

 mitoredlight

USER MANUAL

MitoPRO+ (v2)

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ABOUT US

Located in Scottsdale, Arizona, **Mito Red Light®** is dedicated to bringing the highest powered, highest quality red light therapy devices to market at the best possible value.

Having extensively studied and realized the benefits of red light therapy firsthand, Mito Red Light was brought into existence in order to provide consumers truly affordable, yet highly effective red light therapy options.

If you have any further questions, please feel free to contact us at: **info@mitoredlight.com**

You can also call our phone number
Monday - Friday 9am - 5pm MST
+1 866-861-6486

Mail correspondence can be sent to:

Mito Red Light, LLC
9319 N 94th Way, Suite 400
Scottsdale, AZ 85258

FOREWORD

Important Safety and Usage Information

This user manual contains essential information for the safe and proper use of this product. The manual is considered a part of the product and must remain accessible at the location where the device is operated throughout its service life. All users must read this manual carefully before use. If ownership or use of the product is transferred, this manual must be provided to the new owner or user.

Reproduction, including reprinting, photographing, digital copying, or any form of duplication of this manual is strictly prohibited without prior written permission from Mito Red Light LLC.

This product is designed to be safe and reliable when used as intended. However, misuse of this product may lead to safety risks. To help prevent accidents, please follow these guidelines:

- This product should only be operated as stated in this user manual.
- No serviceable parts inside. Refer maintenance to qualified Mito Red Light service personnel.
- If you encounter any operational issues not covered in this manual, please contact Mito Red Light LLC directly.
- This manual may be updated or revised without prior notice, the latest revision can be found at <https://mitoredlight.com/pages/user-manual>
- Keep this manual nearby for easy reference.

INDICATIONS OF USE

Use of Mito Red Light devices help promote healthy skin and overall health and wellness through supporting cellular function. Mito Red Light Therapy devices are over-the-counter class II devices that emit energy in the red and IR spectrum which may provide:

- Temporary increase in local blood circulation
- Support for cellular function
- Relaxation
- Support for mitochondrial energy production

WARNINGS

Please be sure to assemble and use the products according to the instructions contained in the User Manual. Please read the manual carefully and keep it for future reference, as misoperation may lead to personal injury or property loss. If you have any questions, please contact customer service.

Any modification of this product is strictly prohibited, and will void the manufacturer's warranty.

The product should not be overused. Excessive irradiation may have an adverse reaction to the skin, such as swelling, or burning sensation.

Do not impact the device violently to avoid damaging the lamp.

When removing the device from a cold, hot or humid environment, it should be placed at room temperature for at least half an hour before use.

Do not block ventilation openings. Overheating and damage to the product may result.

Do not make direct eye contact with LED light while device is in operation. Excessive exposure to LED light can cause eye damage.

This equipment is not intended for use by children.

Do not place the product in direct sunlight for extended periods of time, which may seriously damage the product.

Do not leave the device unattended while on, which may cause fire or burns. Unplug the plug after each use.

The device should not be repaired or maintained when it is in use. There are no serviceable parts.

Users should be treated based on their personal circumstances and their doctor's advice, select appropriate wavelength, light intensity, and treatment duration according to individual goals.

The device is only for intact skin, not for mucous membranes or damaged skin.

The user of the device should also be the operator.

Further warning and precautions can be found throughout this manual.

GETTING STARTED

Mito Red Lights are general wellness devices and are not intended to cure or diagnose any medical conditions. Use of this device is designed to help promote overall health and wellness by supporting cellular function. Mito Red Lights should only be operated based on the user guidelines, as outlined in this user manual.

FIRST TIME USERS

For first time users, we recommend doing a light sensitivity test (see below). If the test shows no reaction, start out with 2 to 4 minute sessions per area, and slowly working up to a 10 to 15 minute session over the course of 2 to 3 weeks as your body acclimates to the therapy.

Follow the instructions below to check if you are light-sensitive:

- Firstly, power on the device (see instructions).
- Position yourself 12-18 inches away from the device, making sure the light is shining onto the skin. Stay in the light for 3 minutes, unless you feel any sensitivity and want to end early.
- After the session is complete, visually check the area. If you experience pain or discomfort, or redness that lasts for more than 2 hours, you might be light sensitive. Please consult a doctor for advice.
- DO NOT use if currently using retinol, acids (like AHAs or BHAs), or any products that can increase skin photosensitivity – SEE PAGE 7 FOR MORE.

STANDARD USE

We recommend 10-minute sessions at 12-18 inches from your device. Additional 10-minute sessions for specific areas may be beneficial but beyond a certain point, the scientific evidence points to diminishing returns. More is not always better.

For this reason, we recommend you allow at least 6 hours between sessions on the same area. We recommend no more than 15 minutes in any one session. For best results, we recommend 4-6 red light therapy sessions per week. We recommend taking at least one day off per week.

