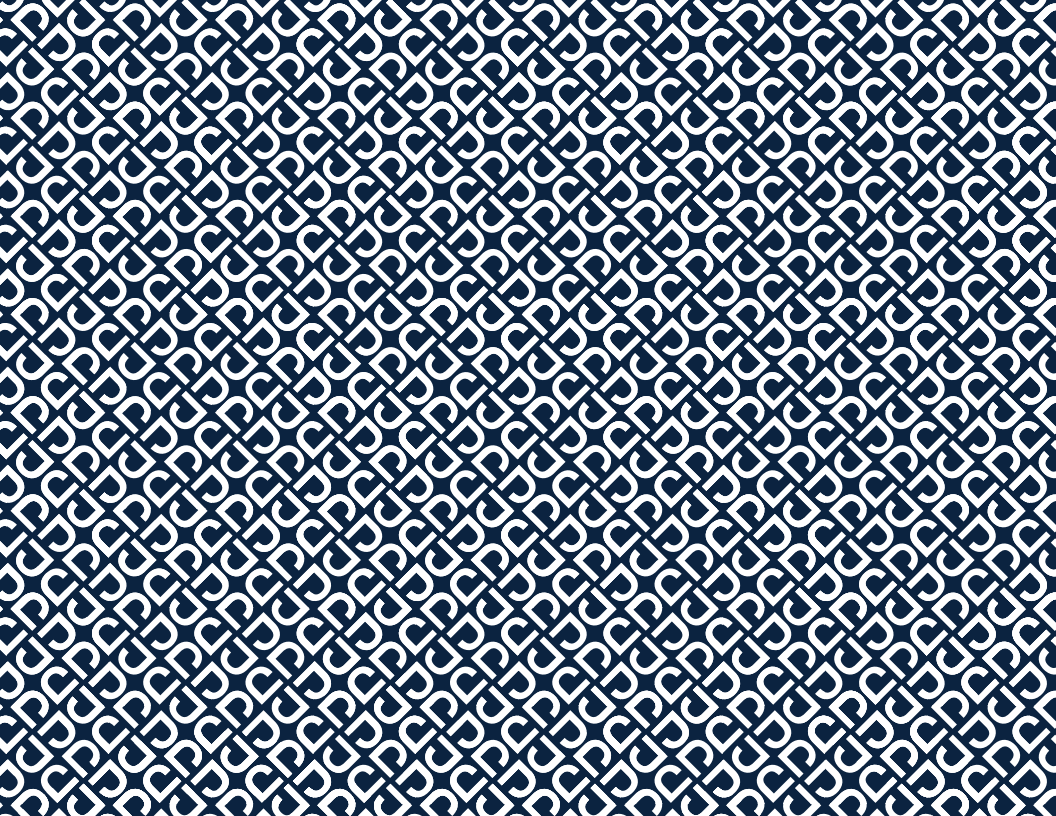
JETSON

Arro
Folding Electric Bike.

A guide for your ride.

IMPORTANT: READ CAREFULLY AND RETAIN FOR FUTURE REFERENCE.

MODEL SKU: JJ7-BLK



Jetson's top two riding rules:
Be safe. Have fun!

Contents

Safety Warnings 4
Warranty Coverage 7
Product Overview 8
Specs & Features 10
Rider Suitability 10
Online Resources 11
1. Getting Started
Unfolding & Folding the Frame 12
Raising & Lowering the Stem 18
Attaching the Seat 23
Securing the Bell 26
Securing the Front Reflector 27
2. Preparing to Ride
Adjusting the Handlebar 28
Repositioning the Seat 31
Charging the Battery 34
Tire Inflation & Pressure 36
3. Functions & Features
Powering On & Off 38
Checking Battery Charge Level 39

Using the Lights 39
Using the Bell 39
Using the Kickstand 40
Tucking Away the Pedals 41

4. Making Moves

Riding Your Arro 43
Using Pedal Assist 43
Using the Throttle 44
Activating Cruise Control 45
Traditional Biking 46
Using the Brakes 47
Maximizing Speed & Riding Range 48

5. Safe Journeying

Pre-Ride Safety Checks 49
Checking & Adjusting the Brakes 50
Helmet Safety 52

Care & Maintenance 53

Safety Warnings

- Before use, please read the user manual and safety warnings carefully, and make sure you understand and accept all the safety instructions. The user will be responsible for any loss or damage caused by improper use.
- **Failure to use correct charger can result in fire and explosion, resulting in property damage, injury, and death.**
- Warning the risk of injury to rider that can result from over-tightening stem-to-fork bolts.
- Please check the drive system and frame before riding to ensure safety.
- Before each cycle of operation, the operator shall perform the preoperation checks specified by the manufacturer: That all guards and pads originally supplied by the manufacturer are in proper place and in serviceable condition; That the braking system is functioning properly; That any and all Arro guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition; That tires are in good condition, inflated properly, and have sufficient tread remaining; The area that the product is to be operated should be safe and suitable for safe operation.
- Components shall be maintained and repaired in accordance with the manufacturer's specifications and using only the manufacturer's authorized replacement parts with installation performed by dealers or other skilled persons.
- Don't allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts, wheels, or drive train, while the bike is in use.
- This product should not be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction (IEC 60335-1/A2:2006).
- Unsupervised children should not play with the product (IEC 60335-1/A2:2006).
- Adult supervision is required.
- The rider should not exceed 220 lb.
- Never use near motor vehicle.
- Units shall not be operated to perform racing, stunt riding, or other maneuvers, which may cause loss of control, or may cause uncontrolled operator/passenger actions or reactions.
- Avoid sharp bumps, drainage grates, and sudden surface changes. Bike may suddenly stop.
- Avoid streets and surfaces with water, sand, gravel, dirt, leaves, and other debris. Wet weather impairs traction, braking, and visibility.
- Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
- Operators shall adhere to all of the manufacturer's recommendations and instructions, as well as comply with all laws and ordinances: Units without headlights shall be operated only with adequate daylight conditions of visibility, and; Owners shall be encouraged to highlight (for conspicuity) using lighting, reflectors, and for low-riding units, signal flags on flexible poles.
- Do not ride at night.
- Only ride the product with adequate daylight conditions for visibility.
- Persons with the following conditions shall be cautioned not to operate: Those with heart conditions; Pregnant women; Persons with head, back, or neck ailments, or prior surgeries to those areas of the body; and persons with any mental or physical conditions that may make them susceptible to injury or impair their physical dexterity or mental capabilities to recognize, understand, and perform all of the safety instructions and to be able to assume the hazards inherent in unit use.

- Do not ride after drinking or taking prescription medication.
- Do not carry items when riding.
- Never operate the product while barefoot.
- Always wear shoes and keep shoelaces tied.
- Make sure your feet are always placed securely on the deck/pedal.
- Operators shall always use appropriate protective equipment, including but not limited to: a helmet with appropriate certification, protective clothing, knee pads, and elbow pads.
- Always give way to pedestrians.
- Be alert to things in front and far away from you.
- Do not allow distractions when riding, such as answering the phone or engaging in any other activities.
- The product cannot be ridden by more than one person.
- When riding the product along with other riders, always keep a safe distance to avoid a collision.
- When turning, be sure to maintain your balance.
- Riding with improperly adjusted brakes is dangerous and can result in serious injury or death.
- Applying brakes too hard or too suddenly can lock up a wheel, which could cause you to lose control and fall. Sudden or excessive application of the brake may result in injury or death.
- If the brake loosens, please adjust with a hexagon wrench, or please contact the Jetson Care Team.
- Replace worn or broken parts immediately.
- The area that the product is to be operated should be safe and suitable for safe operation.
- Check whether all safety labels are in place and understood before riding.
- The owner shall allow the use and operation of the unit after a demonstration that such operators can understand and operate all components of the unit before use.
- Recommended to charge indoors.
- Use caution when changing the batteries. Do not change batteries near flammable materials. Remove batteries from the bike when not in use for long periods of time.
- Prolonged exposure to UV rays, rain, and the elements may damage the enclosure materials. Store indoors when not in use.

MODIFICATIONS

Do not attempt to disassemble, modify, repair, or replace the product or any components of the unit without instruction from the Jetson Care Team. This will void any warranty, and can lead to malfunctions which may cause injury.

ADDITIONAL OPERATION PRECAUTIONS

- Do not lift the product off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby.
- Do not jump on or off the product, and do not jump while using it.
- Always keep your feet firmly planted on the pedals while in operation.
- The Consumer Product Safety Commission advises that the riding of small wheel diameter bicycles at excessive speeds can lead to instability and is not recommended.

• Always wear a properly fitted helmet when you ride your bicycle. Do not ride at night. Avoid riding in wet conditions.

MAINTENANCE PRECAUTIONS

For all maintenance repairs and needs beyond the capability of the consumer, which may include but not be limited to: such as proper maintenance of brakes, control cables, bearing adjustments, wheel adjustments, lubrication, reflectors, tires and handlebar and seat adjustments, please contact the Jetson Care Team for assistance at:

ridejetson.com/support

US & Canada 1-(888) 976-9904

DISPOSAL OF USED BATTERY



Battery may contain hazardous substances which could endanger the environment and human health. This symbol marked on the battery and/or packaging indicates that used battery shall not be treated as municipal waste. Batteries should be disposed of at an appropriate collection point for recycling. By ensuring the used batteries are disposed of correctly, you will help prevent potential negative consequences for the environment and human health. The recycling of materials will help to conserve natural resources. For more information about recycling of used batteries, please contact your local municipality waste disposal service.

NOTICE OF COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

California Proposition 65

⚠WARNING:

This product can expose you to the chemical Cadmium which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65warning.ca.gov.

Warranty Coverage

GENERAL LIMITED WARRANTY

Your new Jetson product is warranted against defects in materials and workmanship as indicated on ridejetson.com/warranty for a period of time from the date of original retail purchase when used in accordance with Jetson's user manuals (refer to ridejetson.com/support). **Under this warranty, you will be able to direct your claims to Jetson even in situations where you purchased the Jetson Product from one of our authorized retailers.** To read the full terms of our warranty, visit ridejetson.com/warranty.

⚠WARNING:

FAILURE TO COMPLY WITH THE FOLLOWING INSTRUCTIONS MAY RESULT IN INJURY TO THE CHILD OR OTHERS.

- KEEP SMALL PARTS AWAY FROM CHILDREN DURING ASSEMBLY.
- ACCESSORY MUST BE ASSEMBLED AND REMOVED BY AN ADULT.
- FREQUENTLY INSPECT THE PRODUCT FOR DAMAGE.

* ADULTS MUST ASSIST CHILDREN IN THE ASSEMBLY AND INITIAL ADJUSTMENT PROCEDURES OF THE PRODUCT.

Product Overview

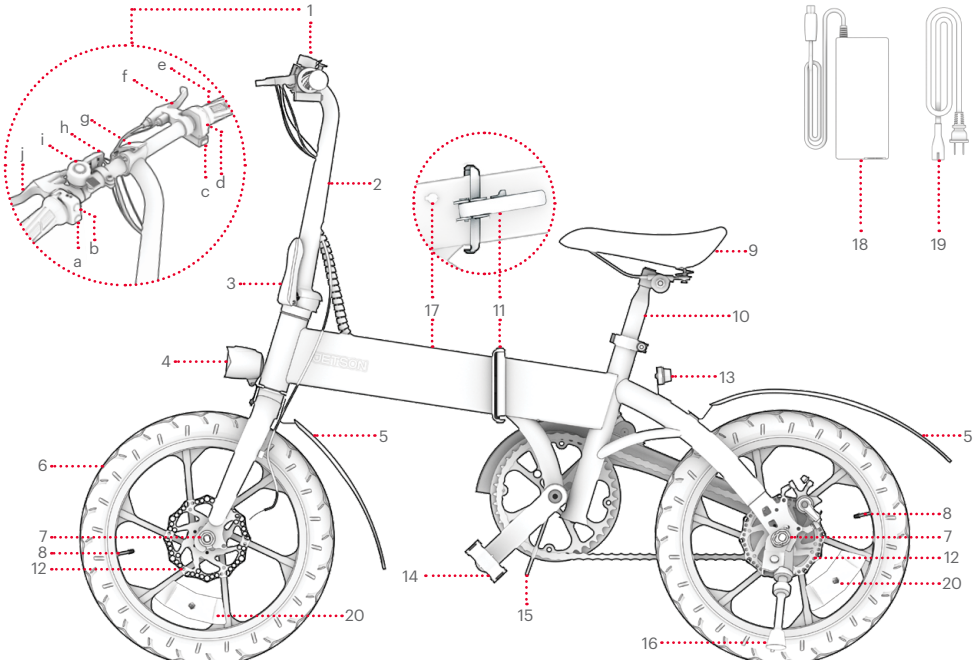
1. **HANDLEBAR**
   a. **CRUISE CONTROL BUTTON**
   b. **HEADLIGHT BUTTON**
   c. **POWER BUTTON**
   d. **BATTERY INDICATOR LIGHTS**
   e. **TWIST THROTTLE**
   f. **RIGHT/REAR HANDBRAKE**
   g. **HANDLEBAR CLAMP**
   h. **FRONT REFLECTOR**
   i. **BELL**
   j. **LEFT/FRONT HANDBRAKE**
2. **STEM**
3. **STEM LATCH**
4. **HEADLIGHT**
5. **FENDER** (X2; FRONT AND REAR)
6. **WHEEL**
7. **LOCKING MAGNET** (X2; FRONT AND REAR)
8. **TIRE VALVE WITH DUST CAP** (X2; FRONT AND REAR)
9. **SEAT***
10. **SEAT POST***
11. **FOLDING LATCH**
12. **DISC BRAKE** (X2; FRONT AND REAR)
13. **REAR/BRAKE LIGHT**
14. **PEDAL** (X2; LEFT AND RIGHT)
15. **BIKE STAND**
16. **KICKSTAND**
17. **CHARGING PORT WITH COVER**
18. **CHARGER**
19. **CHARGING CABLE**
20. **WHEEL REFLECTOR** (X2; FRONT & REAR)

* NOT PRE-ATTACHED; REQUIRES SET-UP

INCLUDED TOOL FOR ASSEMBLY, TIGHTENING, AND MAINTENANCE:



2-BIT PHILLIPS-HEAD SCREWDRIVER (A) AND 5MM ALLEN KEY (B) TOOL

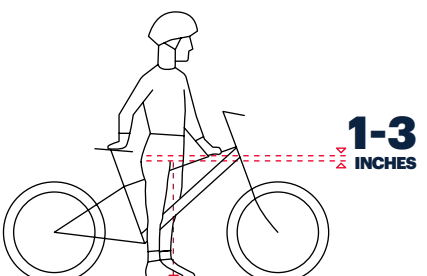


NOTE: IMAGES MAY NOT REFLECT EXACT APPEARANCE OF ACTUAL PRODUCT.

