

California Emission Warranty

Your Warranty Rights and Obligations (Applies Only to Vehicles Certified for Sale and Registered in the State of California)

The California Air Resources Board is pleased to explain the emission control system warranty on your 2014 model vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. FCA US LLC ("FCA US") must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the catalytic converter and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, FCA US will repair your vehicle at no cost to you, including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

For 5 years or 50,000 miles, whichever first occurs:

1. If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by FCA US to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
2. If any emission-related part on your vehicle is defective, the part will be repaired or replaced by FCA US. This is your short-term emission control system DEFECTS WARRANTY.

For 7 years or 70,000 miles, whichever first occurs:

1. If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by FCA US. This is your long-term emission control system DEFECTS WARRANTY.

Owner's Warranty Responsibilities:

– As the vehicle owner, you are responsible for the performance of the **required maintenance listed in your owner's manual.** FCA US recommends that you retain all receipts covering maintenance on your vehicle, but FCA US cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

– You are responsible for presenting your vehicle to a Chrysler, Dodge, Jeep or Ram dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days.**

– As the vehicle owner, you should also be aware that FCA US may deny your warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the FCA US Customer Assistance Center at (866) 726-4636 or the California Air Resources Board at 9480 Telstar Avenue, Suite 4, El Monte, CA 91731.

A. Parts and Performance Covered for 5 Years or 50,000 Miles, Whichever Occurs First

California law requires FCA US to warrant that if any emission-related part on your vehicle is defective, FCA US will repair or replace the part. The repair or replacement will be made at no charge to you for diagnosis, parts or labor. Any other parts damaged by the failure of a defective part will also be repaired or replaced.

In addition, if your vehicle fails a smog check inspection, FCA US will make all necessary repairs and adjustments to ensure that your vehicle passes the inspection.

Your emission control system may include parts such as the catalytic converter and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

B. Parts Covered for 7 Years or 70,000 Miles, Whichever Occurs First

Chrysler also warrants that every part listed below — if installed as original equipment — is free from defects. These parts are:

Ram 2500 - Gas

- Plastic fuel tank - 5.7L / 6.4L

Ram 2500 – CNG

- Plastic fuel tank – 5.7L

Ram 3500 - Gas

- Plastic fuel tank - 5.7L / 6.4L

Where parts are scheduled for replacement as required maintenance, this warranty applies until the first scheduled maintenance point listed in the owner's manual.

C. Parts Covered for 8 Years or 80,000 Miles, Whichever Occurs First

If your vehicle has one of the following parts, the Federal Emission Warranty covers that part for a period of 8 years or 80,000 miles, whichever occurs first. This warranty begins on either of the following dates, whichever is earlier:

- the date you take delivery of the vehicle; or
- the date when the vehicle was first put into service — for example, as a dealer "demo" or as a Chrysler company vehicle.

The covered parts are:

- Catalytic Converter
- Powertrain Control Module

D. Parts Covered for 8 Years or 100,000 Miles, Whichever Occurs First

If your vehicle qualifies for this warranty, you will find this statement, “Certified to optional useful life per 1961 (a) (8).”, located on the Vehicle Emission Control Information label located on the under side of the hood on the driver’s side.

FCA US also warrants that all powertrain control modules and catalysts — if installed as original equipment — are free from defects.

Ram 2500 / 3500 - Gas

None

E. Parts Covered for 15 Years or 150,000 Miles, Whichever Occurs First

If your vehicle is certified as a Partial Zero Emission Vehicle (PZEV) and is sold, registered and operated in California, the California emission, performance and defect warranties are 15 years or 150,000 miles, whichever occurs first.

Getting Service Under the California Emission Warranty:

A. What to Do If You Fail a Smog Check

If a vehicle fails a state Smog Check test during the coverage period, FCA US will repair the vehicle so that it will pass a State Smog Check re-test. The owner should take the vehicle to any authorized Chrysler, Dodge, Jeep or Ram dealer for warranty repairs and give a copy of the failed Smog Check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is denied, the manufacturer must repair the vehicle free of charge.

B. What to Do to Get Warranty Service

To get warranty service -- even if you're traveling -- take your vehicle to any Chrysler, Dodge, Jeep or Ram dealer. (FCA US recommends that you take your vehicle to a dealer who sells the same make of vehicle as yours.) That dealer will perform any warranty service without charging you for diagnosis, parts or labor.

C. Emergency Emission Warranty Service

If you need emergency service under this warranty and a Chrysler, Dodge, Jeep or Ram dealer is not readily available, you may have your vehicle repaired by anyone using any brand of repair parts. However, FCA US recommends that you do the following before having repairs made:

- Contact the FCA US LLC Customer Assistance Center and ask for help with emission warranty service.
- The Customer Assistance Center will recommend an authorized servicing dealer or help you find a qualified independent servicing dealer.
- If you are going to have to use an independent servicing dealer, make arrangements during your first contact with the Customer Assistance Center for getting reimbursed for emergency repairs (including labor and diagnosis). You will need to get and keep the replaced parts, as well as the original invoice marked “paid”.
- You should review with the Customer Assistance Center any questions you have about the emission warranty. Reimbursement for parts will be based on FCA US’s suggested retail price. Reimbursement for labor will be based on FCA US’s recommended time allowance for the repair and on the appropriate hourly labor rate in the geographic area where you had the work done.

Before FCA US will reimburse you for emergency repairs under this warranty, you will have to provide FCA US with details on why the situation was an emergency and why dealer service was unavailable.

Under this warranty, an emergency occurs if a part will not be available within 30 days or if a repair can’t be completed within 30 days.

D. How to Get More Information

If you want more information about getting service under the California Emission Warranty, you can contact one of the following:

FCA US LLC
Customer Assistance Center
P.O. Box 21-8004
Auburn Hills, Michigan 48321-8004
(866) 726-4636

California Air Resources Board
9480 Telstar Avenue, Suite 4
El Monte, California 91731

The emissions warranty statement specified in this booklet, and your rights if your vehicle is certified as a Partial Zero Emission Vehicle, applies only to vehicles certified for sale and registered in the State of California or in one of the states listed on the insert card included with this booklet. Note that the applicability to your vehicle of the California Emission warranty, or the Partial Zero Emission Vehicle warranty, depends on in which state your vehicle was certified for sale and was registered. That difference is explained on the card.

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