



Basic Operating Instructions

Cordless Phone

Model No. **KX-TGC200**
KX-TGC202



- Model shown is KX-TGC200.

Thank you for purchasing a Panasonic product.

Please read this basic manual before using the unit and save it for future reference.

Consulte “Guía Rápida Española”, página 27.

For assistance, visit our Web site: <https://shop.panasonic.com/support> for customers in the U.S.A.

Please register your product: <https://shop.panasonic.com/support>



PNQX9329ZA PP0924ZU0

Accessory information

Supplied accessories

No.	Accessory item/Order number	Quantity	
		KX-TGC200	KX-TGC202
①	AC adaptor*1	1	1
②	Telephone line cord*2	1	1
③	Rechargeable batteries*3	2	4
④	Handset cover*4, *5	1	2
⑤	Charger*6	—	1

*1 PNLV226-0P or PNLV226-0R or PNLV226-0X

*2 PNJA1186Z (Black cord), PNJA1193Z (Transparence cord)

*3 Please read the operating instructions for replacement battery information.

*4 The handset cover comes attached to the handset.

*5 PNYNTGCA20BR (Black), PNYNTGCA20SR (White)

*6 PNLC1055ZW (White), PNLC1055ZB (Black)

Note:

- Please read the operating instructions for additional/replacement accessories.

Other information

- Design and specifications are subject to change without notice.
- The illustrations in these instructions may vary slightly from the actual product.

Expanding your phone system

Handset (optional): KX-TGDA20

You can expand your phone system by registering optional handsets (6 max.) to a single base unit.

- Optional handset is a different design from that of the supplied handsets.
- You cannot purchase the supplied handset (KX-TGCA20) separately.



Graphical symbols for use on equipment and their descriptions

Symbol	Explanation	Symbol	Explanation
	Alternating current (A.C.)		Class II equipment (equipment in which protection against electric shock relies on Double Insulation or Reinforced Insulation)
	Direct current (D.C.)		"ON" (power)
	Protective earth		"OFF" (power)
	Protective bonding earth		Stand-by (power)
	Caution, risk caused by visible radiation		"ON"/"OFF" (power; push-push)
	For indoor use only		Caution, risk of electric shock

For your safety

To prevent severe injury and loss of life/property, read this section carefully before using the product to ensure proper and safe operation of your product.

WARNING

Power connection

- Use only the power source marked on the product.
- Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock.
- Completely insert the AC adaptor/power plug into the power outlet. Failure to do so may cause electric shock and/or excessive heat resulting in a fire.
- Regularly remove any dust, etc. from the AC adaptor/power plug by pulling it from the power outlet, then wiping with a dry cloth. Accumulated dust may cause an insulation defect from moisture, etc. resulting in a fire.
- Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped emitting and contact us at <https://shop.panasonic.com/support>

- Unplug from power outlets and never touch the inside of the product if its casing has been broken open.
- Never touch the plug with wet hands. Danger of electric shock exists.

Installation

- To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture.
- Do not place or use this product near automatically controlled devices such as automatic doors and fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Do not allow the AC adaptor or telephone line cord to be excessively pulled, bent or placed under heavy objects.
- Do not place the handset on the base unit when battery cover is removed.

Operating safeguards

- Unplug the product from power outlets before cleaning. Do not use liquid or aerosol cleaners.
- Do not disassemble the product.
- Do not spill liquids (detergents, cleansers, etc.) onto the telephone line cord plug, or allow it to become wet at all. This may cause a fire. If

the telephone line cord plug becomes wet, immediately pull it from the telephone wall jack, and do not use.

Medical

- Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 1.92 GHz to 1.93 GHz, and the RF transmission power is 115 mW (max.).)
- Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

CAUTION

Installation and location

- Never install telephone wiring during an electrical storm.
- Never install telephone line jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been

disconnected at the network interface.

- Use caution when installing or modifying telephone lines.
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.
- The product is only use for mounting at heights ≤ 2 m (6.6 ft.).

Note:

- This height is not guaranteed for product reliability.
- To prevent serious injuries due to the product unexpectedly falling, the product must be installed at a height of 1.5 m (4.9 ft.) or lower.
- This product is unable to make calls when:
 - the handset batteries need recharging or have failed.
 - there is a power failure.

