system in the market today do not support rejecting an incoming call when another call is in progress. Therefore, the user can only answer an incoming call or ignore it.

Answer Or Ignore An Incoming Call — No Call Currently In Progress

When you receive a call on your mobile phone, the Uconnect Phone will interrupt the vehicle audio system. Push the Phone button on the steering wheel, or press the Answer button on the touchscreen.

You can also press the Caller ID box to place the current call on hold or answer the incoming call.

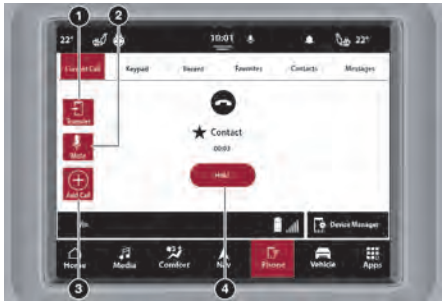
Place/Retrieve A Call From Hold

During an active call, press the Hold or Call On Hold button on the Main Phone screen.



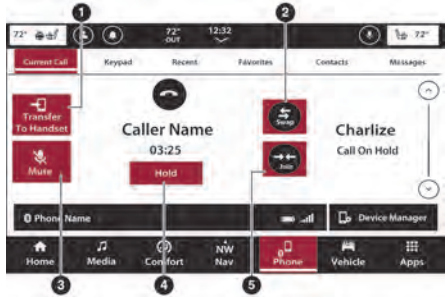
Uconnect 5 With 7-inch Display In-Call Controls

1 — End Current Call
2 — Mute
3 — Hold Current Call
4 — Transfer To Phone



Uconnect 5/5 NAV With 8.4-inch Display In-Call Controls

1 — Transfer To Handset
2 — Mute
3 — Add Call
4 — Hold Current Call



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display In-Call Controls

1 — Transfer To Handset
2 — Swap Calls
3 — Mute
4 — Hold Current Call
5 — Join Two Calls



Uconnect 5/5 NAV With 10.25-inch Display In-Call Controls

1 — Transfer
2 — Mute
3 — Add Call
4 — End Call
5 — Hold Current Call



Uconnect 5 NAV With 12-inch Display (Portrait) In-Call Controls

1 — Transfer To Handset
2 — Mute
3 — Swap Calls
4 — Hold Current Call
5 — Join Calls



Uconnect 5/5 NAV With 12.3-inch Display In-Call Controls

1 — Mute
2 — Transfer
3 — Add Call
4 — Hold Current Call
5 — End Call

Making A Second Call While Current Call Is In Progress

With a call in progress, dial a number from the keypad, recent calls, messages' inbox, or from the downloaded contacts.

Swap Between Calls

If two calls are in progress (one active and one on hold), press the Swap button on the Main Phone screen. Only one call can be placed on hold at a time.

You can also push the Phone button to toggle between the active and held phone call.

Join

When two calls are in progress (one active and one on hold), press the Join button the Main Phone screen to combine all calls into a Conference Call.

Transfer Call To And From Mobile Phone

The Uconnect Phone allows ongoing calls to be transferred from your mobile phone without terminating the call. To transfer an ongoing call from your connected mobile phone to the Uconnect Phone or vice versa, press the Transfer To Handset button on the Main Phone screen.

Call Termination

To end a call in progress, momentarily press the End Call button on the touchscreen or the Phone End button on the steering wheel. Only the active call(s) will be terminated and if there is a call on hold, it will become the new active call.

Redial

Press the Redial button on the touchscreen, or push the VR button and after the “Listening” prompt and the following beep, say “Redial”.

The Uconnect Phone will call the last number that was dialed from your mobile phone.

Call Continuation

Call continuation is the progression of a phone call on the Uconnect Phone after the vehicle ignition has been switched to OFF.

NOTE:

The call will remain within the vehicle audio system until the phone becomes out of range for the Bluetooth® connection. It is recommended to press the Transfer button on the touchscreen when leaving the vehicle.

THINGS YOU SHOULD KNOW ABOUT UCONNECT PHONE

Voice Command

For the best performance:

- Always wait for the beep before speaking
- Speak normally, without pausing, just as you would speak to a person sitting a few feet/meters away from you
- Ensure that no one other than you is speaking during a voice command period
- Low-To-Medium Blower Setting
- Low-To-Medium Vehicle Speed
- Low Road Noise
- Smooth Road Surface
- Fully Closed Windows
- Dry Weather Conditions

WARNING!

ALWAYS drive safely with your hands on the wheel. You have full responsibility and assume all risks related to the use of the Uconnect features and applications in this vehicle. Only use Uconnect when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

Even though the system is designed for many languages and accents, the system may not always work for some.

NOTE:

It is recommended that you do not store names in your Favorites phonebook while the vehicle is in motion.

Number and name recognition rate is optimized when the entries are not similar. You can say “O” (letter “O”) for “0” (zero).

Even though international dialing for most number combinations is supported, some shortcut dialing number combinations may not be supported.

Audio Performance

Audio quality is maximized under:

- Low-To-Medium Blower Setting
- Low-To-Medium Vehicle Speed
- Low Road Noise
- Smooth Road Surface
- Fully Closed Windows
- Dry Weather Conditions
- Operation From The Driver's Seat

Performance such as audio clarity, echo, and loudness to a large degree rely on the phone and network, and not the Uconnect Phone.

Echo at the far end can sometimes be reduced by lowering the in-vehicle audio volume.

PHONE VOICE COMMANDS — IF EQUIPPED

Making and answering hands-free phone calls is easy with Uconnect. When the Phonebook button is illuminated on your touchscreen, your system is ready. Check UconnectPhone.com for mobile phone compatibility and pairing instructions.

Push the Voice Recognition button or say the system activation word. The system activation word can either be "Uconnect" or the brand name of the vehicle. This word can be altered in the Uconnect Settings.

Wait for the beep to say a command. Here are some examples:

- " **Call** John Smith"
- " **Dial** 123 456 7890"
- " **Redial**" (call previous outgoing phone number)
- " **Call back**" (call previous incoming phone number)

Did You Know: When providing a Voice Command, push the Phone button and or say the system activation word and say " **Call**," then pronounce the name **exactly** as it appears in your phonebook. When a contact has multiple phone numbers, you can say " **Call** John Smith **work**."

VOICE TEXT REPLY — IF EQUIPPED

Uconnect can announce **incoming** text messages. Push the VR button , Phone button , or say the vehicle activation word and say:

1. " **Listen**" to have the system read an incoming text message. (Must have compatible mobile phone paired to Uconnect system.)
2. " **Reply**" after an incoming text message has been read.

   Listen to the Uconnect prompts. After the beep, repeat one of the predefined messages and follow the system prompts.

PRE-DEFINED VOICE TEXT REPLY RESPONSES		
Yes.	Stuck in traffic.	See you later.
No.	Start without me.	I'll be late.
Okay.	Where are you?	I will be 5 <or 10, 15, 20, 25, 30, 45, 60> minutes late.
Call me.	Are you there yet?	
I'll call you later.	I need directions.	See you in 5 <or 10, 15, 20, 25, 30, 45, 60> minutes.
I'm on my way.	Can't talk right now.	
I'm lost.		Thanks.

NOTE:

Only use the numbering listed in the provided table. Otherwise, the system will not transpose the message.

Did You Know: Your mobile phone must have the full implementation of the **Message Access Profile (MAP)** to take advantage of this feature. For details about MAP, visit UconnectPhone.com.

Apple® iPhone® iOS 5 or later supports reading **incoming** text messages only. For further information on how to enable this feature on your Apple® iPhone®, refer to your iPhone® user's manual.

Did You Know: Voice Text Reply is not compatible with iPhone®, but if your vehicle is equipped with Siri® Eyes Free, you can use your voice to send a text message.

SIRI® EYES FREE — IF EQUIPPED

When used with your Apple® iPhone® connected to your vehicle, Siri lets you use your voice to send text messages, select media, place phone calls and much more. Siri uses your natural language to understand what you mean and responds back to confirm your requests. The system is designed to keep your eyes on the road and your hands on the wheel by letting Siri help you perform useful tasks.

To enable Siri, push and hold, then release the Uconnect Voice Recognition (VR) button on the steering wheel. After you hear a double beep, you can ask Siri to play podcasts and music, get directions, read text messages, and many other useful requests.

POWER-UP

After switching the ignition key from OFF to either the ON/RUN or ACC position, or after a language change, you must wait at least 15 seconds prior to using the system page 43.

VEHICLE MODE

OPERATING VEHICLE MODE

Vehicle Mode provides access to vehicle-specific features, heated seats and steering wheel, and Uconnect/vehicle settings. To access Vehicle Mode, press the Vehicle button in the Menu Bar.

The following tabs will be available to select:

- Vehicle-specific features (Drive Modes, Off-Road Pages, etc.)
- Controls
- Settings

For more information on these features, refer to the appropriate sections in your Owner's Manual.



Uconnect 5 With 7-inch Display Vehicle Mode



Uconnect 5/5 NAV With 8.4-inch Display Vehicle Mode



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Vehicle Mode



Uconnect 5/5 NAV With 10.25-inch Display Vehicle Mode



Uconnect 5 NAV With 12-inch Display (Portrait) Vehicle Mode

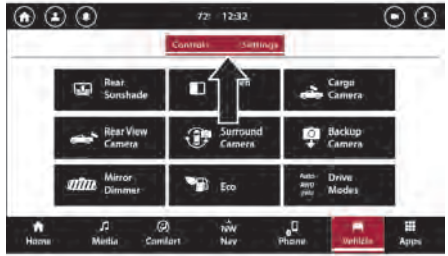


Uconnect 5/5 NAV With 12.3-inch Display Vehicle Mode

Controls



Uconnect 5/5 NAV With 8.4-inch Display Vehicle Tabs



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Vehicle Tabs



Uconnect 5/5 NAV With 10.25-inch Display Vehicle Tabs

1 — My Car
2 — Trip
3 — Performance
4 — Controls
5 — Settings



Uconnect 5 NAV 12-inch Display (Portrait) Vehicle Tabs



Uconnect 5 NAV 12.3-inch Display Vehicle Tabs

Press the Controls tab to access the Controls menu. From here, you can turn on and off the heated/vented seats (if equipped), heated steering wheel (if equipped), and turn on and off Stop/Start. If equipped, you can also view the ParkView Backup Camera or the Surround View Camera.

For more information of these features, refer to the appropriate section within your Owner's Manual.

Settings

Use this QR code to access your digital experience.

Scan me

Press the Settings tab to display the setting screen. In this mode, the Uconnect system allows you to access all of your programmable features.

NOTE:

Depending on the vehicle's options, available feature settings may vary.

When making a selection, press the desired menu on the touchscreen. Once in the desired menu, press and release the preferred setting until a check mark appears next to the setting, showing that setting has been selected. Once the selection is complete, press

one of the other buttons on the touchscreen to exit "Settings". Pressing the Up or Down Arrow button, or dragging your finger on the touchscreen, will allow you to scroll up or down through the available settings and menus.

Refer to "Uconnect Settings" in "Multimedia" in your Owner's Manual for further information.

Head Up Display (HUD) — If Equipped

The Head Up Display layout on the instrument cluster can be customized through the Uconnect touchscreen. Each customized layout can be saved to the Driver Profiles that are created by the different drivers.

This feature is only accessed through the instrument cluster display once the "Custom" option is selected through the "Content & Layout" tab. To begin customizing the HUD layout through the instrument cluster display, follow these steps:

1. Through the instrument cluster display, using the Up and Down Arrow buttons on the steering wheel, select the Content & Layout option by pushing the OK button on the steering wheel.

   NOTE:

   This option will not be available if the vehicle is going more than 5 mph (8 km/h).

2. Select the Custom option by pushing the Right Arrow button on the steering wheel.

   NOTE:

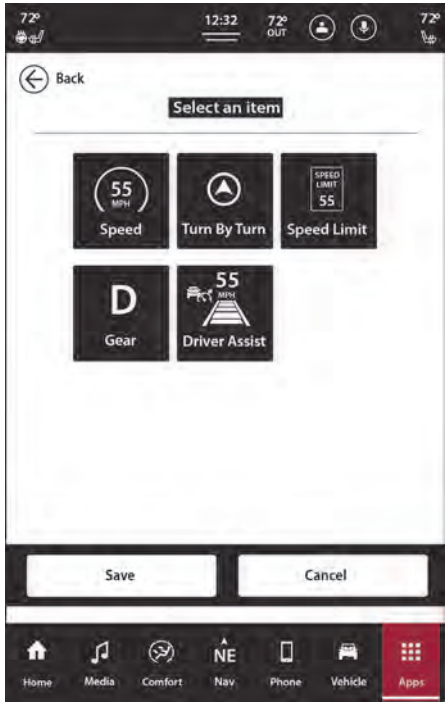
   - Based on instrument cluster display layout configurations, the Arrow button to edit the Custom layout may either be the Right Arrow or Down Arrow button on your steering wheel.
   - A message will appear on the instrument cluster display stating "Set Custom Layout in Radio".

On the Uconnect touchscreen, you can select between four different custom layouts: Two icons, Three icons, Four icons, and Five icons. Press the Right or Left Arrow buttons, or the dots towards the bottom of the screen, to change your layout.

With your desired layout selected, you can drag and drop the available icons into the desired zones to customize the layout of your display.



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display HUD Layout



Uconnect 5 NAV With 12-inch Display (Portrait) HUD Layout

The following are the available icons that can be customized in the cluster:

Feature Name	Icon	Description
Speed		This icon will show the vehicle's current speed.
Turn-By-Turn — If Equipped		This icon will show the upcoming direction for Navigation.
Speed Limit		This icon will show the current speed limit of the area you are driving.
Driver Assist/Adaptive Cruise Control/Cruise Control And Active Lane Management — If Equipped		This icon will show information related to Driver Assist, Adaptive Cruise Control, Cruise Control, and Active Lane Management.
Gear		This icon will show the current vehicle gear. **NOTE:** "Gear" is only available in Advanced Mode and Custom Mode 4 when the selec-terrain is set to Sport Mode.

For SRT Vehicles Only:

Feature Name	Icon	Description
Trans Oil Temp		This icon will show the current transmission oil temperature.
Tachometer		This icon will show tachometer information. This will also match the Instrument Cluster Display.
Pitch		This icon will show the current pitch of the vehicle.
Roll		This icon will show the current roll of the vehicle.
Tire Pressure		This information will show your vehicle's current tire pressure readings.
G-Force	N/A	This icon will show the current G-Force of your vehicle.

Feature Name	Icon	Description
Oil Temp		This icon will show the current oil temperature.
Coolant Temp		This icon will show the current coolant temperature.
Oil Pressure		This icon will show the current oil pressure.
1000 ft (305 m) Timer		This icon will show the time it took the vehicle to drive 1000 ft (305 m).
60 ft (18 m) Timer		This icon will show the time it took the vehicle to drive 60 ft (18 m).

Feature Name	Icon	Description
330 ft (100 m) Timer		This icon will show the time it took the vehicle to drive 330 ft (100 m).
1/8th mile (1/5th km) Timer		This icon will show the time it took the vehicle to drive 1/8th of a mile (1/5th km).
1/4th mile (2/5th km) Timer		This icon will show the time it took the vehicle to drive 1/4th of a mile (2/5th km).
60 mph (96 km/h) Timer		This icon will show the time it took the vehicle to drive 60 mph (96 km/h).
100 mph (160 km/h) Timer		This icon will show the time it took the vehicle to drive 100 mph (160 km/h).

NOTE:

- After the HUD layout customization is completed, press the Save button on the touchscreen, and then the OK button under the Save Changes? screen. Once saved, the instrument cluster will display a message “Setting Saved”.
- Press the X button located in the upper right corner of the touchscreen, and then press the Cancel button to exit out of customizing the HUD layout. Doing this will not retain any information customized in the layout view. The instrument cluster display will return to the Layout Options screen.
- Pressing any other menu item on the touchscreen, for example “Comfort”, will take the user back to whatever screen they were previously on before accessing the HUD layout. For more information on HUD, refer to your Owner’s Manual.

TELEMATICS MODULE UPDATES — IF EQUIPPED

NOTE:

Be sure to accept updates in a timely fashion to assure you are using the most up-to-date software.

Over-the-Air Module Updates

The Uconnect 5/5 NAV has the ability for over-the-air module updates to the system.

NOTE:

Over-the-air updates do not use Wi-Fi and use data provided from the vehicle.

When a module over-the-air update is available for the system, a pop-up will appear on the radio stating new module updates are ready for the Uconnect system.

NOTE:

Updates for the modules of the vehicle can only take place when the vehicle is fully off.

Update Now

When the update software pop-up appears on the radio, press the Update Now button to update the software immediately. The update will take place when the vehicle is fully off.

Schedule Update

Use the Schedule Update option to set a different time for the update to take place using the touchscreen. Use the Up and Down arrows on the touchscreen to input a desired time to set a scheduled update. The update will happen during scheduled time when the vehicle is fully off.

NOTE:

The Schedule Update option can only be used 20 times for each update. After the 20th time, the system will force the update when the vehicle is turned fully off. The only option for the Forced Software Update pop-up is to select “OK”.

Once the update is completed, the system will restart.

Software Over-the-Air Updates

The Uconnect 5/5 NAV has the ability to receive over-the-air software updates to ensure your vehicle’s technology stays up-to-date and allows Uconnect to provide you with new features.

It is recommended that the updates get installed as soon as they become available for your vehicle. Once they become available, a message will appear on your Uconnect touchscreen. Follow the instructions on the touchscreen to complete the download and update your vehicle.

NOTE:

- Over-the-air software updates do not use the Wi-Fi hotspot data within the vehicle, and can be completed by a home, or similar, Wi-Fi network connection.
- The software’s initial download may take around 15 minutes, while the software installation could take up to 60 minutes. Once the installation is complete, it is recommended that the vehicle does not move for at least 40 minutes. This will allow the vehicle to enter a deep sleep mode and provide the best outcome in allowing the radio to finish the download process without interruptions.
- When your vehicle is finished updating, read the “WHAT’S NEW” section on your touchscreen to learn more about the software updates or new features.
- During updates, the backup camera, radio, SOS system, and several other driving assistance features will be unavailable. The vehicle should be at a standstill during updates.



Uconnect 5 With 7-inch Display Software Update Message



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Software Update Message



Uconnect 5/5 NAV With 8.4-inch Display Software Update Message



Uconnect 5/5 NAV With 10.25-inch Display Software Update Message



Uconnect 5 NAV With 12-inch Display (Portrait) Software Update Message



Uconnect 5/5 NAV With 12.3-inch Display Software Update Message

Update Now

When the update software pop-up appears on the radio, press the Update Now button to update the software immediately.

Schedule Update

If the forced update occurs, you can either press "Update Now" or "Schedule Update". The Schedule Update option is used to set a different time for the update to take place. Use the Up and Down arrows on the touchscreen to input a desired time to set a scheduled update.

NOTE:

The Schedule Update option can only be used 20 times for each update. After the 20th time, the system will force the update when the vehicle is turned on. The only option for the Forced Software Update pop-up is to select "OK".

During the update, the radio will display the percentage of the update completion with the time left.



Uconnect 5 With 7-inch Display Software Update Complete



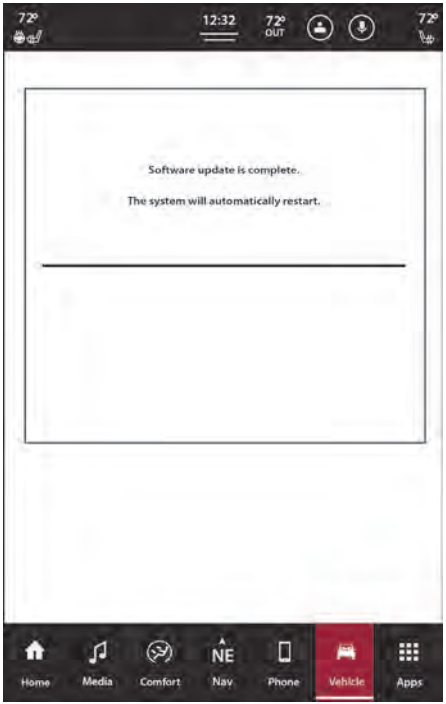
Uconnect 5/5 NAV With 8.4-inch Display Software Update Complete



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Software Update Complete



Uconnect 5/5 NAV With 10.25-inch Display Software Update Complete



Uconnect 5 NAV With 12-inch Display (Portrait) Software Update Complete



Uconnect 5/5 NAV With 12.3-inch Display Software Update Complete

Once the update is completed, the system will restart.

SOFTWARE/MAP UPDATES — IF EQUIPPED

Radio software updates can be done using these options:

- USB Drive
- Over The Air using Data
- In-vehicle Wi-Fi

Map Updates for the Navigation system can done using these options:

- USB Drive
- In-vehicle Wi-Fi

NOTE:

Map Updates will follow the same steps as software updates, but Map Updates pop-ups will mention that it is for the Navigation system.

USB Updates

The Uconnect 5/5 NAV has the ability to update software using a USB drive.

To begin the update, compatible software must be downloaded to the USB, and the USB must be plugged into the front console USB port.

NOTE:

During updates, the backup camera, radio, SOS system, and several other driving assistance features will be unavailable. Vehicle should be at a standstill during updates.

For steps on how to perform a software update with a USB device, follow these steps:

1. Insert the USB device with compatible software in the front USB port.
2. If the software is compatible, a pop-up will appear on the radio screen with options to “Update Now” or “Decline”. Press “Update Now” to proceed with the update.

   Software Update: When the software is being downloaded, a pop-up will appear on the radio showing the time left for the update and also the percentage. The pop-up will also mention not to remove the USB device while the system is being updated.
3. When the software update is complete, a pop-up will appear on the radio stating that the software update was successful and to remove the USB device. It is safe at this point to remove the USB device from the front USB port.



