

CALIFORNIA EMISSION WARRANTY

RAM 3500 CHASSIS CAB

YOUR WARRANTY RIGHTS AND OBLIGATIONS (APPLIES ONLY TO VEHICLES CERTIFIED FOR SALE AND REGISTERED IN THE STATE OF CALIFORNIA)

The California Air Resources Board is pleased to explain the emission control system warranty on your 2022 model vehicle. In California, new motor vehicles must be designed, built and equipped to meet the state's stringent anti-smog standards. FCA US LLC ("FCA US") must warrant the emission control system on your vehicle for the periods of time listed in this booklet provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the catalytic converter or Powertrain Control Module (PCM). Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, FCA US LLC will repair your vehicle at no cost to you, including diagnosis, parts and labor.

As part of your vehicle purchase, FCA US LLC supplied an electronic booklet entitled "Warranty Information". Some or all of your warranty rights and obligations are set forth there. Your warranty rights and obligations also include those set forth in this booklet if your vehicle was certified for sale and registered in California.

These states only adopted California's heavy duty otto-cycle (gasoline) engine vehicle standards: Massachusetts and New York.

These states only adopted California's heavy duty (diesel) engine vehicle standards: Maine, New Jersey, and Pennsylvania.

The emission warranty statement specified in this booklet applies only to vehicles certified for sale and registered in the state of California or in one of the states listed in this booklet. Note that the applicability to your vehicle of the California Emission Warranty depends on in which state your vehicle was certified for sale and was registered.

MANUFACTURER'S WARRANTY COVERAGE

For Five Years Or 50,000 Miles, Whichever Occurs First

If your vehicle fails a smog check inspection, all necessary repairs and adjustments will be made by FCA US LLC to ensure that your vehicle passes the inspection. This is your emission control system **PERFORMANCE WARRANTY**.

If any emission-related part on your vehicle is defective, the part will be repaired or replaced by FCA US LLC. This is your short-term emission control system **DEFECTS WARRANTY**.

Parts And Performance Covered For Five Years Or 50,000 Miles, Whichever Occurs First

California law requires FCA US LLC to warrant that if any emission-related part on your vehicle is defective, FCA US LLC will repair or replace the part. The repair or replacement will be made at no cost to you for diagnosis, parts or labor. Any other parts damaged by the failure of a defective part will also be repaired or replaced.

In addition, if your vehicle fails a smog check inspection, FCA US LLC will make all necessary repairs and adjustments to ensure that your vehicle passes the inspection.

Your emission control system may include parts such as the catalytic converter or Powertrain Control Module (PCM). Also included may be hoses, belts, connectors and other emission-related assemblies.

For Five Years Or 100,000 Miles, Whichever Occurs First

If any emission-related part on your vehicle is defective, the part will be repaired or replaced by FCA US LLC. This is your short-term emission control system DEFECTS WARRANTY.

DIESEL ENGINE

Parts And Performance Covered For Five Years Or 100,000 Miles, Whichever Occurs First

FCA US LLC also warrants that every part listed below, if installed as original equipment, is free from defects.

Where parts are scheduled for replacement as a required maintenance interval, this warranty applies until the first scheduled maintenance listed in the Owner's Manual.

SHORT-TERM EMISSION-RELATED PARTS

Active Grille Shutter	EGR Temperature Sensor	Intake Air Heater
Anti-lock Brake System (ABS) Speed Sensor	EGR Tube	Mass Airflow Sensor
Accelerator Pedal Assembly	EGR Valve	NOx Sensor (downstream)
Accelerator Pedal Position Sensor	Emissions Label (VECI or engine data plate)	NOx Sensor (upstream)
Air Throttle Valve	Engine Coolant Temperature Sensor	Oil Pressure Switch
Ambient Temperature Sensor	Exhaust Manifold/Single	Oxidation Catalyst/ Particulate Filter Assembly (DOC/DPF)
Camshaft	Exhaust Pressure Sensor	Particulate Matter Sensor
Camshaft Position Sensor	Exhaust Temperature Sensor	Powertrain Control Module (PCM)