Battery

- We recommend using the batteries noted in the operating instructions.
- Do not mix old and new batteries.
- Do not open or mutilate the batteries. Released electrolyte from the batteries is corrosive and may cause burns or injury to the eyes or skin. The electrolyte is toxic and may be harmful if swallowed.
- Exercise care when handling the batteries. Do not allow conductive

Important Information

materials such as rings, bracelets, or keys to touch the batteries, otherwise a short circuit may cause the batteries and/or the conductive material to overheat and cause burns.

- Charge the batteries provided with or identified for use with this product only, in accordance with the instructions and limitations specified in this manual.
- Only use a compatible base unit (or charger) to charge the batteries. Do not tamper with the base unit (or charger). Failure to follow these instructions may cause the batteries to swell or explode.
- Avoid the use in the following conditions
 - High or low extreme temperatures during use, storage or transportation.
 - Replacement of a battery with an incorrect type that can defeat a safeguard.
 - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
 - Extremely high temperature and/or extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.

Attention:



A nickel metal hydride battery that is recyclable powers the product you have purchased.

Please call 1-800-8-BATTERY (1-800-822-8837) for information on how to recycle this battery.

Important safety instructions

When using your product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Do not use this product near water for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.

4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

For best performance

Base unit location/avoiding noise

The base unit and other compatible Panasonic units use radio waves to communicate with each other.

- For maximum coverage and noise-free communications, place your base unit:
 - at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.
 - away from electronic appliances such as TVs, radios, personal computers, wireless devices, or other phones.
 - facing away from radio frequency transmitters, such as external antennas of mobile phone cell stations. (Avoid putting the base unit on a bay window or near a window.)
- Coverage and voice quality depends on the local environmental conditions.

- If the reception for a base unit location is not satisfactory, move the base unit to another location for better reception.

Environment

- Keep the product away from electrical noise generating devices, such as fluorescent lamps and motors.
- The product should be kept free from excessive smoke, dust, high temperature, and vibration.
- The product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long period of time, unplug the product from the power outlet.
- The product should be kept away from heat sources such as heaters, kitchen stoves, etc. It should not be placed in rooms where the temperature is less than 0 °C (32 °F) or greater than 40 °C (104 °F). Damp basements should also be avoided.
- The maximum calling distance may be shortened when the product is used in the following places: Near obstacles such as hills, tunnels, underground, near metal objects such as wire fences, etc.
- Operating the product near electrical appliances may cause

Important Information

interference. Move away from the electrical appliances.

Routine care

- **Wipe the outer surface of the product with a soft moist cloth.**
- Do not use benzine, thinner, or any abrasive powder.

Other information

- The applied nameplate is located at the bottom or rear of the product.

 **CAUTION:** Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Notice for product disposal, transfer, or return

- This product can store your private/confidential information. To protect your privacy/confidentiality, we recommend that you erase information such as phonebook or caller list entries from the memory before you dispose of, transfer, or return the product.
- To dispose of your product, please recycle in accordance with local environmental regulations. For further recycling information please visit <https://shop.panasonic.com/recycle>

Notice

- This product is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
- Cet appareil est conçu pour être utilisé aux États-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
- Este producto está diseñado para usarse en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
- 本產品專為美國使用而設。若在其他國家銷售或使用，可能會違反當地法例。
- この製品は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

Compliance with TIA-1083 standard

Telephone handsets identified with this logo have reduced noise and interference when used with T-Coil equipped hearing aids and cochlear implants.



Specifications

- **Frequency range:**
1.92 GHz to 1.93 GHz
- **RF transmission power:**
115 mW (max.)
- **Power source:**
120 V AC, 60 Hz
- **Power consumption:**
Base unit:
Standby: 0.6 W
Maximum: 3.2 W
Charger:
Standby: 0.1 W
Maximum: 1.8 W
- **Operating conditions:**
0 °C – 40 °C (32 °F – 104 °F), 20 %
– 80 % relative air humidity (dry)

Setting up

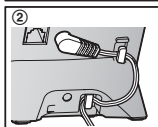
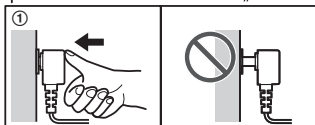
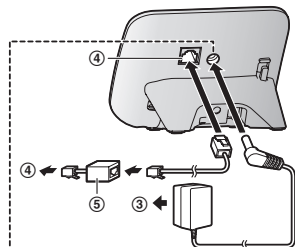
Connections

■ Base unit

- ① Connect the AC adaptor to the unit by pressing the plug firmly.
- ② Fasten the cord by hooking it.
- ③ Connect the AC adaptor to the power outlet.
- ④ Connect the telephone line cord to the unit, then to the single-line telephone jack (RJ11C) until you hear a click.
- ⑤ A DSL/ADSL filter (not supplied) is required if you have a DSL/ADSL service.

