



RAM

RAM 1500 CLASSIC

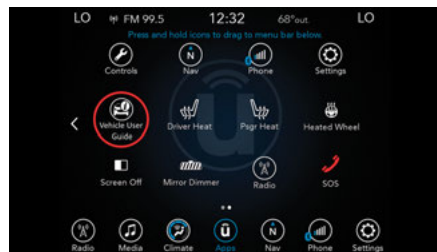
2020 QUICK REFERENCE GUIDE

VEHICLE USER GUIDE — IF EQUIPPED

VEHICLE USER GUIDE

Access your Owner's Information right through your Uconnect 4C or 4C NAV touchscreen radio (if equipped).

To access the Vehicle User Guide on your Uconnect Touchscreen: Push the Uconnect **Apps** button, then push the **Vehicle User Guide** icon on your touchscreen. No Uconnect registration is required.



Vehicle User Guide Touchscreen Icon

NOTE:

Vehicle User Guide features are not available while the vehicle is moving. If you try to access while the vehicle is in motion, the system displays the message “Feature not available while the vehicle is in motion”.

Pre-Installed Features

- Your User Guide — Updated in real-time
- Touchscreen convenience
- Maintenance schedules and information
- Available when and where you need it
- Customizable interface
- Multilingual
- Comprehensive icon and symbol glossary

NOTE:

Uconnect screen images are for illustration purposes only and may not reflect exact software for your vehicle.

For further information, and applicable warnings and cautions, please refer to the Owner's Manual at www.mopar.com/en-us/care/owners-manual.html (US Residents) or www.owners.mopar.ca (Canadian Residents).

LIGHTS

AUTOMATIC HIGH BEAM — IF EQUIPPED

The Automatic High Beam system provides increased forward lighting at night by automating high beam control through the use of a digital camera mounted above the inside rearview mirror. This camera detects vehicle specific light and automatically switches from high beams to low beams until the approaching vehicle is out of view. This feature is programmable through the Uconnect system.

PARKVIEW

PARKVIEW REAR BACK UP CAMERA

You can see an on-screen image of the rear of your vehicle whenever the transmission is shifted into REVERSE. The ParkView Rear Back Up Camera image will be displayed on the Uconnect Display, located on the center stack of the instrument panel.

CARGO FEATURES

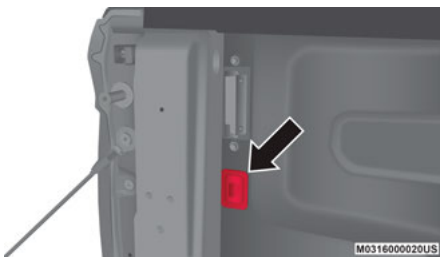
CARGO LIGHT WITH BED LIGHTS – IF EQUIPPED

- The cargo light and bed lights (if equipped) are turned on by pushing on the cargo lights button located under the headlight switch.

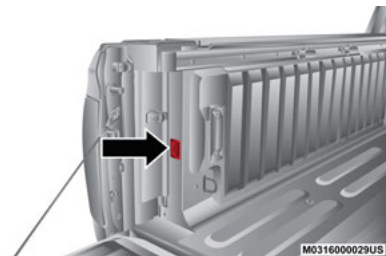
- If the vehicle's speed is 0 mph (0 km/h), these lights can also be turned on using the switch located just inside the pickup box. A telltale will illuminate in the instrument cluster display when the lights are on. Pushing the switch a second time will turn the lights off.

NOTE:

The cargo light will automatically turn off if the vehicle is shifted into NEUTRAL or DRIVE, and will turn back on when the vehicle is shifted into PARK or REVERSE. The bed lights are not affected by gear selection.



Bed Light Switch Without RamBox



Bed Light Switch With RamBox

NOTE:

The cargo light and bed lights (if equipped) will also turn on for approximately 60 seconds when a key fob unlock button is pushed, as part of the Illuminated Entry feature.

BED EXTENDER — IF EQUIPPED

The bed extender has three functional positions:

- Storage Position – maximizes the bed cargo area when not in use.
- Divider Position – managing your cargo and assisting in keeping cargo from moving around the truck bed.
- Extender Position – extends the bed of the truck beyond the tail gate an additional 15 inches (38 cm) for additional cargo room.

