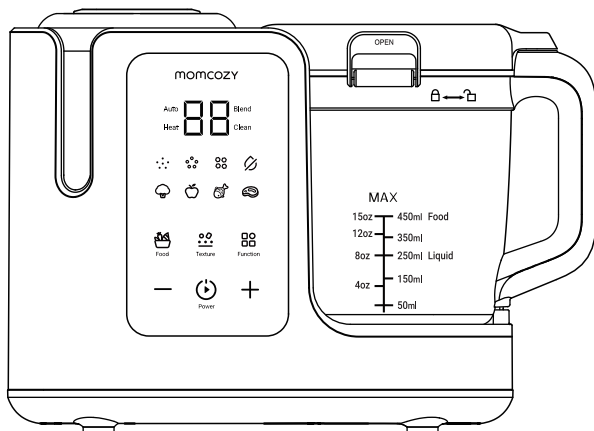


momcozy

FM03

Baby Food Maker

User Manual



EN

Read this user manual carefully before using this device and keep this manual for future reference.

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Preface: Please read this manual carefully before using the product and keep it in a safe place for future reference.

Safety Precautions

1. To prevent personal injury caused by improper use of the product,

Read and save these instructions.

2. Only use the product in dry indoor environments.
3. Ensure that the voltage matches the rating indicated on the nameplate, and that the power outlet is properly grounded.
4. Do not use any attachments not recommended by the manufacturer, as this may damage the product.
5. Do not place the product on or near hot gas/electric stoves or other high-temperature surfaces.
6. Do not let the power cord hang over table edges or touch hot surfaces.
7. If the power cord or plug is damaged, or if any other electrical component malfunctions, do not continue to use the product. Take it to the manufacturer, distributor, or an authorized service center for replacement or repair.
8. Do not use the product if the chopping blade or the protective cover is cracked or damaged.
9. If the product cannot operate normally, unplug it immediately and contact customer service.
10. If the product is damaged (e.g., dropped or cracked), unplug it immediately and contact customer service.
11. Do not operate the product using an external timer, remote control, or separate remote system.
12. This product is not a toy. Keep it out of reach of children.
13. The product is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or

lack of experience/knowledge, unless they are supervised by someone responsible for their safety.

14. Children should be supervised to ensure that they do not play with the product. Do not allow children to use the blender without supervision.

15. Place the product on a stable, flat surface during use.

16. When transporting the assembled unit, always carry it by the base. Do not lift it by the blending cup handle.

17. When using the product, ensure the power cord stays dry. Arrange the cord to avoid tangling or damage.

18. Do not process hard or frozen foods with this product.

19. Use only water for cooking. Do not add other liquids.

20. Do not operate the product without water in the blending cup.

21. Do not place the blending cup in a microwave oven.

22. Do not overheat food.

23. Be cautious when pouring cooked food from the blending cup.

24. Caution: Risk of burns. This product emits hot steam during cooking.

25. Be extra cautious when pouring hot water into the product, as sudden steam release may cause splashing.

26. Do not open the lid during cooking to avoid hot liquid splashes.

27. When opening the lid, hot steam may escape. Please be very careful to avoid burns. Always hold the lid by its handle and avoid contact with the steam. Do not move the cooking basket until all steam has fully dissipated. Be careful if hot liquid is poured into the food processor or blender, as it can be ejected due to sudden steaming.

28. During operation, the heating plate and blending cup can become extremely hot. Residual heat may remain after use.

29. Avoid touching the heating plate or base immediately after use to prevent burns.

30. Caution: Blades are sharp. Risk of injury. Handle with extreme

care. Never touch the blades with your bare hands.

31. Be very careful when emptying or cleaning the blending cup to avoid cuts from the blades.

32. After each use and cleaning, securely close the lid as instructed (to reduce the risk of injury from the blades).

33. When handling the lid, cooking basket, or blending cup, always use their handles.

34. Always unplug the product and turn off the switch before changing accessories or approaching moving parts.

35. Do not touch the blade assembly while any parts are still in motion.

36. Always unplug and turn off the product before assembly, disassembly, or cleaning.

37. Allow the product to cool completely before installing, removing, or cleaning any parts.

38. When cleaning or maintaining the product, strictly follow the blade disassembly instructions.

39. Do not attempt to open the main unit, as this may be dangerous. Any issues caused by unauthorized opening of the main unit are not covered under warranty.

40. To fully disconnect the product from the power supply, unplug it from the socket. The product should be placed in a location where the power plug is easily accessible, so it can be unplugged immediately in case of an emergency.

41. Always unplug the product before moving it or adding water.

42. Do not pull the cord to unplug the product. Grasp and pull the plug itself. Do not touch the plug with wet hands.

43. Unplug the product when it is left unattended.

44. Do not allow unsupervised children to clean or maintain the product.

45. Keep the product out of reach of children.

46. Do not immerse the base of the product in water or any other

liquid. During operation, if residual liquid comes into contact with electrical components, there is a serious risk of electric shock. If the base falls into any liquid, unplug the product immediately, stop using it, and contact customer service.