DON'T FORGET YOUR EYEWEAR: Because the LEDs are very bright, eye protection should be worn when looking directly towards the light, particularly when NIR is active.

CONTRAINDICATIONS

There are no industry-wide accepted contraindications for red light therapy or a list of accepted contraindications that is designated or enforced by regulatory agencies. Research in red light therapy is ongoing, and contraindications are derived from existing research and clinical inferences. This device is intended for general wellness use. Individuals with certain conditions should avoid use or consult a healthcare professional before use.



POTENTIAL HAZARDS

Heat - Red light therapy will generate thermal energy as light is absorbed. This may cause skin irritation or burning if overexposed. If you are new to red light therapy, we recommend performing a light sensitivity test before using to reduce the risk of overexposure.

Light - The light energy used in red light therapy is low in energy, but it may affect tissues that are sensitive to light.

Tissue Stimulation - Red light therapy is intended to stimulate tissues. For certain skin conditions, red light therapy may cause unwanted skin irritation.

ABSOLUTE CONTRAINDICATIONS

Recent Burns - Recent burns may still contain residual thermal energy that may be increased by heat from red light therapy.

Malignant Cancers - There is a theoretical risk that red light therapy may increase cell proliferation in malignant cancers.

Hyperthyroidism (Neck & Upper Chest) - Red light therapy on the neck and upper chest may increase thyroid activity in those with hyperthyroidism.

Pregnancy (Abdomen) - The effects of red light therapy that reaches a developing fetus are not fully understood and are therefore not recommended.

Eyes - The effect of red light therapy on eyes having certain conditions or diseases is not fully understood. Discontinue red light therapy if you have undesirable effects on your eyes or skin surrounding the eyes.

Light Sensitivity - Individuals with rare conditions causing extreme sensitivity to light or who have previously reacted to red light therapy should avoid its use.

RELATIVE CONTRAINDICATIONS

Fever or Infection – There is a theoretical risk that the use of red light therapy can worsen existing hyperthermia caused by fever or infection.

Systemic Lupus Erythematosus (SLE) – SLE can cause skin sensitivity, increasing the risk of a reaction to red light therapy.

Bleeding – Some research suggests that red light therapy may slow the body's ability to stop bleeding. However, this effect is generally minimal.

Use of Photosensitizing Medications – Medications that increase sensitivity to light may increase risks of sensitivity to red light therapy.

Tattoos – Red light therapy may cause cosmetic defects to body art, especially body art that uses red inks may be prone to fading when exposed to intense red light. The tattoo ink may also cause uneven absorption of red light, causing therapy to be less uniform.

Dark skin pigmentation – The effect of skin pigmentation on red light therapy is still being studied. Those with darker skin tones may find that their skin absorbs more light, making it warmer than those with lighter skin tones would experience. A smaller amount of red light may actually reach deeper tissues, however, this effect is not likely to be large.

Dark hair – Darker colors of hair may absorb more light, causing increased warmth and decreased penetration of red light. This effect is not likely to be large.

Melasma / Hyperpigmentation – Our own product study showed improvement from red and NIR light on hyperpigmentation, particularly when paired with a high antioxidant serum. However, in rare instances users can experience the opposite effect. If you are new to red light therapy, we suggest starting with a short time duration to monitor and changes to the skin. If this is a concern, you may also use the red light only modes. A detailed discussion of this can be found in our website blog: [Red Light Therapy & Hyperpigmentation](#).

FAQS

IS RED LIGHT THERAPY SAFE? ARE THERE SIDE EFFECTS?

Mito Red Light uses only the red and near infrared wavelengths that are clinically proven to be effective and safe. However, we always recommend consulting with your healthcare provider for specific questions about any concerns or health conditions.

DO I NEED SAFETY GLASSES WITH THIS LIGHT?

While there is a growing body of scientific research suggesting that modest amounts of red and NIR LED light may benefit certain eye conditions, Mito Red's plug-in panels are very bright! As such, eye protection is provided and should be worn when facing the panels, particularly when NIR is active.

WHAT EYE PROTECTION IS INCLUDED?

Your device includes two types of eye protection. You may use either option during your session, based on comfort and personal preference.

- **Protective Goggles:** The adjustable goggles feature soft eye cups and an elastic strap for a secure fit. Strap tension can be loosened or tightened as needed using the adjustment slider. Goggles should feel secure without causing pressure or discomfort.
- **Protective Glasses:** The protective glasses offer a lightweight, wrap-style design with no strap required. They may be used as an alternative to the goggles.



WHEN USING, DO NOT STARE DIRECTLY INTO THE LIGHT EMITTING DIODES (LEDs).

Again, our Mito Red Lights are very bright and if you have any eye problems, or any other health conditions at all, please consult with a licensed healthcare professional before using a device like Mito Red.