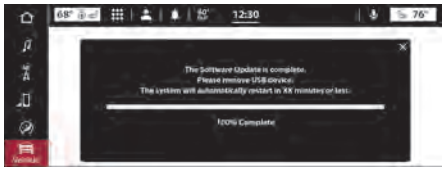
Uconnect 5 With 7-inch Display USB Software Update



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display USB Software Update



Uconnect 5/5 NAV With 8.4-inch Display USB Software Update



Uconnect 5/5 NAV With 10.25-inch Display USB Software Update



Uconnect 5 NAV With 12-inch Display (Portrait) USB Software Update



Uconnect 5/5 NAV With 12.3-inch Display USB Software Update

The previous steps may need to be repeated if an error pop-up appears on the radio during the steps stating that the update failed and to check the USB device. If error pop-ups continue after multiple attempts, the software may not be compatible with the Uconnect 5/5 NAV system.

Wi-Fi Updates

The Uconnect 5/5 NAV has the ability for Wi-Fi updates to the system.

When a Wi-Fi update is available for the system, a pop-up will appear on the radio stating new software and features are ready for the Uconnect system.

NOTE:

During updates, the backup camera, radio, SOS system, and several other driving assistance features will be unavailable. Vehicle should be at a standstill during updates.

For the system to be able to have a software update using Wi-Fi, follow these steps:

1. Select “Settings” on the touchscreen.
2. Select “Wi-Fi” in the list of settings.
3. Select the correct Wi-Fi router connection from the list shown.

NOTE:

If the Wi-Fi router is too far away from the vehicle, the router will not show up on the list of available routers.

4. If needed for router security, enter the web-key for the router, and then select “OK”.

For steps on how to enable software updates over Wi-Fi, follow these steps:

1. On the Wi-Fi Settings page, select the “Enable Software Downloads Over Wi-Fi” check box.
2. Once a software update is available, a pop-up will appear on the radio stating that a new software update is available for your vehicle: “Would you like to connect to a local Wi-Fi network to download the update?”. Select “Yes” to this message.
3. During the update, a pop-up will display time left for the update and the percentage. When the update is done select “OK”.

When a Wi-Fi update is available for the system, a pop-up will appear on the radio stating new software and features are ready for the Uconnect system.

Update Now

When the update software pop-up appears on the radio, press the Update Now button to update the software immediately.

Schedule Update

Use the Schedule Update option to set a different time for the update to take place using the touchscreen. Use the Up and Down arrows on the touchscreen to input a desired time to set a scheduled update.

NOTE:

The Schedule Update option can only be used 20 times for each update. After the 20th time, the system will force the update when the vehicle is turned on. The only option for the Forced Software Update pop-up is to select “OK”.

During the update, the radio will display the percentage of the update completion with the time left.



Uconnect 5 With 7-inch Display Software Update Status



Uconnect 5/5 NAV With 8.4-inch Display Software Update Status



Uconnect 5/5 NAV With 10-inch Display Or 12-inch Display Software Update Status



Uconnect 5/5 NAV With 10.25-inch Display Software Update Status



Uconnect 5 NAV With 12-inch Display (Portrait) Software Update Status



Uconnect 5/5 NAV With 12.3-inch Display Software Update Status

Once the update is completed, the system will restart.

Rest Of Vehicle (ROV) Updates

The Uconnect 5/5 NAV has the ability for ROV updates.

APPS MODE (APPS DRAWER)

OPERATING APPS MODE

Apps Mode (Apps Drawer) provides a location where all the available apps (preinstalled or downloaded) are available for easy access. To enter Apps Mode, press the Apps button in the Menu Bar.

The following tabs are available:

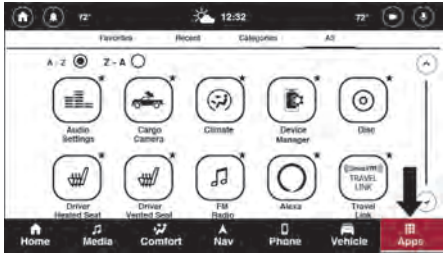
- **Favorites:** Apps set as a favorite will display under this tab.
- **Recent:** Apps will display under this tab in the order in which they were used, starting with the newest first.
- **Categories:** Apps will display under this tab, divided into categories based upon the apps function.
- **All:** All available apps will display under this tab.



Uconnect 5 With 7-inch Display Apps Mode



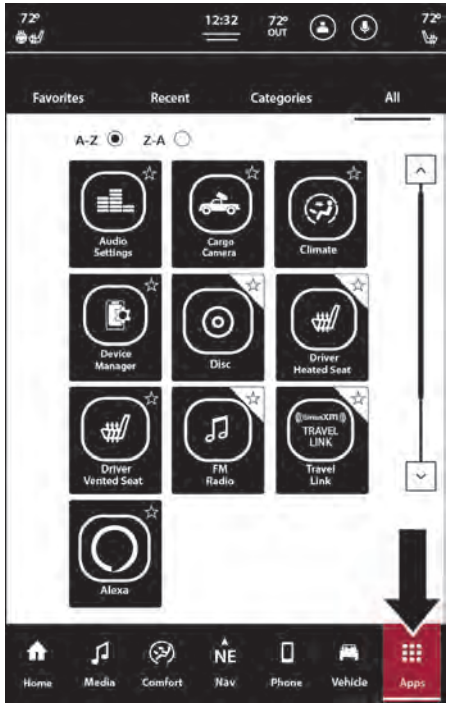
Uconnect 5/5 NAV With 8.4-inch Display Apps Mode



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Apps Mode



Uconnect 5/5 NAV With 10.25-inch Display Apps Mode



Uconnect 5 NAV With 12-inch Display (Portrait) Apps Mode



Uconnect 5 NAV With 12.3-inch Display Apps Mode

Reordering Apps

It is possible to reorder apps as well on the screen. While in the Apps Drawer, simply press and hold the app you would like to move. Then drag and drop the app to the new desired location in the Apps Drawer. The app you are moving will become transparent and when the app is over an acceptable spot for placement, the app will become less transparent.

NOTE:

It is only possible to reorder apps in the Apps Drawer.

SETTING A FAVORITE APP

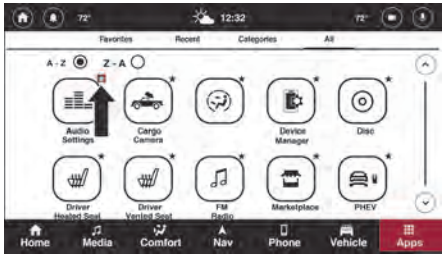
To set an app as a Favorite, find the desired app in the "Recent", "Categories", or "All" tab. Press the Star icon on the desired app. A message will display letting you know it is set as a Favorite. Press the undo button to undo the setting or the X button to exit the message.



Uconnect 5 With 7-inch Display Setting A Favorite



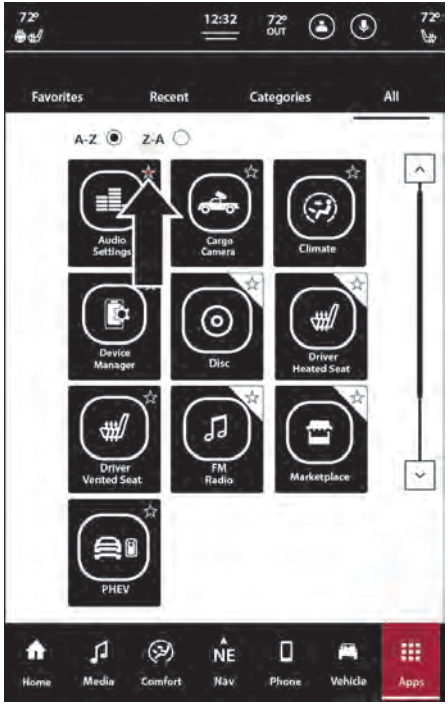
Uconnect 5/5 NAV With 8.4-inch Display Setting A Favorite



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Setting A Favorite



Uconnect 5/5 NAV With 10.25-inch Display Setting A Favorite



Uconnect 5 NAV With 12-inch Display (Portrait) Setting A Favorite



Uconnect 5 NAV With 12.3-inch Display Setting A Favorite

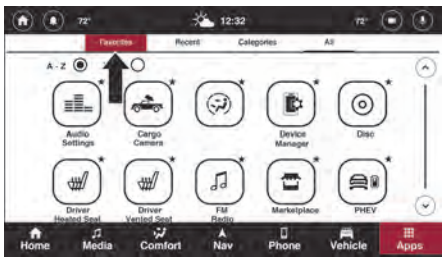
When an app has been set as a Favorite, it will appear in the Favorites tab.



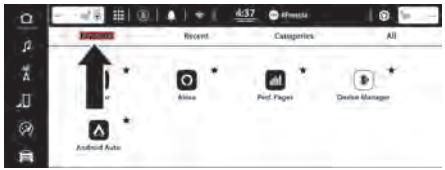
Uconnect 5 With 7-inch Display Favorites Tab



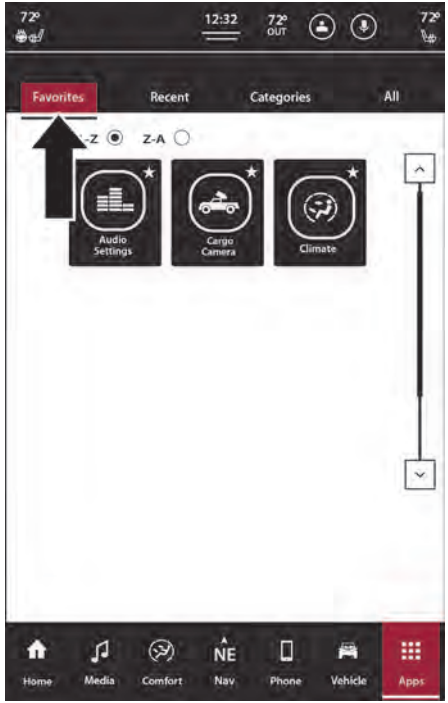
Uconnect 5/5 NAV With 8.4-inch Display Favorites Tab



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Favorites Tab



Uconnect 5/5 NAV With 10.25-inch Display Favorites Tab



Uconnect 5 NAV With 12-inch Display (Portrait) Favorites Tab



Uconnect 5 NAV With 12.3-inch Display Favorites Tab

RELAXATION MODE — IF EQUIPPED

Relaxation Mode can be accessed using the Apps Drawer.

NOTE:

Relaxation Mode can only used while the vehicle is placed in PARK or in ignition OFF.

While in Relaxation Mode, different videos can be selected to play. These videos can be selected to appear on the Radio screen, Cluster, and Passenger screen (if equipped).

Touching the screen while the video is playing will cause a Relaxation Mode menu to appear. This menu will give the options to turn off the current video playing or select a different video.

AMAZON ALEXA BUILT-IN — IF EQUIPPED

Amazon Alexa built-in is now fully integrated with your Uconnect system. You can register your Amazon Alexa account within your Uconnect system, through the pre-installed Alexa app. With Alexa built-in activated, you can enable the Hands-Free Listening feature or use the built-in Voice Recognition (VR) button to directly communicate with Alexa.

NOTE:

- Amazon Alexa built-in requires an Internet connection to function. If Wi-Fi has not been activated in the Uconnect system and the Alexa app is opened, press “How To Purchase” to begin setting up an Internet connection ⇨ page 186.
- The driver’s Amazon account is unavailable if the vehicle is in Valet Mode (if equipped).
- Alexa built-in is unavailable if there is no data connection. The message “Data unavailable. Please try again later.” will display.

Linking Your Amazon Account To The Amazon Alexa App

To begin using Alexa built-in through your Uconnect system, an active Amazon account must be linked with the installed Alexa app. To begin linking the accounts:



Linking Alexa

1. Open the Amazon Alexa app by pressing “Apps” in the Menu Bar, select “All Apps”, and then select the Alexa app.
2. Press the Get Started button to begin this process.
3. The system will generate a code and instruct you to go to www.amazon.com/code on your smartphone, computer, or tablet. It will also provide a QR code you can use.
4. Once at the website, log in to your Amazon account and follow the instructions.
5. The account will now be linked. It may take up to 10 seconds for your Amazon account to link with your vehicle.
6. Alexa will request access to your GPS location. Follow the on-screen configuration options.

NOTE:

If too much time elapses after generating the code, a "The code has expired. Retry to generate a new code." message will display. Press "Retry" to generate a new code.



Location Request

NOTE:

- Amazon account linking cannot be performed while the vehicle is in motion. While in motion, the vehicle will display the "Unavailable While Driving" message. To link the account, come to a complete stop and start the procedure.
- If the code remains inactive or there is an authentication error, press "Retry", and Amazon will generate a new code.
- Once the account is linked, the Voice button on the Accounts page will now open an Alexa Voice Recognition (VR) session.

PERMISSIONS

Once accounts have been linked successfully, you will be shown Permissions screens for the following categories:

- **Location Data Sharing:** Pressing the Share button will enable the Share Location setting. Pressing the Skip button will keep the Share Location disabled, and you will be advanced to the Hands-Free Listening Permission. Pressing the X button will exit the Permissions set-up, and you will be directed to the Low Data Mode Info page.
- **Hands-Free Listening:** Pressing the On button will enable the Alexa Hands-Free setting. Pressing "Off" will keep the Alexa Hands-Free setting disabled. Once either selection is made:
  - If a Bluetooth® device has been linked, you will be directed to the Contact Sharing Permissions screen.
  - If a Bluetooth® device has not been linked, you will be directed to the connectivity services (if equipped) window. If your vehicle is not equipped with connected services, exit the set-up window and open the Alexa app.
- **Contact Sharing:** Pressing the Enable button will allow contacts on your mobile device to be uploaded onto the Amazon server. Pressing the X button will exit the permissions set-up. Pressing the Cancel button will leave the contact sharing permissions off and:
  - If your vehicle supports auto connectivity, then the connectivity services window will appear.
  - If your vehicle is not equipped with connected services, exit the set-up window and open the Alexa app.

Amazon Alexa Built-In Settings And Disconnecting Accounts

Through the Amazon Alexa app Home Page, you can access the apps settings and disconnect your Amazon account from the vehicle. To enter Settings, press the Amazon Alexa app from the App Drawer. Then, press the Settings button to enter Settings.

The following settings are available within the app:

Setting Name	Description
Contact List Permissions (Phone Name)	Press the Arrow button to view the list of mobile devices paired to the Uconnect system. With this setting on, it will allow you to share contacts from the connected devices listed.
Alexa Hands-Free	With this setting on, Amazon Alexa will activate the hands-free listening. You can say "Alexa" to get her attention. This requires the microphone to be in Listening mode.
Connectivity — If Equipped	Pressing the Arrow button will launch the Alexa Connectivity screen. **NOTE:** • This feature is not available while the vehicle is in motion. • If Alexa Connectivity is already active, press the OK button to find out more about your vehicle's connectivity status, or visit www.att.com/fca.
Notifications	With this setting on, Amazon Alexa will send notifications through the Uconnect system.
Share Location	With this setting on, Amazon Alexa will have access to your GPS location.
Start of Request Sound	With this setting on, Amazon Alexa will beep at the beginning of a request.
End of Request Sound	With this setting on, Amazon Alexa will beep at the end of a request.
Logged In <username>	Press the Sign Out button to deactivate your Amazon account from the vehicle. The touchscreen will display an Account Deactivated screen; press the Back button to return to the Account Activation screen. Amazon accounts will also be cleared if the Uconnect system is returned to its default settings and Personal Data is cleared.

Using The Amazon Alexa Voice Session

When an Amazon account is linked to the Alexa app, you can activate Alexa by turning on the Hands-Free Listening feature. You can also use the vehicle's Voice Recognition (VR) button to activate an Alexa voice session. To begin, say "Alexa" (if Hands-Free Listening has been enabled) or press the VR button and say "Alexa". When "Alexa" is recognized during a voice session, an Alexa VR session is activated. Pressing the Alexa button on the Upper Status Bar will also activate an Alexa VR session.

- If you say "Alexa", the Alexa session is opened. A "listening" tone is played, and the request can be spoken.
- If you say "Alexa" and a request, the request will be sent to Alexa without a need to repeat the request.

NOTE:

- As an example, Alexa can be used to place a call. Say, "Alexa, call 123-3456-7890", or say, "Alexa call <contact name>".
- Your mobile device must be paired via Bluetooth® in order for this feature to be accessed.

While Alexa is responding, say "Alexa", press the VR button, or the Alexa button on the Upper Status Bar, to "barge-in" and interrupt the response. You can provide a new request while Alexa is listening.

Alexa can be canceled at any time by pressing the VR button, or the Alexa button on the Upper Status Bar, while Alexa is in listening mode.

Media Mode And Amazon Alexa Built-In

With Alexa built-in, you can stream music through your vehicle's speakers. To begin, say "Alexa" (if Hands-Free Listening has been enabled), press the VR button, or press the Alexa button on the Upper Status Bar, and say "Alexa, play song/genre/artist/album/etc.". The source being played through the Media Mode: Now Playing screen will change to Amazon Alexa. The screen will not automatically redirect you to the Media screen ⇨ page 55.

NOTE:

- Pressing the Alexa source will open the Alexa audio player.
- If audio is playing from the Alexa audio player and you switch to another source, the audio stream will pause. Opening the Alexa audio player again will resume the audio stream.
- The Steering Wheel Audio controls can be used with Amazon Alexa to increase or decrease volume or Seek Up or Seek Down between tracks.

Amazon Alexa Built-In Locations

Through Amazon Alexa built-in, you can use your voice to find certain locations and map them directly to the vehicle's Navigation system (if equipped).

1. To begin, say "Alexa" (if Hands-Free Listening has been enabled), press the VR button, or press the Alexa button in the Upper Status Bar, and say "Alexa, find location name/type".

   NOTE:

   The touchscreen will display a list of search results and will display the name of the location, address, and the distance to the location.

2. Select the PIN icon next to the text of the location you would like to navigate to. The screen will switch to the TomTom Navigation system.

   NOTE:

   - If there is an active route search, then your search results will show along that route.
   - Pressing the Map icon to the right of the location will navigate to the Point On Map screen within the TomTom Navigation system and calculate the route. Your Uconnect system must be equipped with Navigation ⇨ page 142.
   - Press the Phone icon (if available) to call the location. A device must be paired to the system for the call to be placed.

Amazon Alexa Built-In Lists And Calendar

Through the Amazon Alexa app, you can view your lists and events saved in your Alexa calendar. To begin, say "Alexa" (if Hands-Free Listening has been enabled), press the VR button, or press the Alexa icon in the Upper Status Bar, and say "Alexa, show me list name/my calendar".

You must have your Calendar linked via the Alexa app to view the Calendar on the touchscreen. To add an event, say "Alexa, add an event". To remove an event, say "Alexa, delete <name of event>".

Connected Car To Smart Home

With Alexa built-in, you can connect your vehicle to your Smart Home's lights, plugs, switches, and thermostats. To begin, say "Alexa" (if Hands-Free Listening has been enabled), press the VR button, or press the Alexa button on the Upper Status Bar, and say "Alexa, show my Smart Home Dashboard".

If your vehicle is in motion, you will be able to view your Smart Home favorites category and turn your lights, plugs, switches, or thermostats on or off.

If your vehicle is in PARK, you will also be able to change your category selections by pressing the Down arrow next to “Favorites” and either view groups or the individually categorized lights, plugs, switches, and thermostats added to your system.

APP UPDATES

The Uconnect system has the capability to allow app updates upon vehicle start-up. These updates are completed “over the air”.

NOTE:

- Some updates may require an app to be uninstalled and then reinstalled.
- Updates to the Uconnect system will take priority over app updates. If an app update/install is in progress when the Uconnect system attempts to update or install an update, the app update/install process will halt until the Uconnect system’s update/install is complete.
- If an app is no longer supported, the Uconnect system will remove it from the App Drawer.

ANDROID AUTO™ & APPLE CARPLAY® — IF EQUIPPED

Android Auto

Use this QR code to access your digital experience.

Scan me

Android Auto™ is a feature of your Uconnect system, and your Android™ 6.0 or higher powered smartphone with a data plan, that allows you to project your smartphone and a number of its apps onto the touchscreen radio display. Android Auto™ brings you useful information, and organizes it into simple cards that appear just when they are needed. Android Auto™ can be used with speech technology, the steering wheel controls, the knobs and buttons on your radio faceplate, and the radio display's touchscreen to control many of your apps.

NOTE:

Feature availability depends on your carrier and mobile phone manufacturer. Some Android Auto™ features may or may not be available in every region and/or language.

To use Android Auto™ follow the following procedure:

1. Download the Android Auto™ app from the Google Play store on your Android™-powered smartphone.
2. Connect your Android™-powered smartphone to one of the media USB ports in your vehicle.

   NOTE:

   Be sure to use the factory-provided USB cable that came with your phone, as aftermarket cables may not work.
3. Or, press the Phone button and then "Device Manager". If the smartphone is paired with the vehicle and the app is installed on the smartphone, you can use Device Manager to wirelessly connect your smartphone to the Uconnect system. Press the Android Auto™ button in the Device Manager to wirelessly connect it.

   NOTE:

   For more information about your device's connectivity ⇨ page 79.