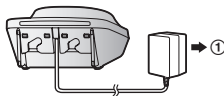
Note:

- Use only the supplied Panasonic AC adaptor PNLV226.



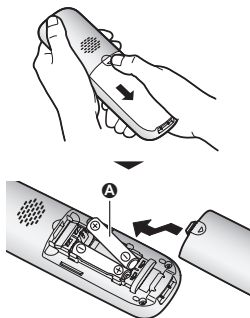
■ Charger

- ① Connect the AC adaptor to the power outlet.



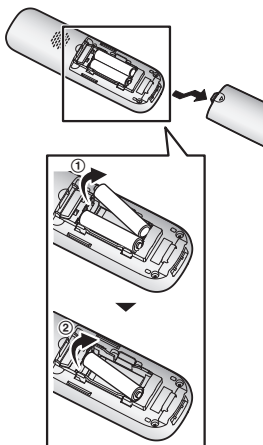
Battery installation

- USE ONLY rechargeable Ni-MH batteries AAA (R03) size (A).
- Do NOT use Alkaline/Manganese/ Ni-Cd batteries.
- Confirm correct polarities ($\oplus$, $\ominus$).



- Follow the directions on the display to set up the unit.

Removing the battery



Getting Started

Battery charging

Charge for about 7 hours.

- Confirm “**Charging**” is displayed (A).
- When the batteries are fully charged, “**Fully charged**” is displayed.

Ni-MH battery performance (supplied batteries)

Operation	Operating time
In continuous use	10 hours max.*1
Not in use (standby)	6 days max.*1

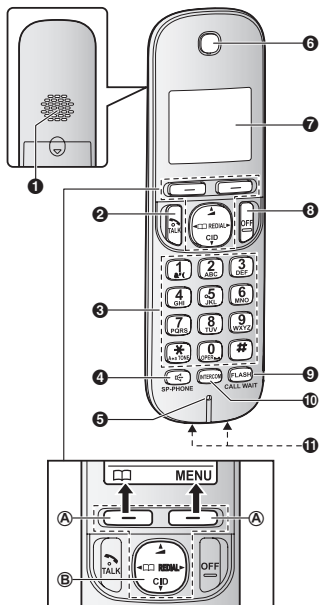
*1 If eco mode is on.

Note:

- Actual battery performance depends on usage and ambient environment.

Controls

Handset



- 1 Speaker
- 2 **[TALK]** (TALK)
- 3 Dial keypad (**[TONE]**: TONE)
- 4 **[SP-PHONE]** (SP-PHONE: Speakerphone)
- 5 Microphone
- 6 Receiver
- 7 Display

- 8 [OFF]
- 9 [FLASH][CALL WAIT]
- 10 [INTERCOM]
- 11 Charge contacts

■ Control type

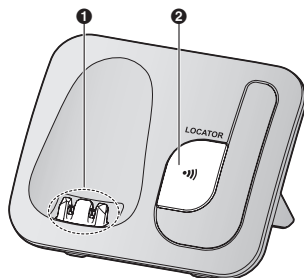
Ⓐ Soft keys

The handset features 2 soft keys. By pressing a soft key, you can select the feature shown directly above it on the display.

Ⓑ Navigator key

- [▲], [▼], [◀], or [▶]: Scroll through various lists and items.
- ◀ (Volume: [▲] or [▼]): Adjust the receiver or speaker volume while talking.
- [◀] : View the phonebook entry.
- [▶] REDIAL: View the redial list.
- [▼] CID (Caller ID): View the caller list.

Base unit



1 Charge contacts

2 /LOCATOR

- You can locate a misplaced handset by pressing [LOCATOR].

Language settings

Display language

- 1 [MENU]#110
- 2 : Select the desired setting.
→ [SAVE] → [OFF]

Date and time

- 1 [MENU]#101
- 2 Enter the current month, date, and year by selecting 2 digits for each.
Example: July 15, 2024
- 3 [OK]
- 4 Enter the current hour and minute (12-hour clock format) by selecting 2 digits for each.
Example: 9:30
- 5 : Select "AM" or "PM".
- 6 [SAVE] → [OFF]

Note:

- When English is selected as the display language, 12-hour clock format is used. When Spanish is

Getting Started

selected, 24-hour clock format is used.

