

THANK YOU
for purchasing the Ninja® Crispi™ Microwave



REGISTER YOUR PURCHASE

- registryourninja.com
- Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 120V - 60Hz

Microwave Watts (input): 1750W

Air Fryer Watts: 1760W

Microwave frequency: 2450Mhz

Manufacturing date: **Month / Year**

This device complies with part 18 of the FCC rules.

This device may cause radio frequency interference. Users should be aware of the potential for interference to radio communications and take appropriate measures to mitigate such effects.

To ensure proper operation and minimize interference, regular maintenance of the system is recommended. This includes checking for loose connections, damaged cables, and ensuring the device is operating within specified parameters.

If interference is suspected, users can take the following steps:

- Reposition the device to increase the distance from affected equipment.
- Use shielded cables where applicable.
- Ensure all connections are secure.
- Consult the equipment manual for additional troubleshooting steps.

This product may cause interference to radio equipment and should not be installed near maritime safety communications equipment or other critical communication equipment operating between 0.45 – 30 MHz.

FCC ID: 2ASV9-MW101

TIP: You can find the model and serial numbers on the QR code label on the back of the unit by the power cord.

SharkNinja Operating LLC
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ninjakitchen.com

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

NINJA is a registered trademark of SharkNinja Operating LLC.

CLEANCRISP, CRISPI, and FUSIONCRISP are trademarks of SharkNinja Operating LLC.

This product may be covered by one or more U.S. patents. For more information, see sharkninja.com/uspatents.

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MW100_Series_IB_REV_Mv19



Crispi™ Microwave
MW100 Series | Owner's Guide



IMPORTANT SAFETY INSTRUCTIONS
INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE

	Read and review instructions to understand operation and use of product.
	Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.
	Avoid contact with hot surface. Always use hand protection to avoid burns.
	For indoor and household use only.

WARNING

When using electrical appliances, follow basic safety precautions to reduce the risk of burns, electric shock, fire, injury to persons, or excessive microwave exposure, including the following:

- 1 Use this appliance only for its intended use as described in the Owner's Guide. This type of oven is specifically designed to heat, cook, or dry food. It is not designed for industrial or laboratory use. **DO NOT** use or store outdoors.
- 2 To reduce the risk of burns, explosion, electric shock, or to prevent damage to property, personal injury, or loss of life, or exposure to excessive microwave energy read and follow the specific "PRECAUTIONS TO AVOID EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found on page 2.
- 3 **DO NOT** attempt to operate this oven with:
 - A Object caught in door
 - B Door that does not close properly
 - C Damaged door, hinge, latch, or sealing surface
- 4 Install or locate this appliance only in accordance with the provided installation instructions.
- 5 **DO NOT** operate the microwave if the plug or cord is damaged, the outlet connection feels loose, the unit is not working properly, or if it has been damaged or dropped—disconnect and contact a qualified electrician.
- 6 This appliance must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" found on page 2. **DO NOT** use an adapter plug.
- 7 **DO NOT** use this product near water, for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar location.
- 8 **DO NOT** immerse cord or plug in water or other liquid to avoid electric shock.
- 9 **DO NOT** let cord hang over edge of table or counter, or touch hot surfaces.
- 10 To reduce the risk of fire in the oven cavity:
 - A **DO NOT** overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
 - B Remove wire twist-ties from paper or plastic bags before placing bag in oven.
 - C **DO NOT** use metal containers or utensils in the oven.
 - D **DO NOT** use paper or plastic products when the appliance is operated in air fry mode.
 - E If the materials inside the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
 - F **DO NOT** use the cavity for storage purposes. **DO NOT** leave paper products, cooking utensils, or food in the cavity when not in use.

IMPORTANT SAFETY INSTRUCTIONS

INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE

WARNING

When using electrical appliances basic safety precautions should be followed, including the following:

- G Liquids, such as water, coffee or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present. THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A UTENSIL IS INSERTED INTO THE LIQUID.
- 11 To reduce the risk of fire in the oven cavity:
 - A **DO NOT** store items on or near the appliance while it is operating. A fire may occur if the oven is covered or in contact with flammable materials such as curtains, drapes, or walls during use.
 - B The air exhausted from the top vent is extremely hot. Keep all objects at least 1 inch away from the top vent and **DO NOT** cover or block the vent.
 - C **DO NOT** store anything on top of the unit at any time.
 - D **DO NOT** cover or block any of the appliance's openings.
- 12 HOT CONTENTS CAN CAUSE SEVERE BURNS. **DO NOT** ALLOW CHILDREN TO USE THIS MICROWAVE. Use caution when removing hot items.
- 13 **ALWAYS** use the Cool Touch Handle to open the door. **DO NOT** touch the inside metal frame or glass window on the inside of the door after air bake, air roast, air broil, and air fry operation, as they may be hot and cause burns.
- 14 **ALWAYS** use oven mitts when handling hot CleanCrisp™ Glassware. CleanCrisp Glassware surface becomes extremely hot during Air Bake, Air Roast, Air Broil, Air Fry, and Microwave operation.
- 15 **ALWAYS USE TWO HANDS** when handling the basket to avoid dropping or tipping the basket.
- 16 **DO NOT** remove the Crisper Plate from the CleanCrisp Glassware when hot. Wait until the CleanCrisp Glassware and Crisper Plate cool down to room temperature before removing.
- 17 During Air Bake, Air Roast, Air Broil, and Air Fry modes, the appliance becomes hot. Avoid touching the heating elements or any interior surfaces, including the inside of the door. Always open the door using the designated Cool Touch Handle area only.
- 18 The outer housing of the oven may be hot during and after cooking. **DO NOT** touch hot surfaces and grab by the Cool Touch Handle only. Always keep the power cord of this oven, and those of other appliances near the oven, clear from the oven housing.
- 19 Some products such as whole eggs and sealed containers – for example, closed glass jars – may explode when heated and should not be heated in this oven.
- 20 Oversized foods should not be inserted in a microwave/air fryer as they may create a fire or risk of electric shock.
- 21 To turn OFF the oven, press the CANCEL button.
- 22 The oven is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 23 **DO NOT** mount this appliance.
- 24 Use ONLY the CleanCrisp Glassware in top rails of the oven. Glass baskets other than the CleanCrisp Glassware may not fit properly in the top rails and fall out of position spilling contents and causing burns.
- 25 Always inspect the CleanCrisp Glassware for scratches, cracks, or any other damage before each use. **DO NOT** use if any damage is observed.
- 26 **DO NOT** drop or scratch the CleanCrisp Glassware. Scratched, cracked, or damaged glass containers can break apart when heated.
- 27 **DO NOT** use the Crisper Plate without the CleanCrisp Glassware.
- 28 **DO NOT** store materials, other than manufacturer's recommended accessories, in this oven when not in use.
- 29 To eliminate a choking hazard for young children, remove and discard all packaging materials immediately upon unpacking and using this appliance.
- 30 **DO NOT** operate the oven empty. Running the oven without food or liquid inside may damage the unit or create a safety hazard.

