



# Precision Upgrades - Corn Head Stalk Deflector



JOHN DEERE



## OPERATOR'S MANUAL

600C, 600FC, 700C, 700FC, C-R, C-F  
Corn Heads

OMHXE187607 ISSUE H3 (ENGLISH)

### CALIFORNIA

#### Proposition 65 Warning

Diesel engine exhaust and some of its constituents are known to the State of California to cause cancer, birth defects, and other reproductive harm.

If this product contains a gasoline engine:



## WARNING

The engine exhaust from this product contains chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

The State of California requires the above two warnings.

**John Deere Precision Upgrades**

North American Edition  
PRINTED IN U.S.A.



# Introduction

## Foreword

READ THIS MANUAL carefully to learn how to operate and service your machine correctly. Failure to do so could result in personal injury or equipment damage. This manual and safety signs on your machine may also be available in other languages. (See your John Deere dealer to order.)

THIS MANUAL SHOULD BE CONSIDERED a permanent part of your machine and should remain with the machine when you sell it.

MEASUREMENTS in this manual are given in both metric and customary U.S. unit equivalents. Use only correct replacement parts and fasteners. Metric and inch fasteners may require a specific metric or inch wrench.

RIGHT-HAND AND LEFT-HAND sides are determined by facing in the direction the implement will travel when going forward.

WRITE PRODUCT IDENTIFICATION NUMBERS (P.I. N.) in the Specification section. Accurately record all the numbers to help in tracing the machine should it be stolen. Your dealer also needs these numbers when you order parts. File the identification numbers in a secure place off the machine.

WARRANTY is provided as part of John Deere's support program for customers who operate and maintain their equipment as described in this manual. The warranty is explained on the warranty certificate or statement which you should have received from your dealer.

This warranty provides you the assurance that John Deere will back its products where defects appear within the warranty period. In some circumstances, John Deere also provides field improvements, often without charge to the customer, even if the product is out of warranty. Should the equipment be abused, or modified to change its performance beyond the original factory specifications, the warranty will become void and field improvements may be denied. Setting fuel delivery above specifications or otherwise overpowering machines will result in such action.

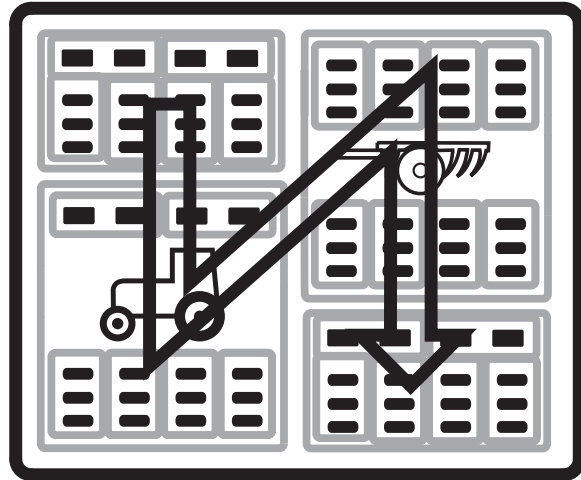
If you are not the original owner of this machine, it is in your interest to contact your local John Deere dealer to inform them of this unit's serial number. This will help John Deere notify you of any issues or product improvements.

DX,IFC2A-19-03APR09

imperative that this machine is operated in accordance with the procedures outlined in this manual.

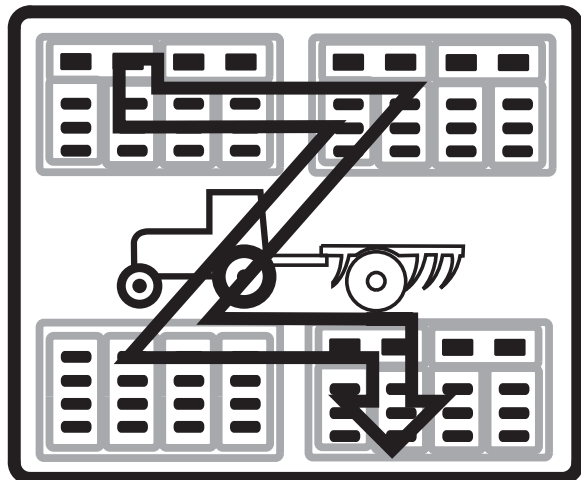
Information in this manual is divided into sections. The section names are identified in the table of contents and at the top of each page. Each section has a unique number and page count. Specific information within each section is organized into topics identified with bold headings.

The topic headings are listed in the table of contents with the section number and page number where the topic begins. Topics and information related to each topic are also referenced in the index along with the section and page number.



A100767—UN—07JUN18

The topic content flows down the left-hand side, then over and down the right-hand side, and repeats on the next page. Images precede the related text in the flow.



A100768—UN—07JUN18

The flow can divide both before and after the images and tables that span the width of a page.

Review this manual often to learn where to look for information.