Making calls

- 1 Lift the handset and dial the phone number.
 - To correct a digit, press **[CLEAR]**.
- 2 Press **[📞]** to make the call.
 - To make the call using the speakerphone, press **[📞]**.
- 3 When you finish talking, press **[OFF]** or place the handset on the base unit or charger.

Making a call using the redial list

- 1 **[▶] REDIAL**
- 2 **[↕]**: Select the desired phone number. → **[📞]**

Answering calls

- 1 Lift the handset and press **[📞]** or **[📞]** when the unit rings.
- 2 When you finish talking, press **[OFF]** or place the handset on the base unit or charger.

Adjusting the handset ringer volume

Press **[▲]** or **[▼]** repeatedly to select the desired volume while ringing.

Call block

This feature allows the unit to reject calls when:

- the unit receives a call from a phone number stored in the call block list as unwanted
- the unit receives a call without phone number

If the caller's phone number matches an entry in the call block list, the unit emits no sound to the caller, and disconnects the call. (Caller ID subscribers only)

Storing unwanted callers

- 1 **[MENU]#217**
- 2 **[MENU] → [↕]: "Add" → [SELECT]**
- 3 Enter the phone number (24 digits max.).
 - To erase a digit, press **[CLEAR]**.
- 4 **[SAVE] → [OFF]**

Blocking incoming calls that have no phone number

- 1 **[MENU]#240**
- 2 **[↕]**: Select the desired setting.
→ **[SAVE] → [OFF]**

Unblocking all call block numbers

- 1 **[MENU]** **[#]** **[2]** **[1]** **[7]**
- 2 **[↕]**: Select the desired entry.
 - To exit, press **[OFF]**.
- 3 **[ERASE]** → **[↕]**: “Yes” → **[SELECT]** → **[OFF]**

Note:

- When viewing, “Block w/o num” is displayed if the blocking incoming calls without phone number feature is turned on. To turn the feature off: **[ERASE]** → **[▼]** → **[SAVE]** → **[OFF]**

Phonebook

You can add 50 names (16 characters max.) and phone numbers (24 digits max.) to the phonebook, and assign each phonebook entry to the desired group.

Important:

- All entries can be shared by any registered handset.

Adding phonebook entries

- 1 **[📖]** or **[◀] 📖** → **[MENU]**
- 2 **[↕]**: “Add new entry” → **[SELECT]**
- 3 Enter the party's name. → **[OK]**

- 4 Enter the party's phone number. → **[OK]**
- 5 **[↕]**: Select the desired group. → **[SELECT]** 2 times → **[OFF]**

Finding and calling from a phonebook entry

- 1 **[📖]** or **[◀] 📖**
- 2 **[↕]**: Select the desired entry. → **[📞]**

Using Caller ID service

Important:

- This unit is Caller ID compatible. To use Caller ID features, you must subscribe to a Caller ID service. Contact your phone service provider for details.

Caller ID features

When an outside call is being received, the caller information is displayed.

Caller information for the last 50 callers is logged in the caller list from the most recent call to the oldest.

Missed calls

If a call is not answered, the unit treats it as a missed call. The display shows “Missed call”.

Note:

- Even when there are unviewed missed calls, “**Missed call**” disappears from the standby display if the following operation is performed by one of the units:
 - A handset is replaced on the base unit or charger.
 - Pressing **[OFF]** on a handset.

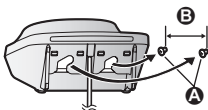
Viewing the caller list and calling back

- 1 **[▼]** CID
- 2 Press **[▼]** to search from the most recent call, or **[▲]** to search from the oldest call.
- 3 To call back, press **[↶]**.
To exit, press **[OFF]**.

Wall mounting (Charger only)

Drive the screws (**A**) (not supplied) into the wall.

B 27.2 mm (1 1/16 inches)



Note:

- Make sure that the wall and the fixing method are strong enough to support the weight of the unit.

Frequently asked questions

If you still have difficulties after following the instructions in this section, disconnect the base unit's AC adaptor, then reconnect the base unit's AC adaptor. Remove the batteries from the handset, and then insert them into the handset again.