CAUTION: Ensure that the blender is switched off before removing it from the stand.

1. Double-blade knife is sharp. Handle carefully. Use special tool when removing or replacing knife blade.

2. Bowl must be in place before replacing knife blades.

3. The appliance is intended for processing small quantities of food for immediate consumption and is especially recommended for preparing baby food. The appliance is not intended to prepare large quantities of food at one time.

47. Keep this user manual for future reference.

PRODUCT SPECIFICATIONS

Name	Baby Food Maker	Model	FM03
Rated Voltage	120V~	Rated Frequency	60Hz
Heating Power	330W	Mixing Power	150W
Product Size	L286*W152* H206mm	Product Weight	2.2kg
Food Cup Max Capacity	Food max capacity - 450mL Liquid max capacity - 250mL	Accessories	Food Spoon *1 Clean Brush *1 User Manual *1 Food Recipe Card *1

First Use Notice

I. First Use

1. Remove all product components and the user manual from the packaging box.

2. Remove all packaging materials and protective films.

Note:

1) Check the packaging for any obvious signs of damage.

2) If the product is damaged due to packaging or shipping issues, please contact our after-sales service via email.

3) Do not allow children to play with packaging materials to avoid choking hazards.

3. Before first use, fill the water tank to the maximum level (MAX) and run a steam cycle without any food inside. After the steaming is complete, thoroughly rinse the blending cup and all accessories with hot water.

4. Wash your hands thoroughly before handling food intended for babies.

II. Operating Instructions

1) Please use this product on a stable surface.

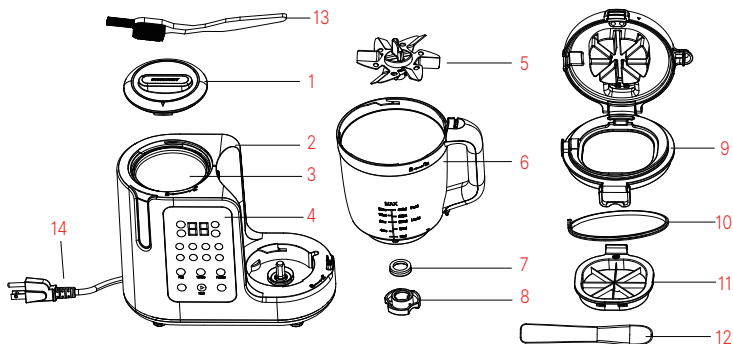
2) Do not place this product near heat sources such as induction cookers.

3) Do not move the product by pulling the handle of the blending cup, as this may cause it to fall or become damaged.

4) When starting to cook, be sure to fill the water tank with water, not the blending cup.

5) Do not place the blending cup in a microwave oven.

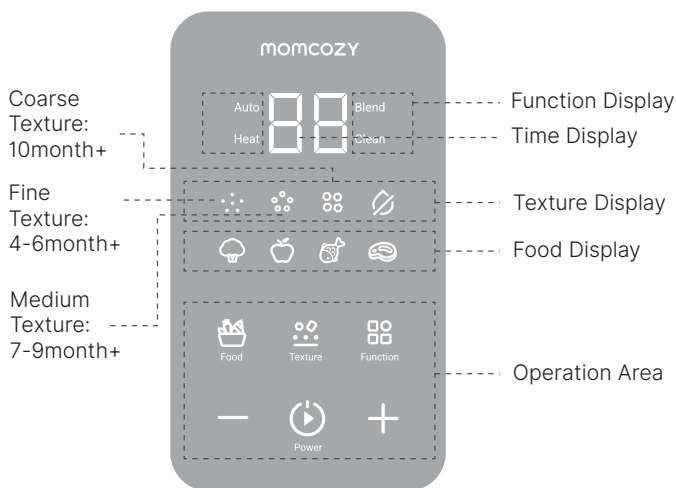
Product Description



NO.	Part Name
1	Water Tank Lid
2	Main Unit
3	Water Tank
4	Control Panel
5	Blade Assembly Base
6	Blending Cup
7	Blade Assembly Base Seal

NO.	Part Name
8	Rotating Lid
9	Chopper Lid
10	Chopper Lid Seal
11	Chopper Blade Assembly
12	Spoon
13	Brush
14	Integrated Power Cord

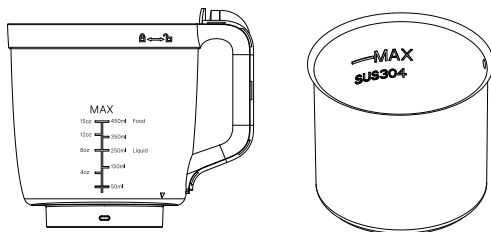
Control Panel



Icon	Name	Description
	Power/Pause Button	Short press to turn on. Short press to "pause/resume". While cooking, press the Start/Pause button briefly to start or pause. Press and hold for 3 seconds to turn off.
	Food Type Button	Press to cycle between: Vegetable  → Fruit  → Fish  → Meat 
	Texture Button	Press to cycle between: Fine Texture: 4-6month+  → Medium Texture: 7-9month+  → Coarse Texture: 10month+ 

