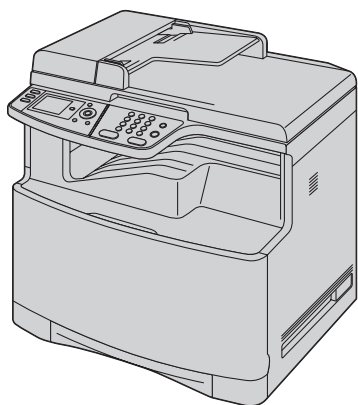




Panasonic®

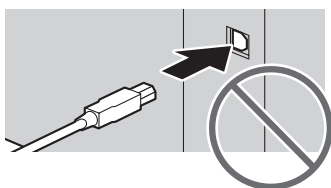
Quick Reference Guide

Color Laser Multi-Function Printer

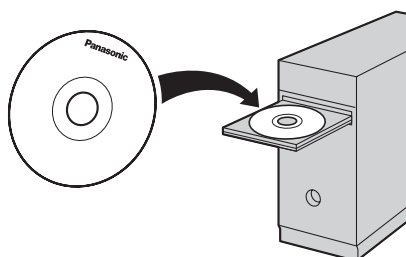
Model No. **KX-MC6040**

Do NOT connect the unit to a computer with the USB cable until prompted by the Multi-Function Station (CD-ROM).

1



2



This Quick Reference Guide provides safety instructions and a basic description of the unit's functions. An illustrated leaflet provides instructions for easy installation. Please read before using the unit and save for future reference.

The supplied Setup CD-ROM provides the Operating Instructions in PDF format with a detailed description on how to use the unit. Adobe® Reader® is required to view them.

For support:

(for customers in the U.S.A. or Puerto Rico)

— VISIT

www.panasonic.com/help

— E-MAIL

www.panasonic.com/contactinfo

— PHONE CALL

1-800-211-PANA (7262)

- This unit is compatible with Caller ID. You must subscribe to the appropriate service offered by your service provider/telephone company.

Thank you for purchasing a Panasonic Multi-Function Printer.

User record (for your future reference)

Date of purchase

Serial number (found on the rear of the unit)

Dealer's name and address

Dealer's telephone number

Attach your sales receipt here.

You can select English or Spanish for the language.

The display and reports will be in the selected language. The default setting is English. If you want to change the setting, see following:

1. **[Menu] → [⌂][1][1][0]**
2. Press **[1]** or **[2]** to select the desired language. → **[Set] → [Menu]**
[1] "English" (default): English is used.
[2] "Spanish": Spanish is used.

Caution:

- This product contains a CR Coin Cell Lithium Battery which contains Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate
- The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. (The telephone number provided may not be a 900 number or any other number for which charges exceed local or long-distance transmission charges.)

In order to program this information into your fax machine, you should complete the instructions from page 12.

Notice for product disposal, transfer, or return:

- This product can store your private/confidential information. To protect your privacy/confidentiality, we recommend that you erase the information such as phonebook (or caller information) from the memory before you dispose of, transfer or return the product.

Environment:

- Panasonic's strategic direction incorporates concern for the environment into all aspects of the product life cycle, from product development to energy saving designs; from greater product reusability to waste-conscious packaging practices.

For U.S.A. only: Please visit www.panasonic.com/environmental for more information.

ENERGY STAR:

- As an ENERGY STAR® Partner, Panasonic has determined that this product meets the ENERGY STAR guidelines for energy efficiency. ENERGY STAR is a U.S. registered mark.



Trademarks:

- Windows and Windows Vista are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
- Adobe and Reader are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.
- All other trademarks identified herein are the property of their respective owners.

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For your safety

To prevent severe injury and loss of life/property, read this section carefully before using the unit to ensure proper and safe operation of your unit.

- The following symbols are used to classify and describe the level of hazard and injury caused when the denotation is disregarded and improper use is performed.

WARNING

Denotes a potential hazard that could result in serious injury or death.

CAUTION

Denotes hazards that could result in minor injury or damage to the unit.

- The following symbols are used to classify and describe the type of instructions to be observed.



This type of symbol is used to alert users to a specific operating procedure that must be performed carefully.



This type of symbol is used to alert users to a specific operating procedure that must not be performed.



This type of symbol is used to alert users to a specific operating procedure that must be emphasized in order to operate the unit safely.



WARNING

Power and ground connection



Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.



For safety purposes this unit is equipped with a grounded plug. If you do not have this type of outlet, please have one installed. Do not defeat this safety feature by tampering with the plug.



Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.



Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock.



Completely insert the AC adaptor/power plug into the power outlet. Failure to do so may cause electric shock and/or excessive heat resulting in a fire.



Regularly remove any dust, etc. from the AC adaptor/power plug by pulling it from the power outlet, then wiping with a dry cloth. Accumulated dust may cause an insulation defect from moisture, etc. resulting in a fire.



Unplug this unit from power outlets if it emits smoke, an abnormal smell or makes unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped and contact an authorized service center.



Never touch the plug with wet hands. There is a danger of electric shock.

Installation



Place the unit securely on a stable, level surface. Serious damage and/or injury may result if the unit falls.



To prevent the risk of fire or electrical shock, do not expose this product to rain or any type of moisture.



Make sure that the unit is installed in a well ventilated room so as not to increase density of ozone in the air. Since ozone is heavier than air, it is recommended that air at floor level be ventilated.

Operating safeguards



Turn the power switch OFF before cleaning. Do not use liquid or aerosol cleaners.



Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.



Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.



To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized service center when service is required. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.



Follow all warnings and instructions marked on this unit.



Do not spill liquids (detergents, cleansers, etc.) onto the telephone line cord plug, or allow it to become wet at all. This may cause a fire. If the telephone line cord plug becomes wet, immediately pull it from the telephone wall jack, and do not use.



Unplug this unit from power outlets and refer servicing to an authorized service center when any of the following conditions occur:

- If the power cord is damaged or frayed.
- If liquid has been spilled into the unit.
- If the unit has been exposed to rain or water.
- If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized service center.
- If the unit has been dropped or physically damaged.
- If the unit exhibits a distinct change in performance.