Question	Cause/solution
Why is  displayed?	• The handset is too far from the base unit. Move closer. • The base unit's AC adaptor is not properly connected. Reconnect AC adaptor to the base unit. • The handset is not registered to the base unit. Register it. 1 Handset: [MENU] # 1 3 0 2 Base unit: Press and hold [LOCATOR] for about 5 seconds. • If all registered handsets start ringing, press [LOCATOR] again to stop, then repeat this step. 3 Handset: Press [OK], then wait until a long beep sounds.
Base no power or No link. Re-connect base AC adaptor. is displayed. How do I remove this message from the display?	• Confirm the base unit's AC adaptor is connected to the unit and the power outlet correctly. • The handset has lost communication with the base unit. Move closer to the base unit and try again. • Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. • The handset's registration may have been canceled. Re-register the handset.

Useful Information

Question	Cause/solution
Time on the unit has shifted.	● The unit automatically adjusts the date and time each time caller information including date and time is received (Caller ID subscribers only). To adjust the time, wait for an incoming call. ● Incorrect time information from incoming Caller ID changes the time. Set the time adjustment to “Manual” (this will turn automatic adjust off). Handset: 1. [MENU]#226 2. [↕]: Select the desired setting. → [SAVE] → [OFF]
How can I increase the handset volume level?	● Press the volume key [▲] repeatedly while talking.
The handset does not ring, or the volume is low.	● The ringer volume is turned off. While the handset is ringing for an incoming call, press [▲] or [▼] repeatedly to select the desired volume. You can also program the volume before a call comes in. To adjust the ringer volume on the handset or base unit (if it has a keypad and menu button), perform the following programming: 1 [MENU]#160 2 [↕]: Select the desired setting. → [SAVE] → [OFF] ● To turn the ringer off, press [▼] until “off” is displayed. ● Silent mode is turned on. Turn it off. Press [MENU]#238 to select the desired setting.

Question	Cause/solution
Can I add another accessory handset to my base unit?	● Yes, you can add up to 6 handsets (including the handset(s) sold with your base unit) to a single base unit. ● To purchase additional accessory handset(s) (KX-TGDA20), please visit: https://shop.panasonic.com/support
Can I keep the batteries charging all the time?	● You can leave the handset on the base unit or charger anytime. This will not harm the batteries.
How can I answer a call waiting call (2nd call)?	● Press [CALL WAIT] when you hear the call waiting tone.
How to remove/unblock a number from the blocked calls list.	● To remove blocked numbers from the telephones' blocked number list you need to access the programming menu for Call Block. The programming steps vary by model. Please refer to the following URL and select the telephone model you have: https://help.na.panasonic.com/answers/how-to-remove-unblock-a-number-from-the-blocked-calls-list
I want to setup the voice mail service or help accessing messages.	● Voice mail service (provided by phone service provider) can record calls when you are on another call. ● Your phone service provider should provide you with an access number and password to retrieve your voice mail messages.

Useful Information

Question	Cause/solution
"New Voice Mail" is shown and interrupted or busy dial tone is heard after pressing [📞]. How do I clear the voice mail notice and busy dial tone?	● Your phone service provider's voice mail service has recorded a message for you. Typically you can clear the voice mail notice and busy (stutter) dial tone by listening to the message. To listen to the voice mail message, dial the voice mail access number provided by your phone service provider, and follow the voice instructions. Depending on your phone service provider, you may need to remove all messages from your voice mailbox to clear the notification. ● You can remove this notification manually by pressing and holding [#] until the unit beeps.
Sound issues: Static noise, muffled voice, sound cuts in and out, calls get disconnected, poor sound quality.	● Try these solutions in following order until your issue is resolved. 1 Before you begin, move your telephone (base unit and handsets) away from other electronics devices such as radios, intercoms, room monitors, microwave, televisions, etc. Try installing your phone as far away as possible from these types of electronic devices. 2 Use the telephone cord and AC adapter provided with the unit and do not use the old telephone cords. Worn-out cords can create static during your phone calls, creating interference when trying to get work done. Replacing the cord could help you fix the crackling noise on the line. 3 If your telephone shares a power outlet (power strip) with other devices, try moving the telephone to another location or connect to a wall single power outlet.