Charge Air Cooler (CAC)	Fuel Injector	Selective Catalytic Reduction Catalyst Assembly (SCR/AMOX)
Crankcase Breather Element	Fuel Pressure Relief Valve	TBAP Sensor
Crankcase Pressure Sensor	Fuel Pressure Regulator	TMAP Sensor
Crankshaft Position Sensor	Fuel Pump - High Pressure	Transmission Control Module (TCM)
Diesel Exhaust Fluid (DEF) Flange Module	Fuel Rail Assembly	Turbocharger
DEF Injector	Fuel Rail Pressure Sensor	Turbocharger Actuator
Differential Pressure Sensor (DPF)	Injector Fuel Supply Line	Turbocharger Speed Sensor
Exhaust Gas Recirculation (EGR) Cooler	Injector Connector	Urea Tank Assembly (Includes Pump, Uqs, Level Sensor, Heater)
EGR Pressure Sensing Tube	Intake Manifold	

NOTE:

The following list of parts is only for when replacement is required to remedy a Malfunction Indicator Light (MIL) illumination.

ABS Control Module	Crosshead (Valvetrain)	Intake/Exhaust Valves
Air Cleaner Duct	Cylinder Head Gasket Cover	Push Rod and Tube
Air Cleaner	Driver Door Module	Transmission Shift Lever
Air Inlet adapter duct	Engine Compartment Wiring Harness	Transmission Wiring Harness
Air Intake Relay	Engine Thermostat	Turbocharger Gasket
Ambient Air Duct	Exhaust Manifold Gasket	Turbocharger to Charge Air Cooler Hose
Battery	Engine Fan Assembly	Urea Tank Harness
Battery and Starter Wiring Harness	Fuel Lift Pump in Fuel Tank	Urea Tank Supply Line Bundle
Body Control Module (BCM)	Fuel Return Line (to tank)	Valve Rocker Arm
Crankcase Breather Cover	Fuel Supply Line (tank)	Valve Spring
Crankcase Breather Tube	Fuses	Vehicle System Interface Module
Crankshaft Damper	Instrument Cluster	Water Inlet Tube

For Seven Years Or 70,000 Miles, Whichever Occurs First

If an emission-related part listed in this warranty booklet specially noted with coverage for seven years or 70,000 miles is defective, the part will be repaired or replaced by FCA US LLC. This is your long-term emission control system DEFECTS WARRANTY.

Parts Covered For Seven Years Or 70,000 Miles, Whichever Occurs First

GAS ENGINE

FCA US LLC also warrants that every part listed below, if installed as original equipment, is free from defects.

Where parts are scheduled for replacement as required maintenance, this warranty applies until the first scheduled maintenance point listed in the Owner's Manual.

These parts are:

Camshaft	Exhaust Gas Recirculation (EGR) Cooler	Piston Rings
Catalytic Converter	Exhaust Manifold/Single	Powertrain Control Module (PCM)
Check Engine/ Malfunction Indicator Warning Light (MIL) and Associated Circuits	Intake/Exhaust Valves	Transmission Control Module (TCM)
Crankshaft Target Wheel	Intake Manifold	Valve Stem Oil Seals
Cylinder Head	Plastic Fuel Tank	Valve Tappet
Cylinder Head Gasket		

DIESEL ENGINE

Where a warrantable condition exists on a long-term emission-related part, FCA US LLC will repair your vehicle at no cost to you including diagnosis, parts and labor. This is your long-term emission control system DEFECTS WARRANTY. Where parts are scheduled for replacement as required maintenance, this warranty applies until the first scheduled maintenance point listed in the Owner's Manual.