Uconnect 5 With 7-inch Display Android Auto™ And LTE Data Coverage



Uconnect 5/5 NAV With 8.4-inch Display Android Auto™ And LTE Data Coverage

1 — LTE Data Coverage
2 — Android Auto™ Icon



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Android Auto™ And LTE Data Coverage

1 — LTE Data Coverage
2 — Android Auto™ Icon



Uconnect 5/5 NAV With 10.25-inch Display Android Auto ™ And LTE Data Coverage

1 — Android Auto™ Icon
2 — LTE Data Coverage



Uconnect 5/5 NAV With 12.3-inch Display Android Auto™ And LTE Data Coverage

1 — Android Auto™ Icon
2 — LTE Data Coverage

If attempting to use Android Auto™ wirelessly from your mobile phone, you will have to allow access from your device.

NOTE:

To use Android Auto™, make sure you are in an area with cellular coverage. Android Auto™ may use cellular data, and your cellular coverage is shown in the upper right corner of the radio screen. Data plan rates apply.

4. Once the device is connected and recognized, the Phone icon on the Menu Bar changes to the Android Auto™ icon. Android Auto™ launches immediately ⇨ page 139. You can also launch it by pressing the Android Auto™ icon on the touchscreen.

Once Android Auto™ is up and running on your Uconnect system, the following features can be utilized using your smartphone's data plan:

- Google Maps™ and Waze for navigation
- Google Play Music, Spotify, iHeart Radio, etc. for music
- Hands-free calling and texting for communication
- Various compatible apps

MAPS



Push and hold the Voice Recognition (VR) button on the steering wheel until a beep sounds, or tap the Microphone icon on your device/touchscreen to ask Google to take you to a desired destination by voice. You can also touch the Navigation icon in Android Auto™ to access Google Maps™.

NOTE:

If the VR button is not held, and is only pushed, the built-in Uconnect Navigation system (if equipped) will launch instead of Android Auto™ Google Maps™.

While using Android Auto™, Google Maps™ provides voice-guided:

- Navigation
- Live traffic information
- Lane guidance

NOTE:

If you are using the built-in Uconnect Navigation system and start a new route using Android Auto™, your Uconnect Navigation route will be canceled and a new route will be started in Android Auto™. If you are already using the Android Auto™ navigation system, and attempt to start a new route using the built-in Uconnect Navigation system, a pop-up will appear asking if you would like to switch from smartphone navigation to Uconnect Navigation. Selecting "Yes" switches the navigation type to the newly used method of navigation and a route is planned for the new destination. If "No" is selected, the navigation type remains unchanged.

For further information, refer to www.android.com/auto/ (US) or https://www.android.com/intl/en_ca/auto/ (Canada).

For further information on the navigation function, please refer to https://support.google.com/android or https://support.google.com/androidauto/.

MUSIC



Android Auto™ allows you to access and stream your favorite music with apps like YouTube Music, iHeartRadio, and Spotify. Using your smartphone's data plan, you can stream endless music on the road.

NOTE:

Music apps, playlists, and stations must be set up on your smartphone prior to using Android Auto™ for them to work with Android Auto™.

NOTE:

To see the track details for the music playing through Android Auto™, select the Uconnect system's media screen.

For further information, refer to https://support.google.com/androidauto.

COMMUNICATION



With Android Auto™ connected, push and hold the VR button on the steering wheel to activate voice recognition specific to Android Auto™. This allows you to send and reply to text messages, have incoming text messages read out loud, and place and receive hands-free calls.

APPS

The Android Auto™ App displays all the compatible apps that are available to use with Android Auto™, every time it is launched. You must have the compatible app downloaded, and you must be signed in to the app through your mobile device for it to work with Android Auto™.

Refer to https://play.google.com/store/app to see the latest list of available apps for Android Auto™.

ANDROID AUTO™ VOICE COMMAND

Android Auto™ allows you to use your voice to interact with its best-in-class speech technology through your vehicle's voice recognition system, and use your smartphone's data plan to project your Android™-powered smartphone and a number of its apps onto your Uconnect touchscreen. Connect your Android™ 6.0 or higher to one of the media USB ports, using the factory-provided USB cable, and press the new Android Auto™ icon that replaces your Phone icon on the Main Menu Bar to begin Android Auto™.

NOTE:

Feature availability depends on your carrier and mobile phone manufacturer. Some Android Auto™ features may or may not be available in every region and/or language.

Push and hold the VR button on the steering wheel, say the system activation word, or press and hold the Microphone icon within Android Auto™ to activate its VR, which recognizes natural voice commands, to use a list of your smartphone's features:

- Maps
- Music
- Phone
- Text Messages
- Additional Apps

NOTE:

- To use Android Auto™ on your car display, you'll need an Android™ phone running Android™ 6.0 or higher, an active data plan, and the Android Auto™ app.

- To wirelessly use Android Auto™ on your car display, you need a compatible Android™ smartphone with an active data plan. You can check which smartphones are compatible at g.co/androidauto/requirements.

Android™ is a trademark of Google Inc.

APPLE CARPLAY®

Use this QR code to access your digital experience.

Scan me

Uconnect works seamlessly with Apple CarPlay®, the smarter, more secure way to use your iPhone® in the vehicle, and stay focused on the road. Use your Uconnect Touchscreen display, the vehicle's knobs and controls, and your voice with Siri to get access to Apple Music®, Maps, Messages, and more.

NOTE:

Feature availability depends on your carrier and mobile phone manufacturer. Some Apple CarPlay® features may or may not be available in every region and/or language.

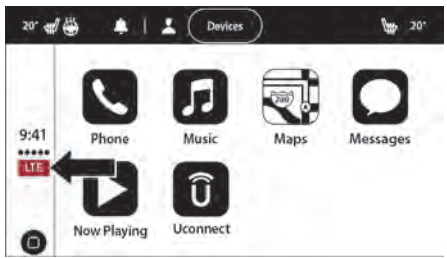
To use Apple CarPlay®, make sure you are using iPhone® 5 or later, have Siri enabled in Settings, ensure your iPhone® is unlocked for the very first connection only, and then use the following procedure:

1. Connect your iPhone® to one of the media USB ports in your vehicle.

   NOTE:

   Be sure to use the factory-provided cable that came with your phone, as aftermarket cables may not work.

2. Or, press the Phone button and then "Device Manager". If the smartphone is paired with the vehicle and the app is installed on the smartphone, you can use Device Manager to wirelessly connect your smartphone to the Uconnect system. Press the Apple CarPlay® button in the Device Manager to wirelessly connect it.
3. Once the device is connected and recognized, the Phone icon on the Menu Bar changes to the Apple CarPlay® Icon. Apple CarPlay® launches immediately ⇨ page 139. You can also press the Apple CarPlay® icon on the touchscreen to launch it.



Uconnect 5 With 7-inch Display Apple CarPlay® And LTE Data Coverage



Uconnect 5/5 NAV With 8.4-inch Display Apple CarPlay® And LTE Data Coverage

1 — LTE Data Coverage
2 — Apple CarPlay® Icon



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Apple CarPlay® And LTE Data Coverage

1 — LTE Data Coverage
2 — Apple CarPlay® Icon



Uconnect 5/5 NAV With 10.25-inch Display Apple CarPlay® And LTE Data Coverage

1 — Apple CarPlay® Icon
2 — LTE Data Coverage



Uconnect 5/5 NAV With 12.3-inch Display Apple CarPlay® And LTE Data Coverage

1 — Apple CarPlay® Icon
2 — LTE Data Coverage

If attempting to use Apple CarPlay® wirelessly from your mobile phone, you will have to allow access from your device.

NOTE:

To use Apple CarPlay®, make sure that cellular data is turned on, and that you are in an area with cellular coverage. Your data and cellular coverage is shown on the left side of the radio screen. Data plan rates apply.

Once Apple CarPlay® is up and running on your Uconnect system, the following features can be utilized using your iPhone® data plan:

- Phone
- Music
- Messages
- Maps

PHONE



With Apple CarPlay®, push and hold the VR button on the steering wheel to activate a Siri voice recognition session. You can also press and hold the Home button within Apple CarPlay® to start talking to Siri. This allows you to make calls or listen to voicemail as you normally would using Siri on your iPhone®.

NOTE:

Only temporarily pushing the VR button on the steering wheel launches a built-in Uconnect VR session, not a Siri session, and it will not function with Apple CarPlay®.

MUSIC



Apple CarPlay® allows you to access all your artists, playlists, and music from iTunes®. Using your iPhone® data plan, you can also use select third party audio apps including music, news, sports, podcasts, and more.

MESSAGES



Push and hold the VR button on the steering wheel to activate a Siri voice recognition session. Apple CarPlay® allows you to use Siri to send or reply to text messages. Siri can also read incoming text messages, but drivers will not be able to read messages, as everything is done via voice.

MAPS



Push and hold the VR button on the steering wheel until a beep sounds, or tap the Microphone icon on your device/touchscreen to ask Apple® to take you to a desired destination by voice. You can also touch the Navigation icon in Apple CarPlay® to access Apple® Maps.

If the VR button is not held and is only pushed, the built-in Uconnect Navigation system (if equipped) will launch instead of Apple CarPlay® Apple® Maps.

NOTE:

If you are using the built-in Uconnect Navigation system and start a new route using Apple CarPlay®, your Uconnect Navigation route will be canceled and a new route will be started in Apple CarPlay®. If you are already using the Apple CarPlay® navigation system, and attempt to start a new route using the built-in Uconnect Navigation system, a pop-up will appear asking if you would like to switch from Uconnect Navigation to smartphone navigation. Selecting "Yes" switches the navigation type to the newly used method of navigation and a route is planned for the new destination. If "No" is selected, the navigation type remains unchanged.

APPS

The Apple CarPlay® App plays all compatible apps that are available to use, every time it is launched. You must have the compatible app downloaded, and you must be signed in to the app through your mobile device for it to work with Apple CarPlay®.

Refer to http://www.apple.com/ios/carplay/ (US) or https://www.apple.com/ca/ios/carplay/ (Canada) to see the latest list of available apps for Apple CarPlay®.

APPLE CARPLAY® VOICE COMMAND

Apple CarPlay® allows you to use your voice to interact with Siri through your vehicle's Voice Recognition system, and use your smartphone's data plan to project your iPhone® and a number of its apps onto your Uconnect touchscreen. Connect your iPhone® 5 or higher to one of the media USB ports using the factory-provided Lightning cable, and press the new Apple CarPlay® icon that replaces your Phone icon on the Main Menu Bar to begin Apple CarPlay®.

NOTE:

Feature availability depends on your carrier and mobile phone maker. Some Apple CarPlay® features may not be available in every region and/or language.

Push and hold the VR button on the steering wheel, say the system activation word, or press and hold the Home button within Apple CarPlay® to activate Siri, which recognizes natural voice commands to use a list of your iPhone® features:

- Phone
- Music
- Messages
- Maps — If Equipped
- Additional Apps — If Equipped

NOTE:

Apple CarPlay® is a trademark of Apple® Inc. iPhone® is a trademark of Apple® Inc., registered in the US and other countries. Apple® terms of use and privacy statements apply.

ANDROID AUTO™ AND APPLE CARPLAY® TIPS AND TRICKS

Device Manager And Turning Off Android Auto™ And Apple CarPlay®

Automatic launching of Android Auto™ and Apple CarPlay® can be deactivated through the Device Manager. To access this setting:

1. Press the Phone button in the Menu Bar.
2. Press "Device Manager" to show a list of paired devices.

3. Press the Gear icon next to the desired device to open the paired device settings.
4. Deselect the Enable Projection check box. With this option not active, Android Auto™ and Apple CarPlay® will not launch when the smartphone is wirelessly connected to the system.



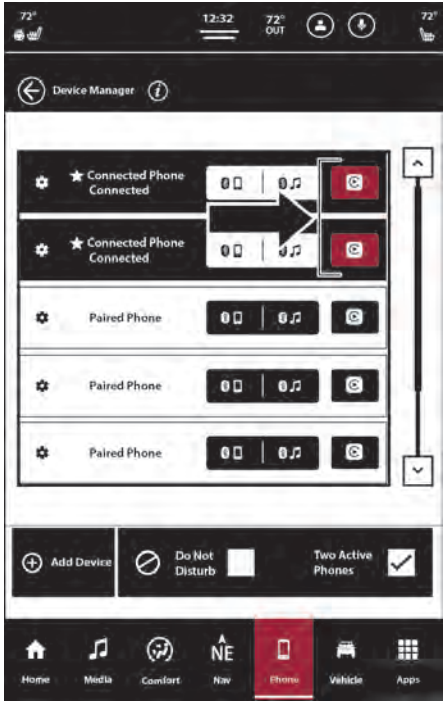
Uconnect 5/5 NAV With 8.4-inch Display Connecting Android Auto™ Or Apple CarPlay®



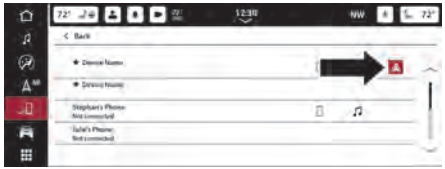
Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Connecting Android Auto™ Or Apple CarPlay®



Uconnect 5/5 NAV With 10.25-inch Display Connecting Android Auto™ Or Apple CarPlay®



Uconnect 5 NAV With 12-inch Display (Portrait) Connecting Android Auto™ Or Apple CarPlay®



Uconnect 5 NAV With 12.3-inch Display Connecting Android Auto™ Or Apple CarPlay®

AutoPlay

AutoPlay is a feature of the Uconnect system that begins playing music off of the device as soon as it is connected. This feature can be turned on or off in the Uconnect settings within the Audio Settings category.

NOTE:

AutoPlay is not supported by Android Auto™.

Android Auto™ Automatic Bluetooth® Pairing

After connecting to Android Auto™ for the first time and undergoing the setup procedure, the smartphone pairs to the Uconnect system via Bluetooth® without any setup required every time it is within range, if Bluetooth® is turned on.

NOTE:

Android Auto™ features cannot be used with Bluetooth®. A USB connection is required for its use. Android Auto™ uses both Bluetooth® and USB connections to function, and the connected device is unavailable to other devices when connected using Android Auto™ or Apple CarPlay®.

Multiple Devices Connecting To The Uconnect System

It is possible to have multiple devices connected to the Uconnect system. For example, if using Android Auto™/ Apple CarPlay®, the connected device will be used to place hands-free phone calls or send hands-free text messages. However, another device can also be paired to the Uconnect system, via Bluetooth®, as an audio source, so the passenger can stream music.

NOTE:

If Android Auto™ or Apple CarPlay® is active (and vice versa) and another device of the opposite attempts to connect, a pop-up will display towards the top of the screen stating, “New (Android Auto™/Apple CarPlay®) device detected. Do you want to connect?”. Pressing the X button will exit the prompt. Pressing “Yes” will bring up a new pop-up stating, “New (Android Auto™/ Apple CarPlay®) device connected. Do you want to switch devices and end your current (Android Auto™/ Apple CarPlay®) session?”. Pressing “Yes” launches the new connected device. Pressing “No” will exit the prompt and take you back to the screen you were on prior to receiving the notification.

NAVIGATION MODE — IF EQUIPPED

OPERATING NAVIGATION MODE — IF EQUIPPED

TOMTOM NAVIGATION TOUCHSCREEN INTERACTIONS

Through the Uconnect touchscreen, you can use the following hand gestures to interact with the Navigation system:

Gesture Name	Gesture Image	Description	Result
Single Tap		Quickly tap the touchscreen	Select map object or change focus of map
Double Tap		Quickly tap the touchscreen twice	Zoom in one increment
Drag		Press finger into screen and drag it	Pan map
Pinch		Press two fingers on the screen and draw them apart or together	Zoom map in or out

Gesture Name	Gesture Image	Description	Result
Long Press		Press and hold finger on touchscreen	Location select
Two Finger Tap		Quickly tap with two fingers	Zoom out one increment
Flick		Flick tip of finger across screen	Quickly moves map
Two Finger Drag		Press two fingers to the touchscreen and drag them up or down	Tilt the camera angle
Two Finger Rotate		Press fingers on touchscreen and rotate them	Rotates the camera looking point

TOMTOM NAVIGATION MAIN MENU

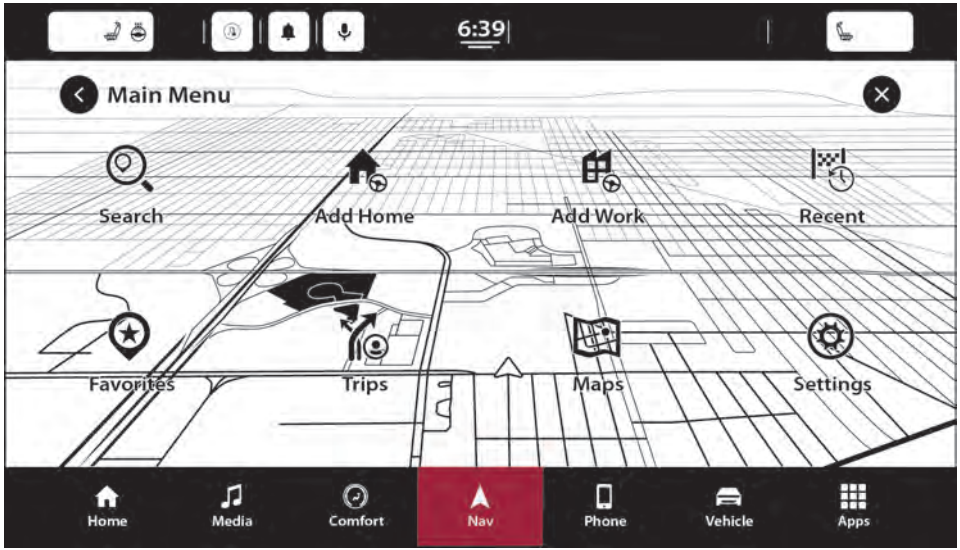
Use this QR code to access your digital experience.

Scan me

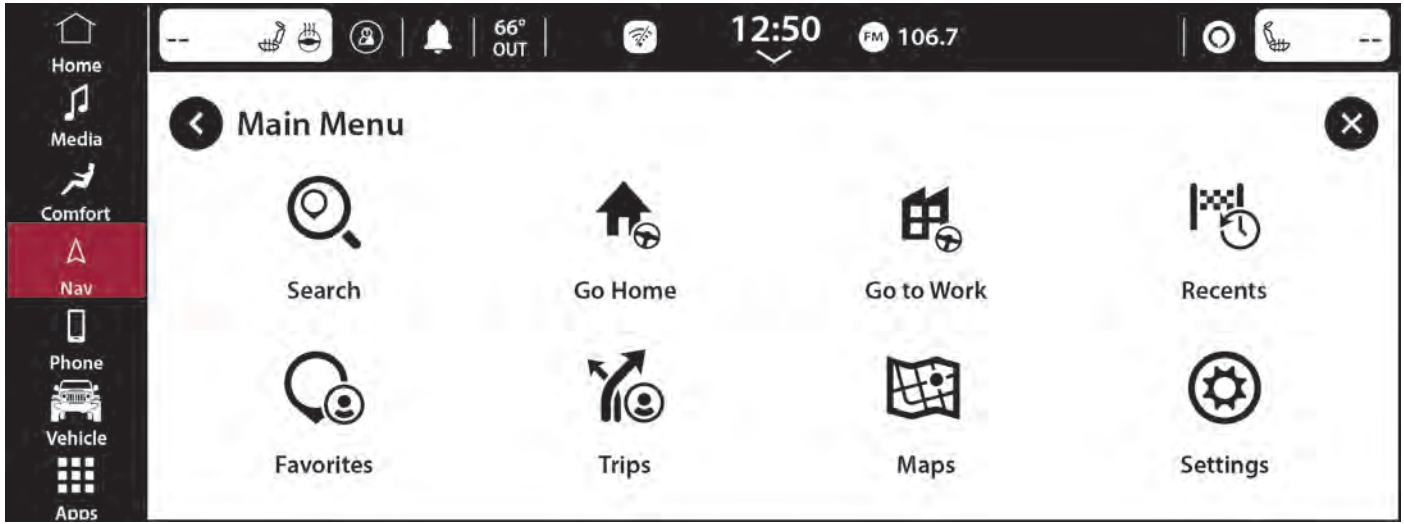
To access the Navigation Main Menu, press the Navigation icon on the Menu Bar of the radio screen. From the Navigation Main Menu, certain icons can be selected.



Uconnect 5 NAV With 8.4-inch Display Navigation Mode



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Navigation Mode



Uconnect 5/5 NAV With 12.3-inch Display Navigation Mode

Some of these icons may include:

Search		The Search function can either be accessed in the upper left side of the touchscreen or within the Navigation Main Menu. Press either of these buttons to enter the name or address of a place to navigate to. **NOTE:** This feature is not available if the vehicle is in motion, going 5 mph (8 km/h) or more. The keyboard will be disabled.
Home		Press this button to add a Home location. When a home location is set, press this button again or the Favorites button and then select "Home" to navigate to the set home location.
Work		Press this button to add a Work location. When a work location is set, press this button again or the Favorites button and then select "Work" to navigate to the set work location.
Recent		Press this button to select recent locations. **NOTE:** Recent information will not be available while in Valet Mode.
Favorites		Press this button to select saved favorites locations.

Trips		Press this button to select saved trips.
Maps		Press this button to select different options for the map.
Settings		Press this button to view all the available settings.