Question	Cause/solution
	4 The DSL (Digital Subscriber Line) signal can cause static/noise if DSL filters (not supplied) are not plugged into EVERY phone jack that has a phone line attached. DSL filters block the high frequency DSL signals from being transmitted to the telephone. For most installation plug the telephone line into the DSL filter (not supplied) and the DSL line into the telephone wall jack. 5 Reconnect the telephone line to the base and telephone wall jack. Unplug the telephone line from the base and telephone wall jack. Wait for 5-10 minutes. Plug the telephone line back into the base and telephone wall jack. 6 Unplug the phone from the wall jack. Plug the phone to a different phone jack in the home and check to see if you have the same issue. If yes, you might have a line problem. You can either confirm testing this phone at different location (Example: Neighbors or relatives place) or contact your telephone service provider. 7 Clean your telephone base and handset. - Unplug your telephone from the power outlet and telephone line cord. - Clean the charge contacts of the handset, base unit, and charger using a damp cloth to remove any dirt, dust, or debris. - Clean the speaker and microphone part of the handset using a damp cloth to remove any dirt, dust, or debris. - Plug your telephone back into the power outlet and telephone line cord.

FCC and other information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:ACJ-----.

If requested, this number must be provided to the telephone company.

- Registration No. (found on the bottom of the unit)
- Ringer Equivalence No. (REN) 0.1B

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with the product. It is designed to be connected to a compatible modular jack that is also compliant.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for the product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be

advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact a Factory Service Center or other Authorized Servicer. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment is hearing aid compatible as defined by the FCC in 47 CFR Section 68.316.

When you hold the phone to your ear, noise might be heard in your Hearing Aid. Some Hearing Aids are not adequately shielded from external RF (radio frequency) energy. If noise occurs, use an optional headset accessory or the speakerphone option (if applicable) when using this phone. Consult with your audiologist or Hearing Aid

manufacturer about the availability of Hearing Aids which provide adequate shielding to RF energy commonly emitted by digital devices.

WHEN PROGRAMMING EMERGENCY NUMBERS AND/OR MAKING TEST CALLS TO EMERGENCY NUMBERS:

- 1) Remain on the line and briefly explain to the dispatcher the reason for the call.
- 2) Perform such activities in the off-peak hours, such as early morning or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

CAUTION:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce or eliminate interference.

FCC RF Exposure Warning:

- This product complies with FCC radiation exposure limits set forth for an uncontrolled environment.
- To comply with FCC RF exposure requirements, the base unit must be installed and operated 20 cm (8 inches) or more between the product and all person's body.
- This product may not be collocated or operated in conjunction with any other antenna or transmitter.
- For body-worn operation, the handset must be used only with a non-metallic accessory. Use of other accessories may not ensure compliance with FCC RF exposure requirements.

Notice:

- FCC ID can be found inside the battery compartment or on the bottom of the units.

Customer services

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For Product Information, Operating Assistance,
Parts, Owner's Manuals, Dealer and Service info
go to <https://shop.panasonic.com/support>

For the hearing or speech impaired TTY: 1- 877-833-8855

As of March 2023

Limited Warranty (ONLY FOR U.S.A.)

Panasonic Products Limited Warranty

Limited Warranty Coverage (For USA Only)

If your product does not work properly because of a defect in materials or workmanship, Panasonic Corporation of North America (referred to as "the warrantor") will, for the length of the period indicated on the chart below, which starts with the date of original purchase ("warranty period"), at its option either (a) repair your product with new or refurbished parts, (b) replace it with a new or a refurbished equivalent value product, or (c) refund your purchase price. The decision to repair, replace or refund will be made by the warrantor.

Product or Part Name	Parts	Labor
Telephone	One (1) Year	One (1) Year

During the "Labor" warranty period there will be no charge for labor. During the "Parts" warranty period, there will be no charge for parts. This Limited Warranty excludes both parts and labor for non-rechargeable batteries, antennas, and cosmetic parts (cabinet). This warranty only applies to products purchased and serviced in the United States. This warranty is extended only to the original purchaser of a new product which was not sold "as is".

Mail-In Service--Online Repair Request

Online Repair Request

To submit a new repair request and for quick repair status visit our Web Site at <https://shop.panasonic.com/support>

When shipping the unit, carefully pack, include all supplied accessories listed in the Owner's Manual, and send it prepaid, adequately insured and packed well in a carton box. When shipping Lithium Ion batteries please visit our Web Site at <https://shop.panasonic.com/support> as Panasonic is committed to providing the most up to date information. Include a letter detailing the complaint, a return address and provide a daytime phone number where you can be reached. A valid registered receipt is required under the Limited Warranty.