Specs & Features

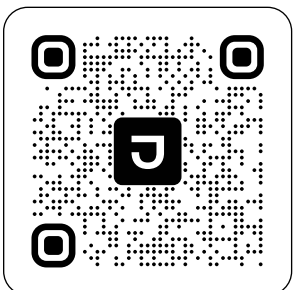
- PRODUCT DIMENSIONS (UNFOLDED): 48.8” (L) × 40.1” (H) × 21.0” (W)
- PRODUCT DIMENSIONS (FOLDED): 28.0” (L) × 22.8” (H) × 20.8” (W)
- PRODUCT WEIGHT: 45.2 LB
- TIRE SIZE: 14”
- BATTERY: 36V, 6.0AH LITHIUM-ION
- CHARGER: 42V 1.5A UL 100 - 240V
- CHARGING TIME: UP TO 5 HOURS
- MOTOR: 350W
- MAX SPEED: 15.5 MPH
- MAX THROTTLE RANGE: 15 MILES
- BRAKE TYPE: FRONT & REAR DISC
- WEIGHT LIMIT: 220 LB
- RECOMMENDED AGE: 14+

Rider Suitability



FOR SAFE AND COMFORTABLE RIDING, THERE SHOULD BE A CLEARANCE OF AT LEAST 1 - 3 INCHES BETWEEN THE CROTCH AND THE TOP TUBE OF THE BICYCLE FRAME WHEN THE RIDER STRADDLES THE BICYCLE WITH BOTH FEET FLAT ON THE GROUND.

Online Resources



Scan for our most updated Arro onboarding materials and support resources.

FIND THIS USER MANUAL ONLINE AT HTTPS://CDN.SHOPIFY.COM/S/FILES/1/2530/6734/T/13/ASSETS/ARROMANUAL-WEB-1675803866642.PDF

FIND OUR COLLECTION OF USER MANUALS AT HTTPS://RIDEJETSON.COM/PAGES/PRODUCT-MANUALS

1. Getting Started

STARTING NOTES:

- KICK OFF YOUR ADVENTURE RIGHT: PRIOR TO USE OF THIS PRODUCT, CAREFULLY READ THE ENTIRE USER MANUAL, INCLUDING SAFETY WARNINGS. MAKE SURE YOU UNDERSTAND, ACCEPT, AND ADHERE TO ALL:
    - MANUFACTURER'S RECOMMENDATIONS.
    - SAFETY INSTRUCTIONS AND WARNINGS.
    - LOCAL RIDING AND OPERATIONAL LAWS AND ORDINANCES.
- CAREFULLY REMOVE ALL PROTECTIVE PACKAGING PIECES FROM THE BIKE PRIOR TO BEGINNING ASSEMBLY.
- THE DIRECTIONS—RIGHT, LEFT, FRONT, REAR—GIVEN IN THESE INSTRUCTIONS ARE ORIENTED AS THE RIDER WOULD SEE THEM WHEN SITTING ON THE BICYCLE. THE "RIGHT SIDE" OF THE BIKE, FOR EXAMPLE, IS THE SIDE WHERE THE RIDER'S RIGHT HAND AND RIGHT FOOT WILL BE.

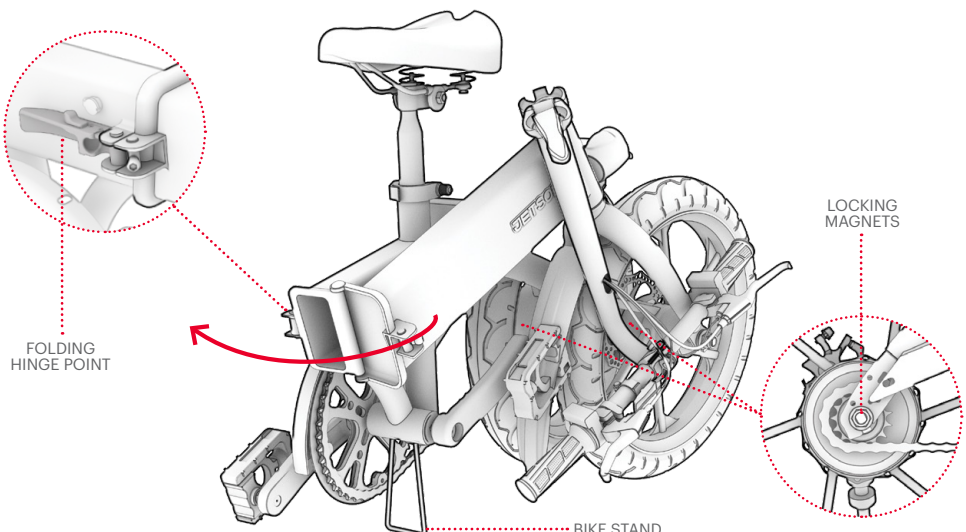
1.1 Unfolding & Folding the Frame

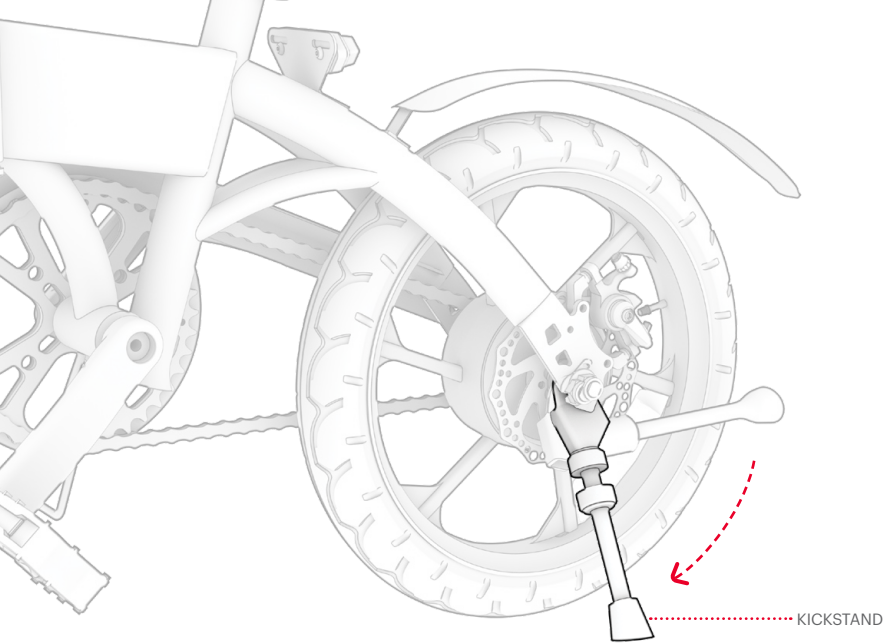
WHEN TO UNFOLD: FOR ASSEMBLY AND RIDING
WHEN TO FOLD: FOR STORAGE AND TRANSPORT

IMPORTANT: NEVER RIDE THE ARRO WITHOUT THE FOLDING LATCH SECURELY CLOSED.

HOW TO UNFOLD:

1. **POSITION THE BIKE UPRIGHT ON THE BIKE STAND.**
2. **IF THE MAGNETS ON THE FRONT AND REAR WHEEL ARE COUPLED, DISCONNECT THEM BY PULLING THE FRONT AND REAR WHEELS AWAY FROM ONE ANOTHER.**
3. **HOLD THE REAR OF THE BIKE STEADY WHILE YOU PIVOT THE FRONT OF THE BIKE AROUND THE HINGE POINT TO PUT THE FRAME IN A STRAIGHT LINE.**

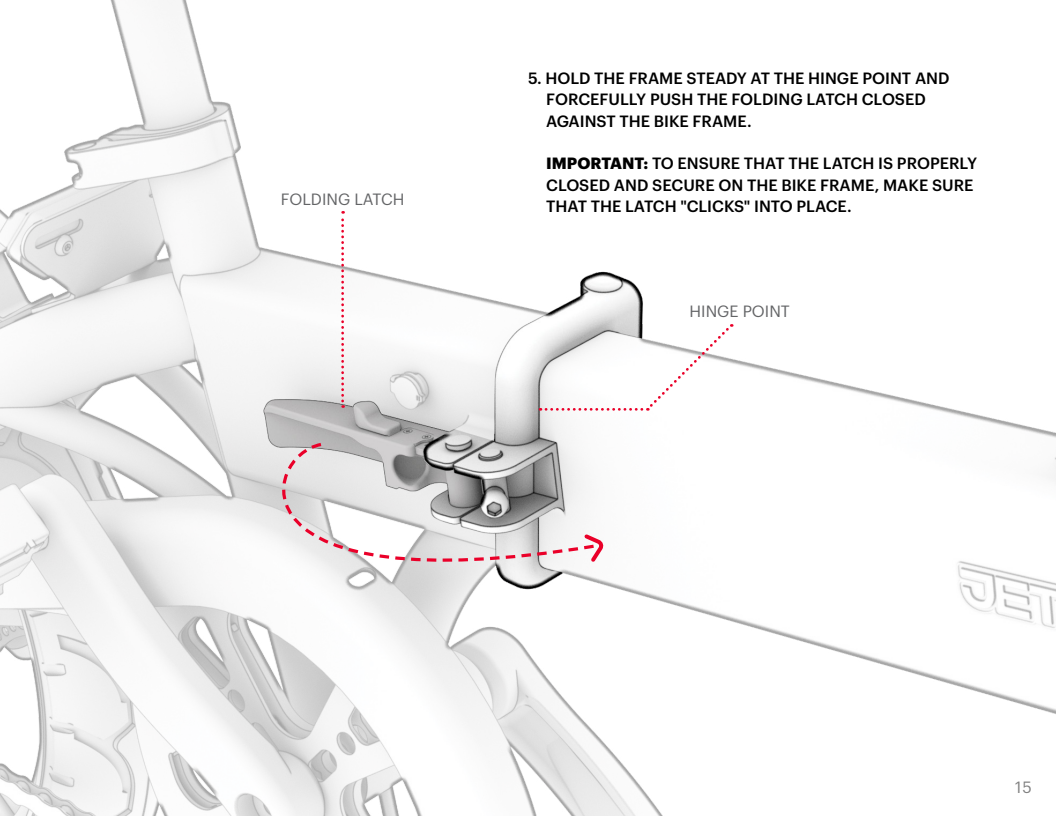




4. LOWER THE KICKSTAND AND USE IT TO PROP THE BIKE UPRIGHT ON ITS WHEELS. (SEE SECTION 3.5)

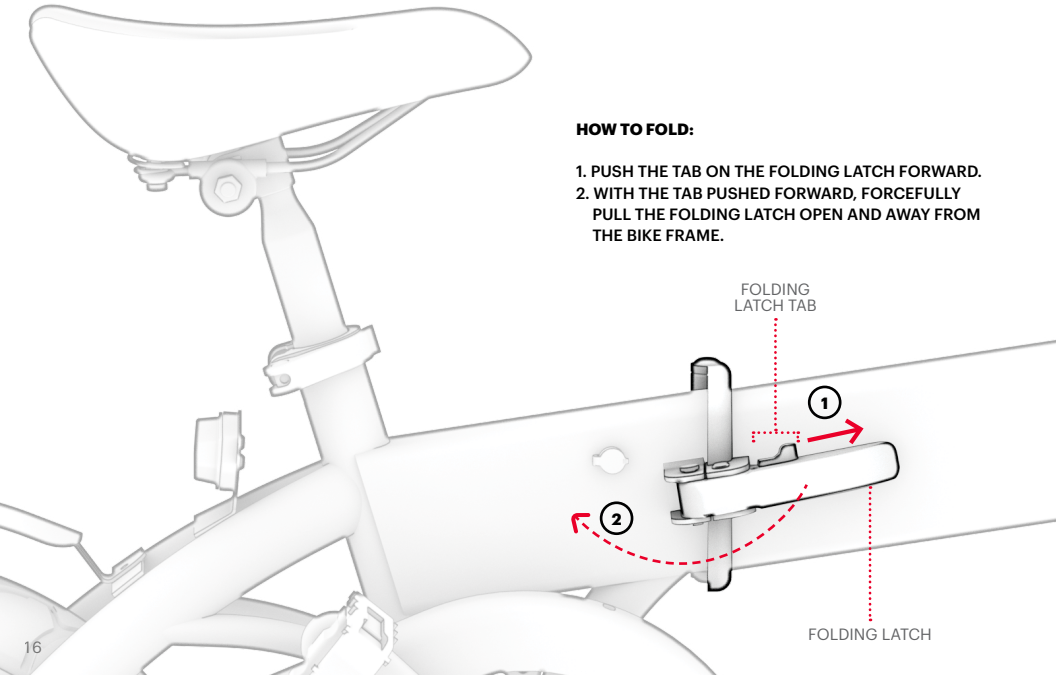
5. **HOLD THE FRAME STEADY AT THE HINGE POINT AND FORCEFULLY PUSH THE FOLDING LATCH CLOSED AGAINST THE BIKE FRAME.**