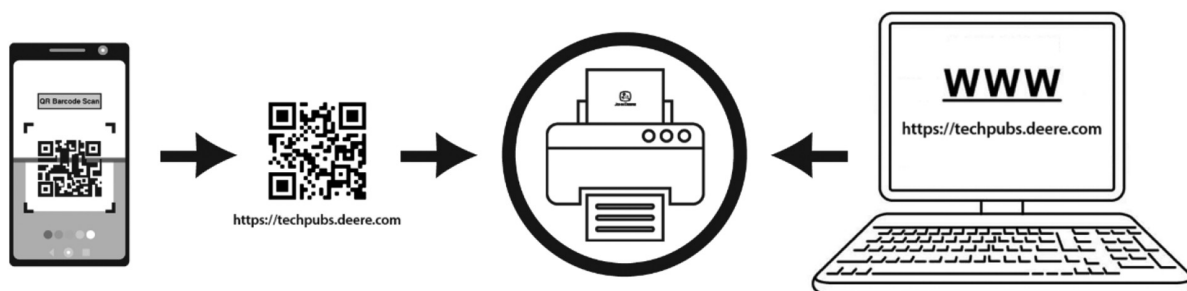
## A Message to Our Customers

We appreciate the confidence placed in us by the purchase of this machine. To ensure that the machine performs at the highest level, countless hours were spent designing and testing, before this machine was produced. To achieve the maximum performance, it is

Thanks again for purchasing this machine.

OUO6075,00049D4-19-08JUN18

## Download Instructions



Instructions, manuals, and other documents may be downloaded at [www.techpubs.deere.com](https://techpubs.deere.com). Scanning the QR code on a mobile device will route to the site automatically.

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### Operating Stalk Deflectors

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*Original Instructions. All information, illustrations and specifications in this manual are based on the latest information available at the time of publication. The right is reserved to make changes at any time without notice.*

# Safety

## Recognize Safety Information



T81389—UN—28JUN13

This is a safety-alert symbol. When you see this symbol on your machine or in this manual, be alert to the potential for personal injury.

Follow recommended precautions and safe operating practices.

DX,ALERT-19-03OCT22

## Understand Signal Words



**▲ WARNING**

**▲ CAUTION**

TS187—19—30SEP88

**DANGER;** The signal word DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

**WARNING;** The signal word WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**CAUTION;** The signal word CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury. CAUTION may also be used to alert against unsafe practices associated with events which could lead to personal injury.

A signal word—DANGER, WARNING, or CAUTION—is used with the safety-alert symbol. DANGER identifies the most serious hazards. DANGER or WARNING safety signs are located near specific hazards. General precautions are listed on CAUTION safety signs. CAUTION also calls attention to safety messages in this manual.

DX,SIGNAL-19-05OCT16

## Follow Safety Instructions



TS201—UN—15APR13

Carefully read all safety messages in this manual and on your machine safety signs. Keep safety signs in good condition. Replace missing or damaged safety signs. Be sure new equipment components and repair parts include the current safety signs. Replacement safety signs are available from your John Deere dealer.

There can be additional safety information contained on parts and components sourced from suppliers that is not reproduced in this operator's manual.

Learn how to operate the machine and how to use controls properly. Do not let anyone operate without instruction.

Keep your machine in proper working condition. Unauthorized modifications to the machine may impair the function and/or safety and affect machine life.

If you do not understand any part of this manual and need assistance, contact your John Deere dealer.

DX,READ-19-01AUG22

## French and Spanish Safety Signs and Operator's Manual

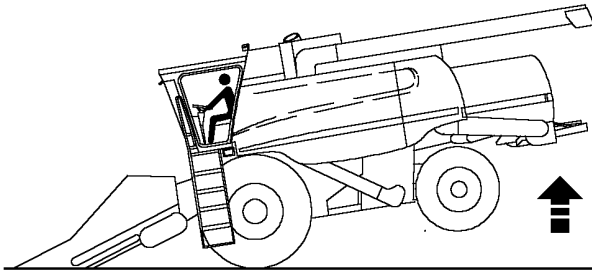


TS201—UN—15APR13

French and Spanish versions of the operator's manual and safety signs are available for this machine through authorized John Deere dealers. See your John Deere dealer.

OOU6075,0004A7E-19-12DEC18

## Ballasting for Safe Ground Contact



H51907—UN—10FEB99

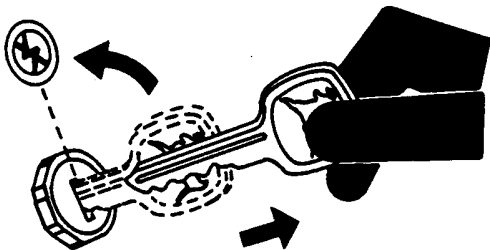
Operating, steering and braking performance of combine can be considerably affected by heavy front end attachments which alter the center of gravity of the combine.

To maintain the necessary ground contact, ballast the combine at the rear end as necessary.

Observe the maximum permissible axle loads and total weights.

HX,AG,SF6782-19-05FEB99

## Parking and Leaving the Machine



TS230—UN—24MAY89

Lower the combine's front-end equipment to the ground.

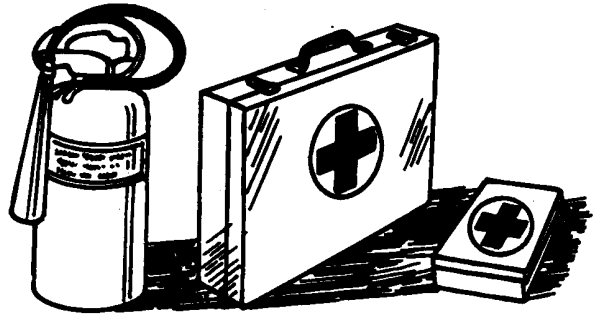
Before leaving the machine, disengage the draper and separator. Move the multi-function lever to the neutral position and shut OFF the machine. Apply the park brake, remove key, and lock the operator's cab.

Never leave the machine unattended as long as the engine is running.

Never leave the operator's cab when driving.