	Function Button	Press to cycle between: Auto (Steam & Blend) → Blend → Heat → Clean
	Time/Operation Status Display	The display shows the remaining operation time for the selected function. A running light (marquee) indicates that the product is in operation. The running light and the countdown timer alternate on the screen. Additional Note: If the product is not operating, the display will indicate the reason.
	+ (Increase)	Press briefly to increase the time by 1 minute with each press. When the maximum value is reached, the next press will jump directly to the minimum value. The settings cycle between maximum and minimum.
	- (Decrease)	Press briefly to decrease the time by 1 minute with each press. When the minimum value is reached, the next press will jump directly to the maximum value. The settings cycle between minimum and maximum.
	Lacking Water Icon	When the water in the product's tank runs dry, this indicator light will turn on and start flashing. (At this point, check the water tank to ensure it contains water below the maximum fill line, which is suitable for cooking.)

Water Level Lines



1. To ensure a smooth consistency for baby food, do not exceed 450mL (the "Food MAX" line) per batch when blending.
2. To prevent liquids from splashing out of the blending cup, do not exceed 250mL (the "Liquid MAX" line) for liquids or liquid-based baby food.
3. Before each cooking session, make sure the water tank contains up to 250mL (MAX) of water. This amount supports one blending cycle or one self-cleaning cycle for descaling.

Method of Operation

Instructions



Fig.1

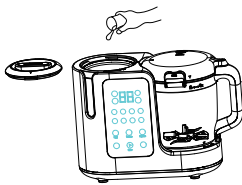


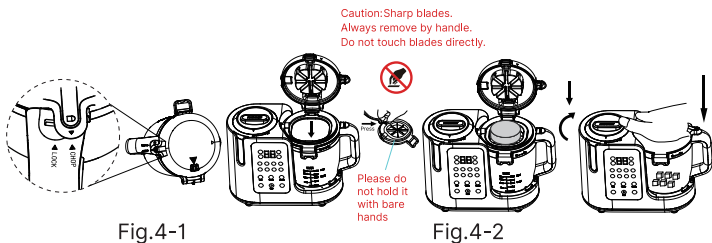
Fig.2



Fig.3

Step 1: Prepare Water Tank

1. Turn the water tank lid counterclockwise to remove it (Fig.1).
2. Add water to the "MAX" level (Fig.2). *Do not fill beyond the MAX line (250mL).
3. After filling, align the cap properly and tighten it clockwise (Fig.3).



Step 2: Chopper Function

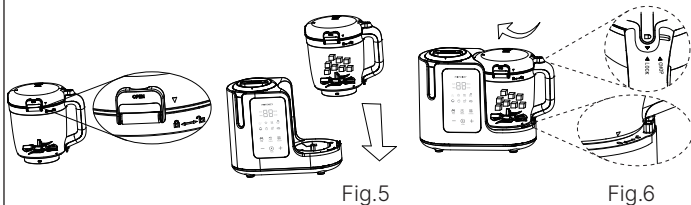
1. Open the chopper lid and insert the chopper blade in the direction indicated by the arrow (Fig.4).
2. This can chop food into small pieces (with a thickness of no more than 3cm). Please place the food on top of the chopping blade.
3. Press down on the chopper lid to chop the food to the desired size (pressing the top of the chopper lid activates the chopping operation).

Notes:

- > - For younger infants, to achieve a smoother puree, cut the food into pieces no thicker than 1cm.
- > - Do not use the chopper lid to cut hard food, raw meat and fish.

> - Always use a brush or utensil to remove food from the blades. Never use your hands.

> - If the food pieces are too large, jamming may occur. Do not process food exceeding the blade diameter or overly thick pieces.



Step 3: Assemble Blender

1. Place the blender onto the main unit (Fig.5).
2. Rotate the blending cup clockwise until you hear a “click” sound (Fig.6).

Step 4: Power On

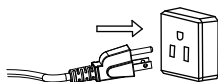


Fig.7



Fig.8

Plug in the appliance and press the  to start.

Note: Ensure the steam vent is clear of obstructions before use.

Function Operations

Quick Start:

- Press the  "Food" button to select the desired food type. When starting the machine for the first time, it will default to the smallest particle size and the combined steam-blend mode (Fig.9).
- After selecting the food type, press the  "Power" button to start cooking.

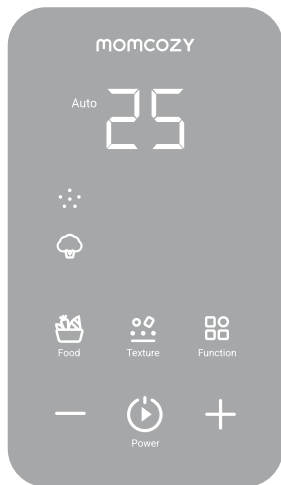


Fig.9

Food Type Selection:

Press the  "Food" button to cycle through the four food types: Vegetable  → Fruit  → Fish  → Meat  . The corresponding icons will light up in a loop.



