

THANK YOU for purchasing the Ninja HydraSense™
Intelligent Water Filtration System



REGISTER YOUR PURCHASE



registryourninja.com



Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz
Power: 33 Watts

Filter Operating Requirements:
Rated Service Life: 120 gallons (454 Liters)
Min temp to 5°C (41°F)
Max temp to 38°C (100°F)
Min pressure to 4.5 psi (31kPa)
Max pressure to 15.2 psi (105kPa)
Flush time: 406oz/12000ml or until water is clear

Rated capacity of 120 gallons and rated service flow
of 5 GPD.

System to be supplied with only cold water.

Spent adsorption media will not be
regenerated and used.



Model number for replacement filter
XSKWATFILSUS

Model numbers that are being sold with
XSKWATFILSUS under certification:
WF100X SERIES

Certified by IAPMO R&T to NSF/ANSI 42, 53,
401 and NSF/ANSI/CAN 372 and CSA B483 for
the reduction claims listed in the performance
data sheet as verified and substantiated by
test data.

SharkNinja Operating LLC
US: Needham, MA 02494
1-855-427-5130
sharkninja.com

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore
the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents
for more information.

NINJA HYDRASENSE is a trademark of SharkNinja Operating LLC.

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WF100X_IB_MP_Mv27_260410



@ninjakitchen

SharkNinja® Art Specifications

Project: WF100X_IB_MP_Mv27_260410

Art Produced at 100%

Designer:

email: kerkkila@sharkninja.com

NINJA HydraSense™

INTELLIGENT WATER FILTRATION SYSTEM

WF100X Series | Owner's Guide



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of injury, fire, explosion, electric shock or property damage, follow the warnings and instructions in this document.

Close supervision is needed when used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

DO NOT allow children to play with the appliance.

If the product is not operating properly, visit sharkninja.com/support or contact SharkNinja Operating LLC for examination, repair, or adjustment.

Electrical and Fire Safety

- 1 This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
- 2 **DO NOT** carry the appliance by the power cord or pull it to disconnect from electrical socket; grasp the plug and pull to disconnect. **DO NOT** operate with a damaged cord or plug, or after the appliance malfunctions.
- 3 **DO NOT** immerse cord, plugs, or body of machine in water or other liquid.
- 4 Keep the appliance and its cord out of reach of children. **DO NOT** use an extension cord. A short power supply cord is used to reduce the risk of children grabbing the cord or becoming entangled in it, and to reduce the risk of people tripping over a longer cord.
- 5 If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Product Set-Up for Use

- 1 **DO NOT** place on or near a hot gas or electric burner, in a heated oven, on a stovetop, or close to flame. **DO NOT** leave in direct sunlight.
- 2 Use only in an upright position, on a dry, clean, flat, level, stable surface.
- 3 **DO NOT** fill Water Reservoir with anything other than clean non-carbonated water. Other liquid types could damage components that ensure safe operation.
- 4 Indoor use only; **DO NOT** use outdoors.
- 5 **DO NOT** let the power cord hang over the edge of the counter.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

- 6 **DO NOT** touch the plug or appliance with wet hands to avoid risk of electric shock.
- 7 **DO NOT** allow children to play with the appliance or the cord; keep cord out of reach of children.
- 8 To eliminate choking hazard for young children, discard all packaging materials immediately upon unpacking.
- 9 **DO NOT** repair or modify any part of the appliance. Doing so may cause the product to malfunction or create a risk of injury, electric shock, or damage not covered under warranty.
- 10 Unplug the appliance from the outlet before cleaning.
- 11 **DO NOT** use boiling water in any part of the appliance.

Care and Maintenance

- 1 Unplug before removing any parts to avoid accidental operation.
- 2 To prevent illness from bacterial growth in the appliance, follow all cleaning instructions in the Cleaning & Maintenance section of this Owner's Guide.
- 3 Cleaning and user maintenance should not be done by children without supervision.
- 4 **DO NOT** operate the appliance without a filter installed. Operating without a filter may cause product damage or improper function. Remove the filter only when cleaning the appliance or preparing it for storage.
- 5 Only use attachments and accessories that are provided with the product or are recommended by SharkNinja.