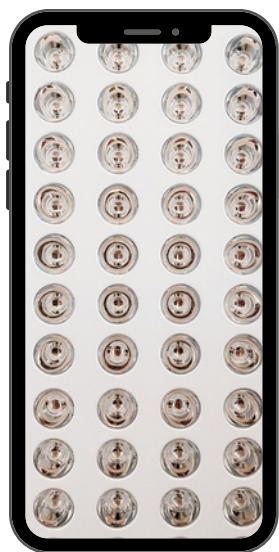
FAQS

ARE THE NIR LEDS NOT WORKING?

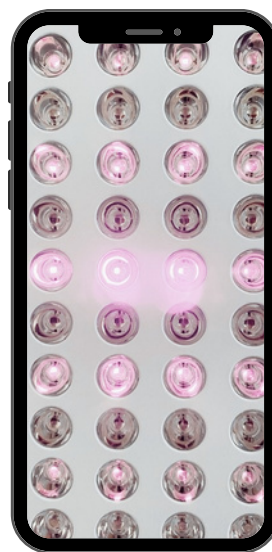
NIR is just beyond the visible spectrum and is invisible to the naked eye. You will only actually be able to see a pink dot, or a subtle pink glow emanating from the LEDs when they are on. The panel is functioning as intended and there is a significant amount of light energy emanating from those LEDs and your Mito Red Light is in fact working exactly as designed.

Helpful tip: For peace of mind, take out your phone and take a picture of your panel with the NIR on only. You will see the bulbs illuminating.

Please note: The 'yellow' 590 nm light may look green as the eyes and brain adjust to the bright light. It is completely normal for the 590nm LEDs to appear green at times.



Panel off
(through camera lens)



NIR on only
(through camera lens)

WILL LIGHT THERAPY CAUSE DETOX SYMPTOMS?

It is possible that a Mito Red Light session can cause some detox related symptoms while your body acclimates. If you experience these types of issues, we recommend stopping use until the symptoms go away. Then start out at 2-3 minutes per session area and work your way slowly up to 10 minutes over the course of 2-3 weeks. This will help your body adapt... (continue to next page)

... If you continue to experience detox-related symptoms and have any concerns regarding the use of red light therapy, we recommend stopping use and consulting with your healthcare provider. We have a full 60-day no hassle trial and full refund policy.

WHAT IF MY SKIN IS BURNED OR DAMAGED?

Red light therapy has been studied for its potential to support skin recovery. We recommend consulting with your healthcare provider if you have any concerns. As we are not licensed healthcare practitioners, we are not able to offer definitive clinical guidance. We recommend consulting with your trusted health care provider with specific questions.

WHAT IF I HAVE A PRE-EXISTING HEALTH CONDITION OR TAKE MEDICATIONS?

Mito Red Lights are classified as a general wellness devices. Out of an abundance of caution, we recommend you consult with your healthcare provider if you have any pre-existing conditions or if you take photosensitizing drugs. Steroids work to suppress the immune system while red light therapy may work to stimulate it. To the extent that the two therapies may work against each other, we do not recommend they be used together.

CAN CHILDREN USE MITO RED LIGHT®?

Clinical studies have shown red and NIR light therapy to be quite safe, but the equipment is not intended for use by children. If you are considering using it with children, we recommend consulting with a healthcare professional. All sessions should be done under adult supervision.

CAN PREGNANT OR NURSING WOMEN USE THE LIGHTS?

As there has been no clinical research with red light therapy on pregnant or nursing subjects, do not use the device if pregnant or lactating before consulting with your healthcare provider.

OTHER CONSIDERATIONS: COSMETIC & MEDICAL PROCEDURES

If you have undergone any cosmetic or medical procedure involving implants, injections, surgical alteration, or tissue healing (including but not limited to fillers, Botox, cosmetic surgery, or eye surgery), consult your licensed healthcare provider prior to use.

Do not use the device on or near areas that are actively healing, inflamed, or recovering from surgery. Before resuming use following any surgical or medical procedure, we recommend obtaining clearance from your physician.

GETTING STARTED

Step 1: Unbox your MitoPRO X device and accessories:

- A** - 1 x user manual
- B** - 1 x power cord
- C** - 1 x eye protection goggles
- D** - 1 x eye protection glasses
- E** - 1 x over the door hook
- F** - 1 x hanging cables
- G** - 2 x small vinyl straps
- H** - 2 x large vinyl straps
- I** - 1 Remote



Attention: The MitoPRO 300+ and 1000+ will be packaged with 16 AWG power cord. The 1500+ panels will be supplied with a 14 AWG. If you need a replacement power cord, please contact customer service. Please see Page 25 for more information.



DON'T FORGET YOUR EYEWEAR: Because the LEDs are very bright, eye protection should be worn when looking directly towards the light, particularly when NIR is active.

GETTING STARTED

Step 2a: If you have a MitoPRO 300+, pull out the table top stand and place on a level surface.



