



# FIREPROOF CHARGING BOX



**Quick Start** Guide

VERSION 1.2



# THANK YOU FOR PURCHASING THE NEW MGI FIREPROOF CHARGING BOX

## IMPORTANT

- FOR INDOOR USE ONLY. TO BE USED ONLY IN A WELL VENTILATED AREA ON A HARD NON- FLAMMABLE SURFACE WITH A CLEAR AREA OF AT LEAST 1 METRE OR 4 FEET RADIUS IN ALL DIRECTIONS.
- DO NOT COVER THE FIREPROOF BOX DURING CHARGING
- ONLY USE AN MGI AI SERIES OR ZIP SERIES CHARGER AND BATTERY
- NEVER ATTEMPT TO CHARGE A BATTERY THAT HAS BEEN WATER DAMAGED.
- DO NOT ATTEMPT TO CHARGE IF EITHER THE BATTERY, CHARGER OR LEADS ARE DAMAGED OR FAULTY.
- KEEP FIREPROOF CHARGING BOX AND CHARGER AWAY FROM OPEN FLAME AND SOURCES OF HEAT.
- DO NOT ATTEMPT TO OPEN OR REPAIR THE BATTERY OR CHARGER.
- REGULARLY INSPECT THE FIREPROOF CHARGING BOX, BATTERY AND CHARGER FOR DAMAGE OR WEAR.

## INSTRUCTIONS

1. Before putting the battery into the box, connect the internal charging cable.
2. Carefully lower the battery into the charging box. The charging box connector is designed to be bent to allow clearance for the battery.



3. Lock the Fireproof Box by gently pushing down on the lid, then sliding the locking mechanism to the left.



4. Plug the external charger lead into the connector located on the charger box lid.



5. Connect the charger to main power supply. Do not use a powerboard.



6. Once the battery is fully charged, disconnect from main power and unplug the connection on the charger box lid.



7. Slide locking mechanism to the right side to unlock the charger box.



8. Remove battery and disconnect from internal charging lead.





## LITHIUM BATTERY CARE

- Do NOT charge your MGI lithium battery for more than 10 hours. Once the battery is fully charged, unplug the charger, or disconnect power supply.
- The Fireproof Charging box is designed for indoor charging only. Please ensure it is used on an uncarpeted, non-flammable hard floor in a well-ventilated area.
- Plug the charger directly into the mains wall socket. Do not use a multi-outlet power board, or similar device, to charge the battery.
- Always place the battery on charge after each use. Complete discharge of the lithium battery will reduce battery lifetime performance.
- Charge your battery in ambient temperature; between 5°C (30° F) and 30° C (86°F).
- Lithium batteries are a dangerous good and cannot be transported via air travel - please contact your airline prior to travel.
- Do not drop your battery. Any damage/impact may compromise battery performance, longevity, and safety functionality - replace battery immediately.
- Your battery and charger lead, casing and connections should be regularly inspected for damage and wear. If the leads or connections need repair or replacement, please contact your local MGI Service Agent for assistance, immediately. Do not use the charger if the leads or connections are damaged.
- Never attempt to fully discharge your battery. Complete discharge of the lithium battery will reduce battery lifetime performance.
- Under no circumstances should a lithium battery that has been dropped, damaged or immersed in water be connected to an Zip/Ai Series Model or charger. By doing so, you may create a fire hazard or risk the battery catching fire. Please safely dispose of your battery immediately.

## IN THE EVENT OF THERMAL RUNAWAY

### • **STAY CALM AND ASSESS THE SITUATION**

If you notice a lot of smoke and hear a crackling sound coming from the fireproof box (without visible flames), this indicates a safety issue. Do not attempt to touch the box.

### • **VENTILATE THE AREA**

Immediately open doors and windows to ensure proper ventilation. Make sure the area around the fireproof box is clear of any items or obstructions.

- **TURN OFF AND DISCONNECT THE CHARGER**

Turn off the charger and disconnect it from the power point. If possible, remove the charger lead from the fireproof box.

- **WAIT FOR TWO HOURS**

Wait for at least two hours to ensure the situation is under control. The fireproof box can only be moved outdoors once there is no more smoke or crackling sound.

- **CAUTION:** Charging Box may still be warm to the touch. Hand protection is always advised.

- **MOVE THE FIREPROOF BOX OUTDOORS**

Once the smoke and crackling sound have stopped, carefully take the fireproof box outdoors. Choose a safe, open area to reduce any further risk.