Fig.10

Vegetable Mode :

Follow the steps shown in Figures 1 to 8. Press the  “Food” button to select  “Vegetable” mode. The vegetable indicator light will turn on, and the other indicator lights will turn off. The display will default to 25 minutes (adjustable from 5 to 30 minutes), as shown in Fig.10. The countdown timer will then start, and the heating cup will begin heating. When the display shows “00”, heating is complete. Other menu functions operate in the same way.

Menu	Operation	Default Time	Default Setting
Vegetable 	Press the “Food” button 1 time	25min	Fine texture + Auto (Blend & Steam)
Fruit 	Press the “Food” button 2 times	18min	Fine texture + Auto (Blend & Steam)
Fish 	Press the “Food” button 3 times	25min	Fine texture + Auto (Blend & Steam)

Meat 	Press the “Food” button 4 times	35min	Fine texture + Auto (Blend & Steam)
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Food + Texture Selection:

The small texture setting is recommended for most younger infants. Medium and large textures are better suited for babies who have begun developing chewing skills. As texture size increases, it's important to transition gradually. If your baby has difficulty accepting medium or large textures, it's recommended to use the small texture setting for better results. Tips for preparing fine baby food for younger infants: Keep the food quantity below the MAX line and pre-cut ingredients into pieces no thicker than 1cm.

Vegetable + Texture Selection:

Select the  “Vegetable” icon + texture size  ,  , or  . Press the  “Food” button to select  “Vegetable” mode and choose the desired texture level:  ,  , or  . The icon for  “Vegetable” mode and the selected texture will remain on, while all other icons will turn off. The display will show 25/23/22 by default (adjustable from 5 to 30 mins), as shown in Fig.11. Once the countdown begins, the heating cup will start to heat up.

When the display shows 05, 03, or 02 (depending on the selected texture), heating ends and blending begins.

After processing is complete, the product will automatically return to standby mode.

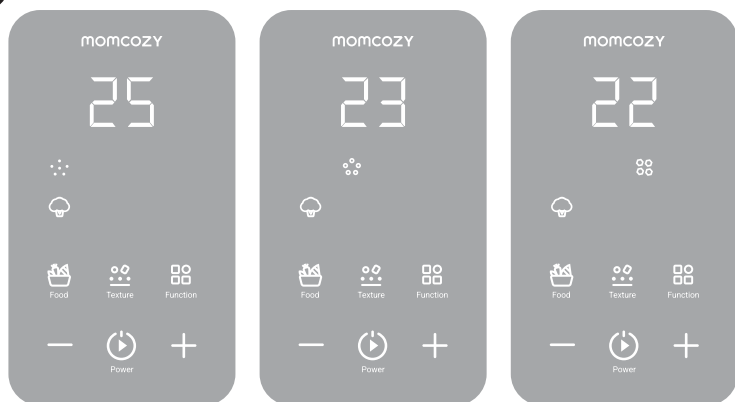


Fig.11

Fruit 🍏 + Texture Selection:

Press the 🍲 “Food” button to select 🍏 “Fruit” mode. The 🍏 “Fruit” icon will remain on, while the other icons will turn off. The display will constantly show 18 (adjustable time 5-30 mins). The countdown will begin, and the heating cup will start to heat. When the display shows 00, heating ends. Follow the steps from Fig.1 to Fig.8.

Press the 🍲 “Food” button to select 🍏 “Fruit” mode, then choose the texture 🍷 , 🍷 , or 🍷 . The icon for 🍏 “Fruit” and the selected texture icon will remain lit, while the other icons will turn off. The display will continuously show 18/16/15 (adjustable time 5-30 mins) as shown in Fig.12. The countdown will start, and the heating cup will start to heat. When the display shows 05, 03, or 02 (depending on the selected texture), heating will end and stirring will begin. After the process is complete, the product will automatically return to standby mode. Once the selected mode is completed, unplug the product , turn the cup lid counterclockwise to open it, then pour the food into a container .

(Note: The fruit image time is incorrect.)



Fig.12

Fish + Texture Selection:

Press the  “Food” button to select  “Fish” mode. The  “Fish” icon will remain on, while the other icons will turn off. The display will continuously show 25 (adjustable between 5-30 mins) as shown in Fig.13. The countdown will start, and the heating cup will start heating. When the display shows 00, heating will end.

Press the  “Food” button to select  “Fish” mode, then choose the texture  ,  , or  . The icon for  “Fish” and the selected texture icon will remain lit, while the other icons will turn off. The display will continuously show 25/23/22 (adjustable between 5-30 mins), as shown in Fig.13. The countdown will begin, and the heating cup will start heating. During the heating process, it will intermittently stir for a few seconds. When the display shows 05, 03, or 02 (depending on the selected texture level), heating will end and the blending process will begin. After completion, the product will automatically return to standby mode.

