

meross

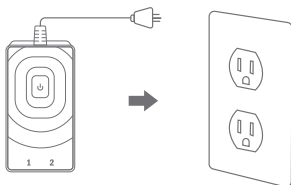
User Manual

Installation Guide

1. Download the Meross app.



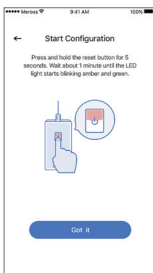
2. Plug MSS620 into an outlet near Wi-Fi.*



* Proximity to main Wi-Fi is required only during the initial setup process.

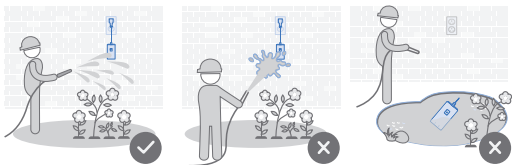
* MSS620 only supports 2.4GHz networks.

3. Open Meross app and simply follow the inbuilt setup wizard for configuration.

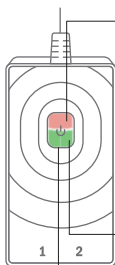


3. Relocate MSS620 into a desired outlet, no configuration is required.

Waterproof IP64



LED and Button Rules



Status LED

Flashing rapidly (twice/sec):

Initialization/ Wi-Fi connecting mode/
Reset/Firmware upgrading mode.

Flashing slowly (once/sec):

Configuration mode.

Solid red: No internet connection.

Off: Successfully connected.

Socket 1/2

Solid green: Socket is ON.

Off: Socket is OFF.

Power Button

Press to turn both sockets ON or OFF.

Press and hold (for 5 seconds) until Status LED flashes red rapidly to initiate factory reset process.

FAQ

At Meross we strive to assure your satisfaction. We apologize for any inconvenience with the installation or operation of the plug and are happy to assist at support@meross.com.

1. What devices can I control with the Smart Wi-Fi Outdoor Plug?

You can control lights, fans, humidifiers, portable heaters, and outdoor electric appliances in accordance with the MSS620's specifications (up to 10A).

2. What should I do when my Meross app is unable to control the added Smart Wi-Fi Outdoor Plug?

You can troubleshoot the following:

- Check the main Wi-Fi's Internet connection.
- Make sure that main Wi-Fi's password hasn't been changed.
- Make sure your MSS620 is not too far from the main Wi-Fi.
- Factory reset MSS620 and try to add it again.

3. How do I pair my Meross devices with Amazon Alexa or Google Assistant?

Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

Warranty

Meross products are covered by a 12 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.

SIMPLE DEVICE SIMPLIFY YOUR LIFE

Email: support@meross.com
Website: www.meross.com

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