Step 2b: If you have a MitoPRO 1000+ or a MitoPRO 1500+ and would like to hang your panel on a door, attach the included steel cables to the top of the panel.

Then attach the door hook onto a door and hang.

Optional vinyl straps are included to add length. Vinyl Straps can be doubled up for added hanging security. Straps can also be folded over to create a shorter length (use carabiner on both sides).



MITOPRO+ DOOR AND STAND BRACKETS

If you ordered two or more panels, your shipment will automatically include door mounting brackets, which may arrive separately.

Please note: the instructions below apply only to door-hanging installation. If you are assembling the Universal Stand, refer to the Universal Stand Manual for proper setup instructions.

Shipping Information:

- Orders with more than one panel automatically include door brackets, shipped separately.
- The Universal Stand ships in two packages: (1) stand, (2) vertical and horizontal brackets.
- Door brackets are not included with Universal Stand orders.

Door hanging bracket (shipped separately if you ordered two panels or more)



Universal Stand - Horizontal Bracket (shipped separately when the Universal Stand is ordered)



Universal Stand - Vertical Bracket (shipped separately when the Universal Stand is ordered)

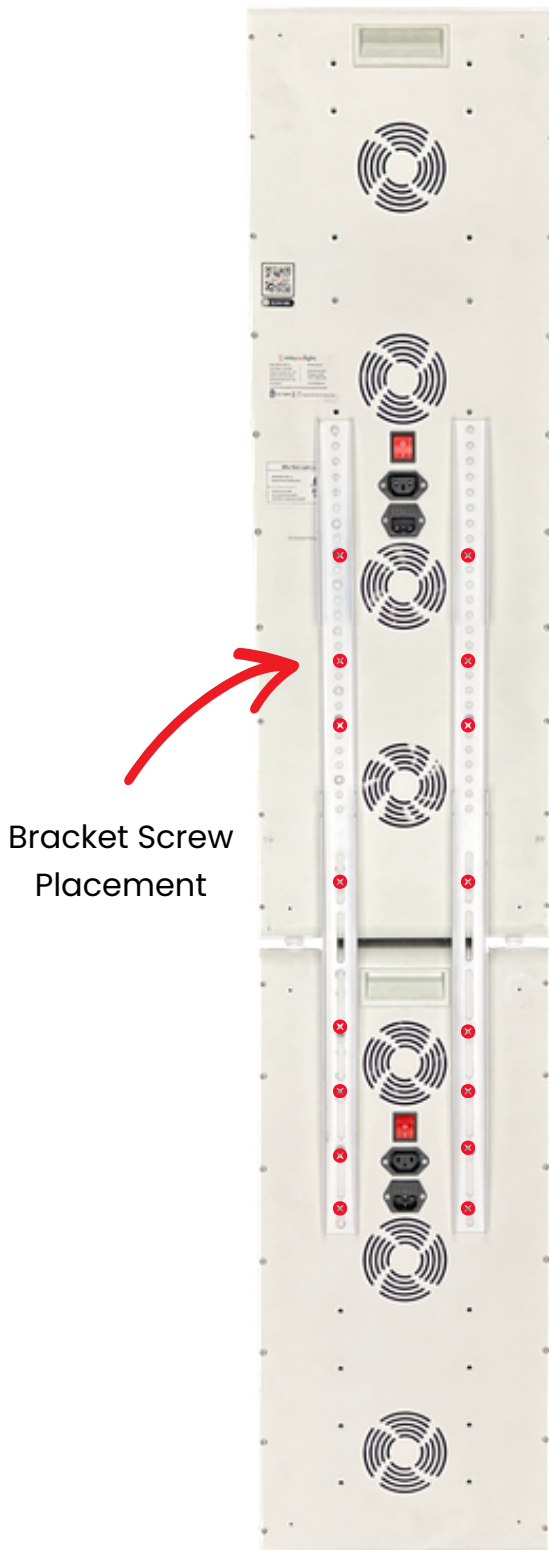


Do not connect more than two (2) panels (MitoPRO 1500+ or smaller) together with the same power cord. See page 25 for more details.

MULTIPANEL DOOR HANG SET UP

1000+ & 1500+ COMBO

Please follow these instructions if you are wanting to hang a 1000+ and 1500+ combo from the door.



Bracket Screw
Placement

Step 1: Lay the MitoPRO 1000+ and MitoPRO 1500+ units face down on a flat, padded surface. Ensure that the MitoPRO 1500+ is positioned on top of the MitoPRO 1000+.

Step 2: Identify the correct door brackets shown on the previous page. Once identified, position the two provided door brackets vertically on the back of the panels, aligning them with the pre-drilled holes.

Step 3: Secure the brackets by fastening eight (8) screws on the top 1500+ panel and eight (8) screws on the bottom 1000+ panel.

