WAGONEER S



2024 OWNER HANDBOOK

ROADSIDE ASSISTANCE

24 HOURS, 7 DAYS A WEEK AT YOUR SERVICE.
CALL 1-800-521-2779 OR VISIT CHRYSLER.RSAHELP.COM (USA)
CALL 1-800-363-4869 OR VISIT FCA.ROADSIDEAID.COM (CANADA)
SERVICES: Flat Tire Service, Out of Charge, 12 Volt Battery Jump Assistance, Lockout Service and Towing Service.

Please see the Customer Assistance chapter in this Owner Handbook for further information.
FCA US LLC reserves the right to modify the terms or discontinue the Roadside Assistance Program at any time. The Roadside Assistance Program is subject to restrictions and conditions of use, that are determined solely by FCA US LLC.

This Owner Handbook illustrates and describes the operation of features and equipment that are either standard or optional on this vehicle. This handbook may also include a description of features and equipment that are no longer available or were not ordered on this vehicle. Please disregard any features and equipment described in this handbook that are not on this vehicle. FCA US LLC reserves the right to make changes in design and specifications, and/or make additions to or improvements to its products without imposing any obligation upon itself to install them on products previously manufactured.

With respect to any vehicles sold in Canada, the name FCA US LLC shall be deemed to be deleted and the name FCA Canada Inc. used in substitution therefore.

This Owner Handbook is intended to familiarize you with the important features of your vehicle. Your most up-to-date Owner Handbook, Owner's Manual, Radio Instruction Manual and Warranty Booklet can be found by visiting the website on the back cover.

WARNING: Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to **www.P65Warnings.ca.gov/passenger-vehicle**.

Jeep®



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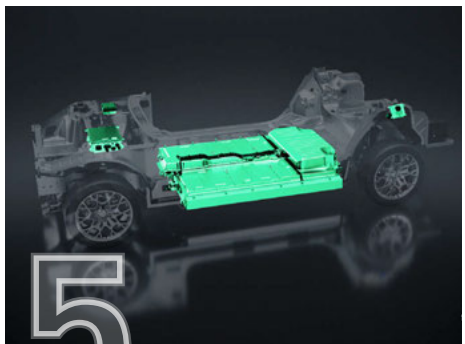

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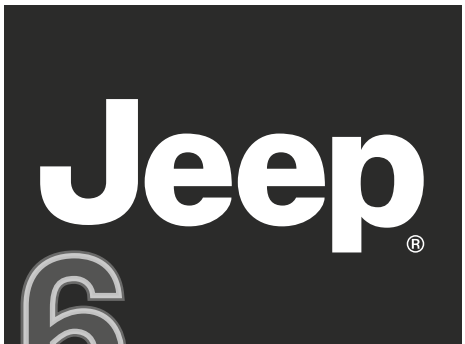

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OWNER HANDBOOK INTRODUCTION

Thank you for choosing Jeep®. This Owner Handbook has been prepared to help you quickly become acquainted with important features of your vehicle. It contains most things you will need to operate and maintain your vehicle, including emergency information.

This handbook also illustrates and describes the operation of certain features and equipment that come either standard or optional on your vehicle. It may include a description of features and equipment that your vehicle is not equipped with. FCA US LLC reserves the right to make changes in design and specifications and/or make additions to or improvements to its products without imposing any obligation upon itself to install them on products previously manufactured.

FCA US LLC is committed to protecting the environment and invites you to refer to the complete Owner's Manual on https://www.mopar.com/om (US) or http://www.owners.mopar.ca/en/ (Canada).

Scan this QR code to learn more about Warranty Information.

Scan me

Mobile App:

Download the Jeep® Mobile App from the Google Play® Store or Apple® App Store® for access to Remote Commands. Log in with your account information.

GET IT ON Google play | Download on the App Store

To order a hard copy of your Owner's Manual, visit: www.techauthority.com

MOPAR TECH AUTHORITY

SYMBOLS KEY

WARNING!	These statements apply to operating procedures that could result in a collision, bodily injury and/or death.
CAUTION!	These statements apply to procedures that could result in damage to your vehicle.
NOTE:	A suggestion which will improve installation, operation, and reliability. If not followed, may result in damage.
TIP:	General ideas/solutions/suggestions on easier use of the product or functionality.
⇨ page **PAGE REFERENCE ARROW**	Follow this reference for additional information on a particular feature.
FOOTNOTE	Supplementary and relevant information pertaining to the topic.

If you do not read the entire Owner's Manual, you may miss important information. Observe all Cautions and Warnings.

IF YOU NEED ASSISTANCE

FCA US LLC and its authorized dealers are interested in your satisfaction. We want you to be happy with our products and services.

Warranty service must be done by an authorized dealer. We strongly recommend that you take the vehicle to an authorized dealer. They know your vehicle the best, and are most concerned that you get prompt and high quality service. FCA US LLC's authorized dealers have the facilities, factory-trained technicians, special tools, and the latest information to ensure the vehicle is fixed correctly and in a timely manner.

Always talk to an authorized dealer's service manager first. If for some reason you are still not satisfied, speak to the general manager or owner of the authorized dealer. If an authorized dealer is unable to resolve the concern, you may contact FCA US LLC's Customer Assistance center.

Any communication to FCA US LLC's customer center should include the following information:

- Owner's name and address
- Owner's telephone number (home, mobile, and office)
- Authorized dealer name
- Vehicle Identification Number (VIN)
- Vehicle delivery date and mileage

FCA US LLC Customer Center

P.O. Box 21–8004

Auburn Hills, MI 48321–8004

Phone: (877) 426-5337

FCA Canada Customer Care

P.O. Box 1621

Windsor, Ontario N9A 4H6

Phone: (800) 465-2001 English / (800) 387-9983 French

Mexico

Customer Relations Office

Av. Prolongacion Paseo de la Reforma, 1240

Sante Fe C.P. 05109

Mexico, CDMX

In Mexico City: (800) 505-1300

Outside Mexico City: +(52) 55 50817568

Puerto Rico And US Virgin Islands

FCA Caribbean LLC Customer Service

P.O. Box 191857

San Juan, Puerto Rico 00919-1857

Phone: 833 (667) 4825

Roadside Assistance

Call 1-800-521-2779 or visit chrysler.rsahelp.com(USA)

Call 1-800-363-4869 or visit fca.roadsideaid.com (Canada)

Available: 24 Hours, 7 Days A Week

Your vehicle's VIN is required to receive covered services.

- Flat Tire Service
- Out of Charge
- 12V Battery Jump Assistance
- Lockout Service
- Towing Service

Customer Assistance For The Hearing Or Speech Impaired (TDD/TTY)

To assist customers who have hearing difficulties, FCA US LLC has installed special Telecommunication Devices for the Deaf (TDD) equipment at its customer center. Any hearing or speech impaired customer, who has access to a TDD or a conventional teletypewriter (TTY) in the United States, can communicate with FCA US LLC by dialing 1-800-380-2479.

Canadian residents with hearing difficulties that require assistance can use the special needs relay service offered by Bell Canada. For TTY teletypewriter users, dial 711 and for Voice callers, dial 1-800-855-0511 to connect with a Bell Relay Service operator.

Service Contract

You may have purchased a service contract for a vehicle to help protect you from the high cost of unexpected repairs after FCA US LLC's New Vehicle Limited Warranty expires. The Mopar® Vehicle Protection plans are the ONLY vehicle extended protection plans authorized, endorsed and backed by FCA US LLC to provide additional protection beyond your vehicle's warranty. If you purchased a Mopar® Vehicle Protection Plan, you will receive Plan Provisions and an Owner Identification Card in the mail within three weeks of the vehicle delivery date. If you have any questions about the service contract, call FCA US LLC's Service Contract National Customer Hotline at 1-800-521-9922.

For Canadian residents, you may have purchased additional coverage with an extended service contract. FCA Canada Inc. stands fully behind its service contracts. Be sure that the one you buy is a genuine Canada Inc. service contract. We are not responsible for other companies' contracts. If you purchased a contract other than a genuine FCA Canada Inc. service contract and you have a problem, you will have to contact the administrator of that contract for resolution. If you have any questions about the service contract, call the FCA's Service Contract National Customer Hotline at 1-844-472-6301 (844-GRAND01) English / 1-844-472-6301 (844-GRAND01) French).

FCA US LLC is not responsible for any service contract you may have purchased from another manufacturer. If you require service after the FCA US LLC New Vehicle Limited Warranty expires, please refer to the contract documents, and contact the person listed in those documents.

We appreciate that you have made a major investment when you purchased the vehicle. An authorized dealer has also made a major investment in facilities, tools, and training to assure that you are absolutely delighted with the ownership experience.

Warranty Information

To access your warranty information online, visit www.mopar.com/om (US) or www.owners.mopar.ca/en or www.owners.mopar.ca/fr (Canada).



EV warranty service must be done by a certified EV Chrysler, Dodge, Jeep®, Ram, or Business Link dealer. To find a certified dealer, visit the Find-A-Dealer feature on the Mopar® website and select "Show certified EV dealers only".

Ordering and Accessing Additional Owner's Information

To order the following manuals, you may use either the website or the phone numbers listed below.

Service Manuals

These comprehensive Service Manuals provide a complete working knowledge of the vehicle, system, and/or components and is written in straightforward language with illustrations, diagrams, and charts.

Diagnostic Procedure Manuals

Diagnostic Procedure Manuals are filled with diagrams, charts and detailed illustrations. These manuals make it easy to find and fix problems on computer-controlled vehicle systems and features. They show exactly how to find and correct problems, using step-by-step troubleshooting and drivability procedures, proven diagnostic tests and a complete list of all tools and equipment.

To order a digital copy of your Service or Diagnostic Procedure manuals, visit:

www.moparTSP.com (US and Canada).

Owner's Manuals

To access your Owner's Information online, visit www.mopar.com/om (US) or www.owners.mopar.ca (Canada).

Or visit:

www.techauthority.com to order physical copies of Owner's Manuals (US).

Owner's Manuals, Radio Manuals and Warranty Information Books can be ordered through Archway at:

1-800-387-1143 (Canada)

Change Of Ownership Or Address

*If you have purchased this vehicle used or have changed your address, please provide the following information and mail to:

FCA US LLC

P.O. Box 21–8008

Auburn Hills, MI 48321–8004

Make sure to include the following:

- Date of Sale (mm/dd/yy)
- Vehicle Identification Number (17 Character ID located on top left of the instrument panel)
- Exact Odometer Reading
- First and Last Name
- Phone Number
- Street Address, City, State and Zip Code
- Email Address

*Applies to US residents only.

General Information

The following regulatory statement applies to all Radio Frequency (RF) devices equipped in this vehicle:

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d`Innovation, Science and Economic Development applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

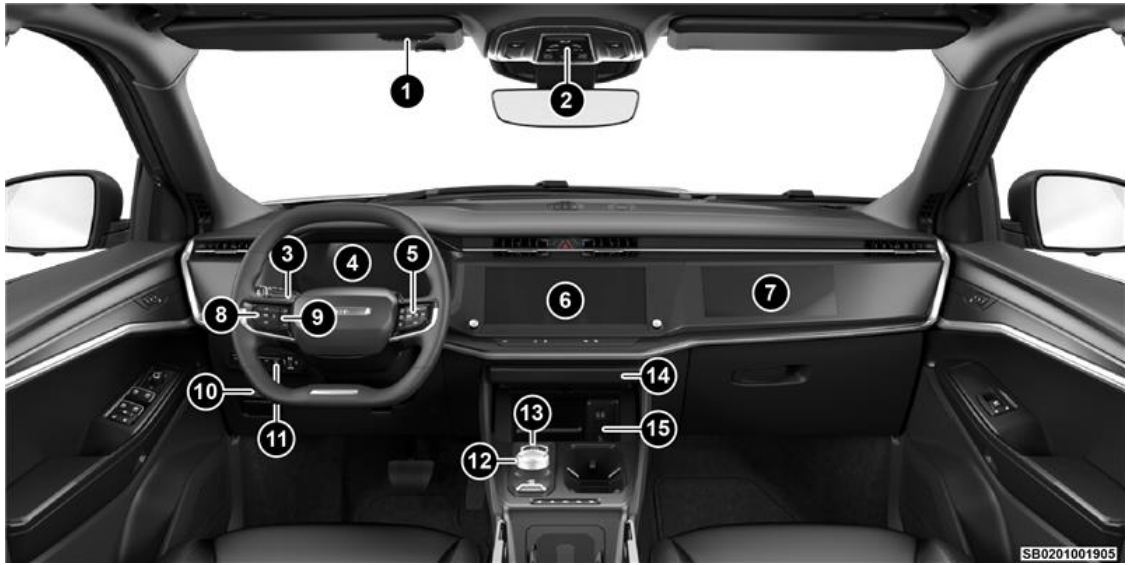
1. L'appareil ne doit pas produire de brouillage, et
2. L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. Es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. Este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

NOTE:
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

INTERIOR OVERVIEW



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11 — Headlight Switch ⇨ page 24
12 — Gear Selector
13 — Start Button
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15 — USB/AUX Media Hub ⇨ page 15

STARTING AND OPERATING

Keyless Enter 'n Go™ — Passive Entry

Use this QR code to access your digital experience

Scan me

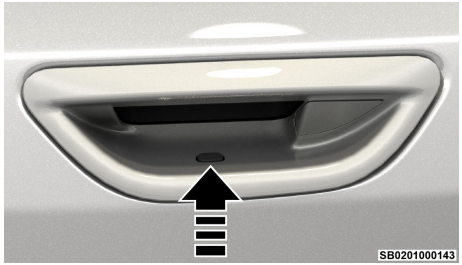
Keyless Enter 'n Go™ – Passive Entry allows you to lock and unlock the vehicle's door(s) without having to push the key fob lock or unlock buttons.