IMPORTANT: **TO ENSURE THAT THE LATCH IS PROPERLY CLOSED AND SECURE ON THE BIKE FRAME, MAKE SURE THAT THE LATCH "CLICKS" INTO PLACE.**

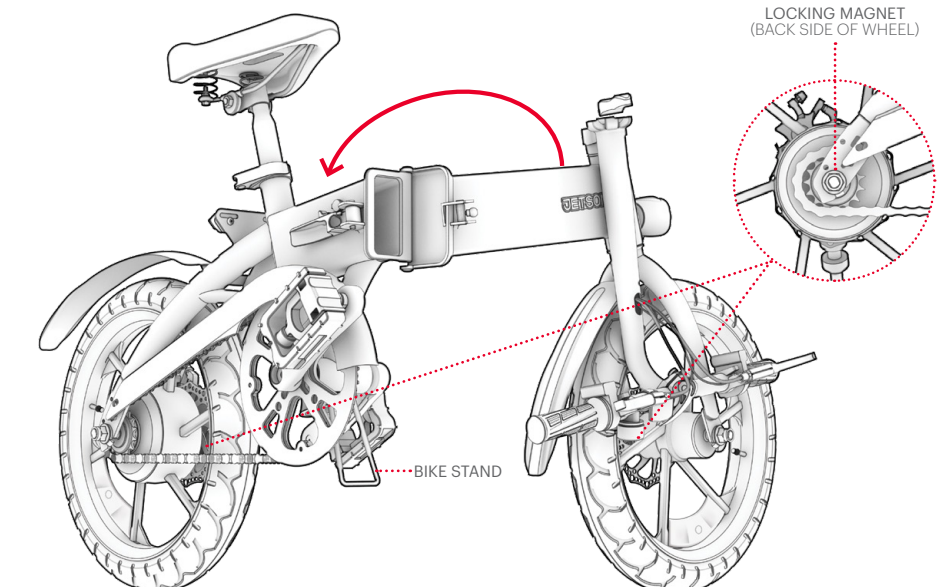


HOW TO FOLD:

1. PUSH THE TAB ON THE FOLDING LATCH FORWARD.
2. WITH THE TAB PUSHED FORWARD, FORCEFULLY PULL THE FOLDING LATCH OPEN AND AWAY FROM THE BIKE FRAME.



3. AT THE HINGE POINT, PIVOT THE FRONT OF THE BIKE AROUND TO THE LEFT UNTIL THE FRONT WHEEL IS NEXT TO THE REAR WHEEL, AND THE MAGNETS ON THE TWO WHEELS ARE ALIGNED.
4. PUSH THE TWO WHEELS TOGETHER SO THAT THE MAGNETS CONNECT, SECURING THE BIKE IN THE FOLDED POSITION.

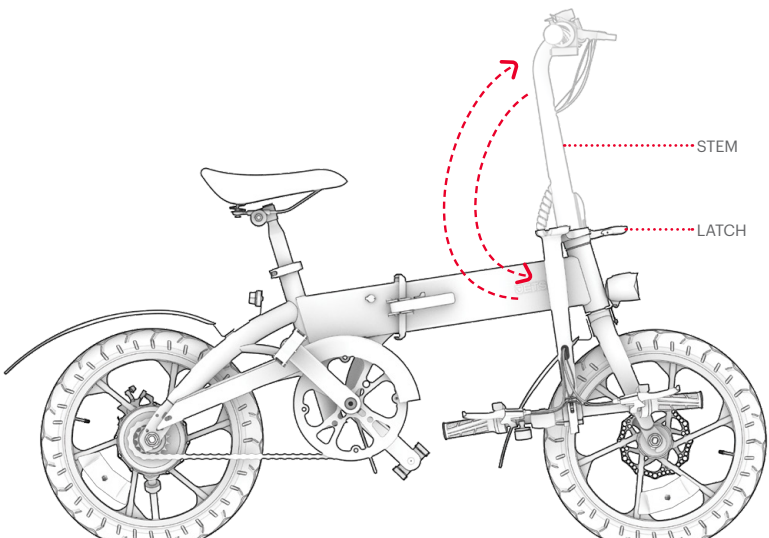


NOTE: WHEN FOLDED, THE BIKE CAN BE PROPPED UPRIGHT ON THE BIKE STAND.

1.2 Raising & Lowering the Stem

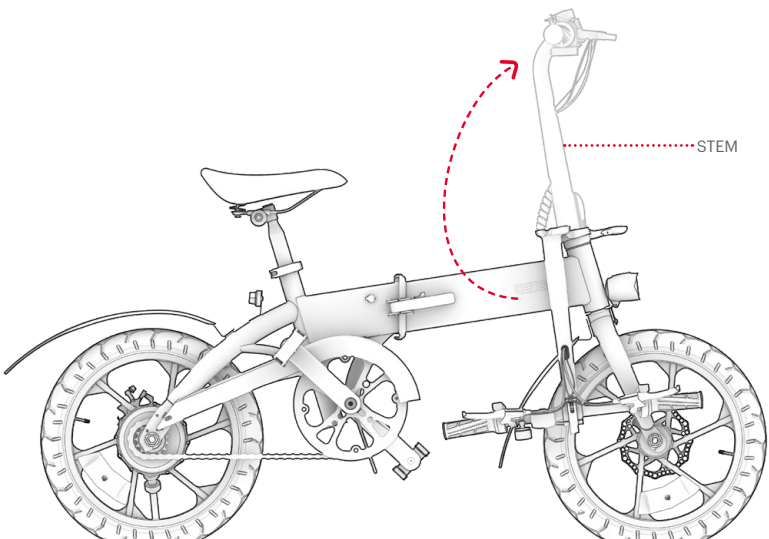
WHEN TO RAISE: FOR ASSEMBLY AND RIDING
WHEN TO LOWER: FOR STORAGE AND TRANSPORT

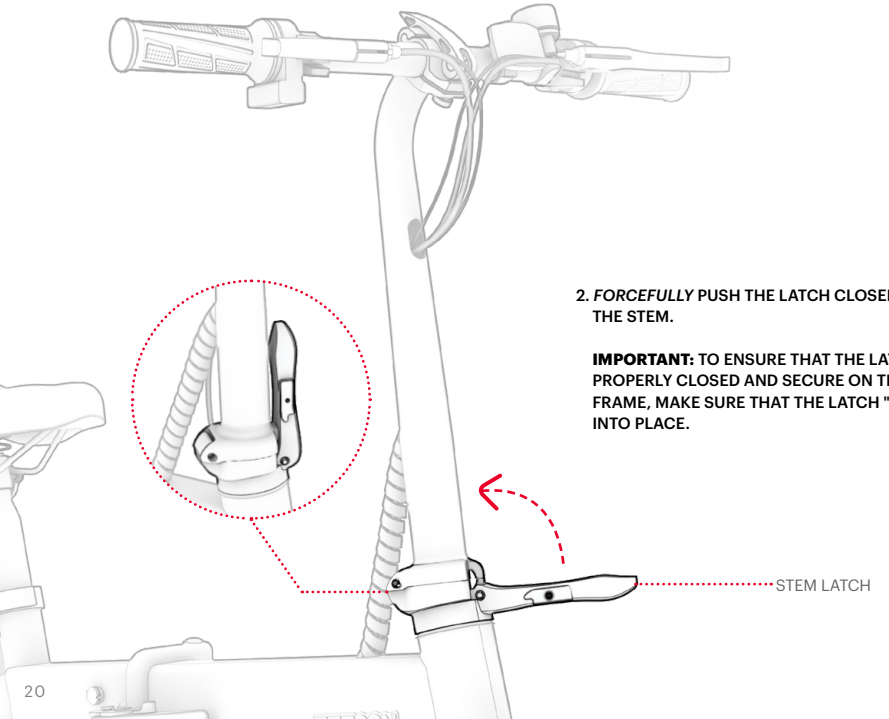
IMPORTANT: NEVER RIDE THE ARRO WITHOUT THE HANDLEBAR UPRIGHT AND THE STEM LATCH SECURELY CLOSED.



HOW TO RAISE THE STEM:

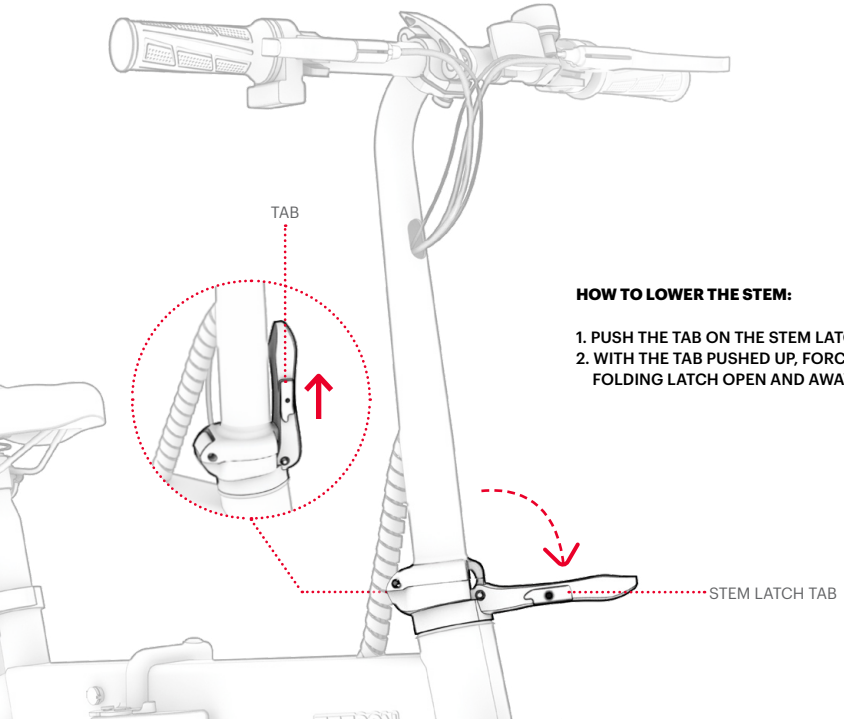
1. LIFT THE STEM UP AND OVER THE HINGE POINT UNTIL IT IS FULLY UPRIGHT ON THE STEM BASE.





2. *FORCEFULLY* **PUSH THE LATCH CLOSED AGAINST THE STEM.**

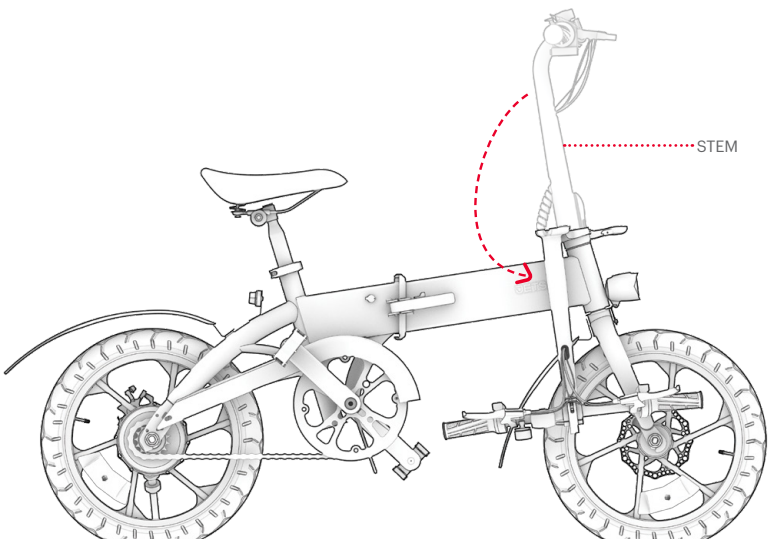
IMPORTANT: **TO ENSURE THAT THE LATCH IS PROPERLY CLOSED AND SECURE ON THE BIKE FRAME, MAKE SURE THAT THE LATCH "CLICKS" INTO PLACE.**



HOW TO LOWER THE STEM:

1. **PUSH THE TAB ON THE STEM LATCH UP.**
2. **WITH THE TAB PUSHED UP, FORCEFULLY PULL THE FOLDING LATCH OPEN AND AWAY FROM THE STEM.**

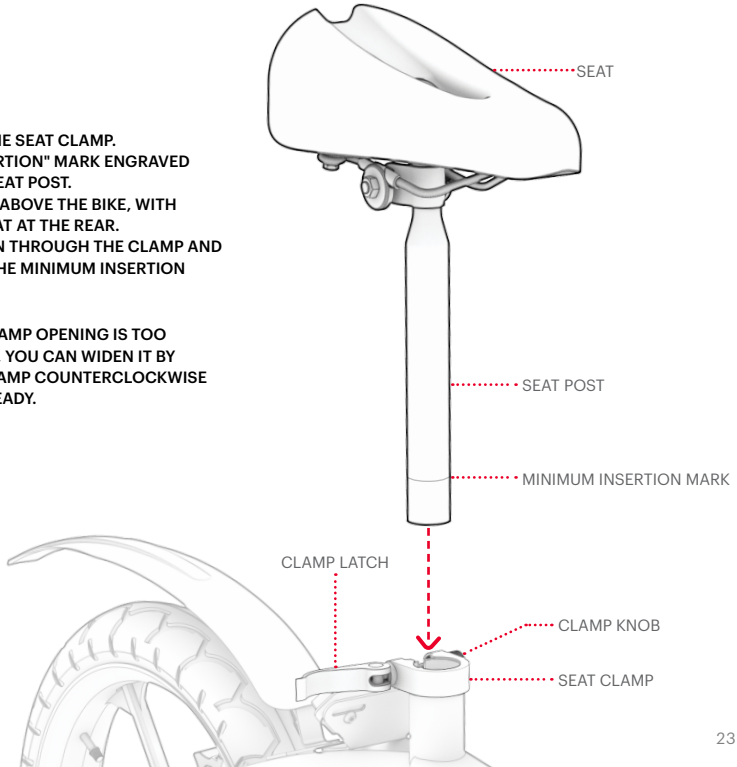
3. AT THE HINGE POINT, PIVOT THE STEM DOWN TOWARDS THE GROUND ON THE RIGHT SIDE OF THE BIKE.