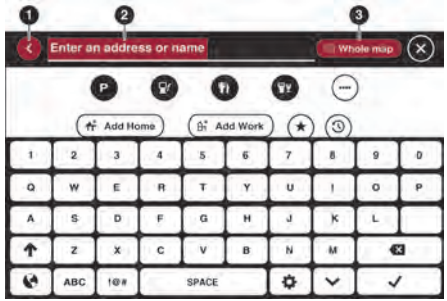
PLANNING A ROUTE

Using the search bar provides a wide range of ways to find favorites and then navigate to them. You can search for your destination in different ways:

- A specific address
- A partial address
- A zip code
- A city center
- A Point of Interest (POI)/a type of place near your current location

Using Search

Press the Search button in the Main Menu or in the Map View to start searching. The search screen will open, displaying the keyboard and the following buttons:



Search

1 — Back Arrow Button
2 — Search Input Box
3 — Type Of Search Button

- **Back Arrow Button**: Press the Back button to return to the previous screen.
- **Search Input Box**: Enter your search term in the search input box. As you type, matching addresses and POIs are shown.
- **Type Of Search**: Press this button to change the type of search to any of the following:
  - Whole Map: Select this option to search your current map with no limit to the search radius. Your current location is the center of the search. The results are ranked by exact match.
  - Near Me: Select this option to search with your current GPS location as the search center. The results are ranked by distance.
  - In Town or City: Select this option to use a town or city as the center of your search. Enter the town or city name using the keyboard on the touch-screen. When you have selected the town or city from the results list, you can search for an address or POI in that city.
  - Along Route: When a route has been planned, you can select this option to search along your route for a specific type of location, such as a POI category. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.

NOTE:

A route must already be programmed in order to access this feature.

- Near Destination: When a route has been planned, you can select this option to use your destination as the center of your search.

NOTE:

A route must already be programmed in order to access this feature.

- Latitude/Longitude: Select this option to enter a pair of latitude and longitude coordinates.

- **View Button**: Press this button to return to the Map View or Guidance View.
- **Show/Hide Keyboard**: Press this button to show or hide the keyboard.
- **List/Map Button**: Select this button to switch between showing the results in a list or showing the results on the map.
- **Keyboard Layout Button**: Press this button to change your keyboard layout to another language.
- **ABC or 123?! Button**: Press the ABC button to switch between an ABC or QWE keyboard. Press the !@# button to use numbers and symbols on your keyboard.

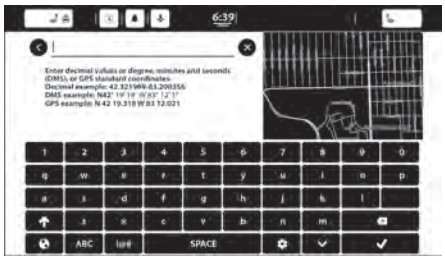
Planning A Route — Searching For A POI

You can search for a POI type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI.

1. Use the keyboard to enter the name of the POI that you want to plan a route to. Or, press the three dots to view more POI categories and search your POI from there.
2. Select a POI category, such as “Restaurant” or an individual POI. If you select a POI category, only POIs from that category are shown. You can then select an individual POI. The location is shown on the map.
3. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select “More Information” on the pop-up menu.
4. To plan a route to this destination, select the Drive button ⇨ page 155.

Planning A Route — Searching By Entering Coordinates

1. Select the type of search button to the right of the search box.
2. Select “Latitude/Longitude”.
3. Type in your pair of coordinates. You can enter any of these coordinate types:
   - Decimal values
   - Degrees, minutes and seconds
   - GPS standard coordinates



Coordinate Search

4. Select a suggestion for your destination.
5. To plan a route to this destination, select the Drive button.

Planning A Route Using The Map



POI On Map

1. Move the map and zoom in until you can see the destination that you want to navigate to.
2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

   NOTE:

   A pop-up menu shows the nearest address.
3. To plan a route to this destination, select the Drive button.

Planning A Route Using Favorites

1. Select the Main Menu button to open the Main Menu.
2. Select “Favorites”.
3. Select the saved location you want to navigate to, for example “Home”.



Saved Location

4. To plan a route to this location, select the Drive button.

Electric Vehicle (EV) Routing — If Equipped

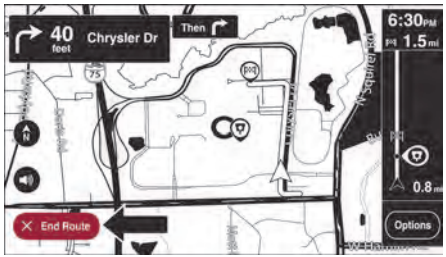
When driving an electric vehicle to a chosen destination that exceeds the destination range of your electric vehicle, a route is calculated on your mobile app and/or Uconnect system to show when and where you will need to stop at a charging station. It will also tell you how long you will need to charge your vehicle.

Tow Specific Navigation (TSN) — If Equipped

TSN provides navigation routes based on the vehicle’s dimensions and load specifications of a towing trailer. This will help the driver avoid roadways that are restricted due to hazardous material situations, size, or weight of a vehicle and trailer.

ENDING A ROUTE

In the Map View, press the End Route button on the bottom left corner of the touchscreen to clear the currently planned route. The route will end, and the screen will return to the Map View.



Ending A Route

CHANGING YOUR ROUTE

After you plan a route, you may want to change the route, the destination, or end navigation. There are various ways to change your route without the need to completely replan the entire journey.

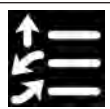


Options Button

To change the active route, press the Options button in the Map View. The following options are available:

OPTIONS MENU

Setting Name	Icon	Description
Find Alternative		Press the Find Alternative button while driving on a planned route to show up to three alternative routes on the Map View. Each alternative route shows the difference in travel time. Select the new route by tapping the desired travel time. Press “Drive”. Guidance to your destination will automatically begin, and the Map View appears as you begin driving.
Avoid Blocked Road		Press the Avoid Blocked Road button to avoid an unexpected obstacle on your route. A new route will be found that avoids blocked roads. You may be shown a maximum of two alternatives depending on the road network between you and your destination. The new route is shown on the Map View with the difference in travel time. Select the new route by pressing on the new travel time. Guidance to your destination will resume, avoiding blocked roads. The Map View will appear as you begin driving. **NOTE:** It may not be possible to find an alternative route around the blocked road if none exists.

Setting Name	Icon	Description
Avoid Part Of Route		Press the Avoid Part Of Route button to avoid part of the current route. You are shown a list of the sections that make up your current route. Select the section of the route you want to avoid. To avoid the chosen section of the route, select “Avoid”. A new route is planned that will avoid your chosen route sections. **NOTE:** To avoid more sections of the route, repeat the steps. It may not be possible to find an alternative route around the section if none exists.
Report Speed Trap — If Equipped		Press the Report Speed Trap button to report a speed trap along your route that the police set up which is designed to catch those driving over the speed limit.
Route Overview		Press the Route Overview button to show a full preview of the current route. The Map View will display the fully mapped out route as well as the navigation instructions. **NOTE:** This feature is not available while driving.
Turn-By-Turn Instruction		Press the Turn-By-Turn Instruction button to see a list of instructions for your planned route. The instructions include the following information: • Current location • Street names • Up to two road numbers shown in road signs (if available) • An instruction arrow • An instruction description • The distance between two consecutive instructions • Exit number • The full addresses of stops on your route

Setting Name	Icon	Description
Avoid Road Type		Select the Avoid Road Type button to avoid some types of route features that are on your currently planned route. These include ferries, toll roads and unpaved roads.
Change Route Type		Press the Change Route Type button to change the type of route used to plan your route. Your route will be recalculated using the new route type selected. You can select the following types of routes: • Fastest Route • Shortest Route • Most Eco-Friendly Route • Avoid Interstate Highways You can set the Default Route Type in the Settings menu.
Reorder Stops		Press the Reorder Stops button to see the list of stops for your current route. You can change the order of the stops on your route by pressing “Edit Stops”. Use the Up and Down Arrow buttons to change the order of your stops. Your route will be recalculated with the stops in that changed order. **NOTE:** You can also delete stops from your route by pressing the Edit Stops button, and then press the Delete button. The stop will be removed from your route, and your route will be recalculated.
Settings		Press the Settings button to access the Navigation system settings ⇨ page 161.

NAVIGATION CLUSTER DISPLAY — IF EQUIPPED

To access the Navigation Cluster Display:

1. Select the Menu Pages button on the steering wheel.
2. Scroll through the Menu Pages options using the Left and Right Arrow buttons on the steering wheel and select “Navigation”.

All Navigation information being displayed on the touchscreen will be displayed on the Cluster.

If a navigation route is already in progress on the touchscreen, this current route will be displayed in the cluster. If no current route is present on the Navigation system, the cluster will just display the current Map View.

POINTS OF INTEREST

ABOUT POINTS OF INTEREST

Points Of Interest, or POIs, are useful places on the map.

Here are some examples:

- Restaurants
- Hotels
- Museums
- Parking lots
- Gas stations
- Emergency Services

NOTE:

An online POI search requires an active Connected Service subscription.

USING POIS TO PLAN A ROUTE

When you plan a route, you can use a POI for the destination or as a stop along the route.

Press the Search button and the POI categories appear under the search bar. Press the Browse Categories button for more POI categories.

Using Search

1. Select “Search” on the Main Menu to begin a search. The search screen will open, displaying the keyboard. Enter the name of your desired destination. Your search results will be displayed in two lists. Addresses and city matches are shown in the list called “Addresses.” POIs, types of POIs, and Places are shown in the list called “Points of Interest.” You can also select a POI category to only see POI search results from that category.
2. Select the desired POI. The location will appear on the map. From here, you can save the POI to “Favorites,” use this POI as a starting point, begin navigation to this destination, or view more details about this POI. By pressing the three dots the “More Information” feature appears, and you can view the phone number and full address of the POI.
3. If a route is already planned, you can add the location to your current route. To plan a route to this destination, press the Drive button on the touchscreen.

NOTE:

Your Navigation system will calculate a route, and guidance to your destination will begin. Guidance View will begin as soon as you start driving ⇨ page 157.

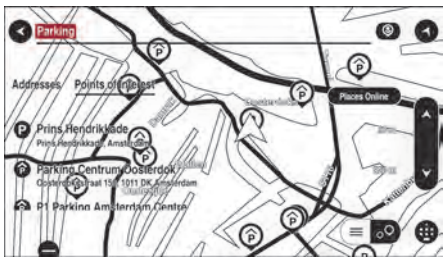
FINDING SPECIFIC POIS

Finding A Parking Lot

1. Press the Parking button from the Main Menu.

   NOTE:

   If a route is planned, the map shows parking lots near your destination. If a route isn’t planned, the map shows parking lots near your current location. You also have an option to view the parking lots in a list by pressing the Menu button to the left of the red highlighted icon.
2. Select a parking lot from the map or the list.



Parking Lots POI

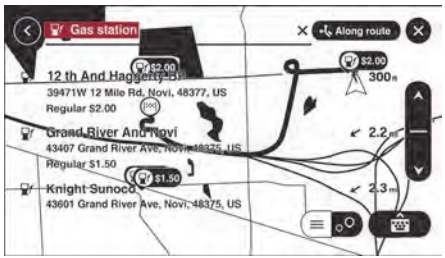
3. To plan a route to your chosen parking lot, select the Add Stop button.

Finding A Gas Station

1. Select the Main Menu button to open the Main Menu.
2. Select “Gas Station”.

NOTE:

You also have an option to view the gas stations in a list by pressing the Menu button to the left of the red highlighted icon.

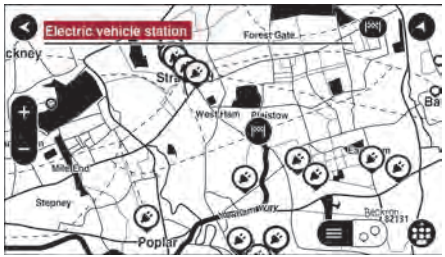


Gas Stations POI

3. Select a gas station from the map or the list. By opening the pop-up menu, you can add the gas station as a stop on your route. You can also plan a route to your chosen gas station by pressing the Drive button on the touchscreen. Your system will plan a route, and guidance to your destination will begin. Guidance View will be shown automatically once you start driving.

Finding A Charge Station — If Equipped

1. Select the Main Menu button to open the Main Menu.
2. Select “Charge Station”.



Charge Station POI

VOICE COMMANDS — IF EQUIPPED

ABOUT VOICE COMMAND

Use this QR code to access your digital experience.

Scan me

Instead of pressing the touchscreen to control your Navigation system, you can use your voice to control navigation.

To view a list of available commands, press the “Help” button in the Main Menu and then press “What can I say?”

USING VOICE CONTROL

The following example shows how to use voice control to plan a journey to your Home address:

1. Push the “Voice Recognition” (VR) button on the steering wheel, and after the beep, say a command. You can also say the system “Wake Up” word and then say a command. Or, say the system activation word to begin using Voice Commands.

NOTE:

- The “Wake Up” word can be set through the Uconnect Settings. For further information, refer to “Uconnect Settings” within “Multimedia” in your Owner’s Manual.
- You can interrupt the help message or system prompts by pushing the VR button and saying a Voice Command from the current category.
- You can also interrupt the help message or system prompts by speaking. This feature is called “barge-in” and can be set through the Uconnect Settings. For further information, refer to “Uconnect Settings” within “Multimedia” in your Owner’s Manual.

A screen will pop up with examples of commands.

2. When you hear a beep, say a command of your choice. For example, you can say “Navigate home”.

NOTE:

For accurate results, speak normally without trying to articulate words in an unnatural way. If there is excessive road noise, you may need to speak directly into the microphone.

3. If the command is correct, say “Yes”.

NOTE:

If the command is incorrect, say “No” and repeat the command after you hear the prompt again. Your Navigation system plans a route from your current location to your destination. To stop your navigation system from listening out for further commands, say “Cancel”.

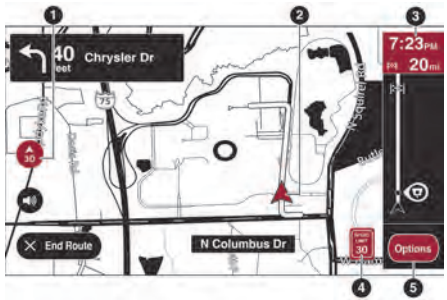
GUIDANCE VIEW

ABOUT GUIDANCE VIEW

Guidance View is used to guide you along the route to your destination. As soon as you start driving, your Navigation system will immediately start guiding you to your destination with spoken instructions and visual instructions on the touchscreen. You can also see your current location and details along your route, including 3D buildings in some cities. The Guidance View is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the 2D and 3D default settings ⇨ page 161.

NOTE:

When you have planned a route and the 3D Guidance View is shown, select the Switch View button to change to the Map View and use the interactive features. You can switch between 2D or 3D view by pressing the Arrow button on the left side of the touchscreen, above the mute icon.



Guidance View

1 — Switch View Button
2 — Current Location
3 — Route Bar
4 — Speed Panel
5 — Options Button

1 — Switch View Button

Select the Switch View button to change between Map View and the Guidance View.

2 — Current Location

This symbol shows your current location. Press this symbol, or the speed panel, to mark your current location.

3 — Route Bar

The Route Bar is shown when you have planned a route. The Route Bar contains arrival information, such as the estimated time of arrival, the length of time to drive to the destination from your current location, and information about the next stop, if you have stops on your route. The bottom of the Route Bar represents your current location and shows the distance to the next stop on your route.

4 — Speed Panel

Press this button to view the following information (if available):

- The speed limit at your location
- The name of the street you are driving on

NOTE:

If you drive more than 3 mph (5 km/h) over the speed limit, the Speed Panel turns red. If you drive less than 3 mph (5 km/h) over the speed limit, the Speed Panel turns orange.

5 — Options Panel

Press this button to view the following information:

- The direction of your next turn
- The distance to your next turn
- Lane guidance at some intersections

ADVANCED LANE GUIDANCE

ABOUT LANE GUIDANCE

Your Navigation system helps you prepare for highway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen and in the instruction panel.

NOTE:

Lane guidance is not available for all intersections or in all countries.

USING LANE GUIDANCE

There are two types of lane guidance:

- Lane images
- Instructions in the Status Bar

MAP VIEW

ABOUT MAP VIEW

Map View is shown when you have no planned route. You can use Map View the same way as you might look at a traditional paper map. You can move around the map using gestures, and zoom using the zoom buttons. The map shows your current location and many other locations such as your Favorites ⇨ page 159.



Map View

1 — Switch View Button
2 — Map Symbols
3 — Selected Location
4 — Your Route
5 — Traffic Information
6 — Current Location
7 — Options Button



Map View

1 — Zoom Buttons
2 — Re-center Button

Switch View Button

Press the Switch View button to change between Map View and Guidance View.

Selected Location

Press and hold to select a location on the map. Select the Pop-Up menu button to show options for the location, or select the Drive button to plan a route to the location.

Map Symbols

Symbols are used on the map to show your destination and your saved places. Map symbols include:

- Your destination
- Your home location
- A stop on your route
- A location saved in Favorites

NOTE:

For more information on how to set your home location or add locations to Favorites ⇨ page 159.

Your Route

If you have a planned route, it will appear on the map. You can select the route to clear it, change the route type, add a stop, or save changes to your route ⇨ page 152.

Traffic Information – Requires An Active Brand Connect Connected Services Subscription

Select the traffic incident to display information about the traffic delay.

Current Location

Press this button to open the options.

Zoom Buttons

Select the zoom buttons to zoom in and out.

Options Button

This symbol shows your current location on the map.

Re-center Button

If no route is planned, pressing this button moves the map to put your current location at the center.

DYNAMIC RANGE MAPPING

Dynamic Range Mapping is a feature of your TomTom Navigation system that calculates the total number of miles (kilometers) to your destination against the total remaining fuel in your vehicle. If the system detects that you will be unable to reach the destination with the current fuel available, it will give you the option to add a gas station to the route.

1. Enter a destination into the Navigation system using one of the ways shown in “Planning A Route” ⇨ page 149.
2. When the destination is entered and routing begins, the Uconnect system will calculate if the destination is reachable with the available fuel.
3. If enough fuel is present, navigation will start as normal. If the system detects that not enough fuel is present, a pop-up will display with one of the following:
   - “Low Fuel. Do you want to add a Fuel Station?”: This pop-up will display if the fuel light is already on when a destination is entered.
   - “Insufficient fuel to reach destination. Do you want to add a Fuel Station?”: This pop-up will display when the system determines there is not enough fuel to reach the desired destination.
4. If “No” is selected, navigation will begin as normal.
5. If “Yes” is selected, the Navigation system will search for a Fuel Station along the planned route. It will provide a list of options to add to the route.
6. Select the desired Fuel Station; the Navigation system will add it as a waypoint along the route.

NOTE:

- Dynamic Range Mapping can be activated or deactivated through the Navigation settings ⇨ page 161.
- If you own a hybrid-electric vehicle, the range provided on your vehicle’s Uconnect system will depend on the current Drive Modes configuration. If the vehicle is driven in full-electric mode, the Dynamic Range Mapping range will show the electric range. If the vehicle is driven in full-gas mode, the Dynamic Range Mapping range will show the gas fuel range.

FAVORITES



Uconnect 5 NAV With 8.4-inch Display Favorites



Uconnect 5 NAV With 10.1-inch Display Or 12-inch Display Favorites

4



Uconnect 5/5 NAV With 12.3-inch Display Favorites

ABOUT FAVORITES

Favorites provides an easy way to select a location without the need to enter the address or search for the location. You can use Favorites to create a collection of useful or favorite addresses.

The following items are always in Favorites:

- **Home:** Your home location can be your home address or somewhere you often visit. This feature provides an easy way to navigate there.
- **Recent Destinations:** Select this button to select your destination from a list of locations you have recently navigated to.

USING FAVORITES

You can use Favorites as a way of navigating to a place without having to enter the address. To navigate to a saved destination in Favorites, follow these steps:

1. Press the touchscreen to bring up the Main Menu and press “Favorites”.
2. Select the desired destination. The location will appear on the map with a pop-up menu.
3. Press the Drive button to begin navigation to this destination.

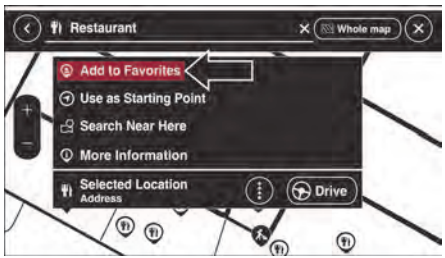
NOTE:

Your Navigation system immediately starts guiding you to your destination with spoken instructions and visual instructions on the touchscreen.

ADDING A LOCATION TO FAVORITES

Adding From Favorites

1. In the Main Menu, press “Favorites”.
2. Press “Add To Favorites”.



Add To Favorites

3. To select a location, do one of the following:
   - Zoom in on the map to the location you want to select. The location will appear on the map. Press and hold to select the location, then press the add location symbol.
   - Search for a location using the search function. Select “Show on Map,” then press the add location symbol.

NOTE:

A Favorite can also be added to the Shortcut Widget on the Home screen.

Adding A Location From The Map

1. In Map View, move the map and zoom in until you can see the destination that you want to navigate to.
2. Press and hold the point on the map to select that location.
3. Press the three vertical dots to the right of the name to open the pop-up menu.
4. Press “Add to Favorites.”
5. The name of the location will appear in the edit screen. You can edit the name of the location for easy recognition.
6. Press “Done” to save your location in the Favorites list.

Adding A Location Using Search

1. In the Main Menu, press “Search”.
2. Enter the name or address of a location using the touchscreen keyboard.
3. Select the desired location, and then press “Show in map.”
4. The Map View will show the location. Press the pop-up menu button.
5. Press “Add to Favorites”.

6. The name of the location will appear in the edit screen. You can edit the name of the location for easy recognition.
7. Press “Done” to save your location in the Favorites list.

Setting Your Home Location

1. In the Main Menu, press “Favorites”.
2. Press “Add Home”.
3. To select a location for home, do one of the following:
   - Zoom in on the map to the location you want to select. Press and hold to select the location, then press the home icon next to the name of the location.
   - You can also search for a location using the search function. Select “Set home location”.