IF REPAIR IS NEEDED DURING THE WARRANTY PERIOD, THE PURCHASER WILL BE REQUIRED TO FURNISH A SALES RECEIPT/PROOF OF PURCHASE INDICATING DATE OF PURCHASE, AMOUNT PAID AND PLACE OF PURCHASE. CUSTOMER WILL BE CHARGED FOR THE REPAIR OF ANY UNIT RECEIVED WITHOUT SUCH PROOF OF PURCHASE.

Limited Warranty Limits and Exclusions

This warranty **ONLY COVERS** failures due to defects in materials or workmanship, and **DOES NOT COVER** normal wear and tear or cosmetic damage. The warranty **ALSO DOES NOT COVER** damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Factory Service Center or other Authorized Servicer, or damage that is attributable to acts of God.

THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE".

THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY.

(As examples, this excludes damages for lost time, travel to and from the servicer, loss of or damage to media or images, data or other memory or recorded content. The items listed are not exclusive, but for illustration only.)

ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the warranty period, you may contact your dealer or Service Center. If the problem is not handled to your satisfaction, then write to:

Panasonic Corporation of North America
Consumer Affairs Department
Two Riverfront Plaza
Newark NJ 07102-5490

PARTS AND SERVICE, WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY, ARE YOUR RESPONSIBILITY.

Product registration is not mandatory. Failure to complete the form does not affect the consumer's warranty rights.

As of March 2023

Guía Rápida Española

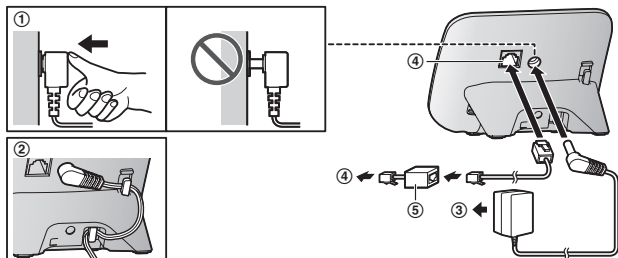
Conexiones

Unidad base

- ① Conecte el adaptador de corriente alterna a la unidad presionándolo firmemente.
- ② Enganche el cable para fijarlo.
- ③ Conecte el adaptador de corriente alterna a la toma de corriente.
- ④ Conecte el cable de la línea telefónica a la unidad, y después a la toma telefónica de una sola línea (RJ11C) hasta que escuche un clic.
- ⑤ Se requiere un filtro DSL/ADSL (no incluido) si tiene este tipo de servicio.

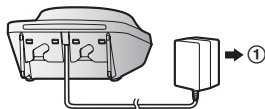
Nota:

- Use solo el adaptador de corriente alterna Panasonic PNLV226 que se suministra.



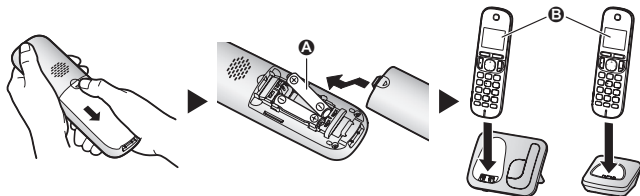
Cargador

- ① Conecte el adaptador de corriente alterna a la toma de corriente.



Instalación y carga de la batería

Cargue aproximadamente durante 7 horas.



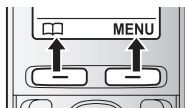
Nota:

- UTILICE SOLO baterías recargables de Ni-MH tamaño AAA (R03) (A).
- NO utilice baterías Alcalinas, de Manganeseo o de Ni-Cd.
- Confirme que las polaridades estén correctas (+, -).
- Cambie el idioma de la pantalla.
- Confirme que aparezca "Cargando" (B).

Sugerencias de operación

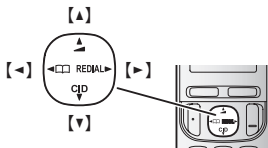
Teclas de función

Al oprimir una tecla de función, puede seleccionar la función que aparece directamente encima de ella en la pantalla. Preste atención a la pantalla para ver qué funciones están asignadas a las teclas de función durante la operación.



Tecla navegadora

- [▲], [▼], [◀] o [▶]: Navegue por diversas listas y elementos.
- [VOLUMEN] (Volumen: [▲] o [▼]): Ajuste el volumen del receptor o el altavoz mientras habla.
- [◀] [☐]: Vea la entrada del directorio telefónico.
- [▼] CID (identificador de llamadas): Vea la lista de personas que llamaron.
- [▶] REDIAL (Remarcación): Vea la lista de remarcación.