KEYLESS ENTER-N-GO — PASSIVE ENTRY

INTRODUCTION TO KEYLESS ENTER-N-GO

The Keyless Enter-N-Go — Passive Entry system is an enhancement to the vehicle's key fob. This feature allows you to lock and unlock the vehicle's door(s) without having to push the key fob lock or unlock buttons.

NOTE:

The key fob may not be found if it is located next to a mobile phone, laptop or other electronic device; these devices may block the key fob's wireless signal.

TO LOCK THE VEHICLE'S DOORS

With a valid Keyless Enter-N-Go key fob within 5 ft (1.5 m) of the driver or passenger front door handles, push door handle lock button to lock all doors.

Do NOT grab the door handle, when pushing the door handle lock button. This could unlock the door(s).



Push The Button To Lock



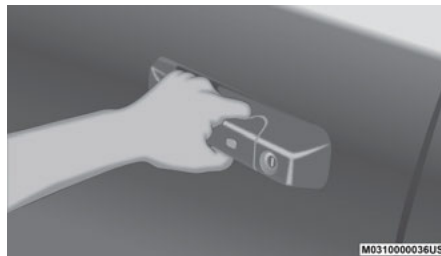
Do NOT Grab The Handle When Locking

NOTE:

- After pushing the door handle lock button, you must wait two seconds before you can lock or unlock the doors, using either Passive Entry door handle. This is done to allow you to check if the vehicle is locked by pulling the door handle without the vehicle reacting and unlocking.
- The Passive Entry system will not operate if the key fob battery is depleted.

The vehicle doors can also be locked by using the key fob lock button or the lock button located on the vehicle's interior door panel.

TO UNLOCK FROM THE DRIVER OR PASSENGER SIDE



Grab The Door Handle To Unlock

With a valid Keyless Enter-N-Go key fob located outside the vehicle and within 5 ft (1.5 m) of the driver or passenger side door handle, grab either front door handle to unlock the door automatically.

DEALER SERVICE

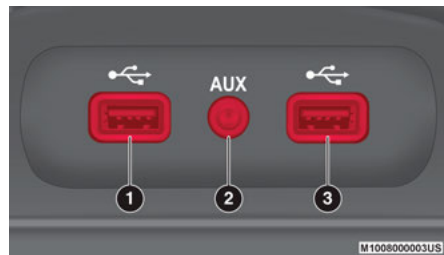
ENGINE OIL SELECTION – 5.7L

NOTE:

Hemi engines (5.7L) at times can tick right after startup and then quiet down after approximately 30 seconds. This is normal and will not harm the engine. This characteristic can be caused by short drive cycles. For example, if the vehicle is started then shut off after driving a short distance. Upon restarting, you may experience a ticking sound. Other causes could be if the vehicle is unused for an extended period of time, incorrect oil, extended oil changes or extended idling. If the engine continues to tick or if the Malfunction Indicator Light (MIL) comes on, see the nearest authorized dealer.

FRONT USB PORT/AUDIO JACK (AUX) PORT

USB PORT



Uconnect Media Hub

- 1 — USB Port One
- 2 — AUX Jack
- 3 — USB Port Two

This feature allows an iPod® or external USB device to be plugged into the USB port. The USB port supports certain iPod® and iPhone® devices. The USB port also supports playing music from external USB devices. Some iPod® software versions may not fully support the USB port features.

Please visit Apple's website for iPod® software updates. Connect your iPod® or compatible device using a USB cable connected to the USB port. USB memory sticks with audio files can also be used. Then, audio from the device can be played on the vehicle's sound system while providing the artist, track title, and album information on the radio display (if available on device). When connected, the iPod®/USB device can be controlled using the radio or steering wheel audio controls to play, skip to the next or previous track, browse, and list the contents.

AUX/AUDIO JACK

The AUX/audio jack provides a means to connect a portable audio device, such as an MP3 player, to the vehicle's sound system. This requires the use of a 3.5 mm stereo audio patch cable. AUX mode is entered by pushing the Media button. Once in Media mode, select the AUX button when the audio jack is connected. Volume on the connected device may need to be adjusted to optimize audio quality.

SIRIUSXM GUARDIAN™ — IF EQUIPPED

ACTIVATION

To use SiriusXM Guardian™ emergency, remote and security services, you must activate your SiriusXM Guardian™ account.

