



**2018
RAM
CHASSIS CAB
QUICK
REFERENCE
GUIDE**



RAM
COMMERCIAL

VEHICLE USER GUIDE — IF EQUIPPED

VEHICLE USER GUIDE

Access your Owner's Information – right through your Uconnect 4C or 4C NAV touch-screen radio — If Equipped.

To access the Vehicle User Guide on your Uconnect Touchscreen: Push the Uconnect **Apps** button, then push the **Vehicle User Guide** icon on your touchscreen. No Uconnect registration is required.



Vehicle User Guide Touchscreen Icon

NOTE:

Vehicle User Guide features are not available while the vehicle is moving. If you try to access while the vehicle is in motion, the system displays: Feature not available while the vehicle is in motion.

Pre-Installed Features

• Your User Guide — Updated in real-time	• Available when and where you need it
• Touchscreen convenience	• Customizable interface
• Maintenance schedules and information	• Multilingual
• Comprehensive icon & symbol glossary	

NOTE:

Uconnect screen images are for illustration purposes only and may not reflect exact software for your vehicle.

LIGHTS

AUTOMATIC HIGH BEAM — IF EQUIPPED

The Automatic High Beam system provides increased forward lighting at night by automating high beam control through the use of a digital camera mounted above the inside rear-view mirror. This camera detects vehicle specific light and automatically switches from high beams to low beams until the approaching vehicle is out of view. This feature is programmable through the Uconnect system.

NOTE:

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

PARKVIEW

PARKVIEW REAR BACK-UP CAMERA

You can see an on-screen image of the rear of your vehicle whenever the transmission is shifted into REVERSE. The ParkView Rear Back-Up Camera image will be displayed on the Uconnect Display, located on the center stack of the instrument panel.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

NOTE:

For further information, please refer to the Ram Body Builders Guide by accessing www.rambodybuilder.com and choosing the appropriate links.

KEYLESS ENTER-N-GO — PASSIVE ENTRY

INTRODUCTION TO KEYLESS ENTER-N-GO

The Keyless Enter-N-Go — Passive Entry system is an enhancement to the vehicle's key fob. This feature allows you to lock and unlock the vehicle's door(s) without having to push the key fob lock or unlock buttons as well as starting and stopping the vehicle with the push of a button.

TO LOCK THE VEHICLE'S DOORS

With a valid Keyless Enter-N-Go key fob within 5 ft (1.5 m) of the driver or passenger front door handles, push door handle lock button to lock all doors.

Do NOT grab the door handle, when pushing the door handle lock button. This could unlock the door(s).



Push The Button To Lock



Do NOT Grab The Handle When Locking

NOTE:

- After pushing the door handle lock button, you must wait two seconds before you can lock or unlock the doors, using either Passive Entry door handle. This is done to allow you to check if the vehicle is locked by pulling the door handle without the vehicle reacting and unlocking.
- The Passive Entry system will not operate if the key fob battery is dead.

The vehicle doors can also be locked by using the key fob lock button or the lock button located on the vehicles interior door panel.

TO UNLOCK FROM THE DRIVER OR PASSENGER SIDE

Grab The Door Handle To Unlock

With a valid Keyless Enter-N-Go key fob located outside the vehicle and within 5 ft (1.5 m) of the driver or passenger side door handle, grab either front door handle to unlock the door automatically.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

KEYLESS ENTER-N-GO — IGNITION

KEYLESS ENTER-N-GO — IGNITION



Start/Stop Button

STARTING

With a valid Keyless Enter-N-Go key fob inside the vehicle:

1. Shift the transmission into PARK (P).

2. While pressing the brake pedal, push the ENGINE START/STOP button once. If the engine fails to start, the starter will disengage automatically after 10 seconds.
3. To stop the cranking of the engine prior to the engine starting, push the button again.

NOTE:

In case the ignition switch does not change with the push of a button, the key fob may have a low or dead battery. In this situation, a back up method can be used to operate the ignition switch. Put the nose side of the key fob (side opposite of the emergency key) against the ENGINE START/STOP button and push to operate the ignition button.

STOPPING

1. Bring the vehicle to a complete stop.
2. Shift the transmission to PARK (P).
3. Push the ENGINE START/STOP button once. The ignition will return to the OFF mode.