LONG-TERM EMISSION-RELATED PARTS

These parts are:

Air Throttle Valve	Exhaust Manifold Gasket*	Intake Manifold
Camshaft	Fuel Injector	Intake/Exhaust Valves*
Charge Air Cooler	Fuel Pressure Regulator	NOx Sensor (upstream)
Crankcase Breather Cover*	Fuel Pressure Relief Valve	Oxidation Catalyst/ Particulate Filter Assembly (DOC/DPF)
Cylinder Head Cover Gasket*	Fuel Pump - High Pressure	Powertrain Control Module (PCM)

Diesel Exhaust Fluid (DEF) Flange Module	Fuel Rail Assembly	Selective Catalytic Reduction Catalyst Assembly (SCR/AMOX)
Exhaust Gas Recirculation (EGR) Cooler	Fuel Rail Pressure Sensor	Transmission Control Module (TCM)
EGR Tube	Vehicle System Integration Module*	Turbocharger
EGR Valve	Instrument Cluster*	Turbo actuator
Engine Compartment Wiring Harness*	Intake Air Heater	Urea Tank Assembly (Includes Pump, UQS, Level Sensor, Heater)
Exhaust Manifold/Single		

* Where replacement is required ONLY to remedy a Malfunction Indicator Light (MIL) illumination.

Replacement Parts

FCA US LLC recommends that any service parts used for maintenance, repair or replacement of emission control systems be new, genuine FCA US LLC/Mopar® or FCA US LLC/Mopar®-approved rebuilt parts and assemblies, and that the vehicle be serviced by an authorized Chrysler, Dodge, Jeep® or Ram dealer. The owner may elect to have maintenance, replacement or repair of the emission control parts performed by a facility other than an authorized Chrysler, Dodge, Jeep® or Ram dealer and may elect to use parts other than new genuine FCA US LLC/Mopar® or FCA US LLC/Mopar®-approved rebuilt parts and assemblies for such maintenance, replacement or repair; however, the cost of such service or parts and subsequent failures resulting from such service or parts will not be covered under this emission control system warranty, except for emergency repairs as described below.

FCA US LLC Responsibilities

The Basic Limited Warranty begins on either of the following dates, whichever is earlier:

- The date you take delivery of the vehicle.
- The date when the vehicle was first put into use, for example, as a dealer “demo” or as an FCA US LLC company vehicle.

Repairs and service will be performed by any authorized Chrysler, Dodge, Jeep® or Ram dealer using new, genuine FCA US LLC/Mopar® or FCA US LLC/Mopar®-approved rebuilt parts and assemblies. FCA US LLC will repair any of the emission control parts found by FCA US LLC to be defective without cost for parts or labor including diagnosis which results in determination that there has been a failure of a warranted emission control part.

Emergency Repairs

In the case of an emergency where an authorized Chrysler, Dodge, Jeep® or Ram dealer is not available, repairs may be performed by any available repair location or by any individual using any replacement parts. A part not being available within 30 days or a repair not being complete within 30 days constitutes an emergency. FCA US LLC will reimburse the owner for expenses including diagnosis, not to exceed FCA US LLC's suggested retail price for all warranted parts replaced and labor charges based on FCA US LLC's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented to the FCA US LLC Customer Assistance Center as a condition of reimbursement for emergency repairs not performed by a Chrysler, Dodge, Jeep® or Ram authorized dealer.

Warranty Limitations

FCA US LLC is not responsible for failures or damage resulting from what FCA US LLC determines to be abuse or neglect, including, but not limited to:

- operation without adequate coolants or lubricants
- overfueling
- overspeeding
- lack of maintenance of cooling, lubricating or intake systems
- improper storage
- starting, warm-up
- run-in or shut down practices
- unauthorized modifications to the engine

FCA US LLC is also not responsible for failures caused by incorrect oil or fuel or by water, dirt or other contaminants in the fuel or oil.

FCA US LLC is not responsible for failures resulting from improper repair or the use of parts which are not genuine FCA US LLC/Mopar® or FCA US LLC/Mopar®-approved parts.