1.3 Attaching the Seat

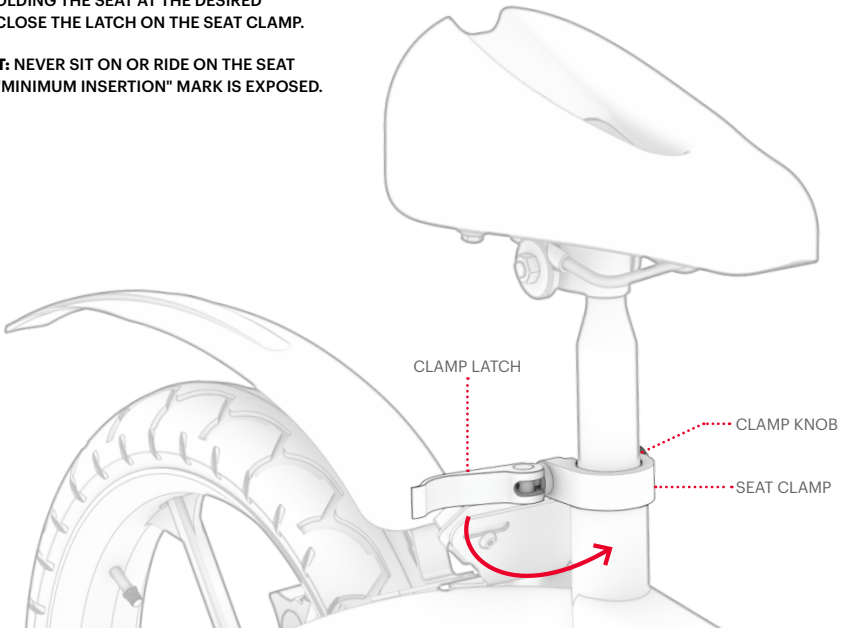
1. PULL OPEN THE LATCH ON THE SEAT CLAMP.
2. LOCATE THE "MINIMUM INSERTION" MARK ENGRAVED NEAR THE BOTTOM OF THE SEAT POST.
3. HOLD THE SEAT IN POSITION ABOVE THE BIKE, WITH THE WIDEST PART OF THE SEAT AT THE REAR.
4. LOWER THE SEAT POST DOWN THROUGH THE CLAMP AND INTO THE SEAT TUBE UNTIL THE MINIMUM INSERTION MARK IS BELOW THE CLAMP.

TROUBLESHOOTING: IF THE CLAMP OPENING IS TOO NARROW TO RECEIVE THE POST, YOU CAN WIDEN IT BY TURNING THE KNOB ON THE CLAMP COUNTERCLOCKWISE WHILE HOLDING THE LATCH STEADY.



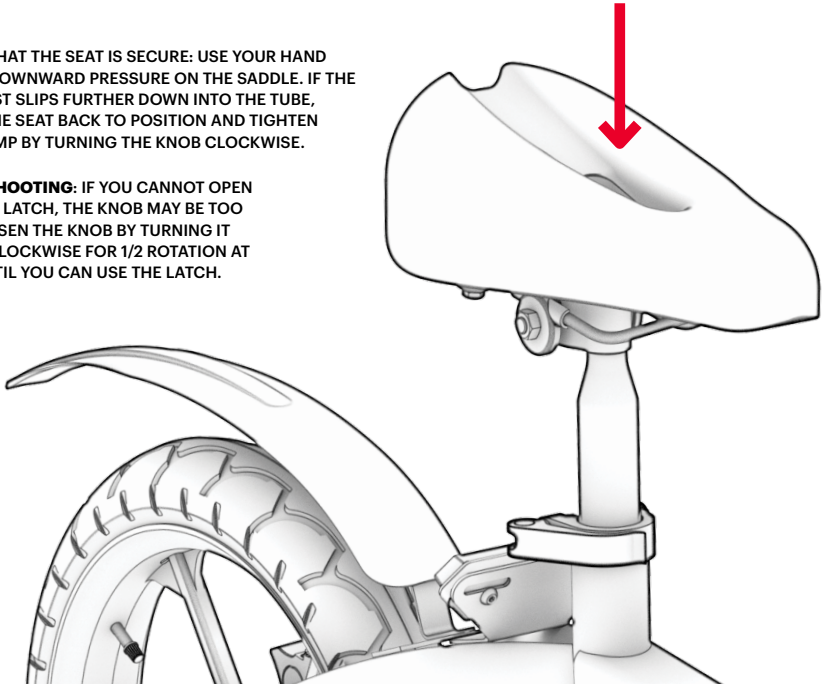
5. **WHILE HOLDING THE SEAT AT THE DESIRED HEIGHT, CLOSE THE LATCH ON THE SEAT CLAMP.**

IMPORTANT: **NEVER SIT ON OR RIDE ON THE SEAT WHEN THE "MINIMUM INSERTION" MARK IS EXPOSED.**



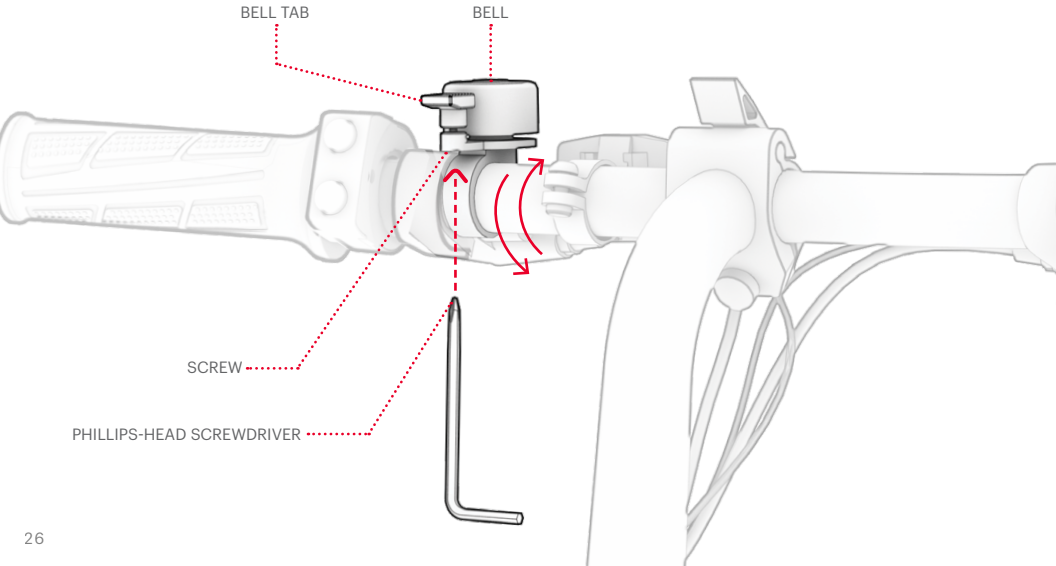
6. CHECK THAT THE SEAT IS SECURE: USE YOUR HAND TO PUT DOWNWARD PRESSURE ON THE SADDLE. IF THE SEAT POST SLIPS FURTHER DOWN INTO THE TUBE, BRING THE SEAT BACK TO POSITION AND TIGHTEN THE CLAMP BY TURNING THE KNOB CLOCKWISE.

TROUBLESHOOTING: IF YOU CANNOT OPEN THE CLAMP LATCH, THE KNOB MAY BE TOO TIGHT. LOOSEN THE KNOB BY TURNING IT COUNTERCLOCKWISE FOR 1/2 ROTATION AT A TIME, UNTIL YOU CAN USE THE LATCH.



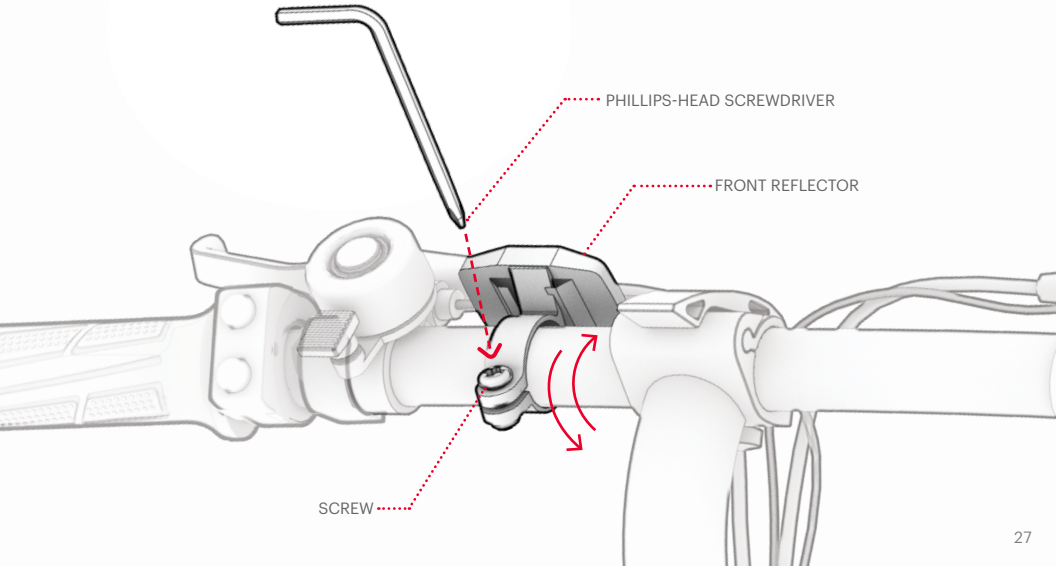
1.4 Securing the Bell

1. LOOSEN (BUT DO NOT REMOVE) THE SCREW ON THE BELL CLAMP BY TURNING IT COUNTERCLOCKWISE FOR 1 - 2 ROTATIONS WITH THE SCREWDRIVER TIP OF THE 2-BIT TOOL.
2. ROTATE THE BELL AROUND THE HANDLEBAR UNTIL THE BELL TAB IS IN A PLACE THAT CAN EASILY BE REACHED BY THE RIDER'S LEFT-HAND THUMB WHILE HOLDING ONTO THE HANDLEBAR.
3. WHILE HOLDING THE BELL IN THAT POSITION, TIGHTEN THE CLAMP BY TURNING THE SCREW CLOCKWISE WITH THE SCREWDRIVER TIP OF THE 2-BIT TOOL.



1.5 Securing the Front Reflector

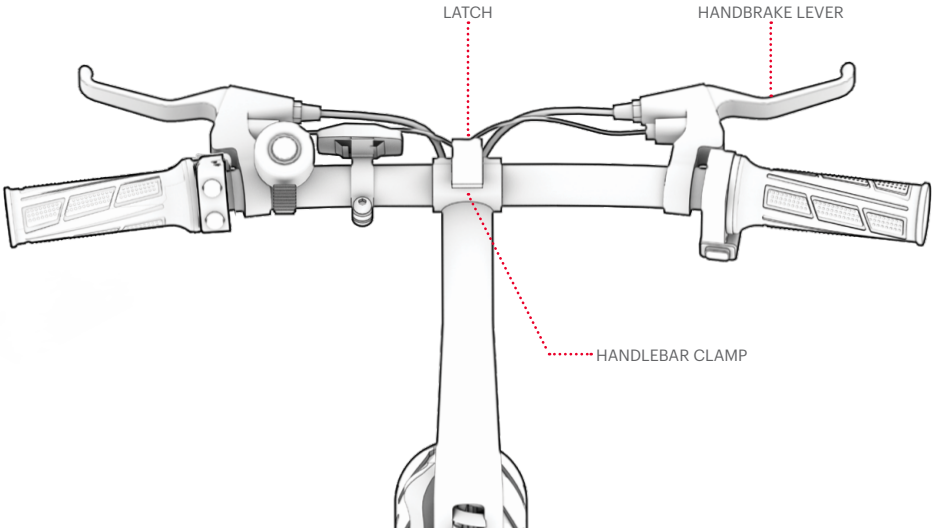
1. ROTATE THE FRONT REFLECTOR CLAMP AROUND THE HANDLEBAR UNTIL THE REFLECTOR IS FACING THE FRONT OF THE BIKE.
2. SLIDE THE REFLECTOR TOWARDS THE CENTER OF THE HANDLEBAR UNTIL THE REFLECTOR CLAMP FEELS SNUG ON THE THICKER PART OF THE HANDLEBAR.
3. IF NECESSARY, TIGHTEN THE CLAMP ON THE HANDLEBAR FURTHER BY TURN THE SCREW CLOCKWISE WITH THE SCREWDRIVER TIP OF THE 2-BIT TOOL.



