



MEDIFY AIR



# MA-25 AIR PURIFIER

INSTRUCTION MANUAL AND WARRANTY INFORMATION  
PLEASE READ AND SAVE THESE INSTRUCTIONS

MA-25/US  
Rev: 6/10/25

# TABLE OF CONTENTS:

## INSTRUCTION MANUAL & WARRANTY INFORMATION

|                              |    |
|------------------------------|----|
| GETTING STARTED .....        | 03 |
| HOW TO USE .....             | 05 |
| FILTER REPLACEMENT .....     | 07 |
| PRODUCT SPECIFICATIONS ..... | 08 |
| SAFETY INSTRUCTIONS .....    | 09 |
| WARRANTY INFORMATION .....   | 10 |

### NEED FURTHER ASSISTANCE?

If you have any questions or need product support, our Customer Care team is here to assist you.

Please don't hesitate to contact us:

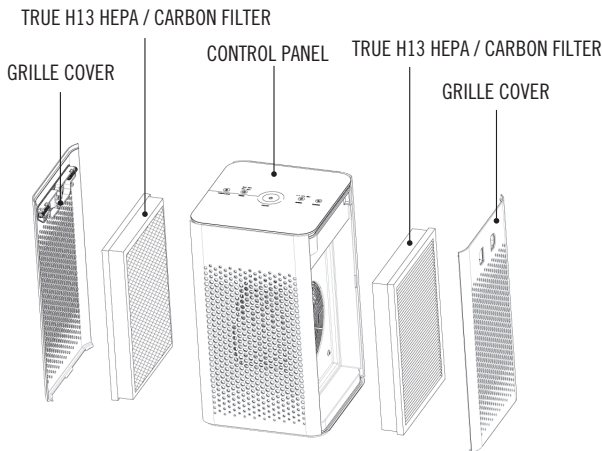
Phone: (888) 258-1008      Email: [info@medifyair.com](mailto:info@medifyair.com)

FAQs: Visit our help center at [medifyair.com/pages/faq](https://medifyair.com/pages/faq) for common questions and tips.

# GETTING STARTED

In order to avoid any damage to you, others, or property, read and follow the below safety precautions:

## PACKAGE CONTENTS



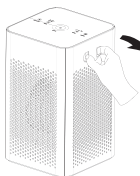
## BEFORE POWERING THE UNIT ON

Remove all package contents from box and open the filter compartments. The plastic packaging around the pre-installed filters must be removed prior to powering on the unit. Do not run the unit without both filters.

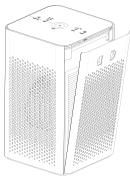
## INSTALLING THE FILTER

1. Place the unit in a dry location and on a flat surface.

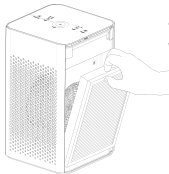
To purchase genuine Medify replacement filters, visit [www.medifyair.com](http://www.medifyair.com).



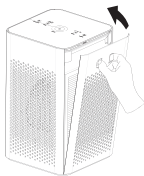
2. Open the filter grille covers on the left and right of the unit by pushing the lock tabs on the top of the covers.



3. Remove the grilles from both sides.



4. Remove the filters and remove all plastic packaging. Install the filters with the white tabs facing out (tabs will be visible).



5. Align the tabs at the bottom of the grille covers with the unit. Gently push the grille covers until they snap back into place.

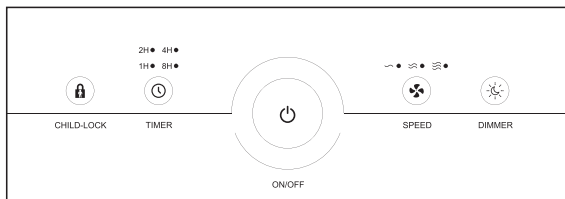
## ATTENTION



Remove all plastic packaging from the filter before installing it  
**DO NOT** run the air purifier if there is no filter installed.  
Please be careful when installing the cover. Watch your hands.

To purchase genuine Medify replacement filters, visit [www.medifyair.com](http://www.medifyair.com).

# CONTROL PANEL



## HOW TO USE

### BEFORE TURNING THE UNIT ON

- Take the air purifier out of the box and remove the clear protective plastic bag and also remove clear bag from both filters.
- Place the air purifier on a firm, leveled surface and then plug the power cord into a standard AC outlet.