- 31 This appliance should be serviced only by qualified service personnel. Contact nearest authorized service facility for examination, repair, or adjustment.
- 32 When cleaning surfaces of door and oven that come together upon closing the door, use only mild, non-abrasive soaps or detergents applied with a sponge or soft cloth.
- 33 **DO NOT** use corrosive chemicals or vapors to clean in this appliance.
- 34 Combination microwave/convection ovens:
 - A **DO NOT** clean with metal scouring pads. Pieces can burn off the pad and touch electrical parts involving a risk of electric shock.
 - B **DO NOT** use paper products when appliance is operated in convection mode.
 - C **DO NOT** cover racks or any other part of the oven with metal foil. This will cause overheating of the oven.

SAVE THESE INSTRUCTIONS

SETUP INSTRUCTIONS

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on the sealing surfaces.
- Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the: (1) door (bent), (2) hinges and latches (broken or loosened), (3) door seals and sealing surfaces.
- The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord that has a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

WARNING – Improper use of the grounding can result in risk of electric shock.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the appliance.

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

SERVICE INSTRUCTIONS:
 PRECAUTIONS TO BE OBSERVED
 BEFORE AND DURING SERVICING
 TO AVOID POSSIBLE EXPOSURE TO
 EXCESSIVE MICROWAVE ENERGY

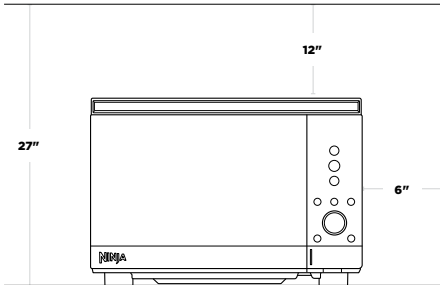
- Do not operate or allow the oven to be operated with door open.
- Make the following safety checks on all ovens to be serviced before activating magnetron or other microwave source and make repairs as necessary:
 - interlock operation.
 - proper door closing.
 - seal and sealing surfaces (arcing, wear, and other damage).
 - damage to or loosening latches.
 - evidence of dropping or abuse.
- Before turning on microwave power for any service test or inspection within the microwave compartments, check the magnetron, wave guide or transmission line, and cavity for proper alignment, integrity, and connection.
- Any defective or misadjusted components in the interlock, monitor, door seal, and microwave generation and transmission systems shall be repaired, replaced, or adjusted by procedures described in this manual before the oven is released to the owner.
- A microwave leakage check to verify compliance with Federal Performance Standard should be performed on each oven prior to release to owner.