2. Preparing to Ride

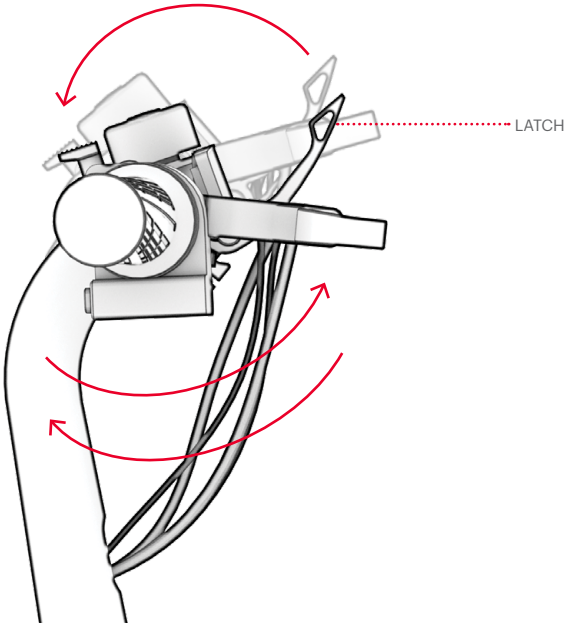
2.1 Adjusting the Handlebar

THE HANDLEBAR CAN BE ROTATED SLIGHTLY FORWARD OR BACKWARDS SO THAT ALL OF THE FEATURES AND FUNCTIONS ON IT ARE IN THE IDEAL POSITION. THEY SHOULD BE EASILY REACHABLE WHILE RIDING AND/OR ANGLED FOR THE SIGHT LINE AND COMFORT OF EACH USER. THE HANDBRAKES LEVERS, ESPECIALLY, SHOULD SIT AT AN ANGLE AT WHICH THEY ARE EASY TO GRIP.



TO ROTATE THE HANDLEBAR:

1. PULL UP THE LATCH ON THE HANDLEBAR CLAMP UP SO THAT IT IS IN THE OPEN (UNLATCHED) POSITION.
2. ROTATE THE HANDLEBAR FORWARD OR BACKWARD TO REPOSITION IT.
3. WHILE HOLDING THE HANDLEBAR IN THE NEW POSITION WITH ONE HAND, USE THE OTHER HAND TO PUSH THE LATCH DOWN AND BACK INTO THE CLOSED (LATCHED) POSITION.



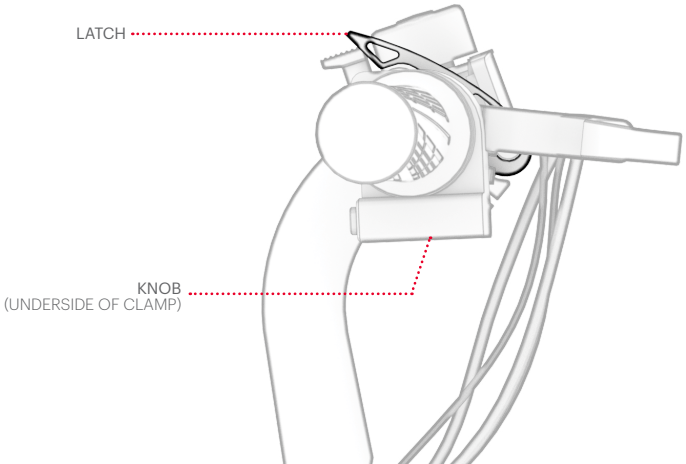
TROUBLESHOOTING: IF THE HANDLEBAR DOES NOT STAY SECURE WITH THE CLAMP CLOSED, YOU MAY NEED TO TIGHTEN THE CLAMP.

TO TIGHTEN THE CLAMP:

1. PULL THE CLAMP LATCH OPEN.
2. FINGER TIGHTEN THE KNOB BY TURNING IT CLOCKWISE FOR A FEW ROTATIONS.
3. CLOSE CLAMP LATCH.

NOTE: IF YOU CANNOT CLOSE THE LATCH WITH EASE, THE KNOB MAY BE TOO TIGHT. LOOSEN THE KNOB SLIGHTLY BY TURNING IT COUNTERCLOCKWISE FOR ½ ROTATION, AND THEN TRY CLOSING THE KNOB AGAIN.

IMPORTANT: NEVER RIDE WITH THE HANDLEBAR CLAMP UNLATCHED OR WITH THE CLAMP LOOSE AROUND THE HANDLEBAR.

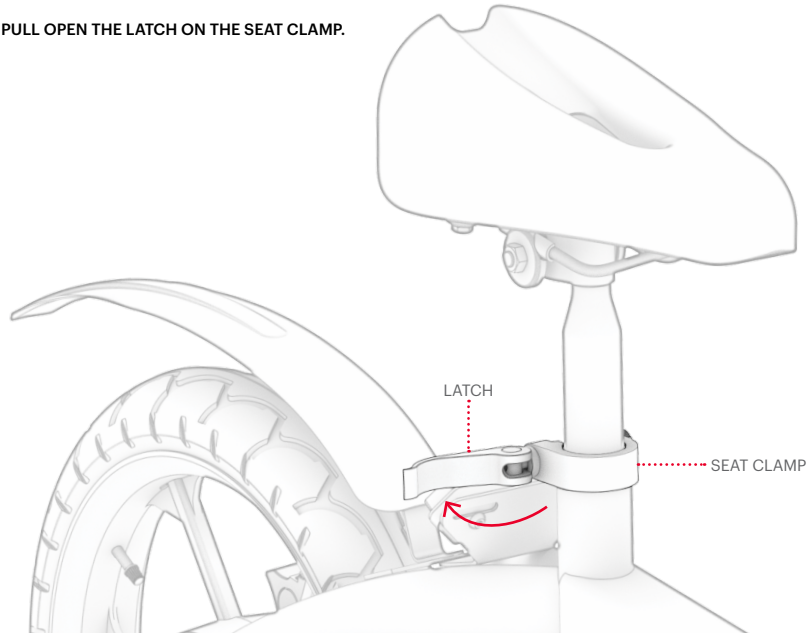


2.2 Repositioning the Seat

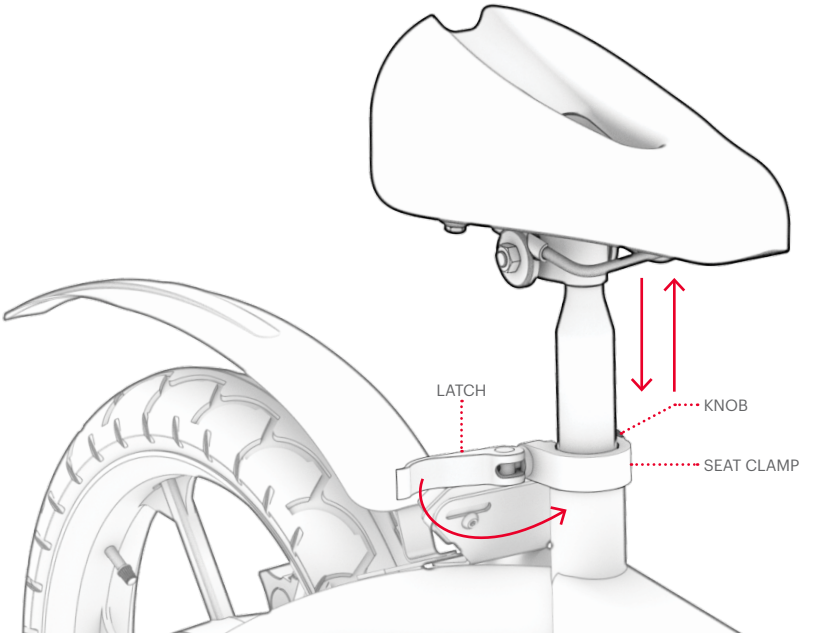
WHEN A RIDER IS SEATED ON THE BIKE AND HAS A FOOT ON THE PEDAL AT THE LOWEST PEDAL ROTATION POINT, THERE SHOULD BE A SMALL BEND IN THE KNEE. LEGS SHOULD NEVER BE FULLY EXTENDED DURING PEDALING.

TO RAISE OR LOWER THE SEAT:

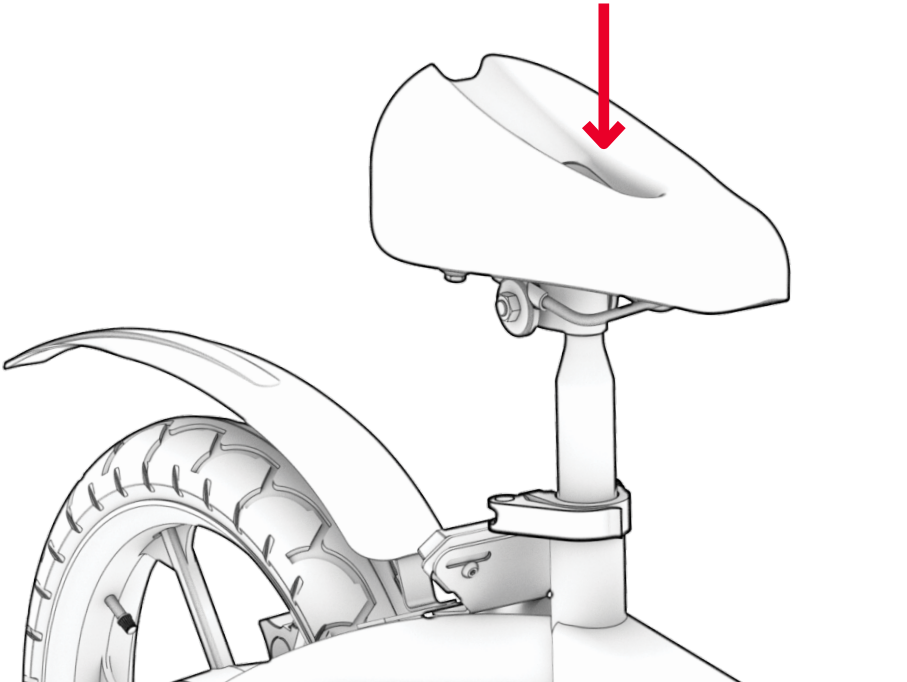
1. **PULL OPEN THE LATCH ON THE SEAT CLAMP.**



2. RAISE OR LOWER THE SEAT TO THE DESIRED POSITION, MAKING SURE NOT TO RAISE THE SEAT HIGH ENOUGH THAT THE "MINIMUM INSERTION" MARK COMES INTO VIEW ABOVE THE CLAMP.
3. WHILE HOLDING THE SEAT IN PLACE, CLOSE THE CLAMP LATCH AND, IF NECESSARY, RE-TIGHTEN THE CLAMP KNOB BY TURNING IT CLOCKWISE. (SEE PAGE 30 OF THIS MANUAL FOR CLAMP INSTRUCTIONS AND TROUBLESHOOTING.)



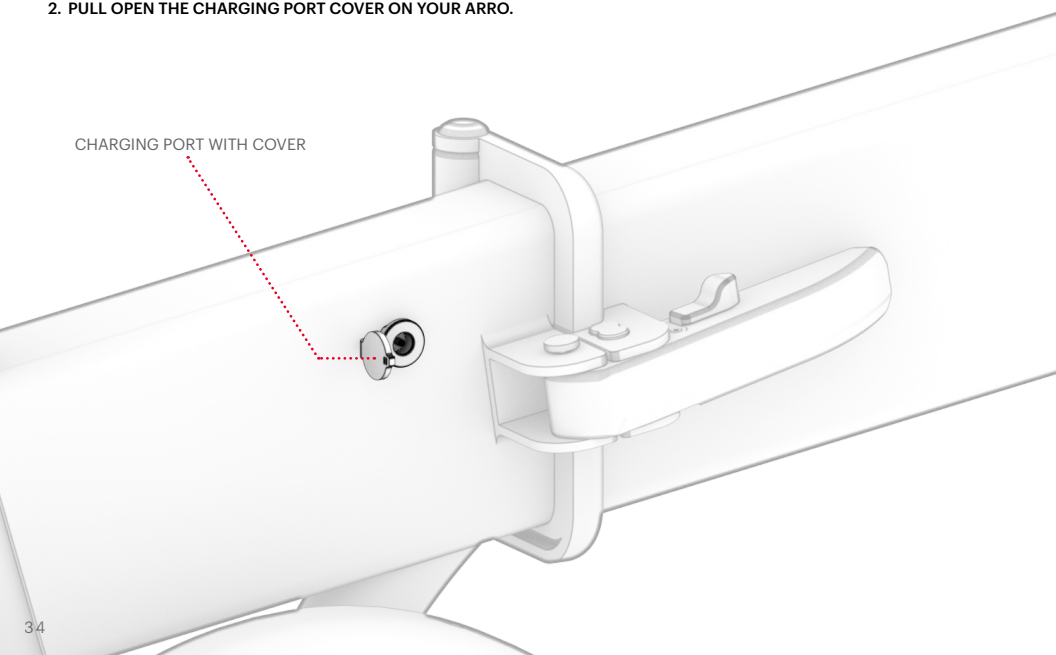
4. **CHECK THAT THE SEAT IS SECURE: USE YOUR HAND TO PUT DOWNWARD PRESSURE ON THE SADDLE. IF THE SEAT POST SLIPS FURTHER DOWN INTO THE TUBE, BRING IT BACK TO POSITION AND TIGHTEN THE CLAMP BY TURNING THE KNOB CLOCKWISE.**



2.3 Charging the Battery

IT CAN TAKE UP TO 5 HOURS TO BRING A DEPLETED BATTERY TO FULL CHARGE.