Operating Requirements

- 1 **DO NOT** use this filter with water that is known to be microbiologically unsafe or without a sufficient disinfection process before or after the water filtration process.
- 2 After replacing the filter, flush the filter by dispensing 406oz/12000ml of water until the water is clear.
- 3 This filter must be installed in accordance with the installation instructions.
- 4 This filter should be replaced after 120 gallons (~6 months), when capacity is reached, or when water flow decreases significantly.
- 5 **DO NOT** use boiling water in any part of the appliance.



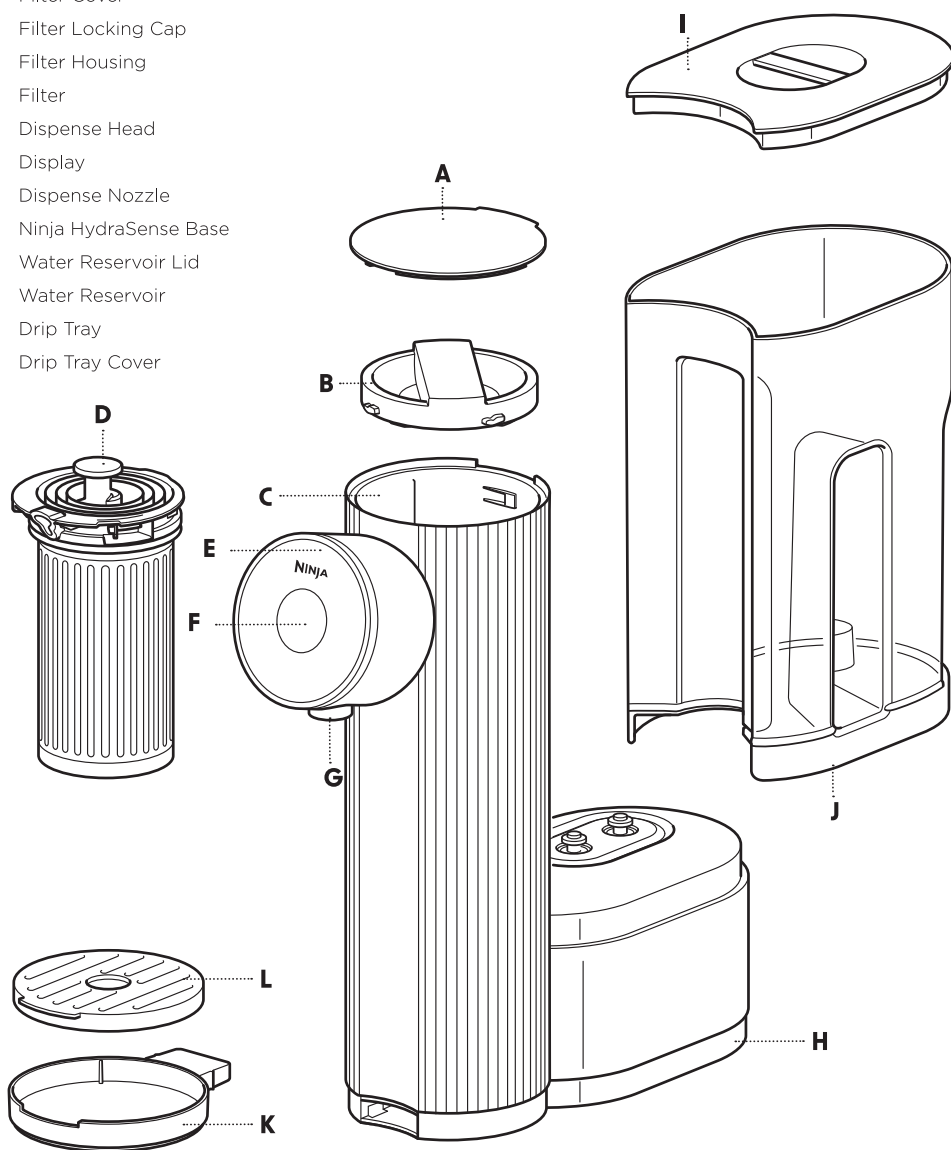
Unplug the appliance from the outlet before cleaning.