MICROWAVE SUPERHEATED WATER

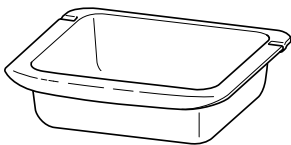
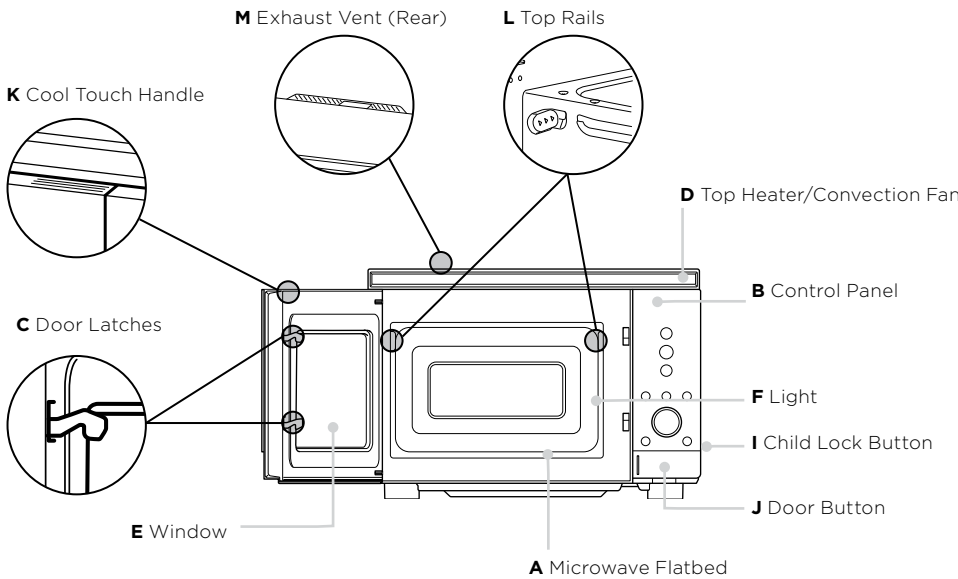
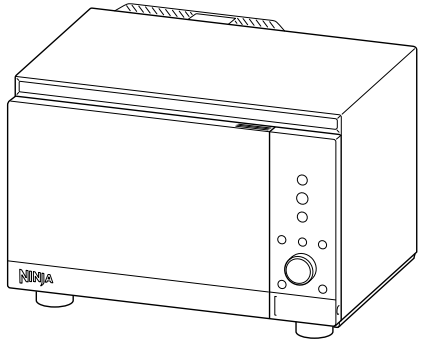
- Microwave water and other liquids do not always bubble when they reach boiling point. They can actually get superheated and not produce bubbles. Superheated water and liquids will bubble up out of the cup when it's moved or when a spoon or tea bag is placed inside, which can cause injury. To prevent this from happening, DO NOT heat any liquid for more than two minutes per cup. After heating, let the water and cup cool for 30 seconds to a minute before moving or adding anything.

MICROWAVE PLACEMENT

- Place the microwave on a level, solid, and non-combustible surface at a minimum of 12 inches (30 cm) from any top surface—see image below. The distance from the countertop to the bottom of the cabinets must be a minimum of 27 inches (69 cm). Keep 6 inches of space around the unit clear to allow heat to dissipate safely.
- Keep all objects at least 1 inch away from the Exhaust Vent. Do not cover or obstruct the Exhaust Vent in any way. Hot air from the Exhaust Vent can damage overhead cabinets, especially laminate finishes—causing them to peel, warp, or change color over time, and in some cases posing a fire risk. If overhead surfaces are exposed to exhaust heat, consider installing a heat shield or using cabinet materials rated for high temperatures.
- This microwave is not intended for use inside a cabinet, cubby, or any enclosed space. Only use in cabinetry if designed for built-in use. Doing so can block airflow, cause overheating, and create a fire hazard.



- | | |
|------------------------------------|----------------------------|
| A Microwave Flatbed | H Crisper Plate |
| B Control Panel | I Child Lock Button |
| C Door Latches | J Door Button |
| D Top Heater/Convection Fan | K Cool Touch Handle |
| E Window | L Top Rails |
| F Light | M Exhaust Vent |
| G Glass Basket | |



G CleanCrisp™ Glassware
 (dishwasher safe)



H Crisper Plate
 (dishwasher safe)

INSERTING & REMOVING CLEANCRISP™ GLASSWARE

⚠ ALWAYS use two hands when handling the basket to avoid dropping or tipping it.

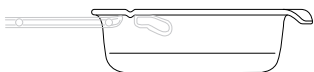
ALWAYS use oven mitts when handling hot CleanCrisp Glassware. CleanCrisp Glassware becomes extremely hot during Air Bake, Air Roast, Air Broil, Air Fry, and Microwave operation.

INSERTING CLEANCRISP GLASSWARE

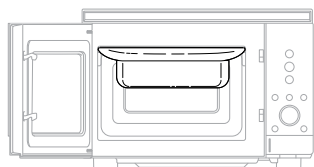
- 1 Hold the basket with both hands and keep it level (misaligned basket may get jammed).



- 2 Align the basket with the Top Rails and inside walls of the microwave.



- 3 Slide it straight in until it reaches the back. Make sure the front handle of the basket is fully inside the microwave before closing the door.



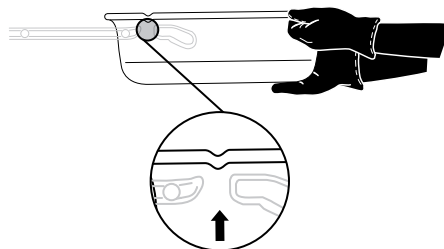
- 4 When Inserting the CleanCrisp Glassware on the bottom, lift and place glassware gently inside the microwave, do not slide.

REMOVING CLEANCRISP GLASSWARE

- 1 With oven mitts, pull the basket to the detent position.



- 2 Lift the basket slightly off the top rails using two hands, and then carefully pull the basket straight out, keeping it level to avoid spills.



- 3 Carefully set the basket down on a level and heat-safe surface.

- 4 When removing the CleanCrisp Glassware from the bottom position, lift the basket before pulling it out.

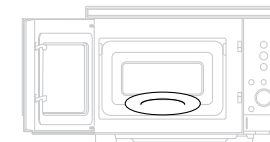
GLASS BASKET

Allow glass containers to completely cool before submerging in water. **NEVER** submerge hot glass in cool water as damage may occur.

⚠ ALWAYS make sure to insert accessory correctly; front handle should always be facing out toward the door.

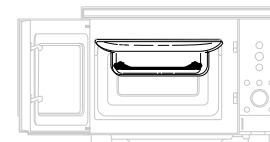
MICROWAVE

For best results remove all accessories from microwave. Place food on microwave safe dish in the bottom of the microwave.