D375S90,0000200-19-03NOV20

## Prepare for Emergencies



TS291—UN—15APR13

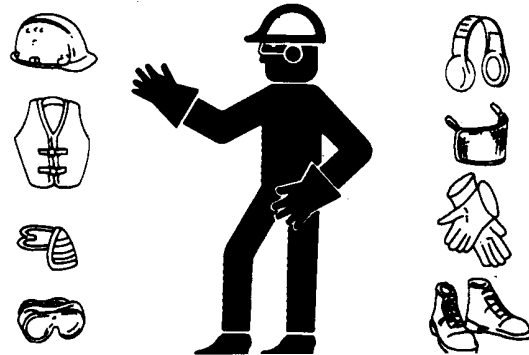
Be prepared if a fire starts.

Keep a first aid kit and fire extinguisher handy.

Keep emergency numbers for doctors, ambulance service, hospital, and fire department near your telephone.

DX,FIRE2-19-03MAR93

## Wear Protective Clothing



TS206—UN—15APR13

Wear close fitting clothing and safety equipment appropriate to the job.

Operating equipment safely requires the full attention of the operator. Do not wear radio or music headphones while operating machine.

DX,WEAR2-19-03MAR93

## Stay Clear of Harvesting Units



ES118704—UN—21MAR95

The cutterbar, auger, reel, and feed rolls cannot be completely shielded due to their function. Stay clear of these moving elements during operation. Always disengage the main clutch, shut off engine, set parking brake, and remove key before servicing or unclogging the machine.

D375S9O,00001A8-19-03NOV20

## Keep Hands Away from Knives

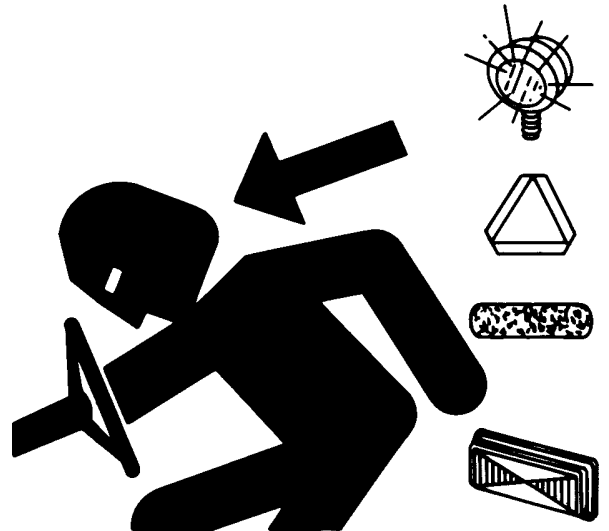


Never attempt to clear obstructions in front of or on the platform unless the separator is disengaged, parking brake is set, engine is shut off, and the key is removed.

Everyone must be clear of machine before starting engine.

D375S9O,00001A9-19-03NOV20

## Use Safety Lights and Devices

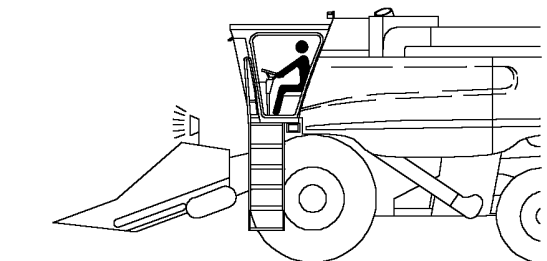


Prevent collisions between other road users, slow moving tractors with attachments or towed equipment, and self-propelled machines on public roads. Frequently check for traffic from the rear, especially in turns, and use turn signal lights.

Use headlights, flashing warning lights, and turn signals day and night. Follow local regulations for equipment lighting and marking. Keep lighting and marking visible, clean, and in good working order. Replace or repair lighting and marking that has been damaged or lost. An implement safety lighting kit is available from your John Deere dealer.

DX,FLASH-19-07JUL99

## Transport Combine with Front-End Equipment Attached Safely



**NOTE:** Machines in the United States and Canada are equipped with draper warning lights for roadway transport. All the machines outside of the United States and Canada are not equipped with the draper warning lights. Machines not equipped with the draper warning lights should not be driven on the roadway.

Whenever possible, avoid transporting on public roadways with the combine's front-end equipment attached.

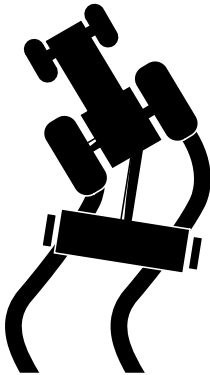
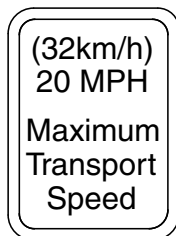
If the combine must be transported with the front-end equipment attached, make sure that the flashing warning lights on the draper are operating and the reflective material is clean and visible.

The use of a spotter or pilot vehicle is recommended on busy, narrow, or hilly roads and when crossing bridges.

Drive at a speed that is safe for conditions.

D375S9O,00001AA-19-03NOV20

## Observe Maximum Transport Speed



A46805—19—16JUL10

**The maximum transport speed for this implement is 32 km/h (20 mph).**

Some tractors are capable of operating at speeds that exceed the maximum transport speed of this implement. Regardless of the maximum speed capability of the tractor being used to tow this implement, do not exceed the implement's maximum transport speed.

Exceeding the implement's maximum transport speed can result in:

- Loss of control of the tractor/implement combination
- Reduced or no ability to stop during braking
- Implement tire failure
- Damage to the implement structure or its components

Use additional caution and reduce speed when towing

under adverse surface conditions, when turning, and when on inclines.

Do not attempt transport if the fully loaded implement weighs more than 1.5 t (3 300 lb) and more than 1.5 times the weight of the tractor.