If equipped, the rear doors will also have Passive Entry capabilities.

To Unlock/Lock The Vehicle's Doors And Liftgate

With a valid Passive Entry key fob with you, grab the handle to unlock the vehicle. The driver's handle will unlock the driver's door only (unless otherwise programmed in Uconnect Settings), whereas the passenger handle (or a rear handle when equipped with four-door Passive Entry) will unlock all doors and the liftgate automatically.

With a valid Passive Entry key fob on you, touch the Passive Entry lock icon on the door handle to lock all four doors and liftgate.



Touch The Door Handle Lock Icon To Lock

NOTE:

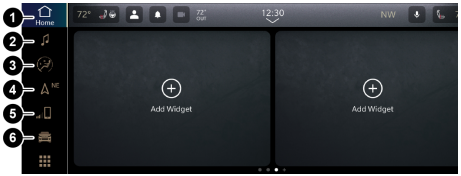
- DO NOT grab the door handle when pushing the lock button. This could unlock the door(s).
- Be sure to keep the vehicle key fob with you.

MULTIMEDIA

Uconnect Systems

Use this QR code to access your digital experience

Scan me



Uconnect 5 NAV With 12.3-inch Display

1 — Home Button
2 — Radio/Media Button
3 — Comfort Button
4 — Navigation Button
5 — Phone Button
6 — Vehicle Button

NOTE:
Uconnect screen images are for illustration purposes only and may not reflect exact software for your vehicle.

Uconnect Settings



Uconnect 5 NAV With 12.3-inch Display

1 — Uconnect Buttons On The Touchscreen
2 — Uconnect Buttons On The Faceplate

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Scan me

Press the Vehicle button, then press the Settings button toward the top of the touchscreen to get started with customizing your settings.

NOTE:
Depending on the vehicle's options, feature settings may vary.

- **Display** — Customize features such as display brightness or set navigation instructions to appear on the instrument cluster display.
- **Safety/Driving Assistance** — Customize settings such as the warning signal and steering wheel strength.
- **Phone/Bluetooth®** — Customize settings related to the paired device.
- **Camera** —Customize the vehicle's camera settings.
- **Seats & Comfort** — Customize comfort levels with heated seats or heated steering wheel.
- **Key Off Options** — Customize what the vehicle does when it shuts down.
- **Audio** — Customize audio settings.

Pair/Delete A Device

Use this QR code to access your digital experience

Scan me

1. Make sure Bluetooth® is enabled on your mobile phone.
2. With the vehicle in the ACC or ON/RUN position, press the Phone button on the vehicle's touchscreen menu bar.
3. Press "Device Manager".
4. Select "Add Device".



Uconnect 5 NAV With 12.3-inch Display Pairing A Phone

5. Follow the prompts on your phone and on the touchscreen.

Follow these steps to remove your smartphone:

1. Press the Device Manager button on the touchscreen.
2. Press the Settings gear icon next to the phone or device you wish to remove.
3. Press "Delete Device". The device should be removed.

Apple CarPlay®

Use this QR code to access your digital experience

Scan me

1. Ensure that your iPhone® is unlocked for the very first connection, then ensure Siri is enabled in settings.
2. Connect your iPhone® to one of the media USB ports in your vehicle, or pair your iPhone® with the system. You have no need to plug your device in if it is paired with the system.
3. Once the device is connected and recognized, the Phone icon on the menu bar changes to the Apple CarPlay® icon.

NOTE:
To use Apple CarPlay®, make sure that cellular data is turned on, and that you are in an area with cellular coverage. Your data and cellular coverage is shown on the left side of the touchscreen within Apple CarPlay®. Data plan rates may apply.

Android Auto™

Use this QR code to access your digital experience

Scan me

1. Download the Android Auto™ app from the Google Play store.
2. Connect your phone to one of the media USB ports in your vehicle, or pair your phone with the system. You have no need to plug your device in if it is paired with the system.
3. Once the device is connected and recognized, the Phone icon on the menu bar changes to the Android Auto™ icon.

NOTE:
To use Android Auto™, make sure you are in an area with cellular coverage. Android Auto™ may use cellular data, and your cellular coverage

is shown in the upper right corner of the touchscreen. Data plan rates may apply.

Uconnect Voice Recognition Quick Tips - If Equipped

Introducing Voice Recognition

Use this QR code to access your digital experience

Scan me

Start using Uconnect Voice Recognition with these helpful quick tips. They provide the key voice commands and tips you need to know to control your vehicle's VR system.

Basic Voice Commands

Push the VR button or say the vehicle's Wake Up word "Hey Uconnect". The factory default Wake Up word is set to "Hey Uconnect" and can be reprogrammed through the Uconnect Settings. After the beep, say:

- "**Cancel**" to stop a current voice session.
- "**Help**" to hear a list of suggested Voice Commands.
- "**Repeat**" to listen to the system prompts again.

Notice the visual cues that inform you of your Voice Recognition system's status.

NOTE:

If your vehicle is not equipped with Voice Recognition, you may still have the Phone and VR buttons. These buttons will work with Android Auto™ and Apple CarPlay®.

Passenger Screen — If Equipped

The vehicle may be equipped with a Passenger Screen located above the glove compartment on the passenger side of the vehicle. From the Passenger Screen, you will be able to access similar features seen within the Uconnect radio, such as media functions, Navigation, and device management.



Passenger Screen

To begin using the Passenger Screen, push the Power button to the left of the Passenger Screen display, or press the Power button under the Controls tab within the Uconnect system. The Passenger Screen can be turned off by accessing the Control screen and pressing the Power Off button.

NOTE:

The Passenger Screen will need to be turned On each time the vehicle is started, and the system will display the Home screen upon boot up.

The following features are within the Passenger Screen:

- **Permissions:** Allows the activation and deactivation of features in the Passenger Screen. These settings are located in the main Uconnect System.

- **Home Screen:** Rearrange the feature widgets on the Passenger Screen for easier access to the ones you want to use.
- **Audio and Video:** Play music or watch videos.
- **HDMI Projecting:** Plug in a device to the Passenger Screen using an HDMI cable.
- **Device Manager:** Pair your smartphone or headphones and make calls or receive text messages.
- **Navigation:** Set a navigation route or view the current route.
- **Camera:** View the vehicle's camera systems.

INTERIOR STORAGE AND EQUIPMENT

Electrical Power Outlets

The vehicle may be equipped with 12 Volt (13 Amp) power outlets that can be used to power cellular phones, small electronics, and other low powered electrical accessories. Power Outlets are located:

- Inside the storage area in the center console.
- In the right rear cargo area.

CAUTION!

Power outlets are designed for accessory plugs only. Do not insert any other object in the power outlets as this will damage the outlet and blow the fuse. Improper use of the power outlet can cause damage not covered by your New Vehicle Limited Warranty.



Center Console Power Outlet

NOTE:

Do not connect any of your devices that have a power rating higher than 180 W to the outlet. Do not use power adapters that do not fit the outlet as this may damage it.

WARNING!

To avoid serious injury or death:

- Only devices designed for use in this type of outlet should be inserted into any 12 Volt outlet.
- Do not touch with wet hands.
- Close the lid when not in use and while driving the vehicle.
- If this outlet is mishandled, it may cause an electric shock and failure.

CAUTION!

- Many accessories that can be plugged in draw power from the vehicle's battery, even when not in use (i.e., cellular phones, etc.). Eventually, if plugged in long enough, the vehicle's battery will discharge sufficiently to degrade battery life and/or prevent the vehicle from starting.
- Accessories that draw higher power (i.e., coolers, vacuum cleaners, lights, etc.) will degrade the battery even more quickly. Only use these intermittently and with greater caution.
- After the use of high power draw accessories, or long periods of the vehicle

(Continued)

CAUTION!

not being started (with accessories still plugged in), the vehicle must be driven a sufficient length of time to allow the generator to recharge the vehicle's battery.

USB Control

Your vehicle may be equipped with four USB ports and a HDMI port: two in the Instrument Panel and two on the back of the center console.



Front USB/HDMI Ports

1 — USB Ports
2 — HDMI Port

Plugging in a mobile device to a USB port below the Uconnect screen may activate the Android Auto™ or Apple CarPlay® features.

To disable Android Auto™ or Apple CarPlay®, navigate to "Device Manager" in the "Phone/ Bluetooth®" section of your Uconnect settings. For further information, refer to "Android Auto™" or "Apple CarPlay®" in your Radio Instruction Manual.

Wireless Charging Pad — If Equipped

Did you know your vehicle may be equipped with a wireless charging pad located below the center stack, within the storage compartment? It is designed to easily charge your Qi® enabled mobile phone on the go.



Wireless Charging Pad

Use this QR code to access your digital experience

Scan me

Be sure to place your mobile device on the center of the charging pad, with the display facing upward, and your device not covering the LED.

LED Indicator Status:

- **No Light:** Charging pad is idle or searching for a device, or device may not be compatible with the Qi® standard.
- **Blue Light:** Device is detected and is charging.
- **Red Light/Flashing:** Internal error, or foreign object is detected.
- **Green Light:** Device has completed battery charging (if device is equipped to transmit this information).

Important Notes Regarding This Vehicle's Wireless Charging Pad:

- Do not place the key fob or any other type of metal/magnetized object inside the mobile phone housing or near the wireless charging pad.
- The phone's protective case must be removed when placed on the wireless charging pad.

CAUTION!
The key fob should not be placed on the charging pad or within 6 inches (15 cm) of

(Continued)

CAUTION!
it. Doing so can cause excessive heat buildup and damage to the fob. Placing the fob in close proximity of the charging pad blocks the fob from being detected by the vehicle and prevents the vehicle from starting.

(Continued)

CAUTION!
To prevent malfunction or burns: • Do not insert any metallic or magnetic materials (such as Coins, Keys, Metal Cards, Paper Clips) or Key Card between the charging pad and the phone while charging. • Do not attach metallic or magnetic materials (such as aluminum sticker) to the device side charging area.

INSTRUMENT CLUSTER



Instrument Cluster Descriptions

Use this QR code to access your digital experience

Scan me

1. Power/Charge Gauge
   - Blue fill indicates the amount of power currently being utilized from the high voltage battery to propel the vehicle.
   - Green indicates the amount of energy utilized to charge the battery while slowing the vehicle.
2. Main Menu Area
   - Displays Main Menu items and information.
3. Speedometer
   - Indicates vehicle speed.
4. Range to Empty
   - Indicates estimated range remaining until battery is depleted.
5. Battery Gauge
   - Indicates battery percentage. The icon, bargraph filling, and battery percentage change colors according to its charging status and level. The arrow next to the battery icon indicates what side of the vehicle the charge port is on.

NOTE:
Some telltales will illuminate for a bulb check when the vehicle is first started.

Location And Controls

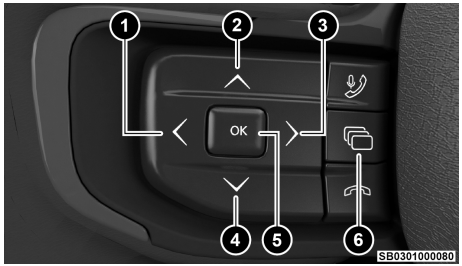
The instrument cluster display features an interactive display which is located in the instrument cluster.



Instrument Cluster Display And Controls Location

1 — Instrument Cluster Display Screen
2 — Instrument Cluster Display Controls

The system allows the driver to select information by pushing the following buttons mounted on the steering wheel:



Instrument Cluster Display Controls

1 — Left Arrow Button
2 — Up Arrow Button
3 — Right Arrow Button
4 — Down Arrow Button
5 — OK Button
6 — Layout Button

Left And Right Arrow Buttons:

Using the **left** ◁ or **right** ▷ arrow button allows you to cycle through the Main Menu items. Changes the Main Screen area and Menu Title area.

Up And Down Arrow Buttons:

Using the **up** △ or **down** ▽ arrow button allows you to cycle through the submenu items of the Main Menu item.

NOTE:

- Holding the **up** △ or **down** ▽ or **left** ◁ or **right** ▷ arrow button will continuously loop through the currently selected menu or options presented on the screen.
- Upon returning to a Main Menu, the last submenu screen viewed within that Main Menu will be displayed.

OK Button:

For Digital Speedometer:

- Pushing the **OK** button changes units (mph or km/h).

For Screen Setup:

- **OK** button allows user to enter menu and submenus.
- Within each submenu layer, the **up** △ and **down** ▽ arrow buttons will allow the user to select the item of interest.
- Pushing the **OK** button makes the selection and a confirmation screen will appear (returning the user to the first page of the submenu).

Layout Button:

Press the Layout button on the steering wheel to access cluster layout options. Selected layout will continue to be displayed at next vehicle start.

- Classic: default layout with analog circular gauges.
- Modern: digital look with reduced information and no analog circular gauges.
- Center: centered speedometer and no main menu bar.
- Navigation: navigation map and control in cluster, no main menu bar.

