



# Outdoor High Power Wireless N Access Point

Model WND930

User Manual



December 2017  
202-11483-02

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San Jose, CA 95134  
USA

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See the regulatory compliance document before connecting the power supply.

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### Revision History

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| 202-11483-02            | December 2017 | Changed the manual name from Reference Manual to User Manual.<br>Updated <i>Front Panel</i> on page 7.<br>Updated <i>Product Label</i> on page 8.<br>Updated <i>Specify the Access Point Name and Location</i> on page 11.<br>Made other minor changes. |
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# 1. Hardware Setup

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# 1

This chapter covers the following topics:

- *System Requirements*
- *Unpack Your Access Point*
- *Front Panel*
- *Product Label*
- *Cable the Access Point for Initial Setup*

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**Note:** For more information about the topics covered in this manual, visit the support website at [netgear.com/support](http://netgear.com/support).

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**Note:** Firmware updates with new features and bug fixes are made available from time to time at [downloadcenter.netgear.com](http://downloadcenter.netgear.com). Some products can regularly check the site and download new firmware, or you can check for and download new firmware manually. If the features or behavior of your product does not match what is described in this guide, you might need to update your firmware.

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## System Requirements

Before installing the access point, make sure that your system includes the following:

- A 10/100/1000 Mbps local area network device such as a hub or switch, supporting IEEE 802.3af Power over Ethernet (PoE).
- The Category 5 UTP straight-through Ethernet cable with RJ-45 connector included in the package, or one like it
- A web browser for configuration
- At least one computer with the TCP/IP protocol installed
- 802.11b/g/n-compliant or 802.11a/n-compliant devices

## Unpack Your Access Point

Your package contains the following items.

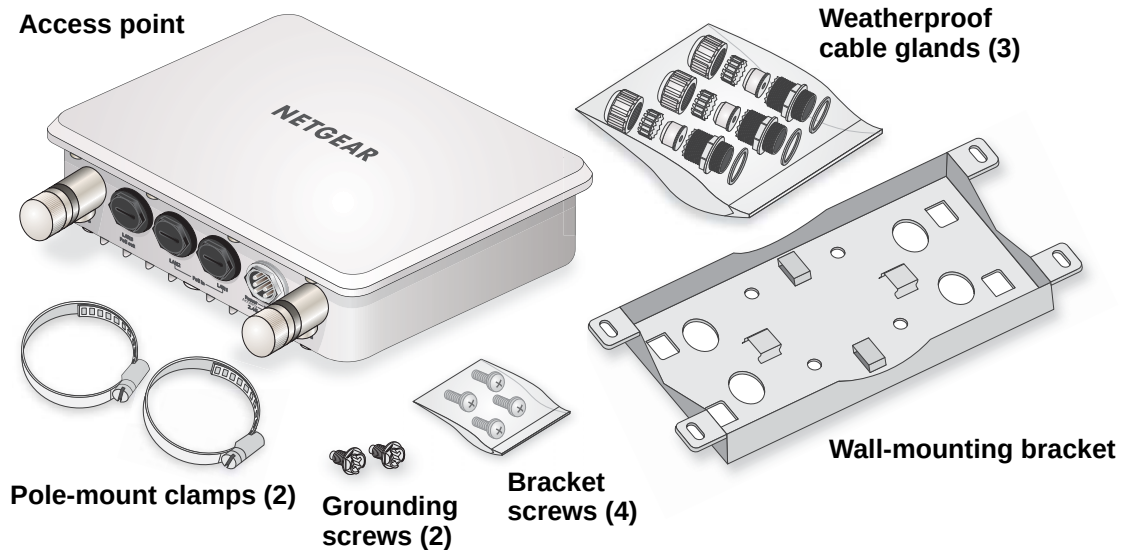
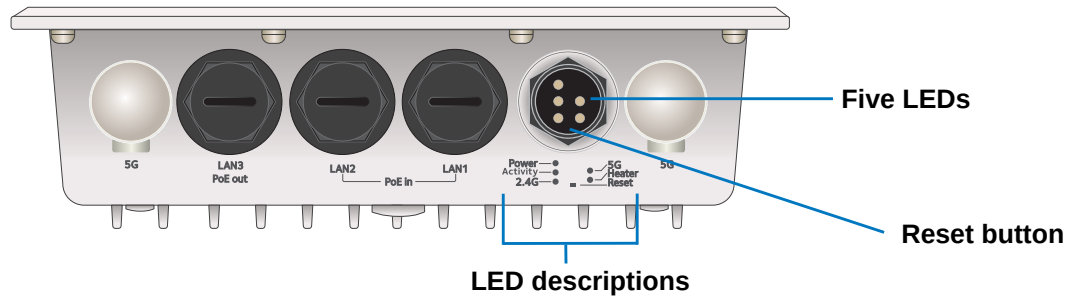


Figure 1. Package contents

## Front Panel

Ports, LEDs, and the **Reset** button are located on the front panel.



**Figure 2. Front panel**

Pressing the **Reset** button restores the factory settings. See *Factory Settings* on page 63.

## LEDs

The LEDs light to indicate wireless access point activity.

**Table 1. LEDs**

| LED       | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Power     | <ul style="list-style-type: none"> <li><b>Off.</b> Power is off.</li> <li><b>Solid green.</b> Power is on.</li> <li><b>Amber, then blinking green.</b> A self-test is running or software is being loaded. During startup, the LED is first steady amber, then goes off, and then blinks green before turning steady green after about 45 seconds. If after one minute the LED remains amber or continues to blink green, it indicates a system fault.</li> </ul> |
| Activity  | <ul style="list-style-type: none"> <li><b>Off.</b> No network traffic is detected on the access point.</li> <li><b>Blinking green.</b> Network traffic is detected on the access point.</li> </ul>                                                                                                                                                                                                                                                                |
| 2.4G WLAN | <ul style="list-style-type: none"> <li><b>Off.</b> The wireless interface is off.</li> <li><b>Solid green.</b> The wireless interface is on.</li> <li><b>Blinking green.</b> Wireless activity is detected on the 2.4G band.</li> </ul>                                                                                                                                                                                                                           |
| 5G WLAN   | <ul style="list-style-type: none"> <li><b>Off.</b> The wireless interface is off.</li> <li><b>Solid green.</b> The wireless interface is on.</li> <li><b>Blinking green.</b> Wireless activity is detected on the 5G band.</li> </ul>                                                                                                                                                                                                                             |
| Heater    | <ul style="list-style-type: none"> <li><b>Off.</b> The heater is off.</li> <li><b>Solid green.</b> The heater is on.</li> </ul>                                                                                                                                                                                                                                                                                                                                   |
| LAN ports | <ul style="list-style-type: none"> <li><b>Off.</b> No link is detected.</li> <li><b>Solid green.</b> A link is detected.</li> <li><b>Solid amber.</b> A 10/100/1000 Mbps speed connection is detected.</li> <li><b>Blinking amber.</b> A 10/100/1000 Mbps speed connection is detected.</li> </ul>                                                                                                                                                                |

## Product Label

The product label is located on the rear panel. It includes the default access information and the serial number and MAC address.



Figure 3. Product label

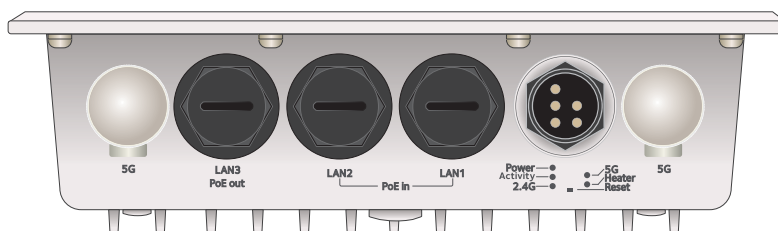
## Cable the Access Point for Initial Setup

Before mounting the access point in a high location, first set up and test the unit to verify wireless network connectivity.

**Note:** DHCP client is enabled by default in the access point. If your network includes a DHCP server, the access point obtains an IP address from the DHCP server. If a DHCP server is not detected in your network after 30 seconds, the access point sets its IP address to a static IP address of 192.168.0.100.

### ➤ To cable your access point:

1. Using an Ethernet cable, connect power-sourcing equipment (PSE) to a PoE port on the access point.



**Note:** You must supply either IEEE 802.3at power to at least one LAN port or IEEE 802.3af power to two LAN ports to power the access point. You must supply IEEE 802.3at power to both LAN ports to receive PoE power out.

## Outdoor High Power Wireless N Access Point

2. If a DHCP server is not connected to your network, configure a computer with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0.
3. Connect an Ethernet cable from a LAN port on the access point to a LAN port on the computer.
4. Check the LEDs to verify that the access point is set up correctly.

## 2. Initial Setup

---

This chapter covers the following topics:

- *Connect to the Access Point and Log In*
- *Specify the Access Point Name and Location*
- *Set the Time*
- *Configure the Basic IP Settings*
- *Configure the Access Point as a DHCP Server for Wireless Clients*
- *Configure the Basic Wireless Settings*
- *Turn On the Wireless Signal and Test Connectivity*
- *Plan Your Network Security*
- *Set Up Security Profiles*
- *Deploy the Access Point*
- *Connect Optional External Antennas*

## Connect to the Access Point and Log In

You can connect to the access point's web management interface to view or change its settings.

➤ **To connect to the access point:**

1. If a DHCP server is not connected to your network, configure a computer with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0.
2. Connect an Ethernet cable from a LAN port on the access point to a LAN port on the computer.

During initial setup, use a wired Ethernet connection.

3. Launch a web browser.
4. In the address field of the browser, enter **http://192.168.0.100**.

A login screen displays.

5. Enter **admin** for the user name and **password** for the password.

The user name and password are case-sensitive.

The web management interface of the access point displays the General screen.

## Specify the Access Point Name and Location

You must use a computer that is configured with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0. During initial setup, use a wired Ethernet connection from the computer to the access point.

➤ **To specify the access point name and location:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**. The user name and password are case-sensitive.



The screenshot shows the 'General' configuration page. At the top is a header bar with the word 'General' and a help icon. Below the header, there are two input fields. The first is labeled 'Access Point Name' and contains the text 'netgearB6AC88'. The second is labeled 'Country / Region' and is a dropdown menu currently showing 'United States'.

4. In the **Access Point Name** field, type the access point name.

This unique name is the access point NetBIOS name. The default access point name is on the product label. The naming convention is netgearxxxxxx, where xxxxxx represents the last 6 digits of the access point MAC address. You can enter a unique name up to 15 characters long.

5. From the **Country/Region** list, select the region where the access point is located.

In the United States this setting cannot be changed. If your country or region is not listed, check with NETGEAR support for the correct selection.

**Note:** Make sure that the country is set to the location where the device is operating. You are responsible for complying with the local, regional, and national regulations that are set for channels, power levels, and frequency ranges.

6. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Set the Time

You must use a computer that is configured with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0. During initial setup, use a wired Ethernet connection from the computer to the access point.

### ➤ To set the time:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

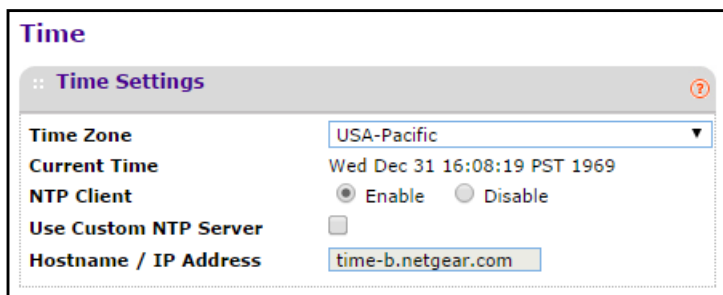
A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**. The user name and password are case-sensitive.

The General screen displays.

4. Select **Configuration > System > Basic > Time**.



| Time                  |                                                                       |
|-----------------------|-----------------------------------------------------------------------|
| Time Settings         |                                                                       |
| Time Zone             | USA-Pacific                                                           |
| Current Time          | Wed Dec 31 16:08:19 PST 1969                                          |
| NTP Client            | <input checked="" type="radio"/> Enable <input type="radio"/> Disable |
| Use Custom NTP Server | <input type="checkbox"/>                                              |
| Hostname / IP Address | time-b.netgear.com                                                    |

5. Adjust the following fields:

- **Time Zone.** Select the local time zone for your access point. The default is USA-Pacific. The access point gets the current time from the connected computer.
- **NTP Client.** Enable the NTP client to synchronize the time of the access point with an NTP server. The **Enable** radio button is selected by default.