**Never tow this implement with a motor vehicle. Tow only with a properly ballasted tractor.**

DX,TOW2-19-11APR07

## Road Transport Disconnect Switch



H121089—UN—15MAR17  
*Road Transport Disconnect (style A)*



H117022—UN—28MAR16  
*Road Transport Disconnect (style B)*

Road transport disconnect switch must be in road position when transporting machine on roadway.

When road transport disconnect switch is pressed, indicator light will turn ON, indicating switch is in road position. Road transport disconnect switch will prevent the following functions:

- Header Height Resume
- Header Height Sensing
- Lateral Tilt
- Reel Raise/Lower and Reel Fore/Aft
- Unloading Auger
- Auger Swing
- Power Folding Auger (if equipped)
- Separator Engage
- Header Engage
- Header Raise/Lower

After transporting machine on roadway and field operation is desired, press road transport disconnect switch for **2 seconds**, allowing indicator light to turn OFF and allowing desired switch functions to operate again.

BJN2CS6,000027F-19-10NOV20



## Practice Safe Maintenance



TS218—UN—23AUG88

Understand service procedure before doing work. Keep area clean and dry.

Never lubricate, service, or adjust machine while it is moving. Keep hands, feet, and clothing away from power-driven parts. Disengage all power and operate controls to relieve pressure. Lower equipment to the ground. Stop the engine. Remove the key. Allow machine to cool.

Securely support any machine elements that must be raised for service work.

Keep all parts in good condition and properly installed. Fix damage immediately. Replace worn or broken parts. Remove any buildup of grease, oil, or debris.

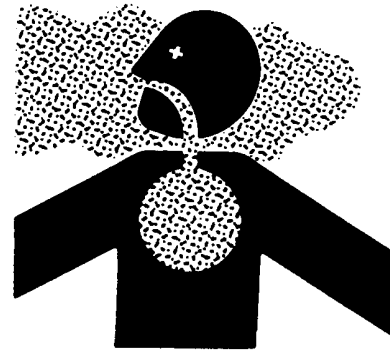
On self-propelled equipment, disconnect battery ground cable (-) before making adjustments on electrical systems or welding on machine.

On towed implements, disconnect wiring harnesses from tractor before servicing electrical system components or welding on machine.

Falling while cleaning or working at height can cause serious injury. Use a ladder or platform to easily reach each location. Use sturdy and secure footholds and handholds.

DX,SERV-19-28FEB17

## Remove Paint Before Welding or Heating



TS220—UN—15APR13

Avoid potentially toxic fumes and dust.

Hazardous fumes can be generated when paint is heated by welding, soldering, or using a torch.

Remove paint before heating:

- Remove paint a minimum of 100 mm (4 in.) from area to be affected by heating. If paint cannot be removed, wear an approved respirator before heating or welding.
- If you sand or grind paint, avoid breathing the dust. Wear an approved respirator.
- If you use solvent or paint stripper, remove stripper with soap and water before welding. Remove solvent or paint stripper containers and other flammable material from area. Allow fumes to disperse at least 15 minutes before welding or heating.

Do not use a chlorinated solvent in areas where welding will take place.

Do all work in an area that is well ventilated to carry toxic fumes and dust away.

Dispose of paint and solvent properly.

DX,PAINT-19-24JUL02

## Avoid Heating Near Pressurized Fluid Lines



TS953—UN—15MAY90

Flammable spray can be generated by heating near pressurized fluid lines, resulting in severe burns to

yourself and bystanders. Do not heat by welding, soldering, or using a torch near pressurized fluid lines or other flammable materials. Pressurized lines can accidentally burst when heat goes beyond the immediate flame area.

DX,TORCH-19-10DEC04

### Avoid Contact With Moving Parts



TS256—UN—23AUG88

Keep hands, feet, and clothing away from power driven parts. Never clean, lubricate, or adjust machine when it is running.

BJN2CS6,0000280-19-10NOV20

### Avoid Contact With Cutterbar



TS268—UN—23AUG88

Only attempt to clear obstructions off cutting platform if separator is disengaged, parking brake is set, engine is shut off, and key is removed. Everyone must be clear before starting engine or running combine.

BJN2CS6,0000281-19-10NOV20

### Stay Clear of Rotating Drivelines



TS1644—UN—22AUG95

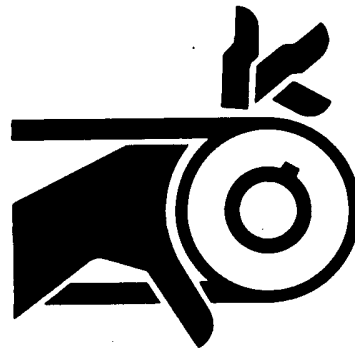
Entanglement in rotating driveline can cause serious injury or death.

Keep all shields in place at all times. Make sure rotating shields turn freely.

Wear close-fitting clothing. Stop the engine and be sure that all rotating parts and drivelines are stopped before making adjustments, connections, or performing any type of service on engine or machine driven equipment.

DX,ROTATING-19-18AUG09

### Guards and Shields



TS285—UN—23AUG88

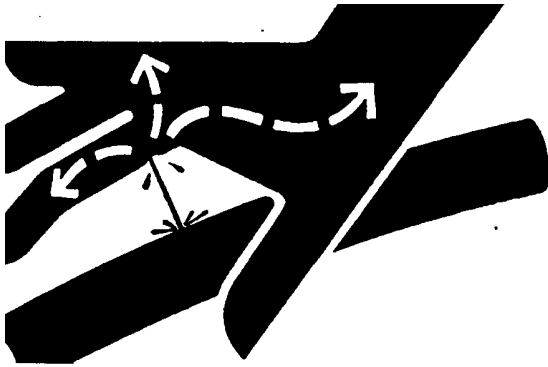
Keep guards and shields in place at all times. Ensure that they are serviceable and installed correctly.

