

meross

User Manual

■ Safety Information

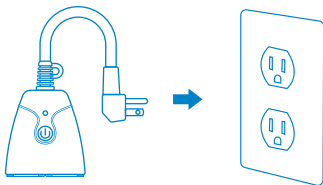
- Do not install the plug with wet hands or when standing on wet or damp surfaces.
- Do not plug electrical appliances with a current of more than 15A to this plug.
- Do not soak the plug in water or spray water on it. Otherwise, it will be damaged.
- The outlets should remain capped with the included waterproof covers while not in use. Otherwise, the plug might be damaged by rain or dew.

■ Installation Guide

1. Download the Meross app.



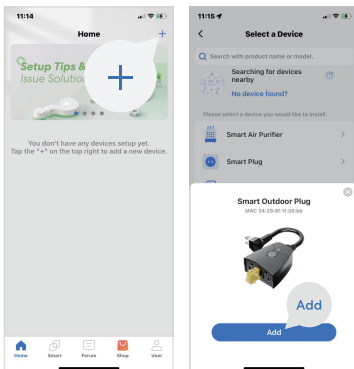
2. Plug MSS620 into an outlet near your Wi-Fi router*.



* This is required during setup process only.

* MSS620 supports 2.4GHz Wi-Fi only.

3. Open Meross app and simply follow the inbuilt setup wizard for configuration.



4. Relocate MSS620 into a desired outlet, no configuration is required.

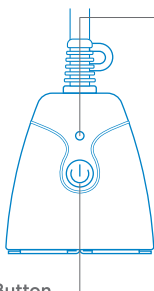
NOTE:

1. This smart device needs to be set up via Bluetooth(Bluetooth 4.0 or later). Please make sure Meross app is granted to access required system permissions and the Bluetooth of your smart phone has been enabled.
2. If this is not the first time you've added this smart device, you'll have to reset it before going any further.
3. Find more at <https://www.meross.com/support>.

■ Waterproof IP64



■ LED and Button Rules



Status LED

Flashing rapidly (twice/sec):

Wi-Fi connecting.

Flashing slowly (once/sec):

Configuration mode.

Solid red or amber: No internet connection.

Solid green: At least one socket is ON.

Off: Successfully connected.

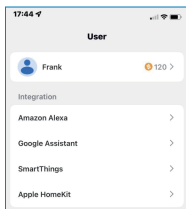
Power Button

Press to turn both sockets ON or OFF.

Press and hold (for 5 seconds) until Status LED flashes red rapidly to initiate factory reset process.

■ Link Meross to Google Assistant or Amazon Alexa

Set up the device in the Meross app and link to the voice assistants.



Link to Amazon Alexa

Go to **User-> Amazon Alexa** and allow Meross to link with Alexa.

Link to Google Assistant

Go to **User-> Google Assistant** and allow Meross to link with Google Assistant.

■ FAQ

At Meross we strive to assure your satisfaction. We are happy to assist at support@meross.com.

1. What devices can I control with the Smart Wi-Fi Outdoor Plug?

You can control lights, fans, humidifiers, portable heaters, and outdoor electric appliances in accordance with the MSS620's specifications (up to 15A).

2. What should I do when my Meross app is unable to control the added Smart Wi-Fi Outdoor Plug?

You can troubleshoot the following:

- Check whether your home Wi-Fi is connected to the internet or not.
- Make sure the password of your home Wi-Fi hasn't been changed.
- Make sure your MSS620 is covered by your home Wi-Fi. Moving it closer to Wi-Fi router or install a Wi-Fi range extender would help.
- If all else fails, please factory reset your MSS620 and try to add it again.

3. How do I pair my Meross devices with Amazon Alexa or Google Assistant?

Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

■ Warranty

Meross products are covered by a 12-month limited warranty from the date of purchase. Please visit <https://www.meross.com/support/warranty> for detailed warranty policy and product registration.

■ Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such

parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.

3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

■ FCC Compliance Information Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

■ Canadian Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

SIMPLE DEVICE SIMPLIFY YOUR LIFE

Email: support@meross.com
Website: www.meross.com

MADE IN CHINA

CAN ICES-3 (B)/NMB-3(B)

CONFORMS TO UL STD 60730-1
CERTIFIED TO CSA STD E60730-1

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Software Park, Chengdu, China