**Note:** You need an Internet connection to get the current time using an NTP client.

- **Use Custom NTP Server.** Select this check box if you use a custom NTP server. The check box is cleared by default.
- **Hostname / IP Address.** Enter the host name or the IP address of the custom NTP server. The default is time-b.netgear.com.

6. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Configure the Basic IP Settings

The default settings work in most cases, but you can change them as needed if your access point is part of a complex LAN network.

You must use a computer that is configured with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0. During initial setup, use a wired Ethernet connection from the computer to the access point.

➤ **To configure the basic IP settings:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > IP**.

**IP Settings**

IP Settings

DHCP Client ☒ Enable ☐ Disable

IP Address 192.168.0.100

IP Subnet Mask 255.255.255.0

Default Gateway

Primary DNS Server

Secondary DNS Server

Network Integrity Check ☐

5. If necessary, specify the following settings:
  - **DHCP Client.** By default, the Dynamic Host Configuration Protocol (DHCP) client is enabled. If your LAN includes a DHCP server and you enable DHCP, the access point gets its IP address, subnet mask, and gateway settings from the DHCP server when the access point is connected to your LAN.
  - **IP Address.** The IP address of your access point. The default IP address is 192.168.0.100 when it does not get a dynamic IP address. To change it, enter an unused IP address from the address range used on your LAN, or enable DHCP in a network with a DHCP server.
  - **IP Subnet Mask.** The access point calculates the subnet mask based on the IP address that you assign. Otherwise, you can use 255.255.255.0 (the default) as the subnet mask.
  - **Default Gateway.** The IP address of the gateway for your LAN. For more complex networks, enter the address of the router for the network segment to which the access point is connected.
  - **Primary DNS Server.** The IP address for the primary Domain Name Server used by stations on your LAN.
  - **Secondary DNS Server.** The IP address for the secondary Domain Name Server used by stations on your LAN.
  - **Network Integrity Check.** Select this check box to enable the access point to validate that the upstream link is active before allowing wireless associations. If you set this option you must ensure that your default gateway is configured.
6. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

If you changed the subnet of the LAN IP address, you are disconnected from the access point user interface. To reconnect, reconfigure your computer with a static IP address within the new LAN IP subnet.

## Configure the Access Point as a DHCP Server for Wireless Clients

Your access point comes with a built-in DHCP server for wireless clients only, which can be especially useful in small networks. You can enable and configure the DHCP server. The access point will provide TCP/IP configuration for all wireless stations connected to it.

- **To configure the access point as a DHCP server for wireless clients:**
1. Launch a web browser on the computer that is connected to the access point.
  2. In the address field of the browser, enter **http://192.168.0.100**.  
A login prompt displays.
  3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **DHCP Server Settings**.

5. Select the **Enable** radio button.
6. To specify the IP address range that the access point can assign, complete the **Starting IPv4 Address** and **Ending IPv4 Address** fields.
7. In the **Subnet Mask** field, enter the subnet mask to be assigned to the wireless clients.
8. In the **Gateway IP Address** field, enter the IP address of the default network gateway for all traffic beyond the local network.
9. Complete the fields to specify DNS servers and WINS servers if your network includes them.
10. Enter the appropriate values in the **Lease** fields.

This is the lease time for the assigned IP for the wireless client. The client must renew the lease based on the lease period.

11. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

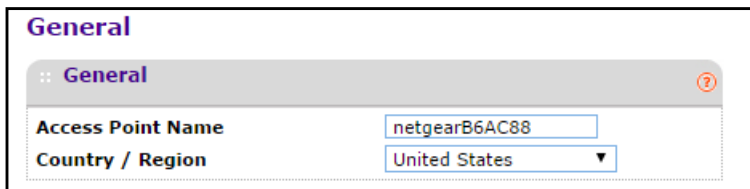
## Configure the Basic Wireless Settings

You must use a computer that is configured with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0. During initial setup, use a wired Ethernet connection from the computer to the access point.

### ➤ To configure the basic wireless settings:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.  
A login prompt displays.
3. Enter the user name and password.

The user name is **admin** and the default password is **password**.



**General**

General

Access Point Name: netgearB6AC88

Country / Region: United States

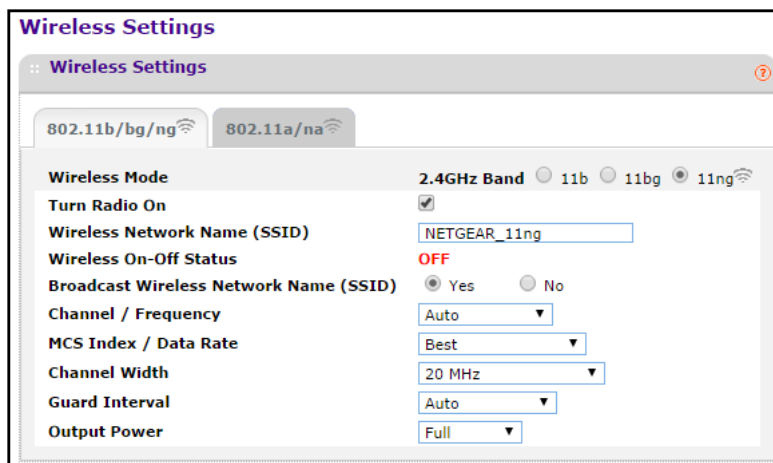
4. Verify that the correct country or region is selected.

**Note:** Make sure that the country is set to the location where the device is operating. You are responsible for complying with the local, regional, and national regulations that are set for channels, power levels, and frequency ranges.

5. If you changed the setting, click the **Apply** button at the bottom of the screen.

Your settings are saved.

6. Select **Configuration > Wireless**.



**Wireless Settings**

Wireless Settings

802.11b/bg/ng 802.11a/na

Wireless Mode: 2.4GHz Band 11b 11bg 11ng

Turn Radio On: ☒

Wireless Network Name (SSID): NETGEAR\_11ng

Wireless On-Off Status: OFF

Broadcast Wireless Network Name (SSID): Yes No

Channel / Frequency: Auto

MCS Index / Data Rate: Best

Channel Width: 20 MHz

Guard Interval: Auto

Output Power: Full

By default, the wireless feature is turned on, and the **Wireless On-Off Status** field displays **OFF**. For information, see [Turn On the Wireless Signal and Test Connectivity](#) on page 18

7. Select a 2.4 GHz band wireless mode:
  - **11b**. All 802.11b wireless stations can be used. (The 802.11g wireless stations can still be used if they can operate in 802.11b mode.)
  - **11bg**. Both 802.11b and 802.11g wireless stations can be used.
  - **11ng**. All 11b, 11g, and 11ng wireless stations can be used. This is the default. If you select this option, then two additional lists, **Channel Width** and **Guard Interval**, display.
8. To specify 5 GHz mode settings, click the **802.11a/na** tab.

**Note:** If you select a wireless mode and other settings on this screen are disabled, then you must select the **Turn Radio On** check box to enable options on this screen.

9. Leave the **Turn Radio On** check box selected.

10. In the **Wireless Network Name (SSID)** field, type a wireless network name.

This is the name of your wireless network. It is set to the default name of NETGEAR\_11na for 802.11a/n wireless mode and NETGEAR\_11ng for 802.11b/g/n wireless mode.

**Note:** The SSID of any wireless client must match the SSID you configured in the access point. If they do not match, you cannot get a wireless connection.

11. Leave the Broadcast Wireless Network Name (SSID) **Yes** radio button selected.

If you disable broadcast of the SSID, only devices that use the correct SSID can connect. This nullifies the wireless network discovery feature of some products such as Windows 7, but the data is still fully exposed to a determined snoop using specialized test equipment like wireless sniffers. By default, the **Yes** radio button is selected.

12. In the **Channel / Frequency** list, leave **Auto** selected.

When **Auto** is selected, the access point selects a channel with the least interference.

Do not change the wireless channel unless you experience interference (shown by lost connections or slow data transfers). If this happens, you might need to experiment with different channels to see which is the best. When selecting or changing channels, bear these points in mind:

- Access points use a fixed channel. You can select the channel used. This allows you to select a channel that provides the least interference and best performance.
- If you use multiple access points, it is better if adjacent access points use different channels to reduce interference. NETGEAR recommends channel spacing between adjacent access points of 5 channels (for example, use Channels 1 and 6, or 6 and 11).
- Wireless stations usually scan all channels, looking for an access point. If more than one access point can be used, the one with the strongest signal is used. This can happen only when the access points use the same SSID.

**Note:** If you use wireless bridging and repeating, you must select a specific channel for your network. For more information, see *Wireless Bridging and Repeating* on page 38.

13. From the list, select the **MCS Index/Data Rate**.

This is the transmit data rate of the wireless network. Depending on the band selected, the set of rates varies. When the auto channel is enabled in the 802.11ng mode, then the default channel width mode is 20 MHz. For information about the supported data rates, see *Technical Specifications* on page 66.

**14.** Specify the channel width.

A wider channel improves the performance, but some legacy devices can operate only on either 20 MHz or 40 MHz. In the **Channel Width** list, the following options are available:

- **20 MHz.** This is the static, legacy mode. It gives the least throughput.
- **40 MHz.** This is the static, high-throughput mode. Legacy clients cannot connect in this mode.
- **20/40 MHz.** This is the dynamic compatibility mode. Legacy clients can connect to 20 MHz and 11n clients can connect to 40 MHz.

**15.** From the list, select the guard Interval.

The guard interval protects from interference from other transmissions. The default is Auto.

**16.** In the **Output Power** list, select the transmit power of the access point.

The options are **Full**, **Half**, **Quarter**, **Eighth**, and **Minimum**. Decrease the transmit power if two or more access points are close together and use the same channel frequency. The default is Full. The transmit power might vary depending on the local regulatory regulations.

**17.** Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Turn On the Wireless Signal and Test Connectivity

By default, the access point wireless signal is off. After you configure the basic wireless settings, turn on the wireless signal and verify that wireless clients can connect.

➤ **To turn on the wireless signal:**

- 1.** Launch a web browser on the computer that is connected to the access point.
- 2.** In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

- 3.** Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Wireless > Basic > Wireless On-Off**.

**Wireless On-Off**

Wireless On-Off ☐ On ☒ Off

Radio off schedule M ☐ T ☐ W ☐ T ☐ F ☐ S ☒ S ☒

Radio ON Time 7 : 00 hrs

Radio OFF Time 18 : 30 hrs

5. Select the **On** radio button.
6. Click the **Apply** button at the bottom of the screen.  
The access point broadcasts wireless signals.
7. Verify that your wireless clients can connect to the access point.  
When wireless connectivity is working, configure wireless security.

## Plan Your Network Security

To prevent unauthorized access to your network, NETGEAR recommends that you use the security features of your wireless equipment. You can enhance the security of your wireless network in several ways:

- **Use the WPA2 or Mixed WPA/WPA2 security option.** A security option is the type of security protocol applied to your wireless network. The security protocol encrypts data transmissions and ensures that only trusted devices receive authorization to connect to your network. Several types of encryption are available: Wi-Fi Protected Access II (WPA2), WPA, and Wired Equivalent Privacy (WEP).
  - WPA2 is the latest and most secure. NETGEAR recommends that you use this option if your equipment supports it.
  - WEP and TKIP provide only legacy (slower) rates of operation. NETGEAR recommends AES encryption so that you can use the 11n rates and speed.

For more information, see [Set Up Security Profiles](#) on page 20.

- **Keep watch over your wireless network.** Regularly monitor the wireless stations that are allowed to connect to your access point and make sure that all of them are legitimate. For more information, see [View Wireless Stations](#) on page 54.
- **Change the login password regularly.** When you use the default login password, an intruder can more easily figure out how to log in to the management interface of the access point and change the settings. For more information, see [Change the admin Password](#) on page 45.

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**Note:** For additional wireless security, you can change the default network key regularly. But whenever you change the network key, you must reconnect all of the wireless devices. For more information, see [Set Up Security Profiles](#) on page 20.