DELETING A LOCATION FROM FAVORITES

Deleting A Recent Destination From Favorites

1. In the Main Menu, select “Favorites”.
2. Press “Recent Destinations”.
3. Press “Delete”.
4. Select the destination(s) you want to delete.
5. Press the Delete button.

Deleting A Location From Favorites

1. In the Main Menu, select “Favorites”.
2. Press “Edit List”.
3. Select the destination(s) you want to delete.
4. Press the Delete button.

SETTINGS

About Settings

You can change the way your Navigation system looks and behaves. Most of the settings on your system can be accessed by pressing the Settings button in the Main Menu.



Uconnect 5 NAV With 8.4-inch Display Settings Button



Uconnect 5 NAV With 10.1-inch Display Or 12-inch Display Settings Button



Uconnect 5/5 NAV With 12.3-inch Display Settings Button

4

SHOW



To change how your Navigation screen looks, select "Show" in the Settings menu. From here, you can change these features:

Traffic Flow: Turn this feature On or Off to be able to see the traffic along your route to determine if traffic is light or heavier throughout your commute.

Points of Interest: Select this setting to see various POI categories such as parking lots, gas stations, restaurants, and more along your route.

- **POI on Map**
- **POI on Route**
- **Fuel Prices — If Equipped**

NOTE:

Fuel Prices will only display if there is a valid Wi-Fi connection and an active connected services subscription.

Arrival Time & Distance

- **Remaining Time**: Select this setting to show the remaining time left to travel in the arrival information panel during navigation.
- **Show Arrival Information For**: Select this setting to show the arrival information for your final destination and next stop destination.

Sidebar

- **Hide Sidebar**: Select this setting to turn On or Off the sidebar feature.
- **Extra Large**: Select this setting to turn On or Off the extra large size of the sidebar.
- **POI On Route**: Select this setting to turn On or Off POI categories along your route which include parking lots, gas stations, stops, rest areas, toll zones, and ferries and car shuttle trains.

Show Vehicle Range

Select this setting to turn On or Off the range of your vehicle.

Show Preview On Highway Exits — If Equipped

Select this setting to control the full-screen preview when you approach highway exits.

MAP VIEW



Auto Map Zoom

Select "Automatic Zoom" to change how your system zooms in Guidance View when you approach a turn or intersection. Zooming in can make the turn or intersection easier to drive. The following options are available:

- **Zoom In At Intersections**
- **Zoom Based On Road Type**
- **No Auto Zoom**

Map Orientation

Select this setting to set the map orientation to 3D, 2D, or 2D, North Up.

Lane Guidance On Interstate Highways

Select this setting to turn On or Off lane guidance.

Select this setting to turn On or Off the range of your vehicle.

- **Prediction**: Select this setting to turn On or Off the prediction of your set destination.

ROUTING



Select this setting to control how your system plans routes. The following options are available:

- **Preferred Route Type**: Your Navigation system can plan your routes based on certain route types. To set a default type, choose from these types of routes:
  - Fastest Route
  - Shortest Route
  - Most Eco-Friendly Route
  - Avoid Interstate Highways
- **Avoid**: Set how your Navigation system manages certain road features when a route is calculated. You can choose to avoid ferries, car shuttle trains, toll roads, carpool lanes, and unpaved roads on your route.
- **Reroute To Faster Route When Available**: If a faster route is found while you are already driving on a planned route, your Navigation system can re-plan your trip to use the faster route. If you want to change this setting, the following options are available:
  - Always take the fastest route
  - Ask me so I can choose
  - Don't ask me
- **Send Destination to Phone**: Select this feature to send a destination directly to your mobile phone.

SOUNDS & ALERTS

About Sound



Your Navigation system uses sound for some or all of the following:

- Driving directions
- Warnings that you set

To access the Sound menu, press “Settings” in the Main Menu, and then select “Sound”. Next, press “Sounds & Alerts” where you can change voice instruction settings. Instruction settings include the following:

Read Out Loud

- **Arrival Time**: This setting allows you to hear when you have arrived to your destination. This setting can be turned On or Off.
- **Early Instructions**: This setting allows to you to hear early instructions. For example, an early instruction could be, “After two miles, take the exit right.”
- **Road Numbers**: Use this setting to control whether road numbers are read out loud as part of navigation instructions.
- **Road Sign Info**: Use this setting to control whether road sign information is read out loud as part of navigation instructions.
- **Street Names**: Use this setting to control whether street names are read out loud as part of navigation instructions.

To locate the Sound category, press the Guidance Prompts button. The Sound options are as follows:

Alert Type	
Visual, Sound & Verbal	Visual & Sound
Visual	Sound Only

Alert
When Speeding
Traffic Jam Ahead
Rechargeable Range Too Low

OTHER



The Other feature within your vehicle’s Navigation system contains privacy and information about your Navigation system and software.

Privacy

Record Trip History: Turn this feature On or Off if you want your Navigation system to track your trip history.

About

This feature tells you information about your Navigation system such as application version, map name, map version, and more.

MAP UPDATES — IF EQUIPPED

The map data available in your vehicle is the most up-to-date information that was available when your vehicle was built.

If your vehicle is equipped with Brand Connect connected services, you will be able to download the latest map content over-the-air by going into the TomTom Navigation settings.

NOTE:

Map Updates also require a valid Wi-Fi connection.

You also have the ability to download the latest map content onto a USB stick and transfer that data onto your Uconnect system. For more information, please visit www.mopar.com.

LOCATION SHARING

Location sharing allows you to share your current vehicle’s location (if no active route is selected) or the destination’s location (with an active route selected) with others. Location sharing will show the recipient your estimated time of arrival to let them know whether you will be late, or to let them know where you are located.

NOTE:

Location sharing will only function with a mobile phone connected via a Bluetooth® connection.

Your vehicle has the ability to share the location details by sending a Short Message Service (SMS) text message to a the recipient.

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CONNECTED SERVICES — SIRIUSXM GUARDIAN™

INTRODUCTION TO SIRIUSXM GUARDIAN™

One of the many benefits of your vehicle's Uconnect system is that you can now take advantage of SiriusXM Guardian™ connected services. To unlock the full potential of SiriusXM Guardian™ in your vehicle, you first need to activate SiriusXM Guardian™ connected services.

WARNING!

ALWAYS obey traffic laws and pay attention to the road. Your complete attention is always required while driving to maintain safe control of your vehicle. Only use and interact with the features and applications when it is safe to do so. Failure to follow this warnings can result in a collision and death or serious personal injury.

NOTE:

SiriusXM Guardian™ involves the collection, transmission and use of data from your vehicle ⇨ page 194.

WHAT IS SIRIUSXM GUARDIAN™?

SiriusXM Guardian™ uses an embedded device in the Uconnect system installed in your vehicle, which receives GPS signals and communicates with the SiriusXM Guardian™ Customer Care center via wireless and landline communications networks. Depending on the type of device in your vehicle, some SiriusXM Guardian™ connected services require an operable LTE (voice/data) or 4G (data) network compatible with your device. SiriusXM Guardian™ is available only on equipped vehicles purchased within the continental United States, Alaska, Hawaii, Puerto Rico and Canada.

NOTE:

- Certain SiriusXM Guardian™ connected services are dependent upon an operative telematics device, a cellular connection, navigation map data, and GPS satellite signal reception, which can limit the ability to reach the response center or reach emergency support.
- Not all features of SiriusXM Guardian™ are available everywhere at all times, particularly in remote or enclosed areas.
- Other factors outside the control of SiriusXM Guardian™ that may limit or prevent service delivery are hills, structures, buildings, tunnels, weather, damage to the electrical system or other important parts of your vehicle, network congestion, civil disturbances, actions of third parties or the government, Internet failure, and/or the physical location of your vehicle, such as in an underground parking structure or under a bridge.

Note that SiriusXM Guardian™ features may vary from one vehicle to another.

SiriusXM Guardian™ provides:

- The ability to remotely lock/unlock and remote start your vehicle from virtually anywhere by using your vehicle's branded app.
- Send & Go capability with your vehicle's branded app. Use your vehicle's branded app to easily search, map and send your locations directly to your Uconnect Navigation.
- The ability to locate your vehicle, when you forget where you parked, using the Vehicle Finder function of the app.

Before you drive, familiarize yourself with the easy-to-use Uconnect system and SiriusXM Guardian™ connected services.

The ASSIST and SOS Call Buttons On Your Rearview Mirror Or Overhead Console

The ASSIST Button is used for contacting Roadside Assistance, Vehicle Care, Uconnect Care, and SiriusXM Guardian™ Customer Care. The SOS Call button connects you directly to SiriusXM Guardian™ Customer Care for assistance in an emergency.

ACTIVATION

To unlock the full potential of SiriusXM Guardian™ in your vehicle, you must activate your SiriusXM Guardian™ connected services.

1. Press the Apps icon on the bottom of your in-vehicle touchscreen.
2. Select the Activate Services icon from your list of apps.
3. Select "Customer Care" to speak with a SiriusXM Guardian™ Customer Care agent who will activate services in your vehicle, or select "Enter Email" to receive an email with instructions and a link to complete activation online.

INCLUDED TRIAL PERIOD FOR NEW VEHICLES

Your new vehicle may come with an included trial period for use of the SiriusXM Guardian™ connected services starting on the date of vehicle purchase. To get started with your trial, enrollment in SiriusXM Guardian™ is required. The Uconnect 5/5 NAV includes a trial* of SiriusXM Guardian™ connected services from your date of purchase.

* Included trials applies to new vehicles only.

FEATURES AND PACKAGES

After the trial period, you must purchase a subscription to continue your services by calling a SiriusXM Guardian™ Customer Care agent.

SIRIUSXM GUARDIAN™ CONTACT INFORMATION

SiriusXM Guardian™/Care

- US residents visit: https://www.driveuconnect.com/sirius-xm-guardian.html or call 1-844-796-4827
- Canadian residents visit: https://www.driveuconnect.ca/en/sirius-xm-guardian or call 1-877-324-9091

GETTING STARTED WITH CONNECTED SERVICES

DOWNLOAD THE BRAND CONNECT APP

Once you have activated and completed enrollment for your services, you are only a few steps away from using connected services.

- Download your vehicle's branded app to your mobile device.



- Use your Owner Account login and password to open the app and then set up a PIN.
- For customers in the United States, visit https://www.mopar.com/en-us.html, and click the Sign In/Register button in the upper right hand corner to register your account online.
  a. Click the Register button.
  b. Select the correct country and email address then click "Register".
  c. You will then receive an email notification to confirm/verify your newly created account.
  d. After clicking the email link, it will take you to a website and prompt you to assign your account with a password.
  e. Once you have added a password, the website will direct you to your homepage where you can add in your VIN.
- For customers in Canada, register your account via your vehicle.
  a. Press the Apps button in the Menu Bar.
  b. Press the Activate Services button from the apps list.
  c. Enter your email and press "OK". A confirmation email will be sent to the provided email address.
  d. Press "Continue Activation" from the confirmation email. It may take a short time before remote services will be available, but you will be able to log into the app and the Owner's Site.
- Once on the Remote screen and you have set up your four-digit PIN, you can begin using Remote Door Lock/Unlock, Remote Vehicle Start, and activate your horn and lights remotely, if equipped.

- Press the Location button on the Menu Bar of the app to bring up a map to locate your vehicle or send a location to your Uconnect Navigation, if equipped.
- Press the Settings side menu in the upper left corner of the app to bring up app settings and access the Assist Call Centers.

USING YOUR OWNER'S SITE

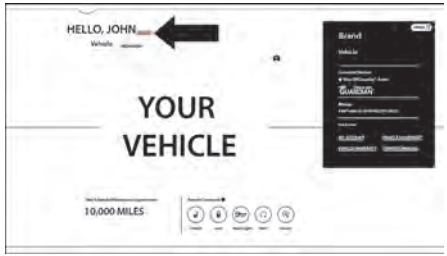
Your Owner's Site website https://www.mopar.com/en-us.html (US Residents), or www.mopar.ca (Canadian Residents) provides you with all the information you need, all in one place. You can track your service history, find recommended accessories for your vehicle, watch videos about your vehicle's features, and easily access your manuals. It is also where you can manage your SiriusXM Guardian™ account. This section will familiarize you with the key elements of the website that will help you get the most of your SiriusXM Guardian™ system.

For customers in the United States, press the Sign In/Register button and enter your email address and password.

For customers in Canada, press the My Vehicle button. Select from "Dashboard", "Vehicle Health Report", or "Recalls". The website will then prompt you to log-in using your email address and password.

- **Edit Profile:**

  To manage the details of your SiriusXM Guardian™ account, such as your contact information, password and SiriusXM Guardian™ PIN, click on the Edit Profile button to access the details of your account.



Edit Profile

- **Connected Services Status:**

  This statement will indicate your SiriusXM Guardian™-equipped vehicle.

Editing Your Notifications

Notifications are an important element of your SiriusXM Guardian™ account. For example, any time you use your remote services (such as Remote Door Unlock), you can elect to receive a text message, push notification, and/or E-mail to notify you of the event. To set up the notifications, please follow these instructions.

1. Log on to your Owner's Account at https://www.mopar.com/en-us.html (US Residents), or www.mopar.ca (Canadian Residents).
2. Click the Edit Profile button.
3. Once there, you can edit Notification Preferences.
4. You can enter a mobile phone and/or E-mail address to notify you, and you can customize the types of messages.

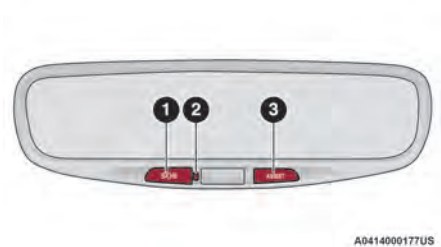
USING SIRIUSXM GUARDIAN™

SOS CALL

WARNING!

Some SiriusXM Guardian™ connected services, including SOS Call and Roadside Assistance Call will NOT work without an active subscription and operable LTE (voice/data) or 4G (data) network connection compatible with your device.

Access To Emergency Services At The Push Of A Button



Buttons On The Rearview Mirror

1 — SOS Button
2 — Indicator Light
3 — ASSIST Button

5



Buttons On The Overhead Console

1 — ASSIST Button
2 — Indicator Light
3 — SOS Button

Center Light Status	Description
Off	No call activated
Green	Active call in progress
Red	System error

SiriusXM Guardian™ In-Vehicle Assistance Features

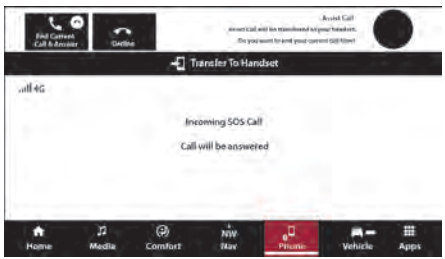
With SiriusXM Guardian™, your vehicle has onboard assistance features located on the rearview mirror or overhead console designed to enhance your driving experience if you should ever need assistance or support.

Description

SOS Call offers a convenient way to get in contact with a SiriusXM Guardian™ Customer Care agent in the event of an emergency. When the connection between the vehicle and the live agent is made, your vehicle will automatically transmit location information. In the event of a minor collision, medical or any other emergency, press the SOS button to be connected to a call center agent who can send emergency assistance to your vehicle's location.

NOTE:

Certain SiriusXM Guardian™ connected services are dependent on an operational Uconnect system, cellular network availability that is compatible with the device in your vehicle, and GPS network availability. Not all features of SiriusXM Guardian™ are available everywhere at all times, particularly in remote or enclosed areas.



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Incoming Emergency Call



Uconnect 5 NAV With 12-inch Display (Portrait) Incoming Emergency Call

How It Works

1. Push the SOS Call button; the indicator light will turn green indicating a call has been placed.

   NOTE:

   - In case the SOS Call button is accidentally pushed, there is a 10-second delay before the SOS call is placed. The system will verbally alert you that a call is about to be made. To cancel the SOS Call connection, push the SOS Call button on the rearview mirror or overhead console or press the Cancel button on the touchscreen within six seconds.
   - During an SOS Call, the Bluetooth® paired phone is disconnected so incoming or outgoing calls will go through your mobile device versus the hands-free system which is not available due to the SOS Call.

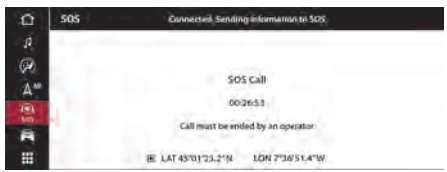
2. Once a connection between the vehicle and a SiriusXM Guardian™ Customer Care agent is made, the agent will stay on the line with you.

   NOTE:

   Calls between the vehicle occupants and the SiriusXM Guardian™ Customer Care center may be recorded or monitored for quality assurance purposes. Through your enrollment in and use of the SiriusXM Guardian™ connected services, you consent to being recorded.



Uconnect 5/5 NAV With 10.1-inch Display Or 12-inch Display Emergency Call In Progress



Uconnect 5/5 NAV With 12.3-inch Display Emergency Call In Progress

SOS Call System Limitations

Vehicles that have been purchased in the US and that travel into Mexico and Canada may have limited services. In particular, responses to SOS calls or other emergency services may be unavailable or very limited. Vehicles purchased outside the United States and Canada are unable to receive SiriusXM Guardian™ connected services.

If the SOS Call system detects a malfunction, any of the following may occur at the time the malfunction is detected:

- The light will continuously be illuminated red.
- The screen will display the following message "Vehicle phone requires service. Please contact your dealer."
- An in-vehicle audio message will state "Vehicle phone requires service. Please contact your dealer."

Even if the SOS Call system is fully functional, factors beyond FCA US LLC's control may prevent or stop SOS Call system operation. These include, but are not limited to, the following factors:

- The ignition key is in OFF position.
- The vehicle's electrical systems are not intact.
- The vehicle battery loses power or becomes disconnected during a vehicle crash.
- The SOS Call system software and/or hardware is damaged during a vehicle crash.
- LTE (voice/data) or 4G (data) coverage and/or GPS signals are unavailable or obstructed.
- Network congestion.
- Weather conditions.
- Buildings, structures, geographic terrain, or tunnels.

If your vehicle loses battery power for any reason (including during or after an accident) the SOS Call system, among other vehicle systems, will not operate.

Requirements

- This feature is available only on vehicles sold in the US or Canada.
- Vehicle must be properly equipped with SiriusXM Guardian™ connected services. Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must be powered in the ON/RUN or ACC (Accessory) position with a properly functioning electrical system.

WARNING!

- Never place anything on or near the vehicle's LTE (voice/data) or 4G (data) and GPS antennas. You could prevent LTE (voice/data) or 4G (data) and GPS signal reception, which can prevent your vehicle from placing an emergency call.
- Do not add any aftermarket electrical equipment to the vehicle's electrical system. This may prevent your vehicle from sending a signal to initiate an emergency call. To avoid interference that can cause the SOS Call system to fail, never add aftermarket equipment (e.g., two-way mobile radio, CB radio, data recorder, etc.) to your vehicle's electrical system or modify the antennas on your vehicle. IF YOUR VEHICLE LOSES POWER FOR ANY REASON (INCLUDING DURING OR AFTER AN ACCIDENT), NEITHER THE VEHICLE BRANDED APPS NOR THE SIRIUSXM GUARDIAN™ CONNECTED SERVICES WILL OPERATE.

(Continued)

WARNING!

- The Occupant Restraint Controller (ORC) turns on the Air Bag Warning Light on the instrument panel if a malfunction in any part of the air bag system is detected. If the Air Bag Warning Light is illuminated, the air bag system may not be working properly and the SOS Call system may not be able to send a signal to the SiriusXM Guardian™ Customer Care center. If the Air Bag Warning Light is illuminated, have an authorized dealer service your vehicle immediately.
- Ignoring the Rearview Mirror or overhead console (if equipped) Light could mean you will not have SOS Call services if needed. If the Rearview Mirror Light is illuminated, have an authorized dealer service the SOS Call system immediately.
- If anyone in the vehicle could be in danger (e.g., fire or smoke is visible, dangerous road conditions or location), do not wait for voice contact from a SiriusXM Guardian™ Customer Care agent. All occupants should exit the vehicle immediately and move to a safe location.
- Failure to perform scheduled maintenance and regular inspection of your vehicle may result in vehicle damage, accident or injury.

AUTOMATIC SOS — IF EQUIPPED

Automatic SOS is a hands-free safety service that can immediately connect you with help in the event that your vehicle's airbags deploy. After an accident, a live agent will contact you through the Uconnect system and alert emergency services.

NOTE:

An active SiriusXM Guardian™ subscription is required for this feature to function.

After a crash where the airbags deploy:

1. Automatic SOS will initiate a call with an agent.
2. An agent will receive the call and confirm the location of the emergency.
3. If needed, the agent will request the assistance of emergency services.
4. First responders will arrive on scene. The agent will remain on the call until emergency services arrive.

NOTE:

- Agents are available 24/7 to assist you in case of an emergency.
- On your behalf, agents are able to notify family members about the collision.
- Agents can brief first responders of the situation before they arrive on scene.
- In the event vehicle occupants are unable to speak, emergency services will be dispatched based on the last known GPS coordinates.

- SiriusXM Guardian™ connected services are dependent upon an operative telematics device, a cellular connection, navigation map data, and GPS satellite reception, which can limit the ability to reach the response center or reach emergency support.
- Terms of service of the Uconnect and the SiriusXM Guardian™ subscriber agreement apply. See terms of services for complete service limitation.

REMOTE COMMANDS

On the Remote Commands screen, you have access to several vehicle features that can be controlled remotely from your mobile device. These features include locking/unlocking, remote starting, and activating the horn and lights of the vehicle.

Lock	Press this button to lock your vehicle.
Vehicle Start	Press this button to start your vehicle.
Horn & Lights	Press this button to sound the horn and activate your lights.
Unlock	Press this button to unlock your vehicle.
Cancel Vehicle Start	Press this button to cancel remote start.