1. Press the Apps icon on the bottom of your in-vehicle touchscreen.
2. Select the “Activate Services” icon from your list of apps.
3. Select “Customer Care” to speak with a SiriusXM Guardian™ Customer Care agent who will activate services in your vehicle, or select “Enter Email” to activate on the web.

Once you have activated your services, you're only a few steps away from using remote services.



Mobile App

To use SiriusXM Guardian™ remote services, download the Uconnect Mobile app:

- Once downloaded, use your Owner Account login and password to open the app.
- Include similar language: You will use your SiriusXM Guardian™ PIN to execute these remote services.
- Press the Location button on the bottom menu bar of the app to bring up a map to locate your vehicle or send a location to your Uconnect Navigation, if equipped.
- Press the “Settings” side menu in the upper left corner of the app to bring up app settings and access the Assist Call Centers.

For further information:

- US residents visit: <https://www.driveuconnect.com/sirius-xm-guardian.html>
- Canadian residents visit: <https://www.siriusxm.ca/guardian-v1/>

FEATURES

In-Vehicle

SiriusXM Guardian™ enhances your ownership and driving experience by connecting your vehicle to an operable network. When connected to an operable network, you have access to:

- SOS Call: Connect to a live agent who will contact emergency services and stay on the line with you until help arrives.
- Customer Care Assistance: Speak with a live agent by pressing the ASSIST button on your overhead console to get Roadside Assistance or support.

Remote Services

- Vehicle Finder helps you find where you parked your car.

- Send & Go allows you to send destinations to your navigation system for easy access on the go.
- Remote Door Lock/Unlock lets you unlock or lock your doors from any distance.
- Remote Horn & Lights allows you to sound your horn and flash your lights to easily find your car.
- Receive monthly Vehicle Health Reports and Alerts whenever a problem is detected under the hood.

Security Services

- Receive stolen vehicle assistance, using GPS technology to help authorities locate your vehicle if it is stolen.

SiriusXM Guardian™ remote services can be used with the Uconnect app from virtually anywhere.

For further information on SiriusXM Guardian™ or the Uconnect mobile App, refer to your Uconnect Owner's Manual Supplement.

VEHICLE FINDER AND SEND & GO

Vehicle Finder

Vehicle Finder allows you to find the location of your vehicle. To find your vehicle:

1. Press the “Location” tab on the Uconnect mobile App bottom bar.
2. Select the “Vehicle” icon to determine the location of your vehicle.
3. Select the Find Route button that appears, once your vehicle is located.
4. Select your preferred Navigation app to route a path to your vehicle.

Send & Go

To send an address to your Uconnect Navigation (if equipped) using the Uconnect mobile app:

1. Press the “Location” tab on the bottom bar of the Uconnect mobile app.
2. Type in the destination you would like to navigate to, or search through one of the categories provided.

3. Select the destination you want to send from the list that appears.
4. Press the Send To Vehicle button, and then confirm the destination by pressing “Yes,” to send the destination to the Uconnect Navigation in your vehicle.
5. Finally, confirm the destination inside your vehicle by pressing the “Go Now” option on the pop-up that appears on the touchscreen when the vehicle is started.

AMAZON ALEXA® — IF EQUIPPED

Amazon Alexa®

Alexa® is Amazon’s cloud-based voice service and it lets you voice-command your Uconnect system from just about anywhere.

To link your Uconnect system to Amazon Alexa®:

1. Download the Amazon Alexa® app on your iPhone® or Android™.

2. Launch the app, then tap MENU, and go to SKILLS.
3. Search for your vehicle. Then tap “ENABLE.”
4. Select LINK ACCOUNT.
5. Log in using your vehicle’s Owner Account ID and password.

Examples of commands:

- “Alexa®, ask Dodge Durango how much gas is in my vehicle.”
- “Alexa®, ask Jeep® Grand Cherokee to send directions to Iron Mountain to my vehicle.”
- “Alexa®, ask Chrysler 300 to start my vehicle.”

ANDROID AUTO™ AND APPLE CARPLAY® — IF EQUIPPED

ANDROID AUTO™ INTEGRATION



Android Auto™ And LTE Data Coverage

With easy touchscreen navigation and voice recognition, Android Auto™ brings you useful information and organizes it into simple cards that appear just when they are needed. To use Android Auto™ follow these steps:

1. download the Android Auto™ app from the Google Play store on your Android™-powered smartphone.
2. Connect your Android™-powered smartphone to one of the media USB ports in your vehicle. If the Android Auto™ app was not downloaded, the first time you plug your device in, the app will begin to download.
3. Once the device is connected and recognized, the “Phone” icon on the personalized menu bar will automatically change to the Android Auto™ Icon.