DO NOT use hot or boiling water in the Reservoir or Filter Housing. Only use clean, non-carbonated water. Other liquid types may damage the unit

PARTS

- A Filter Cover
- B Filter Locking Cap
- C Filter Housing
- D Filter
- E Dispense Head
- F Display
- G Dispense Nozzle
- H Ninja HydraSense Base
- I Water Reservoir Lid
- J Water Reservoir
- K Drip Tray
- L Drip Tray Cover



NOTE: Functions and components will vary per model.

PREPARING FOR FIRST USE

BEFORE FIRST USE

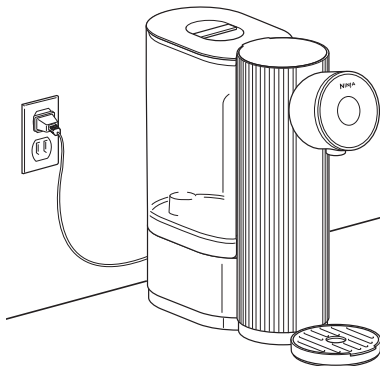
- 1 Remove and discard any packaging material, stickers, and tape from the unit.
- 2 Pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- 3 **NEVER** put the Ninja HydraSense™ base unit in the dishwasher.
- 4 Place the Ninja HydraSense base on a stable, flat, and dry surface to prevent tipping, and plug in.



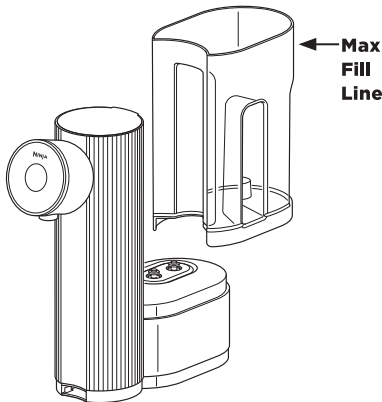
DO NOT overfill the Water Reservoir. Fill water only to the Max Fill line.

SETTING UP YOUR NINJA HYDRASENSE

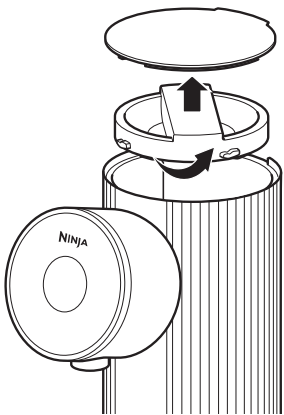
- 1 Place on a stable flat surface, near the sink and plug in. Follow onboarding instructions on the display.



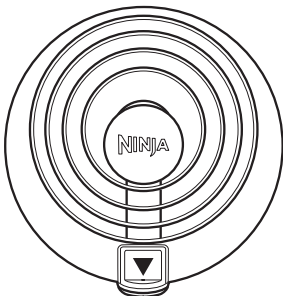
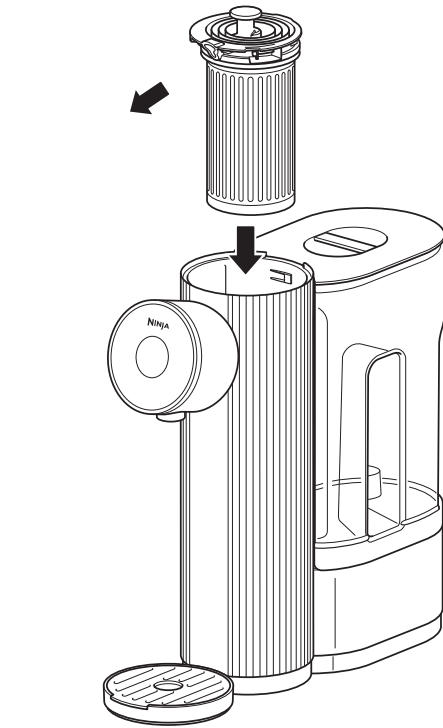
- 2 Fill water to Max Fill line with cold tap water and place back on the Ninja HydraSense base. Insert drip tray into the front of the device and continue following onboarding instructions on the display.