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- **Turn off the wireless radio.** During the hours when your offices are closed, turn off the wireless radio. For more information, see [Set Up a Schedule for the Wireless Radios](#) on page 28.
- **Turn off the broadcast of the wireless network name (SSID).** If you disable broadcast of the SSID, only devices that use the correct SSID can connect. This nullifies the wireless network discovery feature of some products such as Windows XP, but the data is still fully exposed to a determined snoop using specialized test equipment like wireless sniffers. For more information, see [Set Up Security Profiles](#) on page 20.
- **Restrict access based on MAC address.** You can restrict access to only trusted computers so that unknown computers cannot connect wirelessly to the access point. MAC address filtering adds an obstacle against unwanted access to your network. For more information, see [Configure MAC Authentication](#) on page 29.

## Set Up Security Profiles

Details of each wireless network are contained in a security profile. Each security profile contains the following information:

- **Profile name.** This is the unique profile name. This value can be up to 32 alphanumeric characters.
- **SSID.** This is the SSID associated with this profile.
- **Security.** This is the security standard, such as WPA2-PSK, that is associated with the profile.

To change security profiles, you must use a computer that is configured with a static IP address of 192.168.0.210 and a subnet mask of 255.255.255.0. During initial setup, use a wired Ethernet connection from the computer to the access point.

### ➤ To edit the security profile settings:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Security**.

The screenshot shows the 'Profile Settings' window. At the top, there are two tabs: '802.11b/bg/ng' (selected) and '802.11a/na'. Below the tabs is a table with the following data:

|                                  | # | Profile Name | SSID         | Security    | Enable                              |
|----------------------------------|---|--------------|--------------|-------------|-------------------------------------|
| <input checked="" type="radio"/> | 1 | NETGEAR      | NETGEAR_11ng | Open System | <input checked="" type="checkbox"/> |

For initial configuration and testing, the Security field for Profile 1 (the default profile) is set to Open System and the SSIDs are set to NETGEAR\_11ng and NETGEAR\_11na.

**Note:** The SSID of any wireless client must match the SSID you configured in the access point. If they do not match, you cannot get a wireless connection.

5. Select the profile that you want to change and click the **Edit** button at the bottom of the screen.

The screenshot shows the 'Edit Security Profile' window. It has two main sections: 'Profile Definition' and 'Authentication Settings'. In the 'Profile Definition' section, the 'Wireless Network Name (SSID)' is set to 'NETGEAR\_11ng' and the 'Broadcast Wireless Network Name (SSID)' has the 'Yes' radio button selected. In the 'Authentication Settings' section, 'Network Authentication' is set to 'Open System', 'Data Encryption' is set to 'None', and 'Wireless Client Security Separation' is set to 'Disable'.

The fields that display depend on the security settings.

6. To change the wireless network name, in the **Wireless Network Name (SSID)** field, enter the new wireless network name.
7. To broadcast the wireless network name, select the Broadcast Wireless Network Name (SSID) **Yes** radio button.
8. In the **Network Authentication** list, select the authentication type:
  - **Open System.** This selection can be used with WEP encryption or no encryption.
  - **WPA2-PSK.** Select this option only if all clients support WPA2. If you select this option, you must use AES and TKIP + AES encryption and enter the WPA passphrase (network key).
  - **Mixed WPA/WPA2-PSK.** This selection allows clients to use either WPA (with TKIP) or WPA2 (with AES). If you select this option, you must use TKIP + AES encryption and enter the WPA passphrase (network key).
9. In the **Data Encryption** list, select the data encryption type.

The options available for data encryption depend on the option you select in the **Network Authentication** list. Select one of the following:

- **None.** No encryption is used.
- **64 bits WEP.** This is standard WEP 40/64-bit encryption.
- **128 bits WEP.** This is standard WP 104/128-bit encryption.
- **152 bits WEP.** This is a proprietary mode, that works only with other wireless devices that support this mode.
- **AES.** This is the standard encryption method for WPA2. Some clients support AES with WPA, but this access point does not.
- **TKIP + AES.** This setting supports both WPA and WPA2. Broadcast packets use TKIP. For unicast (point-to-point) transmissions, WPA clients use TKIP, and WPA2 clients use AES.

10. To prevent associated wireless clients from communicating with each other, select **Enable** in the **Wireless Client Security Separation** list.

This feature is intended for hotspots and other public access situations.

11. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

12. Verify that your wireless clients can connect to the access point with the appropriate security settings.

## Deploy the Access Point

Before mounting the access point in a high location, first set up and test the access point to verify wireless network connectivity.

By default, the DHCP client is enabled in the access point. If your network uses static IP addresses, you must change this setting. To connect to the access point after the DHCP server on your network assigns it a new IP address, enter the access point name in your web browser. The default name is netgearxxxxxx, where xxxxxx represents the last 6 digits of the MAC address. The default name is printed on the product label.

The best location for your access point is elevated, at the center of your wireless coverage area, and within line of sight of all mobile devices.

➤ To deploy the access point:

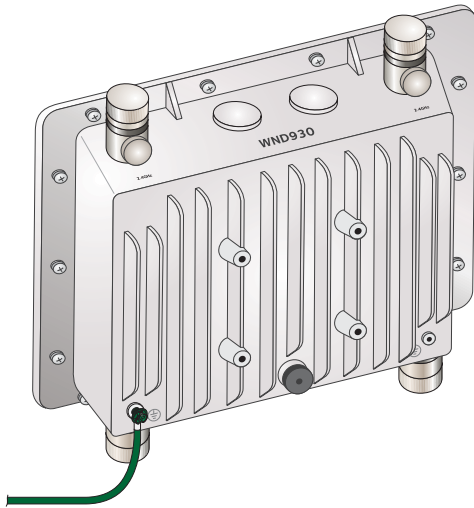
1. Disconnect your access point and position it where you will deploy it.



**WARNING:**

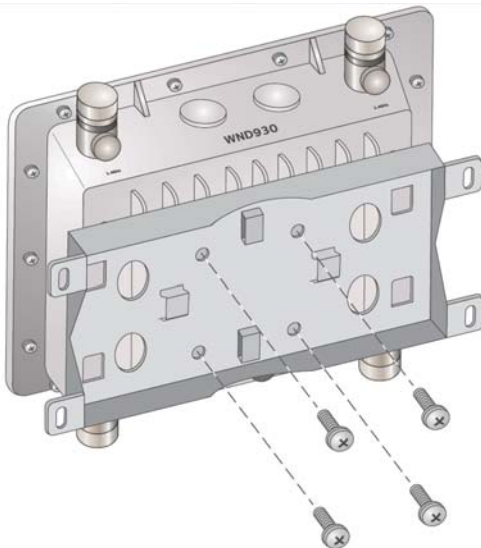
**You must externally ground this equipment by using one ground wire before power is applied. The grounding cable must be better than 18 AWG (UL1015).**

2. Use a grounding screw from the product package to connect a grounding cable to the access point.

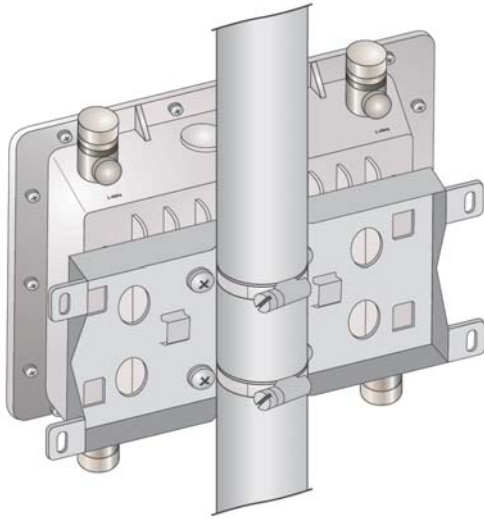


The grounding cable is not included in package, but grounding screws are included.

3. Mount the access point on a pole:
  - a. Use the bracket screws to attach the bracket to the access point as shown.

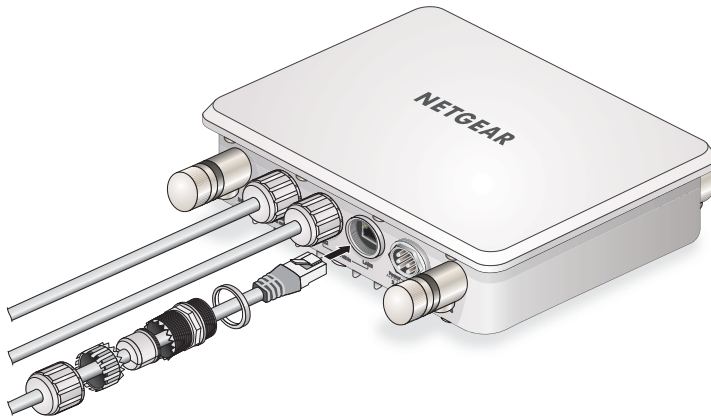


- b. Use the pole clamps to mount the access point on a pole.



The bracket, bracket screws, and pole clamps are provided in the package with the access point.

4. Remove the cap from an Ethernet port.
5. Install a cable gland on an Ethernet cable to protect the cable from exposure.



6. Connect the Ethernet cable from the access point to a LAN port on your router, switch or hub.
7. Connect a power sourcing equipment (PSE) to one of the PoE ports on the access point, using a cable gland to protect the Ethernet cable.

If your router switch or hub supplies PoE, skip this step.

**Note:** You must supply either IEEE 802.3at power to at least one LAN port or IEEE 802.3af power to two LAN ports to power the access point. You must supply IEEE 802.3at power to both LAN ports to receive PoE power out.

8. Using a wireless device, verify connectivity by using a browser to connect to the Internet.

## Connect Optional External Antennas

The access point supports optional external antenna model ANT24501B. To use the optional antennas, you must attach the antennas and then log in to the access point to enable external antennas.

➤ **To install optional external 2.4 GHz or 5 GHz antennas:**

1. Attach the 2.4 GHz or 5 GHz antennas to the corresponding connectors on the side panels of the access point.
2. Enable the antennas, as described in the following procedure.

➤ **To enable the external 2.4 GHz or 5 GHz antennas:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

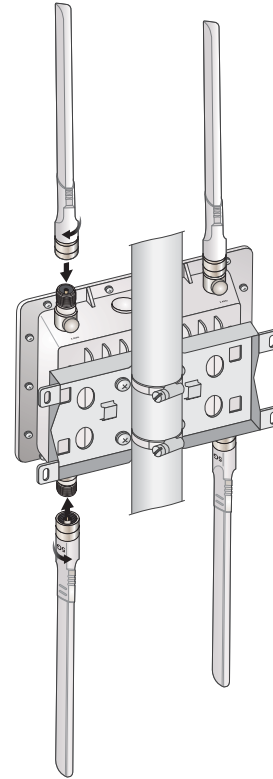
A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Wireless > Advanced > Wireless Settings**.



**Wireless Settings**

802.11b/bg/ng 802.11a/na

|                                 |                                                                          |
|---------------------------------|--------------------------------------------------------------------------|
| RTS Threshold (0-2347)          | 2347                                                                     |
| Fragmentation Length (256-2346) | 2346                                                                     |
| Beacon Interval (100-1000)      | 100                                                                      |
| Aggregation Length (1024-65535) | 65535                                                                    |
| AMPDU                           | <input checked="" type="radio"/> Enable <input type="radio"/> Disable    |
| RIFS Transmission               | <input type="radio"/> Enable <input checked="" type="radio"/> Disable    |
| DTIM Interval (1-255)           | 3                                                                        |
| Preamble Type                   | <input checked="" type="radio"/> Auto <input type="radio"/> Long         |
| Antenna                         | <input checked="" type="radio"/> Internal <input type="radio"/> External |
| 802.11d                         | <input checked="" type="checkbox"/>                                      |
| Max. Wireless Clients           | 64                                                                       |
| Band Steering to 5GHz           | <input type="radio"/> Enable <input checked="" type="radio"/> Disable    |
| Rssi Threshold 2.4GHz           | 15                                                                       |
| Rssi Threshold 5GHz             | 15                                                                       |

5. For the 2.4 GHz wireless band Antenna setting, select the **External** radio button.

6. Click the **Apply** button at the bottom of the screen.
7. Click the **802.11a/na** tab.
8. For the 5 GHz wireless band Antenna setting, select the **External** radio button.
9. Click the **Apply** button at the bottom of the screen.

The settings are saved.

## 3. Network Settings

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This chapter covers the following topics:

- *Spanning Tree Protocol*
- *Set Up a Schedule for the Wireless Radios*
- *Configure MAC Authentication*
- *Configure RADIUS Authentication*
- *Configure Advanced Wireless Settings*
- *Quality of Service Settings*
- *Wireless Bridging and Repeating*
- *Disable Ethernet LLDP*

## Spanning Tree Protocol

By default, Spanning Tree Protocol is disabled.