- **MAKE CONTACT**

Contact your local authorities/emergency services, if required. For additional advice, contact MGI Golf at <https://mgigolf.com/pages/contact>

## WATER DAMAGE WARNING

Should your Lithium battery or battery charger come into contact with water or other conducive liquids, MGI strongly advises the ceasing of usage/charging of the battery, and or charger, and to responsibly dispose of the effected items.

Please visit these links for further information:

### BATTERY CARE AND MAINTENANCE:

[mgigolf.com/pages/caring-and-maintaining-lithium-batteries](https://mgigolf.com/pages/caring-and-maintaining-lithium-batteries)

### BATTERY WATER DAMAGE:

[mgigolf.com/blogs/news/water-damaged-batteries-buggies](https://mgigolf.com/blogs/news/water-damaged-batteries-buggies)

**PLEASE NOTE:** The ongoing use of a lithium battery compromised by exposure to water carries a heightened risk of thermal runaway, overheating, combustion, or explosion.

## WARRANTY

Your MGI Fireproof Charging Box comes with a 12-month manufacturer warranty, from date of purchase, against faulty material or workmanship which includes the battery and charger.

## FAQS

### 1. **What is the MGI Fireproof Charging Box?**

The MGI Fireproof Charging Box is a safety device designed to store and charge your MGI Zip/Ai Lithium battery while minimizing fire risks. It's built with fire-resistant materials to help contain potential fires.

### 2. **Why should I use the MGI Fireproof Charging Box?**

The MGI Fireproof Charging Box provides an extra layer of safety by reducing the risk of fires due to faulty/water-damaged batteries. It helps protect your home and belongings from possible fire damage.

### 3. **How does the MGI Fireproof Charging Box work?**

The MGI Fireproof Charging Box is constructed using fire-resistant materials that can withstand high temperatures. It has a built-in charging port to safely charge your MGI Lithium Battery.

### 4. **Is the MGI Fireproof Charging Box waterproof?**

The MGI Fireproof box is not designed to be waterproof. Care must be taken to ensure the charging box is kept and used away from sources of water. **DO NOT PLACE A WATER-DAMAGED BATTERY ON CHARGE.**

### 5. **How many devices can the MGI Fireproof Charging Box charge at once?**

The MGI Fireproof charging box is designed to charge one MGI Lithium battery at any time.

### 6. **How do I maintain my MGI Fireproof Charging Box?**

Regularly inspect the MGI Fireproof Charging Box for any signs of wear and tear, especially on seals and cables. Ensure it stays dry and is not exposed to excessive heat. Always follow the manufacturer's care and usage instructions.

### 7. **Is the MGI Fireproof Charging Box suitable for all environments?**

The MGI Fireproof Charging Box is primarily designed for indoor use. It's important to place it in a dry, well-ventilated area and away from other flammable materials to ensure safe usage.

### 8. **How long will the MGI Fireproof Charging Box last?**

With proper care and maintenance, the MGI Fireproof Charging Box can last for many years. However, if it has been exposed to a fire or substantial damage, it will need to be replaced. Do not reuse fire-damaged box.

### 9. **My Ai Series battery is not fitting properly, what should I do?**

The charger box connector plug is designed to be bent at an angle to create a snug fit. Ensure the plug angle is correctly adjusted before lowering into the box.

## CUSTOMER SUPPORT

For customer support, please contact MGI directly for immediate and professional advice.

**mgigolf.com**

### MGI AUSTRALIA

**Service Email:** customerservice@mgigolf.com

**Live Chat:** visit mgigolf.com

**Toll Free within Australia:** 1300 644 523 (excludes mobiles)

Western Australia/ Internal phone +61 3 8872 6700

**Local Service Centres:** visit mgigolf.com

**Sales Email:** sales@mgigolf.com

### MGI USA

**Sales Email:** salesusa@mgigolf.com

**Service Email:** serviceusa@mgigolf.com

**Live Chat:** visit mgigolf.com

**Telephone:** 1800 617 2990

### MGI GLOBAL

**Sales Email:** globalsales@mgigolf.com

**Service Email:** globalservice@mgigolf.com

**Live Chat:** visit mgigolf.com

For customer support, please contact MGI directly for immediate and professional advice by visiting

**mgigolf.com**



**mgigolf.com**

**MGI AUSTRALIA**

**Service Email:** customerservice@mgigolf.com

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**Toll Free within Australia:** 1300 644 523 (excludes mobiles)  
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to locate your local service centre.

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