

THANK YOU

for purchasing the Ninja CRISPI® DualZone™ 2-Basket Glass Air Fryer



REGISTER YOUR PURCHASE

- sharkninja.com
- Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 120V- 60Hz

Watts: 1785W

TIP: You can find the model and serial numbers on the QR code label on the back of the unit by the power cord.

SharkNinja Operating LLC
US: Needham, MA 02494
1-877-646-5288
sharkninja.com

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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CLEANCRISP and DUALZONE are trademarks of SharkNinja Operating LLC.

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DD100Series_IB-NonRemovableHandles_REV_Mv9



NINJA

CRISPI® DUALZONE™

DD100 Series | Owner's Guide



IMPORTANT SAFETY INSTRUCTIONS

INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE.

	Read and review instructions to understand operation and use of product.
	Indicates the presence of a hazard that can cause personal injury, death, or substantial property damage if the warning included with this symbol is ignored.
	Avoid contact with hot surface. Always use hand protection to avoid burns.
	For indoor and household use only.

⚠️ WARNING

Failure to follow these instructions could result in electric shock, fire, or burn hazard that could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

DO NOT touch hot surfaces or exhaust vent

- The Ninja CRISPI DualZone, adjustable platform, Ninja® CleanCrisp™ glass containers, and crisper plates become extremely hot during use. To prevent burns or serious injuries:
 - Always grasp glass containers by handles using oven mitts. DO NOT touch the hot glassware containers.
 - Allow platform to cool or use insulated oven mitts before handling.
 - DO NOT touch any other components without protective hot pads or insulated oven mitts.

- During use, hot air and steam is released. Keep hands and face at a safe distance from the air outlet socket vent.

USER QUALIFICATIONS

- DO NOT allow children to use, clean, maintain, or play with the appliance. Close supervision is necessary when used near children.
- Close supervision is needed when used by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

INTENDED USE

- Use this appliance for air frying ONLY. DO NOT use for deep-frying. DO NOT use this appliance for anything other than its intended use.

SELECT A SAFE LOCATION

- Be sure the appliance is in an appropriate location before you start using it. DO NOT move or relocate when in use. Extreme caution must be used when the glassware containers contain hot food, oil, or liquids. Improper use may result in spilled food that can cause serious burns or personal injury.

INDOOR COUNTERTOP USE ONLY

- This appliance is for indoor household use only. DO NOT use outdoors or in moving vehicles or boats.
- For countertop use only. Ensure the surface is level, clean, and dry. DO NOT place near the edge of the worktop.

KEEP AWAY FROM HEAT

- To prevent the risk of fire or property damage, DO NOT place appliance or power cord on a stovetop. Never place on hot surfaces, near a hot gas or electric burner, or in an oven.

ALLOW SPACE FOR VENTILATION

- DO NOT cover the air intake vent or air socket vent while unit is operating. Doing so will prevent even cooking and may damage the unit or cause it to overheat. Keep all objects 6 inches away from vent while unit is in use.

AVOID NINJA CLEANCRISP™ GLASS CONTAINERS BREAKING:

- Sudden temperature changes can break glassware.
 - DO NOT add cool or cold liquid or food to hot glassware. Do not add hot liquids or food to cold glassware.
 - DO NOT allow hot glassware to directly contact cool or wet surfaces or items. Allow glassware to cool before putting in a sink, washing, refrigerating, or freezing.

IMPORTANT SAFETY INSTRUCTIONS

INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE.

⚠ WARNING

Failure to follow these instructions could result in electric shock, fire, or burn hazard that could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

- 12 The containers are not oven, broiler, or stovetop safe. DO NOT use with any heating appliances or heat sources except the Ninja CRISPi® DualZone™ Main Unit or microwave. DO NOT place empty containers in the microwave.
 - 13 Physical damage or impacts can break glassware or make it more likely to break from temperature changes.
 - Use care to not scratch glass when using metal utensils and knives.
 - DO NOT use abrasive cleaning tools.
 - DO NOT drop or hit glassware against a hard object or strike utensils against it.
 - DO NOT use or repair any glassware that has been dropped, chipped, cracked or severely scratched.
 - If a glass container chips or breaks, use thick gloves and caution while cleaning up the glass. Pieces may be sharp and difficult to locate.
 - Throw away the broken glass; DO NOT recycle.
 - 14 Ninja® CleanCrisp™ glass containers are dishwasher safe. They may also be washed by hand using hot, soapy water and non-abrasive cleaners and plastic or nylon cleaning pads if scouring is necessary.
 - Plastic lids are BPA free and for storage use only.
- PLUG DIRECTLY INTO AN APPROPRIATE SOCKET**
- 15 Keep the appliance and its cord out of reach of children.
 - 16 Select a socket above the countertop that allows the cord to be routed out of reach of children and away from hot surfaces and appliance vents.
 - 17 To reduce the risk of the appliance being pulled down, potentially resulting in serious burns or impact injury:
 - DO NOT let cord hang over edge of table or counters.
 - DO NOT use an extension cord.
 - A short power-supply cord is used to reduce the risk of cord being grabbed or becoming entangled and to reduce the risk of people tripping over a longer cord.