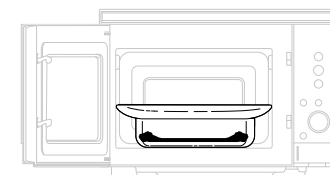
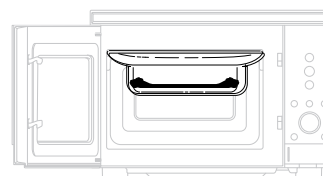
AIR FRY/MAX CRISP/AIR ROAST/AIR BAKE/AIR BROIL

Use CleanCrisp™ Glassware with Crisper Plate installed on the top rails of the microwave. If cooking large proteins use FusionCrisp positioning.



FUSIONCRISP

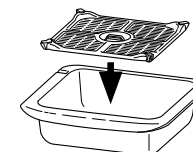
Use CleanCrisp Glassware with Crisper Plate installed in the top rails of the microwave. Unless directed in a Ninja FusionCrisp recipe. Crisper Plate is not needed for liquid or sauce-based dishes like casseroles or pasta.



⚠ ALWAYS make sure to insert accessory correctly; front handle should always be facing out toward the door.

CRISPER PLATE

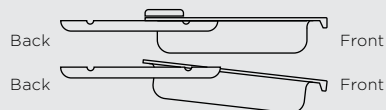
ALWAYS use Crisper Plate nested inside CleanCrisp Glassware. Best for AIR FRY and FUSIONCRISP functions.



CLEANCRISP GLASSWARE SAFETY TIPS



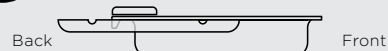
Pull basket out halfway to mix, if needed. Safety catch will hold basket in place when tilted forward.



⚠ WARNING



DO NOT place the CleanCrisp Glassware in backward.



HOW TO MINIMIZE SMOKE



Recommended:
Canola, Refined Coconut, Avocado, Vegetable, and Grapeseed Oils

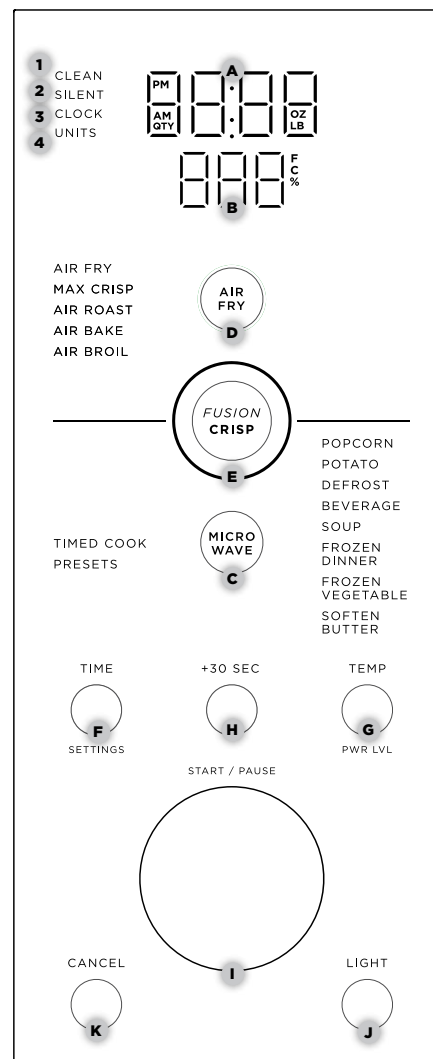


Not recommended:
Olive Oil, Butter, Margarine, or Cooking Spray

MICROWAVE & OVEN-SAFE ACCESSORY LIST

	MICROWAVE	AIR FRY	FUSION CRISPER
NINJA ACCESSORIES			
CleanCrisp™ Glass Glassware <i>MW100 Series Product</i>	✓	✓	✓
Crisper Plate <i>Microwave Safe inside CleanCrisp Glassware</i>	X	✓	✓
OTHER ACCESSORIES			
Aluminum Foil	X	✓	X
Baking Pan <i>Oven Safe</i>	X	✓	X
Ceramic Plate	✓	X	X
CleanCrisp Glassware <i>FN100 Series, AS100 Series, DD100 Series Products</i>	✓	X	X
Disposable plates or containers	✓	X	X
Glass Dishes or Bakeware	✓	✓	✓
Metal Cookware & Utensils	X	✓	X
Cling wrap <i>Microwave Safe</i>	✓	X	X
Plastic Dishes <i>Microwave Safe</i>	✓	X	X
Paper towels/napkins	✓	X	X
Parchment Paper	✓	✓	X
Silicone Bakeware	✓	✓	✓

GETTING TO KNOW YOUR CRISPI™ MICROWAVE



FUNCTION BUTTONS

- A TIME Display:** Displays cook time and clock when microwave is on standby.
- B TEMP/ PWR LVL Display:** Displays cook temperature for AIR FRY and AIR BROIL functions.
- C MICROWAVE Button:** Press MICROWAVE button once to change from TIMED COOK to PRESETS and to select presets.
- D AIR FRY button:** Press AIR FRY several times to select AIR FRY, MAX CRISP, AIR ROAST, AIR BAKE, or AIR BROIL functions.
- E FUSIONCRISP Button:** Press FUSIONCRISP to Microwave first then Air Fry in stage cooking.
- F TIME/SETTINGS Button:** Press then turn START/PAUSE dial to adjust cooking time. Press and hold to access adjustments for clock, clean function, and silent beeps on the microwave.
- G TEMP/PWR LVL Button:** Press and turn START/PAUSE dial to adjust power on Microwave functions or temperature on Air Fry and Oven functions.
- H +30 SEC Button:** Press to start cooking immediately in 30-second increments with 100% microwave power.
- I START/PAUSE Dial:** Use to adjust time and temperature on Convection function and power and time on MICROWAVE function. Press to lock in selection.
- J LIGHT Button:** Press to turn the microwave light on or off.
- K CANCEL Button:** Press to go back to a previous setting or stop cooking.
- 1 CLEAN:** Press and hold TIME button and select to start a clean cycle for 10 minutes.
- 2 SILENT:** Press and hold TIME button and select to silent beeps and alerts.
- 3 CLOCK:** Press and hold TIME button and use START/PAUSE dial to adjust clock time.
- 4 UNITS:** Press and hold TIME button and use START/PAUSE dial to adjust unit measurements.