Once the selected function is completed, unplug the product , turn the cup lid clockwise to open it , and pour the food into a container .



Fig.13

Meat + Texture Selection:

Press the  “Food” button to select  “Meat” mode. The “Meat” icon will remain on, while the other icons will turn off. The display will continuously show 35 (adjustable between 5-40 mins), as shown in Fig.14. The countdown will begin, and the heating cup will start heating. When the display shows 00, heating will end.

Press the  “Food” button to select  “Meat” mode, then choose the texture  ,  , or  . The icon for  “Meat” and the selected texture icon will remain lit, while the other icons will turn off.

The display will show a constant 35/33/32, as shown in Fig.14. The countdown will begin, and the heating cup will start heating. During heating, the product will intermittently stir for a few seconds. When the display shows 05, 03, or 02 (depending on the selected texture level), heating will end and the blending process will begin. Once the process is completed, the product will automatically return to standby mode. After the selected function is completed, unplug the product , turn the cup lid clockwise to open it , and pour the food into a container .



Fig.14

	Fine Texture (Press the Texture button 1 time)	Medium Texture (Press the Texture button 2 times)	Coarse Texture (Press the Texture button 3 times)
 Vegetable	25 mins	23 mins	22 mins
 Fruit	18 mins	16 mins	15 mins
 Fish	25 mins	23 mins	22 mins
 Meat	35 mins	33 mins	32 mins

Cooking Time Reference

Recommended Ingredient Quantities (Use less than 150g for meat and less than 250g for vegetables). Please refer to the table below. For ingredients not specifically listed, follow the instructions for similar items.

Cooking Time Reference			
Food	Cooking Time (mins)	Food	Cooking Time (mins)
Apple	18	Orange	18
Peach	18	Asian Pear	18
Pineapple	18	Plum	18
Asparagus	25	Cauliflower	25
Carrot	25	Broccoli	25
Celery	25	Watermelon	18
Fennel	18	Green Beans	18
Leek	18	Onion	18
Peas	25	Mustard Greens	18
Potato	25	Pumpkin	25
Spinach	25	Kale	25
Sweet Potato	25	Tomato	18
Chicken/Beef/Lamb	35	Salmon/Cod	25

Fine texture note:

When blending small frozen pieces, add 3–5 extra minutes to the Auto mode time to help them thaw.

Function Selection:

Press the Function button to cycle through the following options from left to right: Auto (Heat + Blend), Blend Only, Heat Only, and Clean (Heat + Blend).

Example:

Steam + Blend “Auto”: Press the corresponding function “” button to select the Steam/Blend “Auto” function. The steam “Auto” icon will stay on, while all other icons will turn off. The display will continuously show 25 (adjustable between 5-35 mins), as shown in Fig.15. The countdown will begin, and the heating cup will start heating. When the display shows 00, heating will end.



Fig.15

Blend “Blend”: Follow the steps shown in Fig.1 to Fig.8. Press the corresponding function “” button to select the “Blend” function. The “Blend” icon will turn on, while all other icons will turn off. The display will show a constant 01 (adjustable between 1-5 mins), as shown in Fig.16. The countdown will begin, and the blending lasts for 1 minute. Once completed, the product will automatically return to standby mode. If the food is not blended thoroughly, you can press the “Blend” button again to repeat the cycle once more.

After the selected function is completed, unplug the product, turn the lid clockwise to open, and pour the food into a container.



Fig.16

Heat/Thawing “**Heat**”:

Remove the chopping blade, then place a heat-resistant food container with the prepared food (4-6 Oz capacity) into the cup. Fill the water tank with water below the MAX line. Turn the lid clockwise to close it tightly (see Fig.23, 24, and 25). This will trigger the safety switch, and you will hear a clicking sound.

Press the function “**Function**” button to select the Heat/Thawing “**Heat**” function. The Heat/Thawing “**Heat**” icon will turn on, while all other icons will turn off. The display will show a constant 10 (adjustable between 05-40 mins), as shown in Fig.24. The heating cup will then begin heating. Once the countdown reaches 00, heating will stop. After 5 beeps, the product will automatically return to standby mode.

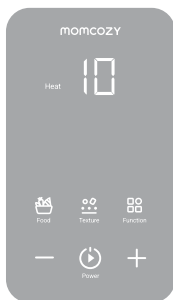


Fig.17

Warning:

1. Do not activate the blending function when the cup contains hot water but no steamed food.

Note: Before feeding the cooked food to your baby, always check the temperature carefully.

Water Tank Indicator Colors:

Blue indicates the water tank is not heated, yellow indicates heating is in progress.

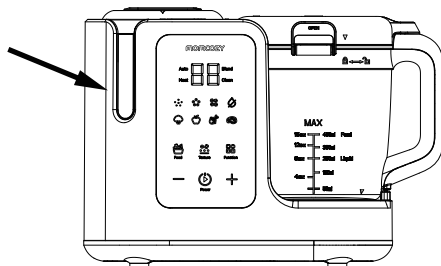


Fig.18

After the selected function is complete, unplug the product (Fig.19), turn the cup lid counterclockwise to open it (Fig.20), then pour the food into a container (Fig.21).

