



GOTRAX

G7

ELECTRIC SCOOTER

USER MANUAL

**Congratulations
on your purchase!**



This user manual will help you assemble and operate your new electric scooter. Be sure to read **ALL OF THE INFORMATION** in this manual before riding.

NOTE TO ALL RIDERS UNDER 18 YEARS OF AGE: It's very important that you get parental permission before riding your electric scooter.





Don't ride until you read this



ALWAYS wear a helmet when riding your electric scooter.



Make sure your hoverboard has a **full battery** before taking it out to ride.



Always be aware of local road laws, and follow them.



Do not rider the scooter under the influence of drugs or alcohol.



Always respect pedestrians.



Do not ride under wet conditions. The scooter may slide from under your feet causing injury. Wet conditions may damage the electronics and void the warranty.



WARNING: Lithium-ion Batteries and/or products that contain Lithium-ion Batteries can expose you to chemicals including cobalt lithium nickel oxide, and nickel, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov



Warning Message

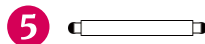
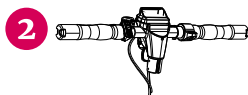
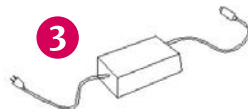
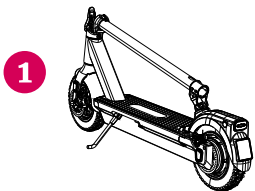
1. **Avoid water** - The scooter is not waterproof. The electronics may be damaged due to water and water damage is not covered by our warranty. Riding in wet conditions is also very dangerous and may result in injury.
2. **Abuse** - We do not cover physical damage due to negligent care and extreme riding.
3. **Whenever you ride the GOTRAX electric scooter**, you risk severe injury or even death from loss of control, collisions, and falls. Use caution and ride at your own risk.
4. **Do not** modify the product from the manufacturer's original design.
5. **Keep** hands and all body parts away from moving parts while operating the scooter.
6. **Before riding** - be sure to check the scooter over and make sure the electric scooter is operating correctly before each use.
7. **Before riding** - be sure to check that braking system is functioning properly; also be sure to check that all safety labels are in place and understand safety warnings.
8. **Before riding** - be sure that any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition.
9. **Before riding** - be sure to check that the tires are in good condition, inflated properly, and have sufficient tread remaining.

10. Never exceed the 264lbs (120kg) **maximum load** rating.
11. The electric scooter should never be used by children under the age of 13.
11. Maximum Speed - Your electric scooter goes the maximum speed of 20mph (32km/h).

Unpack

You should find each of these item in your box:

1. Electric scooter
2. Console & Handlebars
3. Approved Power Adapter/Charging Unit
4. 4mm Allen Wrench
5. Tire Gauge Pipe
6. Screwa(x6)



Remove all packaging material, then inspect each item for any accidental damage that may have occurred during shipping.



Get To Know Your Scooter



The electric scooter comes partially assembled.

Specifications

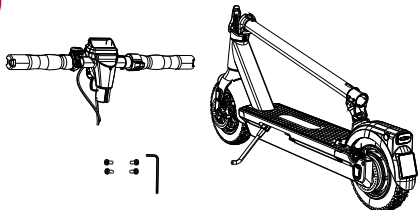
Top Speed:	20 mph
Weight Range up to:	264lbs
Battery Type:	48V 15Ah
Battery Charger:	DC 54.6V 2A
Charge Time:	8.5 hours
Motor Power:	500W
Power Requirements:	AC 100-240V 50/60Hz 2.5A



Assemble Your Scooter

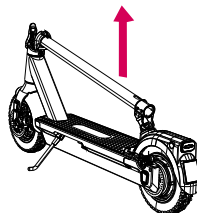
TOOL REQUIREMENTS: 4mm Allen Wrench(in the package).

1



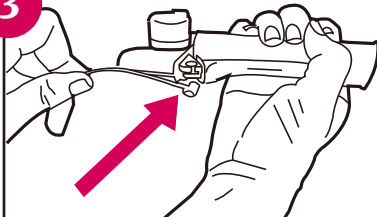
Take out the scooter, console, and assembly tools (wrench and screws) from the box. Check the parts list to confirm that the parts are not damaged or lost during transportation.