Remote Commands lets you send a request to your vehicle in one of three ways:

- Anywhere using your mobile device and Vehicle Branded App
- Contacting SiriusXM Guardian™ Customer Care (not available on all functions)

Using A Remote Command Through Your Mobile Device And The Vehicle Branded App

1. Press the desired Remote Command icon on your mobile device.
2. A pop-up screen will appear asking for your SiriusXM Guardian™ Security PIN (this is the same four-digit code established when you activated your SiriusXM Guardian™ system). Enter the SiriusXM Guardian™ Security PIN on the keypad.
3. It may take 30 seconds or more for the command to go through to your vehicle.
4. A message will let you know if the command was received by your vehicle.

Contacting SiriusXM Guardian™ Customer Care (for example, in case of an accidental lock-out):

1. Contact SiriusXM Guardian™ Customer Care if you are unable to lock your vehicle through the Vehicle Branded App or your key fob.
2. For security purposes, the SiriusXM Guardian™ Customer Care agent will verify your identity by asking for your four-digit SiriusXM Guardian™ Security PIN.
3. After providing your SiriusXM Guardian™ Security PIN, you can ask them to perform a remote command.

NOTE:

Anyone with access to your PIN may request Remote Door Lock/Unlock. It is your responsibility to protect your PIN appropriately.

ROADSIDE ASSISTANCE CALL (ASSIST CALL)

Description

Vehicles equipped with the SiriusXM Guardian™ connected services will contain an ASSIST button in the vehicle. Once your SiriusXM Guardian™ connected services have been activated, the ASSIST button can connect you directly to customer care call centers. You will be directed to one of the four following services:

- **Roadside Assist** — If you get a flat tire or need a tow, you'll be connected to someone who can help anytime.
- **Connected Services** — Contact the SiriusXM Guardian™ Customer Care call center to activate your services, renew after your trial has expired, and for in-vehicle support for your SiriusXM Guardian™ system or help answering any general questions regarding your connected services.

- **Uconnect Care** — In-vehicle support for all non-connected Uconnect system features, such as radio and Bluetooth® connections.
- **Vehicle Care** — Total support for your vehicle.

SiriusXM Guardian™ In-Vehicle Assistance Features

With SiriusXM Guardian™, your vehicle has onboard assistance features located on the rearview mirror or overhead console designed to enhance your driving experience if you should ever need assistance or support.

How It Works

Simply press the ASSIST button in the vehicle and you will be presented with your ASSIST options on the touchscreen. Make your selection by pressing the touchscreen.

Requirements

- This feature is available only on vehicles sold in the US and Canada.
- Vehicle must be properly equipped with the SiriusXM Guardian™ system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection.
- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.
- Vehicle must be powered in the ON/RUN or ACC (Accessory) position with a properly functioning electrical system.

Disclaimers

If Roadside Assistance Call is provided to your vehicle, you agree to be responsible for any additional roadside assistance service costs that you may incur. In order to provide SiriusXM Guardian™ connected services to you, we may record and monitor your conversations with Roadside Assistance Call, Vehicle Care, Uconnect Care, or SiriusXM Guardian™ Customer Care, whether such conversations are initiated through the SiriusXM Guardian™ connected services in your vehicle, or via a landline or mobile device, and may share information obtained through such recording and monitoring in accordance with regulatory requirements. You acknowledge, agree and consent to any recording, monitoring or sharing of information obtained through any such call recordings.

REMOTE DOOR LOCK/UNLOCK

Description

The Remote Door Lock/Unlock feature provides you the ability to lock or unlock the door on your vehicle without the keys and from virtually any distance.

Working Vehicle Conditions

- The vehicle must in PARK or at a standstill.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.

Requirements

- Vehicle must be properly equipped with the SiriusXM Guardian™ system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection. If using the Vehicle Branded App to command your vehicle, your device must be compatible and be connected to an operable LTE (voice/data) or 4G (data) network connection.
- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.
- An ignition cycle is required for some remote commands, such as Remote Vehicle Start and Remote Door Lock/Unlock if following a Remote Horn & Lights activation.
- Your Remote Door Lock/Unlock request will not be processed if the vehicle is in motion, the ignition key is in ON/RUN or during an emergency call.

REMOTE VEHICLE START

Description

The Remote Vehicle Start feature provides you with the ability to start the engine on your vehicle without the keys and from virtually any distance. Once started, the preset climate controls in your vehicle can warm up or cool down the interior.

You can also send a command to turn off an engine that has been started using Remote Vehicle Start. After 15 minutes, if you have not entered your vehicle with the key, the engine will shut off automatically.

This remote function requires your vehicle to be equipped with a factory-installed Remote Start system.

You can set up push notifications every time a command is sent to activate or cancel Remote Start.

Working Vehicle Conditions

- The vehicle must be off.
- The vehicle has been started with the key fob within the last 14 days.
- The vehicle must be in PARK or at a standstill.
- The vehicle's security system has been armed and not triggered since the last vehicle start.
- The doors, hood, and trunk/liftgate are closed.
- The vehicle's check engine light must be off.
- The vehicle must have at least a quarter tank of fuel, along with oil and battery power.

- The vehicle's hazard lights must be off.
- If equipped, the vehicle must have an automatic transmission.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.
- If the Panic button has been pressed, the vehicle must be started at least once after alarming the system.

NOTE:

The SiriusXM Guardian™ Customer Care agents are not authorized for Remote Vehicle Start services.

REMOTE HORN & LIGHTS

Description

It is easy to locate a vehicle in a dark, crowded or noisy parking area by activating the horn and lights. It may also help if you need to draw attention to your vehicle for any reason.

If you want, you can set up push notifications every time a command is sent to turn on the horn and lights.

Working Vehicle Conditions

- The vehicle must in PARK or at a standstill.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.

NOTE:

The Remote Horn & Lights feature is designed to be loud and get noticed. Please keep in mind the surroundings when using this feature. You are responsible for compliance with local laws, rules and ordinances in the location of your vehicle when using Remote Horn & Lights.

SEND & GO

Description

The Send & Go feature allows you to search for a destination on your mobile device, and then send the route to your vehicle's Navigation system.

How It Works

1. There are multiple ways to find a destination. After selecting the Location tab at the bottom of the App, browse through one of the categories provided, or type the name or keyword in the search box. You can also select categories such as "Favorites" and "Contact List".
2. Select your destination from the list that appears. Location information will then be displayed on the map.

   From this screen, you will be able to:
   - View the location on a map.
   - See the distance from your current location.
   - Send the destination to the vehicle (Send & Go).
3. Send the destination to the Uconnect Navigation in your vehicle. You can also call the destination by pressing the Call button.
4. Confirm your destination in the vehicle through a notification or in the Navigation system.

Requirements

- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must have an active subscription that includes the applicable feature.

VEHICLE FINDER

Description

The Vehicle Finder feature allows you to find the location of your vehicle.

You can also sound the horn and flash the lights to make finding your vehicle even easier.

How It Works

Select the Vehicle Finder function within the mobile app and select the Location tab at the bottom of the App. Then, touch the Vehicle icon to find your vehicle.

Requirements

- Vehicle must be properly equipped with the Uconnect system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must have an active subscription that includes the applicable feature.
- Vehicle ignition must have been turned on within 14 days.

4G WI-FI HOTSPOT — IF EQUIPPED

Description

4G Wi-Fi Hotspot is an in-vehicle service that connects your device to an LTE (voice/data) or 4G (data) network that is ready to go wherever you are. After you've made your purchase, turn on your device's Wi-Fi and connect your devices.

- Enables all of your passengers to be simultaneously connected to the web.
- Connect several devices at one time.
- Any Wi-Fi-enabled device — such as a laptop or any other portable-enabled media — can connect over your private in-vehicle network.
- A high-speed, secured connection lets anyone on your private network access the Web — great for working and relaxing.

WARNING!

The driver should NEVER use the 4G Wi-Fi Hotspot while driving the vehicle as doing so may result in an accident involving serious injury or death.

Create A 4G Wi-Fi Hotspot For Use In Your Vehicle



How It Works

The 4G Wi-Fi Hotspot feature provides the vehicle passengers with an internet access hotspot in the vehicle, using the radio as an access point. The hotspot will allow Wi-Fi-enabled in-vehicle devices (such as a laptop or any other portable-enabled media device) to wirelessly connect to the internet. Uconnect offers a complimentary 3-month trial period that includes 1GB of total data. The trial can be activated any time within the first year of new vehicle ownership.

Use one of these three ways to purchase a subscription to the 4G Wi-Fi Hotspot:

1. From your vehicle's touchscreen, select the 4G Wi-Fi Hotspot App, and press the How To Purchase button and follow the instructions.
2. Log onto your Owner's Site and click the link to the AT&T portal to get set up.
3. **For existing Connect Car customers:** Press the ASSIST button located on your rearview mirror or overhead console (if equipped) to be routed to an AT&T Customer Care agent who will assist you.

Once the 4G Wi-Fi Hotspot is purchased, you can change its name and the password by selecting the 4G Wi-Fi App and pressing the Setup Wi-Fi Hotspot button. You can also view the connected devices from the app screen by pressing the View Connected Devices button.

NOTE:

A SiriusXM Guardian™ subscription is not required in order to purchase and use 4G Wi-Fi Hotspot. For more information on setting up a Wi-Fi connection, visit https://myvehicle.att.com.

WARNING!

Always drive safely with your hands on the steering wheel and obey all applicable laws. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications in this vehicle when it is safe to do so. Failure to comply may result in an accident involving in serious injury or death.

STOLEN VEHICLE ASSISTANCE

Description

If your vehicle is stolen, the SiriusXM Guardian™ Customer Care agent may be able to locate the stolen vehicle and work with law enforcement to help recover it.

How It Works

1. If your vehicle is stolen, contact local law enforcement as soon as possible. They will work with you to file a stolen vehicle report.
2. Next, inform SiriusXM Guardian™ Customer Care that your vehicle has been stolen.

   The SiriusXM Guardian™ Customer Care agent will ask for the stolen vehicle report number (as issued by your local law enforcement). If you have downloaded the Vehicle Branded App, you can push the Settings menu button on your device, select "Help", and then select "SiriusXM Guardian™ Customer Care" to make the call.
3. SiriusXM Guardian™ Customer Care will authenticate that you are the owner of the vehicle and contact the law enforcement with whom you filed the stolen vehicle report.
4. SiriusXM Guardian™ Customer Care will work with your local law enforcement to locate the vehicle. You will be contacted by law enforcement if your vehicle is recovered. While the investigation is ongoing, you should also contact your insurance company to inform it of the situation.

Requirements

- Vehicle must be properly equipped with the Uconnect system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must be registered with SiriusXM Guardian™ and have an active subscription that includes the applicable feature.

NOTE:

Not all features of SiriusXM Guardian™ are available everywhere at all times, particularly in remote or enclosed areas.

MONTHLY VEHICLE HEALTH REPORT

Description

Monthly Vehicle Health Report is a Uconnect service through which a summary of the performance of your vehicle's key systems will be sent to you every month so you can stay on top of your vehicle's maintenance needs. This is provided as a convenience to you and does not substitute for regular maintenance to your vehicle.

In order to provide the Monthly Vehicle Health Report, the Uconnect system in your vehicle may collect and transmit vehicle data to SiriusXM Guardian™ and to FCA, such as your vehicle's health and performance, your vehicle's location, your utilization of the features in your vehicle, and other data.

This data collection and transmission begins when you enroll in SiriusXM Guardian™ and will continue even if you cancel your SiriusXM Guardian™ subscription unless you call SiriusXM Guardian™ Customer Care and tell them to deactivate your Uconnect Services.

Please see the Uconnect Privacy Policy for more information, located at www.driveuconnect.com/connectedservices/privacy.html (US Residents) or www.driveuconnect.ca (Canadian Residents).

For more information on SiriusXM Guardian™ private policy, see https://siriusxmcvs.com/privacy-policy.

VEHICLE HEALTH ALERT

Description

Your vehicle will send you an email alert if it senses a problem with one of your vehicle's key systems. For further information, go to www.mopar.com.

NOTE:

- Vehicle Health Alert emails require you to register and activate services. During this process you will be asked to provide an email address to which the reports will be sent.
- Your vehicle must be enrolled in an active subscription with SiriusXM Guardian™. If you have concerns about the operation, function or performance of your vehicle, please take it to an authorized dealer. This alert does not replace regularly scheduled maintenance. Check the instrument cluster warning lights and cautions in your vehicle for the most accurate vehicle health information.

IN-VEHICLE NOTIFICATIONS — IF EQUIPPED

Description

Your vehicle will send you notifications to remind you when services are needed, or to alert you of other important information, such as recall notices. When you receive a notification through your touchscreen, press OK to dismiss the message, or press Call Care to speak with a SiriusXM Guardian™ Customer Care agent.

NOTE:

- Pressing "OK" or the X button on the pop-up screen will dismiss or close the pop-up, and the In-Vehicle Messages mailbox will display. In the Mailbox, you can reopen messages or delete messages.
- Your vehicle must be enrolled in an active subscription with SiriusXM Guardian™. If you have concerns about the operation, function or performance of your vehicle, please take it to an authorized dealer. These notifications do not replace regularly scheduled maintenance. Check the instrument cluster warning lights and cautions in your vehicle for the most accurate vehicle health information.

AMAZON ALEXA SKILL — IF EQUIPPED

Use this QR code to access your digital experience.

Enjoy the convenience of using your voice to command your vehicle with Amazon Alexa!

Scan me

With Amazon Alexa, you can connect to your vehicle and remotely access key services and features.

If your vehicle is equipped with Uconnect Navigation, you can send a destination directly to your vehicle using Alexa.

If you need assistance, you can always ask Alexa for help, or complete a list of commands by saying: "Alexa, ask <brand name> for help with my car."

Here are a few of the many questions you can ask Alexa:

- "Alexa, ask <vehicle brand> to start my <vehicle name> with your Voice Code ."
- "Alexa, ask <vehicle brand> to lock my <vehicle name> with your Voice Code."
- "Alexa, ask <vehicle brand> to send 1000 Chrysler Drive, Auburn Hills, Michigan to my <vehicle name>."
- "Alexa, ask <vehicle brand> what is the fuel level of my <vehicle name>."

An active subscription to SiriusXM Guardian™ is required. To use Amazon Alexa, first, register for SiriusXM Guardian™ ⇨ page 165.

Next, link the Uconnect system on your vehicle to Amazon Alexa:

1. Download the Amazon Alexa app on your mobile device (Apple® or Android™).
2. Once in the app, tap MENU and go to SKILLS.
3. Search for <vehicle brand> skill, then tap Enable.
4. Tap SAVE SETTINGS when prompted.
5. Link the vehicle brand name to the <vehicle brand> Skill by tapping LINK ACCOUNT.
6. Log in using your Owner Account credentials. This will be the same user name and password you used when registering for SiriusXM Guardian™ connected services. There will additional settings to confirm on the following screen.
7. AUTHORIZE the account to return to the <vehicle brand> Skill.

You can now begin using the <vehicle brand> Skill on Alexa!

FAMILY DRIVE ALERTS — IF EQUIPPED

Description

Family Drive Alerts help promote safer driving and give you peace of mind when your loved ones are out on the road. You can set boundary limits, monitor driving speed, and pinpoint your vehicle's location any time, any place. Use the Vehicle Branded App to set alerts:

- **Boundary Alert**

  Receive a notification the moment your vehicle is driven either out of or into a geographic boundary that you set.
- **Curfew Alert**

  Receive a notification when your vehicle is being driven outside of the curfew time.
- **Speed Alert**

  Receive a notification whenever your vehicle exceeds a speed limit you set.
- **Valet Alert**

  Receive a notification if and when your vehicle is driven outside a quarter-mile radius of a valet drop-off zone.

SMARTWATCH INTEGRATION — IF EQUIPPED

Description

SmartWatch Integration puts the Vehicle Branded App right on your Apple® Watch or Android™ Wear. To get started, follow these steps:

1. Download and install the Vehicle Branded App from the App Store® or Google Play.
2. Log in to the app from your smartphone using the username and password you created when you first set up your account.
3. Make sure your watch and smartphone are connected through Bluetooth®.
4. The Vehicle Branded App should appear on your SmartWatch.

Once the app is downloaded on your SmartWatch, you can enjoy these features:

- Lock or unlock your vehicle by tapping the remote lock button in the app and entering your security PIN.
- Remote start or stop your vehicle.
- View important vehicle stats, such as fuel level, vehicle location, tire pressure warning, and more.

MANAGE MY SIRIUSXM GUARDIAN™ ACCOUNT

HOW TO MANAGE MY SIRIUSXM GUARDIAN™ ACCOUNT

To manage your SiriusXM Guardian™ account, press the ASSIST button in your vehicle, or call SiriusXM Guardian™ Customer Care at 1-844-796-4827.

NOTE:

It is recommended, when selling your vehicle, or turning in your lease, to call SiriusXM Guardian™ Care to remove your personal data.

CONNECTED VEHICLE SERVICES — BRAND CONNECTED SERVICES

INTRODUCTION TO BRAND CONNECTED SERVICES

One of the many benefits of your vehicle's Uconnect system is that you can now take advantage of connected services. To unlock the full potential of Brand connected services in your vehicle, you first need to enroll in the services.

WARNING!
ALWAYS obey traffic laws and pay attention to the road. Your complete attention is always required while driving to maintain safe control of your vehicle. Only use and interact with the features and applications when it is safe to do so. Failure to follow this warning can result in a collision and death or serious personal injury.

NOTE:

Connected services involves the collection, transmission and use of data from your vehicle ⇨ page 194.

CONNECTED SERVICES CONTACT INFORMATION

Brand Connected Services/Care

- Call: 1-800-777-3600
- Or visit: www.mopar.com

WHAT IS CONNECTED SERVICES?

Connected services uses an embedded device in the Uconnect system installed in your vehicle, which receives GPS signals and communicates with the Customer Care center via wireless and landline communications networks. Depending on the type of device in your vehicle, some services require an operable LTE (voice/data) or 4G (data) network compatible with your device.

NOTE:

- Certain services are dependent upon an operative telematics device, a cellular connection, navigation map data, and GPS satellite signal reception, which can limit the ability to reach the response center or reach emergency support.
- Not all features are available everywhere at all times, particularly in remote or enclosed areas.
- Other factors outside the control of connected services that may limit or prevent service delivery are hills, structures, buildings, tunnels, weather, damage to the electrical system or other important parts of your vehicle, network congestion, civil disturbances, actions of third parties or the government, Internet failure, and/or the physical location of your vehicle, such as in an underground parking structure or under a bridge.

Not all features are available for all models.

Connected services provides:

- The ability to remotely lock/unlock and remote start your vehicle from virtually anywhere by using the downloaded App or your computer.
- Send & Go capability with the downloaded App. Use the Official Jeep®/Wagoneer/Chrysler/Dodge/Ram App to easily search, map and send your locations directly to your Uconnect Navigation.
- The ability to locate your vehicle, when you forget where you parked, using the Vehicle Finder function of the downloaded App.

Before you drive, familiarize yourself with the easy-to-use Uconnect system and the features of Brand connected services.

The ASSIST and SOS Call Buttons On Your Rearview Mirror Or Overhead Console

The ASSIST Button is used for contacting Roadside Assistance, Vehicle Care, and Uconnect Connected Care. The SOS Call button connects you directly to an operator for assistance in an emergency.

ENROLLMENT

If you were not enrolled at the dealership, you will be able to activate connected services through your touchscreen. To begin, in Apps Mode, press the Activate Services button. Follow these steps to complete activation:

1. Press the Activate button. If you would like to more about connected services, press “Learn More”. You will be able to activate your services from this page as well.
2. Enter your information (first and last name and a valid email address) on the following page. Press “Continue” when ready.
3. The system will ask you to confirm the information enter. If it is correct, press “Continue”. If you need to change it, press “Edit”.
4. Once the information if confirmed, the system will check if the email is present within the connected services system. If the email is already registered, you will be directed to the “Account Terms” screen. If the entered email is not in the system or a PIN has not been established, the system will require the creation of a 4-digit PIN.
5. Press “Accept” on the Accept Terms screen.
6. An email will be sent to the provided email address. Check your email and follow the steps for finishing registering/activating your Uconnect Services Account.

NOTE:

During the setup, the Call Care button can be pressed to speak direct to an agent. They will be able to assist in the setup of your Uconnect Services Account.

INCLUDED TRIAL PERIOD FOR NEW VEHICLES

Your new vehicle may come with an included trial period for use of the connected services starting on the date of vehicle purchase. To get started with your trial*, enrollment in connected services is required.

* Included trial applies to new vehicles only.

FEATURES AND PACKAGES

After the trial period, you must purchase a subscription to continue your services by calling a connected services agent.

GETTING STARTED WITH CONNECTED VEHICLE SERVICES

DOWNLOAD YOUR VEHICLE BRANDED APP

Once you have activated your services, you’re only a few steps away from using connected services.

- Go to the App store and search for your vehicle’s branded app.
- Download and install the app to your mobile device.
- Use your Owner Account login and password to open the app and then set up a PIN.



- For customers in the United States, visit www.mopar.com, and click the Sign In/Register button in the upper right-hand corner to register your account online.
  a. Click the Register button.
  b. Select the correct country and email address then click “Register”.
  c. You will then receive an email notification to confirm/verify your newly created account.
  d. After clicking the email link, it will take you to a website and prompt you to assign your account with a password.
  e. Once you have added a password, the website will direct you to your homepage where you can add in your VIN.