CAUTION

Installation and relocation



After moving the unit from cold areas to warmer areas, wait approximately 30 minutes before turning on the power switch to allow the unit to adjust to the ambient temperature. If the power switch is turned on too soon after a sudden climate change, condensation may form inside the unit, causing malfunction.



Never turn the unit upside down or sideways when moving it.



Never install telephone wiring during a lightning storm.



Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.



Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.



Use caution when installing or modifying telephone lines.



Do not position the unit in a location where it is unstable or subject to vibrations.

Laser radiation



The printer of this unit utilizes a laser. Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

Fuser unit



During or immediately after printing, the fuser unit gets hot. This is normal. Do not touch the fuser unit.

Note:

- The area near the recording paper exit also gets warm. This is normal.

Toner cartridge

Be careful of the following when you handle the toner cartridge:



If you ingest any toner, drink several glasses of water to dilute your stomach contents, and seek immediate medical treatment.



If any toner comes into contact with your eyes, flush them thoroughly with water, and seek medical treatment.



If any toner comes into contact with your skin or clothing, wash the area thoroughly with cold water, then air dry. Do not use hot water or hair dryer. If there is skin irritation, seek immediate medical treatment.



If you inhale any toner, move to an area with fresh air and consult local medical personnel.

USB cable

Use only shielded USB cable (Example: Hi-Speed USB 2.0 certified cable).

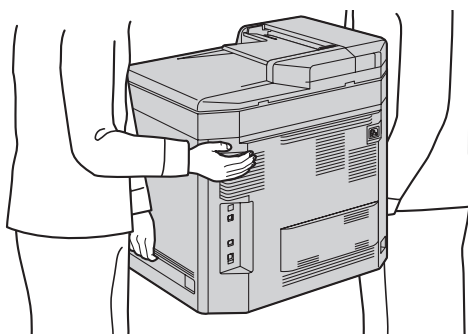
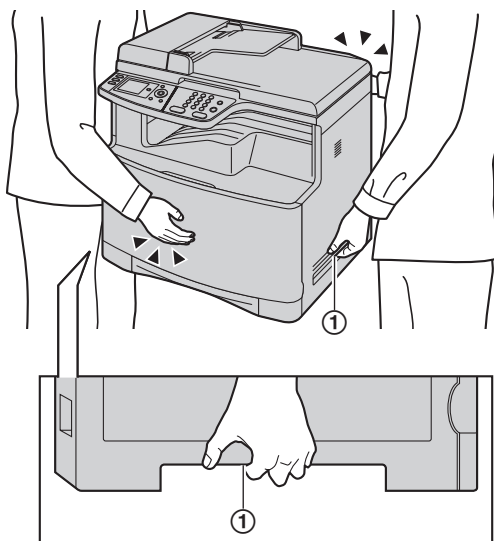
Important safety instructions

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Do not use this unit near water, for example near a bathtub, wash bowl, kitchen sink, etc.
2. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
3. Do not use this unit to report a gas leak, when in the vicinity of the leak.

SAVE THESE INSTRUCTIONS**For best performance****Moving the unit**

The unit weighs approximately 30 kg (67 lb). It is highly recommended that two people handle this unit. When moving the unit, hold both of the side grips (①).



Approx. 30 kg (67 lb)

Illegal copies

- **It is unlawful to make copies of certain documents.**

Copying certain documents may be illegal in your country. Penalties of fines and/or imprisonment may be imposed on those found guilty. The following are examples of items that may be illegal to copy in your country.

- Currency
- Bank notes and checks
- Bank and government bonds and securities
- Passports and identification cards
- Copyright material or trademarks without the consent of the owner
- Postage stamps and other negotiable instruments

This list is not inclusive and no liability is assumed for either its completeness or accuracy. In case of doubt, contact your legal counsel.

Notice:

- Install your machine near a supervised area to prevent illegal copies from being made.

Operating instructions in the CD-ROM

The operating instructions on the CD-ROM consist of the following contents. Adobe Reader is required to view them.

- To view or install the operating instructions on the CD-ROM, see page 14.

1. Introduction and Installation

- Information prior to using the unit, for example how to install the toner cartridge and drum cartridge, and other accessories.

2. Preparation

- Main settings prior to activating the unit, such as Multi-function software information.

3. Printer

- More ways to use the printer, such as printing on special media.

4. Scanner

- More ways to use the scanner, such as saving as a file or sending as an e-mail attachment.

5. Copier

- More ways to use the copier function, such as enlargement/reduction, and ways to reduce paper use.

6. Fax

- Convenient ways to send faxes such as using navigator directory and broadcast transmission.
- More ways to receive faxes, and preventing fax reception from undesired callers.

7. Caller ID

8. Distinctive Ring

9. Programmable Features

10. Useful Information

11. Help

- Troubleshooting

12. Paper Jams

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Limited Warranty

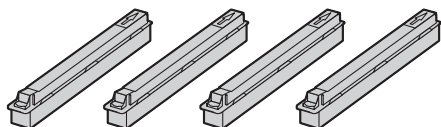
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Customer Services

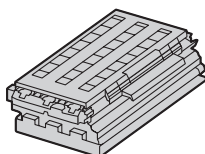
- 4.3 Customer Services directory 22

1.1 Supplied accessories

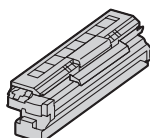
- ① Toner cartridge (starter)
(Cyan/Magenta/Yellow/Black)*¹



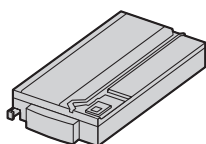
- ② Color drum cartridge
(KX-FADC510)*²



- ③ Monochrome drum cartridge
(KX-FADK511)*²



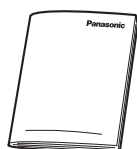
- ④ Waste toner cartridge
(pre-installed inside the unit) (KX-FAW505)*²



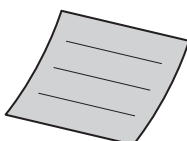
- ⑤ CD-ROM
(PNJKMC6020Z)*²



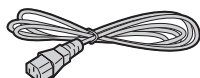
- ⑥ Quick reference guide
(English—
PNQW1437Z)*²
(Spanish—
PNQW1438Z)*²



- ⑦ Quick installation guide
(PNQW1047Z)*²



- ⑧ Power cord
(PFJA03A028Z)*²



- ⑨ Telephone line cord
(PFJA02B002Y)*²



Note:

- Save the original carton and packing materials for future shipping and transportation of the unit.
- After unpacking the product, take care of the power plug cap and/or packing materials appropriately.