2



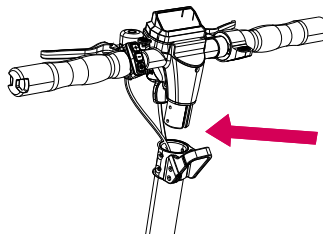
Lift the tiller upright (as shown in the figure). Once the scooter is locked in the upright position, verify by gently trying to fold.

3



Pull the handbrake towards you and insert the round metal piece into the opening. String the small silver cord through the solid piece of the handbrake. Make sure the metal piece on the brake cord is pushed fully into the handbrake.

4



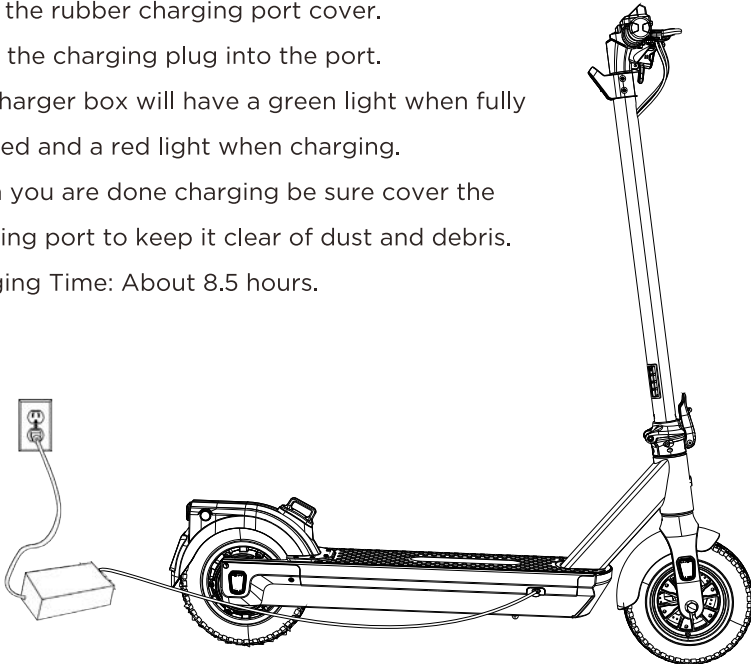
Connect the power cord between the tiller and the console, then insert the console above the tiller until the screw holes on the tiller and console are aligned, install the screws on the screw holes of the tiller and tighten with a wrench.



Charge Your Scooter

Before using the scooter, you must fully charge the battery.

1. Open the rubber charging port cover.
2. Insert the charging plug into the port.
3. The charger box will have a green light when fully charged and a red light when charging.
4. When you are done charging be sure cover the charging port to keep it clear of dust and debris.
5. Charging Time: About 8.5 hours.



Charing Requirement: Make sure to charge your scooter in conditions that do not exceed 104 degrees Fahrenheit or below 32 degrees Fahrenheit. Use only original charger.