➤ **To enable or disable Spanning Tree Protocol:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > System > Advanced > General**.

The screenshot shows the 'General' configuration page. Under the 'Spanning Tree Protocol' section, there are two radio buttons: 'Enable' and 'Disable', with 'Disable' selected. Below this is the '802.1Q VLAN' section, which includes a checked checkbox for 'Untagged VLAN' and a text field containing the value '1'. There is also a 'Management VLAN' section with a text field containing the value '1'.

5. Select the Spanning Tree Protocol **Enable** or **Disable** radio button.
6. To require all VLANs to be configured as tagged VLANs, clear the **Untagged VLAN** check box.
7. To change the untagged VLAN value, enter the new value in the **Untagged VLAN** field.
8. To change the number of management VLANs, enter the new value in the **Management VLAN** field.
9. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Set Up a Schedule for the Wireless Radios

You can turn the wireless radios on and off according to a schedule.

➤ **To set up a wireless on-off schedule:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Wireless > Basic > Wireless On-Off**.

5. To select the days of the week when you want the wireless radio to be off, select the Radio off schedule check boxes that correspond to those radio-off days.
6. To select the time of day when the wireless radio is to turn on, in the **Radio ON Time** fields, enter the hour and minute.
7. To select the time of day when the wireless radio is to turn off, in the **Radio OFF Time** fields, enter the hour and minute.
8. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Configure MAC Authentication

For an additional layer of security, you can allow only trusted stations to interact with the access point.

### ➤ To configure MAC authentication:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Security > Advanced > MAC Authentication**.

5. To enable MAC authentication, select the **Turn Access Control On** check box.
6. Select a database from the **Select Access Control Database** list.  
The access point uses the local MAC address table for access control.  
The Trusted Wireless Stations list displays the trusted wireless stations.
7. To add a station to the Trusted Wireless Stations list, enter its MAC access in the **MAC Address** field and click the **Add** button.
8. To delete a station from the Trusted Wireless Stations list, select the station that you want to delete and click the **Delete** button.
9. To view the available wireless stations in the area, select check box in the Available Wireless Stations list and click the **Refresh** button.  
The wireless stations in the area display.
10. To add an available wireless station to the Trusted Wireless Stations list, select the station that you want to add and click the **Move** button.  
The wireless station displays on the Trusted Wireless Stations list.
11. Click the **Apply** button at the bottom of the screen.  
Your settings are saved.

## Configure RADIUS Authentication

If you use a RADIUS server in your network for authentication, you must configure the RADIUS settings in the access point. The IP address, port number, and shared secret information is required for the access point to communicate with the RADIUS server. The shared secret is shared between the access point and the RADIUS server while the access point is authenticating the wireless client.

You can configure four types of servers:

- Primary authentication server
- Secondary authentication server
- Primary accounting server
- Secondary accounting server

The primary servers are used by default. If the primary server fails, the secondary server is used if it is configured.

## ➤ To configure RADIUS server settings:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Security > Advanced > Radius Server Settings**.

| Radius Server Settings          |              |      |               |
|---------------------------------|--------------|------|---------------|
| :: IPv4 Radius Server Settings  |              |      |               |
|                                 | IPv4 Address | Port | Shared Secret |
| Primary Authentication Server   |              | 1812 | .....         |
| Secondary Authentication Server |              | 1812 | .....         |
| Primary Accounting Server       |              | 1813 | .....         |
| Secondary Accounting Server     |              | 1813 | .....         |

| :: Authentication Settings                                            |      |
|-----------------------------------------------------------------------|------|
| Reauthentication Time (Seconds)                                       | 3600 |
| <input checked="" type="checkbox"/> Update Global Key Every (Seconds) | 1800 |

5. Complete the fields for each RADIUS server that the access point must communicate with for authentication.
6. In the **Re-authentication Time (Seconds)** field, specify the time interval in seconds after which the supplicant will be authenticated again with the RADIUS server.

The default interval is 3600 seconds.

7. To allow the global key to be changed according to the specified time interval, leave the **Update Global Key Every (Seconds)** check box selected.
8. To specify the time interval, enter the number of seconds in the **Update Global Key Every (Seconds)** field.

The default interval is 1800 seconds.

9. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Configure Advanced Wireless Settings

The default settings usually work well. However, you can adjust these settings to fine-tune the performance of your access point for your environment.

➤ **To configure advanced wireless settings:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. To configure the advanced wireless settings for the 2.4 GHz band, select **Configuration > Wireless > Advanced > Wireless Settings > 802.11b/bg/ng**.

The screenshot shows the 'Wireless Settings' configuration page. At the top, there are two tabs: '802.11b/bg/ng' (selected) and '802.11a/na'. Below the tabs, various settings are listed with input fields or radio buttons:

- RTS Threshold (0-2347): 2347
- Fragmentation Length (256-2346): 2346
- Beacon Interval (100-1000): 100
- Aggregation Length (1024-65535): 65535
- AMPDU: ☒ Enable ☐ Disable
- RIFS Transmission: ☐ Enable ☒ Disable
- DTIM Interval (1-255): 3
- Preamble Type: ☒ Auto ☐ Long
- Antenna: ☒ Internal ☐ External
- 802.11d: ☒
- Max. Wireless Clients: 64
- Band Steering to 5GHz: ☐ Enable ☒ Disable
- Rssi Threshold 2.4GHz: 15
- Rssi Threshold 5GHz: 15

5. To change the settings, enter the appropriate information in the following fields:
  - **RTS Threshold (0-2347)**. Request to Send threshold. The packet size that is used to determine if the station should use the CSMA/CD (Carrier Sense Multiple Access with Collision Detection) mechanism or the CSMA/CA (Carrier Sense Multiple Access/Collision Avoidance) mechanism for packet transmission. The setting affects the transmitting station as follows:
    - With the CSMA/CD transmission mechanism, the transmitting station sends out the actual packet until the silence period ends.
    - With the CSMA/CA transmission mechanism, the transmitting station sends out an RTS packet to the receiving station and waits for the receiving station to send back a CTS (Clear to Send) packet before sending the actual packet data.

The default is 2347.

- **Fragmentation Length (256-2346).** This is the maximum packet size. Packets larger than the size specified in this field are fragmented. The **Fragmentation Length** value must be larger than the **RTS Threshold** value. The default is 2346.
- **Beacon Interval (100-1000).** The time interval between 100 ms and 1000 ms for each beacon transmission, which allows the access point to synchronize the wireless network. The default is 100.
- **Aggregation Length (1024-65535).** The aggregation length defines the size of aggregated packets. Larger aggregation lengths can sometimes lead to better network performance. The default is 65535.
- **AMPDU.** Aggregated MAC Protocol data unit. Aggregates several MAC frames into a single large frame to achieve higher throughput. The default is enabled.
- **RIFS Transmission.** Reduced interframe space. RIFS transmissions are shorter than other interframe spaces, and if this feature is enabled, the access point allows transmission of successive frames at different transmit powers. The default is disabled.
- **DTIM Interval (1-255).** The delivery traffic indication message. Specifies the data beacon rate between 1 and 255. The default is 3.
- **Preamble Type.** A long transmit preamble can provide a more reliable connection or a slightly longer range. A short transmit preamble gives better performance. The **Auto** setting automatically handles both long and short preambles. The default is Auto.
- **802.11d.** Select this check box to include support for additional regulatory domains that are not in the current standard.
- **Max. Wireless Clients.** The maximum number of wireless clients that can connect to the access point at one time. The default is 64 per radio.
- **Band Steering to 5GHz.** Band steering identifies the wireless devices that are capable of operating in both the 2.4 GHz and 5 GHz bands. The access point responds to these devices only on the 5 GHz band and allows the dual-band-capable client to connect to the 5 GHz band rather than the 2.4 GHz band, since more channels and bandwidth are available on the 5 GHz band and using this band causes less interference for users.
- **Rssi Threshold 2.4GHz.** The minimum RSSI threshold that a client must use to connect to a 2.4 GHz access point.
- **Rssi Threshold 5GHz.** The minimum RSSI threshold that a client must use to connect to a 5 GHz access point.

6. To configure the advanced wireless settings for the 5 GHz band, select **Configuration > Wireless > Advanced > Wireless Settings > 802.11a/na**.

The screenshot shows the 'Wireless Settings' window with the '802.11a/na' tab selected. The settings are as follows:

| Setting                         | Value                                                                    |
|---------------------------------|--------------------------------------------------------------------------|
| RTS Threshold (0-2347)          | 2347                                                                     |
| Fragmentation Length (256-2346) | 2346                                                                     |
| Beacon Interval (100-1000)      | 100                                                                      |
| Aggregation Length (1024-65535) | 65535                                                                    |
| AMPDU                           | <input checked="" type="radio"/> Enable <input type="radio"/> Disable    |
| RIFS Transmission               | <input type="radio"/> Enable <input checked="" type="radio"/> Disable    |
| DTIM Interval (1-255)           | 3                                                                        |
| Antenna                         | <input checked="" type="radio"/> Internal <input type="radio"/> External |
| Max. Wireless Clients           | 64                                                                       |

7. To change the default settings, enter the appropriate information in the following fields:
- **RTS Threshold (0-2347)**. Request to Send threshold. The packet size that is used to determine if the station should use the CSMA/CD (Carrier Sense Multiple Access with Collision Detection) mechanism or the CSMA/CA (Carrier Sense Multiple Access/Collision Avoidance) mechanism for packet transmission. The setting affects the transmitting station as follows:
    - With the CSMA/CD transmission mechanism, the transmitting station sends out the actual packet until the silence period ends.
    - With the CSMA/CA transmission mechanism, the transmitting station sends out an RTS packet to the receiving station and waits for the receiving station to send back a CTS (Clear to Send) packet before sending the actual packet data.

The default is 2347.

- **Fragmentation Length (256-2346)**. This is the maximum packet size. Packets larger than the size specified in this field are fragmented. The **Fragmentation Length** value must be larger than the **RTS Threshold** value. The default is 2346.
  - **Beacon Interval (100-1000)**. The time interval between 100 ms and 1000 ms for each beacon transmission, which allows the access point to synchronize the wireless network. The default is 100.
  - **DTIM Interval (1-255)**. The delivery traffic indication message. Specifies the data beacon rate between 1 and 255. The default is 3.
  - **Max. Wireless Clients**. The maximum number of wireless clients that can connect to the access point at one time. The default is 64 per radio.
8. Click the **Apply** button at the bottom of the screen.
- Your settings are saved.

## Quality of Service Settings

For most networks, the default QoS (Quality of Service) queue settings work well. You can specify parameters on multiple queues for increased throughput and better performance of differentiated wireless traffic, like VoIP, and other types of audio, video, and streaming media, as well as traditional IP data.

The queues defined for types of data transmitted from access point to station and from station to access point are as follows:

- **Data 3 (Voice)**. Highest-priority queue, minimum delay. Time-sensitive data such as VoIP and streaming media are automatically sent to this queue.
- **Data 2 (Video)**. Highest-priority queue, minimum delay. Time-sensitive video data is automatically sent to this queue.
- **Data 1 (Background)**. Lowest-priority queue, high throughput. Bulk data that requires maximum throughput and is not time-sensitive is sent to this queue (FTP data, for example).
- **Data 0 (best effort)**. Medium-priority queue, medium throughput and delay. Most traditional IP data is sent to this queue.

## Enable or Disable Wireless Multimedia QoS

Wireless Multimedia (WMM) is a subset of the 802.11e standard. WMM allows wireless traffic to receive a range of priorities, depending on the type of data. Time-dependent information, such as video or audio, receives a higher priority than normal traffic. For WMM to function correctly, wireless clients must support WMM. Wi-Fi Multimedia (WMM) is enabled by default in the access point.

### ➤ To enable or disable WMM QoS and WMM Powersave:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Wireless > Basic > QoS Settings**.

**QoS Settings**

802.11b/bg/ng 802.11a/na

Enable Wi-Fi Multimedia (WMM) ☒ Enable ☐ Disable

WMM Powersave ☒ Enable ☐ Disable

5. Select the Enable Wi-Fi Multimedia (WMM) **Enable** or **Disable** radio button.
6. Select the WMM Powersave **Enable** or **Disable** radio button.
7. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Configure Advanced QoS Settings

### ➤ To configure advanced QoS settings:

1. Launch a web browser on the computer that is connected to the access point.
2. Enter **http://192.168.0.100** in the address field of the browser.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Wireless > Advanced > QoS Settings**.