- For customers in Canada, register your account via your vehicle.
  a. Press the Apps button in the Menu Bar.
  b. Press the Activate Services button from the apps list.
  c. Enter your email and press “OK”. A confirmation email will be sent to the provided email address.
  d. Press “Continue Activation” from the confirmation email. It may take a short time before remote services will be available, but you will be able to log into the app and the Owner’s Site.
- Once on the Remote screen and you have set up your four-digit PIN, you can begin using Remote Door Lock/Unlock, Remote Vehicle Start, and activate your horn and lights remotely, if equipped.
- Press the Location button on the Menu Bar of the app to bring up a map to locate your vehicle or send a location to your Uconnect Navigation, if equipped.
- Press the Settings side menu in the upper left corner of the app to bring up app settings and access the Assist Call Centers.

USING YOUR OWNER’S SITE

Your Owner’s Site website https://www.mopar.com/en-us.html (US Residents), or www.mopar.ca (Canadian Residents) provides you with all the information you need, all in one place. You can track your service history, find recommended accessories for your vehicle, watch videos about your vehicle's features, and easily access your manuals. It is also where you can manage your Uconnect Services account. This section will familiarize you with the key elements of the website that will help you get the most of your Uconnect Services system.

For customers in the United States, press the Sign In/Register button and enter your email address and password.

For customers in Canada, press the My Vehicle button. Select from “Dashboard”, “Vehicle Health Report”, and “Recalls”. The website will then prompt you to log in using your email address and password.

- **Edit/Edit Profile:**

  To manage the details of your Uconnect Services account, such as your contact information, password and Uconnect Services PIN, click on the Edit/Edit Profile button to access the details of your account.
- **Connected Services Status:**

  This statement will indicate your Uconnect Services-equipped vehicle.
- **Remote Commands:**

  For vehicles with an active Uconnect Services subscription, press one of these icons and enter your four-digit Uconnect Security PIN to remotely start (if equipped), lock/unlock doors or sound the horn and flash the lights.

Editing Your Notifications

Notifications are an important element of your Uconnect Services account. For example, any time you use your remote services (such as Remote Door Unlock), you can elect to receive a text message, push notification, and/or E-mail to notify you of the event. To set up the notifications, please follow these instructions.

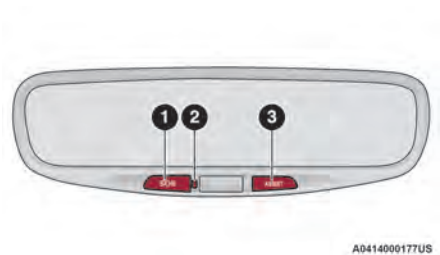
1. Log on to your Owner’s Account at https://www.mopar.com/en-us.html (US Residents) and select “Dashboard”, or www.mopar.ca (Canadian Residents), select “My Vehicle” and then “Dashboard”.
2. Click the Edit/Edit Profile button.
3. Once there, select “Uconnect Services™” where can edit Notification Preferences.
4. You can enter a mobile phone and/or email address to notify you, and you can customize the types of messages.

USING BRAND CONNECTED SERVICES

SOS CALL

WARNING!
Some services, including SOS Call and Roadside Assistance Call will NOT work without a network connection compatible with your device.

Access To Emergency Services At The Push Of A Button



Buttons On The Rearview Mirror

1 — SOS Button
2 — Indicator Light
3 — ASSIST Button



Buttons On The Overhead Console

1 — ASSIST Button
2 — Indicator Light
3 — SOS Button

Center Light Status	Description
Off	No call activated
Green	Active call in progress
Red	System error

In-Vehicle Assistance Features

With Brand connected services, your vehicle has onboard assistance features located on the rearview mirror or overhead console designed to enhance your driving experience if you should ever need assistance or support.

Description

SOS Call offers a convenient way to get in contact with a Uconnect Customer Care agent in the event of an emergency. When the connection between the vehicle and the live agent is made, your vehicle will automatically transmit location information. In the event of a minor collision, medical or any other emergency, press the SOS button to be connected to a call center agent who can send emergency assistance to your vehicle's location.

NOTE:

Certain services are dependent on an operational Uconnect system, cellular network availability that is compatible with the device in your vehicle, and GPS network availability. Not all features of Brand connected services are available everywhere at all times, particularly in remote or enclosed areas.

How It Works

1. Push the SOS Call button; the indicator light will turn green indicating a call has been placed.

   NOTE:

   - In case the SOS Call button is accidentally pushed, there is a 10-second delay before the SOS call is placed. The system will verbally alert you that a call is about to be made. To cancel the SOS Call connection, push the SOS Call button on the rearview mirror or overhead console or press the Cancel button on the touchscreen within 10 seconds.
   - During an SOS Call, the Bluetooth® paired phone is disconnected so incoming or outgoing calls will go through your mobile device versus the hands-free system which is not available due to the SOS Call.

2. Once a connection between the vehicle and a Uconnect Customer Care agent is made, the agent will stay on the line with you.

NOTE:

Calls between the vehicle occupants and the Uconnect Customer Care center may be recorded or monitored for quality assurance purposes. Through your enrollment in and use of the Brand connected services, you consent to being recorded.

SOS Call System Limitations

Vehicles that have been purchased in the US and that travel into Mexico and Canada may have limited services. In particular, responses to SOS calls or other emergency services may be unavailable or very limited. Vehicles purchased outside the United States and Canada are unable to receive Uconnect Services services.

If the SOS Call system detects a malfunction, any of the following may occur at the time the malfunction is detected:

- The light will continuously be illuminated red.
- The screen will display the following message "Vehicle phone requires service. Please contact your dealer."
- An in-vehicle audio message will state "Vehicle phone requires service. Please contact your dealer."

Even if the SOS Call system is fully functional, factors beyond FCA US LLC's control may prevent or stop SOS Call system operation. These include, but are not limited to, the following factors:

- The ignition key is in OFF position.
- The vehicle's electrical systems are not intact.
- The vehicle battery loses power or becomes disconnected during a vehicle crash.
- The SOS Call system software and/or hardware is damaged during a vehicle crash.
- LTE (voice/data) or 4G (data) coverage and/or GPS signals are unavailable or obstructed.
- Network congestion.
- Weather conditions.
- Buildings, structures, geographic terrain, or tunnels.

If your vehicle loses battery power for any reason (including during or after an accident) the SOS Call system, among other vehicle systems, will not operate.

Requirements

- This feature is available only on vehicles sold in the US or Canada.
- Vehicle must be properly equipped with the Brand connected services. Vehicle must be registered with Brand connected services and have an active subscription that includes the applicable feature.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must be powered in the ON/RUN or ACC (Accessory) position with a properly functioning electrical system.

WARNING!

- Never place anything on or near the vehicle's LTE (voice/data) or 4G (data) and GPS antennas. You could prevent LTE (voice/data) or 4G (data) and GPS signal reception, which can prevent your vehicle from placing an emergency call.
- Do not add any aftermarket electrical equipment to the vehicle's electrical system. This may prevent your vehicle from sending a signal to initiate an emergency call. To avoid interference that can

(Continued)

WARNING!

cause the SOS Call system to fail, never add aftermarket equipment (e.g., two-way mobile radio, CB radio, data recorder, etc.) to your vehicle's electrical system or modify the antennas on your vehicle. IF YOUR VEHICLE LOSES POWER FOR ANY REASON (INCLUDING DURING OR AFTER AN ACCIDENT), NEITHER THE APPS NOR THE BRAND CONNECTED SERVICES WILL OPERATE.

- The Occupant Restraint Controller (ORC) turns on the Air Bag Warning Light on the instrument panel if a malfunction in any part of the air bag system is detected. If the Air Bag Warning Light is illuminated, the air bag system may not be working properly and the SOS Call system may not be able to send a signal to the Uconnect Services Customer Care center. If the Air Bag Warning Light is illuminated, have an authorized dealer service your vehicle immediately.
- Ignoring the Rearview Mirror Light or overhead console light (if equipped) could mean you will not have SOS Call services if needed. If the Rearview Mirror Light is illuminated, have an authorized dealer service the SOS Call system immediately.
- If anyone in the vehicle could be in danger (e.g., fire or smoke is visible, dangerous road conditions or location), do not wait for voice contact from a Uconnect Customer Care agent. All occupants should exit the vehicle immediately and move to a safe location.
- Failure to perform scheduled maintenance and regular inspection of your vehicle may result in vehicle damage, accident or injury.

AUTOMATIC SOS — IF EQUIPPED

Automatic SOS is a hands-free safety service that can immediately connect you with help in the event that your vehicle's airbags deploy. After an accident, a live agent will contact you through the Uconnect system and alert emergency services.

NOTE:

An active connected services subscription is required for this feature to function.

After a crash where the airbags deploy:

1. Automatic SOS will initiate a call with an agent.
2. An agent will receive the call and confirm the location of the emergency.
3. If needed, the agent will request the assistance of emergency services.
4. First responders will arrive on scene. The agent will remain on the call until emergency services arrive.

NOTE:

- Agents are available 24/7 to assist you in the case of an emergency.
- On your behalf, agents are able to notify family members about the collision.
- Agents can brief first responders of the situation before they arrive on scene.
- In the event vehicle occupants are unable to speak, emergency services will be dispatched based on the last known GPS coordinates.
- Connected services are dependent upon an operative telematics device, a cellular connection, navigation map data, and GPS satellite reception, which can limit the ability to reach the response center or reach emergency support.
- Terms of service of the Uconnect and the connected services subscriber agreement apply. See terms of services for complete service limitation.

ROADSIDE ASSISTANCE CALL (ASSIST CALL)

Description

Vehicles equipped with the connected services will contain an ASSIST button in the vehicle. Once your connected services have been activated, the ASSIST button can connect you directly to Customer Care call centers. You will be directed to one of the three following services:

- **Roadside Assist** — If you get a flat tire or need a tow, you'll be connected to someone who can help anytime.
- **Connected Services** — Contact the Customer Care call center to activate your services, renew after your trial has expired, and for in-vehicle support for your connected services system or help answering any general questions regarding your connected services.
- **Vehicle Care** — Total support for your vehicle.

In-Vehicle Assistance Features

With Brand connected services, your vehicle has onboard assistance features located on the rearview mirror or overhead console designed to enhance your driving experience if you should ever need assistance or support.

How It Works

Simply press the ASSIST button in the vehicle and you will be presented with your ASSIST options on the touchscreen. Make your selection by pressing the touchscreen.

Requirements

- This feature is available only on vehicles sold in the US and Canada.
- Vehicle must be properly equipped with the connected services system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection.
- Vehicle must be registered with connected services and have an active subscription that includes the applicable feature.
- Vehicle must be powered in the ON/RUN or ACC (Accessory) position with a properly functioning electrical system.

Disclaimers

If Roadside Assistance Call is provided to your vehicle, you agree to be responsible for any additional roadside assistance service costs that you may incur. In order to provide connected services to you, we may record and monitor your conversations with Roadside Assistance Call, Vehicle Care, or Uconnect Customer Care, whether such conversations are initiated through the connected services in your vehicle, or via a landline or mobile device.

We may share information obtained through such recording and monitoring in accordance with regulatory requirements. You acknowledge, agree and consent to any recording, monitoring or sharing of information obtained through any such call recordings.

Automatic Assist Call

The Automatic Assist feature automatically triggers the Uconnect call center if the powertrain, fuel, or braking system faults are detected, and they require immediate attention.

REMOTE COMMANDS

On the Remote Commands screen, you have access to several vehicle features that can be controlled remotely from your mobile device. These features include locking/unlocking, remote starting, and activating the horn and lights of the vehicle.

Lock	Press this button to lock your vehicle.
Vehicle Start	Press this button to start your vehicle.
Horn & Lights	Press this button to sound the horn and activate your lights.
Unlock	Press this button to unlock your vehicle.
Cancel Vehicle Start	Press this button to cancel remote start.

Remote Commands lets you send a request to your vehicle in one of three ways:

- Anywhere using your mobile device and app
- From your computer on the Owner's Site (not available on all functions)
- Contacting Customer Care (not available on all functions)

Using A Remote Command Through Your Mobile Device And The App

1. Press the desired Remote Command icon on your mobile device.
2. A pop-up screen will appear asking for your Brand connected services Security PIN (this is the same four-digit code established when you completed enrollment for your Brand connected services). Enter the Security PIN on the keypad.
3. It may take 30 seconds or more for the command to go through to your vehicle.
4. A message will let you know if the command was received by your vehicle.

Contacting Customer Care (for example, in case of an accidental lock-out):

1. Contact Brand Connected Customer Care if you are unable to lock your vehicle through the app or your key fob.
2. For security purposes, the Brand connected services Customer Care agent will verify your identity by asking for your four-digit connected services Security PIN.
3. After providing your Brand connected services Security PIN, you can ask them to perform a remote command.

NOTE:

Anyone with access to your PIN may request Remote Door Lock/Unlock. It is your responsibility to protect your PIN appropriately.

REMOTE DOOR LOCK/UNLOCK

Description

The Remote Door Lock/Unlock feature provides you the ability to lock or unlock the door on your vehicle without the keys and from virtually any distance.

Working Vehicle Conditions

- The vehicle must in PARK or at a standstill.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.

Requirements

- Vehicle must be properly equipped with the connected services system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection. If using the app to command your vehicle, your device must be compatible and be connected to an operable LTE (voice/data) or 4G (data) network connection.

- Vehicle must be registered with Brand connected services and have an active subscription that includes the applicable feature.
- An ignition cycle is required for some remote commands, such as Remote Vehicle Start and Remote Door Lock/Unlock if following a Remote Horn & Lights activation.
- Your Remote Door Lock/Unlock request will not be processed if the vehicle is in motion, the ignition key is on or during an emergency call.

NOTE:

All other remote services should be performed via your Owner's Site or through the App on your compatible device.

REMOTE VEHICLE START

Description

The Remote Vehicle Start feature provides you with the ability to start the engine on your vehicle without the keys and from virtually any distance. Once started, the preset climate controls in your vehicle can warm up or cool down the interior.

You can also send a command to turn off an engine that has been started using Remote Vehicle Start. After 15 minutes, if you have not entered your vehicle with the key, the engine will shut off automatically.

This remote function requires your vehicle to be equipped with a factory-installed Remote Start system.

You can set up push notifications every time a command is sent to activate or cancel Remote Start.

Working Vehicle Conditions

- The vehicle must be off or in ACC mode.
- The vehicle has been started with the key fob within the last 14 days.
- The vehicle must be in PARK or at a standstill.
- The vehicle's security system has been armed and not triggered since the last vehicle start.
- The doors, hood, and trunk/liftgate are closed.
- The vehicle's check engine light must be off.
- The vehicle must have at least a quarter tank of fuel, along with oil and battery power.
- The vehicle's hazard lights must be off.
- If equipped, the vehicle must have an automatic transmission.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.
- If the Panic button has been pressed, the vehicle must be started at least once after alarming the system.

NOTE:

The Brand connected services Customer Care agents are not authorized for Remote Vehicle Start services. Contact the Uconnect Care Team for assistance.

REMOTE HORN & LIGHTS

Description

It is easy to locate a vehicle in a dark, crowded or noisy parking area by activating the horn and lights. It may also help if you need to draw attention to your vehicle for any reason.

If you want, you can set up push notifications every time a command is sent to turn on the horn and lights.

Working Vehicle Conditions

- The vehicle must in PARK or at a standstill.
- The vehicle must be in an open area with cell tower reception.
- Your mobile device must have a cellular or Wi-Fi connection.

NOTE:

The Remote Horn & Lights feature is designed to be loud and get noticed. Please keep in mind the surroundings when using this feature. You are responsible for compliance with local laws, rules and ordinances in the location of your vehicle when using Remote Horn & Lights.

SEND & GO

Description

The Send & Go feature allows you to search for a destination on your mobile device, and then send the route to your vehicle's Navigation system.

How It Works

1. There are multiple ways to find a destination. After selecting the Location tab at the bottom of the App, browse through one of the categories provided, or type the name or keyword in the search box. You can also select categories such as "Favorites" and "Contact List".
2. Select your destination from the list that appears. Location information will then be displayed on the map.

   From this screen, you will be able to:

   - View the location on a map.
   - See the distance from your current location.
   - Send the destination to the vehicle (Send & Go).

3. Send the destination to the Uconnect Navigation in your vehicle. You can also call the destination by pressing the Call button.
4. Confirm your destination in the vehicle through a notification or in the Navigation system.

Requirements

- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must have an active subscription that includes the applicable feature.

LAST MILE NAVIGATION

Description

Last Mile Navigation provides navigation directions via a mobile device from a parked vehicle. It will start at your vehicle and navigate to your final destination. Destination information will be synchronized from your vehicle to your mobile device via a cloud-based, personal account.

TOMTOM TRAFFIC & TRAVEL SERVICES

Description

TomTom Traffic and Travel Services extends the in and out vehicle navigation experience by bringing in real-time, up-to-date dynamic navigation content. Some of the available features are:

Real-Time Traffic

- Accurate time of arrival
- Real-time information on the road
- Rerouting according to current road conditions
- Traffic flow and incidents

Speed Cam

- Speed cameras
- Average speed zones
- Cameras at traffic lights
- Other safety-related cameras

Parking

- Parking availability for on- and off-street parking
- Parking at location
- Parking operator
- Number of parking spaces

Weather

- Displays weather conditions when destination is reached

Fuel Prices

- Displays local fuel prices

VEHICLE FINDER

Description

The Vehicle Finder feature allows you to find the location of your vehicle.

You can also sound the horn and flash the lights to make finding your vehicle even easier.

How It Works

Select the Vehicle Finder function within the mobile app and select the Location tab at the bottom of the App. Then, touch the Vehicle icon to find your vehicle.

Requirements

- Vehicle must be properly equipped with the Uconnect system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must have an active subscription that includes the applicable feature.
- Vehicle ignition must have been turned on within 14 days.

4G WI-FI HOTSPOT — IF EQUIPPED

Description

4G Wi-Fi Hotspot is an in-vehicle service that connects your device to an LTE (voice/data) or 4G (data) network that is ready to go wherever you are. After you've made your purchase, turn on your device's Wi-Fi and connect your devices.

- Enables all your passengers to be simultaneously connected to the web.
- Connect several devices at one time.
- Any Wi-Fi-enabled device — such as a laptop or any other portable-enabled media — can connect over your private in-vehicle network.
- A high-speed, secured connection lets anyone on your private network access the Web — great for working and relaxing.

WARNING!

The driver should NEVER use the 4G Wi-Fi Hotspot while driving the vehicle as doing so may result in an accident involving serious injury or death.

Create A 4G Wi-Fi Hotspot For Use In Your Vehicle



How It Works

The 4G Wi-Fi Hotspot feature provides the vehicle passengers with an internet access hotspot in the vehicle, using the radio as an access point. The hotspot will allow Wi-Fi-enabled in-vehicle devices (such as a laptop or any other

portable-enabled media device) to wirelessly connect to the internet. Uconnect offers a complimentary 3-month trial period that includes 3GB of total data. The trial can be activated any time within the first year of new vehicle ownership.

Use one of these three ways to purchase a subscription to the 4G Wi-Fi Hotspot:

1. From your vehicle's touchscreen, select the 4G Wi-Fi Hotspot App, and press the How To Purchase button and follow the instructions.
2. Log on to your Owner's Site and click the link to the AT&T portal to get set up.
3. **For existing Connected Car customers:** Push the ASSIST button to be routed to an AT&T Customer Care agent who will assist you.

Once the 4G Wi-Fi Hotspot is purchased, you can change its name and the password by selecting the Wi-Fi Hotspot App and pressing the Setup Wi-Fi Hotspot button. You can also view the connected devices from the app screen by pressing the View Connected Devices button.

NOTE:

A Brand connected services subscription is not required in order to purchase and use 4G Wi-Fi Hotspot. For more information on setting up a Wi-Fi connection, visit https://myvehicle.att.com.

WARNING!

Always drive safely with your hands on the steering wheel and obey all applicable laws. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications in this vehicle when it is safe to do so. Failure to comply may result in an accident involving in serious injury or death.

STOLEN VEHICLE ASSISTANCE

Description

If your vehicle is stolen, the Brand connected services Customer Care agent may be able to locate the stolen vehicle and work with law enforcement to help recover it.

How It Works

1. If your vehicle is stolen, contact local law enforcement as soon as possible. They will work with you to file a stolen vehicle report.
2. Next, inform Brand connected services Customer Care that your vehicle has been stolen.

   The Brand connected services Customer Care agent will ask for the stolen vehicle report number (as issued by your local law enforcement). If you have downloaded the app, you can push the Settings menu button on your device, select "Help", and then select "Uconnect connected services Customer Care" to make the call.
3. Brand connected services Customer Care will authenticate that you are the owner of the vehicle and contact the law enforcement with whom you filed the stolen vehicle report.
4. Brand connected services Customer Care will work with your local law enforcement to locate the vehicle. You will be contacted by law enforcement if your vehicle is recovered. While the investigation is ongoing, you should also contact your insurance company to inform it of the situation.

Requirements

- Vehicle must be properly equipped with the Uconnect system.
- Vehicle must have an operable LTE (voice/data) or 4G (data) network connection compatible with your device.
- Vehicle must be registered with Brand connected services and have an active subscription that includes the applicable feature.

NOTE:

Not all features of Brand connected services are available everywhere at all times, particularly in remote or enclosed areas.

VEHICLE THEFT ALERT

Description

When your vehicle's installed security (theft) alarm triggers, an email or text message will be sent to notify you.

MONTHLY VEHICLE HEALTH REPORT

Description

Monthly Vehicle Health Report is a Uconnect service through which a summary of the performance of your vehicle's key systems will be sent to you every month so you can stay on top of your vehicle's maintenance needs. This is provided as a convenience to you and does not substitute for regular maintenance to your vehicle.