Step 4: Follow the directions on step 2b in section above to attach the door hanging hardware. Once attached carefully lift the panels onto the door hook.

MULTIPANEL DOOR HANG SET UP

2 1500+ COMBO



Bracket Screw
Placement

Step 1: Lay the MitoPRO 1500+ and MitoPRO 1500+ units face down on a flat, padded surface.

Step 2: Identify the correct door brackets shown on the previous page. Once identified, position the two provided door brackets vertically on the back of the panels, aligning them with the pre-drilled holes.

Step 3: Secure the brackets by fastening ten (10) screws on the top 1500+ panel and eight (8) screws on the bottom 1500+ panel.

Step 4: Follow the directions on step 2b in section above to attach the door hanging hardware. Once attached carefully lift the panels onto the door hook.

OPERATING THE PANEL

Step 3: To operate your new MitoPRO+ device.

Plug in the device and turn on the power switch (red switch).

Step 4: Hit the 'Mode' button to program the session.

A = Red Light only

I = Near Infrared Light only

A I = Red and Near Infrared Light

Step 5: Press the 'Time' button to select the desired session time.

When powered on the timer defaults to 10 minutes.

When pressing the 'time' button the timer will count up to 20 minutes then start over at 1 minute.

Step 6: To start your session Hit the 'OK' and the timer will automatically start counting down until the session ends. To end your session early, press the 'OK' button and switch off at the back of the panel.



Some Mito tips:

- For first time users, we recommend starting out with 2-3 minute sessions per area, and slowly working up to a 10-minute session over the course of 2-3 weeks as your body acclimates to the device.
- Always ensure you are wearing the included eyewear protection when facing the panel when in use.
- Near Infrared (NIR) is invisible to the naked eye - some customers think the panel is not working, but if you take the device into a dark room and take a photo - you will see a small red/purple hue of light which indicates the NIR is working just as designed.

MitoPRO+ REMOTE CONTROL

CONNECTING POWER TO TWO PANELS

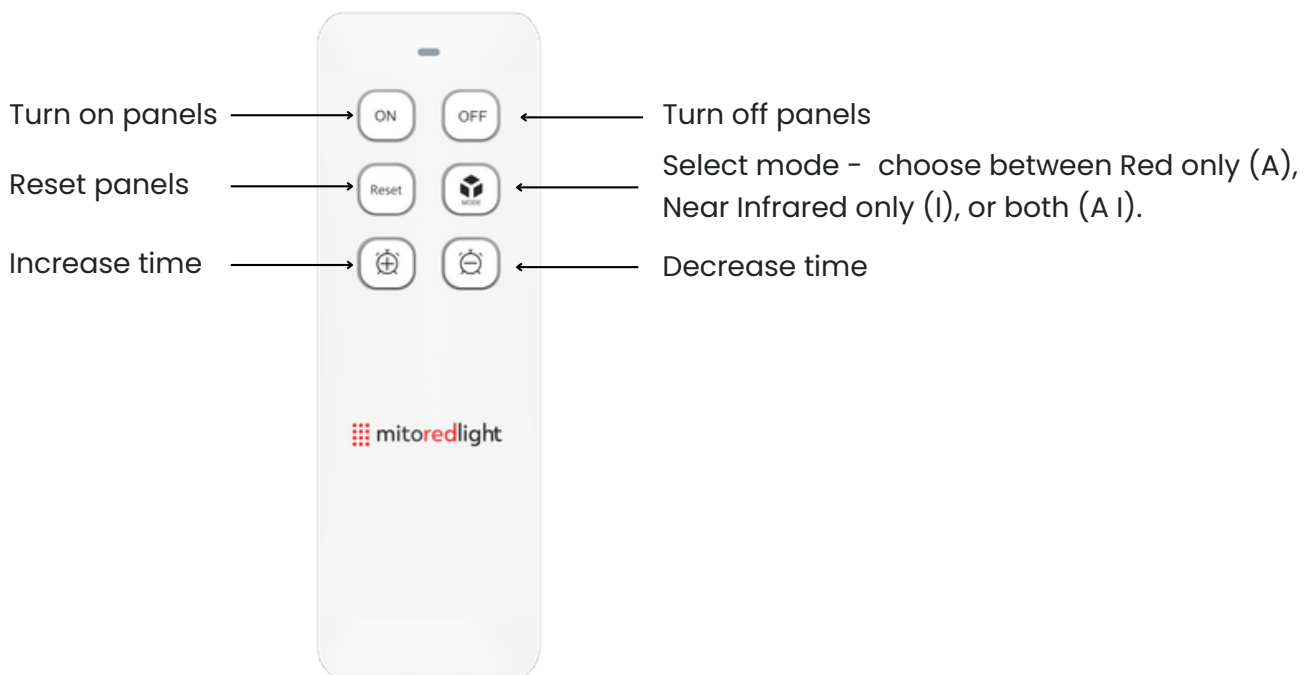
Step 1: Two panels can share power via a daisy chain power cord which is included with your panel. However, as the panels do not communicate with each other, you will need to operate each panel individually or use the remote.