**QoS Settings**

802.11b/bg/ng 802.11a/na

**AP EDCA parameters**

| Queue                | AIFS | cwMin | cwMax | Max. Burst |
|----------------------|------|-------|-------|------------|
| Data 0 (Best Effort) | 3    | 15    | 63    | 0          |
| Data 1 (Background)  | 7    | 15    | 1023  | 0          |
| Data 2 (Video)       | 1    | 7     | 15    | 3008       |
| Data 3 (Voice)       | 1    | 3     | 7     | 1504       |

**Station EDCA parameters**

| Queue                | AIFS | cwMin | cwMax | TXOP Limit |
|----------------------|------|-------|-------|------------|
| Data 0 (Best Effort) | 3    | 15    | 1023  | 0          |
| Data 1 (Background)  | 7    | 15    | 1023  | 0          |
| Data 2 (Video)       | 2    | 7     | 15    | 3008       |
| Data 3 (Voice)       | 2    | 3     | 7     | 1504       |

The QoS Setting fields are the same for the 2.4 GHz and 5 GHz bands.

5. (Optional) Change the default settings in the AP EDCA parameters section.

These parameters affect traffic flowing from the access point to the client station:

- **AIFS.** The Arbitration Inter-Frame Spacing (AIFS) interval specifies, in milliseconds, the wait time between data frames. Higher AIFS values mean higher priority to that queue. Valid values for AIFS are 1 through 255.
- **CwMin.** The minimum contention window (CwMin) value specifies the upper limit (in milliseconds) of a range from which the initial random back-off wait time is determined. Decreasing this value increases the priority of the queue. The value for CwMin must be lower than the value for CwMax. Valid values are 1, 3, 7, 15, 31, 63, 127, 255, 511, and 1024.
- **CwMax.** The maximum contention window (CwMax) value specifies (in milliseconds) the upper limit for the doubling of the random back-off value. Decreasing this value increases the priority of the queue. The value for CwMax must be higher than the value for CwMin. Valid values are 1, 3, 7, 15, 31, 63, 127, 255, 511, and 1024.
- **Max. Burst.** The maximum burst value specifies (in milliseconds) the maximum burst length allowed for packet bursts on the wireless network. A packet burst is a collection of multiple frames transmitted without header information. Decreasing this value increases the priority of the queue. Valid values for maximum burst length are 0.0 through 999.9.

6. (Optional) Change the default settings in the Station EDCA parameters section.

These parameters affect traffic flowing from the client station to the access point:

- **AIFS.** The Arbitration Inter-Frame Spacing (AIFS) interval specifies, in milliseconds, the wait time between data frames. Higher AIFS values means higher priority to that queue. Valid values for AIFS are 1 through 255.
- **CwMin.** The minimum contention window (CwMin) value specifies the upper limit (in milliseconds) of a range from which the initial random back-off wait time is determined. Decreasing this value increases the priority of the queue. The value for CwMin must be lower than the value for CwMax. Valid values are 1, 3, 7, 15, 31, 63, 127, 255, 511, and 1024.
- **CwMax.** The maximum contention window (CwMax) value specifies (in milliseconds) the upper limit for the doubling of the random back-off value. Decreasing this value increases the priority of the queue. The value for CwMax must be higher than the value for CwMin. Valid values are 1, 3, 7, 15, 31, 63, 127, 255, 511, and 1024.
- **TXOP Limit.** The transmission opportunity (TXOP) is an interval of time (in milliseconds) when a client station can initiate transmissions on the wireless medium (WM). Decreasing this value increases the priority of the queue. Valid values for maximum burst length are 0.0 through 999.9.

7. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Wireless Bridging and Repeating

You can use the access point as a component to build large bridged wireless networks. The following modes are available:

- **Wireless point-to-point bridge mode.** The access point communicates with one bridge-mode wireless station. You can associate wireless clients with this access point. For more information, see [Set Up a Wireless Point-to-Point Bridge](#) on page 38.
- **Wireless point-to-multi-point bridge mode.** The access point is the base station for a group of bridge-mode wireless stations. You can associate wireless clients with this access point.

The other bridge-mode wireless stations in the network must be set to point-to-point bridge mode and must use the MAC address of the base station. They send all traffic to the base station rather than communicating directly with each other. For more information, see [Set Up a Wireless Point-to-Multi-Point Bridge](#) on page 40.

### Set Up a Wireless Point-to-Point Bridge

Coordinate the following information ahead of time for each access point:

- **MAC addresses.** You must know the MAC address of each access point in the bridge network. You can use the 2.4 GHz or 5 GHz band for the wireless bridge, but the 2.4 GHz and 5 GHz bands of each access point use a unique MAC address.
- **Authentication settings.** You must specify the same wireless authentication settings for each access point in the bridge network. Each access point must use the same ESSID, channel, authentication mode, if any, and security settings.
- **LAN address range.** Each access point must be configured to operate in the same LAN network address range as the LAN devices.
- **DHCP.** If you are using DHCP, all access points must be set to obtain an IP address automatically. See [Configure the Basic IP Settings](#) on page 13.

When the wireless bridge is completed, a computer on either LAN segment can connect to the Internet and share files and printers with any other computers or servers connected to LAN Segment 1 or LAN Segment 2.

#### ➤ To configure a point-to-point wireless bridge between two access points:

1. Launch a web browser on the computer that is connected to the first access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > Wireless Bridge**.

**Bridging**

802.11b/bg/ng 802.11a/na

Enable Wireless Bridging ☐

Local MAC Address E8:FC:AF:B6:AC:81

☒ Wireless Point-to-Point Bridge
 ☐ Wireless Point to Multi-Point Bridge

Enable Wireless Client Association ☒

| # | Profile Name  | Security    | Enable                              |
|---|---------------|-------------|-------------------------------------|
| 1 | NETGEAR-WDS-1 | Open System | <input checked="" type="checkbox"/> |

---

**Note:** If the access point is using the Auto channel setting, you are prompted to select a channel. To specify the channel, select **Configuration > Wireless > Basic**, select a channel, and click the **Apply** button.

---

5. Select the band that you want to use for the bridge:
- To set up the bridge on the 2.4 GHz band, click the **802.11b/bg/ng** tab.
  - To set up the bridge on the 5 GHz band, click the **802.11a/na** tab.
6. Select the **Enable Wireless Bridging** check box.
7. Select the **Wireless Point-to-Point Bridge** radio button.
8. To enable wireless client association, select the **Enable Wireless Client Association** check box.
9. Click the **Edit** button.

**Edit Security Profile**

**Profile Definition**

Profile Name NETGEAR-WDS-1

Remote MAC Address

**Authentication Settings**

Network Authentication Open System

Data Encryption None

10. In the **Remote MAC Address** field, enter the MAC address of the other access point.
11. Under Authentication Settings, specify the authentication settings for your bridge network.
12. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

13. Configure and verify the following parameters for the access point:
- Verify that both access points are configured to operate in the same LAN network address range as the LAN devices.

- Verify that both access points use the same ESSID, channel, authentication mode, if any, and security settings.

14. Repeat [Step 1](#) through [Step 13](#) for the second access point.

15. Verify connectivity across LAN 1 and LAN 2.

A computer on either LAN segment can connect to the Internet and share files and printers with any other computers or servers connected to LAN Segment 1 or LAN Segment 2.

## Set Up a Wireless Point-to-Multi-Point Bridge

In a multi-point wireless bridge, one wireless station is the base station and is configured in wireless point-to-multi-point bridge mode. All the other access points in the wireless bridge are configured in wireless point-to-point bridge mode. You can connect up to four access points to the base station access point.

Coordinate the following information ahead of time for each access point:

- **Base station.** Select the access point that serves as the base station. The other access points in the wireless bridge network must use the MAC address of the base station.
- **MAC addresses.** You must know the MAC address of each access point in the bridge network. You can use the 2.4 GHz or 5 GHz band for the wireless bridge, but the 2.4 GHz and 5 GHz bands of each access point use a unique MAC address.
- **Authentication settings.** You must specify the same wireless authentication settings for each access point in the bridge network. Each access point must use the same ESSID, channel, authentication mode, if any, and security settings.
- **LAN address range.** Each access point must be configured to operate in the same LAN network address range as the LAN devices.
- **DHCP.** If you are using DHCP, all access points must be set to obtain an IP address automatically. For more information, see [Configure the Basic IP Settings](#) on page 13.

When the wireless bridge is completed, computers on either LAN segment can connect to the Internet and share files and printers with any other computers or servers connected to LAN Segment 1 or LAN Segment 2.

You can extend this multi-point bridging by adding more access points configured in point-to-point bridge mode for each additional LAN segment. You can also extend the range of the wireless network with NETGEAR wireless antenna accessories.

### ➤ To configure a point-to-multi-point wireless base station:

1. For the first access point (AP 1) on LAN Segment 1, launch a web browser on a computer that is connected to the access point.
2. On the base station access point, launch a web browser on the computer that is connected to it.
3. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

4. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

5. Select **Configuration > Wireless Bridge**.

**Bridging**

802.11b/bg/ng 802.11a/na

Enable Wireless Bridging ☐

Local MAC Address E8:FC:AF:B6:AC:81

☒ Wireless Point-to-Point Bridge ☐ Wireless Point to Multi-Point Bridge

Enable Wireless Client Association ☒

| # | Profile Name  | Security    | Enable                              |
|---|---------------|-------------|-------------------------------------|
| 1 | NETGEAR-WDS-1 | Open System | <input checked="" type="checkbox"/> |

**Note:** If the access point is using the Auto channel setting, you are prompted to select a channel. To specify the channel, select **Configuration > Wireless > Basic**, select a channel, and click the **Apply** button.

6. Select the band that you want to use for the bridge:
  - To set up the bridge on the 2.4 GHz band, click the **802.11b/bg/ng** tab.
  - To set up the bridge on the 5 GHz band, click the **802.11a/na** tab.
7. Select the **Enable Wireless Bridging** check box.
8. Select the **Wireless Point-to-Multi-Point Bridge** radio button.

**Bridging**

802.11b/bg/ng 802.11a/na

Enable Wireless Bridging ☒

Local MAC Address E8:FC:AF:B6:AC:81

☐ Wireless Point-to-Point Bridge ☒ Wireless Point to Multi-Point Bridge

Enable Wireless Client Association ☒

| # | Profile Name  | Security    | Enable                              |
|---|---------------|-------------|-------------------------------------|
| 1 | NETGEAR-WDS-1 | Open System | <input checked="" type="checkbox"/> |
| 2 | NETGEAR-WDS-2 | Open System | <input type="checkbox"/>            |
| 3 | NETGEAR-WDS-3 | Open System | <input type="checkbox"/>            |
| 4 | NETGEAR-WDS-4 | Open System | <input type="checkbox"/>            |

9. To enable wireless client association, select the **Enable Wireless Client Association** check box.

10. Select the radio button for the first access point that you want to connect to the base station and click the **Edit** button.

**Edit Security Profile**

**Profile Definition**

Profile Name: NETGEAR-WDS-1

Remote MAC Address:

**Authentication Settings**

Network Authentication: Open System

Data Encryption: None

11. In the **Remote MAC Address** field, enter the MAC address of the other access point.
12. Under Authentication Settings, specify the authentication settings for your bridge network.
13. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

14. Select the radio button for each access point that you want to connect to the base station and click the **Edit** button.

You can specify up to four access points that connect to the base station access point.

15. Repeat [Step 11](#) through [Step 13](#) for additional access points if you are using them.
16. For each access point that you want to allow to connect to the base station access point, select its **Enable** check box.
17. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

18. Configure each access point that is to connect to the base station access point in wireless point-to-point bridge mode.

For more information, see [Set Up a Wireless Point-to-Point Bridge](#) on page 38.

19. Verify the following parameters for all access points:
  - Only the base station access point is configured in wireless point-to-multi-point bridge mode and all the other access points are in wireless point-to-point bridge mode.
  - For all point-to-point access points, the MAC address of the base station access point is specified in their **Remote AP MAC Address** fields.
  - All access points are configured to operate in the same LAN network address range as the LAN devices.
  - All access points use the same SSID, channel, authentication mode, if any, and encryption.
  - If you are using DHCP, all the access points are set to obtain an IP address automatically. For more information, see [Configure the Basic IP Settings](#) on page 13.
20. Verify connectivity across the LANs:
  - A computer on any LAN segment can connect to the Internet and share files and printers with any other computers or servers connected to any of the other LAN segments.