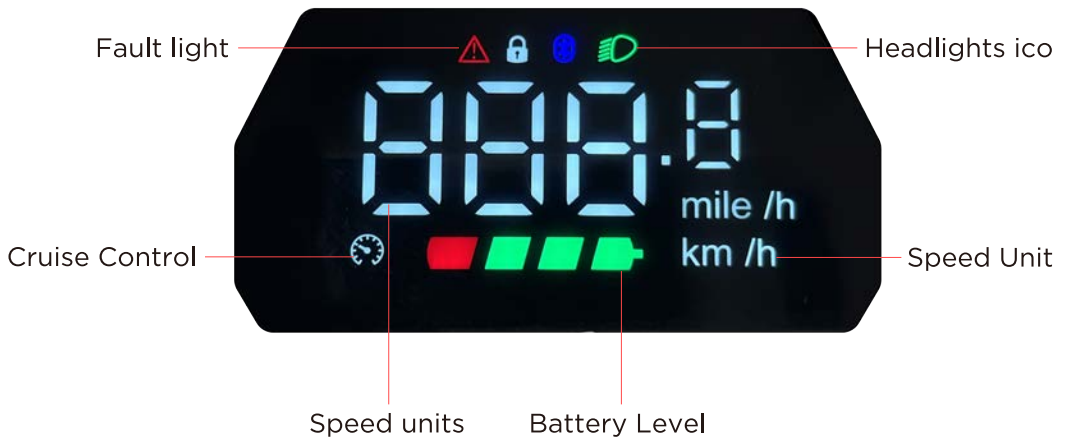
Scooter Console Funtions

On/OFF Machine: Short press the power button for 1 second, A beep sound "beep" will indicate power on. Long press the power button for 3 seconds, A beep sound "beep" will indicate power off. The device will automatically power off after 5 minutes of inactivity.

Shift Gears: Press and hold the right turn signal button for 3 seconds to switch to low-speed gear L1. Press and hold the left turn signal button for 3 seconds to switch to high-speed gear L2. 0-15.5 MPH in icon speed in 2nd gear(L1)and 0-20 MPH in icon speed in 3rd gear (L2).

Light: Long press for 2 seconds to turn on/off the front and tail lights, Left and right brake tail lights flash intermittently, Left and right turn signals flash on and off.

Fixed Cruise: Keep the throttle at the same speed for 8-10 seconds, the buzzer will emit a "di" sound, and the fixed cruise icon will light up at the same times to enter the fixed cruise mode. You can exit the cruise mode by twisting the throttle, brake or changing gears again.



Left Turn Signal/L2 Gear Combination Key:

Short press the left turn signal button to activate and deactivate the left turn signal, Long press the left turn signal button for 3 seconds to switch to L2 high gear.

Right Turn Signal/L1 Gear Combination Key:

Short press the right turn signal button to activate and deactivate the right turn signal.

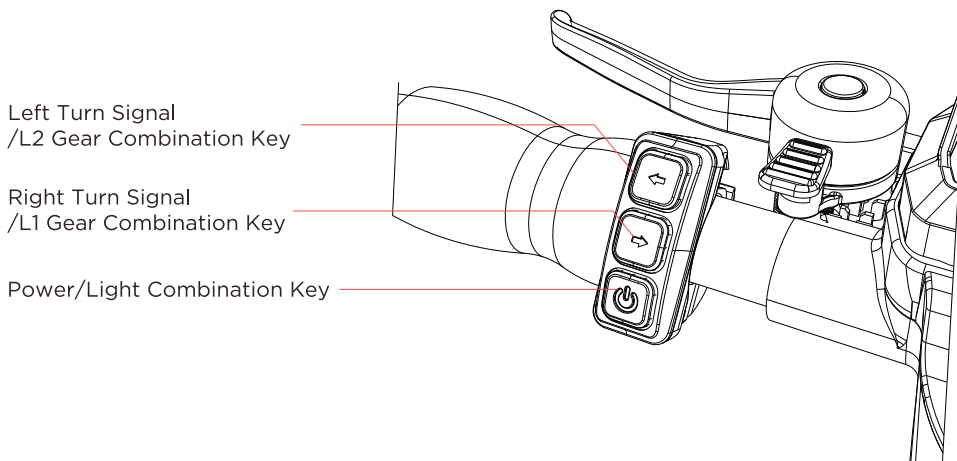
Long press the right turn signal button for 3 seconds to switch to L1 low-speed gear.

Power/Light Combination Key:

Short press for 1 second to power on.

Long press for 2 seconds to turn on/off the front and tail lights.

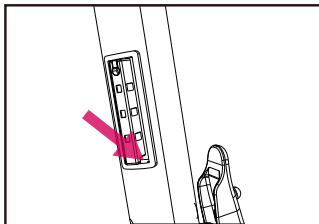
Long press for 3 seconds to power off.



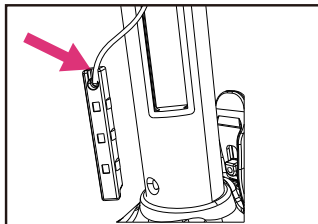


Using the anti-theft device

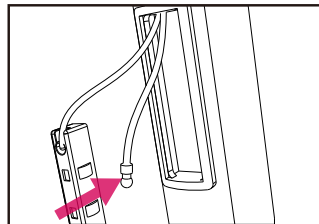
At the bottom of the stem is a built-in anti-theft device in the form of a steel cable that can be locked with a numerical code.