DO NOT USE IF DAMAGED

- 18 Regularly inspect the appliance and power cord. If the appliance is damaged in any way (including the power cord or plug), DO NOT use. During operation, if the appliance malfunctions, immediately stop use and call Customer Service.
- 19 If a Ninja glass container is dropped or becomes chipped, cracked, or deeply scratched, DO NOT use, as container strength may be compromised and the container could break or shatter; discard immediately.

PREPARING FOR OPERATION

- 20 ALWAYS ensure the Ninja CleanCrisp glass container is properly installed in the Ninja CRISPi DualZone Main Unit before operating.

FILL TO APPROPRIATE LEVELS

- 21 To prevent food contact with heating element that may cause injury or affect the safe use of the appliance, DO NOT overfill the Ninja glass container with food past the lip of the container.

CHECK FOOD TEMPERATURE

- 22 Socket voltages can vary, affecting the performance of your product. To prevent possible illness, use a thermometer to check that your food is cooked to the temperatures recommended.

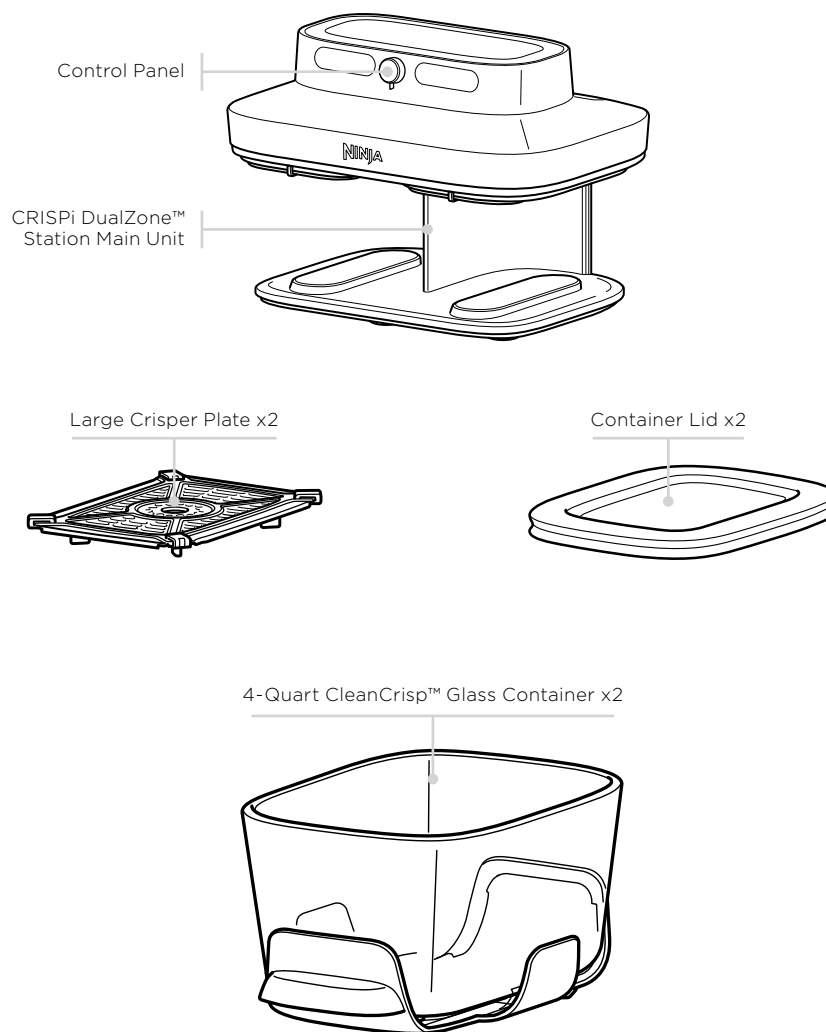
CLEANING

- 23 ALWAYS turn unit off and unplug from socket when not in use and before cleaning.
- 24 To protect against electric shock, DO NOT immerse cord, plugs, or main unit housing in water or other liquid.
- 25 DO NOT clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock.
- 26 See Cleaning section.