- The wireless stations that you enable can connect to the access points. If you require wireless stations to access any LAN segment, you can add additional access points configured in wireless bridge mode to any LAN segment.

## Disable Ethernet LLDP

By default, the access point is set up with Link Layer Discovery Protocol (LLDP) enabled. LLDP is also known as 802.1ab (industry standard protocol). The LLDP provides an inter-vendor-compatible mechanism to deliver Link Layer notifications to adjacent network devices. LLDP application transmits only notifications but does not receive process notifications and notifies if the device is running on PoE (measuring power utilization).

➤ **To disable Ethernet LLDP:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

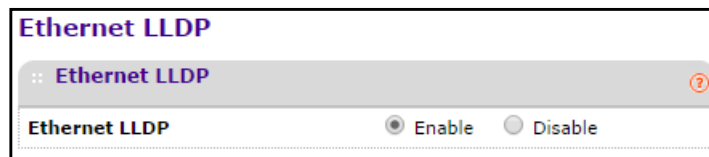
A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > System > Advanced > Ethernet LLDP**.



5. Select the **Disable** radio button.
6. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## 4. Manage the Access Point

---

This chapter covers the following topics:

- *Change the admin Password*
- *Reboot the Access Point*
- *Set Up a Remote Console*
- *Set Up SNMP*
- *Upgrade the Firmware*
- *Manage the Configuration File*
- *Enable a Syslog Server*

## Change the admin Password

The default password for admin is **password**. NETGEAR recommends that you change this to a more secure password.

➤ **To change the admin password:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

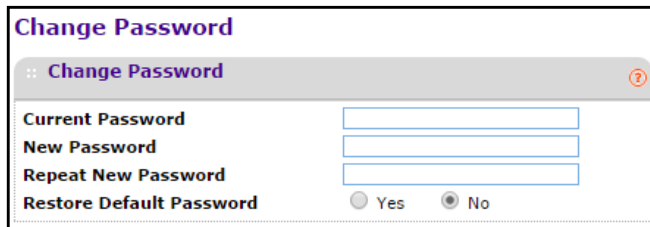
A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Maintenance > Password > Change Password**.



5. Type the password in the **Current Password** field.
6. Type the new password in the **New Password** field and in the **Repeat New Password** field.
7. To restore the default password, select the Restore Default Password **Yes** radio button.
8. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Reboot the Access Point

➤ **To reboot the access point:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Maintenance > Reset**.

5. Select the **Yes** radio button.
6. Click the **Apply** button at the bottom of the screen.

The access point reboots.

## Set Up a Remote Console

### ➤ To set up remote console:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Maintenance > Remote Console**.

5. Select a radio button:
    - **Secure Shell (SSH)**. If the **Enable** radio button is selected, the access point allows remote access only using Secure Shell.
    - **Telnet**. If the **Enable** radio button is selected, the access point allows remote access only using Telnet.
  6. Click the **Apply** button at the bottom of the screen.
- Your settings are saved.

## Set Up SNMP

Enable SNMP to allow the SNMP network management software, such as HP OpenView, to manage the wireless access point by using the SNMPv1/v2 protocol.

➤ **To set up SNMP:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Maintenance > SNMP**.



5. Leave the SNMP **Enable** radio button selected.
6. Specify the settings:
  - **Read-Only Community Name.** The public community string to allow the SNMP manager to read the wireless access point's MIB objects.
  - **Read-Write Community Name.** The private community string to allow the SNMP manager to read and write the wireless access point's MIB objects.
  - **Trap Community Name.** The community name that is associated with the IP address to receive traps.
  - **IP Address to Receive Traps.** The IP address of the SNMP manager to receive traps sent from the access point.
7. Click the **Apply** button at the bottom of the screen.

Your settings are saved.

## Upgrade the Firmware

The firmware is stored in flash memory and can be updated as NETGEAR releases new firmware. You can download upgrade files from the NETGEAR website. If the upgrade file is compressed (.zip file), you must first extract the image file before sending it to the access point. You can send the upgrade file using your browser.

---

**Note:** The web browser must support HTTP uploads.

---

You cannot perform the software upgrade from a computer that is connected to the access point wirelessly. You must use a computer that is connected with an Ethernet cable.



### WARNING:

**When uploading firmware to the access point, do not interrupt the web browser by closing the window, clicking a link, or loading a new page. If the browser is interrupted, the upload might fail, corrupt the software, and render the access point inoperable.**

### ➤ To upgrade the firmware:

1. Download the new software file from the NETGEAR website, save it to your hard disk, and unzip it.
2. Launch a web browser on the computer that is connected to the access point.
3. In the address field of the browser, enter **http://192.168.0.100**.

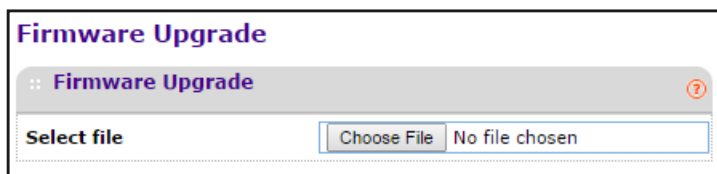
A login prompt displays.

4. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

5. Select **Maintenance > Upgrade > Firmware Upgrade**.



6. Click the **Choose File** button and browse to the location of the image (.tar) upgrade file.
7. Click the **Apply** button at the bottom of the screen.

When the upload is completed, your access point automatically restarts. The upgrade process typically takes at least three minutes.

## Manage the Configuration File

The access point settings are stored in the access point in a configuration file. This file can be saved (backed up) or restored.

### Back Up the Configuration File

➤ **To back up the access point settings in a configuration file:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

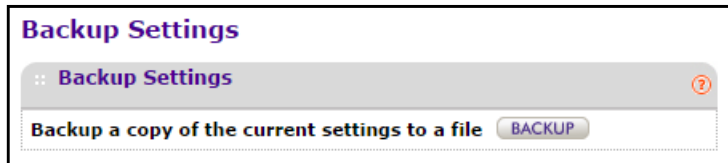
A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Maintenance > Upgrade > Backup Settings**.



5. Click the **Backup** button.

Your browser extracts the configuration file from the access point and prompts you for a location on your computer to store the file.

6. Give the file a meaningful name, such as WND930.cfg, and click the **Save** button.

### Restore the Configuration File

➤ **To restore the access point settings from a saved configuration file:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

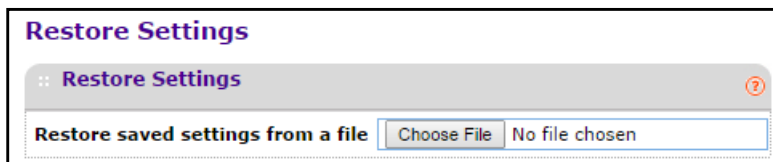
A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Maintenance > Restore Settings**.



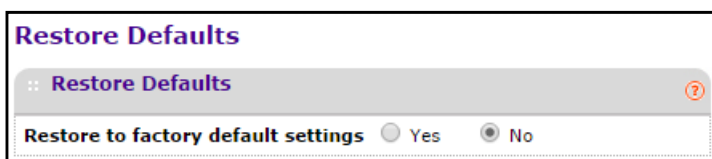
5. Click the **Choose File** button.  
You are prompted to select a file where you previously saved configuration settings.
6. Select the file.
7. Click the **Restore** button.  
The file uploads and the access point reboots.

## Restore the Factory Default Settings

You can restore the access point to the factory default settings using the **Restore Defaults** menu selection, or using the **Reset** button. See *Factory Settings* on page 63.

### ➤ To restore the factory settings:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.  
A login prompt displays.
3. Enter the user name and password.  
The user name is **admin** and the default password is **password**.  
The General screen displays.
4. Select **Maintenance > Reset > Restore Defaults**.



5. Select the **Yes** radio button.
6. Click the **Apply** button at the bottom of the screen.

The access point password is password, the access point DHCP client is enabled, the default LAN IP address is 192.168.0.100, and the access point name is reset to the name printed on the product label.

## Enable a Syslog Server

You can enable the syslog option if your LAN includes a syslog server.

➤ **To enable a syslog server:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

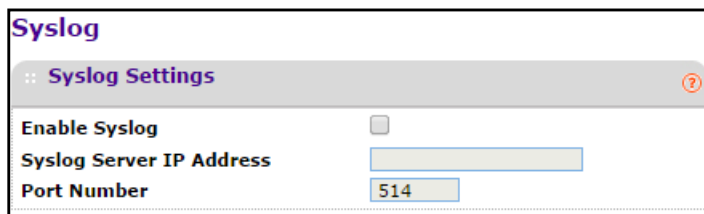
A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Configuration > System > Advanced > Syslog**.



The screenshot shows the 'Syslog' configuration page. At the top, there is a header 'Syslog' and a sub-header 'Syslog Settings' with a help icon. Below the header, there are three fields: 'Enable Syslog' with an unchecked checkbox, 'Syslog Server IP Address' with an empty text box, and 'Port Number' with a text box containing the value '514'.

5. Select the **Enable Syslog** check box.
6. In the **Syslog Server IP Address** field, type the IP address of your syslog server.  
The access point sends all the syslog files to the specified IP address if the syslog option is enabled.
7. In the **Port Number** field, type the port number that your syslog server is configured to use.  
The default port number is 514.
8. Click the **Apply** button at the bottom of the screen.  
Your settings are saved.

## 5. Monitoring

---

# 5

This chapter covers the following topics:

- *View System Information*
- *View Wireless Stations*
- *View the Activity Log*
- *View Network Traffic Statistics*
- *Enable Wireless Packet Capture*

## View System Information

You can view a summary of the current access point configuration settings, including current IP settings and current wireless settings. This information is read-only, so any changes must be made on other screens.

➤ **To view system information:**

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Monitoring > System**.

| System                                    |                              |
|-------------------------------------------|------------------------------|
| :: Access Point Information               |                              |
| Access Point Name                         | netgearB6AC88                |
| Ethernet MAC Address                      | E8:FC:AF:B6:AC:88            |
| Wireless MAC Address for 2.4GHz           | E8:FC:AF:B6:AC:80            |
| Wireless MAC Address for 5GHz             | E8:FC:AF:B6:AC:90            |
| Ethernet LLDP                             | Enabled                      |
| Band Steering to 5GHz                     | Disabled                     |
| Country / Region                          | United States                |
| Firmware Version                          | WND930_V2.0.3                |
| Serial Number                             | 3VG148ND0001E                |
| Current Time                              | Wed Dec 31 16:26:44 PST 1969 |
| :: Current IPv4 Settings                  |                              |
| IPv4 Address                              | 192.168.0.100                |
| Subnet Mask                               | 255.255.255.0                |
| Default Gateway                           |                              |
| DHCP Client                               | Enabled                      |
| :: Current Wireless Settings for 802.11ng |                              |
| Access Point Mode                         | Access Point                 |
| Channel / Frequency                       | Auto (6)                     |
| :: Current Wireless Settings for 802.11na |                              |
| Access Point Mode                         | Access Point                 |
| Channel / Frequency                       | Auto (36)                    |

The following access point information displays:

- **Access Point Name.** The NetBIOS name. The default name can be changed.
- **Ethernet MAC Address.** The MAC address of the access point's Ethernet port.
- **Wireless MAC Address for 2.4 GHz.** The MAC address of the access point's 2.4 GHz wireless port.

- **Wireless MAC Address for 5 GHz.** The MAC address of the access point's 5 GHz wireless port.
- **Band Steering.** Indicates whether band steering is enabled or disabled.
- **Country/Region.** The domain or region for which the access point is licensed for use.

It might not be legal to operate this access point in a region other than the one identified in this field.

Make sure that the country is set to the location where the device is operating. You are responsible for complying with the local, regional, and national regulations that are set for channels, power levels, and frequency ranges.

- **Firmware Version.** The version of the firmware currently installed.
- **Serial Number.** The serial number of the device.
- **Current Time.** The time setting for the access point.

The following current IPv4 settings information displays:

- **IP Address.** The IP address of the access point.
- **Subnet Mask.** The subnet mask for the access point.
- **Default Gateway.** The default gateway for the access point communication.
- **DHCP Client.** Enabled indicates that the current IP address was obtained from a DHCP server on your network. Disabled indicates a static IP configuration.