SET UP

SETTING THE CLOCK

- 1 Plug in the Microwave.
- 2 The hour will start blinking. Use the START/PAUSE dial to select current hour. Press the START/PAUSE dial to confirm. Minute will start blinking. Use START/PAUSE dial to select the current minute.
- 3 Press the START/PAUSE dial to confirm.

HOW TO RUN THE CLEAN CYCLE:

The unit should be cleaned thoroughly after every use.

- 1 Press the SETTINGS button to access settings, then use the dial to select CLEAN.
- 2 Remove Crisper Plate from CleanCrisp™ Glassware. Pour 4 cups of room temperature water into your CleanCrisp Glassware and install in the upper position.
- 3 Press START/PAUSE dial to start clean cycle; this will run for 20 minutes.
- 4 Once clean cycle has finished, take a soft sponge and wipe all interior walls of the unit.

CHILD LOCK

In compliance with the new UL 923 requirements, the Standard for Safety for Microwave Cooking Appliances, this unit is equipped with a NEW childproof two-step door opening. The door will lock automatically once closed.

UNLOCK

- 1 To open, press the Child Lock Button on the right-hand side of the Door Button AND the Door Button simultaneously.

LOCK

- 1 After cooking and removing food, close microwave door.
- 2 Child lock is ON when the right-hand side button is not pushed or disabled.

DISABLE CHILD LOCK

- 1 Insert a standard screwdriver into the slot and simultaneously push in and turn counterclockwise to disable the child lock.

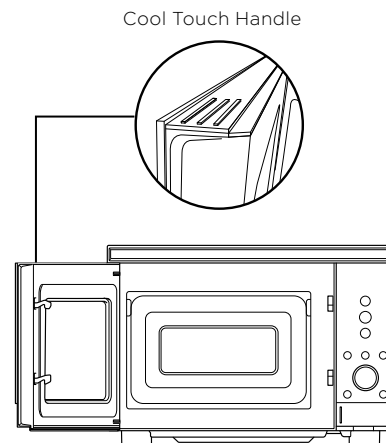


CHILD SAFETY LOCK

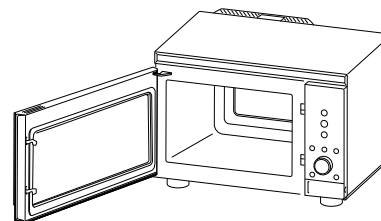
DOOR OPERATION

TO OPEN THE DOOR

- 1 Press and hold the Child Lock Button, then press the left side of the Door Button and pull the door open using the Cool Touch Handle.



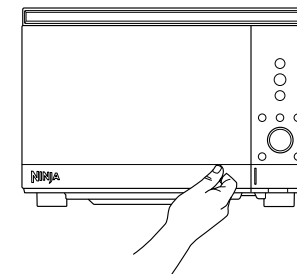
- 2 Swing the door gently past 90 degrees to fully open. Door will stay open when it is swung past 90 degrees.



! **ALWAYS** use the Cool Touch Handle to open the door. **DO NOT** touch the inside metal frame or glass window on the inside of the door after Air Bake, Air Roast, Air Broil, Air Fry, and Microwave operation, as they may be hot and cause burns.

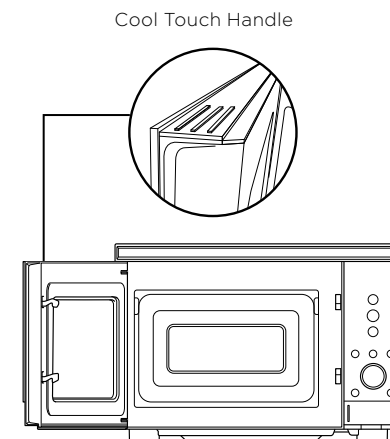
TO CLOSE THE DOOR

- 1 Gently push the door closed using either the Cool Touch Handle or the front of the door.



- 2 Make sure it clicks fully into place — **DO NOT** slam the door.

! **CAUTION:** The metal frame inside the door may be hot after cooking. Always use the Cool Touch Handle to avoid burns.



- 3 Confirm the door is fully closed before starting any cooking.

GET TO KNOW YOUR COOKING FUNCTIONS

MICROWAVE

Quickly reheat leftovers, warm beverages, and defrost proteins.

BEST FOR: Reheating, making popcorn & defrosting.

AIR FRY

Crisp your favorite foods to perfection with little to no oil.

BEST FOR: Small proteins & any leftovers.

MAX CRISP

Get an extra-crispy crunch with rapid high heat.

BEST FOR: prepackaged frozen foods.

AIR ROAST

Caramelized outside, tender inside.

BEST FOR: Large proteins and roasted vegetables.

AIR BROIL

Top-down heat for crispy finish.

BEST FOR: pasta bakes, melting cheese and crisping toppings.

AIR BAKE

Evenly bake bread, cookies, and treats.

BEST FOR: Cookies and baked goods.