Storage Mode — If Equipped

The Storage Mode helps to preserve the battery life. It may disable some features during vehicle storing. On the Battery Voltage screen in Vehicle Information, hold the OK button and follow the on-screen messages. To exit Storage Mode, start the vehicle.

WARNING!

- The Rear Seat Reminder Alert is not available when the vehicle is in Storage Mode.

(Continued)

WARNING!

- Make sure to check the rear seats for children and animals before engaging Storage Mode.



Storage Mode Activation Location

Warning Lights And Messages

Warning lights, indicators, and messages appear to signify various vehicle conditions. See the Quick Start Guide or Owner's Manual for examples and detailed descriptions. Some telltales are optional according to vehicle equipment.

INTERIOR COMFORT SETTINGS

Climate Controls

Use this QR code to access your digital experience

Scan me

The Climate Control system allows you to regulate the temperature, air flow, and direction of air circulating throughout the vehicle. The controls are located on the touchscreen and on the instrument panel below the radio.



Uconnect 5 NAV With 12.3-Inch Display Temperature Controls

Front Comfort And Convenience Display — If Equipped

The Front Comfort And Convenience Display is a retractable screen located below the main Uconnect display that controls the front and rear climate settings just as the Controls menu would within the Uconnect system. Other front seat functions can also be adjusted from this screen.

To stow this display and access the power outlet, USB ports, and wireless charging pad, manually move the screen up until you hear a click. To lower the screen, press up on the screen, and gravity will bring it down.

When the screen is manual stowed, the main screen will turn off, but the lower soft buttons will remain active. These buttons will include the Front/Rear Defrost, fan controls, AUTO control, and recirculation button.

Other front seat functions can also be adjusted from this screen, such as:

- Power Massage Seat
- Power Lumbar
- Power Bolster

NOTE:
The Front Comfort And Convenience Display can only be used if the vehicle is in the ON/RUN position. The screen will turn off and save the menu it was on prior to being stowed.

Automatic Climate Control Descriptions And Functions

Max A/C Button

MAX A/C

Press and release the MAX A/C button on the touchscreen to automatically turn the air conditioning on to the coldest temperature setting and the highest blower speed.

A/C Button



Push the button to engage the Air Conditioning (A/C) system.

Recirculation Button



Push the button to change the system between Recirculation mode and outside air mode.

Auto/Auto Eco Button



Press and release the Auto/AutoEco button to toggle between Auto and AutoEco. This activates the comfort settings to automatically control the front driver and passenger area's comfort by adjusting distribution and amount of airflow. When the AutoEco button is selected, the climate system will be controlled to optimize for energy savings (comfort may be compromised).

Front Defrost Button

Push the button to change the current airflow setting to Defrost mode.

Rear Defrost Button

Push the button to turn on the rear window defroster and heated mirrors.

CAUTION!

Failure to follow these cautions can cause damage to the heating elements:

- Use care when washing the inside of the rear window. Do not use abrasive window cleaners on the interior surface of the window. Use a soft cloth and a mild washing solution, wiping parallel to the heating elements. Labels can be peeled off after soaking with warm water.
- Do not use scrapers, sharp instruments, or abrasive window cleaners on the interior surface of the window.
- Keep all objects a safe distance from the window.

Driver And Passenger Temperature Switches

Press and slide the temperature bar towards the red arrow button on the touchscreen for warmer temperature settings. Press and slide the temperature bar towards the blue arrow button on the touchscreen for cooler temperature settings.

SYNC Button

Press the SYNC button on the touchscreen to synchronize the driver and front passenger temperature settings.

Blower Control

Use the blower bar on the touchscreen to increase or decrease the amount of air forced through the climate control system.

Mode Control

Select the Mode by pressing one of the Mode buttons on the touchscreen to change the airflow distribution mode.

Climate Control OFF Button

Press the button to turn the climate control system off.

Automatic Temperature Control (ATC)

Automatic Operation

1. Push the AUTO button within the climate screen on the touchscreen.
2. Select the desired temperature on the touchscreen. The system then achieves and automatically maintains that comfort level.

NOTE:
There will be no need for you to move the temperature settings for cold or hot vehicles. The system automatically adjusts the temperature, mode, and blower speed to provide comfort as quickly as possible.

Climate Voice Recognition

Push the VR/Phone button. After the beep, say one of the following commands:

- "Set the driver temperature to **[Desired Temperature]** degrees"
- "Set the passenger temperature to **[Desired Temperature]** degrees"

Front Heated Seats



Press the heated seat button to cycle through HI, MED, LO, and off settings.

WARNING!

- Persons who are unable to feel pain to the skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical condition must exercise care when using the seat heater. It may cause burns

(Continued)

WARNING!

(Continued)

even at low temperatures, especially if used for long periods of time.

- Do not place anything on the seat or seatback that insulates against heat, such as a blanket or cushion. This may cause the seat heater to overheat. Sitting in a seat that has been overheated could cause serious burns due to the increased surface temperature of the seat.

Front Ventilated Seats



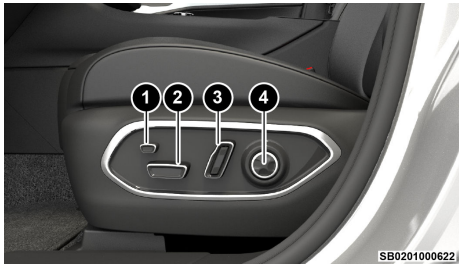
Press the ventilated seat button to cycle through HI, MED, LO, and off settings.

Power Adjustment Front Seats

Use this QR code to access your digital experience

Scan me

Your vehicle is equipped with 12-way power driver and front passenger seats. The power seat switches are located on the outboard side of the seat. There are two switches that control the movement of the seat cushion and the seatback.



Power Seat Switches

1 — Cushion Length Adjuster
2 — Seat Control Forward/Back And Up/Down
3 — Seatback Control Forward And Backward
4 — Power Lumbar

Head Restraints

Head restraints are designed to reduce the risk of injury by restricting head movement in the event of a rear impact. Head restraints should be adjusted so that the top of the head restraint is located above the top of your ear.

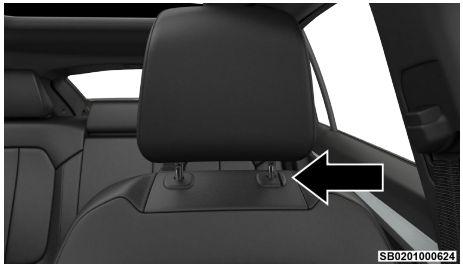
WARNING!

- All occupants, including the driver, should not operate a vehicle or sit in a vehicle's seat until the head restraints are placed in their proper positions in order to minimize the risk of neck injury in the event of a crash.
- Head restraints should never be adjusted while the vehicle is in motion. Driving a vehicle with the head restraints improperly adjusted or removed could cause serious injury or death in the event of a collision.

Front Head Restraints

Your vehicle is equipped with front four-way driver and passenger head restraints.

To raise the head restraint, push the adjustment button, located on the left side of the head restraint, and pull upward on the head restraint. To lower the head restraint, push the adjustment button, and push downward on the head restraint.



Head Restraint Adjustment Button

To adjust the head restraint forward pull the top of the head restraint toward the front of the vehicle as desired and release. To adjust the head restraint rearward push the top of the head restraint toward the rear of the vehicle as desired and release.



Upright Position

NOTE:
The head restraints should only be removed by qualified technicians, for service purposes only. If either of the head restraints require removal, see an authorized dealer.

Head Restraints — Second Row Bench

The head restraints on the outboard seats are not adjustable or removable. They automatically fold forward when the seatback is folded, and do not return to their normal position when the seatback is raised. After returning the seatback to its upright position after a folding operation, raise the head restraint until it locks in place.

The driver can also fold the second row outboard head restraints through the radio, for improved visibility when the vehicle is in REVERSE, and there are no occupants in the seats.



Press the Headrest Fold button within the Controls menu of the Uconnect system to power fold the second row outboard head restraints.

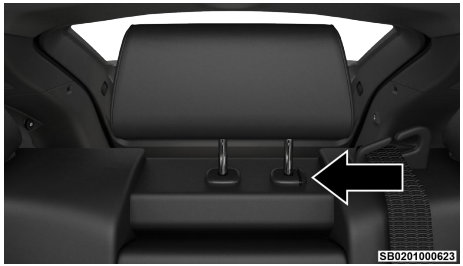
NOTE:

- The head restraints must be raised manually when occupying the second row.
- Do not fold if there are passengers seated in the second row seats.

The center head restraint has one adjustment position, and can be adjusted up, when the seat is occupied, or down for storage. To adjust this head restraint, push the adjustment button, located on the base of the head restraint, while pulling upward or pushing downward until it locks into place.

NOTE:

The center head restraint is not removable.



Center Seat Head Restraint Adjustment Button

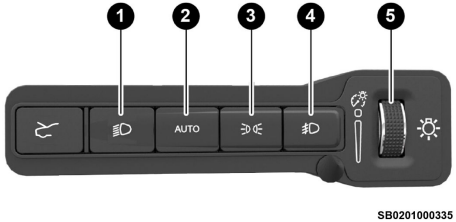
WARNING!

- All occupants, including the driver, should not operate a vehicle or sit in a vehicle's seat until the head restraints are placed in their proper positions in order to minimize the risk of neck injury in the event of a crash.
- Head restraints should never be adjusted while the vehicle is in motion. Driving a vehicle with the head restraints improperly adjusted or removed could cause serious injury or death in the event of a collision.

EXTERIOR LIGHTS

Headlight Switch

The headlight switch is located on the left side of the instrument panel, next to the steering wheel. The headlight switch controls the operation of the headlights, parking lights, instrument panel lights, and fog lights (if equipped).



Headlight Switch

1 — Headlight On/Off Button
2 — AUTO Headlight Control
3 — Daytime Running Lights
4 — Front Fog Light Control
5 — Instrument Panel Dimmer Control

NOTE:

Vehicles sold in Canada have headlights that will be deactivated when the headlight switch is placed in the parking lights position. However, the Daytime Running Lights (DRLs) will be activated along with the front and rear marker lights. The DRLs may be deactivated when the parking brake is engaged.

To turn on the headlights, press the Headlight On/Off button. When the headlight switch is on, the parking lights, taillights, license plate light and instrument panel lights are also turned on. To turn off the headlights, press the Headlight On/Off button a second time.

NOTE:

- Your vehicle is equipped with plastic headlight and fog light (if equipped) lenses that are lighter and less susceptible to stone breakage than glass lights. Plastic is not as scratch resistant as glass and therefore different lens cleaning procedures must be followed.
- To minimize the possibility of scratching the lenses and reducing light output, avoid wiping with a dry cloth. To remove road dirt, wash with a mild soap solution followed by rinsing.

CAUTION!
Do not use abrasive cleaning components, solvents, steel wool or other abrasive materials to clean the lenses.

Automatic High Beams — If Equipped

Did you know your vehicle can automatically switch from high beams to low beams until an approaching vehicle is out of view?

To turn on this feature:

1. Within the Uconnect system, set “Auto Dim High Beams” to “ON”.
2. Push the AUTO button on the headlight switch.

Automatic Headlights

With the vehicle power on, make sure the AUTO button is selected on your headlight switch; your vehicle will detect how bright it is outside and turn the headlights on/off as necessary.

Headlights On Automatically With Wipers

If your vehicle is equipped with Automatic Headlights, it also has this customer-programmable feature. When your headlights are in the automatic mode and the vehicle is running, they will automatically turn on when the wiper system is on. This feature is programmable through the Uconnect system.

NOTE:

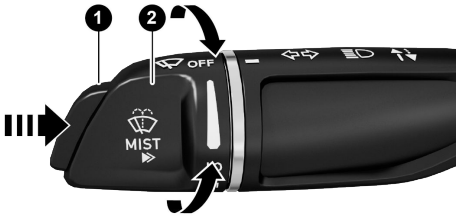
When your headlights come on during the daytime, the vehicle will monitor outside brightness and decide if the instrument panel needs to be dimmed or not.

WINDSHIELD WIPERS AND WASHERS

Use this QR code to access your digital experience



The windshield wiper/washer controls are located on the multifunction lever on the left side of the steering column. The front wipers are operated by rotating a switch, located on the end of the lever.



Windshield Wiper Operation

1 — Tap For Mist Or Hold For Washer
2 — Rotate For Front Wiper Operation

Windshield Wiper Operation

Front Wipers

Rotate the end of the lever upward, to the first detent past the intermittent settings for low-speed wiper operation.

Rotate the end of the lever upward to the second detent past the intermittent settings for high-speed wiper operation.

Windshield Washers

To use the windshield washer, push the washer knob, located on the end of the multifunction lever, inward and hold. Washer fluid will be sprayed and the wipers will operate for two to three cycles after the washer knob is released.

Mist

Tap the washer knob inward briefly and release. The wipers will cycle one time and automatically shut off.

NOTE:
The mist feature does not activate the washer pump; therefore, no washer fluid will be sprayed on the windshield. The washer function must be used in order to spray the windshield with washer fluid.

WARNING!

Sudden loss of visibility through the windshield could lead to a collision. You might not see other vehicles or other obstacles. To avoid sudden icing of the windshield during freezing weather, warm the windshield with the defroster before and during windshield washer use.

CAUTION!

Always remove any buildup of snow that prevents the windshield wiper blades from returning to the parked position. If the windshield wiper switch is turned off, and the blades cannot return to the parked position, damage to the wiper motor may occur.

