

RAM

RAM TRUCK
POLICE

2012

OWNER'S MANUAL
SUPPLEMENT

VEHICLES SOLD IN CANADA

With respect to any Vehicles Sold in Canada, the name Chrysler Group LLC shall be deemed to be deleted and the name Chrysler Canada Inc. used in substitution therefore.

DRIVING AND ALCOHOL

Drunken driving is one of the most frequent causes of accidents.

Your driving ability can be seriously impaired with blood alcohol levels far below the legal minimum. If you are drinking, don't drive. Ride with a designated non-drinking driver, call a cab, a friend, or use public transportation.

WARNING!

Driving after drinking can lead to an accident. Your perceptions are less sharp, your reflexes are slower, and your judgment is impaired when you have been drinking. Never drink and then drive.

This manual illustrates and describes the operation of features and equipment that are either standard or optional on this vehicle. This manual may also include a description of features and equipment that are no longer available or were not ordered on this vehicle. Please disregard any features and equipment described in this manual that are not on this vehicle.

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INTRODUCTION

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INTRODUCTION

This booklet is a supplement to the Owner's Manual prepared with the assistance of service and engineering specialists, and is intended to aid the operators of police or fleet vehicles (used in severe duty, high-mileage operations) in understanding the operation and required maintenance procedures for such vehicles. It covers maintenance procedures for vehicles equipped with heavy-duty packages. However, other vehicles operated under the conditions listed below are also considered "severe service" vehicles, and should be serviced and maintained as prescribed in this booklet. You are urged to read this publication and the Owner's Manual carefully.

Refer to the Police Upfitter's Guide provided with your vehicle, prior to the addition of any aftermarket equipment.

Following the instructions and recommendations provided herein, will help assure safe and reliable operation of your vehicle. After you have read the booklet, it should be stored in the vehicle for convenient reference and remain with the vehicle when sold.

THINGS TO KNOW BEFORE STARTING YOUR VEHICLE

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MODIFIED REAR DOOR – LOCKS, LEVERS, AND WINDOW SWITCHES — IF EQUIPPED

To provide a safer environment for riding in the rear seat, the rear doors of your vehicle have the Protection Door Lock system.



Protection Door Lock Location

To use the system, open each rear door, use a flat blade screwdriver (or emergency key) and rotate the dial to engage and disengage the Protection locks. When the system on a door is engaged, that door can only be opened by using the outside door handle even if the inside door lock is in the unlocked position.



Lock Control

WARNING!

Avoid trapping anyone in a vehicle in a collision. Remember that the rear doors can only be opened from the outside when the Protection locks are engaged.

UNDERSTANDING THE FEATURES OF YOUR VEHICLE

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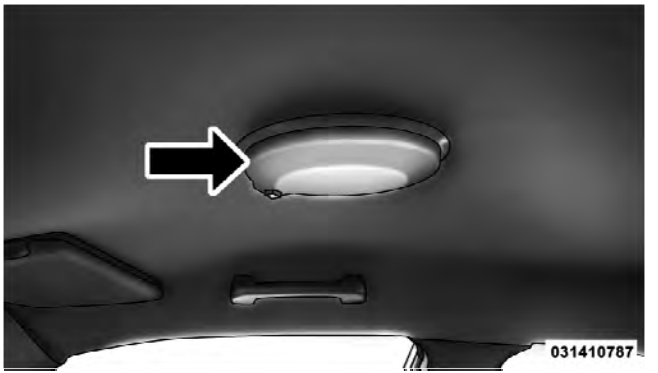
LIGHTS

Dome Light — If Equipped

The police dome light has three positions. Position one is used for white light, and position two is used for red LED light. Always remember to return the dome light switch to the OFF (center) position when finished using to prevent discharging the vehicle battery.



Dome Light

UNDERSTANDING YOUR INSTRUMENT PANEL

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INSTRUMENT CLUSTER DESCRIPTION

Hour Meter

The trip odometer/reset button is located on the left side below the speedometer. With the ignition switch turned to the RUN position and the engine OFF, push the trip odometer/reset button repeatedly until the odometer reading is displayed. From the odometer position, press and hold the reset button for ten seconds and the odometer will display the following:

- the engine hour timer will show 15 seconds each of Total Engine Hours “Eh” and Idle Hours “Ih”
- the odometer display will return to normal after 30 seconds.

MAINTAINING YOUR VEHICLE

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MAINTENANCE PROCEDURES

Police and fleet vehicles are equipped with heavy-duty parts that are designed specifically for the varying demands and unique requirements under which they are operated. This booklet illustrates and describes the operation of unique features and equipment that are either standard or optional on this vehicle. A description of features and equipment no longer available, or not ordered on this vehicle, may also be included. Please disregard any features and equipment described in this manual that is not on this vehicle.

Failure to maintain your vehicle properly may reduce vehicle performance and operational capabilities, adversely affect the safety of you and your passengers, as well as restrict your warranty coverage. Refer to the "Maintenance Schedule" in the Owner's Manual for the proper maintenance intervals.

The manufacturer reserves the right to make changes in design and specifications, and/or make additions to or improvements to its products, without imposing any obligation upon itself to install them on products previously manufactured.

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MAINTENANCE SCHEDULE

The Scheduled Maintenance services listed in this manual must be done at the times or mileages specified to protect your vehicle warranty and ensure the best vehicle performance and reliability. More frequent maintenance may be needed for vehicles in severe operating conditions, such as dusty areas and very short trip driving. Inspection and service should also be done anytime a malfunction is suspected.

Required Maintenance Intervals

Refer to the Maintenance Schedule in the Owner's Manual for the rest of the required maintenance intervals.

104,000 Miles (169,000 km) or 78 Months Maintenance Service Schedule

❑ Replace the spark plugs (5.7L Engine – Special Service Vehicle Only).

Odometer Reading Date

Repair Order # Dealer Code

Signature, Authorized Service Center

WARNING!

- **You can be badly injured working on or around a motor vehicle. Do only service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to a competent mechanic.**
- **Failure to properly inspect and maintain your vehicle could result in a component malfunction and effect vehicle handling and performance. This could cause an accident.**

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INSTALLATION OF RADIO TRANSMITTING EQUIPMENT

Special design considerations are incorporated into this vehicle's electronic system to provide immunity to radio frequency signals. Mobile two-way radios and telephone equipment must be installed properly by trained personnel. The following must be observed during installation.

The positive power connection should be made directly to the battery and fused as close to the battery as possible. The negative power connection should be made to body sheet metal adjacent to the negative battery connection. This connection should not be fused.

Antennas for two-way radios should be mounted on the roof or the rear area of the vehicle. Care should be used in mounting antennas with magnet bases. Magnets may affect the accuracy or operation of the compass on vehicles so equipped.

The antenna cable should be as short as practical and routed away from the vehicle wiring when possible. Use only fully shielded coaxial cable.

Carefully match the antenna and cable to the radio to ensure a low Standing Wave Ratio (SWR).

Mobile radio equipment with output power greater than normal may require special precautions.

All installations should be checked for possible interference between the communications equipment and the vehicle's electronic systems.

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