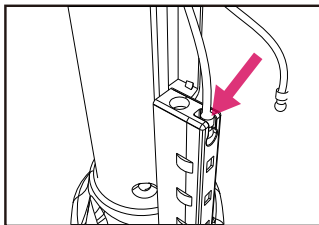
1.Finger buckle



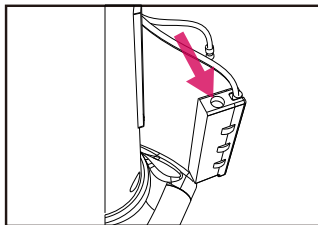
2.Locking head



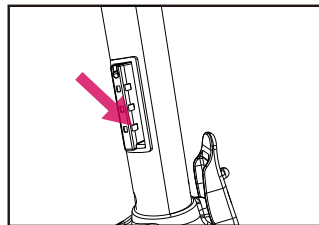
3.Anti-theft cable



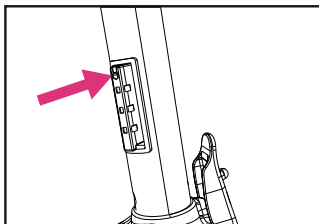
4.Anti-theft cable storage space



5.Lock



6.Dials



13 7.Code reset button

How to unlock the anti-theft combination lock:

- ① Unlock the anti-theft device with default code 0000
- ② Turn the code reset button clockwise to the right (setup mode)
- ③ Set a new code by turning the dials(Please shoot a photo)
- ④ Turn the reset knob counterclockwise to the leftTurn Code reset button counterclockwise to the left

The steps to lock a scooter onto a fixed rack are typically as follows:

- ① Find a suitable fixed rack, typically made of metal or concrete, for securing the scooter.
- ② Place the scooter next to the rack, ensuring that it aligns with the rack.
- ③ Enter the safety code
- ④ Pull out the anti-theft cable
- ⑤ Insert the cable head into the lock hole
- ⑥ Use an appropriate lock to secure the scooter's wheel or frame to the rack.
- ⑦ Turn the dials to lock the anti-theft device
- ⑧ Ensure that the lock is securely fastened to prevent the scooter from being stolen or moved.

To remove the scooter from a fixed support:

- ① Enter the security code.
- ② Press the unlock button.
- ③ Pull the cable head out of the lock.
- ④ Retract the cable back into the stem tube.

After use, please push the cable of the anti-theft device up into the stem tube, To prevent it from hanging down and getting caught in the wheel.



Riding Tips

1. You need to start riding your electric scooter with one foot on the deck and the other foot on the ground. Push with your foot on the ground and while reaching 3.1 miles, press the throttle to start moving.
2. Press the handbrake to slow down or stop.
3. The scooter perform best when on a smooth surface e.g. car parks, smooth roads, footpaths, & bike lanes.
4. Always clean your scooter (wheels, platform..etc.), it's a machine and it needs to be maintained.
5. Do not press the throttle while walking with the scooter beside you.
6. Be aware of the terrain you are riding on, watch out for curbs and obstacles!
7. **Cruise Control:** To activate the cruise control press the right-hand throttle down for 8 seconds. To deactivate the cruise control press either the right-hand throttle or brake button to deactivate the cruise control.
8. **Brake Light Status:** The taillights is also the brake light. When you turn on the headlight, the brake light will steady on. When you hold the handlebrake, the taillight will be highly bright, reminding the vehicles and pedestrians behind.