(Continued)

Rain Sensing Wipers — If Equipped

This feature senses rain or snowfall on the windshield and automatically activates the wipers. Rotate the end of the windshield wiper lever to one of the four detent positions to activate this feature.

NOTE:
The Rain Sensing feature can be turned on and off through the Uconnect system.

CRUISE CONTROL SYSTEM

Use this QR code to access your digital experience

Scan me

Adaptive Cruise Control (ACC) will adjust the vehicle speed up to the preset speed to maintain a distance with the vehicle ahead.

Adaptive Cruise Control (ACC)

Adaptive Cruise Control (ACC) increases the driving convenience provided by Cruise Control while traveling. However, it is not a safety system and not designed to prevent collisions.

ACC will allow you to keep Cruise Control engaged in light to moderate traffic conditions without the constant need to reset your Cruise Control. ACC utilizes a radar sensor and a forward facing camera designed to detect a vehicle directly ahead of you.

NOTE:

- If the ACC sensor detects a vehicle ahead, ACC will apply limited braking or acceleration (not to exceed the original set speed) automatically to maintain a preset following distance, while matching the speed of the vehicle ahead.
- Any chassis/suspension or tire size modifications to the vehicle will affect the performance of the Adaptive Cruise Control and Forward Collision Warning system.

WARNING!

- Adaptive Cruise Control (ACC) is a convenience system. It is not a substitute for active driver involvement. It is always the driver's responsibility to be attentive

(Continued)

WARNING!

of road, traffic, and weather conditions, vehicle speed, distance to the vehicle ahead and, most importantly, brake operation to ensure safe operation of the vehicle under all road conditions. Your complete attention is always required while driving to maintain safe control of your vehicle. Failure to follow these warnings can result in a collision and death or serious personal injury.

- The ACC system:
  - Does not react to pedestrians, oncoming vehicles, and stationary objects (e.g., a stopped vehicle in a traffic jam or a disabled vehicle).
  - Cannot take street, traffic, and weather conditions into account, and may be limited upon adverse sight distance conditions.
  - Does not always fully recognize complex driving conditions, which can result in wrong or missing distance warnings.
  - Will bring the vehicle to a complete stop and hold the vehicle in the stop position for approximately 10 minutes when following a vehicle ahead. If the vehicle ahead does not start moving within 10 minutes, the parking brake will

(Continued)

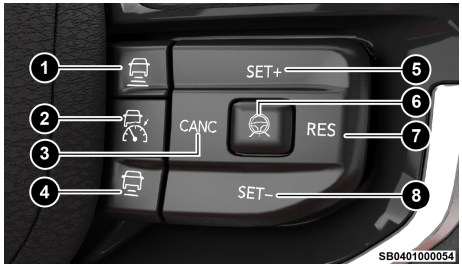
WARNING!

be activated, and the ACC system will be canceled.

- You should not utilize the ACC system:
  - When driving in fog, heavy rain, heavy snow, sleet, heavy traffic, and complex driving situations (i.e., in highway construction zones).
  - When entering a turn lane or highway off-ramp; when driving on roads that are winding, icy, snow-covered, slippery, or have steep uphill or downhill slopes.
  - When towing a trailer up or down steep slopes.
  - When circumstances do not allow safe driving at a constant speed.

Adaptive Cruise Control (ACC) Operation

The buttons on the right side of the steering wheel operate the ACC system.



Adaptive Cruise Control Buttons

1 — Distance Increase Button
2 — Adaptive Cruise Control (ACC) On/Off
3 — CANC/Cancel
4 — Distance Decrease Button
5 — SET (+)/Accel
6 — Advanced Driving Assist (ADA) Button
7 — RES/Resume
8 — SET (-)/Decel

UNIVERSAL GARAGE DOOR OPENER (HOMELINK®)



HomeLink® Buttons And Indicator Light

Use this QR code to access your digital experience

Scan me

The HomeLink® buttons are located in the overhead console or sun visor and contain three optional HomeLink® channels.

- **TO ERASE ALL SET CHANNELS:** Push and hold the two outside HomeLink® buttons for 20 seconds until the indicator flashes above the buttons.
- **ROLLING OR NON-ROLLING?** Check your garage door opener motor in your garage for a “LEARN” or “TRAIN” button by the hanging antenna. If you have one of these, you have a Rolling Code garage door opener.

1. While the car is ON, hold the handheld garage door transmitter 1-3 inches from the HomeLink® button you want to program in the vehicle.
2. Push and hold both the HomeLink® button being programmed and the button on the garage door transmitter.
3. **For Non-Rolling Code** garage door openers, watch for the indicator light to stay illuminated.

   For Rolling Code garage door openers, watch for the indicator light to go from a slow blink to blinking rapidly.
4. **For Rolling Code** garage door openers only, firmly push and release the “LEARN” or “TRAIN” button on your garage door opener motor in your garage, then push the HomeLink® button in your vehicle three times (holding the button for two seconds each time).

If you have any problems, or require additional assistance, please call toll-free 1-800-355-3515 or visit HomeLink.com.

NOTE:

If the programming was successful, your garage door should open and close with your chosen HomeLink® button.

Troubleshooting Tips

If you are having trouble programming HomeLink®, here are some of the most common solutions:

- Replace the battery in the garage door opener hand-held transmitter.
- Push the LEARN button on the garage door opener to complete the training for a rolling code.
- Did you unplug the device for programming and remember to plug it back in?

If you have any problems, or require assistance, please call toll-free 1-800-355-3515 or visit HomeLink.com.

WARNING!

Your motorized door or gate will open and close while you are programming the universal transmitter. Do not program the transmitter if

(Continued)

WARNING!

people, pets or other objects are in the path of the door or gate. Only use this transmitter with a garage door opener that has a "stop and reverse" feature as required by Federal safety standards. This includes most garage door opener models manufactured after 1982. Do not use a garage door opener without these safety features.

PARKING ASSISTANCE

ParkSense Front/Rear Park Assist System

Use this QR code to access your digital experience

Scan me

The ParkSense Park Assist system provides visual and audible indications of the distance between the rear and the front fascia/bumper and a detected obstacle when backing up or moving forward (e.g. during a parking maneuver). The vehicle brakes may be automatically applied and released when performing a reverse parking maneuver if the system detects a possible collision with an obstacle.

NOTE:

- The driver can disable the automatic braking function by turning ParkSense off via the ParkSense switch. The driver can also override automatic braking by changing the gear or by pressing the accelerator over 90% of its capacity during the braking event.
- Automatic brakes will not be available if there is a faulted condition detected with the ParkSense Park Assist system or the Braking System Module.
- The automatic braking function may only be applied if the vehicle deceleration is not enough to avoid colliding with a detected obstacle.
- The automatic braking function may not be applied fast enough for obstacles that move toward the rear of the vehicle from the left and/or right sides.
- The automatic braking function can be enabled/disabled from the Customer Programmable Features section of the Uconnect system.
- ParkSense will retain its last known configuration state for the automatic braking function through key cycles.

The automatic braking function is intended to assist the driver in avoiding possible collisions with detected obstacles when backing up in REVERSE gear.

NOTE:

- The system is designed to assist the driver and not to substitute the driver.
- The driver must stay in full control of the vehicle's acceleration and braking and is responsible for the vehicle's movements.

ParkSense will retain the last system state (enabled or disabled) from the last key cycle when the Start button is changed to the ON/RUN position.

ParkSense can be active only when the gear selector is in REVERSE or DRIVE. If ParkSense is enabled at one of these gear selector positions, the system will remain active until the vehicle speed is increased to approximately 7 mph (11 km/h) or above. The system will become active again if the vehicle speed is decreased to less than approximately 6 mph (9 km/h). A display warning will appear in the instrument cluster display if the vehicle is in REVERSE and the speed exceeds 7 mph (11 km/h).

ELECTRIC PARK BRAKE (EPB)

Use this QR code to access your digital experience

Scan me

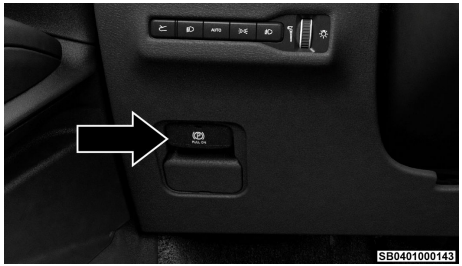
Your vehicle is equipped with an EPB that offers simple operation, and some additional features that make the parking brake more convenient and useful.

The parking brake is primarily intended to prevent the vehicle from rolling while parked. Before leaving the vehicle, make sure that the parking brake is applied. Also, be certain to leave the gear selector/shifter in PARK.

You can engage the parking brake in two ways:

- Manually, by applying the EPB switch.
- Automatically, by enabling the Auto Park Brake feature in the customer programmable features section of the Uconnect settings.

The EPB switch is located on the instrument panel to the left of the steering wheel (below the headlamp switch).



Electric Park Brake Switch

To apply the parking brake manually, pull up on the switch momentarily. You may hear a sound from the back of the vehicle while the parking brake engages. Once the parking brake is fully engaged, the Brake Warning Light in the instrument cluster and an indicator on the switch will illuminate. If your foot is on the brake pedal while you apply the parking brake, you may notice a small amount of brake pedal movement. The parking brake can be applied even when the power button is OFF but the Brake Warning Light will not illuminate, however, it can only be released when the power button is in the ON/RUN position.

To release the parking brake manually, the power button must be in the ON/RUN position. Put your foot on the brake pedal, then push the EPB switch down momentarily. You may hear a sound

from the back of the vehicle while the parking brake disengages. You may also notice a small amount of movement in the brake pedal. Once the parking brake is fully disengaged, the Brake Warning Light in the instrument cluster and the LED indicator on the switch will extinguish.

WARNING!

- Never use the PARK position as a substitute for the parking brake. Always apply the parking brake when parked to guard against vehicle movement and possible injury or damage.
- When leaving the vehicle always cycle the Start button OFF, remove the key fob and lock your vehicle.
- Never leave children alone in a vehicle, or with access to an unlocked vehicle. Allowing children to be in a vehicle unattended is dangerous for a number of reasons. A child or others could be seriously or fatally injured. Children should be warned not to touch the parking brake, brake pedal or the gear selector.
- Do not leave the key fob in or near the vehicle, or in a location accessible to children, and do not leave the Start button of a vehicle equipped with Keyless Enter 'n Go™ in the ON/RUN position. A child could

(Continued)

WARNING!

operate power windows, other controls, or move the vehicle.

- Be sure the parking brake is disengaged before driving; failure to do so can lead to brake failure and a collision.
- Always apply the parking brake when leaving your vehicle, or it may roll and cause damage or injury. Also be certain to leave the gear selector in PARK. Failure to do so may allow the vehicle to roll and cause damage or injury.

CAUTION!

If the Brake System Warning Light remains on with the parking brake released, a brake system malfunction is indicated. Have the brake system serviced by an authorized dealer immediately.

If exceptional circumstances should make it necessary to engage the parking brake while the vehicle is in motion, maintain upward pressure on the EPB switch for as long as engagement is desired. The Brake Warning Light will illuminate, and a continuous chime will sound. The rear stop lamps will also be illuminated automatically while the vehicle remains in motion.

To disengage the parking brake while the vehicle is in motion, release the switch. If the vehicle is brought to a complete stop using the parking brake, when the vehicle reaches approximately 3 mph (5 km/h), the parking brake will remain engaged.

WARNING!

Driving the vehicle with the parking brake engaged, or repeated use of the parking brake to slow the vehicle, may cause serious damage to the brake system. Be sure the parking brake is fully disengaged before driving; failure to do so can lead to brake failure and a collision.

EXTERIOR OVERVIEW



SB0201000327

1 — Exterior Camera ⇨ page 33

2 — Charging Port ⇨ page 37

3 — Hatchback Release Button ⇨ page 34

EXTERIOR CAMERA VIEWS

Surround View Camera System — If Equipped



Press this button under the Controls menu on the touchscreen to enter the Surround View Camera menu in the Uconnect system.

When the vehicle is shifted into REVERSE, the Rear View or Top View is the default view of the system.

WARNING!

Drivers must be careful when backing up even when using the Surround View Camera. Always check carefully behind your vehicle, and be sure to check for pedestrians, animals, other vehicles, obstructions, or blind spots before backing up. You are responsible for the safety of your surroundings and must continue to pay attention while backing up. Failure to do so can result in serious injury or death.

CAUTION!

- To avoid vehicle damage, Surround View should only be used as a parking aid. The

(Continued)

CAUTION!

Surround View camera is unable to view every obstacle or object in your drive path.

- To avoid vehicle damage, the vehicle must be driven slowly when using Surround View to be able to stop in time when an obstacle is seen. It is recommended that the driver look frequently over his/her shoulder when using Surround View.

HOOD

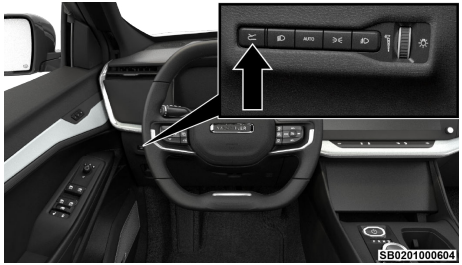
Opening The Hood

WARNING!