### POWER BUTTON AND FAN SPEED SETTINGS

- To turn the air purifier on, press the power  button.
- This air purifier has 3 fan speed settings: low (1), medium (2), and high (3). The higher the fan speed setting, the faster the air will be purified. To select or change fan speed, press the fan speed  button until the desired setting is reached.

### TIMER

Press the timer  button until the desired timer setting is lit on the display. The timer  button will cycle through the following settings: 1 hours, 2 hours, 4 hours, 8 hours and off. To cancel the timer at any time, press the timer  button until all timer LEDs are off. The air purifier will run continuously when the timer function is off

### DIMMER

Press the dimmer  button to change the backlight to desired brightness, there are 4 brightness levels to change for all buttons' backlight LEDs. The green backlight will turn off for 1 second when the dimmer button has been pressed.

### CHILD-LOCK BUTTON

Press the child-lock button  and hold it down for 3 seconds and all functional buttons will be locked. Press and hold down again the child-lock button for 3 seconds and all functional buttons will be unlocked.

## **PLACEMENT**

Do not obstruct the air intake or the clean air outlet. Make sure there is AT LEAST a 20-inch (50 cm) distance between the air inlet and the wall or nearby furniture. This will ensure proper performance.

## **CLEANING INSTRUCTIONS**

- Do not clean your air purifier with water, liquids or harsh chemicals
- Unplug your air purifier prior to cleaning
- Wipe the outside of the purifier with a soft cloth to remove dust
- Wipe or vacuum the inside of the purifier to remove excess dust or large particles
- Your air purifier should be cleaned at least once every 6-8 weeks to maintain optimal efficiency, or more often as needed based on environmental conditions and visual particle buildup.
- Do not clean your HEPA filter or carbon filter. Replace filters in accordance with the instructions provided within this manual.
- Use PPE (gloves and N95 mask) when cleaning your air purifier and replacing filters.

## **DISPOSAL INSTRUCTIONS**

Please contact customer service for device and filter disposal instructions.

# FILTER REPLACEMENT

## **LIGHT INDICATOR TO REPLACE THE FILTER**

The unit will remind the user when the filter needs to be replaced. To know how to replace the filters, go to pages 3-4. Filters should be replaced every 2,500 hours of use. The filter indicator light will let you know when you have reached that time.

## **MAINTENANCE**

Removing dust and particle buildup within the purifier during filter replacement is recommended. Please refer to Cleaning Instructions on page 6.

## **GENUINE MEDIFY AIR FILTERS**

For optimal performance and quality it is recommended to use GENUINE MEDIFY REPLACEMENT FILTERS. To purchase genuine Medify replacement filters, visit [www.medifyair.com](http://www.medifyair.com).

### **NEED FURTHER ASSISTANCE?**

If you have any questions or need product support, our Customer Care team is here to assist you.

Please don't hesitate to contact us:

Phone: (888) 258-1008      Email: [info@medifyair.com](mailto:info@medifyair.com)

FAQs: Visit our help center at [medifyair.com/pages/faq](http://medifyair.com/pages/faq) for common questions and tips.

# PRODUCT SPECIFICATIONS

## TECHNICAL DATA

|                                                  |                                |
|--------------------------------------------------|--------------------------------|
| <b>Voltage</b>                                   | 120V                           |
| <b>Adapter Input</b>                             | 60 Hz                          |
| <b>Power Rating</b>                              | 30W                            |
| <b>Noise level (dBA sound pressure)</b>          |                                |
| Speed 1                                          | 19.8 dBA                       |
| Speed 2                                          | 37 dBA                         |
| Speed 3                                          | 49.3 dBA                       |
| <b>Unit dimensions</b>                           | 13.5"H x 8"W x 8"D             |
| <b>Unit weight</b>                               | 7.3 lbs.                       |
| <b>Integrated Energy Factor (IEF)</b>            | 4.4                            |
| <b>Annual Energy Consumption (KW-Hours/Year)</b> | 160                            |
| <b>EPA Est. No.</b>                              | 101053-MYS-2                   |
| <b>Clean Air Delivery Rate (CADR)</b>            |                                |
| Smoke                                            | 110 CFM (187 m³/h)             |
| Pollen                                           | 123 CFM (209 m³/h)             |
| Dust                                             | 123 CFM (209 m³/h)             |
| PM 2.5                                           | 116 CFM (197 m³/h)             |
| <b>Operating Conditions</b>                      | 0° F - 105° F. Humidity: ≤ 80% |

## STANDARD COVERAGE

### Effective Area:

413 square feet every 30 minutes (2 ACH)

172 square feet every 12.5 minutes (4.8 ACH, AHAM Verifide)

For additional coverage area details please visit [www.medifyair.com](http://www.medifyair.com).