Cambio de idiomas (Auricular) (predeterminado: “English”)

Cuando instale las baterías por primera vez, es posible que aparezca “**Date and time Press SELECT**”. Oprima **[OFF]** para salir.

Idioma de la pantalla

[MENU] [#][1][1][0] → [↕]: “Español” → [GUARDA] → [OFF]

Fecha y hora (Auricular)

1 [MENU] [#][1][0][1]

2 Introduzca el día, mes y año actuales. → **[OK]**

3 Introduzca la hora y minuto actuales (formato de reloj de 24 horas).

4 [GUARDA] → [OFF]

Operaciones básicas

Cómo hacer y contestar llamadas

Para hacer llamadas	Marque el número telefónico. → [📞]/[📞]
Para contestar llamadas	[📞]/[📞]
Para colgar	[OFF]
Para ajustar el volumen del receptor o del altavoz	Oprima [▲] o [▼] repetidamente mientras habla.
Cómo hacer una llamada usando la lista de remarcación	[▶] REDIAL → [↕]: Seleccione el número telefónico deseado. → [📞]
Para ajustar el volumen del timbre del auricular	Oprima [▲] o [▼] repetidamente para seleccionar el volumen deseado mientras timbra.

Operaciones básicas

Directorio telefónico

Para añadir entradas	1 o → [MENU] 2 : “Agregar Ent. Nueva” → [SELEC.] 3 Introduzca el nombre de la persona (máx. 16 caracteres). → [OK] 4 Introduzca el número telefónico de la persona (máx. 24 dígitos). → [OK] 5 : Seleccione el grupo deseado. → [SELEC.] 2 veces → [OFF]
Para hacer llamadas	1 o 2 : Seleccione la entrada deseada. →

Preguntas frecuentes

Pregunta	Causa y solución
¿Por qué aparece ?	• El auricular está demasiado lejos de la unidad base. Acérquelo. • El adaptador para corriente de la unidad base no está conectado correctamente. Conecte de nuevo el adaptador para corriente a la unidad base. • El auricular no está registrado en la unidad base. Regístrelo. 1 Auricular: [MENU] 1 3 0 2 Unidad base: Oprima y mantenga oprimido [LOCATOR] durante aproximadamente 5 segundos. 3 Auricular: Oprima [OK], y después espere hasta que suene un pitido largo.
¿Cómo se incrementa el nivel de volumen del auricular?	• Oprima la tecla de navegación repetidamente mientras habla.
¿Por qué hay ruido o se corta la conversación?	• Trate de reubicar la unidad base de forma que se minimice la distancia al auricular. • Si ocurre el mismo problema aunque el auricular se encuentre enseguida de la unidad base, visite https://shop.panasonic.com/support

Preguntas frecuentes

Pregunta	Causa y solución
¿Es posible añadir otro auricular accesorio a mi unidad base?	● Sí, puede añadir hasta 6 auriculares (incluyendo los que se venden con su unidad base) a una sola unidad base. ● Para adquirir auriculares accesorios adicionales (KX-TGDA20), visite: https://shop.panasonic.com/support Los usuarios TTY (usuarios con impedimentos auditivos o del habla) pueden llamar al 1-877-833-8855.
¿Es posible mantener cargando las baterías todo el tiempo?	● Puede dejar el auricular en la unidad base o el cargador en cualquier momento. Esto no daña las baterías.
¿Cómo se contestan las llamadas en espera (2ª llamada)?	● Oprima [CALL WAIT] cuando escuche el tono de llamada en espera.

IMPORTANT!

If your product is not working properly. . .

- ① **Reconnect AC adaptor to the base unit.**
- ② **Check if telephone line cord is connected.**
- ③ **Use rechargeable Ni-MH batteries.**
(Alkaline/Manganese/Ni-Cd batteries CANNOT be used.)
- ④ Read **troubleshooting** page in the base unit's
Operating Instructions.



Visit our Web site: <https://shop.panasonic.com/support>

- **FAQ and troubleshooting hints are available.**

For your future reference

We recommend keeping a record of the following information to assist with any repair under warranty.

Serial No.	Date of purchase
(found on the bottom of the base unit)	
Name and address of dealer	
Attach your purchase receipt here.	

For detailed information about the features of your phone system, refer to the operating instructions, which is available by visiting the support page for this product at the address below.



<https://shop.panasonic.com/support>

Panasonic Corporation of North America
Two Riverfront Plaza, Newark, NJ 07102-5490