EV Models Only

- Always place the start button in the OFF position before opening the hood.
- Some areas remain very hot for a while after driving or charging and may cause serious burns if touched.
- Keep hands, tools, clothing, and jewelry away from the radiator cooling fan when the hood is raised. The cooling fan may start operating at any time, including during charging. Hands or clothing caught in a rotating fan may cause serious injury.

To open the hood, push the hood release button once located on the instrument panel to the left of the steering wheel.



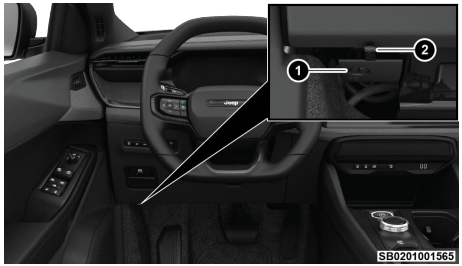
Hood Release Button

NOTE:

- Vehicle must be at a stop and the gear selector must be in PARK.
- While lifting the hood, use both hands.
- Before lifting the hood, check that the wiper arms are not in motion and not in the lifted position.

In The Event Of A Power Failure

The hood may also be manually released in the event of a depleted battery. The mechanical release lever is located under the drivers side of the instrument panel.



Emergency Hood Release Location

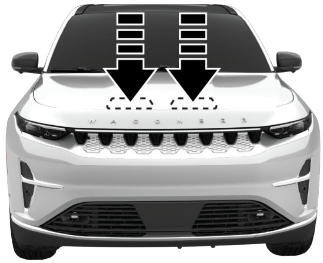
1 — Lock
2 — Hood Release Pull Strap

To open, unlock the emergency release door by turning the lock mechanism a quarter turn with a small tool such as a coin. Then pull the emergency release strap two times to release the hood.

Closing The Hood

Be careful when lowering the hood as to not cause damage. Close the hood by following these steps:

1. In one continuous motion, gently lower the hood until it is resting on the latch mechanism.
2. Place two hands on center of hood, above the latch mechanism. Press down firmly until hood is latched.
3. Confirm hood is latched in place.



Hand Placement Zone

CAUTION!

- Do not drop or forcefully close hood. Doing so can cause damage to the hood.
- Only use force on the areas highlighted in the image above. Pressing down on areas outside of this area can cause damage.

WARNING!

Be sure the hood is fully latched before driving your vehicle. If the hood is not fully latched, it could open when the vehicle is in motion and block your vision. Failure to follow this warning could result in serious injury or death.

LIFTGATE

To Unlock/Open The Liftgate

The power liftgate may be opened by pushing the liftgate button on the key fob, pushing the liftgate button on the overhead console, or by pushing the electronic liftgate release button.

Push the liftgate button on the key fob twice within five seconds to open the power liftgate. Once the liftgate is open, pushing the button twice within five seconds a second time will close the liftgate.



Liftgate Entry

1 — Electronic Liftgate Release Button

If all doors are programmed to unlock on first press within Uconnect Settings, all doors will unlock when you push the electronic liftgate release. If only the driver's door is programmed, only the liftgate will unlock when you push the electronic liftgate release.

NOTE:

- Use the power door lock switch on either front door trim panel or the key fob to lock and unlock the liftgate.
- The driver's door lock cylinder will not lock and unlock the liftgate.
- The vehicle must be in PARK to utilize the liftgate open/close button.

To Lock/Close The Liftgate

There are several different ways to close the liftgate:

- Manually (grab the liftgate closing handle and pull downward)
- Key fob
- Hands-free (if equipped)
- Liftgate close button in the cargo area

With a valid Passive Entry key fob within 5 ft (1.5 m) of the liftgate, pushing the Passive Entry button, located to the left of the electronic liftgate release handle, will lock the vehicle only.

If the liftgate is fully open, the liftgate can be closed by pushing the liftgate close button located in the cargo area on the left rear trim panel, near the liftgate opening. If the liftgate is in motion, pushing the liftgate close button a second time will reverse the liftgate operation.



Liftgate Close Button

HIGH VOLTAGE BATTERY

Your vehicle is equipped with a Lithium-ion high voltage battery that is used to power the electric powertrain systems. The high voltage battery is located underneath the vehicle.

High Voltage Battery Service Disconnect

The high voltage battery service disconnect is located under the load floor of the cargo area, at the front left side.

WARNING!

- Never try to remove the high voltage battery service disconnect. The high voltage battery service disconnect is used when

(Continued)

WARNING!

your vehicle requires service by a qualified technician at an authorized dealership. Failure to follow this warning can result in electrical shock, toxic emissions, fire, and other hazards which can cause death or serious injury including severe burns, respiratory injuries, and blindness.

- The high voltage battery and battery case have no parts that you or an unqualified technician can service. The high voltage system can be hot during and after starting and when the vehicle is shut off or charging. Under no circumstances should you or an unqualified technician open, disassemble, penetrate, or tamper with the high voltage battery, battery case, their cables, or connectors. High Voltage wires, connectors, and wire coverings are identified by their distinct orange color. Damage to these components can result in electrical shock, toxic emissions, fire, and other hazards which can cause death or serious injury including severe burns, respiratory injuries, and blindness. You should take the vehicle to an authorized dealership for any service or maintenance on these high voltage components.

Disposal of the High Voltage Battery

Your vehicle's high voltage battery is designed to last the life of your vehicle.

WARNING!

Your vehicle contains a sealed Lithium-ion high voltage battery. If the battery is disposed of improperly, there is a risk of electrical shock and toxic emissions which can cause severe burns, respiratory injuries, fires, and other hazards resulting in serious injury or death. Bring the vehicle to your dealership when the life of the battery is exhausted.

General Information

The vehicle is also equipped with a Battery Management system that is designed to maximize the life expectancy of the high voltage battery, maximize driving range, and ensure safe operation!

NOTE:

During start up and shut down, a clicking noise may be heard from within the vehicle. When the vehicle is preparing to start, the contactors inside the battery are closed to make the stored electricity inside available for vehicle use. After the vehicle is shut down, the contactors open to electrically isolate the battery from other vehicle systems. The clicking noise is the sound of these contactors as they open and close during normal operation.

WARNING!

In the event of a collision:

- If your vehicle is still drivable, pull off the road and place the Gear Box in the PARK position, apply the parking brake, and turn the vehicle off.
- To avoid electrical shock which can result in serious injury or death, never touch wiring, connectors, and other high-voltage parts, such as the inverter unit and the Lithium-ion battery. High Voltage wires, connectors, and wire coverings are identified by their distinct orange color.
- Beware of any exposed high-voltage parts or cables. To avoid electrical shock which can result in serious injury or death, never touch wiring, connectors, and other high-voltage parts, such as the inverter unit and the Lithium-ion battery. High Voltage wires, connectors, and wire coverings are identified by their distinct orange color.
- If your vehicle was not in a collision but the undercarriage received an impact from road debris or other source while driving, have the Lithium-ion battery inspected by an authorized dealer.

(Continued)

WARNING!

- Leaks or damage to the Lithium-ion battery may result in a fire and toxic emissions which can cause severe burns, respiratory injuries, and other serious injuries or death. If you discover these leaks, contact emergency services immediately. Since the fluid leak may be Lithium Manganate from the Lithium-ion battery, never touch the fluid leak inside or outside of the vehicle. If the fluid contacts your skin or eyes, wash these areas immediately with a large amount of water and obtain immediate medical attention to help avoid serious injury.
- If a fire occurs in your vehicle, leave the vehicle as soon as possible and contact emergency services. Only use a type ABC, BC, or C fire extinguisher that is meant for use on electrical fires. Using a small amount of water, or the incorrect fire extinguisher can result in serious injury or death from electrical shock.
- If you are not able to safely assess the vehicle due to vehicle damage, do not touch the vehicle. Leave the vehicle and contact emergency services. Advise first responders that this is a electric vehicle.
- In the event of an accident that requires bodywork, refer to an authorized dealership.

(Continued)

WARNING!

- If your vehicle was not in a collision but the undercarriage received an impact from road debris or other source while driving, have the Lithium-ion battery inspected by an authorized dealer.

Battery Conditioning

In extreme high temperatures, the high voltage battery may need to be conditioned, and therefore is suggested to plug-in the vehicle in order to have the full performance on the next use. In extreme cold temperatures, to preserve the high voltage battery, the available electrical power may be reduced and recharge time increased. The high voltage battery is equipped with systems that guarantee to operate under temperature conditions suitable for its functioning as long as the temperature is higher than -22°F (-30°C). Do not expose the battery to lower temperature.

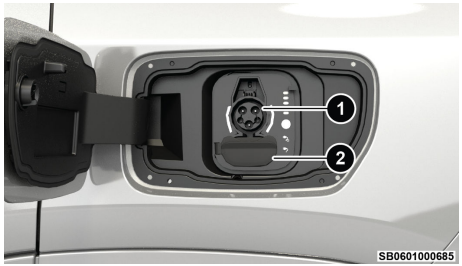
HIGH VOLTAGE CHARGING OPERATION

SAE J1772 Charging Inlet

Use this QR code to access your digital experience

Scan me

Your vehicle uses an industry standard SAE J1772 charge inlet (vehicle charge inlet) for AC Level 1 (120 V), AC Level 2 (240 V), and DC Fast charge (400 V) charging.



Vehicle Charge Inlet

1 – Charge Port
2 – DC Port Cover

The charge port door will lock or unlock along with the doors. Press the Unlock button on the Key Fob to unlock the charge port door. Press the Lock button on the Key Fob to lock the charge port door.

Open the charge port door by pushing near the rear outer edge of the door, near the center to unlatch. To close the charge port door, engage the door latch by pushing on the rear outer edge near the center.

When the Charge Cable is connected to the charging inlet, the charge connector will lock into the port. Pressing the Unlock button on the Key Fob will release the charge connector.

Charge Port Cover

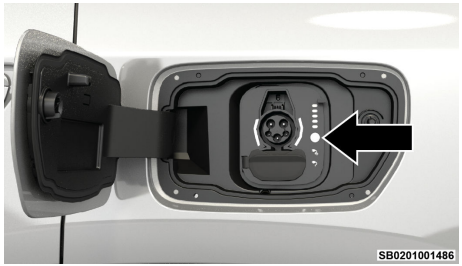
The EV Charge Port is equipped with a plastic cover to protect the DC- and DC+ terminals, located at the bottom of the Charge Port. The cover prevents dust, water, snow or other contaminants from entering the DC- and DC+ terminals and cavities while not in use. Keep the cover closed at all times, and only open it when using Level 3 Public Chargers. If the plastic cover is damaged or missing, see an authorized dealer for service and replacement.

Water presence and contamination in the EV Charge Port pins is unsafe and may prevent the EV from charging. The charge port is capable of draining excess water. Allow the charge port to fully drain and dry out before use.

Smart Charge Button

The Smart Charge button to the right of the charge port can be used to stop charging, start charging, and override a set charging schedule. The button has different uses and sequences depending on which charging mode is set.

- **No scheduled charge**
  - Plug in the vehicle: charge starts
  - Push the charging button: charge is stopped
  - Push the charging button again: charge starts again
- **Scheduled charge (not started yet)**
  - Plug in the vehicle: scheduled charge is ready (as set)
  - Push the charging button: charge starts
  - Push the charging button again: charge is stopped, and scheduled charge is set again
- **Scheduled charge (set and started)**
  - Push the charging button: charge is stopped
  - Push the charging button: immediate charge starts (scheduled charge is overridden)



Smart Charging Button

AC Level 1 Charging (120 Volt, 12 Amp)

Your vehicle may be equipped with a 120 Volt AC, SAE J1772 Level 1 Electric Vehicle Supply Equipment (EVSE), also referred to as a Portable Charging Cordset (EVSE). AC Level 1 charging requires a conventional NEMA 5-15R 120 Volt AC grounded wall outlet along with the Portable Charging Cordset (EVSE).

WARNING!

Please be sure to follow these warnings. Failure to do so may result in serious injury or death.

- Discontinue use of the Portable Charging Cordset (EVSE) immediately if the plug or outlet becomes hot to the touch or if you notice any unusual odors.
- Do not use the Portable Charging Cordset (EVSE) in building structures that use fuse-based circuit protection. Use only with electrical circuits protected by circuit breakers.
- Do not use the Portable Charging Cordset (EVSE) if other devices are plugged into the same circuit.

(Continued)

WARNING!

- When unplugging the Portable Charging Cordset (EVSE) from the wall outlet, be sure to pull by the plug, and not the cord.
- Do not pull, twist, bend, step on or drag the cord of the Portable Charging Cordset (EVSE).
- Stop using the Portable Charging Cordset (EVSE) immediately if charging stops before it's completed when the plug or cord is moved or adjusted.
- Do not use the Portable Charging Cordset (EVSE) if the plug has a loose connection with the wall outlet or if the wall outlet is damaged or rusted.
- If in any doubt about the wall outlet and/or circuit, contact a qualified electrician.
- Do not use if a malfunction occurs or if the Portable Charging Cordset has been damaged in any manner. It is recommended that you contact an authorized dealership.
- There are no user serviceable parts inside the Portable Charging Cordset (EVSE). Do not attempt to repair or service the Portable Charging Cordset (EVSE), doing so will void the New Vehicle Warranty.



Portable Charging Cordset (EVSE)

WARNING!