Always disengage main clutch, shut off engine, and remove key before removing any guards or shields.

Keep hands, feet, and clothing away from moving parts.

BJN2CS6,0000282-19-10NOV20

## Avoid High-Pressure Fluids



X9811—UN—23AUG88

Inspect hydraulic hoses periodically – at least once per year – for leakage, kinking, cuts, cracks, abrasion, blisters, corrosion, exposed wire braid or any other signs of wear or damage.

Replace worn or damaged hose assemblies immediately with John Deere approved replacement parts.

Escaping fluid under pressure can penetrate the skin causing serious injury.

Avoid the hazard by relieving pressure before disconnecting hydraulic or other lines. Tighten all connections before applying pressure.

Search for leaks with a piece of cardboard. Protect hands and body from high-pressure fluids.

If an accident occurs, see a doctor immediately. Any fluid injected into the skin must be surgically removed within a few hours or gangrene may result. Doctors unfamiliar with this type of injury should reference a knowledgeable medical source. Such information is available in English from Deere & Company Medical Department in Moline, Illinois, U.S.A., by calling 1-800-822-8262 or +1 309-748-5636.

DX,FLUID-19-12OCT11

hydraulic, and air brake systems can cause serious injury. Extreme heat can cause the accumulator to burst, and pressurized lines can be accidentally cut. Do not weld or use a torch near a pressurized accumulator or pressurized line.

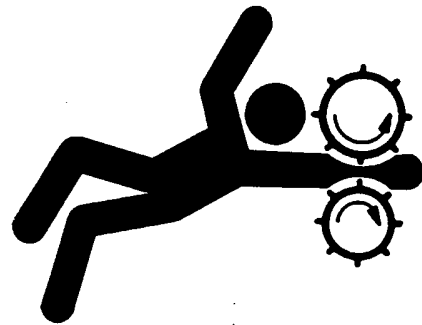
Relieve pressure from the pressurized system before removing accumulator.

Relieve pressure from the hydraulic system before removing accumulator. Never attempt to relieve hydraulic system or accumulator pressure by loosening a fitting.

Accumulators cannot be repaired.

DX,WW,ACCLA2-19-22AUG03

## Service Machines Safely



TS228—UN—23AUG88

Tie long hair behind your head. Do not wear a necktie, scarf, loose clothing, or necklace when you work near machine tools or moving parts. If these items were to get caught, severe injury could result.

Remove rings and other jewelry to prevent electrical shorts and entanglement in moving parts.

DX,LOOSE-19-04JUN90

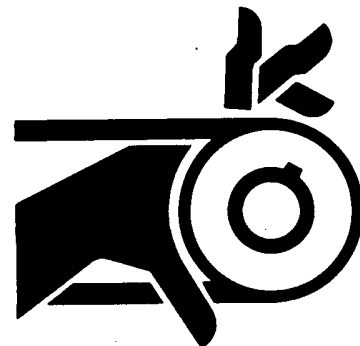
## Service Accumulator Systems Safely



TS281—UN—15APR13

Escaping fluid or gas from systems with pressurized accumulators that are used in air conditioning,

## Service Drive Belts Safely



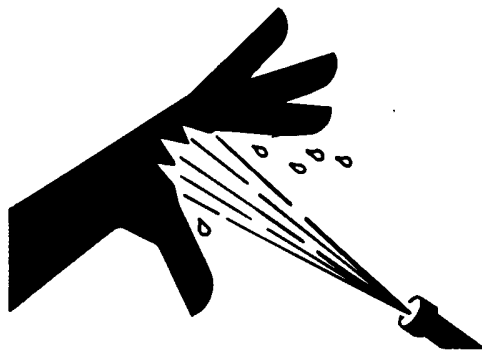
TS285—UN—23AUG88

When servicing drive belts, always observe these precautions:

- Avoid serious injury from hand or arm entanglement. Never attempt to clean, check, or adjust belts while the machine is running. Always shut off the engine, set the parking brake, and remove the key.
- Do not attempt to clean belts with flammable cleaning solvents.

BJN2CS6,0000283-19-10NOV20

## Protect Against High Pressure Spray



TS1343—UN—18MAR92

Spray from high pressure nozzles can penetrate the skin and cause serious injury. Keep spray from contacting hands or body.

If an accident occurs, see a doctor immediately. Any high pressure spray injected into the skin must be surgically removed within a few hours or gangrene may result. Doctors unfamiliar with this type of injury should reference a knowledgeable medical source. Such information is available from Deere & Company Medical Department in Moline, Illinois, U.S.A.

DX,SPRAY-19-16APR92

## Service Tires Safely



TS952—UN—15APR13

Explosive separation of a tire and rim parts can cause serious injury or death.

Do not attempt to mount a tire unless you have the proper equipment and experience to perform the job.

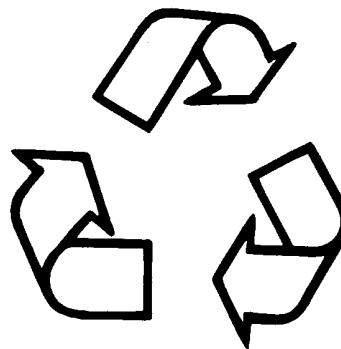
Always maintain the correct tire pressure. Do not inflate the tires above the recommended pressure. Never weld or heat a wheel and tire assembly. The heat can cause an increase in air pressure resulting in a tire explosion. Welding can structurally weaken or deform the wheel.