- 3 Remove pre-installed Filter Locking Cap and Cover from the Filter Housing.

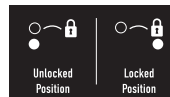
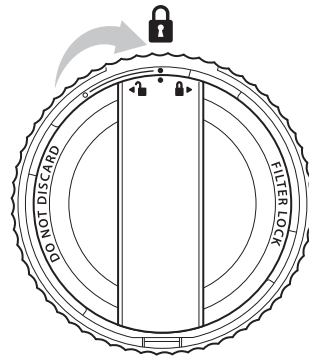
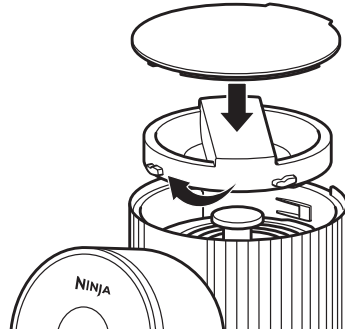


- 4** Remove Filter from packaging then line up the front arrow on the Filter with the front dispense head, and with the Ninja logo facing you. Drop your Filter straight down into place then push firmly down.



Line up the front arrow on the Filter with the front dispense head. The Ninja logo should be facing you.

- 5** Attach the Filter Locking Cap on top of the Filter by lining up the open circle, push firmly down, then twist clockwise until it clicks into place and is lined up with the lock icon.



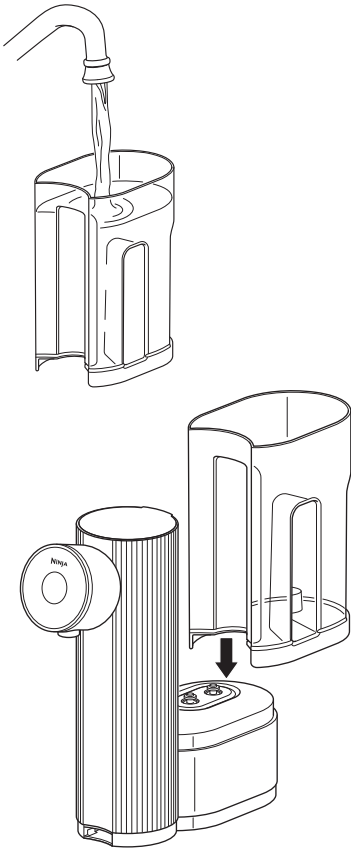
SETTING UP YOUR NINJA HYDRASENSE™ CONT'D

RINSE CYCLE

For best output, we recommend running 406oz/12000ml of water (4x Rinse Cycles) through a new filter or until the water is clear.

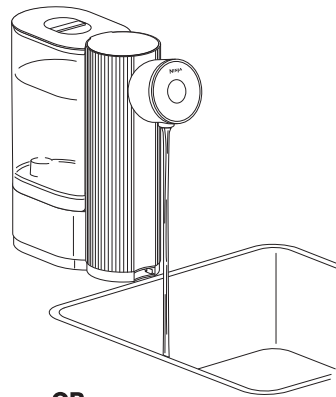
- 1 To begin a rinse cycle first fill your Water Reservoir to the MAX FILL line with cool water and ensure your Water Reservoir Lid is on. Continue following the onboarding instructions on the display.