Electrical shock, fire, and other serious hazards can occur if the Portable Charging Cordset (EVSE) is not used properly. This vehicle uses a high voltage current. Failure to follow the proper charging instructions in this publication can cause serious injury or death. There are no serviceable parts in the Portable Charging Cordset (EVSE). Do not open, disassemble, penetrate, or tamper with the Portable Charging Cordset (EVSE). Failure to follow this warning can result in electrical shock, fire, property damage, and death or serious injury.

WARNING!

This publication contains important instructions and warnings that should be followed during charging operations. Failure to follow these warnings and instructions can result in electrical shock and fire which can cause death or serious injury.

- Do not put fingers or objects into the Portable Charging Cordset (EVSE) connector.
- Do not use the Portable Charging Cordset (EVSE) if the flexible power cord is frayed, broken, has cracked insulation, or any other signs of damage.
- Do not use the Portable Charging Cordset (EVSE) if the enclosure or the connector is broken, cracked, open, or shows any other indication of damage.
- Do not use the Portable Charging Cordset (EVSE) with an extension cord or plug adapters.
- The Portable Charging Cordset (EVSE) may attempt to reset and run after a power interruption.
- There are no user serviceable parts inside the Portable Charging Cordset (EVSE). Do not attempt to repair or service the

(Continued)

WARNING!

(Continued)

Portable Charging Cordset (EVSE) yourself – personal injury may result.

- When using a charging station with the Portable Charging Cordset (EVSE) attached, ensure the charging station's cable is not visibly damaged before plugging into the vehicle.
- Do not allow children to operate the Portable Charging Cordset (EVSE). Adult supervision is mandatory when children are in proximity to the charge station that is in use.
- Do not use a charge station or vehicle charge inlet that is worn or damaged with the charging cable. Plugging into worn or damaged receptacles may cause damage to the Portable Charging Cordset (EVSE) and vehicle.
- Ensure that the Portable Charging Cordset (EVSE) is always stored in a safe place. Do not expose the EVSE vehicle connector to rain or wet conditions. Avoid allowing water or other liquids to pour or drip onto the vehicle connection end of the EVSE connector. If water penetrates the electrical device, the risk of electrical shock increases. Ensure that all plugs and cables are free of

(Continued)

WARNING!

(Continued)

moisture before using the Portable Charging Cordset (EVSE).

- In a collision, a loose Portable Charging Cordset (EVSE) in the vehicle could cause injury. It could fly around in a sudden stop and strike someone in the vehicle. Do not store the Portable Charging Cordset (EVSE) on the cargo load floor, or in the passenger compartment.
- The Portable Charging Cordset (EVSE) has been tested for use in temperatures ranging from -40°F to 122°F (-40°C to 50°C).
- The Portable Charging Cordset (EVSE) should be stored at temperatures between -40°F and 176°F (-40°C and 80°C).

Portable Charging Cordset (EVSE)

The Portable Charging Cordset (EVSE) is compliant with SAE J1772, and applicable for use with vehicles fitted with standard SAE J1772 charge inlets.



SB0201000167

Charging Cordset

1 — Status Indicator Display
2 — Charge Cable
3 — Charge Connector
4 — AC Plug

Charging Cordset Operation

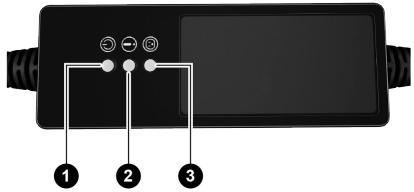
1. Insert the AC plug prongs of the Portable Charging Cordset (EVSE) into a 15 A, or 20 A, 120 VAC, 60 Hz, grounded wall outlet. Do not use an extension cord, outlet/plug adapter, or a worn outlet. The Portable Charging Cordset (EVSE) will not operate safely unless it is plugged directly into the wall outlet.

   NOTE:

   The Portable Charging Cordset (EVSE) should be plugged into a dedicated circuit, not a circuit shared with other devices drawing electricity on the circuit.

WARNING!
Do not use the Portable Charging Cordset (EVSE) on electrical circuits with two-prong outlets; use with improper outlets could result in electric shock, fire, property damage, and death or serious injury. Check with a qualified electrician if you are in doubt as to whether the wall outlet is properly grounded. Do not modify the plug prongs provided with the Portable Charging Corset (EVSE) – if it does not fit the outlet, you must have a proper outlet installed by a qualified electrician.

2. Check to see if the Portable Charging Cordset (EVSE) is ready to charge by reviewing the indicator lights. After a brief self-check, where the indicator lights will flash, a green AC Power indicator light and two green Charge Active indicator lights indicate that the Portable Charging Cordset (EVSE) is ready for use.

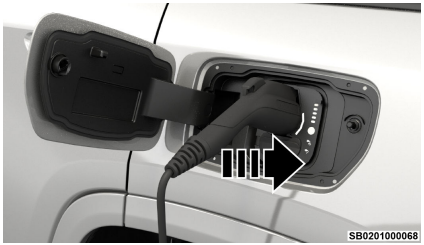


SB0201000200

Cordset Indicator Lights

1 — AC Power Indicator Light
2 — Fault Indicator Light
3 — Charge Active Indicator Lights

3. If the Portable Charging Cordset (EVSE) is ready to charge, ensure the vehicle is in PARK, and then connect the charge connector to the vehicle's charge inlet. You will hear a "click" when the charge connector is inserted correctly and coupled with the vehicle's charge inlet. There will be a delay once the charging cordset is plugged into the vehicle and the vehicle begins charging.



Inserting The Charge Connector Into The Vehicle Charge Inlet

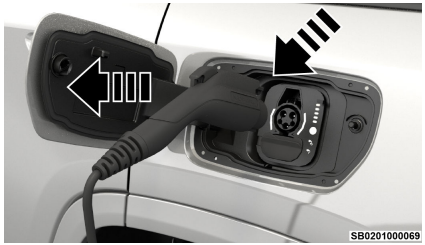
4. When the vehicle commences charging, the Charge Active indicator lights on the Portable Charging Cordset (EVSE) will cycle from left to right, and then both turn off. This pattern will repeat while the vehicle is charging. The lights are illuminated at the rate of approximately one cycle per second.

NOTE:

The vehicle should start charging automatically. If not, please check the following:

- Portable Charging Cordset (EVSE) — The Portable Charging Cordset (EVSE) status indicators illuminate green or red to identify the charging status.
- Wall Outlet — Check whether the wall outlet is functional (no power outage) and/or plug the Portable Charging Cordset (EVSE) into a different wall outlet.
- Charging Schedule — Check whether or not the charging schedules have been enabled. If enabled, check that you are within the scheduled time and day of the week.

5. To stop the charging process, the charging cordset will need to be unlocked from the vehicle. To unlock the cordset, press the Unlock button on the key fob to unlock the doors and then press the button on the charging cordset connector or the Unlock button next to the charging port. There will be a delay before the cordset can be removed from the vehicle. White courtesy lights will flash around the charging port once the connector has unlocked.
6. To disengage the vehicle coupler, push the button on the connector and gently pull the cordset from vehicle.



Removing The Charge Connector From The Vehicle Charge Inlet

7. Close the inlet door when a Portable Charging Cordset (EVSE) is not connected to the vehicle.

NOTE:

It is good practice to keep the vehicle OFF while conducting Level 1 charging. This minimizes any additional vehicle loads the Portable Charging Cordset (EVSE) has to support. The additional electrical loads will extend the high voltage battery charging time.

Troubleshooting Using The Status Indicator Display

If the vehicle is not charging properly, consult the status indicator lights.

The **Green LED** signals correct operation of the system.

The **Red LED** signals a failure in the charging system.

The **Yellow LED** signals a failure with the outlet.

Any faults in charging are displayed by the LEDs, either steady or flashing, located on the status indicator display of the Portable Charging Cordset (EVSE).

NOTE:
During normal operation, the charge connector or AC plug may feel warm. If either one feels hot during charging, unplug the Portable Charging Cordset (EVSE) and have a qualified electrician inspect the wall outlet before you continue charging.

WARNING!

Do not use the Portable Charging Cordset (EVSE) with an outlet that is worn or damaged. Failure to follow this warning can result in electrical shock, fire, property damage, and death or serious injury.

AC Level 2 Charging (240 Volt)

AC Level 2 (240 V) charging requires a 240 V, Level 2 Electric Vehicle Supply Equipment (EVSE) charging station. We recommend using a Level 2 EVSE charger with up to 48 amps for home installation.

When using public charging stations, ensure the charging station is ready to provide charge and the vehicle is in PARK before the Level 2 EVSE is plugged into the vehicle's charge inlet. You will hear a "click" when the charge connector is inserted correctly and is coupled with the vehicle's charge inlet.

To stop the charging process:

- Press the Unlock button on the Key Fob to unlock the Charging Port.
- Press the Smart Charge button to the right of the Charge port.
- Press the button located on the Level 2 EVSE vehicle connector. There may be a slight delay before you can remove the cable.
- Gently remove the connector from the vehicle charge inlet.
- Plug the charge handle into the Level 2 EVSE station and coil the charging cord onto its holder. Do not leave the charging cord lying on the ground.

DC Charging

DC Charging is a significantly faster method of charging your vehicle either on the go or overnight.

When using public charging stations, ensure the charging station is ready to provide charge and the vehicle is in PARK before the charging cable is plugged into the vehicle's charge inlet. You will hear a "click" when the charge connector is inserted correctly and is coupled with the vehicle's charge inlet.

NOTE:
The vehicle should start charging automatically. If not, please check the following:

- Charging Station — Check the indications and instructions at the charging station.
- Charging Schedule — Check whether the charging schedule is enabled and if so, whether the vehicle is currently within the scheduled charge time/day (weekday/weekend).

Emergency Release Cables

In the event of an emergency, the charging cordset can be unlocked manually from the charging port. The charging port door can also be manually unlocked.

Emergency Charge Corset Release

1. Remove the quarter panel on the left side of the liftgate by gently pulling it out.
2. Locate the yellow emergency release cable.

3. Gently pull the cable a short distance. The Charge Port will unlock, and the charging cordset can be removed.

Emergency Charging Port Door Release

1. Remove the quarter panel on the left side of the liftgate by gently pulling it out.
2. Locate the green emergency release cable.
3. Gently pull the cable a short distance. The Charge Port door will unlock.

NOTE:

Pulling the emergency release cable may not provide feedback when the Charging cordset is unlocked from the charge port. After pulling the emergency release cable, use both hands to hold and test the charging cordset by pressing the button on the cordset head and removing it straight out from the charge port. If the cordset is still locked, pull the emergency release cable again.

CAUTION!
Do not use excessive force when pulling the emergency release cable as it could cause damage to the emergency release cable or the vehicle Charge Port.

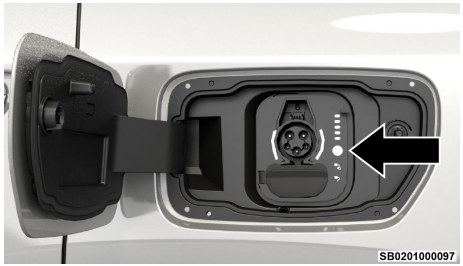
Vehicle Charge Indicators

Instrument Cluster High Voltage Battery Display

There is a battery display indicator located on the instrument cluster. The battery display will indicate the current State Of Charge (SOC) for the high voltage battery; with the percentage value located to the right of the symbol.



High Voltage Battery Display



Charge Port SOC Indicator

The SOC indicator provides a visual indication of the high voltage battery's charge status during charging. It is also used to indicate a charging problem as well as waiting for a scheduled charge to begin.

LED Charging Inlet	
LED Light Color	**Status**
Blue	Indicates that the system is waiting for a scheduled recharge.
Flashing Green	Charging process in place.
Solid Green	Indicates the vehicle is fully charged.
Blinking Red	Indicates a fault in the charging system.

Electric Vehicle App

Within the Uconnect system is the Electric Vehicle App that allows you to see your vehicle's power flow, understand your driving history, and set a charging schedule for your vehicle's high voltage battery. To access this App, press the Apps or Vehicle button on the main menu bar of the radio's touchscreen, and locate the Electric Vehicle App. Accessing the app brings you to a set of four pages: Power Flow, Driving History, Schedules, and AC Charging Level.



Electric Vehicle App Location

Driving Pages

The Drive pages screen shows the current brake regeneration level and lets you turn the feature on or off. The bars at the bottom show the current regeneration levels. When the bar is completely full, the maximum amount of energy is being produced to recharge the battery. When only one bar is showing full, less energy is being produced to recharge the battery.

When On, The Creep option allows the vehicle to slow to a rolling speed and continue forward momentum. When the feature is turned Off, the vehicle will come to a complete stop. Creep can be activated or deactivated from this page.

Power Flow

The Power Flow screen shows the current power readings for all of the following:

- Battery - Shows the amount of power (in kW) the battery of the vehicle has remaining.
- Climate - Shows the amount of power (in kW) the Climate Control system is using to maintain the current interior temperature.

Power Flow paths are indicated by the direction of the arrows on the touchscreen.

Driving History

The Driving History screen shows the miles (km) driven in kWh (battery powered) at the current time compared to a weekly average.

Charging Schedule

To set a charging schedule, select the Electric Vehicle App in the touchscreen and follow these steps:

1. Select “Schedules”.
2. Select “Charge Schedule”.
3. Select the schedule to be set (1 or 2) by pressing the appropriate arrow on the right side of the screen.
4. Select what time Scheduled Charging should start and stop charging or select “Charge Until Full”. If “Charge Until Full” is selected a stop charging time cannot be selected.
5. Set the Charge Start Time: Hours, Minutes, and AM/PM.