NOTE:

If the transmission is not in PARK and the vehicle is in motion, the ENGINE START/STOP button must be held for two seconds with the vehicle speed above 5 mph (8 km/h) before the engine will shut off.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

STARTING AND OPERATING

AUTOMATIC “SMART” EXHAUST BRAKE – (DIESEL ONLY)

- Automatic Exhaust Brake technology delivers smoother, less aggressive exhaust braking characteristics during downhill descents. Although it can apply full exhaust braking force if needed, Automatic Exhaust Brake may not apply obvious braking if the vehicle speed is not increasing. Automatic Exhaust Brake is intended to maintain vehicle speed while Full Exhaust Brake is intended to reduce vehicle speed.
- Automatic Exhaust Brake can be enabled by pushing the exhaust brake button again any time after the normal Full Exhaust Brake has been turned on. The “Exhaust Brake Indicator” in the instrument cluster will change from yellow to green when Automatic Exhaust Brake is enabled. Pushing the exhaust brake button again will toggle the exhaust brake mode to off.

ADDING DIESEL EXHAUST FLUID (DEF)

The DEF gauge (located in the instrument cluster) will display the level of DEF remaining in the tank.

Completely fill the DEF tank through the diesel exhaust fluid fill location at every maintenance interval, or before if prompted by the instrument cluster display.

The DEF tank on these vehicles is designed with a large amount of full reserve. So, the level sensor will indicate a full reading even before the tank is completely full. To put it another way, there's additional storage capacity in the tank above the Full mark that's not represented in the gauge. You may not see any movement in the reading – even after driving up to 2,000 miles (3,220 km) in some cases.

NOTE:

- Driving conditions (altitude, vehicle speed, load, etc.) will effect the amount of DEF that is used in your vehicle.
- Another factor is that outside temperature can affect DEF consumption. In cold conditions, 12°F (-11°C) and below, the DEF gauge needle can stay on a fixed position and may not move for extended periods of time. This is a normal function of the system.
- Since DEF will begin to freeze at 12°F (-11°C), your vehicle is equipped with an automatic DEF heating system. This allows the DEF injection system to operate properly at temperatures below 12°F (-11°C). If your vehicle is not in operation for an extended period of time with temperatures below 12°F (-11°C), the DEF in the tank may freeze. If the tank is overfilled and freezes, it could be damaged. Therefore, do not overfill the DEF tank. Extra care should be taken when filling with portable containers to avoid overfilling. Note the level of the DEF gauge in your instrument cluster. On pickup applications,

you may safely add a maximum of 2 gallons (7.5 liters) of DEF from portable containers when your DEF gauge is reading $\frac{1}{2}$ full. On Chassis Cab applications, a maximum of 2 gallons (7.5 liters) may be added when the DEF gauge is reading $\frac{3}{4}$ full.

- There is an electric heater inside the DEF tank that automatically works when necessary if the DEF supply does freeze, the truck will operate normally until it thaws.
- Ensure the DEF cap is reinstalled prior to filling vehicle with diesel fuel to avoid spilling diesel fuel into the DEF Filler.

AUXILIARY SWITCHES

There can be up to five auxiliary switches located in the lower switch bank of the instrument panel, which can all be used to power various electronic devices and PTO (Power Take Off) – if equipped. Connections to the switches are found under the hood in the connectors attached to the auxiliary Power Distribution Center.

The system has the ability to configure the functionality of the auxiliary switches via the Instrument Cluster Display. All switches can now be configured for ignition or battery power, saving or not saving the state across a key cycle, and momentary or latching switch operation.

For further information on using the auxiliary switches, please refer to the Ram Body Builders Guide by accessing www.rambodybuilder.com and choosing the appropriate links.

For general questions on upfitting commercial vehicles, including:

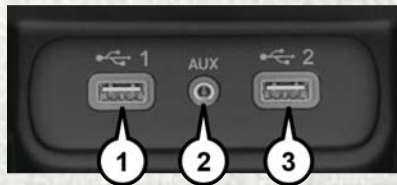
- Loose rear park assist installation
- Programmable auxiliary switches
- PTO (Power Take Off) system
- Wiring diagrams
- Vehicle dimensions
- Snow plow installation
- Weight charts and trailer towing

Please consult the Body Builders Guide at www.rambodybuilder.com.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (U.S. Residents) or www.owners.mopar.ca (Canadian Residents).