NOTE: Your Ninja HydraSense will automatically first prime for ~30 seconds to fill the Filter Housing, no water will dispense during this priming. **DO NOT** remove the reservoir during priming.

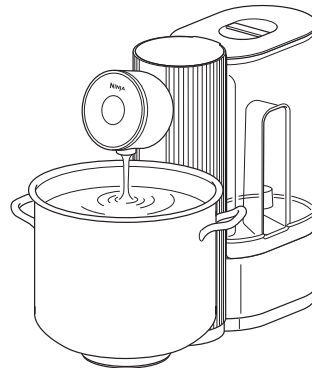


- 2 Remove the Drip Tray and place your Ninja HydraSense over the sink to dispense directly into it OR place a large vessel under the dispense nozzle (we recommend a large bowl or pot). Rinse cycle will dispense the entire Water Reservoir once. Run the rinse cycle and watch as your system rinses water through it, preparing for your first drink. **DO NOT** remove the reservoir when dispensing during rinse cycle.

NOTE: Some black carbon dust may be visible during first use. This is normal and harmless. You may see little change in TDS after filtering. In some cases, TDS may increase slightly. This is normal and depends on your local water supply and the filter's mineral balance. Our Filter is designed to remove harmful contaminants while preserving natural minerals for great taste.



OR

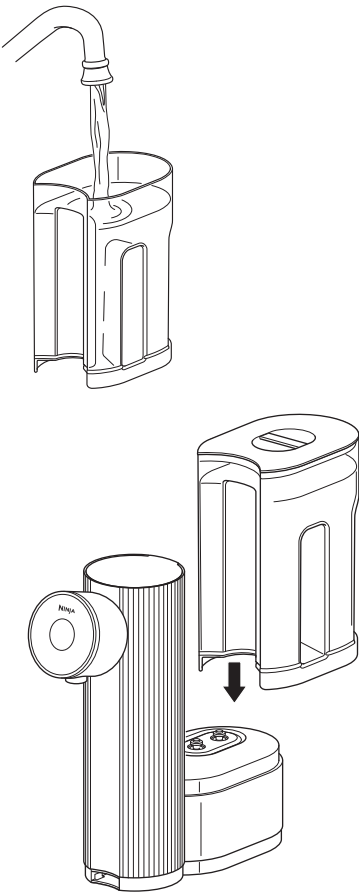


NOTE: Rinse cycle can be paused by tapping  if needed.

DISPENSING FILTERED WATER

For best water quality, we recommend first preparing your filter (Rinse Cycle).

- 1 To dispense filtered water, fill the Water Reservoir and place it back on the base. Position vessel under dispenser.

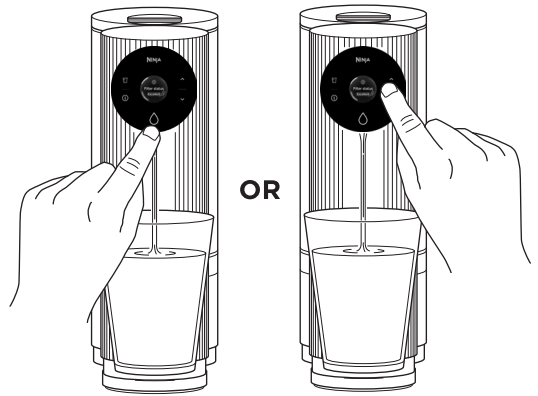


NOTE: Only use clean, non-carbonated water. Other liquid types may damage the unit.

- 2 Press and hold **DISPENSE**  to start the flow of water. Release **DISPENSE**  to stop the flow of water.

OR

Tap **SIZE**  then use the SELECTION ARROWS to toggle through the preset sizes. Once you've selected a size, tap **DISPENSE**  once to automatically dispense the amount selected.