APPLE CARPLAY® INTEGRATION

Apple CarPlay® is the smarter, safer way to use your iPhone® to get directions with Apple Maps, listen to Apple Music®, make calls and send messages — all through the Uconnect touchscreen or with your voice through Siri.



Apple CarPlay® And LTE Data Coverage

To use Apple CarPlay®, make sure you are using iPhone® 5 or later, have Siri enabled in Settings, ensure your iPhone® is unlocked for the very first connection only, and then follow these steps:

1. Connect your iPhone® to one of the media USB ports in your vehicle.
2. Once the device is connected and recognized, the “Phone” icon on the personalized menu bar will automatically change to the Apple CarPlay® icon.

NOTE:

When using Android Auto™ or Apple CarPlay®, be sure to use the factory-provided cable that came with your phone, as aftermarket cables may not work. When using voice recognition, if the VR button is not held and is only pressed, the built-in Uconnect VR will prompt you and launch the built-in Voice Recognition system.

RAM TOOL BOX MOBILE APP

NOTE:

The Owner’s Mobile App content is applicable to vehicles sold in the US market and are not available from the Canadian App Store® or Google Play Store.

KEY FEATURES

- Owner Information For Your Vehicle
- Accident Assistant
- Online Service Scheduling
- Roadside Assistance
- Maintenance History
- And More

To get this FREE application, go directly to the App Store® or Google Play Store and enter the search keyword “RAM TOOLBOX”.

The RAM TOOLBOX Application is the essential app for owners of Ram brand vehicles. The app puts driver and lifestyle information right in the palm of your hand, anywhere you go. Whether it’s providing information about specific product features, taking a tour through your vehicle’s equipment, staying up to date on your vehicle’s health, knowing what steps to take following an accident, or scheduling your next appointment, we know you’ll find the app an important extension of your Ram vehicle. Simply download the FREE app, select your make and model and enjoy the ride.

FEATURES/BENEFITS

- Available for free on iOS and Android™ smartphones and tablets.
- Select Ram brand vehicles from model year 2011 to current model year.
- You can also add other Chrysler, Dodge, Jeep, FIAT®, or Alfa Romeo vehicles.*
- Easy access to vehicle information anywhere you go using categories, bookmarks, search and an A-Z index.
- Vehicle information such as operating instructions, maintenance, service history, vehicle controls and emergency procedures.
- Find a dealer or an FCA-certified repair facility.
- Easily document and email an accident report.
- A parking reminder that allows you to drop a pin on your location and navigate back to your vehicle.
- Contact customer care with one click.

- Access to vehicle heritage, parts, accessories, and social media networks.
- Schedule your next service appointment.
- Available in English and Spanish.

*App supports selected vehicles from model year 2011 to present.

To get this FREE application, go directly to the App Store® or Google Play Store and enter the search keyword “RAM TOOLBOX”.



Whether it is providing information about specific product features, taking a tour through your vehicle's heritage, knowing what steps to take following an accident or scheduling your next appointment, we know you will find the app an important extension of your Ram vehicle.

Simply download the app, select your make and model and enjoy the ride. To get this app, go directly to the App Store® or Google Play® Store and enter the search keyword "ram toolbox" (U.S. residents only).

U.S.



[MOPAR.COM/OM](https://mopar.com/om)

**DOWNLOAD A FREE ELECTRONIC COPY OF
THE MOST UP-TO-DATE OWNER'S MANUAL,
UCONNECT AND WARRANTY BOOKLET**

CANADA



[OWNERS.MOPAR.CA](https://owners.mopar.ca)

[RAMTRUCKS.COM](https://ramtrucks.com) (U.S.) [RAMTRUCK.CA](https://ramtruck.ca) (CANADA)

©2020 FCA US LLC. All Rights Reserved. Tous droits réservés. Ram is a registered trademark of FCA US LLC.

Ram est une marque déposée de FCA US LLC. App Store is a registered trademark of Apple Inc. Google Play Store is a registered trademark of Google.

20_DS_QRG_EN_USC
SECOND EDITION