*¹ Prints about 1,000 letter-size pages with a 5 % coverage.

*² Parts numbers are subject to change without notice.

1.2 Accessory information

Accessories for this unit can be ordered online, by fax, or by telephone.

To ensure that the unit operates properly, we recommend the use of Panasonic toner cartridge and drum cartridge.

■ Replacement accessories

– Toner cartridge

Color	Model No. (Part No.)
Cyan	KX-FATC501
Magenta	KX-FATM502
Yellow	KX-FATY503
Black	KX-FATK504

- Prints about 2,000 sheets of letter-size pages with a 5 % coverage using KX-FATC501/KX-FATM502/KX-FATY503 and about 2,500 sheets using KX-FATK504.

– Toner cartridge (high capacity)

Color	Model No. (Part No.)
Cyan	KX-FATC506
Magenta	KX-FATM507
Yellow	KX-FATY508
Black	KX-FATK509

- Prints about 4,000 sheets of letter-size pages with a 5 % coverage.

– Color drum cartridge

- Model No. (Part No.): KX-FADC510

– Monochrome drum cartridge

- Model No. (Part No.): KX-FADK511

– Waste toner cartridge

- Model No. (Part No.): KX-FAW505

■ Optional accessories

– Optional lower input tray

- Model No. (Part No.): KX-FAP317

– Automatic duplex unit

- Model No. (Part No.): KX-FAB318

– Handset unit

- Model No. (Part No.): KX-FA103

To place an order online (for customers in the U.S.A. ONLY)

Visit our web site:

<http://www.panasonic.com/mfpsupplies>

- For questions regarding online orders:

E-mail:

customerservice@shop.us.panasonic.com

Telephone: (800) 405-0652

To place an order by fax

Fax: (800) 237-9080

Include:

- your name, shipping address and telephone number
- credit card type, number, expiration date and your signature
- part number and quantity

To place an order by telephone

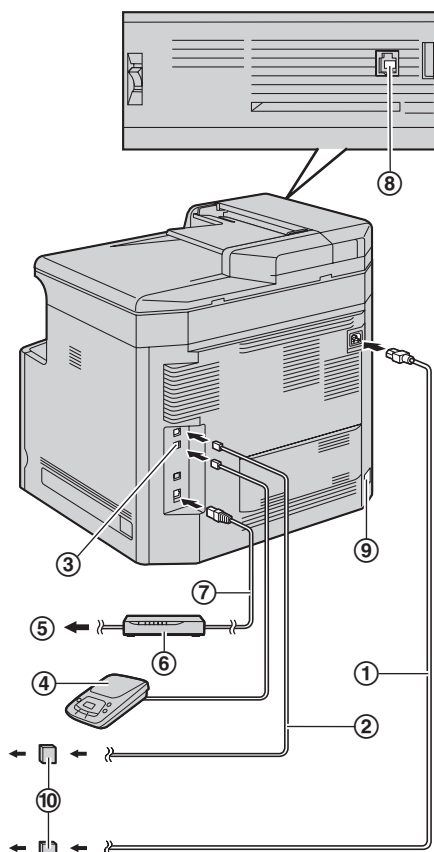
Telephone: (800) 332-5368

(Monday - Friday 9 am to 9 pm, EST.)

1.3 Connections

Caution:

- When you operate this product, the power outlet should be near the product and easily accessible.



① Power cord

- Connect to a power outlet (120 V, 60 Hz).

② Telephone line cord

- Connect to a single telephone line jack (RJ11).

③ [EXT] jack

- You can connect an answering machine or an extension telephone. Remove the stopper if attached.

- ④ Answering machine (not supplied)
- ⑤ To the internet
- ⑥ Network router/Network hub (not supplied)
 - Also connect networked computers.
- ⑦ LAN cable (not supplied)
 - To assure continued emission limit compliance, only use a shielded LAN cable (category 5 straight cable).
- ⑧ Handset unit (optional) connection jack
 - You can connect the optional handset unit. Remove the cover if attached.
- ⑨ Automatic duplex unit (optional) connector

IMPORTANT NOTICE FOR THE USB CONNECTION

- DO NOT CONNECT THE UNIT TO A COMPUTER WITH THE USB CABLE UNTIL PROMPTED BY THE MULTI-FUNCTION STATION (page 13).

Note:

- If any other device is connected to the same telephone line, this unit may disturb the network condition of the device.

Using surge protectors

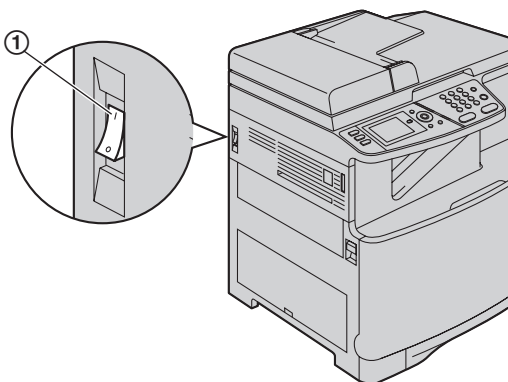
- The warranty does not cover damage due to power line surges or lightning. For additional protection, we recommend using a surge protector (⑩).

Using network router/network hub

- We recommend using network routers/network hubs (⑥) under secure network environments. Consult your network administrator for firewall settings, etc.
- The warranty does not cover damage due to security problems or any disadvantages relating to it.

1.4 Turning the power switch ON

Turn the power switch to the ON position (①).