NOTE: No more than 2 panels (MitoPRO 1500+ or smaller) should ever be connected in a daisy chain power set up (due to the total wattage draw).

Attention: The MitoPRO 300+, 1000+ will be packaged with a 16 AWG power cord, and the MitoPRO 1500+ will be packaged with a 14 AWG power cord. If you need a replacement power cord, please contact customer service.

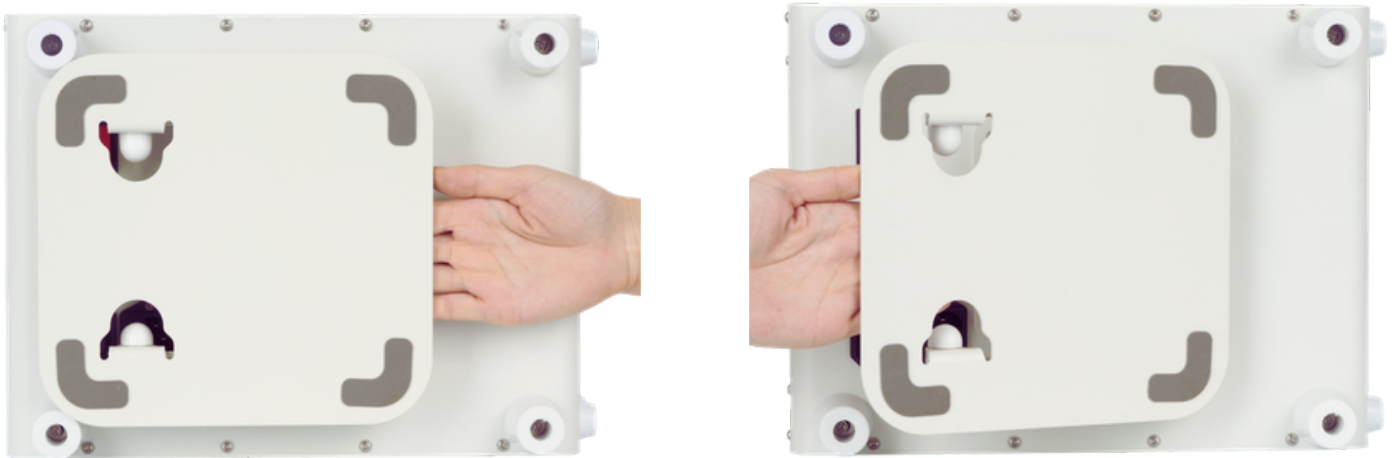
Step 2: Use the remote control to operate the panels. If the panels ever go out of sync press the 'Reset' button, to reset the settings on all panels to the default (10 minutes, red and near infrared active).



* 2 x AAA batteries required, but not included

MITOPRO 300+ STAND INSTRUCTIONS

The stand may feel stiff when you first receive your MitoPRO 300+. To set it up for secure tabletop use, gently pull each side outward until it reaches your desired position.



If you decide to hang your MitoPRO 300+ you can remove the stand by using a screwdriver to unscrew the stand. Store in a safe place in case you decide to use the stand in the future.



ADDITIONAL SAFETY INSTRUCTIONS AND WARNINGS

To preserve the life and functionality of the light, always store in a cool, dry place when possible. For proper use and safety, please be sure to read this manual and follow all instructions and do not do any of the following:

DO NOT let children use the device without adult supervision.

DO NOT use this on infants.

DO NOT let sleeping, disabled, or unconscious persons use the device.

DO NOT exceed 20 minutes of use in one therapy session.

DO NOT use on open, fresh wounds.

DO NOT use in combination with liniments, salves, ointments, or balms that contain heat producing ingredients. A skin burn could be the result of doing so.

DO NOT modify or attempt to repair this equipment. There are no parts that are serviceable by the user. The Mito Red Light is an electrical device. To avoid electric shock or other electricity-related dangers, adhere to the following instructions:

DO NOT wash electrical parts with water or other liquids.

DO NOT drop your device in water or other liquids or place it where it may fall into water or other liquids.

DO NOT directly touch the light or touch the plugs or switches with wet hands.

DO NOT expose to running water. If your light comes into contact or becomes submerged into water or other liquid, unplug it immediately from the electrical power outlet. If it is to be used in the vicinity of water, we recommend using an electrical outlet protected by Ground Fault Circuit Interrupter (GFCI).

DO NOT apply or touch the light to, or with, wet or damp skin.

DO NOT pull, carry, or lift the light by its cord. If the cord is damaged, don't use the light.

DO NOT use on or near heated surfaces.

DO NOT operate this light in areas where it could be exposed to flammable or combustible products or vapors. Explosion or fire may occur.