The following current wireless settings for each wireless band display:

- **Operating Mode.** Identifies the 802.11 operating mode of the access point. The operating mode is one of the following:
  - Access Point
  - Point-to-Point Bridge
  - Point-to-Point Bridge with Access Point
  - Multi-Point Bridge
- **Channel / Frequency.** Identifies the channel that the wireless port is using.

## View Wireless Stations

You can view all IP devices associated with this access point in the wireless network defined by the wireless network name (SSID). If your network includes more than one access point sharing the same SSID, remember that you can view only the wireless stations associated with this access point.

### ➤ To view the Available Wireless Stations list:

1. Launch a web browser on the computer that is connected to the access point.
2. In the address field of the browser, enter **http://192.168.0.100**.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Monitoring > Wireless Stations**.

| Wireless Stations                         |       |      |         |      |       |      |     |      |        |  |
|-------------------------------------------|-------|------|---------|------|-------|------|-----|------|--------|--|
| :: Available Wireless Stations (802.11ng) |       |      |         |      |       |      |     |      |        |  |
| MAC Address                               | BSSID | SSID | Channel | Rate | State | Type | AID | Mode | Status |  |
|                                           |       |      |         |      |       |      |     |      |        |  |
| :: Available Wireless Stations (802.11na) |       |      |         |      |       |      |     |      |        |  |
| MAC Address                               | BSSID | SSID | Channel | Rate | State | Type | AID | Mode | Status |  |
|                                           |       |      |         |      |       |      |     |      |        |  |

You can view the MAC address, IP address, BSSID, SSID, channel rate, state, type, AID, mode, and status (whether the station is allowed to communicate with the access point).

5. To update the list, click the **Refresh** button.

**Note:** If the access point reboots, the wireless station information does not display until the access point rediscovers the devices. To force the access point to look for associated devices, click the **Refresh** button.

## View the Activity Log

You can view a log of the access point system activity.

### ➤ To display the activity log:

1. Launch a web browser on the computer that is connected to the access point.
2. Enter **http://192.168.0.100** in the address field of the browser.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Monitoring > Logs**.

A screenshot of a terminal window with a title bar that says "Logs" in purple. Below the title bar, there is a header bar with the text "Logs" in purple and a red question mark icon on the right. The main area of the terminal displays a list of log entries. Each entry is on a new line and follows the format: "Dec 31 HH:MM:SS udhcpc[397]: Sending discover...". The timestamps are: 16:27:41, 16:28:04, 16:28:07, 16:28:10, 16:28:33, 16:28:36, 16:28:39, 16:29:02, 16:29:05, and 16:29:08. On the right side of the terminal window, there is a vertical scrollbar with a grey track and a white slider. At the bottom of the terminal window, there is a horizontal scrollbar with a grey track and a white slider.

5. To update the display, click the **Refresh** button.
6. To clear the log content, click the **Clear** button.

To save the log contents in a file on your computer or to save the file to a disk drive, click the **Save As** button. The log contents file is saved.

## View Network Traffic Statistics

You can view information for both wired (LAN) and wireless (WLAN) interface network traffic.

### ➤ To view the network traffic statistics:

1. Launch a web browser on the computer that is connected to the access point.
2. Enter **http://192.168.0.100** in the address field of the browser.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Monitoring > Statistics**.

| Statistics            |                              |             |
|-----------------------|------------------------------|-------------|
| :: Wired Ethernet     |                              |             |
|                       | Received                     | Transmitted |
| Packets               | 7765                         | 15156       |
| Bytes                 | 1192685                      | 18772679    |
| :: Wireless 802.11ng  |                              |             |
|                       | Received                     | Transmitted |
| Unicast Packets       | 0                            | 596         |
| Broadcast Packets     | 0                            | 0           |
| Multicast Packets     | 0                            | 0           |
| Total Packets         | 0                            | 596         |
| Total Bytes           | 0                            | 106684      |
| :: Wireless 802.11na  |                              |             |
|                       | Received                     | Transmitted |
| Unicast Packets       | 0                            | 1988        |
| Broadcast Packets     | 0                            | 1           |
| Multicast Packets     | 0                            | 0           |
| Total Packets         | 0                            | 1989        |
| Total Bytes           | 0                            | 391662      |
| :: Client Association |                              |             |
|                       | Number of Associated Clients |             |
| 802.11ng Radio        | 0                            |             |
| 802.11na Radio        | 0                            |             |

The following information displays:

- **Packets.** The number of packets sent and received on the Ethernet port since the access point was restarted.
  - **Bytes.** The number of bytes sent and received on the Ethernet port since the access point was restarted.
  - **Unicast Packets.** The unicast packets sent and received since the access point was restarted, shown separately for the 2.4 GHz and 5 GHz bands.
  - **Broadcast Packets.** The broadcast packets sent and received since the access point was restarted, shown separately for the 2.4 GHz and 5 GHz bands.
  - **Multicast Packets.** The multicast packets sent and received since the access point was restarted, shown separately for the 2.4 GHz and 5 GHz bands.
  - **Total Packets.** The wireless packets sent and received since the access point was restarted, shown separately for the 2.4 GHz and 5 GHz bands.
  - **Total Bytes.** The wireless bytes sent and received since the access point was restarted, shown separately for the 2.4 GHz and 5 GHz bands.
  - **802.11ng Radio.** The number of associated clients on the 2.4 GHz band.
  - **802.11ac Radio.** The number of associated clients on the 5 GHz band.
5. To update the statistics information for each interface, click the **Refresh** button.

## Enable Wireless Packet Capture

You can capture wireless packets and save the captured packets on a local computer or device. Normal AP functioning is not affected during packet capture. Packets on both the 2.4 GHz and 5.0 GHz interfaces are captured.

### ➤ To capture wireless packets:

1. Launch a web browser on the computer that is connected to the access point.
2. Enter **http://192.168.0.100** in the address field of the browser.

A login prompt displays.

3. Enter the user name and password.

The user name is **admin** and the default password is **password**.

The General screen displays.

4. Select **Monitoring > Packet Capture**.



5. Click the **Start** button.

If any previously captured packets exist, you are prompted to delete them. Only after their deletion will you be able to capture new packets.

The access point captures wireless packets coming from or going to the access point on the current operating channel.

6. To stop the current packet capture, click the **Stop** button.
7. To save the captured packets to a file on the computer or device that you are using, click the **Save as** button.

## 6. Troubleshooting and Debugging

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This chapter covers the following topics:

- *Troubleshooting with the LEDs*
- *Cannot Connect to the Access Point to Configure It*
- *Wireless Access to the Network*
- *Time-Out Error for a URL or IP Address*

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**Note:** For up-to-date WND930 installation details and troubleshooting guidance, visit [netgear.com/support](http://netgear.com/support).

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## Troubleshooting with the LEDs

Use the LEDs to verify that the access point is working properly.

### All LEDs Are Off

Power is not supplied to the access point.

- Make sure that a power source equipment (PSE) is connected through Ethernet to at least one PoE port.
- Make sure that the power source equipment (PSE) is powered on.

### LAN LED Is Off

A hardware connection problem exists. Do the following:

- Make sure that the cable connectors are securely plugged into the access point and to the network switch.
- Make sure that the network switch is turned on.

### WLAN LED Is Off

The wireless connection does not work. Do the following:

- Make sure the powered device is providing sufficient power to the access point.
- Log in to the access point and verify that the radio or radios are turned on. See [Configure the Basic Wireless Settings](#) on page 15.
- If the WLAN LED remains off, contact NETGEAR technical support.

## Cannot Connect to the Access Point to Configure It

Check these items:

- Make sure that the access point is correctly installed, it is powered on, and the LAN LED is lit.
- Make sure that your computer is using an IP address in the same range as the access point. The access point default IP address is 192.168.0.100, and the default subnet mask is 255.255.255.0.
- Quit the browser, clear the cache, delete the cookies, and launch the browser again.
- If you are using the NetBIOS name of the access point to connect, ensure that your computer and the access point are on the same network segment or that your network includes a WINS server.
- If your computer is set to obtain an IP address automatically (DHCP client), restart it.

## Wireless Access to the Network

If you cannot connect wirelessly, the wireless radio might be turned off (see [Configure the Basic Wireless Settings](#) on page 15) or a configuration problem might exist. For a configuration problem, check these items:

- Make sure that the SSID and wireless security settings of the wireless device are the same as those of the access point.
- The wireless device might not be configured with the correct TCP/IP settings to communicate with the network. Restart the wireless device and check that TCP/IP is set up correctly for that network.
- The access point default values might not work with your network. Check the access point default configuration against the configuration of other devices in your network. For information about changing the default values.

## Time-Out Error for a URL or IP Address

A number of things could be causing this. Try the following troubleshooting steps:

- Check whether other computers on the network work without errors. If they do, ensure that your computer's TCP/IP settings are correct. If you are using a fixed (static) IP address, check the subnet mask, default gateway, DNS, and IP addresses.
- If the computers are configured correctly but still not working, ensure that the access point is connected and turned on. Connect to it and check its settings. If you cannot connect to it, check the LAN and power connections.
- If the access point is configured correctly, check your Internet connection (DSL or cable modem, and so on) to make sure that it is working correctly.
- Try again.

# A Supplemental Information

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This appendix covers the following topics:

- *Factory Settings*
- *Technical Specifications*

## Factory Settings

You can return the access point to its factory settings. Use the end of a paper clip or a similar object to press and hold the **Reset** button on the front of the access point for at least seven seconds. The access point resets and returns to the factory settings shown in the following table.

**Table 2. Factory default settings**

| Feature                                       |                                                      | Description                                                                                |
|-----------------------------------------------|------------------------------------------------------|--------------------------------------------------------------------------------------------|
| <b>Login for Management and Configuration</b> |                                                      |                                                                                            |
|                                               | LAN IPv4 management address                          | 192.168.0.100                                                                              |
|                                               | Subnet mask for IPv4 management address              | 255.255.255.0                                                                              |
|                                               | Required static IPv4 address for management computer | 192.168.0.210 and 255.255.255.0                                                            |
|                                               | User name (case-sensitive) for login                 | admin                                                                                      |
|                                               | Login password (case-sensitive) for login            | password                                                                                   |
| <b>LAN and Management Features</b>            |                                                      |                                                                                            |
|                                               | DHCPv4 client                                        | Enabled                                                                                    |
|                                               | Syslog                                               | Disabled                                                                                   |
|                                               | Spanning Tree Protocol (STP)                         | Disabled                                                                                   |
|                                               | Time zone                                            | USA-Pacific                                                                                |
|                                               | NTP client                                           | Enabled                                                                                    |
|                                               | Custom NTP server                                    | Disabled                                                                                   |
|                                               | Port speed                                           | 10/100/1000                                                                                |
|                                               | Ethernet MAC address                                 | See product label                                                                          |
| <b>Radio and Wireless Settings</b>            |                                                      |                                                                                            |
|                                               | Operating mode                                       | Access point, infrastructure mode                                                          |
|                                               | Wireless access point name                           | netgearxxxxxx, where xxxxxx are the last 6 digits of the wireless access point MAC address |
|                                               | Country and region                                   | Varies by region                                                                           |
|                                               | Wireless communication                               | 2.4 GHz radio enabled<br>5 GHz radio enabled                                               |
|                                               | Wireless modes                                       | 11ng<br>11na                                                                               |