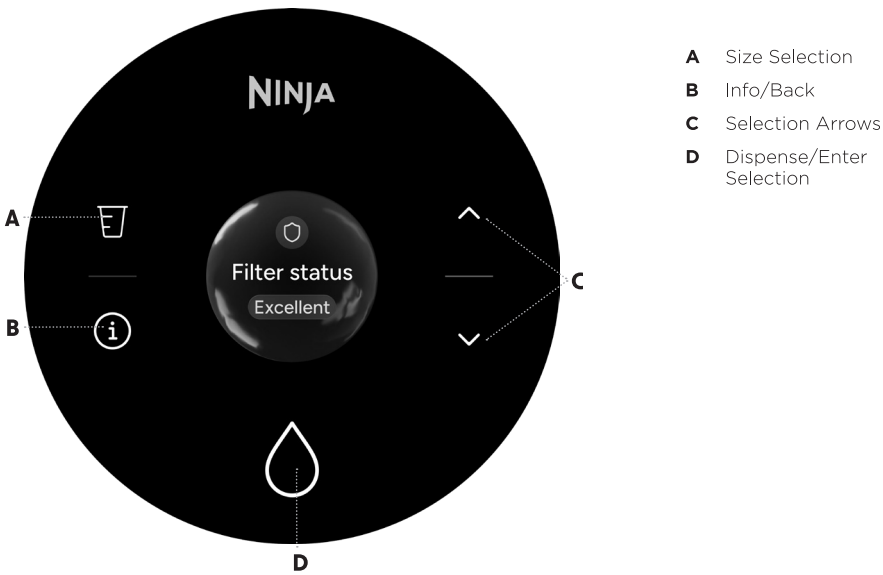


Did you know you can customize your presets? See how in the Using The Display section. Functions may vary by model.

NOTE: Want extra refreshing water? Fill the reservoir with ice, then head to the 'Recirculate Water' screen in the Info  menu. Start a recirculation cycle (about 45 seconds) to automatically mix water and ice, then enjoy perfectly chilled water.



USING THE DISPLAY



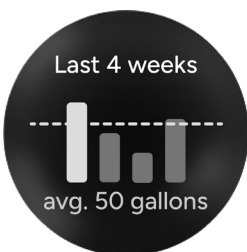
DISPENSE:

- 1 Manual Dispense:** Press and hold **DISPENSE** to continuously dispense. Release to stop dispensing.
- 2 Preset Dispense:** Tap **SIZE** to enter the size menu, then use the **SELECTION ARROWS** to toggle through the preset sizes. Once you've selected a size, tap **DISPENSE** to automatically dispense the amount selected.

NOTE: Presets deliver your selected amount within a small range. Slight variation is normal and is caused by water pressure, filter age, and temperature — this is true of all countertop water dispensers. For precise water measurement, we recommend confirming with a measuring cup.

INFO:

Tap to enter the info menu and view filter information (Filter Life %, Days/Months, Average Daily, Last 4 Weeks of Water Usage), order new filters, and change system settings (recirculate water, change units, and more).



PRESET SIZE SELECTION:

Tap **SIZE** to enter the size menu, set a custom size, and access slow pour.

CUSTOM SIZES:

To customize a size:

- 1** Tap **SIZE** to enter the size menu then use the **SELECTION ARROWS** to toggle to the "Add Custom Size" screen.
- 2** Tap **SIZE** until the screen confirms that your next pour will create a custom size.
- 3** Press and hold **DISPENSE** to begin dispensing your new custom size, tap **DISPENSE** to stop once you have filled to the desired amount. That size has now been stored. Repeat steps as needed to customize to your needs.

NOTE: There is a maximum of 3 custom sizes.

CHANGING CUSTOM SIZES:

To change your custom sizes, follow steps 1 and 2 above. If you have already set 3 custom sizes, you will be guided to replace a previous custom size with your new one.

REMOVING A CUSTOM SIZE:

You can also replace a previously created custom size by navigating to custom sizes noted with ★ then press and hold **SIZE** to begin removal. The screen will then ask you to confirm removal.