NOTE:

This is to occur every week (as long as the vehicle is connected to an EVSE).

6. When done, press the X in the upper right hand corner, then select “yes” to save the charge schedule. The active schedule will be indicated by the check mark to the right of the schedule event line. The event action and time will be displayed.
7. To add another Scheduled Charging event, repeat these steps.

NOTE:

A maximum of two independent Scheduled Charging events can be scheduled at a given time.

AC Charging Levels — If Equipped

From the AC Charging Levels screen, you can select the rate at which your vehicle charges. Rate selections 1 (low rate of charge) through 5 (high rate of charge) are available. The lower the selected rate, the longer it will take for your vehicle to reach a full charge. You can also set the Creep setting to ON or Off.

The Charge Level can be adjusted by selecting one of the levels 1 through 5, with 1 being the slowest rate of charge and 5 being the fastest. The display also shows information related to:



AC Charging Levels

- Battery Level — Indicates, in percentage, the high-voltage battery SOC.
- Estimate time to 100% — Corresponds to the time required to obtain full recharging of the high-voltage battery.

Maximum Battery Level

The Maximum Battery Level screen will allow you to adjust to total battery charge when charging the vehicle. The available options are 80% Daily Range and 100% Full Range.



Maximum Battery Level

ASSIST AND SOS SYSTEM—IF EQUIPPED



Assist And SOS Buttons

1 — ASSIST Button
2 — SOS Button

If equipped, the overhead console contains an ASSIST and SOS button.

WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications

(Continued)

WARNING!

when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber ⇨ page 7.
- The ASSIST and SOS buttons will only function if you are connected to an operable LTE (voice/data) or 4G (data) network, which comes as a built-in function. Other Uconnect services will only be operable if your Jeep® Connect service is active and you are connected to an operable LTE (voice/data) or 4G (data) network.

ASSIST Call

The ASSIST button is used to automatically connect you to any one of the following support centers:

- Roadside Assistance – If you get a flat tire, or need a tow, just push the ASSIST button and you will be connected to a representative for assistance. Roadside Assistance will know what vehicle you're driving and its location. Additional fees may apply for roadside assistance.
- Vehicle Customer Care -Total support for all other vehicle issues.
- Uconnect Customer Care - Total support for Radio, Connected Services, Phone and NAV issues.

SOS Call

1. Push the SOS Call button on the overhead console.

   NOTE:

   In case the SOS Call button is pushed in error, there will be a 10 second delay before the SOS Call system initiates a call to an SOS operator, during which the LED will blink green. To cancel the SOS Call connection, push the SOS call button on the overhead console or press the cancellation button on the Device Screen. Termination of the SOS Call will turn off the green LED light on the overhead console.
2. The LED light located within the ASSIST and SOS buttons on the overhead console will turn green once a connection to an SOS operator has been made.
3. Once a connection between the vehicle and an SOS operator is made, the SOS Call system may transmit the following important vehicle information to an SOS operator:
   - Indication that the occupant placed an SOS Call
   - The vehicle brand

- The last known GPS coordinates of the vehicle

4. You should be able to speak with the SOS operator through the vehicle audio system to determine if additional assistance is needed.

WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to the use of the features and applications in this vehicle. Only use the features and applications when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Once a connection is made between the vehicle's SOS Call system and the SOS operator, the SOS operator may be able to open a voice connection with the vehicle to determine if additional assistance is needed. Once the SOS operator opens a voice connection with the vehicle's SOS Call system, the operator should be able to speak with you or other vehicle occupants and hear sounds occurring in the vehicle. The vehicle's SOS Call system will attempt to remain connected with the SOS operator until the SOS operator terminates the connection.

5. The SOS operator may attempt to contact appropriate emergency responders and provide them with important vehicle information and GPS coordinates.

WARNING!

- If anyone in the vehicle could be in danger (e.g., fire or smoke is visible, dangerous road conditions or location), do not wait for voice contact from an Emergency Services Agent. All occupants should exit the vehicle immediately and move to a safe location.
- Never place anything on or near the vehicle's operable network and GPS antennas. You could prevent operable network and GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable network and GPS signal reception is required for the SOS Call system to function properly.
- The SOS Call system is embedded into the vehicle's electrical system. Do not add aftermarket electrical equipment to the vehicle's electrical system. This may prevent your vehicle from sending a signal to initiate an emergency call. To avoid interference that can cause the SOS Call system to fail, never add aftermarket equipment (e.g., two-way mobile radio, CB radio, data recorder, etc.) to your vehicle's electrical system or modify the antennas on your vehicle. IF YOUR VEHICLE LOSES BATTERY POWER FOR ANY REASON (INCLUDING DURING OR AFTER AN ACCIDENT), THE UCONNECT FEATURES, APPS AND SERVICES, AMONG OTHERS, WILL NOT OPERATE.
- Modifications to any part of the SOS Call system could cause the air bag system to fail when you need it. You could be injured if the air bag system is not there to help protect you.

(Continued)

WARNING!

SOS Call System Limitations

Vehicles sold in Mexico **DO NOT** have SOS Call system capabilities.

SOS or other emergency line operators in Mexico may not answer or respond to SOS system calls.

If the SOS Call system detects a malfunction, any of the following may occur at the time the

malfunction is detected, and at the beginning of each power cycle:

- The overhead console lights located within the ASSIST and SOS buttons will continuously illuminate red.
- The Device Screen will display the following message "Vehicle Device Requires Service. Please Contact An Authorized Dealer."
- An in-vehicle audio message will state "Vehicle device requires service. Please contact an authorized dealer."

WARNING!

- Ignoring the overhead console light could mean you will not have SOS Call services. If the overhead console light is illuminated, have an authorized dealer service the SOS Call system immediately.
- The Occupant Restraint Control module turns on the Air Bag Warning Light on the instrument panel if a malfunction in any part of the system is detected. If the Air Bag Warning Light is illuminated, have an authorized dealer service the Occupant Restraint Control system immediately.

Even if the SOS Call system is fully functional, factors beyond our control may prevent or stop the SOS Call system operation. These include, but are not limited to, the following factors:

- The power start button is in the OFF position
- The vehicle's electrical systems are not intact
- The SOS Call system software and/or hardware are damaged during a crash
- The vehicle battery loses power or becomes disconnected during a vehicle crash
- LTE (voice/data) or 4G (data) network and/or Global Positioning Satellite signals are unavailable or obstructed
- Equipment malfunction at the SOS operator facility
- Operator error by the SOS operator
- LTE (voice/data) or 4G (data) network congestion
- Weather
- Buildings, structures, geographic terrain, or tunnels

WARNING!

ALWAYS obey traffic laws and pay attention to the road. ALWAYS drive safely with your hands on the steering wheel. You have full responsibility and assume all risks related to

(Continued)

WARNING!

the use of the features and applications in this vehicle. Only use the features and applications when it is safe to do so. Failure to do so may result in an accident involving serious injury or death.

NOTE:

- Your vehicle may be transmitting data as authorized by the subscriber.
- Never place anything on or near the vehicle's LTE (voice/data) or 4G (data) and GPS antennas. You could prevent LTE (voice/data) or 4G (data) and GPS signal reception, which can prevent your vehicle from placing an emergency call. An operable LTE (voice/data) or 4G (data) network connection and a GPS signal is required for the SOS Call system to function properly.

NOTE:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

CAUTION!

To avoid damage to the mirror during cleaning, never spray any cleaning solution directly onto the mirror. Apply the solution onto a clean cloth and wipe the mirror clean.

Automatic SOS — If Equipped

Automatic SOS is a hands-free safety service that can immediately connect you with help in the event that your vehicle's air bags deploy. Please refer to your provided radio supplement for complete information.

JACK USAGE PRECAUTIONS

- Scissor jack adapter area required is 2.5 x 1.8 in (65x47 mm).
- Jack safe working load must be at least 3,020 lbs (1,370 kg).

CAUTION!
Improper jacking and lifting techniques can cause damage to the vehicle's batteries.

TIRE SERVICE KIT — IF EQUIPPED

Use this QR code to access your digital experience

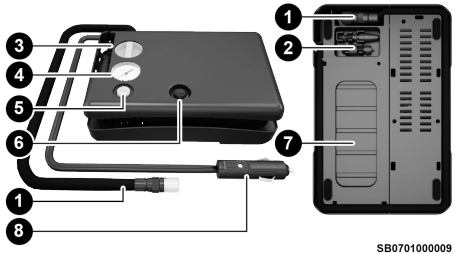
Scan me

If a tire is punctured, you can make an emergency repair using the Tire Service Kit.

The Tire Service Kit is stowed under the load floor in the frunk.

1. Open the frunk.
2. Lift the access cover using the load floor handle.

Tire Service Kit And Components



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Tire Service Kit Components

1 — Sealant/Air Hose
2 — Hose Accessories
3 — Mode Select Knob
4 — Pressure Gauge
5 — Deflation Button
6 — Power Switch
7 — Sealant Bottle
8 — Power Plug

JUMP STARTING

If your vehicle has a discharged battery, it can be jump started using a set of jumper cables and a battery in another vehicle or by using a portable battery booster pack. Jump starting can be dangerous if done improperly, so please follow the procedures in this section carefully.

NOTE:
When using a portable battery booster pack, follow the manufacturer's operating instructions and precautions.

The vehicle requires its 12 Volt battery power to turn-on the vehicle's high voltage battery. The high voltage battery is used to charge the 12 Volt battery and provide electric vehicle operation. If the 12 Volt battery has been discharged, the vehicle can be jump started using a set of jumper cables and a battery in another vehicle or by using a portable battery booster pack.

If the vehicle's high voltage battery has also been discharged, it will need to be recharged to a minimum operating State Of Charge (SOC) before the vehicle can be operated:

- If the vehicle can be connected to a Level 1 or Level 2 charger where it is currently parked, the vehicle will still require a jump start to allow the vehicle to begin the battery charging process. Once the vehicle charging has begun, the jumper cables can be removed from the vehicle jump posts.
- If the vehicle cannot be connected to a Level 1 or Level 2 charger where it is currently parked, the vehicle can be moved by connecting 12 Volt power to the vehicle's jump posts and then shifting the vehicle from PARK (P) into NEUTRAL (N). Power provided by the jumper cables will also allow the Electric Park Brake to be released. Carefully move the vehicle to a Level 1 or Level 2 charge location. While the vehicle is being moved, the external 12 Volt power must remain connected to the vehicle jump posts.

NOTE:
Be careful when moving the vehicle - ensure that control of the vehicle is maintained. Also, ensure that vehicle is secured to prevent unintentional movement during and after moving the vehicle. If the external 12 Volt power becomes disconnected from the vehicle jump posts or there is an interruption of the 12 Volt power while moving the vehicle, the vehicle may shift to PARK. Do not allow the jumper cables to come in contact with each other or to the vehicle, this will result in a short.

When the vehicle is at the charging location, shift the vehicle back to PARK, apply the Electric Park Brake, and start the high voltage battery charging. Once the vehicle has been secured against unintentional movement and high voltage battery charging has been initiated, the jumper cables can be removed from the vehicle jump posts.

WARNING!

Do not attempt jump starting if the battery is frozen. It could rupture or explode and cause personal injury.

CAUTION!

Do not use a portable battery booster pack or any other booster source with a system voltage greater than 12 Volts or damage to the battery or electrical system may occur.

Preparations For Jump Start

The vehicle's remote jump starting post is located under the hood under a plastic cover.

The remote positive **(+)** post is covered with a protective cap.



Remote Positive (+) Post

See the following steps to prepare for jump starting:

1. Apply the parking brake, shift the vehicle into PARK (P) and turn the power start button to the OFF position.
2. Turn off the heater, radio, and all electrical accessories.
3. Pull upward and remove the protective cover over the remote positive **(+)** battery post.
4. If using another vehicle to jump start the 12 Volt electrical system, park the vehicle within the reach of the jumper cables, apply the parking brake and make sure the power start button is OFF.

WARNING!

- Do not allow vehicles to touch each other as this could establish a ground connection and personal injury could result.
- Take care to avoid the radiator cooling fan whenever the hood is raised. It can start anytime the vehicle is switched ON. You can be injured by moving fan blades.
- Remove any metal jewelry such as rings, watch bands and bracelets that could make an inadvertent electrical contact. You could be seriously injured.
- Batteries contain sulfuric acid that can burn your skin or eyes and generate hydrogen gas which is flammable and explosive. Keep

(Continued)

WARNING!

open flames or sparks away from the battery.

Jump Starting Procedure

WARNING!

Failure to follow this jump starting procedure could result in personal injury or property damage due to battery explosion.

CAUTION!

Failure to follow these procedures could result in damage to the charging system of the booster vehicle or the discharged vehicle.

Connecting The Jumper Cables

1. Connect the positive **(+)** end of the jumper cable to the remote positive **(+)** post of the discharged vehicle.

   NOTE:
   The remote positive **(+)** post is located in the frunk on the driver's side under the cover on left side of the fuse box.
2. Connect the opposite end of the positive **(+)** jumper cable to the positive **(+)** post of the booster battery.
3. Connect the negative **(-)** end of the jumper cable to the negative **(-)** post of the booster battery.
4. Connect the opposite end of the negative **(-)** jumper cable to a good ground of the discharged vehicle. A “ground” is an exposed metallic/unpainted part of the frame or chassis, such as an accessory bracket or large bolt. The ground must be away from the battery.