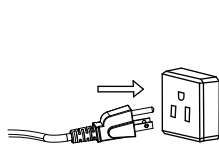


Fig.19

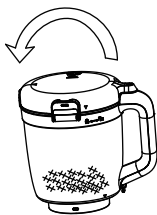


Fig.20

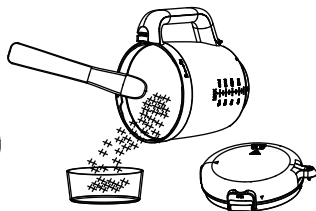


Fig.21

Cleaning & Maintenance

Quick Cleaning:

" **Clean** " Self-Cleaning Mode: In this mode, ensure both the water tank and the cup contain water for cleaning. The water tank will heat up, and the cup will stir. You may add a descaling tablet to the water tank, then pour 250mL of purified water into the blending cup. Reassemble the product and turn the lid clockwise to trigger the safety switch. You will then hear a click.

Press the function "  " button to select the Cleaning " **Clean** " function. The cleaning " **Clean** " icon will turn on, while all other icons will turn off. The display will show a constant 10 (adjustable between 1-10 mins), as shown in Fig.22. The countdown will begin, and the motor will run for 30 seconds, then the heating cup will start heating. When the display counts down to 01, heating will stop, and the motor will resume operation. When the display shows 00, stirring will end, and the stirring icon will turn off. 5 beeps signal completion, after which, the product will automatically return to standby mode.

Once the function finishes, unplug the product (Fig.11), open the blending cup lid, remove the large cup, pour out the water, and wipe the cup body clean with a dry cloth (Fig.23). It is recommended to clean the product after each use.

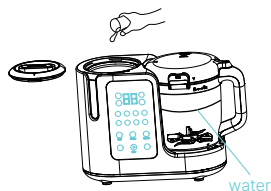


Fig.22

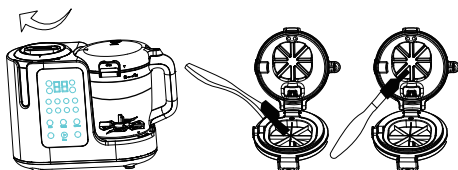


Fig.23

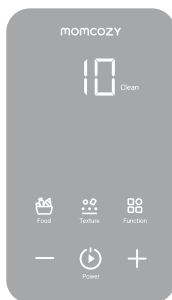


Fig.24

To maintain 100% efficiency, descale this product once every week. Using purified or filtered water helps reduce scale buildup. To remove particles and scale from the water tank, please follow the descaling steps below:

- 1.Add a small piece of Momcozy descaling agent/citric acid (about 10g) into approximately 200mL of water, then pour the mixture into the water tank. Note: Alternatively, a solution of 150mL water mixed with 50mL white vinegar (a diluted acetic acid solution) can be used for descaling.
- 2.Activate the steam function; the icon will turn on, showing that the product is steaming.
- 3.After steaming for 5 mins, turn off the power.
- 4.Pour out the used vinegar (or acetic acid) solution from the water tank.
- 5.Rinse the water tank and blending cup thoroughly several times with clean water.

6. Before processing food again, pour 100-200mL of water into the water tank without adding any food to the blending cup, then run the product empty on steam mode for 10 mins to remove any remaining residue.

Chopper Blade Rack and Chopper Blade Assembly Disassembly and Assembly Instructions



Note: Handle the blades with extreme care to avoid injury. The edges are very sharp.

Chopper Blade Rack Disassembly:

1. After opening the chopper lid, first grab the handle of the chopper blade and lift it upward to remove it (see Fig.25).
2. Rotate the chopper lid without the blade counterclockwise to remove it from the cup body (see Fig.26)

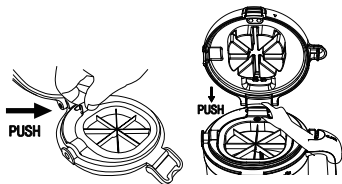


Fig.25

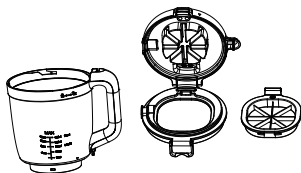


Fig.26

Chopper Lid Assembly:

1. First, install the chopper lid without the blade onto the blending cup and open the chopper lid.
2. Then, hold the handle of the chopper blade rack (see Fig.29) and place the blade rack into the chopper blade slot until you hear a “click”. Before cooking, ensure the chopper lid is securely locked (see Fig.30).