NO MODIFICATIONS OR UNAPPROVED ACCESSORIES

- 27 Modifications or the use of accessories or parts not recommended by SharkNinja may result in fire, electric shock, or injuries. Use only cooking containers, accessories, attachments, and replacement parts that are recommended or sold by SharkNinja.

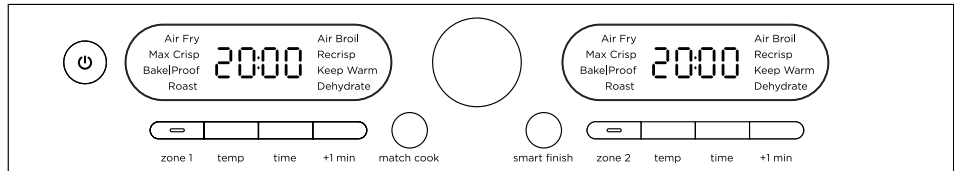
PARTS & ACCESSORIES



NOTE: Accessories may vary by model.

SAVE THESE INSTRUCTIONS.

GETTING TO KNOW YOUR NINJA CRISPI® DUALZONE™



FUNCTIONS

Air Fry: Give food crispiness and crunch with little to no oil.

Max Crisp: Add the crispy finishing touch to meals or melt toppings to create the perfect finish.

Bake/Proof: Perfectly bake desserts or prepare bread.

Roast: Roasts meats to tenderize and more.

Air Broil: Uses high heat to sear food quickly and create a crispy exterior.

Recrisp: Ideal for reviving leftovers. For best results, check on food regularly throughout reheating.

Keep Warm: Perfect for keeping cooked food warm until it's ready to serve. This function is not intended to warm food from a cold state.

Dehydrate: Dehydrate meats, fruits, and vegetables for healthy snacks.

NOTE: Functions may vary by model.

OPERATING BUTTONS

Power: Press to turn the unit on and off.

Temp: Press temp button and use dial to set temperature.

Time: Press time button and use dial to set time.

+1 min: Press to add an additional 1 minute of cook time.

Match Cook*: Press Match Cook button to copy the time and temperature from one glassware to another.

Smart Finish*: Press Smart Finish to sync two different times and temperatures so both dishes finish together.

Function/Temperature/Time Select: Turn the dial to select a cook function or adjust time or temperature.

Start/Stop Dial: Press dial to start or stop cooking.

NOTE: Cooking will automatically pause when Ninja® glass container is removed from the CRISPi DualZone Main Unit.

NOTE: If you need to end the cook of a single zone, press and hold the respective zone button for 2 seconds.

BEFORE FIRST USE

- 1 Remove and discard any packaging material, stickers, and tape from the unit.
- 2 Remove all accessories from the package and read this manual carefully. Please pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- 3 Wash the containers, crisper plates, and lids in hot, soapy water, then rinse and dry thoroughly. **NEVER** clean the main unit in the dishwasher.

USE & CARE GUIDE

NINJA® CLEANCRISP™ GLASS CONTAINERS

- Ninja glass containers are freezer safe, microwave safe, and dishwasher safe.
- Ninja glass containers are **NOT** stovetop/broiler safe.
- Handle glass containers with care. They can break if dropped, hit hard against a surface, or struck with hard utensils. Discard immediately if any damage occurs.
- If a Ninja glass container becomes chipped, cracked, or deeply scratched, **DO NOT** use, as container strength may be compromised and the container could break or shatter.
- Avoid storing items in the Ninja glass containers that could scratch or cause damage to the interior.
- Glassware is not oven safe. **DO NOT** place glassware in oven.

NOTE: If a piece of a Ninja glass container chips or breaks off, use thick gloves and caution while cleaning up the glass, as pieces may be sharp. Dispose of glass in a standard waste bin; **DO NOT** recycle.

CONTAINER LIDS

- Lids are freezer safe and dishwasher safe (top rack only).
- **DO NOT** seal lid on Ninja glass container directly after cooking.
- **NEVER** place Ninja glass container or crisper plate directly on lid after cooking.

CRISPER PLATES

- Crisper plates are dishwasher safe, but they are **NOT** microwave or oven safe.