1. **CONNECT THE CHARGING CABLE WITH THE CHARGER.**
2. **PULL OPEN THE CHARGING PORT COVER ON YOUR ARRO.**



3. PLUG THE CHARGING CABLE INTO THE WALL, AND THEN PLUG THE CHARGER INTO THE CHARGING PORT.
4. WHEN THE INDICATOR LIGHT ON THE CHARGER TURNS FROM RED TO GREEN, YOUR BATTERY HAS REACHED FULL CHARGE. REMOVE THE CHARGER FROM THE CHARGING PORT AND UNPLUG THE CABLE FROM THE WALL OUTLET.
5. CLOSE THE CHARGING PORT COVER.

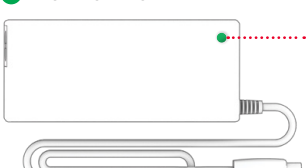
IMPORTANT CHARGING NOTES:

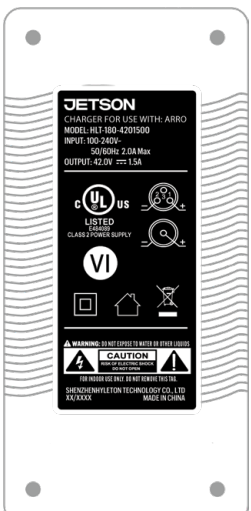
- **ONLY USE THE INCLUDED CHARGER OR ONE OBTAINED DIRECTLY THROUGH JETSON LABELED WITH HLT-180-4201500 OR THE PART SKU PJJ7-CH.**
  ⚠ FAILURE TO USE CORRECT CHARGER CAN RESULT IN FIRE AND EXPLOSION.
- **PLUG THE CHARGER INTO THE WALL OUTLET BEFORE PLUGGING INTO THE CHARGING PORT ON THE BIKE.**
- **DO NOT USE RELOCATABLE POWER TAPS.**
- **NEVER TURN ON THE BIKE WHILE IT IS CHARGING.**
- **CHARGE THE BATTERY UNTIL IT IS FULLY CHARGED—ABOUT 5 HOURS.**
- **NEVER LEAVE THE BIKE CHARGING OVERNIGHT OR FOR EXTENDED PERIODS OF TIME.**
- **DO NOT ATTEMPT TO REMOVE OR DISASSEMBLE THE BATTERY.**
- **CHARGING AMBIENT TEMPERATURE RANGE: 32°F(0°C)-104°F(40°C)**
- **OPERATING AMBIENT TEMPERATURE RANGE: 14°F(-10°C)-104°F(40°C)**

CHARGING INDICATOR LIGHT ON THE CHARGER:

- STILL CHARGING

- FULLY CHARGED





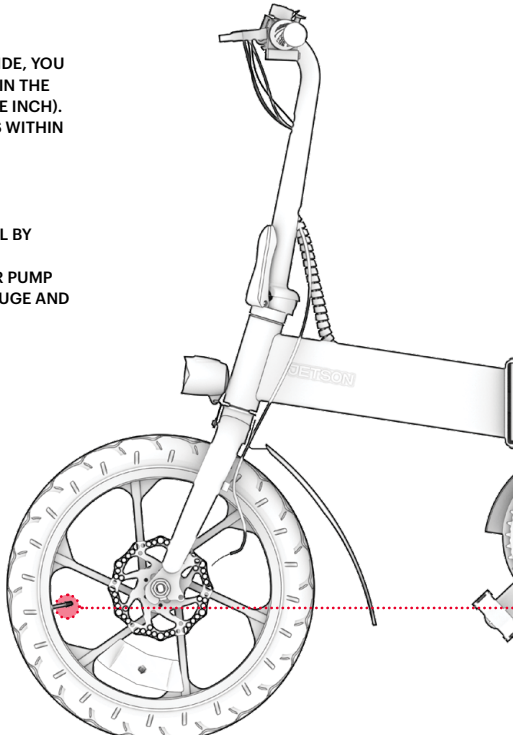
THIS IS THE MARKING YOUR CHARGER WILL HAVE.

2.4 Tire Inflation & Pressure

USE A GAUGE TO CHECK TIRE PRESSURE. BEFORE YOUR FIRST RIDE, YOU MAY NEED TO ADD AIR TO YOUR TIRES TO BRING THEM TO WITHIN THE RECOMMENDED PRESSURE OF 35 – 45 PSI (POUNDS PER SQUARE INCH). PRIOR TO EVERY RIDE, CHECK THAT YOUR TIRE PRESSURE FALLS WITHIN THIS RANGE AND, IF NECESSARY, ADD MORE AIR TO THE TIRES.

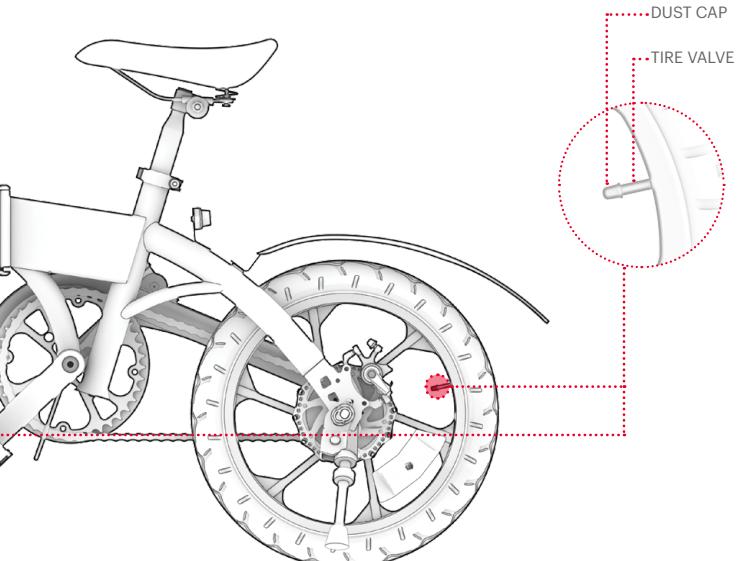
TO ADD AIR:

1. REMOVE THE DUST CAP FROM THE TIRE VALVE ON ONE WHEEL BY TWISTING IT COUNTERCLOCKWISE. SET ASIDE.
2. FOLLOW THE MANUFACTURER'S INSTRUCTIONS ON YOUR AIR PUMP TO INSERT AIR INTO THE TIRE. CHECK PERIODICALLY WITH A GAUGE AND CONTINUE ADDING AIR UNTIL YOU REACH 35 – 45 PSI.



3. REMOVE THE AIR PUMP AND REPLACE THE DUST CAP BY TWISTING IT ON CLOCKWISE.
4. REPEAT WITH THE OTHER TIRE.

IMPORTANT: ONLY USE A MANUAL AIR PUMP TO INFLATE THE TIRES ON YOUR ARRO. NEVER USE AN AIR COMPRESSOR; DOING SO MAY CAUSE THE TIRE TUBES TO POP.



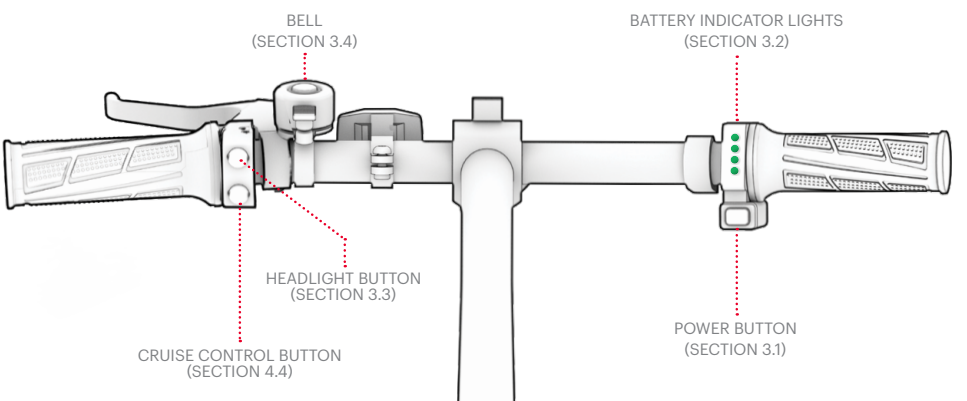
3. Functions & Features

3.1 Powering On & Off

QUICK-PRESS THE POWER BUTTON TO TURN YOUR ARRO ON OR OFF.

IMPORTANT POWER NOTES:

- **TO PRESERVE BATTERY POWER, ALWAYS REMEMBER TO POWER YOUR BIKE OFF WHEN MAKING A PIT STOP OR PUTTING IT AWAY FOR THE NIGHT.**
- **POWER OFF YOUR BIKE WHEN WALKING WITH IT SO AS NOT TO ENGAGE THE MOTOR BY INADVERTENTLY TWISTING THE ACCELERATION THROTTLE.**



3.2 Checking Battery Charge Level

YOU CAN KEEP TABS ON YOUR BATTERY'S CHARGE LEVEL BY LOOKING TO THE INDICATOR LIGHTS ON THE RIGHT SIDE OF THE HANDLEBAR.

NUMBER OF LIGHTS ILLUMINATED	●●●●	●●●	●●	●
CHARGE PERCENTAGE	76-100%	51-75%	26-50%	LESS THAN 25% (CHARGE YOUR ARRO NOW!)

3.3 Using the Lights

IF RIDING IN LOW LIGHT CONDITIONS, TURN ON THE LIGHTS SO YOU CAN BETTER SEE THE ROAD AHEAD AND ONCOMING RIDERS CAN BETTER SEE YOU. THE LIGHTS CAN ONLY POWER ON WHEN THE MOTOR IS ALSO TURNED ON.

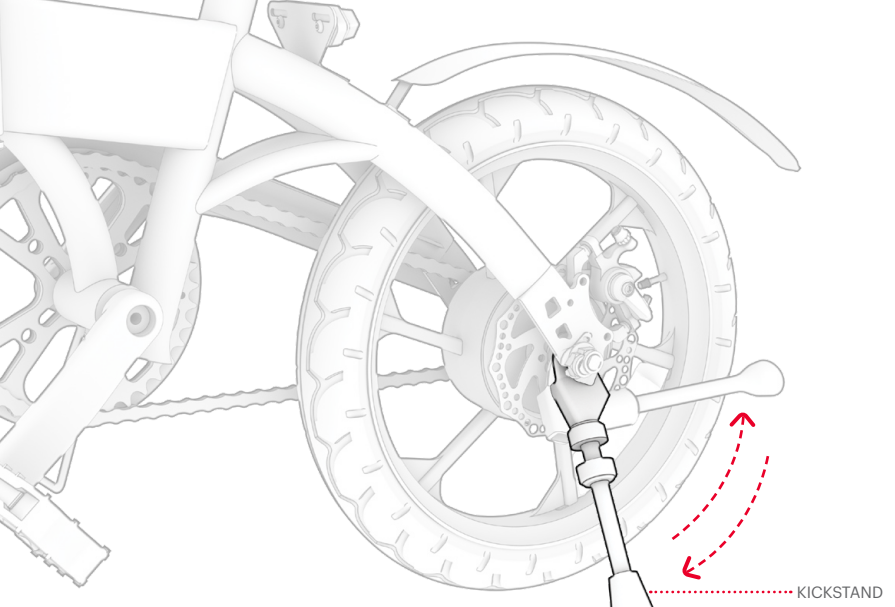
TO TURN ON OR OFF THE LIGHTS, QUICK-PRESS THE HEADLIGHT BUTTON.

THE REAR LIGHT WILL ACT AS A BRAKE LIGHT AND FLASH WHENEVER ONE OF THE HANDBRAKES IS ENGAGED, REGARDLESS OF WHETHER THE LIGHTS ARE ON OR OFF.

3.4 Using the Bell

USE THE BELL AS AN ALERT TO OTHER RIDERS AND PEDESTRIANS.