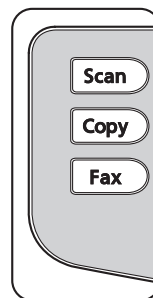
1.5 Dialing mode

If you cannot dial, change this setting according to your telephone line service.

- 1 **[Menu]**
- 2 Press **[#][1][2][0]** to display “**Dialing Mode**”.
- 3 Press **[1]** or **[2]** to select the desired setting.
 - [1]** “**Pulse**”: For rotary/pulse dial service.
 - [2]** “**Tone**” (default): For tone dial service.
- 4 **[Set]**
- 5 Press **[Menu]** to exit.

1.6 Selecting the operation mode (Scan/Copy/Fax)

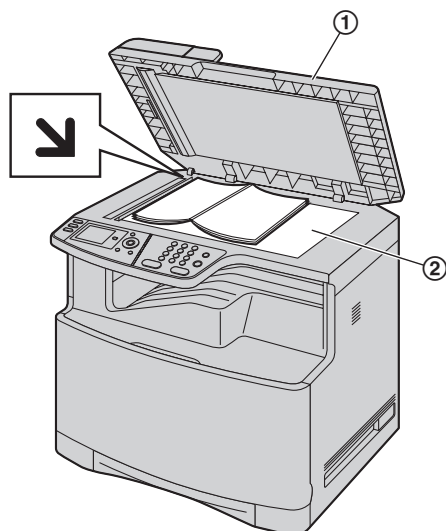
You can select the desired mode by pressing one of the following buttons.



- **[Scan]**: Select this mode when using the unit as a scanner.
- **[Copy]**: Select this mode when using the unit as a copier.
- **[Fax]**: Select this mode when using the unit as a fax machine.

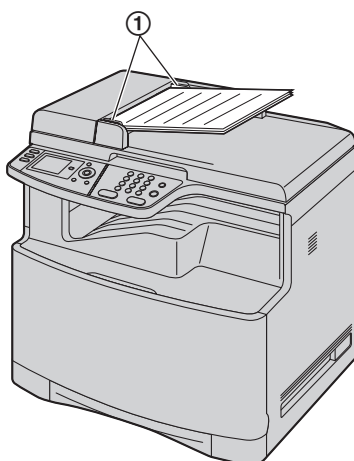
1.7 Setting the original

1.7.1 Using the scanner glass



- 1 Open the document cover (①).
- 2 Place the document FACE DOWN on the scanner glass (②), aligning the top left of the document with the corner to which the  mark points.
- 3 Close the document cover.

1.7.2 Using the automatic document feeder



- 1 Insert the document (up to 50 pages) FACE UP into the feeder until a single beep is heard.
- 2 Adjust the width of the document guides (①) to fit the actual size of the document.

1.8 Adjusting the volume

Important:

- Before adjusting the volume, set the operation mode to fax mode. If the [Fax] light is OFF, turn it ON by pressing [Fax].

Ringer volume

1. Press [▼] or [▲] repeatedly to select “Ringer Volume”.
2. Press [◀] or [▶].

To turn the ringer OFF

1. Press [▼] or [▲] repeatedly to select “Ringer Volume”.
2. Press [◀] repeatedly to display “Ringer Off” in the status bar.
 - The unit will not ring.
 - To turn the ringer back ON, press [▶].

Monitor volume

1. While using the monitor, press [▼] or [▲] repeatedly to select “Monitor Volume”.
2. Press [◀] or [▶].

1.9 Date and time

- 1 [Menu] → [Ⓜ][1][0][1] → [Set]
- 2 Enter the current month/date/year/hour/minute.
Example: August 10, 2008 10:15 PM (12 hour clock format)
 1. Press [▼] or [▲] repeatedly to select “Date”.
→ [◀]/[▶]
 2. Press [0][8][1][0][2][0][0][8].

M:08/D:10/Y:2008

3. [Set]
4. Press [▼] or [▲] repeatedly to select “Time”.
→ [◀]/[▶]
5. Press [1][0][1][5], then press [▼] or [▲] repeatedly to select “PM”.

10:15PM

6. [Set]

- 3 Press [Menu] to exit.

1.10 Your logo

You can program your logo (name, company name, etc.) so that it appears on the top of each page sent.

- 1 [Menu] → [Ⓜ][1][0][2] → [Set]
- 2 Enter your logo, up to 30 characters using the dial keypad. → [Set]

- 3 Press **[Menu]** to exit.

1.11 Your fax number

You can program your fax number so that it appears on the top of each page sent.

- 1 **[Menu]** → **[#][1][0][3]** → **[Set]**

- 2 Enter your fax number, up to 20 digits.

- To enter a "+", press **[*]**.
- To enter a space, press **[#]**.
- To enter a hyphen, press **[Flash]**.
- To erase a number, press **[Back]**.

- 3 **[Set]**

- 4 Press **[Menu]** to exit.

1.12 Configuring the unit to access the LAN

You can print documents, scan documents, receive faxes or send faxes using a computer on the LAN. To enable these features, you need to set the IP address, subnet mask, and default gateway for the unit.

Important:

- Consult your network administrator when setting the IP address, subnet mask, and default gateway.

1.12.1 Setting up automatically with a DHCP server

Your situation:

- When only one unit is connected to the LAN.

If your network administrator manages the network with a DHCP (Dynamic Host Configuration Protocol) server, it will automatically assign an IP (Internet Protocol) address, subnet mask, and default gateway to the unit.

- 1 After connecting the LAN cable to the unit and the computer, turn the power switch ON.
 - The IP address, subnet mask, and default gateway will be set automatically.
- 2 Install Multi-Function Station on the computer that you want to use it with.

1.13 Installing Multi-Function Station

- Install Multi-Function Station (CD-ROM) before connecting the unit to a computer with the USB cable. If the unit is connected to a computer with the USB cable before installing Multi-Function Station, the **[Found New Hardware Wizard]** dialog box will appear. Click **[Cancel]** to close it.
- Software features and appearance are subject to change without notice.