When inflating tires, use a clip-on chuck and extension hose long enough to allow you to stand to one side and NOT in front of or over the tire assembly. Use a safety cage if available.

Check wheels for low pressure, cuts, bubbles, damaged rims or missing lug bolts and nuts.

DX,TIRECP-19-24AUG90

## Decommissioning — Proper Recycling and Disposal of Fluids and Components



TS1133—UN—15APR13

Safety and environmental stewardship measures must be taken into account when decommissioning a machine and/or component. These measures include the following:

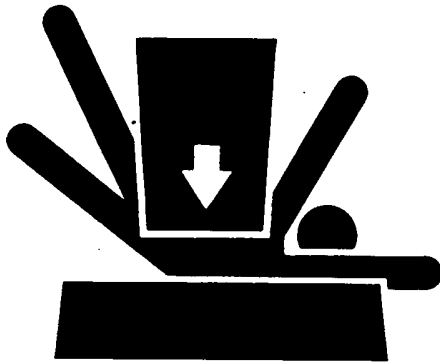
- Use appropriate tools and personal protective equipment such as clothing, gloves, face shields or glasses, during the removal or handling of objects and materials.
- Follow instructions for specialized components.
- Release stored energy by lowering suspended machine elements, relaxing springs, disconnecting the battery or other electrical power, and releasing pressure in hydraulic components, accumulators, and other similar systems.
- Minimize exposure to components which may have residue from agricultural chemicals, such as fertilizers and pesticides. Handle and dispose of these components appropriately.
- Carefully drain engines, fuel tanks, radiators, hydraulic cylinders, reservoirs, and lines before recycling components. Use leak-proof containers when draining fluids. Do not use food or beverage containers.
- Do not pour waste fluids onto the ground, down a drain, or into any water source.
- Observe all national, state, and local laws,

regulations, or ordinances governing the handling or disposal of waste fluids (example: oil, fuel, coolant, brake fluid); filters; batteries; and, other substances or parts. Burning of flammable fluids or components in other than specially designed incinerators may be prohibited by law and could result in exposure to harmful fumes or ashes.

- Service and dispose of air conditioning systems appropriately. Government regulations may require a certified service center to recover and recycle air conditioning refrigerants which could damage the atmosphere if allowed to escape.
- Evaluate recycling options for tires, metal, plastic, glass, rubber, and electronic components which may be recyclable, in part or completely.
- Contact your local environmental or recycling center, or your John Deere dealer for information on the proper way to recycle or dispose of waste.

DX,DRAIN-19-01JUN15

## Support Machine Properly



TS229—UN—23AUG88

Always lower the attachment or implement to the ground before you work on the machine. If the work requires that the machine or attachment be lifted, provide secure support for them. If left in a raised position, hydraulically supported devices can settle or leak down.

Do not support the machine on cinder blocks, hollow tiles, or props that may crumble under continuous load. Do not work under a machine that is supported solely by a jack. Follow recommended procedures in this manual.

When implements or attachments are used with a machine, always follow safety precautions listed in the implement or attachment operator's manual.

DX,LOWER-19-24FEB00

## Store Attachments Safely



TS219—UN—23AUG88

Stored attachments such as dual wheels, cage wheels, and loaders can fall and cause serious injury or death.

Securely store attachments and implements to prevent falling. Keep playing children and bystanders away from storage area.

DX,STORE-19-03MAR93

# Operating Stalk Deflectors

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## Operating Stalk Deflectors

Stalk deflectors are a passive feature when installed on the corn head.

Once the stalk deflectors are installed they are "active" whenever the corn head is in operation.

See Stalk Deflectors in the adjustment section to adjust and clean stalk deflectors.

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jm79459,1662128091885-19-02SEP22

## Harvesting Down Corn

*NOTE: In some conditions, the gathering chains may need to be timed so the lugs on the left-hand side and right-hand side are directly opposed, and the ear savers may need to be removed.*

In down corn, if equipped:

- Remove the stalk deflector shoes.
- Disengage the StalkMaster™.
- Lower the corn head and tilt aft.
- Raise the storage stands.

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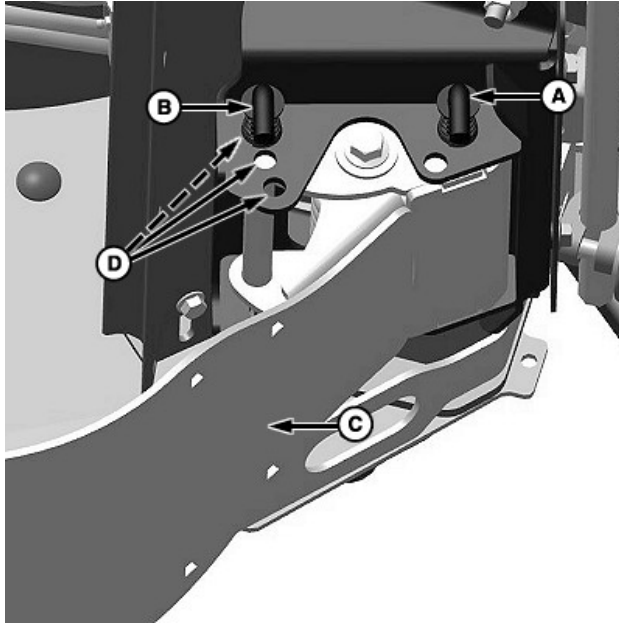
jm79459,1662127841258-19-02SEP22