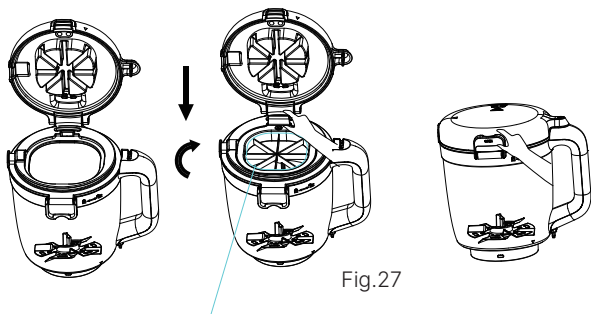


Fig.27

Reminder: If food gets stuck in the star-shaped blade grooves, do not use your hands to remove it. Instead, carefully clear the debris using a utensil handle or cleaning brush to remove the food safely.

Blender Blade Base Disassembly:

1. Place the blending cup flat. Insert your left hand into the blending cup and hold the blending blade head (see Fig.20).
2. With your right hand, grasp the rotating lid and unscrew it counter-clockwise (see Fig.21).
3. Remove the blending blade seat from the blending cup and take off the sealing ring (see Fig.22).

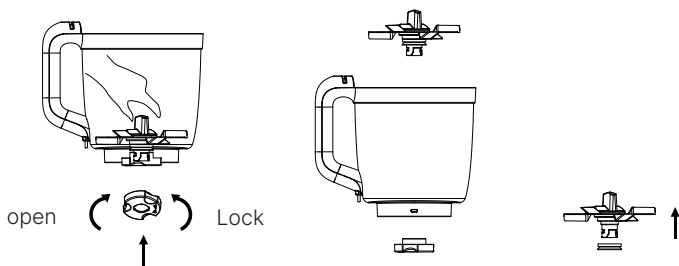


Fig.28

Blender Base Assembly:

1. Before assembly, place the blending blade seat flat with the blade edges facing down. The blades are very sharp, so handle them carefully to avoid injury.

2. Fit the cleaned blending blade seat into the sealing ring, making sure the orientation is correct and not reversed (see Fig.23). The sealing ring should fit snugly against the red ring near the drive head (see Fig.24).

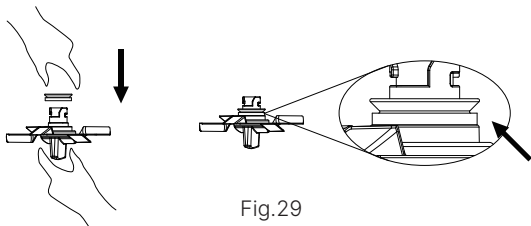


Fig.29

3. Then, install the blending blade assembly into the cup (see Fig.25). Hold the blending blade assembly with your left hand and pass the bottom of the assembly through the hole at the bottom of the cup. With your right hand, hold the rotating lid and insert it through the bottom of the blending cup, then turn it clockwise until you hear a “click” (see Fig.26).

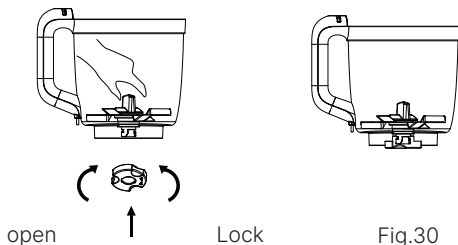


Fig.30

Chopper Lid Disassembly:

The inner cover can be cleaned as a whole by rinsing or placed in the dishwasher for cleaning. If foreign objects or excessive moisture enter, try the following disassembly steps.

Inner Cover Disassembly:

1. Use your index finger to press at the vent opening, while grabbing the handle of the chopper lid with your other hand and pulling upward to remove the chopper lid (see Fig.30).

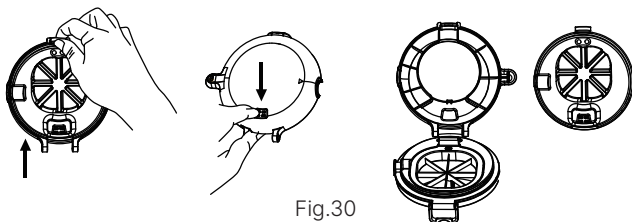


Fig.30

chopper Lid Assembly:

1. Before assembly, lay the chopper lid assembly flat and open the chopper lid.
2. Hold the chopper seat lid assembly with your left hand, then grasp the latch handle of the chopper lid with your right hand (see Fig.31). Align the latch of the chopper lid with the corresponding slot on the chopping seat lid, press down until you hear a “click” (see Fig.31).
3. When fully assembled, there should be no gaps at the steam outlet connection.

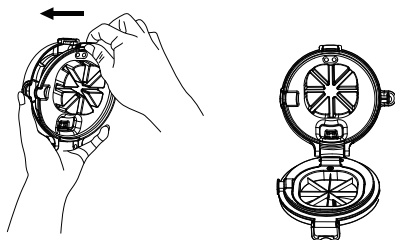


Fig.31

Tip: It is normal for the chopper lid to become stained when processing foods like carrots or tomatoes that easily cause discoloration. You can clean it using baking soda or dishwashing detergent.