Warning:

- To assure continued emission limit compliance;
 - use only shielded USB cable (example: Hi-Speed USB 2.0 certified cable).
 - use only shielded LAN cable (category 5 straight cable).
- To protect the unit, use only shielded USB cable in areas where thunderstorms occur.

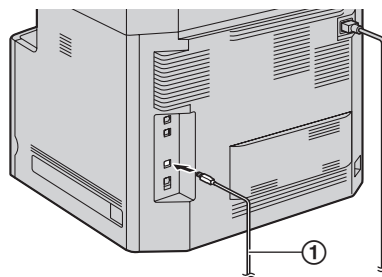
Note:

- A USB cable is not supplied. Please purchase a shielded Type-A male/Type-B male USB cable.

- 1 Start Windows® and exit all other applications.
 - For Windows 2000, Windows XP and Windows Vista® users, you must be logged in as an administrator in order to install Multi-Function Station.
- 2 Insert the supplied CD-ROM into your CD-ROM drive.
- 3 **[Easy Installation]**
 - The installation will start automatically.
- 4 When the setup program starts, follow the on-screen instructions.
- 5 The **[Connect Type]** dialog box appears.

For USB connection:

1. **[Connect directly with a USB cable.]** → **[Next]**
 - The **[Connect Device]** dialog box will appear.
2. Connect the unit to a computer with the USB cable (①), then click **[Next]**.



3. Click **[Install]**, then follow the on-screen instructions.
 - The files will be copied to your computer.

For LAN connection:

1. **[Connect via the Network.]** → **[Next]**
 - The **[Select a Network Device]** dialog box will appear.
2. Check **[Select in the searched list]** and select the unit from the list.
3. **[Next]**
4. Click **[Install]**, then follow the on-screen instructions.
 - The files will be copied to your computer.

Important notice

If you use Windows XP or Windows Vista, a message may appear after connecting the unit with the USB cable. This is normal and the software will not cause any difficulties with your operating system. You can continue the installation with no problem. This kind of message is displayed:

- **For Windows XP users**

“The software you are installing for this hardware has not passed Windows Logo testing to verify its compatibility with Windows XP.”

- **For Windows Vista users**

“Would you like to install this device software?”

To view or install the operating instructions data

1. Start Windows and insert the supplied CD-ROM into your CD-ROM drive.
2. Click [**Operating Instructions**], then follow the on-screen instructions to view or install the operating instructions in PDF format.
 - Adobe Reader is required to view the operating instructions.

Note:

- If you install the operating instructions, you can view them anytime by clicking [**?**] on the Multi-Function Station launcher.

2.1 Printing from Windows applications

You can print a file created in a Windows application. For example, to print from WordPad, proceed as follows.

- 1 Open the document you want to print.
- 2 Select **[Print...]** from the **[File]** menu.
- 3 Select the unit's name as the active printer.
- 4 Click **[Print]** or **[OK]**.
 - The unit will start printing.

2.2 Scanning from the unit (Push Scan)

You can easily scan the document by using the operation panel on the unit.

2.2.1 Scan to Multi-Function Viewer

- 1 Set the original (page 12).
- 2 **[Scan]**
- 3 Press **[▼]** or **[▲]** repeatedly to select "PC". → **[Set]**
- 4 **For USB connection:**
Press **[▼]** or **[▲]** repeatedly to select "USB Host". → **[Set]**
For LAN connection:
Press **[▼]** or **[▲]** repeatedly to select the computer to which you want to send the scanned image. → **[Set]**
- 5 Press **[▼]** or **[▲]** repeatedly to select "Viewer". → **[Set]**
- 6 If necessary, change the scanning settings. Press **[▼]** or **[▲]** repeatedly to select the desired setting, then press **[◀]** or **[▶]**. → **[Set]** → **[Black]/[Color]**

2.3 Scanning from a computer (Pull Scan)

2.3.1 Using Multi-Function scan application

By clicking an application icon, the selected application starts automatically after scanning.

- 1 Set the original (page 12).
- 2 Start Multi-Function Station. → **[Scan]**
- 3 Click the desired application icon.

2.4 Making a copy

2.4.1 Using the scanner glass

- 1 If the **[Copy]** light is OFF, turn it ON by pressing **[Copy]**.
- 2 Set the original (page 12).
- 3 If necessary, change the copy settings according to the type of document.
- 4 **[Black]/[Color]**
 - The unit will start copying.
- 5 After you finish copying, press **[Stop]** to reset the settings you set in step 3.

2.4.2 Using the automatic document feeder

- 1 If the **[Copy]** light is OFF, turn it ON by pressing **[Copy]**.
- 2 Set the original (page 12).
- 3 If necessary, change the copy settings according to the type of document.
- 4 **[Black]/[Color]**
 - The unit will start copying.
- 5 After you finish copying, press **[Stop]** to reset the settings you set in step 3.

2.5 Sending a fax manually

Important:

- You can only send faxes in monochrome.

2.5.1 Using the scanner glass

- 1 If the **[Fax]** light is OFF, turn it ON by pressing **[Fax]**.
- 2 Set the original (page 12).
- 3 If necessary, change the resolution and contrast according to the type of document.
- 4 Dial the fax number.
 - To send a single page, go to step 7.
 - To send multiple pages, go to the next step.
- 5 Press **[▼]** or **[▲]** repeatedly to select "Quick scan", then press **[◀]** or **[▶]** repeatedly to select "On". → **[Black]**
 - Wait until "Scan: Press <Set>." "Send: Press <Start>." is displayed.
 - Press **[◀]** or **[▶]** repeatedly to change the resolution during scanning, and then press **[Set]**. The setting will be applied starting with the next page.
- 6 Place the next page on the scanner glass. → **[Set]**
 - To send more pages, repeat this step.
- 7 **[Black]**

2.5.2 Using the automatic document feeder

- 1 If the **[Fax]** light is OFF, turn it ON by pressing **[Fax]**.
- 2 Set the original (page 12).
- 3 If necessary, change the resolution and contrast according to the type of document.
- 4 **[Monitor]**
- 5 Dial the fax number. → **[Black]**

2.6 Receiving a fax automatically – Auto answer ON

Important:

- You can only receive faxes in monochrome.