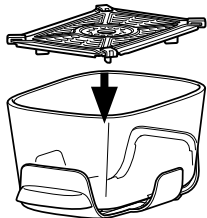
USING YOUR NINJA CRISPI® DUALZONE™

USING THE COOK FUNCTIONS

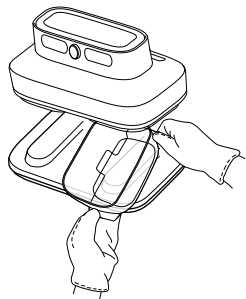
- 1 To turn on the CRISPI DualZone Main Unit, first plug the power cord into a wall outlet, then press the power button.



- 2 Install a crisper plate in a Ninja® glass container, ensuring it's secure and level before adding food. Handle with care to avoid bending the plate, then add your ingredients.



- 3 Align the container with the base guide, and push container all the way back toward the spine until it clicks into place.

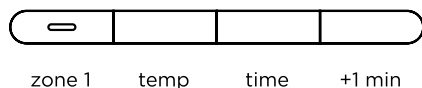


- 4 Use the dial to select your desired function.

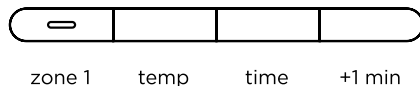


NOTE: Functions may vary by model.

- 5 Press the temp button then use the dial to set the temperature.



- 6 Press the time button then use the dial to set the time.



- 7 Press the dial to start cooking.

NOTE: "ADD POT" will display if the container isn't installed properly. Remove and reinsert it, pushing toward the back until it clicks into place.

Add Pot

- 8 To toss or flip ingredients during cooking, pull the container out of the main unit to pause cooking. Shake container using the easy-grip handles or flip foods with a silicone-tipped utensil. Reinsert the container in the unit and press the dial to resume cooking.
- 9 Press +1 min anytime during your cook and it'll automatically raise the temperature to 475°F for the last 1-5 minutes of your cook. Each button press = 1 minute of boost.
- 10 When cooking is complete, the unit will beep and "END" will appear on the display. The container can be placed directly on any countertop surface.
- 11 Eat right out of the container or remove ingredients using silicone-tipped tongs/utensil or serve using easy-grip handles.

AFTER YOUR COOK

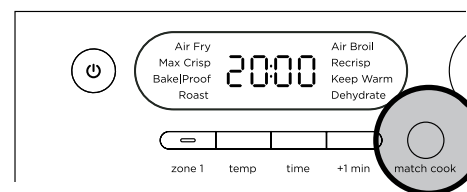
After cooking, let the container and crisper plate cool completely before washing. To remove the crisper plate, either reach into the center hole with your finger and pull up, or insert a fork into one of the horizontal slots and lift. Handle carefully to avoid bending.



USING MATCH COOK®

To cook a larger amount of the same food, or cook different foods using the same function, temperature, and time:

- 1 Place ingredients in the glass containers, then insert containers in unit.
- 2 Select the desired cook function (note that Air Broil is not available for use with Match Cook). Press the temp button then use the dial to set the temperature, and press the time button then use the dial to set the time.
- 3 Press the Match Cook button to copy one side to the other. Then press dial to begin cooking in both zones.



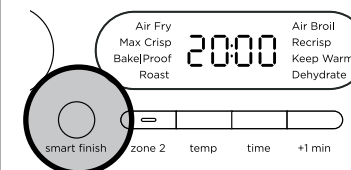
- 4 "End" will appear on both screens when cooking ends at the same time.

USING SMART FINISH®

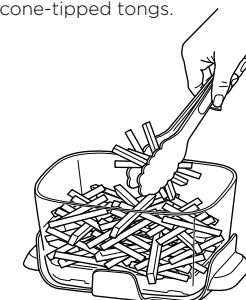
To finish cooking at the same time when foods have different cook times, temps, or even functions:

- 1 Place ingredients in the glass containers, then insert containers in the unit.
- 2 Select the desired cook function by pressing zone on either side. Press the temp button then use the dial to set the temperature, and press the time button then use the dial to set the time.
- 3 Select the second zone and use the dial to select the desired cook function. Press the temp button then use the dial to set the temperature, and press the time button then use the dial to set the time.
- 4 Then press the dial to begin cooking in the zone with the longest time. The other zone will display "Hold". The unit will beep and activate the second zone when both zones have the same time remaining.

NOTE: If you remove a container during Smart Finish to shake or flip food, cooking will pause automatically. Reinsert the container and cooking will resume (Smart Finish sync will be maintained).



- 5 When cooking is complete, the unit will beep and "End" will appear on the display.
- 6 Remove ingredients by tipping them out or using silicone-tipped tongs.



CLEANING & MAINTENANCE

CLEANING YOUR NINJA CRISPI® DUALZONE™

ALWAYS let the appliance cool completely before cleaning.