# Adjustments

## Stalk Deflectors

### Adjusting Stalk Deflector for Field Use

**IMPORTANT:** Front pin must be in the upper adjustment hole for field use at all times.



A—Front Pin  
B—Rear Pin  
C—Shoe Assembly  
D—Adjustment Hole (3 used)

H129519—UN—24MAR20

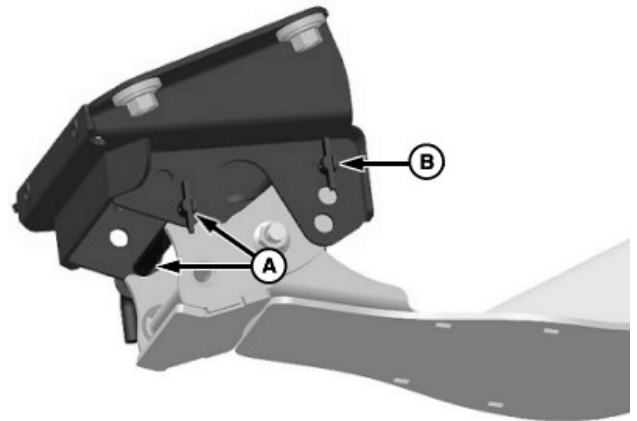
1. Verify that front pin (A) is in the upper adjustment hole.
2. Remove rear pin (B) by pushing the rear pin in and flipping the toggle plate on the opposite side. Pull the rear pin to completely remove.

**NOTE:** The top hole is recommended for general harvest. If stalk stomping performance is not adequate, set the shoe assembly to the middle hole. If the stalk stomping performance is still not adequate, set the shoe assembly to the bottom hole. The bottom hole is intended for rare use in cases where the operator desires high clearance between the ground and corn head.

3. Adjust shoe assembly (C) by aligning the hole in the shoe assembly with the correct adjustment hole (D) in the frame and reinserting the rear pin in the hole.
4. Ensure that the toggle plate on the rear pin is flipped and has spring pressure against it.

### Front-End Equipment Trailer Position

**IMPORTANT:** Do not use the front-end equipment trailer position for field use.



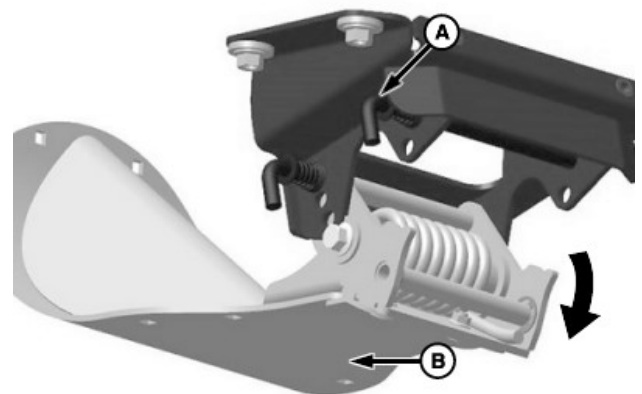
H129520—UN—24MAR20

High Clearance Position

A—Adjustment Hole (high clearance)  
B—Rear Pin

1. To adjust for front-end equipment trailer clearance, place the front pin into the high clearance adjustment hole (A) as shown.
2. Ensure that rear pin (B) is positioned in the top hole as shown.

### Debris Cleanout Position



H129522—UN—20MAR20

Cleanout Position

A—Pin  
B—Stalk Deflector

1. Pull pin (A) outward to release the spring tension.
2. Rotate stalk deflector (B) downward and out of the way.

jm79459,1662127945534-19-02SEP22

## Corn Head Parking Stand Adjustments

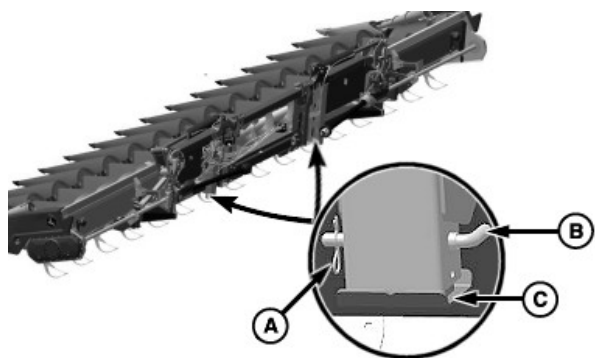
Depending on the situation, the corn head parking stand can be utilized with the feeder house attached or detached. Verify that the parking stands are adjusted to

the correct position prior to setting the corn head on the ground.

### Parking the Corn Head

**IMPORTANT:** Damage to the rubber divider curtains and stalk deflectors occurs if the parking stand is not utilized correctly.

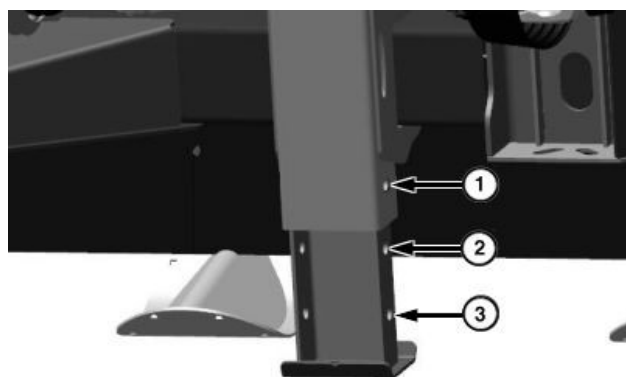
*NOTE: Corn head must be attached to the feeder house when performing the adjustments.*