2.6.1 Activating FAX ONLY mode

Press **[Fax Auto Answer]** repeatedly to display “**Fax Only Mode**”.

How faxes are received

When receiving calls, the unit will automatically answer all calls and only receive fax documents.

2.7 Canceling the operations

You can cancel the current operation from the unit. You can also select the desired operation to cancel.

- 1 **[Stop]**
 - The current operations will be displayed.
- 2 Press **[▼]** or **[▲]** repeatedly to select the operation that you want to cancel. → **[Set]**

2.8 Maintenance (Cleaning the drum cartridge)

If vertical, white lines appear on the printed documents, print the color test, then clean (or change) the drum cartridge.

- 1 **[Menu]**
- 2 Press **[▼]** or **[▲]** repeatedly to select “**Print Report**”.
- 3 Press **[◀]** or **[▶]** repeatedly to select “**Color Test**”.
- 4 Press **[Set]** to start printing. → **[Menu]**

Color test

The unit will print a color test page consisting of black, cyan, magenta and yellow lines so you can specify which drum cartridge has the problem.

If vertical, white lines appear on the color test page, try the following to solve the problem.

Solution 1: Cleaning the drum cartridge

Important:

- This solution uses at least 3 pages of recording paper. Make sure there is enough recording paper installed in the standard input tray beforehand.

1. **[Menu]** → **[#][4][8][0]**
2. Select the color which has vertical, white lines in the color test page.
 - [1]** “**Black**” (default)
 - [2]** “**Cyan**”
 - [3]** “**Magenta**”
 - [4]** “**Yellow**”
3. **[Set]**
 - The drum cartridge will be cleaned automatically by printing out 3 pages of the selected color.
 - Repeat steps 1 to 3 for all lines with vertical, white lines.
 - Print the color test again. If the vertical, white lines remain, try the next solution.

Solution 2: Changing the drum cartridge

- If the black test page has vertical, white lines, change the monochrome drum cartridge.
- If the cyan, magenta or yellow test page has vertical, white lines, change the color drum cartridge.
- Print the color test again. If the vertical, white lines remain, contact our service personnel.

3.1 Error messages – Display

If the unit detects a problem, one or more of the following messages will appear on the display.

Display	Cause & Solution
"Call Service"	There is something wrong with the unit. Contact our service personnel.
"Change Supplies Toner Empty" "Change Supplies Black :Empty"	- The toner cartridge life is finished. Replace the toner cartridge immediately. Note: "Black": Black toner "Cyan": Cyan toner "Magenta": Magenta toner "Yellow": Yellow toner
"Change Supplies Toner Low" "Change Supplies Black :Low"	- The toner cartridge life is near its end. Replace the toner cartridge as soon as possible. Note: "Black": Black toner "Cyan": Cyan toner "Magenta": Magenta toner "Yellow": Yellow toner
"Change Supplies Replace Waste Toner" "Change Supplies Replace Waste Toner Cartridge"	The waste toner cartridge life is finished. Replace the waste toner cartridge immediately.
"Change Supplies Waste Toner Full"	The waste toner cartridge life is near its end. Replace the waste toner cartridge as soon as possible.
"Check Document"	The document was not fed into the unit properly. Remove the document, and then press [Stop] to clear the message. Re-insert the document. If misfeeding occurs frequently, clean the document feeder rollers and try again.
"Check Install Input Tray #1"	- The paper input tray is not installed correctly. Pull out the paper input tray and re-insert it. Note: "#1": Standard input tray "#2": Optional input tray "#1+#2": Standard input tray and optional input tray
"Check Paper"	- You are printing on envelopes. Check the standard input tray to be sure that envelopes are installed, and then press [Black]/[Color]. - The recording paper size is not the same as the size selected for copy. Change the recording paper size setting (feature #380 or feature #382), and install the appropriate recording paper. - The recording paper size is not the same as the size selected when printing from the PC. Change the recording paper size setting (feature #380 or feature #382), and install the appropriate recording paper. - The recording paper size is not the same as the size selected for receiving a fax. Change the recording paper size setting (feature #380 or feature #382), and install the appropriate recording paper.
"Check Pick Up Input Tray #1"	- Recording paper was not fed into the unit properly. Re-insert the recording paper. Note: "#1": Standard input tray "#2": Optional input tray

Display	Cause & Solution
“Color Drum Life Low” “Monochrome Drum Life Low”	The drum cartridge life is near its end. Replace the drum cartridge as soon as possible.
“Color Drum Replace” “Monochrome Drum Replace”	- The drum cartridge life is finished. Replace the drum cartridge immediately. Note: - The continuous use of an old drum cartridge may cause malfunction. To prevent this, when the drum life is finished, the unit will stop printing after a while, and printing will not be possible until a new drum cartridge is installed.
“Cool Down Fuser”	The unit is cooling down the fuser unit. Wait for a while.
“Directory Full”	There is no space to store new items in navigator directory. Erase unnecessary items.
“Drum Not Installed”	The color drum cartridge or the monochrome drum cartridge is not installed. Install it.
“E-Mail Size Over”	When performing scan to e-mail server, the total file size of scanned data exceeded the file size limitation. Divide the document into sections.
“Fax in Memory”	- The unit has a document in memory. See the other displayed message instructions to print out the document. - If feature #442 is set to “Always”, - check the connection between the computer and the unit. - check the computer is turned ON. - If feature #448 is set to “On”, - view, print or save the received fax documents, and then erase the unnecessary documents. - turn the setting to “Off”. The fax documents stored in memory will be printed automatically. - set feature #449 to “On”, and then print the received fax documents.
“File Size Over”	When performing scan to FTP server, the total file size of scanned data exceeded the file size limitation. Divide the document into sections.
“Front or Left Cover Open”	The front or left cover is open. Close it.
“Keep Copying”	Copying has stopped due to some existing problem (example: a lack of recording paper or a recording paper jam). See the other displayed message instructions to continue copying.
“Low Temperature”	The inside of the unit is extremely cold and cannot be operated. Use the unit in a warmer area.
“Memory Full”	- When performing memory transmission, the document being stored exceeded the memory capacity of the unit. Send the entire document manually. - When making a copy, the document being stored exceeded the memory capacity of the unit. Press [Stop] to clear the message. Divide the document into sections.
“Memory Overflow”	When printing a file, the document being stored exceeded the memory capacity of the unit. Change the printer settings.
“Modem Error”	There is something wrong with the unit's modem. Contact our service personnel.
“No Fax Reply”	The other party's fax machine is busy or has run out of recording paper. Try again.