USING YOUR CRISPI™ MICROWAVE

FUNCTIONS

MICROWAVE

Timed Cook: Designed to operate like a traditional microwave and will default to 100% microwave power. Adjust power level and time as needed.

Popcorn: Evenly cooks popcorn to the last kernel. Place popcorn in the center of the bottom of the microwave.

Potato: Quickly cook a whole potato so the inside is moist and fluffy.

Defrost: Gently defrosts food without cooking edges.

Beverage: Reheat hot drinks such as coffee or tea.

Soup: Cook prepared soups.

Frozen Dinner: Cook frozen prepared dinners like lasagna.

Frozen Vegetable: Best for steam cooking vegetables like peas, corn, green beans, and broccoli.

Soften Butter: Perfectly soften butter to easily cream with mixed baking ingredients.

AIR FRY

Air Fry: Make fast, extra-crispy foods with little to no oil.

Max Crisp: Give frozen foods extra crispiness and crunch with little to no oil.

Air Roast: Achieve a crispy outside and perfectly cooked inside for full-sized sheet pan meals, thicker proteins, and roasted veggies.

Air Bake: Evenly bakes cookies, brownies, cakes, and more.

Air Broil: Broil meat and fish and evenly browns tops of casseroles.

FUSIONCRISP

FusionCrisp: Combine microwaving and convection for faster outputs and better textures compared to microwave only.

MICROWAVE

Unlock microwave door by pressing the safety button to the right side of the door button. To disable use of the safety lock, use a screwdriver to push and turn in the safety lock so it stays flush to side of the unit. The microwave will always default to microwaving cooking and the last setting used within the MICROWAVE function. For best results, remove accessories from microwave before cooking.

TIMED COOK

1 To select TIMED COOK, press the MICROWAVE button until TIMED COOK illuminates.

2 Press the TEMP/PWR LVL button then turn dial to desired power level.

3 Press the TIME button then turn dial to select your time up to 1 hour. Press START/PAUSE dial to start cooking.

USING YOUR CRISPI™ MICROWAVE – CONT.

MICROWAVE PRESETS

POPCORN

For best results, put popcorn bag in the center of the bottom of the microwave and cook one popcorn bag at a time.

1 Place popcorn bag in center of the bottom of the microwave.

2 To select POPCORN, press the MICROWAVE button until PRESETS illuminates.

3 Use the START/PAUSE dial to select POPCORN from the list of presets.

4 Press START/PAUSE dial to start cooking.

POTATO

For best results, use a fork to poke holes in the raw whole potato, 6-10 oz.

1 To select POTATO, press the MICROWAVE button until PRESETS illuminates. Use the START/PAUSE dial to scroll down to POTATO. Press the START/PAUSE dial to confirm.

2 Place potato on plate and onto bottom center of the microwave.

3 Select between 6-10 oz. for potato weight using the START/PAUSE dial.

4 Press START/PAUSE dial to start cooking.

DEFROST

For best results, remove packaging and place on microwave-safe plate.

1 To select DEFROST, press the MICROWAVE button until PRESETS illuminates. Use the START/PAUSE dial to scroll to DEFROST.

2 Press the START/PAUSE dial to select weight. You can choose either 0.5 lb, 1 lb, or 2 lbs.

3 Place plate onto bottom center of the microwave.

4 Press START/PAUSE dial to start cooking.

FROZEN VEGETABLE

For best results, remove from packaging, place in a microwave-safe bowl, cover with microwave-safe plastic wrap, then poke holes in the wrap for ventilation.

1 To select FROZEN VEGETABLE, press the MICROWAVE button until PRESETS illuminates.

2 Use the START/PAUSE dial to select FROZEN VEGETABLE from the list of presets.

3 Select 4 oz., 8 oz., or 12 oz. using the START/PAUSE dial.

4 Press START/PAUSE dial to start cooking.

SOUP

1 To select SOUP, press the MICROWAVE button until PRESETS illuminates. Use the dial to scroll to SOUP. Press the START/PAUSE dial to select amount.

2 Remove soup from any packaging and place in microwave-safe bowl or container. Place bowl in bottom center of microwave.

3 Select 5 oz., 10 oz., or 15 oz. using the START/PAUSE dial.

4 Press START/PAUSE dial to start cooking.

BEVERAGE

1 To select BEVERAGE, press the MICROWAVE button until PRESETS illuminates.

2 Use the dial to scroll to BEVERAGE. Press START/PAUSE dial to confirm.

3 Select 6-12 oz. using the START/PAUSE dial.

4 Press START/PAUSE dial to start cooking.

FROZEN DINNER

1 To select FROZEN DINNER, press the MICROWAVE button until PRESETS is illuminated.

2 Use the dial to scroll to FROZEN DINNER. Press START/PAUSE dial to confirm.

3 Select 8-32 oz. adjusting using the START/PAUSE dial.

4 Press START/PAUSE dial to start cooking.

SOFTEN BUTTER

1 To select SOFTEN BUTTER, press the MICROWAVE button until PRESETS illuminates.

2 Use the START/PAUSE dial to scroll to SOFTEN BUTTER. Press START/PAUSE dial to confirm.

3 Select 1 or 2 sticks of butter using the START/PAUSE dial.

4 Press START/PAUSE dial to start cooking.

USING YOUR CRISPI™ MICROWAVE – CONT.

AIR FRY

Unlock microwave door by pressing CANCEL button. The microwave will always default to microwaving cooking and the last setting used within the MICROWAVE function.