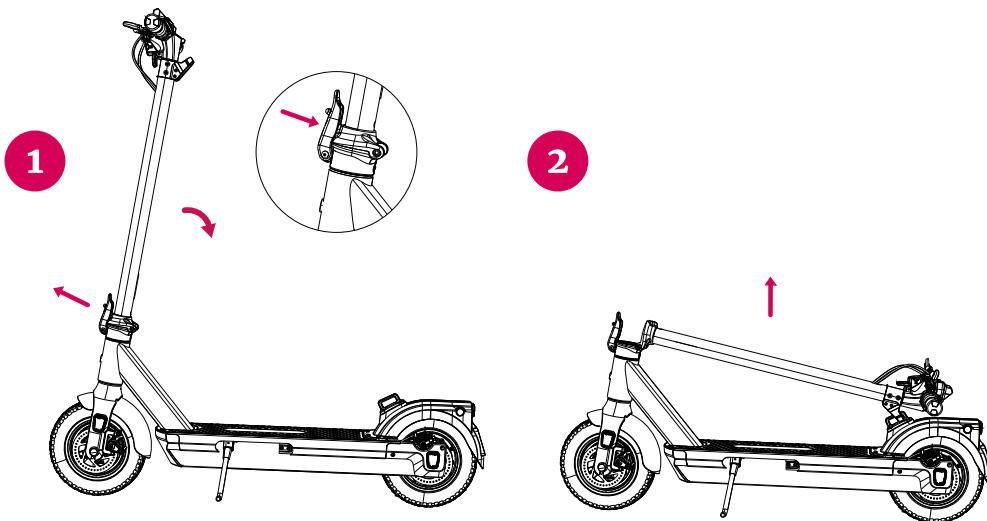


Putting Your Scooter Away/Folding

Before folding the scooter, make sure that the scooter is powered off.

Folding: Ensure the electric scooter is powered off, press the lock buckle as figure shows and pull down the lever. Fold the tiller down towards the rear fender and lock the tiller hook to the fender hook buckle.

Unfolding: Disconnect the tiller hook from the fender hook. Once unhooked pull the tiller upwards and lock the locking device on the bottom of the tiller by pulling the clamp towards the tiller. Make sure to test the tiller before riding to make sure it is locked into place.



Maintenance & Repair

If you regularly clean and maintain your electric scooter, it will extend its life.

Cleaning and storage: If the scooter is dirty, wipe it clean with a soft damp cloth.

Brake Adjustments & Service: If you notice you need brake adjustments or any service on your scooter, contact our customer service team and we will adjust and repair your scooter. Do not repair your scooter yourself, this can void your warranty and you risk damaging the scooter.

Tires: If you notice that the tire pressure is low, please fill to the recommended PSI on the side of the tire. Recommended PSI: 50

DO NOT use alcohol, gasoline, kerosene, or other corrosive chemical solvents to clean the scooter. It can severely damage the appearance and structure of the scooter. Please do not use a pressure washer as it may also cause damage to the electronics.

Storage: When you're not using your scooter store in a dry and cool location. Avoid storing your scooter outdoors because sun exposure can damage it's appearance and may cause wear on the life of the battery and tires.

Battery Information

Only use the approved GOTRAX power adapter to charge your scooter, others may cause risk of fire & equipment may be damaged.

Improper disposal of used batteries may seriously pollute the environment. Please comply with local disposal regulations.

Make sure to store your scooter and power adapter in conditions that do not exceed 122 degrees Fahrenheit or below -4 degrees Fahrenheit.

Warning - Risk of Fire. No User Serviceable Parts, the prolonged exposure to UV Rays, rain and the elements may damage the enclosed materials, store indoors when not in use.

Warranty

Please contact our customer service team if you are experiencing problems or need more detailed information.

US team after-sales email: **support@gotrax.com**

CA team after-sales email: **CanadaSupport@gotrax.com**

1. Users should operate in accordance with the product manual. In case of any performance fault caused by production quality, the company shall perform the obligations of the three guarantees in accordance with the provisions of relevant laws and regulations of the state.
2. The company is still responsible for the after-sales service of the faults beyond three guarantees and the major components in the three guarantees, but there will be a cost for repair.
3. If the battery replacement is over the warranty time, our company will supply the battery at factory price. To ensure safety, and avoid pollution.
4. We do not cover physical damage due to negligent care and extreme riding.



(US) W W W . G O T R A X . C O M

(CA) W W W . G O T R A X C A N A D A . C O M

#RideGOTRAX





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