   WARNING!

   Do not connect the jumper cable to the negative **(-)** post of the discharged battery. The resulting electrical spark could cause the battery to explode and could result in personal injury.
5. Start the engine in the vehicle that has the booster battery, let the engine idle a few minutes and then cycle the power start button to ON/RUN in the vehicle with the discharged battery.
6. After a couple minutes (depending on the level of 12 Volt battery discharge), attempt to start the vehicle. Once the vehicle starts, follow the disconnecting procedure.

Disconnecting The Jumper Cables

1. Disconnect the negative **(-)** end of the jumper cable from the good ground of the vehicle with the discharged battery.
2. Disconnect the opposite end of the negative **(-)** jumper cable from the negative **(-)** post of the booster battery.
3. Disconnect the positive **(+)** end of the jumper cable from the positive **(+)** post of the booster battery.
4. Disconnect the opposite end of the positive **(+)** jumper cable from the remote positive **(+)** post of the discharged vehicle, and reinstall the protective cap.
5. Close the cover of the Front Power Distribution Center.

If frequent jump starting is required to start your vehicle you should have the battery and charging system inspected at an authorized dealer.

CAUTION!

Accessories plugged into the vehicle power outlets draw power from the vehicle's battery, even when not in use (i.e., cellular devices, etc.). Eventually, if plugged in long enough without vehicle operation, the vehicle's battery

(Continued)

CAUTION!

will discharge sufficiently to degrade battery life and/or prevent the vehicle from starting.

FREEING A STUCK VEHICLE

If your vehicle becomes stuck in mud, sand or snow, it can often be moved using a rocking motion. Turn the steering wheel right and left to clear the area around the front wheels. Push and hold the lock button on the gear selector. Then, shift back and forth between DRIVE (D) and REVERSE (R) while gently pressing the accelerator.

NOTE:

Shifts between DRIVE (D) and REVERSE (R) can only be achieved at wheel speeds of 5 mph (8 km/h) or less. Whenever the vehicle remains in NEUTRAL (N) for more than two seconds, you must press the brake pedal to engage DRIVE (D) or REVERSE (R).

Use the least amount of accelerator pedal pressure that will maintain the rocking motion without spinning the wheels.

NOTE:

Push the ESC OFF button to place the Electronic Stability Control (ESC) system in "Partial OFF" mode, before rocking the vehicle. Once the vehicle has been freed, push the ESC OFF button again to restore "ESC On" mode.

WARNING!

Fast spinning tires can be dangerous. Forces generated by excessive wheel speeds may cause damage, or even failure, of the axle and tires. A tire could explode and injure someone. Do not spin your vehicle's wheels faster than 30 mph (48 km/h) or for longer than 30 seconds continuously without stopping when you are stuck and do not let anyone near a spinning wheel, no matter what the speed.

CAUTION!

- Spinning the wheels may lead to gear box overheating and failure. Allow the vehicle to rest with the gear box in NEUTRAL for at least one minute after every five rocking-motion cycles. This will minimize overheating and reduce the risk of gear box failure during prolonged efforts to free a stuck vehicle.
- When "rocking" a stuck vehicle by shifting between DRIVE and REVERSE, do not spin the wheels faster than 15 mph (24 km/h), or drivetrain damage may result.

(Continued)

CAUTION!

- Spinning the wheels too fast may lead to gear box overheating and failure. It can also damage the tires. Do not spin the wheels above 30 mph (48 km/h) while in gear (no gear box shifting occurring).

TOWING A DISABLED VEHICLE

NOTE:

The vehicle must be in Neutral (N) with the parking brake released before loading the vehicle onto a flatbed tow truck. To place the vehicle into Neutral (N), the 12 Volt battery must be connected and fully charged. If there is a low voltage issue with the 12 Volt battery, refer to "Jump Starting" and attempt to place the vehicle into Neutral (N). If the Jump Starting procedure does not resolve the situation or the shifter still cannot be placed into Neutral (N), contact a commercial towing service and have the vehicle transported.

This section describes procedures for towing a disabled vehicle using a commercial towing service.

Towing Condition	Wheels OFF The Ground	Single Speed Gear Box
Flat Tow	NONE	**NOT ALLOWED**
Wheel Lift Or Dolly Tow	Front	**NOT ALLOWED**
	Rear	**NOT ALLOWED**
Flatbed	**ALL**	**ONLY METHOD**

Proper towing or lifting equipment is required to prevent damage to your vehicle. Use only tow bars and other equipment designed for this purpose, following equipment manufacturer's instructions. Use of safety chains is mandatory. Attach a tow bar or other towing device to main structural members of the vehicle, not to fascia/bumpers or associated brackets. State and local laws regarding vehicles under tow must be observed.

If you must use the accessories (wipers, defrosters, etc.) while being towed, the Start button must be in the ON/RUN mode.

CAUTION!

- Do not use sling type equipment when towing. Vehicle damage may occur.
- When securing the vehicle to a flatbed truck, do not attach to front or rear suspension components. Damage to your vehicle may result from improper towing.
- FCA US LLC does not recommend towing this vehicle using a tow dolly. Vehicle damage may occur.
- If the vehicle being towed requires steering, the vehicle must be in the ACC or ON/RUN mode, not in the LOCK/OFF mode.

Without The Key Fob

Special care must be taken when the vehicle is towed with the Start button in the OFF mode. The only approved method of towing without the key fob is with a flatbed truck. Proper towing equipment is necessary to prevent damage to the vehicle.

UNDERHOOD COMPARTMENT



1 — Windshield Washer Bottle
2 — Coolant Surge Tank and Pressure Cap[1]
3 — Brake Master Cylinder[1]
4 — Power Distribution Center (Fuses)[1]

[1] To access these items the hood latch and side closeout panels need to be removed.

ELECTRIC DRIVE MODULE (EDM) BREAK-IN RECOMMENDATIONS

A long break-in period is not required for the Electric Drive Module (EDM) and drivetrain components in your vehicle. Vehicles are built with bearings and gears that require a brief period of time to properly break-in to prevent overheating or premature damage.

- Drive moderately during the first 300 miles (500 km). After the initial 60 miles (100 km), speeds up to 50 or 55 mph (80 or 90 km/h) are desirable.
- While cruising, brief full-throttle acceleration within the limits of local traffic laws contributes to a good break-in. Wide-open throttle accelerations should be avoided.

FLUID CAPACITIES

Component	US	Metric
Cooling System	14.5 qt	13.9 L
Electric Drive Module (EDM)	2.75 qt	2.6 L

FLUIDS AND LUBRICANTS

Component	Fluid, Lubricant, or Genuine Part
Coolant	We recommend using Mopar® Antifreeze/Coolant 10 Year/150,000 Mile (240,000 km) Formula OAT (Organic Additive Technology).
Electric Drive Module (EDM)	Ultra Low Viscosity (ULV) Automatic Transmission Fluid.
Brake Fluid Master Cylinder	We recommend using Mopar® DOT 3, SAE J1703.

CAUTION!
• Mixing of coolant (antifreeze) other than specified Organic Additive Technology (OAT) coolant (antifreeze), may result in vehicle damage and may decrease corrosion protection. Organic Additive Technology (OAT) coolant is different and should not be mixed with Hybrid Organic Additive

(Continued)

CAUTION!

Technology (HOAT) coolant (antifreeze) or any "globally compatible" coolant (antifreeze). If a non-OAT coolant (antifreeze) is introduced into the cooling system in an emergency, the cooling system will need to be drained, flushed, and refilled with fresh OAT coolant (conforming to MS.90032), by an authorized dealer as soon as possible.

- Do not use water alone or alcohol-based coolant (antifreeze) products. Do not use additional rust inhibitors or antirust products, as they may not be compatible with the radiator coolant and may plug the radiator.
- This vehicle has not been designed for use with propylene glycol-based coolant (antifreeze). Use of propylene glycol-based coolant (antifreeze) is not recommended.

SERVICING AND MAINTENANCE

Maintenance Plan

Refer to the maintenance plan for the required maintenance intervals. More frequent maintenance may be needed in severe conditions, such as dusty areas and very short trip driving. In some extreme conditions, additional maintenance not specified in the maintenance schedule may be required.

WARNING!

- You can be badly injured working on or around a motor vehicle. Do only service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to a competent mechanic.
- Failure to properly inspect and maintain your vehicle could result in a component malfunction and affect vehicle handling and performance. This could cause an accident.

(Continued)

Once a Month or Before A Long Trip

- Check the operation of the interior and exterior lights
- Check the 12V battery terminals, cables and connections
- Check the brake pads, rotors, brake operation and fluid level
- Check the steering, suspension, axle boots and chassis components
- Check the wiper and washer operation, wiper blades and solvent reservoir
- Check the tire pressure
- Check the coolant fluid reservoir/s

Every 10,000 Miles (16,000 Km)

- Rotate the tires every 10,000 or if tread depth difference is 2/32" (1.5 mm) or greater, whichever comes first
- Inspect the CV/Universal joints

Every 12,000 Miles (19,000 Km)

- Replace the cabin air filter

Every 20,000 Miles (32,000 Km)

- Inspect front suspension, tie rod ends, boot seals, and replace if necessary
- Inspect the brake pads, replace as necessary

Every 2 Years

- Replace the brake fluid [1]

Every 10 Years 150,000 Miles (240,000 Km)

- Flush and replace the coolant at 10 years or 150,000 miles (240,000 km) whichever comes first
- Drain and fill the Electric Drive Module (EDM)

TRAILER TOWING

In this section you will find safety tips and information on limits to the type of towing you can reasonably do with your vehicle. Before towing a trailer, carefully review this information to tow your load as efficiently and safely as possible.

To maintain the New Vehicle Limited Warranty coverage, follow the requirements and recommendations in this manual concerning vehicles used for trailer towing.

Trailer Towing Weights (Maximum Trailer Weight Ratings)

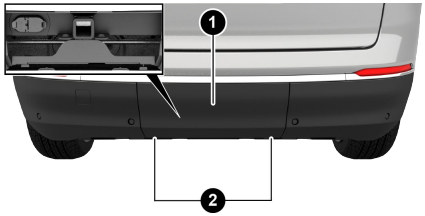
Model	Electric Motor	Battery	Wheelbase (in)	Axle Ratio	GCWR	Frontal Area	Maximum GTW	Maximum TW
Obsidian AWD	2-250 kW	100.5 kWh	113	N/A	9,500 lb (4,309 kg)	30 sq ft (2.79 sq m)	3,400 lb (1,542 kg)	340 lb (154 kg)
Series I AWD	2-150 kW	99.6 kWh	113	N/A	9,500 lb (4,309 kg)	30 sq ft (2.79 sq m)	3,500 lb (1,587 kg)	350 lb (158 kg)
Series II AWD	2-250 kW	100.5 kWh	113	N/A	9,500 lb (4,309 kg)	30 sq ft (2.79 sq m)	3,500 lb (1,587 kg)	350 lb (158 kg)

[1] The brake fluid change interval is time based only, mileage intervals do not apply

Trailer Hitch Receiver Cover Removal — If Equipped

Your vehicle may be equipped with a trailer hitch receiver cover, this must be removed to access the trailer hitch receiver. This cover is located at the bottom center of the rear fascia/bumper.

1. Turn the two locking retainers located at the bottom of the hitch receiver cover a quarter turn counterclockwise and pull bottom of the hitch receiver cover outward (towards you).
2. Pull the bottom of the cover outward (towards you) then downwards to disengage the tabs located at the top of the hitch receiver cover to remove.



Hitch Receiver Cover

1 — Hitch Receiver Cover
2 — Locking Retainers

To reinstall the cover after towing repeat the procedure in reverse order.

NOTE:

Be sure to engage all tabs and fully seat the hitch receiver cover in the fascia/bumper prior to installation of the quarter turn fasteners.

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The driver's primary responsibility is the safe operation of the vehicle. Driving while distracted can result in loss of vehicle control, resulting in an accident and personal injury. FCA US LLC strongly recommends that the driver use extreme caution when using any device or feature that may take their attention off the road. Use of any electrical devices, such as cellular telephones, computers, portable radios, vehicle navigation or other devices by the driver while the vehicle is moving is dangerous and could lead to a serious accident. Texting while driving is also dangerous and should never be done while the vehicle is moving. If you find yourself unable to devote your full attention to vehicle operation, pull off the road to a safe location and stop your vehicle. Some states or provinces prohibit the use of cellular telephones or texting while driving. It is always the driver's responsibility to comply with all local laws.

This Owner Handbook has been prepared to help you get acquainted with your new Jeep® brand vehicle and to provide a convenient reference source for common questions. Not all features shown in this manual may apply to your vehicle. For additional information, visit **mopar.com/om (USA)**, **owners.mopar.ca (Canada)** or your local Jeep® brand dealer.

DRIVING AND ALCOHOL

Drunk driving is one of the most frequent causes of accidents. Your driving ability can be seriously impaired with blood alcohol levels far below the legal minimum. If you are drinking, don't drive. Ride with a designated non-drinking driver, call a cab, a rideshare, a friend, or use public transportation.

WARNING

Driving after drinking can lead to an accident. Your perceptions are less sharp, your reflexes are slower and your judgment is impaired when you have been drinking. Never drink and then drive.

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