Press the AIR FRY button to see all air fry functions. There is no preheat on air fry functions. Use the CleanCrisp™ Glassware in the top position for best results.

AIR FRY

- 1 To select the AIR FRY function, press AIR FRY button until AIR FRY illuminates. The default time and temperature settings will display.
- 2 Temperature will default to 390°F. To change, press the TEMP/PWR LVL button and use the dial to select a temperature between 300°F and 400°F. Temperature will adjust in 5-degree increments. To confirm the temperature, press the TEMP/PWR LVL button again.
- 3 Press the TIME button and use the START/PAUSE dial to select your time up to 1 hour. To confirm the time, press the TIME button again. Time will adjust in 1-minute increments.
- 4 Place ingredients into the CleanCrisp Glassware with Crisper Plate. Open microwave door and slide CleanCrisp Glassware into top rails.
- 5 Press START/PAUSE dial to start cooking.

MAX CRISP

- 1 To select the MAX CRISP function, press the AIR FRY button repeatedly until MAX CRISP illuminates. The default time and temperature settings will display (temperature for MAX CRISP is 450°F).
- 2 Press the TIME button and use the START/PAUSE dial to select your time up to 1 hour. To confirm the time, press the TIME button again. Time will adjust in 1-minute increments.
- 3 Place ingredients into the CleanCrisp Glassware with Crisper Plate. Open microwave door and slide CleanCrisp Glassware into top rails.
- 4 Press START/PAUSE dial to start cooking.

AIR ROAST

- 1 To select the function, press AIR FRY button repeatedly until AIR ROAST illuminates. The default time and temperature settings will display.
- 2 Press the TEMP/PWR LVL button and use the dial to select a temperature between 250°F and 400°F. To confirm the temperature, press the TEMP/PWR LVL button again. Temperature will adjust in 5-degree increments.
- 3 Press the TIME button and use the START/PAUSE dial to select your time up to 1 hour. To confirm the time, press the TIME button again. Time will adjust in 1-minute increments under 1 hour and 5-minute increments over 1 hour.
- 4 Place ingredients into the CleanCrisp Glassware with Crisper Plate. Open microwave door and slide CleanCrisp Glassware into top rails.
- 5 Press START/PAUSE dial to start cooking.

AIR BAKE

- 1 To select the AIR BAKE function, press AIR FRY button repeatedly until AIR BAKE illuminates. The default time and temperature settings will display.
- 2 Press the TEMP/PWR LVL button and use the dial to select a temperature between 250°F and 400°F. To confirm the temperature, press the TEMP/PWR LVL button again. Temperature will adjust in 5-degree increments.
- 3 Press the TIME button and use the START/PAUSE dial to select your time up to 4 hours. To confirm the time, press the TIME button again. Time will adjust in 1-minute increments under 1 hour and 5-minute increments over 1 hour.
- 4 Place ingredients into the CleanCrisp™ Glassware. Open microwave door and slide CleanCrisp Glassware into bottom rails.
- 5 Press START/PAUSE dial to start cooking.

AIR BROIL

- 1 To select the AIR BROIL function, press AIR FRY button repeatedly until BROIL illuminates. The default time and temperature settings will display.
- 2 Press the TEMP/PWR LVL button and use the dial to select a temperature between LO (400°F) and HI (450°F). To confirm the temperature, press the TEMP/PWR LVL button again.
- 3 Press the TIME button and use the START/PAUSE dial to select your time up to 1 hour. To confirm the time, press the TIME button again. Time will adjust in 1-minute increments.
- 4 Place ingredients into the CleanCrisp Glassware with Crisper Plate. Open microwave door and slide CleanCrisp Glassware into top rails.
- 5 Press START/PAUSE dial to start cooking.

FUSIONCRISP

FUSION CRISP combines MICROWAVE and AIR FRY functions. Select FUSION CRISP to set the MICROWAVE and AIR FRY time.

- 1 Place ingredients into the CleanCrisp Glassware with Crisper Plate. Open microwave door and slide CleanCrisp Glassware into top rails.
- 2 To start, press FUSIONCRISP and the button will illuminate. Both MICROWAVE and AIR FRY will also illuminate to allow you to set the function.
- 3 Turn the START/PAUSE dial to select microwave cook time. Press START/PAUSE dial or AIR FRY button to confirm microwave time.
- 4 Once microwave time is confirmed, turn the START/PAUSE dial to select the AIR FRY cook time.
- 5 Press START/PAUSE dial to start cooking.

CLEANING, MAINTENANCE & STORAGE

EVERYDAY CLEANING

The unit should be cleaned thoroughly after every use.

- 1 Unplug the unit from the outlet and allow it to cool down before cleaning.
- 2 Remove all accessories and clean after each use. CleanCrisp™ Glassware and Crisper Plate are dishwasher safe.
- 3 To clean the exterior of the main unit and the control panel, wipe them clean with a damp cloth. A non-abrasive liquid cleaner or mild spray solution may be used. Apply the cleanser to the sponge, not the microwave surface, before cleaning.
- 4 Thoroughly dry all parts before placing them back in the microwave.

NOTE: DO NOT submerge unit in water or place in dishwasher.

SPOT SMOKE?

Sometimes excessive splatter or food buildup can cause your microwave to smoke when using the AIR FRY function.

DON'T WORRY—THIS USUALLY MEANS IT'S TIME FOR A QUICK CLEAN.

See the steps below on how to minimize any potential smoke.

HOW TO RUN THE CLEAN CYCLE:

The unit should be cleaned thoroughly after every use.