In order to provide the Monthly Vehicle Health Report, the Uconnect system in your vehicle may collect and transmit vehicle data to Brand connected services and to FCA, such as your vehicle's health and performance, your vehicle's location, your utilization of the features in your vehicle, and other data.

This data collection and transmission begins when you enroll in Brand connected services and will continue even if you cancel your Connected subscription unless you call Brand connected services Customer Care and tell them to deactivate your Brand connected services.

Please see the Uconnect Privacy Policy for more information, located at www.driveuconnect.com/connectedservices/privacy.html (US Residents) or www.driveuconnect.ca (Canadian Residents).

NOTE:

Your vehicle must be enrolled in an active subscription with Brand Connect. If you have concerns about the operation, function or performance of your vehicle, please take it to an authorized dealer. This report does not replace regularly scheduled maintenance. Check the instrument cluster warning lights and cautions in your vehicle for the most accurate vehicle health information.

VEHICLE HEALTH ALERT — IF EQUIPPED

Description

Your vehicle will send you an email alert if it senses a problem with one of your vehicle's key systems. For further information, go to your Owner's Site.

NOTE:

- Vehicle Health Alert emails require you to register and activate services. During this process you will be asked to provide an email address to which the reports will be sent.
- Your vehicle must be enrolled in an active subscription with Brand Connect. If you have concerns about the operation, function or performance of your vehicle, please take it to an authorized dealer. This alert does not replace regularly scheduled maintenance. Check the instrument cluster warning lights and cautions in your vehicle for the most accurate vehicle health information.

MOBILE APP: MY DEALER

Description

My Dealer allows you to locate and save a preferred dealer via the Mobile app. The App will provide the dealer's name, address and phone number. You can send the dealer's address right to the Navigation system (if equipped) and also call the dealer by pressing the Phone button on the Mobile app.

MOBILE APP: MY GARAGE

Description

The My Garage page of the Mobile app provides a way for you to access your notification settings related to the Mobile app. In My Garage, an image of your vehicle (correct, make, mode, and color) will display. You will be able to set a nickname for your vehicle and update notification settings.

MOBILE APP: RECALL ALERT

Description

The Mobile app can inform you of any recalls on your vehicle by supplying "push notifications" to your mobile device. The app will show the total number of recalls on the vehicle and provide information related to the seriousness of the issue. The app will inform you if the recall needs immediate action or suggested action.

MOBILE APP: SERVICE COUPONS

Description

The mobile app provides service-specific coupons that can vary to oil changes, battery checks, tires, money or percentages off of specific services, and more.

MOBILE APP: MY ECHARGE — IF EQUIPPED

Description

My eCharge is a new technology that allows you to choose a charging station, pay for the charge, and keep track of all the charges chronologically. It is pre-programmed to communicate directly so customers can choose how much electricity to use and even increase, decrease, suspend, or reactivate the charge.

My eCharge– eSolution Charging eSolution charging is a mobile app that allows Hybrid drivers to manage their whole driving experience such as:

- Private charging
- Public charging
- Charging history and report
- Session control
- Notifications
- Subscriptions

IN-VEHICLE NOTIFICATIONS — IF EQUIPPED

Description

Your vehicle will send you notifications to remind you when services are needed, or to alert you of other important information, such as recall notices. When you receive a notification through your touchscreen, press "OK" to dismiss the message, or press "Call Care" to speak with a Brand connected services Customer Care agent.

NOTE:

Pressing "OK" or the X button on the pop-up screen will dismiss or close the pop-up, and the In-Vehicle Messages mailbox will display. In the Mailbox, you can reopen messages or delete messages.

ALEXA VEHICLE ASSISTANT — IF EQUIPPED

Enjoy the convenience of using your voice to command your vehicle with Amazon Alexa!

With Amazon Alexa, you can connect to your vehicle and remotely access key services and features.

If your vehicle is equipped with TomTom® Navigation, you can send a destination directly to your vehicle using Alexa.

If you need assistance, you can always ask Alexa for help, or complete a list of commands by saying: "Alexa, ask <brand name> for help with my car."

Here are a few of the many questions you can ask Alexa:

- "Alexa, ask <vehicle brand> to start my <vehicle name> with your voice code."
- "Alexa, ask <vehicle brand> to lock my <vehicle name> with your voice code."
- "Alexa, ask <vehicle brand> to send 1000 Chrysler Drive, Auburn Hills, Michigan to my <vehicle name>."
- "Alexa, ask <vehicle brand> what is the fuel level of my <vehicle name>."

An active subscription to connected services is required. To use Amazon Alexa, register for Uconnect Services ⇨ page 165.

Next, link the Uconnect system on your vehicle to Amazon Alexa:

1. Download and install the Amazon Alexa app onto your mobile device (Apple® or Android™).
2. Once in the app, tap MENU and go to SKILLS.
3. Search for <vehicle brand> skill, then tap Enable.
4. Tap SAVE SETTINGS when prompted.
5. Link the vehicle brand name to the <vehicle brand> Skill by tapping LINK ACCOUNT.
6. Log in using your Owner Account credentials. This will be the same user name and password you used when registering for Uconnect Services connected services.
7. CONFIRM account to return to the <vehicle brand> Skill.

You can now begin using the <vehicle brand> Skill on Alexa!

E-CONTROL — IF EQUIPPED

Description

E-control is a feature that allows you to remotely control several functionality-based Hybrid services. This feature is divided into different sub-features that can be found in the mobile app and on the touchscreen: Charge Now, Charge Schedule, and Climate Schedule:

- **Charge Now**: Charge now allows you to instantly start the recharge if the vehicle is already plugged in through a single button displayed on the desired touch point.
- **Charge Schedule**: Charge schedule allows you to set a preferred calendar where starting time, end time, day of the week, and recursion of the operation can be decided. It is also possible to choose a name for the event scheduled.
- **Climate Schedule**: Climate schedule allows you to set a departure time on either the mobile app or touchscreen for your vehicle to be at a comfortable temperature. This also provides an option to set a recurring event on specific days of the wee or a one-time event.

DRIVE ALERTS — IF EQUIPPED

Description

Drive Alerts help promote safer driving and give you peace of mind when your loved ones are out on the road. You can set boundary limits, monitor driving speed, and pinpoint your vehicle's location any time, any place. Use the app to set alerts:

- **Boundary Alert**

  Receive a notification the moment your vehicle is driven either out of or into a geographic boundary that you set.
- **Curfew Alert**

  Receive a notification when your vehicle is being driven outside of the curfew time.
- **Speed Alert**

  Receive a notification whenever your vehicle exceeds a speed limit you set.
- **Valet Alert**

  Receive a notification if and when your vehicle is driven outside a quarter-mile radius of a valet drop-off zone.

SMARTWATCH EXTENSION — IF EQUIPPED

Description

SmartWatch Extension puts the app right on your Apple® Watch or Android™ Wear. To get started, follow these steps:

1. Download and install the app from the App Store® or Google Play.
2. Log on to the app from your smartphone using the username and password you created when you first set up your account.
3. Make sure your watch and smartphone are connected through Bluetooth®.
4. The app should appear on your SmartWatch.

Once the app is downloaded on your SmartWatch, you can enjoy these features:

- Lock or unlock your vehicle by tapping the remote lock button in the app and entering your security PIN.
- Remote start or stop your vehicle.
- View important vehicle stats, such as fuel level, vehicle location, tire pressure warning, and more.

For help, refer to the Uconnect YouTube channel for SmartWatch Extension.

CALENDAR INTEGRATION — IF EQUIPPED

Description

Calendar Integration checks for calendar appointments, or events, on the registered calendar account from your mobile device. Calendar Integration will calculate the time to reach each destination based on current traffic, and it will alert you on your mobile app with a recommended start time to reach your destination on time.

Once you sync your calendar to the mobile app, you will be able to see a list of upcoming appointments each time you start your vehicle, and press on the Navigation icon at the bottom of your touchscreen. After the appointments populate on the screen, select the one you want, and a suggested route will be provided.

MANAGE MY BRAND CONNECTED SERVICES ACCOUNT

To manage your Brand connected services account, push the ASSIST button in your vehicle, or call Brand Connected Services Customer Care at 1-800-777-3600.

NOTE:

It is recommended, when selling your vehicle, or turning in your lease, to call Brand Connected Services Customer Care to remove your personal data.

Customers can now purchase a Brand Connect package online:

- **Jeep:** https://connect.jeep.com/us
- **Wagoneer:** https://connect.wagoneer.com/us/en/login
- **Dodge:** https://connect.dodge.com/us/en/login
- **Ram:** https://connect.ramtrucks.com/us/en/login
- **Alfa Romeo:** https://connect.alfaromeo.com/us/en/login

CONNECTED SERVICES FAQs

For additional information about connected services, active subscribers can push the ASSIST button to contact SiriusXM Guardian™ or Brand connected services. Your call will be directed to an agent or held in a queue until an agent is available. If you do not have an active subscription, push the ASSIST button and click the Activate button on the touchscreen to activate services.

CONNECTED SERVICES SOS FAQS

1. **What happens if I accidentally push the SOS Call button on the mirror?** You have 10 seconds after pushing the SOS Call button to cancel the call. To cancel the call, either push the SOS Call button again, or press the Cancel button on the in-vehicle touchscreen.
2. **What type of information is sent when I use the SOS Call button from my vehicle?** Certain vehicle information, such as make and model, is transmitted along with the last known GPS location.
3. **When could I use the SOS Call button?** You can use the SOS Call button to make a call if you or someone else needs emergency assistance.

CONNECTED SERVICES REMOTE DOOR LOCK/UNLOCK FAQS

1. **How long does it take to unlock or lock the door?** Depending on various conditions, it can take up to three minutes or more for the request to get to your vehicle.
2. **Which is faster, my key fob or the app?** Your key fob will lock/unlock the door more quickly, however its range is limited and your app comes in handy for these and other situations.

   NOTE:

   Apps may be different depending on what features your vehicle is equipped with.
3. **Will my vehicle be safe if I lose my device?** People sometimes lose their mobile devices, which is why security measures have been engineered into the app. Asking for your username, password and SiriusXM Guardian™ or Brand Connect Security PIN are required for the activation of Remote services through your mobile device. It is your responsibility to protect your passwords and PINs.
4. **Why can't all mobile devices use the app?** The app is compatible with most devices with the Apple® and Android™ operating systems. The capabilities of these devices allow us to remotely command your vehicle. Other operating systems may be supported in the future.
5. **Why is the app running slow?** The app relies on a mobile network connection from your device to send commands to your vehicle which must have an operable LTE (voice/data) or 4G (data) network connection. If either your device or your vehicle is in an area with below average coverage, it may take longer to log in and send commands.

CONNECTED SERVICES ROADSIDE ASSISTANCE FAQS

1. **What is the phone number for roadside assistance?** The phone number is:
   - US: 1-800-521-2779
   - Canada: 1-800-363-4869
2. **If I am subscribed to SiriusXM Guardian™ or Brand connected services, does it cover towing or other expenses incurred by using roadside assistance?** No, however your new vehicle may include Roadside Assistance Call services.

CONNECTED SERVICES SEND & GO FAQS

1. **How long does it take to send the route and destination to my vehicle?** Depending on various conditions, it can take up to three minutes for the request to get through to your vehicle.

2. **Can I cancel a route I sent to my vehicle?** Yes, once you enter your vehicle and start the engine, the pop-up message stating that you have a new route will appear. There is an exit button on the pop-up that will cancel the route if selected.
3. **Can I select a different route than the most recent one I sent to my vehicle?** Yes, once you enter the vehicle and start the engine, the pop-message has a "Locations" option. Once "Locations" is selected, you can choose from a list of recently sent destinations.

CONNECTED SERVICES VEHICLE FINDER FAQS

1. **Can someone else locate my vehicle?** Your vehicle may be located by anyone who has your PIN and access to your account. It is your responsibility to guard your PIN accordingly. See the Uconnect and SiriusXM Guardian™ or Brand connected services terms of service for more information.
2. **How long does it take to sound my horn and flash the lights?** Depending on various conditions, it can take three minutes or more for the request to get through to your vehicle.
3. **How do I turn off the horn and lights after I turn them on?** If you are close enough to the vehicle, you can use the key fob to turn off the horn and lights by pressing the red Panic button. Depending on your vehicle, the horn will turn off after 29 seconds, 5 seconds between cycles, up to 8 cycles if the trigger remains active, and then the vehicle security system will rearm itself.

CONNECTED SERVICES STOLEN VEHICLE ASSISTANCE FAQS

1. **Can someone locate my vehicle?** To enhance your privacy, and the privacy of others using your vehicle, a stolen vehicle police report is required for you to activate this service. Depending if your vehicle is equipped with either SiriusXM Guardian™ or Brand connected services, you must involve local law enforcement to have either SiriusXM Guardian™ or Brand connected services locate your vehicle. We may also locate the vehicle for other law enforcement or government agencies, subject to a valid court order telling SiriusXM Guardian™ or Brand connected services to do so. We will also provide the service for FCA entities to locate a vehicle that you have purchased through them.
2. **How will I know if my vehicle is recovered?** After you provide the SiriusXM Guardian™ or Brand connected services Customer Care agent with the stolen vehicle report, the agent will work together with law enforcement to try to locate your vehicle. If your vehicle is recovered, you will be contacted by law enforcement.
3. **Can SiriusXM Guardian™ Or Brand connected services lower my insurance rates?** Some insurance providers offer lower rates on vehicles equipped with systems that can deter auto theft. When shopping for insurance, be sure to inform the insurance provider of your SiriusXM Guardian™ or Brand connected services services subscription to find out if the insurance provider can offer you a lower rate.

NOTE:
FCA is not an insurance company, and SiriusXM Guardian™ or Brand connected services is not an insurance product. You are responsible for obtaining insurance coverage for your vehicle and yourself.

CONNECTED SERVICES REMOTE VEHICLE START FAQS

1. **How long does it take to remotely start my vehicle?** Depending on various conditions, it can take three minutes or more for the request to get through to your vehicle.
2. **Which is faster, my key fob or the app?** Your key fob will remote start your vehicle more quickly. However its range is limited. For example, when you are leaving the stadium after the game, you can use the app to remote start your vehicle and have the inside of your vehicle comfortable by the time you get to it.
3. **Will my vehicle be safe if I lose my wireless device?** People sometimes lose their wireless devices, which is why security measures have been engineered into the app. Asking for your username, password and either SiriusXM Guardian™ or Brand connected services Security (depending on what your vehicle is equipped with) will provide you with a PIN help to ensure that nobody can start your vehicle if they happen to find your device.
4. **Can someone drive off with my vehicle using the App?** No. Driving your vehicle still requires the keys to be in the vehicle. The Remote Start feature simply starts the engine to warm up or cool down the interior before you arrive.

5. **Can I stop a vehicle that is being driven with the cancel Remote Vehicle Start command?** No. If the vehicle is in motion, the cancel Remote Vehicle Start button will not stop the vehicle.
6. **Why can't all mobile devices use the app?** The app has been designed to work on most devices with the Apple® and Android™ operating systems. The capabilities of these devices allow us to remotely command your vehicle. Other operating systems may be supported in the future.

CONNECTED SERVICES REMOTE HORN & LIGHTS FAQS

1. **How long does it take to sound my horn and flash the lights?** Depending on various conditions, it can take three minutes or more for the request to get through to your vehicle.
2. **Which is faster, my key fob or the app?** Your key fob will sound the horn and flash the lights quicker; however its range is limited.
3. **How do I turn off the horn and lights after I turn them on?** If you are close enough to the vehicle, you can use the key fob to turn off the horn and lights by pressing the red Panic button. Otherwise, Remote Horn & Lights will continue for 20 seconds.
4. **Why can't all mobile devices use the app?** The app has been designed to work on most devices with the Apple® and Android™ operating systems. The capabilities of these devices allow us to remotely command your vehicle. Other operating systems may be supported in the future.

CONNECTED SERVICES ACCOUNT FAQS

1. **How do I register for my SiriusXM Guardian™ or Brand Connect Services Account?** There are two ways that you can register your Brand Connect Services Account:
   - Push the ASSIST button. A call center pop-up screen will appear on the touchscreen and the selectable options will be different depending on whether your vehicle is equipped with SiriusXM Guardian™ or Brand connected services. A call will be placed to an agent who can assist in registering your new account.
   - When you purchase the vehicle, SiriusXM Guardian™ or Brand connected services can be setup before you leave. Once your sales associate has completed the registration of your connected services, you will be able to activate the services via the vehicle's touchscreen.
2. **Why do I need an email address?** Without an email address, customers cannot register for either SiriusXM Guardian™ or Brand connected services. Customers need to register so they can subscribe to receive additional services and create either a SiriusXM Guardian™ or Brand connected services Security PIN for remote command requests.
3. **How do I create a connected services security PIN?** Set up your SiriusXM Guardian™ or Brand connected services Security PIN during the registration process. The Security PIN will be required to authenticate you when accessing your account via SiriusXM Guardian™ or Brand connected services Call or performing any remote services, such as Remote Door Lock/Unlock, Remote Horn & Lights, or Remote Vehicle Start.
4. **What if I forgot my connected services security PIN?** If you've already activated services and forgot your SiriusXM Guardian™ or Brand connected services Security PIN, you can reset the PIN by selecting Edit Profile on your Owner's Site.
5. **How do I update my connected services payment account address?** Your SiriusXM Guardian™ or Brand connected services Payment Account address can be updated online, or by calling either the SiriusXM Guardian™ or Brand connected services Customer Care center from ASSIST in your vehicle. To update online: log in to your Owner's Site, and select Edit Profile > Brand Connect connected services Payment Account.
6. **How do I update my connected services profile?** Your name, home address, phone number, email address and SiriusXM Guardian™ or Brand connected services Security PIN can be updated online on your Owner's Site. Log in to your Owner's Site then select Edit Profile to edit your personal information. Make your edits and click "Save".
7. **Can I try features or packages before I buy them?** Your new vehicle purchase may have come with an included trial period for certain Apps and services.
8. **Can I access every App and service while driving?** No, some applications and services are not available while driving. For your own safety, it is not possible to use some of the touchscreen features while the vehicle is in motion (e.g. key pad).
9. **What happens when my subscription comes up for renewal?** If you have added a credit card to your account information, your subscription will be automatically renewed for a term length in accordance with the service plan that you have selected at the then current subscription rate and on every renewal

date thereafter, unless you cancel your subscription by calling SiriusXM Guardian™ or Brand connected services Care. If you have not added a credit card to your account, either SiriusXM Guardian™ or Brand connected services will send you an email or letter in advance of your expiration date to remind you that your subscription is ending soon.

10. **How do I manage my connected services notification preferences?** Contact SiriusXM Guardian™ or Brand connected services Customer Care, or go to your Owner's Site and then update your preferences on the SiriusXM Guardian™ or Brand connected services customer web portal.
11. **How do I purchase a subscription?** Contact SiriusXM Guardian™ or Brand connected services Customer Care by pushing the ASSIST button.
12. **How do I update my credit card information?** Log in to your Owner's Site, and select "Edit Profile", then select "SiriusXM Guardian™" or "Brand connected services Payment Account".
13. **How do I find out how much longer I have on my subscription?** Contact SiriusXM Guardian™ or Brand connected services Customer Care.

    You also can visit your Owner's Site and choose a subscription to view its expiration date. When your subscription is about to expire, you will receive an email or letter of notification.
14. **Can I get a refund if I have not used the entire subscription?** Prorated refunds are provided from the date of cancellation for annual plans or longer. Please see either the SiriusXM Guardian™ or Brand connected services Terms & Conditions for refunds related to billing plans of other lengths and other circumstances.
15. **Can I cancel a subscription before it expires?** Yes. If you have an annual subscription, your subscription will be canceled the day you cancel. If you have a monthly subscription, your subscription will be canceled on the last day of the month in which you choose to cancel.
16. **What should I do if I want to sell my vehicle?** Before your vehicle is sold to a new owner, you'll want to remove your account information. This process removes all personal information, returns the Uconnect system to its original factory settings, and removes all connected services services and account information. To remove your account information from the Uconnect system, contact SiriusXM Guardian™ or Brand connected services Customer Care.
17. **What if I forgot to remove my account information before I returned my lease vehicle or sold it?** Contact SiriusXM Guardian™ or Brand connected services Customer Care.
18. **What will happen if an operable LTE (voice/data) or 4G (data) network connection compatible with my device is temporarily unavailable?** The SOS Call and ASSIST buttons will NOT function if you are not connected to an operable LTE (voice/data) or 4G (data) network. Services that required your smartphone only direct calls to Roadside Assistance Call may be functioning if you have an operable network.

DATA COLLECTION & PRIVACY

The Uconnect system collects and transmits data which may include information about your vehicle, your vehicle's health and performance, your vehicle's location, your utilization of the features in your vehicle, and other data. The collection, use and sharing of this information is required to provide the SiriusXM Guardian™ or Brand connected services and is further described by the Uconnect Privacy Policy, which can be found at www.driveuconnect.com/connectedservices/privacy.html (US Residents) or www.driveuconnect.ca (Canadian Residents). This information may be collected and shared with FCA US LLC for the purposes stated in the Uconnect Privacy Policy. Vehicle health and diagnostic information including location data may be used by Uconnect to provide a Vehicle Health Report to you.

Even if you cancel your SiriusXM Guardian™ or Brand connected services subscription, this vehicle diagnostic health information, including location data, may still be transmitted from your vehicle and you may still have a Vehicle Health Report sent to you.

Use of SiriusXM Guardian™ or Brand connected services is deemed to be your consent to the collection, use and disclosure of this information in accordance with the Uconnect Privacy Policy. If you do not want this information to be collected, used, or shared, you must cancel your connected services in their entirety by contacting us as referenced in the Uconnect Privacy Policy.

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