H128778—UN—04FEB20

A—Cotter Pin  
B—Pin  
C—Parking Stand

1. Remove cotter pin (A) and pin (B), allowing parking stand (C) to translate.

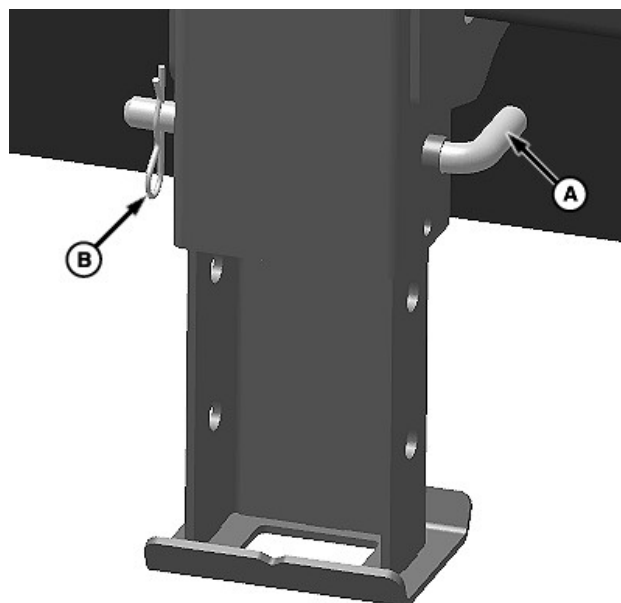


H128779A—UN—27SEP22

1—Adjustment Hole  
2—Adjustment Hole  
3—Adjustment Hole

2. Adjust the parking stand to the correct position:

- Use adjustment hole (1) if one of the criteria below is met:
  - Folding corn head installed
  - Chopping corn head installed
  - Stalk deflectors installed on any row unit
- Use adjustment hole (2) when transporting a folding corn head on a front-end equipment trailer.
- Use adjustment hole (3) if none of the above conditions are met.



H128781—UN—19MAR20

A—Pin  
B—Cotter Pin

3. Insert pin (A) through the desired adjustment hole and secure with cotter pin (B).
4. Repeat the parking stand adjustment on the opposite side of the corn head.

jm79459,1662127889532-19-27SEP22



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# John Deere Service Literature Available

## Technical Information

Technical information can be purchased from John Deere. Publications are available in print or CD-ROM format.

Orders can be made using one of the following:

- John Deere Technical Information Store: **www.JohnDeere.com/TechInfoStore**
- Call 1-800-522-7448
- Contact your John Deere dealer

Available information includes:



TS189—UN—17JAN89

**PARTS CATALOGS** list service parts available for your machine with exploded view illustrations to help you identify the correct parts. It is also useful in assembling and disassembling.



TS191—UN—02DEC88

**OPERATOR'S MANUALS** providing safety, operating, maintenance, and service information.



TS224—UN—17JAN89

**TECHNICAL MANUALS** outlining service information for your machine. Included are specifications, illustrated assembly and disassembly procedures, hydraulic oil flow diagrams, and wiring diagrams. Some products have separate manuals for repair and diagnostic information. Some components, such as engines, are available in a separate component technical manual.



TS1663—UN—10OCT97

**EDUCATIONAL CURRICULUM** including five comprehensive series of books detailing basic information regardless of manufacturer:

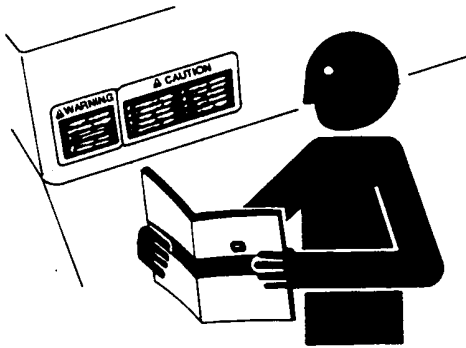
- Agricultural Primer series covers technology in farming and ranching.
- Farm Business Management series examines “real-world” problems and offers practical solutions in the areas of marketing, financing, equipment selection, and compliance.
- Fundamentals of Services manuals show you how to repair and maintain off-road equipment.
- Fundamentals of Machine Operation manuals explain machine capacities and adjustments, how to improve machine performance, and how to eliminate unnecessary field operations.
- Fundamentals of Compact Equipment manuals provide instruction in servicing and maintaining equipment up to 40 PTO horsepower.

DX,SERV LIT-19-07DEC16

# John Deere Service Keeps You On The Job

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## John Deere Is At Your Service



TS201—UN—15APR13

CUSTOMER SATISFACTION is important to John Deere.

Our dealers strive to provide you with prompt, efficient parts and service:

- Maintenance and service parts to support your equipment.
- Trained service technicians and the necessary diagnostic and repair tools to service your equipment.

## CUSTOMER SATISFACTION PROBLEM RESOLUTION PROCESS

Your John Deere dealer is dedicated to supporting your equipment and resolving any problem you may experience.

1. When contacting your dealer, be prepared with the following information:

- Machine model and product identification number
- Date of purchase
- Nature of problem

2. Discuss problem with dealer service manager.

3. If unable to resolve, explain problem to dealership manager and request assistance.

4. If you have a persistent problem your dealership is unable to resolve, ask your dealer to contact John Deere for assistance. Or contact the Ag Customer Assistance Center at 1-866-99DEERE (866-993-3373) or e-mail us at [www.deere.com/en\\_US/ag/contactus/](http://www.deere.com/en_US/ag/contactus/).

DX,IBC,2-19-02APR02