FCA US LLC is not responsible for the material and labor costs of emission control parts and assemblies replaced during scheduled maintenance of the vehicle as specified in the Owner's Manual.

THIS WARRANTY, TOGETHER WITH THE EXPRESS COMMERCIAL WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTIES MADE BY FCA US LLC. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

OWNER'S WARRANTY RESPONSIBILITIES

- As the vehicle owner, you are responsible for the performance of the **required maintenance listed in your Owner's Manual**. FCA US LLC recommends that you retain all receipts covering maintenance on your vehicle, but FCA US LLC cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.
- You are responsible for presenting your vehicle to an authorized Chrysler, Dodge, Jeep® or Ram dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days**.
- As the vehicle owner, you should also be aware that FCA US LLC may deny your warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, here is your contact information:

FCA US LLC Customer Assistance Center:

866-726-4636

California Air Resources Board:

9480 Telstar Avenue, Suite 4

El Monte, CA 91731

A warranted part which is scheduled for replacement as required maintenance is warranted up to the first scheduled replacement point.

Prior to the expiration of the applicable warranty, owner must give notice of any warranted emission control failure to an authorized Chrysler, Dodge, Jeep® or Ram dealer and deliver the vehicle to such facility for repair.

Owner is responsible for incidental costs such as: communication expenses, meals, lodging incurred by owner or employee of owner as a result of a warrantable condition.

Owner is responsible for "downtime" expenses, cargo damage, fines, all applicable taxes, all business costs, and other losses resulting from a warrantable condition.

GETTING SERVICE UNDER THE CALIFORNIA EMISSION WARRANTY

A. What To Do If You Fail A Smog Check

If a vehicle fails a state smog check test during the coverage period, FCA US LLC will repair the vehicle so that it will pass a state smog check retest. The owner should take the vehicle to any authorized Chrysler, Dodge, Jeep® or Ram dealer for warranty repairs and give a copy of the failed smog check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is denied, FCA US LLC must repair the vehicle free of charge.

B. What To Do To Get Warranty Service

To get warranty service, even if you are traveling, take your vehicle to any Chrysler, Dodge, Jeep® or Ram authorized dealer. FCA US LLC recommends that you take your vehicle to an authorized dealer who sells the same make of vehicle as yours. That dealer will perform any warranty service without charging you for diagnosis, parts or labor.

C. Emergency Emission Warranty Service

If you need emergency service under this warranty and an authorized Chrysler, Dodge, Jeep® or Ram dealer is not readily available, you may have your vehicle repaired by anyone using any brand of repair parts.

Before FCA US LLC will reimburse you for emergency repairs under this warranty, you will have to provide FCA US LLC with details on why the situation was an emergency and why dealer service was unavailable.

Under this warranty, an emergency occurs if a part will not be available within 30 days or if a repair cannot be completed within 30 days.

However, FCA US LLC recommends that you do the following before having repairs made:

- Contact the FCA US LLC Customer Assistance Center and ask for help with emission warranty service.
- The Customer Assistance Center will recommend an authorized servicing dealer or help you find a qualified independent servicing dealer.
- If you use an independent servicing dealer, make arrangements during your first contact with the Customer Assistance Center for reimbursement of emergency repairs including labor and diagnosis. You will need to get and keep the replaced parts, as well as the original invoice marked “paid”.
- You should review with the Customer Assistance Center any questions you have about the Emission Warranty. Reimbursement for parts will be based on FCA US LLC’s suggested retail price. Reimbursement for labor will be based on FCA US LLC’s recommended time allowance for the repair and on the appropriate hourly labor rate in the geographic area where you had the work done.

D. How To Get More Information

If you want more information about getting service under the California Emission Warranty, you can contact one of the following:

FCA US LLC Customer Assistance Center

P.O. Box 21-8004

Auburn Hills, Michigan 48321-8004

866-726-4636

California Air Resources Board

9480 Telstar Avenue, Suite 4

El Monte, California 91731

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