DO NOT store or use your device in hot temperatures exceeding 115°F.

DO NOT use your light if it is damaged. Continuous use of a damaged light may result in electric shock or injury. DO NOT use extension cords unless they are designed to carry the total wattage of the light being powered. DO NOT unplug by pulling directly on the cord. Grasp the plug itself, not the cord, when unplugging from an outlet. DO NOT cover the cooling fans while operating the light. The operating temperature of the panel is 45°F - 115°F.

CAUTIONS & DISCLAIMER

CAUTIONS

Mito Red Light® recommends consulting with your healthcare provider prior to use if you believe that you are sensitive to light. Some cold and allergy medications, pain medications, and medications used to treat infection may cause light sensitivity.

We also recommend consulting with your healthcare provider prior to using the light if you are pregnant, have any suspicious or cancerous lesions, or have recently had a steroid injection or use topical steroids.

If you experience discomfort or have a concern about the light, stop use immediately and contact your healthcare provider.

Unplug from outlet when not in use to avoid tripping hazards.

DISPOSAL

The light should not be disposed of with other household waste. The light requires disposal via a designated collection point for the recycling of electrical waste.

Please recycle your equipment at the time of disposal to help conserve natural resources and protect human health and the environment.

DISCLAIMER

The statements in this manual have not been evaluated by the Food and Drug Administration (FDA). The information provided is not intended to diagnose, treat, cure, or prevent any disease and should not be construed as medical advice. Our products are low-risk, general wellness / fitness products.

Mito Red Light makes no claims or representations or otherwise warranties regarding the ability of this product to cure any physical or mental conditions. A qualified health professional should always be consulted prior to using this product in regards to any condition that may require medical attention.

CALIFORNIA PROP 65 REQUIRES THE FOLLOWING NOTICE WARNING:

The enclosed hardware and power cord contain chemicals (such as lead) known to the State of California to cause cancer and birth defects or other reproductive harm. This is true of virtually all power cords and electronics sold in the marketplace at this time. Please wash hands after use.

CLEANING AND STORAGE

Cleaning

- Lightly dust the device periodically using a soft, dry cloth.
- If necessary, wipe the outer surface with a soft cloth lightly dampened with water or 70% isopropyl alcohol. Do not allow liquid to enter the panel.
- Do not use abrasive cleaners, solvents, or harsh chemicals, as these may damage the surface or labeling.
- Do not use a wet sponge or soaking cloth. Excess moisture may damage internal electronic components.
- Allow all cleaned surfaces to dry completely before reconnecting the device to the power supply.
- Never immerse the device in liquid. Only use a lightly dampened cloth to clean or disinfect the exterior surfaces.

Storage

- Store the device in its original packaging whenever possible. If transporting the device, repackage it in the original box to prevent damage.
- Keep the device in a clean, dry, and well-ventilated area, away from corrosive gases, direct sunlight, and excessive heat.
- If the device has been stored in extreme temperature or humidity conditions, allow it to acclimate at room temperature for at least 2 hours before use.

MAINTENANCE

This product is maintenance-free and does not require routine servicing. Users are encouraged to periodically check the device, power cord, and connectors to ensure they are in good condition and functioning properly. Do not use the device if damage or abnormal operation is observed. Contact customer service for support if needed.

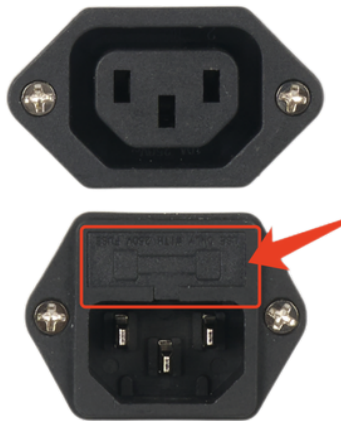
On rare occasions, customer service may direct you to change the fuse on the back of the panel. Follow these simple directions to change the fuse:

Fuse Information:

- Type: 5×20mm glass tube
- Rating: 20A, 250V
- Location: At the power input (fuse holder near the power cord connection)

Fuse Replacement Instructions:

1. Turn off the device and unplug the power cord.
2. Use a screwdriver to gently remove the fuse from its holder.
3. Replace with a new fuse of the same type and rating.