NOTE: Functions may vary by model.

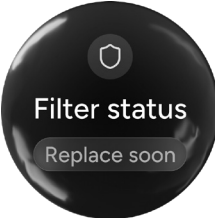
FILTER STATUS

Ninja HydraSense™ accurately tracks your filter usage to keep you informed on your filter status. The home screen color will change from blue to yellow to red throughout your continued usage. The Filter life screen will updates weekly while showing months and daily once it switches to days.

NOTE: The filter life is based on the last 4 weeks of usage. It may shift slightly after longer periods of non-usage or a period of heavier use.



Excellent: 100%-10%
Continue enjoying clean filtered water.



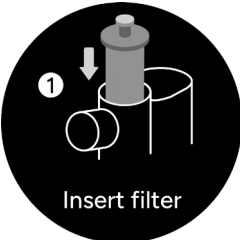
Replace soon: 9%-1%
Still good but replace soon. Time to order a new filter.



Expired: 1%
Replace as soon as possible.



HELPFUL TIPS & TROUBLESHOOTING



INSTALL FILTER SCREEN

Filter not detected. Ensure the Filter is fully pushed down into the Filter Housing and securely lock the Filter Locking Cap. To confirm a secure lock, line up the open circle then rotate the locking cap until it clicks into place.



FILTER EXPIRED

Filter needs to be replaced. Scan here to order new filters, view how-to-videos and helpful tips.

CLEANING & MAINTENANCE



Unplug the appliance from the outlet before cleaning.

ONLY the Water Reservoir, Water Reservoir Lid, Drip Tray, and Drip Tray Cover are top-rack dishwasher safe.

- The Ninja HydraSense will remind you to empty and refill your reservoir after 7 days without use.

Daily

- We recommend wiping exterior surfaces as needed.

Weekly

- We recommend rinsing the Water Reservoir with warm water and drying fully before refilling.

Monthly

- We recommend washing your dishwasher safe parts or manually wash in warm, soapy water then rinse and dry.

Every Filter Change

- We recommend always running a drain cycle before removing your Filter. Reference the “Filter Replacement and Cleaning Your Ninja HydraSense” section for detailed instructions.

TROUBLE SHOOTING GUIDE

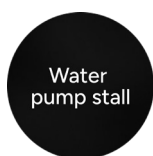
WHAT SHOULD I DO IF MY SYSTEM WON'T RUN?

- Ensure your Ninja HydraSense is plugged into a working power source.
- Ensure your Water Reservoir is fully seated on the Ninja HydraSense base.
- Ensure your Water Reservoir contains water. Your Ninja HydraSense will not run without water. Only use clean, non-carbonated water. Other liquid types may damage the unit”
- Reference the “Setting up your Ninja HydraSense” section for detailed instructions.
- Ensure your Filter and Filter Locking Cap are installed. Your Ninja HydraSense will not run without a Filter and Filter Locking Cap installed. Reference the “Setting up your Ninja HydraSense” section for detailed instructions.

WHAT IF WATER IS LEAKING FROM THE SYSTEM?

- Ensure your Ninja HydraSense is on a stable, flat, and dry surface.
- Ensure your Water Reservoir is fully seated on the Ninja HydraSense base.
- Unplug your Ninja HydraSense and remove your Reservoir from the base. Ensure your Filter, Filter Locking Cap and Filter Cover are fully installed.
- Remove and re-install your Filter, reference “Filter Replacement and Cleaning Your Ninja HydraSense” section for detailed instructions.

ERROR SCREEN



To clear the above error screen, we recommend first unplugging your Ninja HydraSense and waiting 10 seconds. Then re-plug in your Ninja HydraSense to a working plug. If the error persists, please call customer support.

QUESTIONS?