Troubleshooting & Fault Diagnosis

Symptoms	Root Cause Analysis	Troubleshooting
After powering on and pressing the start button, the product does not operate.	1.The power plug is not properly inserted. 2.The power outlet has poor contact. 3.Internal wires in the main unit are loose, or the circuit board is damaged. The blending cup assembly, chopper lid assembly, or latch is not properly installed.	1. Re-insert the power plug properly 2. Try using a different power outlet. 3. Contact after-sales customer service. 4. Open the chopper cup lid, rotate the blending cup and lid, and ensure the chopper cup lid, blending cup, and latch are properly installed.
Food texture is not fine enough (The precautions need to be supplemented in detail.)	1. Food pieces are too large before blending (exceeding 3cm in thickness), resulting in uncooked food entering the blending process. 2. Foods with coarse fibers. E.g.: meat and celery. 3. Food amount exceeds the MAX line.	1. Disconnect the power, use a stick or brush to remove the food, and manually cut it into smaller pieces. 2. Food needs to be pre-thawed. For fish, meat, frozen, or high-hardness foods, it is recommended to use household cutting boards and knives. 3. Contact after-sales customer service.

The blade is stuck	1. The food is too large, causing the blade to become entangled or jammed. 2. Fish, meat, frozen items, and overly hard foods are not suitable for use with the chopping lid. 3. The blade is deformed.	1. Disconnect the power and use a cylindrical stick or brush to remove the food, then manually cut it into smaller pieces. 2. Food should be pre-defrosted. For fish, meat, frozen, or high-hardness items, it is recommended to use household cutting boards and knives. 3. Contact after-sales customer service.
Plastic part discoloration	The cup may become stained when used to process easily pigmented foods such as carrots, tomatoes, or curry.	This is a normal characteristic of the material. You can mix baking soda with water into a paste, apply it to the stained area, gently scrub, and then rinse with clean water.
During the first few uses of the product, the motor may emit an unpleasant odor	This is normal. Clean the product and its parts before first use	If the product continues to emit this odor after multiple uses, please take it to the nearest after-sales service center for inspection.

Stops working during use	1. Voltage is too low. 2. Excessive or overly hard ingredients. 3. Motor thermal protection activated. 4. The water tank is empty.	1. Check if the voltage is too low. 2. Disconnect the power and remove excess ingredients. 3. Wait 20-30 mins before using again. 4. Open the water tank lid and add purified water.
Abnormal vibration or loud noise	1. The product is placed on an uneven surface, or the foot pads have come off. 2. Voltage is too high. 3. Excessive amount of ingredients.	1. Place the product on a stable surface or properly install the foot pads. 2. Check if the voltage is too high. 3. Disconnect the power and remove excess ingredients.
Leakage	1. The cup is not properly installed. 2. The sealing ring is missing or damaged. 3. Water has accumulated in the connection groove between the main unit and the cup.	1. Ensure proper installation. 2. Place or replace the sealing ring and keep it flat. 3. After each cooking session, pour out any accumulated water from the groove between the main unit and the blending cup.
E0	Input voltage is too high and not suitable for the product's rated voltage.	The rated input voltage and frequency of this product, as shown on the nameplate, are 120V 60Hz.

E1	1. The blending cup is not properly installed. 2. The chopper lid is not properly installed. 3. The blending cup latch is not securely fastened.	1. Install the blending cup properly. 2. Install the chopper lid properly. 3. Secure the latch properly.
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The above covers common troubleshooting methods. For other issues, please contact our customer service department or visit an authorized repair center. Do not attempt disassembly or repairs yourself.

Food Contact Material Compliance

Safety Statement:

To ensure your safe and worry-free use of this product, we hereby declare that the components of this product that come into contact with food comply with the relevant national food safety regulations.

Part Name	Material	Standard
Blending Cup	PCTG	FDA 21 CFR 177.2420 BPA free
Water Tank	304 Stainless Steel	FDA GRAs
Water Tank Lid	PP	FDA 21CFR 177.1520 BPA free
Chopper Lid	PP	FDA 21CFR 177.1520 BPA free
Chopper Blade Assembly	304 Stainless Steel&PP	FDA GRAs&FDA 21CFR 177.1520
Chopper Lid Seal	Silicone	FDA 21 CFR 177.1210
Blade Assembly Base	304 Stainless Steel&PP	FDA GRAs&FDA 21CFR 177.1520

This manual product pictures and packaging are for reference only.
Please refer to the actual contents.

Manufacturer: Hong Kong Lute Technology Co., Limited
Address: Room 02, 21/F, Hip Kwan Commercial Building, 38 Pitt Street,
Yau Ma Tei, Kowloon, Hongkong

US Importer

Company: ROOT TECHNOLOGY LTD.
Address: 1624 Market St Ste 226 #30327 Denver, Colorado, 80202,
UNITED STATES

Disposal

At the end of the product life cycle , do not throw this product into the normal household garbage, but bring it to a collection point for the recycling of electronic equipment and battery. Waste Electrical and Electronic Equipment may have potentially harmful effects on the environment . Improper disposal may lead to the accumulation of harmful toxins in air , water and soil , which is harmful to human health . you have obligation to dispose of device correctly. Consult your municipal authority for information about disposal.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and

on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.



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