- 1 Press the SETTINGS button to access settings, then use the dial to select CLEAN.
- 2 Remove Crisper Plate from CleanCrisp Glassware. Pour 4 cups of room temperature water into your CleanCrisp Glassware and install in the upper position.
- 3 Press START/PAUSE dial to start clean cycle; this will run for 20 minutes.
- 4 Once clean cycle has finished, take a soft sponge and wipe all interior walls of the unit.

TROUBLESHOOTING & FAQ – CONT.

ERROR MESSAGES

Power off the unit and call Customer Service at **1-877-646-5288**. So we may better assist you, please register your product online at [registryoursharkninja.com](https://www.sharkninja.com/register) and have the product on hand when you call.

TROUBLESHOOTING

Microwave is not turning on.

- Make sure the power cord is securely plugged into the outlet.
- Insert the power cord into a different outlet.
- Reset the circuit breaker if necessary.
- Press a button on the control panel.

Microwave runs but doesn't heat food.

- Make sure the door is securely closed.
- Confirm you're not using metal containers or utensils.
- If issue persists, unplug unit for 10 minutes then restart.

Microwave is making an unusual noise.

- Ensure accessories are properly seated.
- Check for trapped food debris around turntable and heating element.
- Avoid overloading trays or using unapproved containers.

Lights flicker or dim during use.

- Ensure outlet is grounded and not overloaded.
- If multiple appliances are sharing the circuit, relocate this unit.

Steam builds up inside microwave.

- This is normal for high-moisture foods. Wipe interior dry after use to prevent condensation damage.

Unit feels very hot on exterior.

- Do not use in a closed cabinet or cubby.

There is arcing/sparking inside microwave.

- Be sure you are using microwave-safe utensils and accessories. See Microwave & Oven Safe Accessories list on Page 7.
- Do not operate oven while it is empty.

Can't unlock microwave

- To open, press the Child Lock button to unlock.
- Then push door button to open door.

Unevenly cooked foods

- Make sure you are using microwave-safe accessories.
- Use Air Fry, Roast, and Broil with the CleanCrisp™ Glassware in top rails.
- Avoid stacking food; use a single layer for optimal airflow.

Overcooked foods

- Refer to Quick Start and Inspiration Guide for recommended times and temperatures.
- Change cook time, temperature, or power level.
- Make sure you are using microwave-safe accessories.
- Use Air Fry, Roast, and Broil with the CleanCrisp Glassware in top rails.

FAQ

Can I use the CleanCrisp Glassware for Bake?

- Yes, the CleanCrisp Glassware can be used for Bake in the top position. If using other oven accessories, place on top of Crisper Plate in CleanCrisp Glassware. Placing the CleanCrisp Glassware in the bottom of the microwave may result in undercooking.

Do I need to adjust cook times and temperatures of traditional oven recipes?

- For Bake, you can follow packaging or recipe instructions.
- For best results, keep an eye on your food while cooking. Refer to cook charts in the Quick Start and Inspiration Guide.

TROUBLESHOOTING & FAQ – CONT.

Can I use metal pans or foil in this appliance?

- No. Do not use metal pans or foil in Microwave, Air Fry, or Bake modes unless specifically labeled microwave-safe. Doing so can cause sparks or damage.

Can I cook raw meat or frozen meals with FusionCrisp?

- Yes. FusionCrisp is designed to handle raw proteins or frozen entrees. Refer to the Quick Start Guide or Inspiration Guide for guidance on time, rack placement, and temperature

How do I clean the Crisper Plate or heating elements?

- Allow unit to cool completely. Use a damp cloth for interior, and follow accessory-specific cleaning instructions (dishwasher-safe vs. hand-wash only).

What accessories can I use?

- Refer to the accessories page. Only use approved accessories included or recommended by the manufacturer.

Why is the exterior of the unit hot after cooking?

- This is normal. The appliance uses convection heat in several modes. Always handle with oven mitts and allow time to cool before cleaning.

Is the CleanCrisp™ Glassware microwave safe?

- Yes. It is designed to be used across all functions. Place it in the top rails for best performance. Avoid placing it directly on the floor of the microwave.

Can I use the CleanCrisp Glassware in other appliances?

- Ninja glass containers are freezer safe, microwave safe, and dishwasher safe but **NOT** oven/stovetop/broiler safe.

Can I store glass containers inside my CleanCrisp Glassware?

- Avoid stacking non-Ninja glass containers with the CleanCrisp Glassware as scratching or damage might occur.

Can I use the CleanCrisp Glassware if it becomes chipped, cracked, or deeply scratched?

- **DO NOT** use, as container strength may be compromised, and the container could break or shatter. Handle Ninja glass containers with care. They can break if dropped, hit hard against a surface, or struck with hard utensils. Discard immediately if any damage occurs.

What should I do if the cabinet above the microwave is peeling, warped, changing color, or emitting unusual odors or smoke?

- Stop using the microwave and contact customer service. This may be caused by heat from the Exhaust Vent. See "Microwave Placement" section for clearance requirements.

Shark NINJA

ONE (1) YEAR LIMITED WARRANTY

NJA_1_YR_IB_LMTD_WRNTY_US_ENG

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year. One (1) Year Limited Warranty period begins on the original date of delivery or pickup when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

California Residents Only: The One (1) Year Limited Warranty period begins on the original date of delivery or pickup.

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original date of delivery or pickup.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, cups, blades, blender bases, removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at sharkninja.com.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit sharkninja.com for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-877-646-5288** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at sharkninja.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-877-646-5288** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at sharkninja.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.



FCC ID 2ASV9-MW10
This device complies with
Part 18 of the FCC Rules.