# PLEASE READ AND SAVE THESE SAFETY INSTRUCTIONS

IN ORDER TO AVOID ANY DAMAGE TO YOU, OTHERS OR PROPERTY, FOLLOW THE FOLLOWING SAFETY PRECAUTIONS:

**IF THE POWER CORD OR UNIT DOES NOT WORK, CONTACT MEDIFY CUSTOMER SERVICE IMMEDIATELY.**

READ ALL INSTRUCTIONS BEFORE USING.

**WARNING** — TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- Unplug or disconnect the air purifier from the power supply if the plug is not working.
- Warning – This appliance has a polarized plug (one blade is wider than the other). In order to fully fit it in the outlet, please reverse the plug. If it still does not fit, kindly contact a qualified electrician, do not attempt to modify this safety feature.
- DO NOT touch the power plug with wet hands.
- Turn off the power before cleaning the unit.
- Prohibited use beyond power. Can only use a 220v unit with a 220v power supply. Can only use a 110v unit with a 110v power supply. You can break or ruin the circuit boards if you plug a 110v plug into a 220v power supply.
- DO NOT take apart or modify the unit without authorization.
- BEFORE USING THIS PRODUCT, PLEASE MAKE SURE TO REMOVE THE PLASTIC COVERING FROM ALL FILTERS

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid any type of hazard. This appliance can be used by children aged from 8 years and above and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and maintenance of the unit shall not be made by children without supervision. Prior to cleaning or doing any type of maintenance, the appliance must be disconnected from the supply.

## NEED FURTHER ASSISTANCE?

If you have any questions or need product support, our Customer Care team is here to assist you.

Please don't hesitate to contact us:

Phone: (888) 258-1008      Email: [info@medifyair.com](mailto:info@medifyair.com)

FAQs: Visit our help center at [medifyair.com/pages/faq](https://medifyair.com/pages/faq) for common questions and tips.

## WARRANTY INFORMATION

All names and trademarks are the property of Medify Air. Our company reserves the right to change the product at any time, without prior notice, and the company has no obligation to adjust any products supplied earlier. Please refer to the detailed warranty terms below or contact customer service with any questions. To register for the Limited Lifetime Warranty, please complete the virtual form available on our website within 30 days of purchase: [medifyair.com/pages/lifetime-warranty](http://medifyair.com/pages/lifetime-warranty).

### LIMITED LIFETIME WARRANTY

Medify Air guarantees your Medify air purifier to be free of defects in material or workmanship for the life of the product, provided you complete your warranty registration within the first 30 days of purchase. Within those 30 days, Medify Air will replace the air purifier at no charge to you and reimburse you for any shipping charges.

After 30 days, Medify Air's obligation and liability under the Limited Lifetime Warranty is dependent on your air purifier being operated per this manual. As long as you follow the guidance outlined then Medify Air will replace your original unit. Prohibited use that causes the product not to function properly will void this warranty.

The Limited Lifetime Warranty remains in effect as long as:

1. You complete your warranty registration for your air purifier within 30 days of purchase.
2. You use the correct power supply and operate the purifier in accordance with this product manual.
3. There is no evidence of tampering, mishandling, neglect, accidental damage, modification, and /or repair done to the purifier by another other than an authorized Medify Air service personnel.
4. The Limited Lifetime Warranty is non-transferable and excludes gifts or donations.

This Limited Lifetime Warranty is provided by:

#### **Medify Air**

150 E Palmetto Park Road, Suite 200

Boca Raton, FL 33432

[www.medifyair.com](http://www.medifyair.com)

[info@medifyair.com](mailto:info@medifyair.com)

(888)-258-1008

To purchase genuine Medify replacement filters, visit [www.medifyair.com](http://www.medifyair.com).