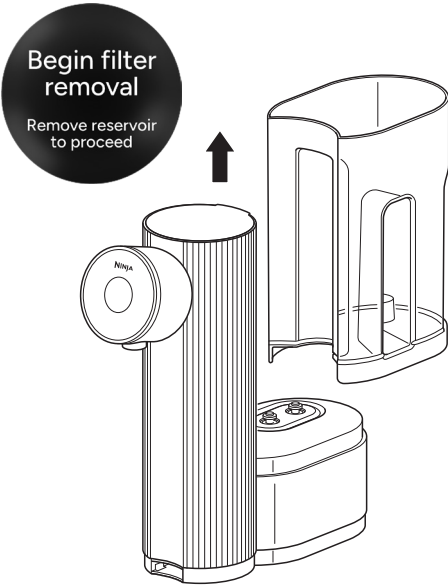
- Visit sharkninja.com/support or call 1-800-365-0135.

FILTER REPLACEMENT AND CLEANING YOUR NINJA HYDRASENSE™

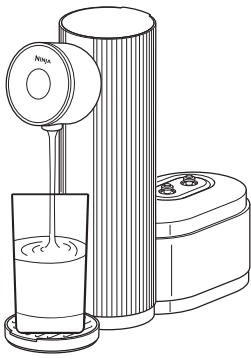
We recommend to clean your unit every time you replace your filter (when display shows "Filter Expired", ~every 6 months).

- 1 Press **INFO** ⓘ then use the selection arrows to toggle to the "Begin Filter Removal" screen and follow the instructions on the display.

NOTE: "Begin Filter Removal" screen will only appear in your info menu once your Filter Status has reached "Replace Soon" or "Expired".

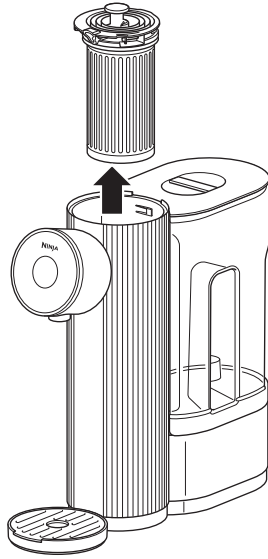
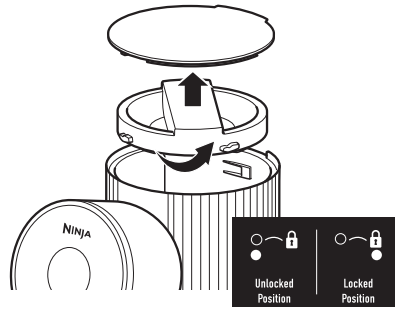


- 2 Place a 12 oz. vessel under the dispense nozzle and tap **DISPENSE** ⚡ to start draining the Filter Housing. Continue following the instructions on the display to complete the filter replacement process.



- 3 Once draining is complete, follow the display instructions. Remove the Filter Cover, twist the Filter Locking Cap to unlock. Lift the used Filter out of the Filter Housing and discard.

NOTE: DO NOT discard the Filter Cover or Filter Locking Cap.



- 4 Unplug the unit, tilt the unit over a sink to discard excess water left in the filter housing and gently wipe down with a towel. Follow the instructions in "Setting up Your Ninja HydraSense" to install a new Filter.

NOTE: Only the Water Reservoir and lid, and drip tray and cover are top-rack dishwasher safe.

EXPLORING NINJA HYDRASENSE™ ACCESSORIES



EXPLORE
NINJA HYDRASENSE
ACCESSORIES

SOLD SEPARATELY

SCAN QR CODE
to view the full assortment.



ONE (1) YEAR LIMITED WARRANTY

NJA_1_YR_IB_LMTD_WRNTY_US_ENG_BEVERAGE

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.
California Residents Only: The One (1) Year Limited Warranty period begins on the original date of delivery or pickup.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, cups, blades, blender bases, removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **ninjaaccessories.com**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **ninjakitchen.com/support** for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-855-427-5130** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at **registeryourninja.com** and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-855-427-5130** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at **registeryourninja.com** and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

NOTES

[illegible]

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.