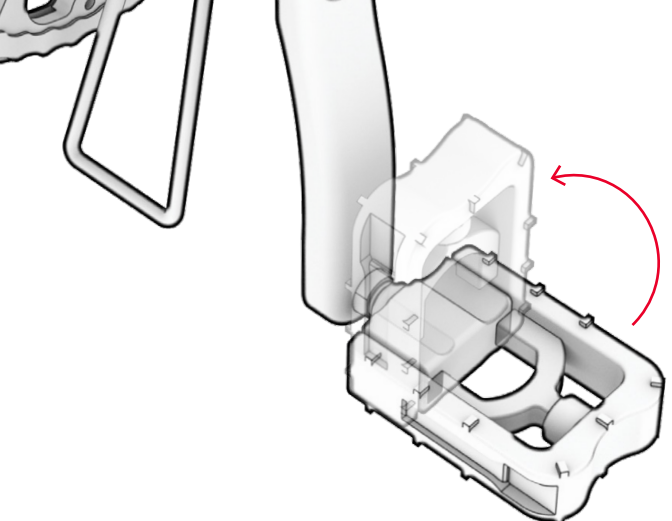
TO SOUND THE BELL, FLICK DOWN ON THE BELL TAB QUICKLY AND FORCEFULLY WITH YOUR LEFT-HAND THUMB.

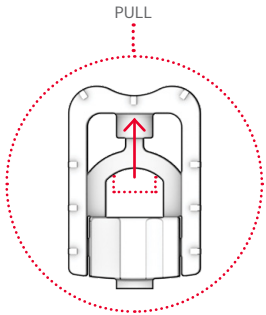


3.5 Using the Kickstand

TO USE THE KICKSTAND, PIVOT IT DOWN AND GENTLY TILT YOUR BIKE ONTO IT TO STAND. TO RAISE THE KICKSTAND, PIVOT IT BACK UP.

IMPORTANT: **ALWAYS RAISE THE KICKSTAND BEFORE RIDING.**



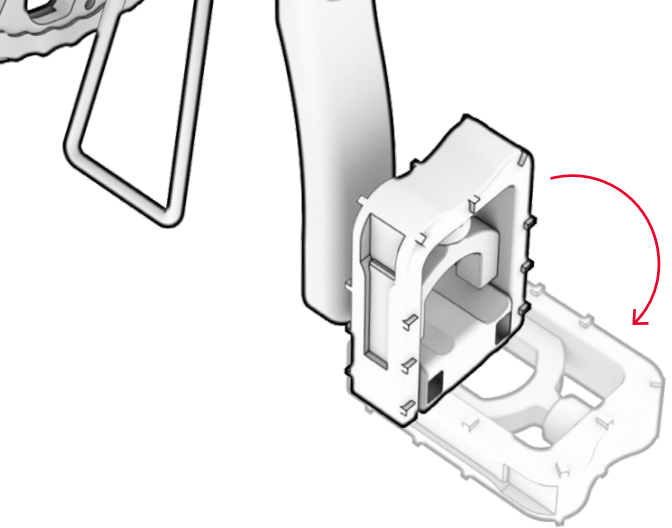


3.6 Tucking Away the Pedals

FOR STORAGE IN COMPACT SPACES, TUCK THE PEDALS UP AND OUT OF THE WAY.

TO FOLD THEM AGAINST THE FRAME:

1. PLACE YOUR FINGERS AROUND THE MIDDLE BAR INSIDE THE PEDAL.
2. WHILE PULLING THE BAR TOWARDS THE END OF THE PEDAL, PIVOT THE PEDAL UP OR DOWN UNTIL IT SNAPS INTO POSITION CLOSE TO THE FRAME.



TO UNFOLD THEM FOR RIDING:

1. PLACE YOUR FINGERS AROUND THE MIDDLE BAR INSIDE THE PEDAL.
2. WHILE PULLING THE BAR TOWARDS THE END OF THE PEDAL, PIVOT THE PEDAL DOWN UNTIL IT SNAPS INTO PLACE.

4. Making Moves

4.1 Riding Your Arro

JET OFF ON YOUR ARRO IN 4 DIFFERENT WAYS:
1. WITH ASSISTED PEDALING (SECTION 4.2)
2. USING THE THROTTLE FOR ALL-MOTOR POWER (SECTION 4.3)
3. LOCKED INTO CRUISE CONTROL (SECTION 4.4)
4. USING ONLY PEDAL POWER (SECTION 4.5)

4.2 Using Pedal Assist

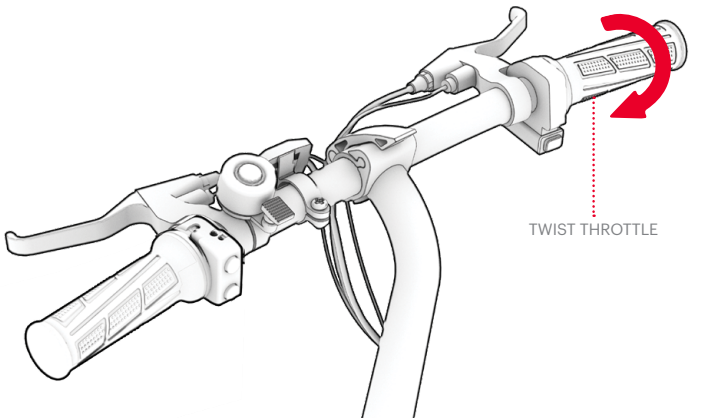
WHEN YOU PEDAL WITH THE POWER TURNED ON, THE MOTOR WILL GIVE BOOSTS OF POWER TO THE BIKE TO SUPPLEMENT YOUR EXERTION AND HELP YOU REACH THE MAXIMUM POSSIBLE SPEED OF 15.5 MPH. WITH "PEDAL ASSIST," YOU CAN GO FARTHER AND FASTER ON LESS EFFORT.

THE ARRO FEATURES CADENCE-BASED PEDAL ASSISTANCE, IN WHICH THE MOTOR WILL DELIVER SUPPLEMENTAL POWER WHENEVER YOU ARE PEDALING. ANY ROTATIONAL EFFORT YOU PUT INTO THE PEDALS WILL TELL THE MOTOR TO TURN ON—SO YOU CAN WORK YOUR MUSCLES AS LITTLE OR AS MUCH AS YOU'D LIKE.

IF YOUR EFFORTS TAKE YOU BEYOND THE SPEED THRESHOLD OF 15.5 MPH, PEDAL ASSISTANCE WILL NO LONGER KICK IN.

4.3 Using the Throttle

TO RIDE THE ARRO LIKE A MOTOR BIKE, STOP PEDALING AND KEEP YOUR FEET RESTING ON THE PEDALS. TO ACCELERATE, SLOWLY ROTATE THE TWIST THROTTLE TOWARDS YOU WITH YOUR RIGHT HAND.



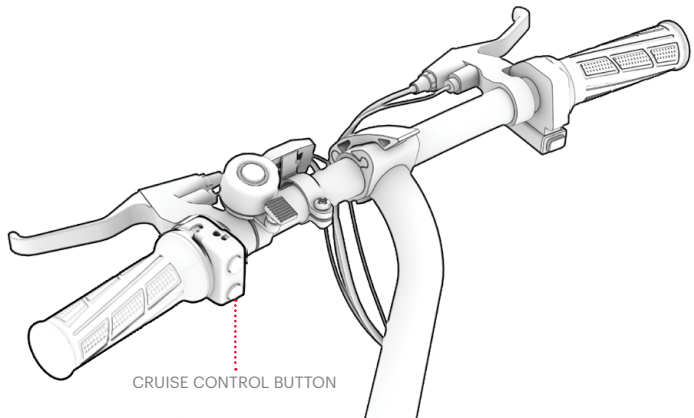
THE MORE YOU ROTATE THE THROTTLE, THE MORE THE MOTOR WILL ENGAGE—AND THE FASTER YOU WILL TRAVEL. TO AVOID SUDDEN BURSTS OF SPEED, ALWAYS ROTATE THE THROTTLE GRADUALLY.

TO SLOW DOWN, GENTLY EASE UP ON THE THROTTLE.

IMPORTANT: ALWAYS REST YOUR FEET ON THE PEDALS, EVEN WHEN YOU ARE NOT PEDALING. NEVER RIDE WITH THEM DANGLING OFF THE SIDE OF THE BIKE.

4.4 Activating Cruise Control

CRUISE CONTROL LOCKS THE BIKE IN MOTION AT A CERTAIN PACE. ONCE YOU SET CRUISE CONTROL, THE MOTOR WILL DO THE WORK TO KEEP THE PACE—NO THROTTLE OR PEDALING REQUIRED.



TO ACTIVATE CRUISE CONTROL:

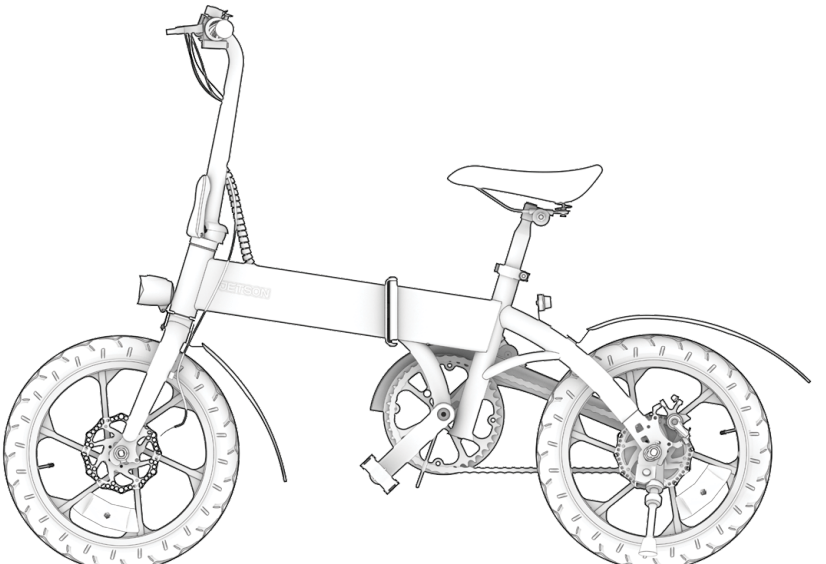
1. STOP PEDALING, AND USE THE THROTTLE TO REACH AND MAINTAIN YOUR DESIRED SPEED.
2. QUICK-PRESS THE CRUISE CONTROL BUTTON.
3. LET GO OF THE THROTTLE, KEEP YOUR FEET STILL ON THE PEDALS, AND ENJOY THE RIDE.

TO DE-ACTIVATE CRUISE CONTROL:

GENTLY TWIST THE THROTTLE, SQUEEZE ONE OF THE HANDBRAKES, OR QUICK-PRESS THE CRUISE CONTROL BUTTON.

4.5 Traditional Biking

YOU CAN RIDE YOUR ARRO—USING ONLY PEDAL POWER. JUST RIDE AS YOU WOULD A TRADITIONAL BIKE WITHOUT POWERING THE MOTOR ON.

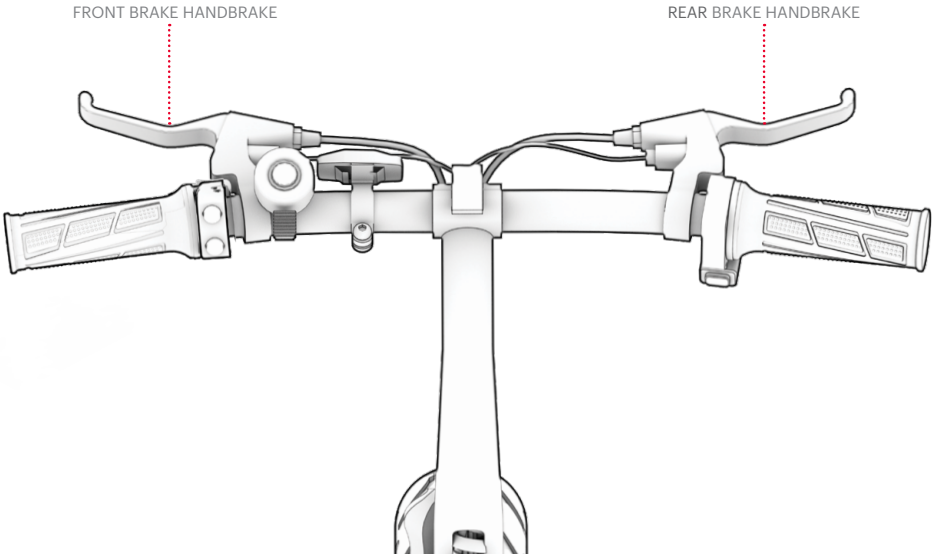


NOTE: THE LIGHTS CANNOT BE USED WHEN THE BIKE IS POWERED OFF.

4.6 Using the Brakes

SQUEEZE ONE OR BOTH HANDBRAKES GENTLY TO SLOW DOWN; SQUEEZE WITH MORE FORCE TO COME TO A COMPLETE STOP. TO AVOID ABRUPT MOVEMENTS, TRY TO SQUEEZE THE HANDBRAKES GRADUALLY.

- **LEFT HANDBRAKE → FRONT WHEEL BRAKE**
- **RIGHT HANDBRAKE → REAR WHEEL BRAKE**



4.7 Maximizing Speed & Riding Range

THE HARDER THE MOTOR NEEDS TO WORK, THE FASTER YOUR BATTERY WILL DRAIN. IN IDEAL CONDITIONS, THE MAXIMUM SPEED THAT CAN BE ACHIEVED IS 15.5 MPH, AND THE MAXIMUM MILEAGE PER BATTERY CHANGE IS 15 MILES.