Display	Cause & Solution
"Out of Paper Input Tray #1"	- Recording paper is not installed or the paper input tray has run out of paper. Install paper. - Recording paper was not fed into the unit properly. Reinstall the paper. Note: "#1": Standard input tray "#2": Optional input tray "#1+#2": Standard input tray and optional input tray
"Paper Jammed"	A recording paper jam occurred. See the other displayed message instructions to remove the jammed paper.
"PC Fail or Busy."	- The cable or the computer power cord is not connected correctly. Check the connections. - The software is not running on the computer. Restart the software and try again.
"Please Wait"	The unit is warming up. Wait for a while.
"Redial Time Out"	The other party's fax machine is busy or has run out of recording paper. Try again.
"Remove Document"	- The document is jammed. Remove the jammed document. - Attempted to send or copy a document longer than 600 mm (23⁵/₈") using the automatic document feeder. Press [Stop] to remove the document. Divide the document into two or more sheets and try again.
"RX Memory Full"	- The memory is full of received documents due to a lack of recording paper or a recording paper jam. Install paper or remove the jammed paper. - If feature #442 is set to "Always", - check the connection between the computer and the unit. - check the computer is turned ON. - If feature #448 is set to "On", - view, print or save the received fax documents, and then erase the unnecessary documents. - turn the setting to "Off". The fax documents stored in memory will be printed automatically. - set feature #449 to "On", and then print the received fax documents.
"Scanner Position Error"	There is something wrong with the scanner position. Turn the power switch OFF, then ON. If the problem cannot be solved, contact our service personnel.
"Self Calibration"	The unit is changing the color calibration. Wait for a while.
"Transmit Error"	A transmission error occurred. Try again.
"Toner Cartridge Not Installed"	The toner cartridge is not installed. Install it.
"Tray #2 Left Cover Open"	The left cover of the optional input tray is open. Close it.
"Waste Toner Not Installed" "Waste Toner Cartridge Not Installed"	The waste toner cartridge is not installed. Install it.

4.1 FCC and Other Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Responsible Party:

Panasonic Corporation of North America
One Panasonic Way, Secaucus, NJ 07094

Technical Support:

Panasonic Communications Company of North America
Unit of Panasonic Corporation of North America
Three Panasonic Way, Secaucus, NJ 07094
Telephone: 1-800-211-PANA (7262)

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the rear of this equipment is a label that contains, among other information, a product identifier in the format US:ACJ-----.

If requested, this number must be provided to the telephone company.

- Registration No(found on the rear of the unit)
- Ringer Equivalence No. (REN)
.....(found on the rear of the unit)

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact a Factory Service Center or other Authorized Servicer. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment is hearing aid compatible as defined by the FCC in 47 CFR Section 68.316.

WHEN PROGRAMMING EMERGENCY NUMBERS AND/OR MAKING TEST CALLS TO EMERGENCY NUMBERS:

- 1) Remain on the line and briefly explain to the dispatcher the reason for the call.
- 2) Perform such activities in the off-peak hours, such as early morning or late evenings.

4.2 Limited Warranty

PANASONIC COMMUNICATIONS COMPANY OF NORTH AMERICA,
UNIT OF PANASONIC CORPORATION OF NORTH AMERICA
Three Panasonic Way, Secaucus, New Jersey 07094

PANASONIC PUERTO RICO, INC.
San Gabriel Industrial Park,
Ave. 65 de Infantería, Km. 9.5,
Carolina, Puerto Rico 00985

Panasonic Facsimile/Multi-Function Product Limited Warranty

Limited Warranty Coverage

If your product does not work properly because of a defect in materials or workmanship, Panasonic Communications Company of North America or Panasonic Puerto Rico, Inc. (collectively referred to as "the warrantor") will, for the length of the period indicated on the chart below, which starts with the date of original purchase ("Limited Warranty period"), at its option either (a) repair your product with new or refurbished parts, or (b) replace it with a new or a refurbished product. The decision to repair or replace will be made by the warrantor.

Product categories	Parts	Labor
Thermal Transfer Facsimile	6 Months	6 Months
Laser Facsimile	1 (one) Year	1 (one) Year
Laser Multi-Function	1 (one) Year	1 (one) Year

Batteries, antennas, ink film, toner cartridge, drum unit, and ink cartridge (as may be applicable), and cosmetic parts (cabinet) are not warranted under this Limited Warranty.

During the "Labor" Limited Warranty period there will be no charge for labor. During the "Parts" Limited Warranty period, there will be no charge for parts. You must mail-in your product during the Limited Warranty period. This Limited Warranty only applies to products purchased and serviced in the United States or Puerto Rico. This Limited Warranty is extended only to the original purchaser and only covers products purchased as new. A purchase receipt or other proof of the original purchase date is required for Limited Warranty service.

Mail-In Service

For Mail-In Service in the United States call 1-800-211-PANA (7262)

For assistance in Puerto Rico call Panasonic Puerto Rico, Inc. (787)-750-4300 or fax (787)-768-2910.

Limited Warranty Limits And Exclusions

This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The Limited Warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor such as non Panasonic ink film, toner cartridge or drum unit, or failures which result from accidents, misuse, abuse, neglect, bug infestation, mishandling, misapplication, alteration, faulty installation, set-up adjustments, signal reception problems, misadjustment of consumer controls, improper maintenance, power line surge, improper voltage supply, lightning damage, modification, introduction of sand, humidity or liquids, rental use of the product, service by anyone other than a Factory Service Center or other Authorized Servicer, or damage that is attributable to acts of God.

THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY. (As examples, this excludes damages for lost time, cost of having someone remove or re-install an installed unit if applicable, or travel to and from the servicer. The items listed are not exclusive, but are for illustration only.) **ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied Limited Warranty lasts, so the exclusions may not apply to you.

This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the Limited Warranty period, you may contact your dealer or Service Center. If the problem is not handled to your satisfaction, then write to the warrantor's Consumer Affairs Department at the addresses listed for the warrantor.

PARTS AND SERVICE WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY ARE YOUR RESPONSIBILITY.

For In Limited Warranty product service

- Call toll-free 1-800-211-PANA (7262) for the location of an authorized service center.

If the Limited Warranty has expired, contact our Continued Services Technical Support Line at 1-800-435-7329, for fee based technical support. A credit card will be used to charge this fee.

When you ship the product

- Carefully pack your unit, preferably in the original carton.
- Attach a letter, detailing the symptom or problem, to the outside of the carton.
- Send the unit to an authorized service center, prepaid and adequately insured.
- Do not send your unit to the Panasonic Communications Company of North America or to any executive or regional sales office. These locations do not repair consumer products.

4.3 Customer Services directory

Customer Services Directory

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Service Center; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

<http://www.panasonic.com/help>

or E-mail us via:

<http://www.panasonic.com/contactinfo>

Contact:

For in Limited Warranty programming and Troubleshooting Support:

Office Advantage assistance and Service Location finder: 1-800-211-PANA (7262)

If the Limited Warranty has expired, contact our Continued Services Technical Support Line at 1-800-435-7329, for fee based technical support. A credit card will be used to charge this fee.

For hearing or speech impaired TTY users, TTY: 1-877-833-8855

Accessory Purchases

Purchase Parts, Accessories and Instruction Books online for all Panasonic Products by visiting our Web Site at:

<http://www.pstc.panasonic.com>

or, send your request by E-mail to:

npcparts@us.panasonic.com

You may also contact us directly at:

Phone (800) 332-5368 Fax (800) 237-9080 (Monday - Friday 9 am to 9 pm, EST.)

Panasonic Service and Technology Company

20421 84th Avenue South, Kent, WA 98032

(We Accept Visa, MasterCard, Discover Card, American Express, and Personal Checks)

For hearing or speech impaired TTY users, TTY: 1-866-605-1277

Service in Puerto Rico

Panasonic Puerto Rico, Inc.

San Gabriel Industrial Park, Ave. 65 de Infantería, Km. 9.5, Carolina, Puerto Rico 00985

Phone (787) 750-4300 Fax (787) 768-2910 (Monday - Friday 8:30 am to 4:30 pm, EST.)

Notes

Panasonic OFFICE ADVANTAGE PROGRAM

Free peace of mind, direct from Panasonic

NO EXTRA COST



- ***Covered during the period of limited warranty¹:
parts, labor, and toll-free help line²***
- ***Free replacement³ and repair program***

The Panasonic Office Advantage Consumer Service Program.

Panasonic knows that if your unit is not up and running, neither is your business. That's why we created the Panasonic Office Advantage Program. Included at no extra cost with the purchase of a new and unused Panasonic unit, the Office Advantage Program can provide a free replacement unit³ if your original unit is in need of repair.

Here's how it works:

1. If you have a problem with your unit that you purchased new and unused while it is covered by the period of limited warranty¹, call our toll-free help-line at 1-800-211-PANA (7262)².
2. Talk to one of our technical experts to troubleshoot your problem over the phone.
3. If repairs are necessary and you are entitled to service under the terms and conditions of the limited warranty⁵, we will send a refurbished⁴ replacement unit to you.

A second option available under our limited warranty¹ is to mail-in your unit to one of our Authorized Independent Service centers, where the unit will be repaired and returned to you.

Instructions:

If you choose to receive a replacement unit under the Office Advantage Program, Panasonic will provide a replacement unit which will be completely refurbished, quality-tested by Panasonic technicians and individually hand-inspected before it is shipped to you. You will keep the replacement unit and send the original unit to us in the replacement unit's box within 10 days upon delivery to avoid unnecessary charges. You need to contact the courier to pick up the unit at no charge to you, should it be determined that you are entitled to warranty service. The original unit must be properly packaged in the same manner as the replacement unit, utilizing the packing materials provided. Damage due to improper or inadequate packing will be charged to you as an out-of-warranty cost.

Requirements:

You must give our technicians a valid credit card number (Discover, VISA, Master Card, or American Express/Optima). The proof-of-purchase must be faxed to 1-888-412-9991 to determine if the unit is under Limited Warranty. Product that is not returned to Panasonic by 10 business days after shipment of the replacement product will be charged to your credit card account at Panasonic's Suggested Retail Price (see dealer for details). If your original unit is not eligible for warranty service, your card will be charged for the non-warranty repair of the unit at Panasonic's current rate for parts and labor and for any shipping charges associated with this program. If you do not wish to pay out-of-warranty repair costs, you will be responsible for returning the replacement unit to Panasonic and for paying all shipping charges associated with this program including the delivery of the replacement product to you, shipment of the problem unit to Panasonic, shipment of the replacement unit back to Panasonic and the return of your original unit back to you. Credit status will be verified prior to sending the replacement product.

1. See Limited Warranty page for more information.
2. If the Limited Warranty¹ has expired, contact our Continued Services Technical Support Line at 1-800-435-7329, for fee based technical support. A credit card will be used to charge this fee.
3. Replacement unit is refurbished.
4. *Panasonic reserves the right to send a refurbished unit. Accessories and consumables are not included.*
5. Replacement program is only available in the 50 United States and is subject to termination at any time without advance notice. All terms stated in the Limited Warranty apply to this program. *Please see Limited Warranty coverage page for more information.*

**Panasonic Communications
Company of North America,
Unit of Panasonic Corporation
of North America**

Three Panasonic Way, Secaucus,
New Jersey 07094

Panasonic Puerto Rico, Inc.

San Gabriel Industrial Park,
Ave. 65 de Infantería, Km. 9.5,
Carolina, Puerto Rico 00985



MC6040

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1/2