**Table 2. Factory default settings (continued)**

| Feature |                                          | Description                                                                                                                                                                                                                                                                                                           |
|---------|------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|         | Wireless network names (SSIDs)           | NETGEAR_11ng<br>NETGEAR_11na                                                                                                                                                                                                                                                                                          |
|         | Broadcast network names (SSIDs)          | Enabled                                                                                                                                                                                                                                                                                                               |
|         | Radio frequency channels                 | 11ng: Auto<br>11na: Auto                                                                                                                                                                                                                                                                                              |
|         | MCS index/data rate (transmission speed) | Best<br><br><b>Note:</b> Maximum wireless signal rate derived from IEEE Standard 802.11 specifications. Actual throughput will vary. Network conditions and environmental factors, including volume of network traffic, building materials and construction, and network overhead, lower actual data throughput rate. |
|         | Channel width                            | 11ng: 20 MHz<br>11na: Dynamic 20/40 MHz                                                                                                                                                                                                                                                                               |
|         | Guard interval                           | Auto                                                                                                                                                                                                                                                                                                                  |
|         | Output power                             | Full                                                                                                                                                                                                                                                                                                                  |
|         | Wireless on/off (radio scheduling)       | Disabled                                                                                                                                                                                                                                                                                                              |
|         | RTS threshold                            | 2347                                                                                                                                                                                                                                                                                                                  |
|         | Fragmentation length                     | 2346                                                                                                                                                                                                                                                                                                                  |
|         | Beacon interval                          | 100                                                                                                                                                                                                                                                                                                                   |
|         | Aggregation length                       | 65535                                                                                                                                                                                                                                                                                                                 |
|         | A-MPDU                                   | Enabled                                                                                                                                                                                                                                                                                                               |
|         | RIFS transmission                        | Disabled                                                                                                                                                                                                                                                                                                              |
|         | DTIM interval                            | 3                                                                                                                                                                                                                                                                                                                     |
|         | Preamble type                            | Auto                                                                                                                                                                                                                                                                                                                  |
|         | 802.11d                                  | Enabled                                                                                                                                                                                                                                                                                                               |
|         | Maximum wireless clients                 | 64                                                                                                                                                                                                                                                                                                                    |
|         | Wi-Fi Multimedia (WMM)                   | Enabled                                                                                                                                                                                                                                                                                                               |
|         | WMM powersave                            | Enabled                                                                                                                                                                                                                                                                                                               |

Table 2. Factory default settings (continued)

| Feature                                              |                                          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                      | AP EDCA parameters (QoS settings)        | <ul style="list-style-type: none"> <li>• <b>AIFS.</b> The Arbitration Inter-Frame Spacing (AIFS) interval specifies, in milliseconds, the wait time between data frames.</li> <li>• <b>CwMin.</b> The minimum contention window (CwMin) value specifies the upper limit (in milliseconds) of a range from which the initial random back-off wait time is determined.</li> <li>• <b>CwMax.</b> The maximum contention window (CwMax) value specifies (in milliseconds) the upper limit for the doubling of the random back-off value.</li> <li>• <b>Max. Burst.</b> The maximum burst value specifies (in milliseconds) the maximum burst length allowed for packet bursts on the wireless network.</li> </ul>                            |
|                                                      | Station EDCA parameters (QoS settings)   | <ul style="list-style-type: none"> <li>• <b>AIFS.</b> The Arbitration Inter-Frame Spacing (AIFS) interval specifies, in milliseconds, the wait time between data frames.</li> <li>• <b>CwMin.</b> The minimum contention window (CwMin) value specifies the upper limit (in milliseconds) of a range from which the initial random back-off wait time is determined.</li> <li>• <b>CwMax.</b> The maximum contention window (CwMax) value specifies (in milliseconds) the upper limit for the doubling of the random back-off value.</li> <li>• <b>TXOP Limit.</b> The transmission opportunity (TXOP) is an interval of time (in milliseconds) when a client station can initiate transmissions on the wireless medium (WM).</li> </ul> |
|                                                      | Wireless bridging                        | Disabled                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Default Wireless Profile and Profile Security</b> |                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                      | Profile name                             | NETGEAR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|                                                      | Wireless network names (SSIDs)           | NETGEAR_11ng<br>NETGEAR_11na                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|                                                      | Broadcast wireless network names (SSIDs) | Enabled                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|                                                      | Network authentication                   | Open system (no authentication)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                      | Data encryption                          | None                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|                                                      | Wireless client security separation      | Disabled                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## Technical Specifications

**Table 3. Access point specifications**

| Feature                                      | Description                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>802.11b/bg/ng Wireless Specifications</b> |                                                                                                                                                                                                                                                                                                                                                            |
| 802.11b data rates                           | 1, 2, 5.5, and 11 Mbps, and auto-rate capable                                                                                                                                                                                                                                                                                                              |
| 802.11bg data rates                          | 1, 2, 5.5, 6, 9, 11, 12, 18, 24, 36, 48, 54 Mbps, and auto-rate capable                                                                                                                                                                                                                                                                                    |
| 802.11ng MCS index and data rates            | Data rates for a 20 MHz channel width and an automatic guard interval:<br>0 / 7.2 Mbps, 1 / 14.4 Mbps, 2 / 21.7 Mbps, 3 / 28.9 Mbps, 4 / 43.3 Mbps, 5 / 57.8 Mbps, 6 / 65 Mbps, 7 / 72.2 Mbps, 8 / 14.44 Mbps, 9 / 28.88 Mbps, 10 / 43.33 Mbps, 11 / 57.77 Mbps, 12 / 86.66 Mbps, 13 / 115.56 Mbps, 14 / 130 Mbps, 15 / 144.44 Mbps, and auto-rate capable |
|                                              | Data rates for a 20 MHz channel width and a long guard interval (800 ms):<br>0 / 6.5 Mbps, 1 / 13 Mbps, 2 / 19.5 Mbps, 3 / 26 Mbps, 4 / 39 Mbps, 5 / 52 Mbps, 6 / 58.5 Mbps, 7 / 65 Mbps, 8 / 13 Mbps, 9 / 26 Mbps, 10 / 39 Mbps, 11 / 52 Mbps, 12 / 78 Mbps, 13 / 104 Mbps, 14 / 117 Mbps, 15 / 130 Mbps, and auto-rate capable                           |
|                                              | Data rates for a 40 MHz channel width and an automatic guard interval:<br>0 / 15 Mbps, 1 / 30 Mbps, 2 / 45 Mbps, 3 / 60 Mbps, 4 / 90 Mbps, 5 / 120 Mbps, 6 / 135 Mbps, 7 / 150 Mbps, 8 / 30 Mbps, 9 / 60 Mbps, 10 / 90 Mbps, 11 / 120 Mbps, 12 / 180 Mbps, 13 / 240 Mbps, 14 / 270 Mbps, 15 / 300 Mbps, and auto-rate capable                              |
|                                              | Data rates for a 40 MHz channel width and a long guard interval (800 ms):<br>0 / 13.5 Mbps, 1 / 27 Mbps, 2 / 40.5 Mbps, 3 / 54 Mbps, 4 / 81 Mbps, 5 / 108 Mbps, 6 / 121.5 Mbps, 7 / 135 Mbps, 8 / 27 Mbps, 9 / 54 Mbps, 10 / 81 Mbps, 11 / 108 Mbps, 12 / 162 Mbps, 13 / 216 Mbps, 14 / 243 Mbps, 15 / 270 Mbps, and auto-rate capable                     |
| 802.11b/bg/ng operating frequencies          | <ul style="list-style-type: none"> <li>• 2.412–2.462 GHz (US)</li> <li>• 2.457–2.462 GHz (Spain)</li> <li>• 2.410–2.484 GHz (Japan 11b)</li> <li>• 2.410–2.472 GHz (Japan 11ng)</li> <li>• 2.457–2.472 GHz (France)</li> <li>• 2.412–2.472 GHz (Europe ETSI)</li> <li>• 2.412–2.472 GHz (China)</li> </ul>                                                 |
| 802.11 b/bg/ng encryption                    | <ul style="list-style-type: none"> <li>• 64-bit, 128-bit, and 152-bit WEP</li> <li>• AES</li> <li>• TKIP</li> </ul>                                                                                                                                                                                                                                        |

**Table 3. Access point specifications (continued)**

| Feature                                       | Description                                                                                                                                                                                                                                                                                                          |
|-----------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>802.11a/n/a Wireless Specifications</b>    |                                                                                                                                                                                                                                                                                                                      |
| 802.11a data rates                            | 6, 9, 12, 18, 24, 36, 48, 54 Mbps, and auto-rate capable                                                                                                                                                                                                                                                             |
|                                               | Data rates for a 20 MHz channel width and an automatic guard interval:<br>0 / 14.4 Mbps, 1 / 28.9 Mbps, 2 / 43.3 Mbps, 3 / 57.8 Mbps, 4 / 86.7 Mbps,<br>5 / 115.6 Mbps, 7 / 144.4 Mbps, 8 / 173.4 Mbps, and auto-rate capable                                                                                        |
|                                               | Data rates for a 20 MHz channel width and a long guard interval (800 ms):<br>0 / 13.0 Mbps, 1 / 26.0 Mbps, 2 / 39.0 Mbps, 3 / 52.0 Mbps, 4 / 78.0 Mbps,<br>5 / 104.0 Mbps, 6 / 117.0 Mbps, 7 / 130.0 Mbps, 8 / 156.0 Mbps,<br>and auto-rate capable                                                                  |
|                                               | Data rates for a 40 MHz channel width and an automatic guard interval:<br>0 / 30.0 Mbps, 1 / 60.0 Mbps, 2 / 90.0 Mbps, 3 / 120.0 Mbps, 4 / 150.0 Mbps,<br>5 / 180.0 Mbps, 6 / 210.0 Mbps, 7 / 240.0 Mbps, 8 / 270.0 Mbps, 9 / 300.0 Mbps,<br>10 / 330.0 Mbps, 11 / 370.0 Mbps, 12 / 400.0 Mbps and auto-rate capable |
|                                               | Data rates for a 40 MHz channel width and a long guard interval (800 ms):<br>0 / 27.0 Mbps, 1 / 54.0 Mbps, 2 / 81.0 Mbps, 3 / 108.0 Mbps, 4 / 162.0 Mbps,<br>5 / 216.0 Mbps, 6 / 243.0 Mbps, 7 / 270.0 Mbps, 8 / 324.0 Mbps, 9 / 360.0 Mbps,<br>and auto-rate capable                                                |
|                                               | Data rates for a 80 MHz channel width and an automatic guard interval:<br>0 / 65.0 Mbps, 1 / 130.0 Mbps, 2 / 195.0 Mbps, 3 / 260.0 Mbps, 4 / 390.0 Mbps,<br>5 / 520.0 Mbps, 6 / 585.0 Mbps, 7 / 650.0 Mbps, 8 / 780.0 Mbps, 9 / 866.7 Mbps,<br>and auto-rate capable                                                 |
|                                               | Data rates for a 80 MHz channel width and a long guard interval (800 ms):<br>0 / 58.5 Mbps, 1 / 117.0 Mbps, 2 / 175.5 Mbps, 3 / 234.0 Mbps, 4 / 351.0 Mbps,<br>5 / 468.0 Mbps, 6 / 526.5 Mbps, 7 / 585.0 Mbps, 8 / 702.0 Mbps, 9 / 780.0 Mbps,<br>and auto-rate capable                                              |
| 802.11a/n/a operating channel frequency range | <ul style="list-style-type: none"> <li>• Australia and New Zealand: 5.500–5.700 GHz and 5.745–5.825 GHz</li> <li>• China: 5.745–5.825 GHz</li> <li>• CE countries: 5.500–5.700 GHz</li> <li>• Other countries: 5.180–5.240 GHz and 5.745–5.825 GHz</li> </ul>                                                        |
| 802.11 a/n/a encryption                       | <ul style="list-style-type: none"> <li>• 64-bit, 128-bit, and 152-bit WEP</li> <li>• AES</li> <li>• TKIP</li> </ul>                                                                                                                                                                                                  |
| <b>Management and Other Specifications</b>    |                                                                                                                                                                                                                                                                                                                      |
| Maximum clients                               | Limited by the amount of wireless network traffic generated by each node; a maximum of 64 clients is supported.                                                                                                                                                                                                      |
| Status LEDs                                   | <ul style="list-style-type: none"> <li>• Power LED</li> <li>• Activity LED</li> <li>• Heater LED</li> <li>• LAN LED</li> <li>• WiFi LED</li> </ul>                                                                                                                                                                   |

**Table 3. Access point specifications (continued)**

| Feature                        | Description                                                                                                                                                                 |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Physical Specifications</b> |                                                                                                                                                                             |
| Physical specifications        | <ul style="list-style-type: none"> <li>• Dimensions (l x w x h): 265 x 255 x 78 mm (10.43 x 10.04 x 3.07 in.)</li> <li>• Weight: 1,861 g (4.1 lbs)</li> </ul>               |
| Environmental specifications   | <ul style="list-style-type: none"> <li>• Operating temperature: –20 to 60°C (–4 to 140°F)</li> <li>• Operating humidity: 10–90%</li> </ul>                                  |
| Electromagnetic compliance     | <ul style="list-style-type: none"> <li>• FCC Part 15 SubPart B</li> <li>• FCC Part 15 SubPart C</li> <li>• FCC Part 15 SubPart E</li> <li>• CE</li> <li>• C-TICK</li> </ul> |