FRONT USB PORT/AUDIO JACK (AUX) PORT

USB PORT



Uconnect Media Hub

- 1 — USB Port One
- 2 — AUX Jack
- 3 — USB Port Two

This feature allows an iPod or external USB device to be plugged into the USB port. The USB port supports certain iPod and iPhone devices. The USB port also supports playing music from external USB devices. Some iPod

software versions may not fully support the USB port features. Please visit Apple's website for iPod software updates. Connect your iPod or compatible device using a USB cable connected to the USB port. USB memory sticks with audio files can also be used. Then, audio from the device can be played on the vehicle's sound system while providing the artist, track title, and album information on the radio display (if available on device). When connected, the iPod/USB device can be controlled using the radio or steering wheel audio controls to play, skip to the next or previous track, browse, and list the contents.

AUX/AUDIO JACK

The AUX/audio jack provides a means to connect a portable audio device, such as an MP3 player, to the vehicle's sound system. This requires the use of a 3.5 mm stereo audio patch cable. AUX mode is entered by pushing the Media button. Once in Media mode, select the AUX button when the audio jack is connected. Volume on the connected device may need to be adjusted to optimize audio quality.

SIRIUSXM GUARDIAN — IF EQUIPPED

ACTIVATION

To use SiriusXM Guardian emergency, remote and security services, you must activate your SiriusXM Guardian account.

1. Press the Apps icon on the bottom of your in-vehicle touchscreen.
2. Select the “Activate Services” icon from your list of apps.
3. Select “Customer Care” to speak with a SiriusXM Guardian Customer Care agent who will activate services in your vehicle, or select “Enter Email” to activate on the web.

Once you have activated your services, you're only a few steps away from using remote services.



Mobile App

To use SiriusXM Guardian remote services, download the Uconnect Mobile app:

- Once downloaded, use your Owner Account login and password to open the app.
- Include similar language: You will use your SiriusXM Guardian PIN to execute these remote services.

- Press the “Location” button on the bottom menu bar of the app to bring up a map to locate your vehicle or send a location to your Uconnect Navigation, if equipped.
- Press the “Settings” side menu in the upper left corner of the app to bring up app settings and access the Assist Call Centers.

For further information:

- U.S. residents visit: siriusxm.com/guardian
- Canadian residents visit: siriusxm.ca/guardian/

FEATURES

SiriusXM Guardian keeps you connected to your vehicle. You have access to safety, remote and security services.

In-Vehicle Features

SiriusXM Guardian enhances your ownership and driving experience by connecting your vehicle to an operable network. When connected to an operable network, you have access to:

- SOS Call: Connect to a live agent who contact emergency services and stays on the line with you until help arrives.
- Customer Care Assistance: Speak with a live agent when you press the ASSIST button on your rearview mirror to get Roadside Assistance or support.

Remote Services

SiriusXM Guardian helps you activate features from a distance. The remote services are:

- Vehicle Finder helps you find where you parked your car.
- Send & Go allows you to send preset destinations to your navigation system for easy access on the go.
- Remote Door Lock/Unlock lets you unlock or lock your doors from any distance.
- Remote Horn & Lights allows you to sound your horn and flash your lights to easily find your car.
- Receive monthly Vehicle Health Reports, and Alerts whenever a problem is detected under the hood.

Security Services

The Uconnect Mobile App helps you activate features from a distance. The remote services are:

- Receive text or email notifications if your vehicle's security alarm goes off.
- Receive stolen vehicle assistance, using GPS technology to help authorities locate your vehicle if it is stolen.

SiriusXM Guardian remote services can be used with the Uconnect app from virtually anywhere.

For further information on SiriusXM Guardian or the Uconnect Mobile App, refer to your Uconnect Owner's Manual Supplement.

VEHICLE FINDER AND SEND & GO

Two of the most convenient remote features of the Uconnect Mobile App are Vehicle Finder and Send & Go.

Vehicle Finder

Vehicle Finder allows you to find the location of your vehicle when you have lost it. You can also sound the alarm and flash the lights to make finding your vehicle even easier. To find your vehicle:

1. Press the "Location" tab on the Uconnect Mobile App bottom bar.
2. Select the "Vehicle" icon to determine the location of your vehicle.
3. Select the "Find Route" button that appears, once your vehicle is located.
4. Select your preferred Navigation App to route a path to your vehicle.

Send & Go

Send & Go allows you to search for a destination on your mobile device and then send the route to your vehicle's built-in navigation system. To send a navigation route to your vehicle:

1. Press the "Location" tab on the Uconnect Mobile App bottom bar.
2. Either type in the destination you would like to navigate to, or search through one of the categories provided.
3. Select the destination you want to route to from the list that appears.
4. Press the "Send To Vehicle" button, and then confirm the destination by pressing "Yes," to send the navigation route to the Uconnect Navigation in your vehicle.
5. Finally, confirm the route inside your vehicle by pressing the "Go Now" option on the pop-up that appears on the touchscreen, when the vehicle is started.