Part/ Accessory	Cleaning Method	Dishwasher Safe?
Main Unit	To clean the main unit and the control panel, wipe them clean with a damp cloth. NOTE: NEVER immerse the main unit in water or any other liquid. NEVER clean the main unit in a dishwasher.	No
Ninja® Glass Containers	The containers can be washed in the dishwasher or by hand with hot soapy water. If hand-washing, DO NOT use abrasive cleaning tools and thoroughly air dry or towel-dry all parts after use. Be sure to allow glass to cool gradually to room temperature before placing it in water, sink, or dishwasher.	Yes
Crisper Plates	The crisper plates can be washed in the dishwasher or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes
Lids	The lids can be washed in the dishwasher (top rack only) or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes

REPLACEMENT PARTS

To order additional parts and accessories, visit sharkninja.com or contact Customer Service at 1-877-646-5288.

ACCESSORIES FOR PURCHASE

We offer a suite of custom-made accessories for your Ninja CRISPi. Visit sharkninja.com to expand your capabilities and take your cooking to the next level.

HELPFUL TIPS

- Heat-protectant base on Ninja® glass containers allows you to safely place them on any countertop surface with no heat damage.
- Easy-grip handles on Ninja glass containers allow you to safely handle containers after cooking.
- For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the glass container with no overlapping. If ingredients are overlapping, make sure to shake them halfway through the set cook time.
- Temperature and time can be adjusted at any time during cooking. Press the temp or time button and use the dial to adjust, or press +1 min to add a minute to the current cook time.
- Check food frequently to avoid overcooking.
- Unit will pause automatically if a Ninja glass container is removed. To resume cooking, insert the Ninja glass container; unit will automatically resume cooking.
- The crisper plates elevate ingredients in the glass containers so air can circulate under and around them for consistent, crisp results.
- For best results with fresh vegetables and potatoes, use at least 1 tablespoon of oil. Add more oil as desired to achieve the preferred level of crispiness.
- For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. We recommend using an instant-read thermometer to monitor internal temperature of proteins. After the cook time is complete, remove food immediately to avoid overcooking.
- Press the +1 min button any time during cooking to add an additional 1 minute of cook time.

TROUBLESHOOTING GUIDE

- **Does the unit need to preheat?**
No, the unit does not need to be preheated.
- **How do I pause the countdown?**
Removing the container from the base during cooking will pause the cook function.
- **Are the glass containers safe to put on my countertop?**
Yes, the heat-protectant base on the Ninja® glass containers allows them to be placed on any countertop during or after cooking.
- **How do I know when to use the crisper plate?**
Use the crisper plate when you want food to come out crispy. The plate elevates the food in the basket so that air can flow under it to cook ingredients evenly.
- **My food didn't cook.**
Make sure the Ninja glass container is properly installed during cooking. For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the container with no overlapping. Use easy-grip handles on glass containers to shake to toss loose ingredients for consistent crispiness. Cook time and temperature can be adjusted at any time during cooking. Simply press the time or temp button and use the dial to adjust.
- **My food is burned.**
For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. Remove food immediately after the cook time is complete to avoid overcooking.
- **Why do some ingredients blow around when air frying?**
Occasionally, the fan from the air fryer will blow lightweight foods around. Use toothpicks to secure loose lightweight food, like the top slice on a sandwich.
- **Can I air fry fresh battered ingredients?**
Yes, but use the proper breading technique. It is important to coat foods first with flour, then with egg, and then with bread crumbs. Be sure to press the bread crumbs onto the food so they stick in place. Loose breading may be blown off by the unit's powerful fan.
- **Why is the unit beeping?**
The unit beeps when the cook function starts and again when the cook function is complete.
- **The screen went black.**
The unit is in standby mode. Press the START/POWER button to turn it back on.
- **An "E" message appears on display screen.**
The unit is not functioning properly. Please contact Customer Service at **1-877-646-5288**.
- **An "ADD POT" message appears on display screen.**
The glass container is not installed properly. Remove and reinsert it, pushing it toward the back until it clicks into place.

Shark NINJA

ONE (1) YEAR LIMITED WARRANTY

NJA_1_YR_IB_LMTD_WRNTY_US_ENG

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year. One (1) Year Limited Warranty period begins on the original date of delivery or pickup when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

California Residents Only: The One (1) Year Limited Warranty period begins on the original date of delivery or pickup.

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original date of delivery or pickup.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, cups, blades, blender bases, removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at **sharkninja.com**.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit **sharkninja.com** for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-877-646-5288** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at **sharkninja.com** and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-877-646-5288** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at **sharkninja.com** and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.