PARAMETERS

Parameter	Specification
Product Model	MitoPRO 300+ / 1000+ / 1500+
Power Supply	100–240 VAC / 50–60Hz
Fuse	Yes
Waterproof Rating	IP21
Running Mode	Mode A-I: 1–20 min adjustable (630+660/830+850 nm) Mode A: 1–20 min adjustable (630+660 nm) Mode I: 1–20 min adjustable (830+850 nm)
Model Number	MitoPRO+
Protection Against Electric Shock	Class II (No applied part)
Light Source	Light Emitting Diodes (LEDs)
Risk Group Classification	Risk Group 1
Peak Wavelengths (nm)	630 ±5, 660 ±5, 830 ±5, 850 ±5
Product Dimensions (L × W × H)	MitoPRO 300+ 12.5" x 9.5" x 3"
	MitoPRO 1000+ 18" x 12" x 3"
	MitoPRO 1500+ 36" x 12" x 3"
Gross Weight	MitoPRO 300+ 10.8lb
	MitoPRO 1000+ 19.20 lb
	MitoPRO 1500+ 21lb
Operating Temperature Range	0°C – 40°C
Operating Relative Humidity	≤80%
Operating Atmospheric Pressure	700 hPa – 1060 hPa
Storage Temperature Range	-20°C – 55°C
Storage Relative Humidity	≤85%
Storage Atmospheric Pressure	700 hPa – 1060 hPa
Service Life	3 years

SAFETY SYMBOLS

Symbol	Description	Symbol	Description
	Manufacturer		Caution: Infrared radiation
	Refer to instruction manual/booklet		Keep dry
	Class II equipment		Fragile - handle with care
	Manufacturer		Do not use this device in a bathtub, shower or water-filled reservoir
	General warning sign		Humidity limit
	Opaque eye protection must be worn		Temperature limit
	Keep away from sunlight		This way up
	Serial Number		Do not stare at light
	Manufacture Date		
	"WEEE (Waste Electrical and Electronic Equipment)". The waste products should be handled legally.		

Daisy-Chain Safety

- When panels are daisy chained, the total power flows through one wall outlet and one main power cord. This increases electrical load.
- Do not connect more than two (2) panels (MitoPRO 1500+ or smaller) together.
- Connecting more than two panels can increase heat and reduce long-term component life.

Power Cord Recommendation

- 300+, 750+, 1000+ include a 16 AWG cord
- 1500+ includes a 14 AWG cord
- When connecting two panels, we strongly recommend using a 14 AWG cord from the wall to the first panel for improved safety, lower heat, and longer cord life.

WARRANTY POLICY

PRODUCT SPECIFIC WARRANTY POLICIES:

1 YEAR WARRANTY

Portable Devices /
Flexible Devices

2 YEAR WARRANTY

Mito Red Original 2.0
MitoMIND

3 YEAR WARRANTY

MitoPRO X Series,
MitoPRO+ v2 Series,
MitoADAPT 4.0 Series

The Warranties above are valid only to original purchaser if item purchased directly from www.mitoredlight.com or authorized reseller and is non-transferable. The warranty period starts the date the original purchased unit is delivered.

The warranty covers any defects in material or workmanship under normal use during the warranty period. During the warranty period, Mito Red will replace, at no charge, products that prove defective because of improper material or workmanship, under normal use and maintenance.

Mito Red will replace the products at no charge. For the first 180 days, Mito Red will be responsible for all shipping costs related to your request. After the first 180 days, buyer will be responsible for product shipping charges and related coverage while in transit to Mito Red. Please retain the tracking information for proof of delivery to us.

The warranty does not cover any problem that is caused by damage resulting from your negligence, improper maintenance, improper use, experimental use, or modifications; the warranty does not cover theft or loss of the product.

To obtain warranty service, you must first contact us at info@mitoredlight.com to determine the problem and the most appropriate solution for you. You may be asked to provide proof of any defects, and therefore you should maintain photos and videos of any alleged defects.



REFUND POLICY

Mito Red offers a full 60-day trial of all products. The 60-day trial period commences upon customer's receipt of the product. Return shipping is paid by you. We require that returns be sent back in the original packaging to prevent damage in transit. You shall retain the tracking information to provide proof of delivery to Mito Red. Mito Red is not liable for lost or damaged return shipments and we reserve the right to charge for any damages you caused to the product.

Refunds for customers choosing to return during the 60-day trial period are 100% of product cost – any elective expedited shipping costs and international shipping costs are non-refundable.

Returns must note your full name and order number. Returns must be postmarked before the end of the 60-day trial period. Returns after the 60-day trial period will not be accepted.

If the returned product is damaged in any way or returned in an unsellable condition, the shipment will be refused and returned to sender.

Return Shipping

To return your product, please visit

<https://mitoredlight.com/policies/refund-policy>



If you have any further questions, please feel free to contact us at:
info@mitoredlight.com

You can also call our phone number
Monday – Friday 9am – 5pm MST
+1 866-861-6486

Mail correspondence can be sent to:

Mito Red Light, LLC
9319 N 94th Way, Suite 400,
Scottsdale, AZ 85258



Other collections



✈ TRAVEL



🔥 HAIR



🧠 BRAIN



🐾 PETS

www.mitoredlight.com





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User Manual and Instructional Videos

This user manual and instructional videos can be found here:

<https://mitoredlight.com/pages/user-manual>

Updated February 2026 (Version 1.0)

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