RAM TOOL BOX MOBILE APP

NOTE:

The Owner's Mobile App content is applicable to vehicles sold in the U.S. market and are not available from the Canadian App Store or Google Play Store.

KEY FEATURES

- Owner Information For Your Vehicle
- Accident Assistant
- Online Service Scheduling
- Roadside Assistance
- Maintenance History
- And More

To get this FREE application, go directly to the App Store or Google Play Store and enter the search keyword "RAM TOOLBOX".

The RAM TOOLBOX Application is the essential app for owners of Ram brand vehicles. The app puts driver and lifestyle information right in the palm of your hand, anywhere you go. Whether it's providing information about specific product features, taking a tour through your vehicle's equipment, staying up to date on your

vehicle's health, knowing what steps to take following an accident, or scheduling your next appointment, we know you'll find the app an important extension of your Ram vehicle. Simply download the FREE app, select your make and model and enjoy the ride.

FEATURES/BENEFITS

- Available for free on iOS and Android smartphones and tablets.
- Select Ram brand vehicles from model year 2011 to current model year.
- You can also add other Chrysler, Dodge, Jeep, FIAT, or Alfa Romeo vehicles.*
- Easy access to vehicle information anywhere you go using categories, bookmarks, search and an A-Z index.
- Vehicle information such as operating instructions, maintenance, service history, vehicle controls and emergency procedures.
- Find a dealer or an FCA-certified repair facility.
- Easily document and email an accident report.

- A parking reminder that allows you to drop a pin on your location and navigate back to your vehicle.
- Contact customer care with one click.
- Access to vehicle heritage, parts, accessories, and social media networks.
- Schedule your next service appointment.
- Available in English and Spanish.

*App supports selected vehicles from model year 2011 to present.

To get this FREE application, go directly to the App Store or Google Play Store and enter the search keyword "RAM TOOLBOX".



WHETHER IT'S PROVIDING INFORMATION ABOUT SPECIFIC PRODUCT FEATURES, TAKING A TOUR THROUGH YOUR VEHICLE'S HERITAGE, KNOWING WHAT STEPS TO TAKE FOLLOWING AN ACCIDENT, OR SCHEDULING YOUR NEXT APPOINTMENT, WE KNOW YOU'LL FIND THE APP AN IMPORTANT EXTENSION OF YOUR RAM VEHICLE. SIMPLY DOWNLOAD THE APP, SELECT YOUR MAKE AND MODEL AND ENJOY THE RIDE. TO GET THIS APP, GO DIRECTLY TO THE APP STORE OR GOOGLE PLAY AND ENTER THE SEARCH KEYWORD "RAM TOOLBOX" (U.S. RESIDENTS ONLY).

WWW.RAMTRUCKS.COM/EN/OWNERS (U.S.) OR WWW.OWNERS.MOPAR.CA (CANADA) PROVIDES SPECIAL OFFERS TAILORED TO YOUR NEEDS, CUSTOMIZED VEHICLE GALLERIES, PERSONALIZED SERVICE RECORDS AND MORE. TO GET THIS INFORMATION, JUST CREATE AN ACCOUNT AND CHECK BACK OFTEN.

GET WARRANTY AND OTHER INFORMATION ONLINE – YOU CAN REVIEW AND PRINT OR DOWNLOAD A COPY OF THE OWNER'S MANUAL, NAVIGATION/UCONNECT MANUALS AND THE LIMITED WARRANTIES PROVIDED BY FCA US LLC FOR YOUR VEHICLE BY VISITING WWW.MOPAR.COM (U.S.) OR WWW.OWNERS.MOPAR.CA (CANADA). CLICK ON THE APPLICABLE LINK IN THE "POPULAR TOPICS" AREA OF THE WWW.MOPAR.COM (U.S.) OR WWW.OWNERS.MOPAR.CA (CANADA) HOMEPAGE AND FOLLOW THE INSTRUCTIONS TO SELECT THE APPLICABLE YEAR, MAKE AND MODEL OF YOUR VEHICLE.

**DOWNLOAD A FREE ELECTRONIC COPY OF
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AND WARRANTY BOOKLET BY VISITING:**

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WWW.OWNERS.MOPAR.CA (CANADIAN RESIDENTS).



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