

meross

User Manual

Warning

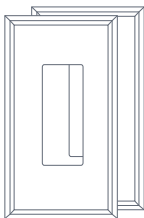
RISK OF ELECTRIC SHOCK OR FIRE.

- Make sure the power is OFF on the wall switch you are replacing.
- The light switch must be installed and used in accordance with the National Electric Code (NEC) or your local electrical code. If you are unfamiliar with these codes, or are uncomfortable performing the installation, please call a qualified electrician.
- Do not install the wall switch with wet hands or when standing on wet or damp surfaces.
- This Light Switch is for North America only. Max 400W (INC) and 150W (CFL & LED).
- For your safety, do NOT use metal faceplate with this switch.

Package Contents

1 x Smart Wi-Fi 3 Way
Dimmable Switch
(MSS570MA)

1 x Smart Wi-Fi 3 Way
Dimmable Switch
(MSS570AD)



2 x Faceplates



1 x User Manual



9 x Wiring Nuts



4 x Screws

* If you find any part is missing in the package, please contact support@meross.com, we will provide proper solution for you.

Installation Guide

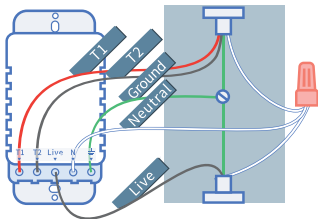
Before we get started.

Replace 3-way switches where a light is controlled from two switch locations. Not compatible with single pole switches. Make sure your light is dimmable. Neutral wire (white wire) is required. Only supports 2.4GHz networks.

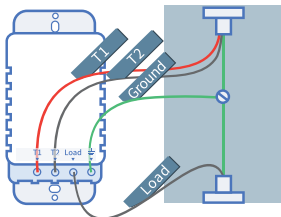
1. Download the Meross app.



2. Open Meross app and tap + on the top right. Choose Smart 3 Way Dimmable Switch and simply follow the inbuilt setup wizard for device installation and configuration.

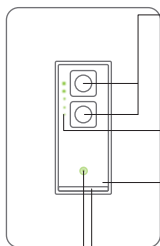


MSS570MA



MSS570AD

LED and Button Rules



Brightness Button

Press to increase the lighting brightness.
Press to decrease the lighting brightness.

Brightness LED

Indicate the current lighting brightness.

Power Button

Short press to turn the light on or off.
Long press for 5s to reset the switch.

Reboot Button

Short press to reboot device when it's offline. The device will auto reconnect.

Status LED

Flashing amber (or red) and green: Configuration mode.

Solid green: Switch on.

Solid red or amber: No internet.

Flashing red: Wi-Fi disconnection/Resetting/Firmware upgrading/Initiating.

Off: Switch off

FAQ

At Meross we strive to assure your satisfaction. We are happy to assist at support@meross.com.

1. What should I do when I can't turn the wall switch on/off manually?

Please check the LEDs. If all the LEDs are off:

- Make sure that you restored power to the wall switch at the circuit breaker.
- Make sure the wall switch is wired correctly.
- Make sure your master switch has been installed in electrical box with both live and neutral wire. If you are not sure, switch installation position of your master and add-on switch and try again.

2. What should I do when my Meross app is unable to control the added wall switch?

You can troubleshoot the following:

- Check your home Wi-Fi's internet connection.
- Make sure that your home Wi-Fi password hasn't been changed.
- Do not use a metal faceplate with the Wall Switch as that will decrease the Wi-Fi signal.
- Reboot your switch by pressing restart button.
- If all else fails, factory reset switch by pressing power button for 5s and try to add it again.

3. How do I pair my Meross devices with Amazon Alexa or Google Assistant?

Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

4. Only one of the two electrical boxes have neutral wire, will it work?

Yes, if the electrical box with neutral wire is exactly the one with live wire. Then install the master switch(MSS570MA) in it will work. Please be noted that neutral wire and live wire must be in the same electrical box.

5. My two traveler wires are in same color. I can't tell Traveler-1 from Traveler-2.

You can finish add-on switch installation first and ignore the color guidance of traveler wires temporarily. Don't worry, it won't cause any short circuit. And then power on the smart switch at the circuit breaker to see whether your switches work properly or not. If not, power off your circuit breaker again. Switching the wiring position of T1 and T2 on add-on switch will solve the problem.

6. My switches are not working. All brightness LEDs are blinking and I can't turn on and off my light.

This means you connected Traveler-1 from master switch to Traveler-2 of your add-on switch. Switching the wiring position of T1 and T2 on add-on switch will solve the problem.

7. My switch keeps dropping and can not connect to the Wi-Fi.

Make sure your master switch is covered with strong Wi-Fi. If not, we suggest you to use a Wi-Fi range extender, MRE120 for example, to get your switch covered. Also, make sure your Wi-Fi password hasn't been changed. If still not working, please press restart button to reboot your switch.

Warranty

Meross products are covered by a 12 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.



Federal Communication Commission (FCC) Statement for Users

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

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Innovation, Science and Economic Development Canada (ISED) Statement for Users

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

SIMPLE DEVICE

SIMPLIFY YOUR LIFE

Email: support@meross.com
Website: www.meross.com

 Made in China

RoHS **FC**



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