BEYOND RIDING MODE, THE FOLLOWING FACTORS WILL ALSO AFFECT MOTOR EXERTION AND THUS HOW FAST AND FAR YOU CAN GO FROM A SINGLE CHARGE. THEY INCLUDE:

- **RIDING SURFACE** – TRAVELING OVER A ROUGH SURFACE REQUIRES MOTOR POWER THAN RIDING ON A SMOOTH ONE.
- **CARRYING WEIGHT** – MORE WEIGHT (RIDER PLUS CARGO) DECREASES ACHIEVABLE SPEED AND RANGE.
- **RIDING STYLE** – FREQUENT STARTING AND STOPPING WILL REDUCE RIDING RANGE.
- **AIR TEMPERATURE** – THE IDEAL TEMPERATURE FOR RIDING AND STORING THE ARRO IS BETWEEN 50 - 90°F (10 - 35°C). TEMPERATURES OUTSIDE OF THAT RANGE MAY AFFECT THE PERFORMANCE OF YOUR BIKE.
- **INCLINE** – THE MOTOR HAS TO WORK HARDER ON UPHILLS THAN ON FLAT STRETCHES OR DOWNHILLS.
- **BATTERY MAINTENANCE** – TIMELY BATTERY CHARGING AFTER EVERY RIDE HELPS MAINTAIN BATTERY CAPACITY AND STRENGTH.

5. Safe Journeying

5.1 Pre-Ride Safety Checks

ROLL SMOOTHLY AND SAFELY! CONDUCT THESE IMPORTANT SAFETY CHECKS BEFORE EVERY JOURNEY:

BRAKES
MAKE SURE THE BRAKES WORK PROPERLY SUCH THAT:
• THE HANDBRAKE LEVERS ARE SECURED TO THE HANDLEBAR AND LUBRICATED SO THEY COMPRESS EASILY.
• THE BRAKE PADS ARE NOT WORN, AND ARE CENTERED AND ALIGNED WITH THE ROTOR/DISC.

CRANKS AND PEDALS
• CHECK THAT THE PEDALS ARE SECURELY TIGHTENED TO THE CRANKS.
• CHECK THAT THE CRANKS ARE SECURELY ATTACHED TO THE BODY OF THE BIKE.

FRAME AND FORK
• CHECK THAT THE BIKE FRAME AND THE FORK ARE NOT DAMAGED, BENT, OR BROKEN.
• CHECK THAT THE FRAME IS SECURED BY THE FOLDING LATCH.

STEERING
• CHECK THAT THE STEM IS SECURED BY THE STEM LATCH.
• CHECK THAT THE HANDLEBAR IS SECURED IN POSITION BY THE HANDLEBAR CLAMP.

WHEELS AND TIRES
• CHECK THAT TIRES DO NOT SHOW SIGNS OF EXCESSIVE WEAR OR ARE DAMAGED.
• MAKE SURE THAT THE TIRES ARE INFLATED TO WITHIN THE RECOMMENDED PRESSURE OF 35 – 45 PSI.
• CHECK THAT THE WHEEL SPOKES ARE NOT BROKEN.
• CHECK THE WHEEL RIMS ARE NOT DAMAGED OR BENT.
• CHECK THAT THE AXLE NUTS ARE TIGHT.

5.2 Checking & Adjusting the Brakes

BRAKE SAFETY & FUNCTIONALITY CHECK

AFTER ASSEMBLY AND PRIOR TO EVERY RIDE, CHECK THAT THE BRAKES ARE FUNCTIONING PROPERLY AND SAFELY TO SLOW THE WHEEL DOWN AND BRING IT TO A STOP BY PERFORMING THE FOLLOWING STEPS:

1. WALK WITH YOUR BIKE AND GENTLY PULL THE LEFT HANDBRAKE.
2. CHECK THAT THE FRONT CALIPER CLOSES PROPERLY ON THE DISC AND SLOWS THE WHEEL ROTATION DOWN.
3. REPEAT, PULLING THE LEFT HANDBRAKE WITH MORE PRESSURE AND CHECKING THAT THE FRONT WHEEL IS BROUGHT TO A STOP.
4. REPEAT STEPS 1 - 3 WITH THE RIGHT HANDBRAKE AND THE REAR WHEEL.

ADJUSTING THE BRAKE CALIPER

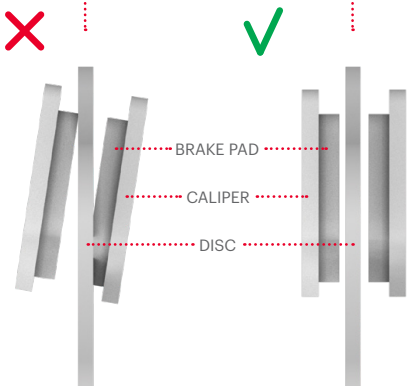
YOU MAY NEED THE 5MM ALLEN KEY.

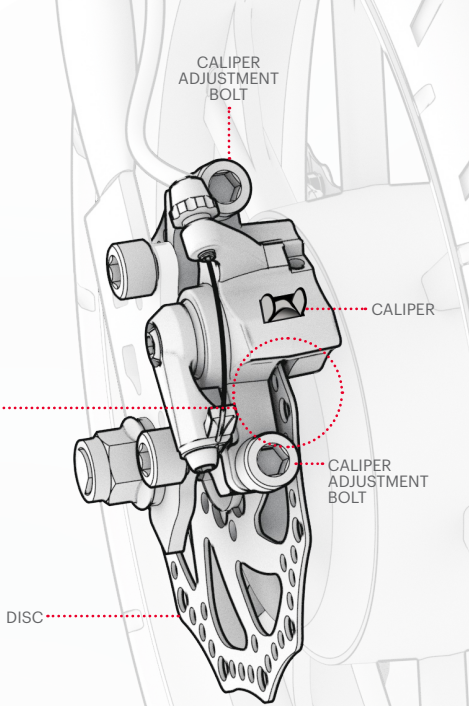
BIKE BRAKES REQUIRE ALL ELEMENTS TO BE IN EXACT ALIGNMENT AND PLACEMENT IN ORDER TO FUNCTION PROPERLY. A RUBBING OR SQUEAKING SOUND COMING FROM A BRAKE AREA (EITHER CONSTANT OR INTERMITTENT) IS INDICATES THAT SOMETHING MAY BE OUT OF ALIGNMENT AND NEEDS TO BE ADJUSTED.

THE CAUSE OF THE NOISE IS LIKELY A MISALIGNED CALIPER, CAUSING THE BRAKE PADS INSIDE OF THEM TO RUB AGAINST THE DISC EVEN WHEN THE CALIPER IS OPEN. THE PADS SHOULD ONLY COME IN CONTACT WITH THE DISC WHEN THE CALIPER IS CLOSED BECAUSE THE HANDBRAKE HAS BEEN PULLED.

1. ON THE BRAKE THAT NEEDS ADJUSTING, LOCATE THE CALIPER, BRAKE PADS, AND DISC.
2. LIFT THAT WHEEL OF THE BIKE AND GIVE IT A SPIN. WATCH THE DISC REVOLVE BETWEEN THE BRAKE PADS, AND NOTICE WHICH PAD IS RUBBING AGAINST THE DISC.
3. REST THE BIKE ON THE KICKSTAND. (SEE PAGE 40).

4. WHEN LOOKING AT THE CALIPER FROM THE BACK OF THE WHEEL, LOCATE THE BOLT ABOVE AND THE BOLT BELOW THE CALIPER. USE THE 5MM ALLEN KEY TO EACH BOLT BY TURNING IT COUNTERCLOCKWISE FOR 4 - 5 ROTATIONS.
5. MOVE THE CALIPER OUT OF ALIGNMENT UNTIL THE FOLLOWING CONDITIONS ARE MET:
   - THE TOP OF THE PADS ARE ALIGNED WITH THE EDGE OF THE DISC.
   - NO PART OF EITHER PAD IS TOUCHING THE DISC.
   - THE PADS ARE PARALLEL TO THE DISC.
6. WITH THE CALIPER IN THE DESIRED POSITION, FULLY TIGHTEN ONE BOLT AND THEN THE OTHER BY TURNING IT CLOCKWISE WITH THE ALLEN KEY.
7. CHECK THAT THE CALIPER IS SECURE AND CONDUCT THE BRAKE SAFETY & FUNCTIONALITY CHECK (PAGE 50) AGAIN.





5.3 Helmet Safety

A HELMET SHOULD BE WORN BY THE RIDER AT ALL TIMES.



**PROPER POSITIONING:
THE FOREHEAD IS COVERED
BY THE HELMET.**



**IMPROPER POSITIONING:
THE FOREHEAD IS EXPOSED.
A FALL COULD RESULT IN SERIOUS INJURY.**

* WEAR A HELMET, APPROPRIATE CLOTHING, SHOES, AND SAFETY GEAR. AVOID CLOTHING THAT CAN GET CAUGHT INTO OR UNDER THE WHEELS. CLOSED-TOE, FLAT SHOES ARE RECOMMENDED. WEAR AN ASTM F1492 APPROVED HELMET AND PROTECTIVE GEAR TO PREVENT INJURY IN THE EVENT OF AN ACCIDENT.

Care & Maintenance

TAKE GOOD CARE OF YOUR E-BIKE TO KEEP IT RIDING SMOOTHLY AND SAFELY. HERE'S HOW:

HANDLING YOUR ARRO

- AVOID EXPOSING YOUR ARRO TO SEVERE VIBRATION OR INTENSE PHYSICAL IMPACT.
- NEVER DISASSEMBLE THE BATTERY.
- KEEP YOUR ARRO AWAY FROM WATER AND MOISTURE.
- RIDE ON SMOOTH, FLAT SURFACES TO AVOID BREAKAGE.
- NEVER CARRY YOUR ARRO BY THE WHEELS, SEAT, OR HANDLEBAR.
- TAKE CARE NOT TO PULL OR SNAG THE WIRING CONNECTING THE MOTOR WITH THE HANDLEBAR COMPONENTS.

⚠ BATTERY PRECAUTIONS

YOUR PRODUCT HAS A NON-REMOVABLE LITHIUM-ION BATTERY. TAKE CARE WHEN HANDLING.

- KEEP PRODUCT AWAY FROM FIRE AND EXCESSIVE HEAT.
- AVOID INTENSE PHYSICAL SHOCK, SEVERE VIBRATION, OR IMPACT.
- PROTECT PRODUCT FROM WATER OR MOISTURE.
- DO NOT PLACE OR STORE PRODUCT IN A PILE ON TOP OF OR UNDERNEATH OTHER OBJECTS.
- DO NOT DISASSEMBLE THE BIKE OR ITS BATTERY.
- DO NOT DISPOSE OF PRODUCT WITH EVERYDAY TRASH. BRING PRODUCT TO A DEDICATED E-WASTE FACILITY OR BATTERY RECYCLING CENTER. FOR MORE INFORMATION ON DISPOSAL SITES NEAR YOU, CONTACT YOUR LOCAL MUNICIPALITY OR WASTE HAULER.
- SHOULD THE PRODUCT'S BATTERY FEEL HOT OR EXHIBIT SIGNS OF OVERHEATING, EMIT AN ODOR OR UNUSUAL SOUND, LEAK FLUID OR GAS, OR CHANGE IN SHAPE OR COLOR, IMMEDIATELY:
  1. IF IN USE, STOP USING THE PRODUCT IMMEDIATELY. REMOVE THE CHARGING CABLE FROM THE PRODUCT IF IT IS PLUGGED IN.
  2. DISCONTINUE USE OF THE PRODUCT.
  3. IF SAFE TO DO SO, MOVE THE PRODUCT INTO A CLEAR SPACE AND AWAY FROM ANYTHING FLAMMABLE.
  4. CALL YOUR LOCAL EMERGENCY SERVICES FOR ASSISTANCE.
  5. THOROUGHLY WASH EYES OR AREAS OF SKIN THAT HAVE COME IN CONTACT WITH LEAKING BATTERY ELECTROLYTE FLUID WITH CLEAN RUNNING WATER AND SEEK ADDITIONAL MEDICAL ATTENTION.
- IF THERE ARE ANY ISSUES WITH THE BATTERY, CONTACT THE JETSON CARE TEAM.

STORING YOUR ARRO

KEEP YOUR BIKE:

- INDOORS AND IN A DRY PLACE.
- COVERED, TO PROTECT IT FROM DUST.
- AWAY FROM FIRE OR EXCESSIVE HEAT.
- AT A TEMPERATURE BETWEEN 50 – 90°F (10 - 35°C).

CLEANING YOUR ARRO

DO NOT SPRAY OR APPLY WATER DIRECTLY ONTO TO THE BIKE. WATER CAN CAUSE DAMAGE TO THE WIRING, BATTERY COMPARTMENT, AND LIGHTS, AS WELL AS DETERIORATION OF THE FRAME—ALL OF WHICH COULD CAUSE A MALFUNCTION THAT PUTS RIDER SAFETY AT RISK.

HERE'S HOW TO CLEAN YOUR E-BIKE:

- SEAT AND FRAME - WIPE WITH A DAMP DUST-FREE CLOTH OR ONE DIPPED IN RUBBING ALCOHOL. FOLLOW WITH A DRY DUST-FREE CLOTH.
- HANDLEBAR - WIPE DOWN WITH MILD SOAP USING A DAMP DUST-FREE CLOTH. REMOVE EXCESS SOAP WITH A SEPARATE DAMP CLOTH.
- WHEEL COMPONENTS - WIPE WITH A DAMP DUST-FREE CLOTH.
- TIRES - WIPE WITH A DAMP DUST-FREE CLOTH. A TIRE FINISHER OR CLEANER CAN ALSO BE USED.

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To exercise your product's warranty
or inquire about warranty
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