

GOTRAX

G3 PRO

ELECTRIC SCOOTER

USER MANUAL

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Congratulations on your purchase!



GOTRAX

This user manual will help you assemble and operate your new electric scooter. Be sure to read **ALL OF THEINFORMATION** in this manual before riding.

NOTE TO ALL RIDERS UNDER 18 YEARS OF AGE: It's very important that you get parental permission before riding your electric scooter.

Don’t Ride Until You Read This:

ALWAYS wear a helmet when riding your electric scooter.

Make sure your scooter has a **full battery** before taking it out to ride.

Always be aware of local road laws, and follow them.

Do not ride the scooter under the influence of drugs or alcohol.

Always respect pedestrians.

Do not ride under wet conditions. The scooter may slide from under your feet causing injury. Wet conditions may damage the electronics and void the warranty.

WARNING: Lithium-ion Batteries and/or products that contain Lithium-ion Batteries can expose you to chemicals including cobalt lithium nickel oxide, and nickel, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov

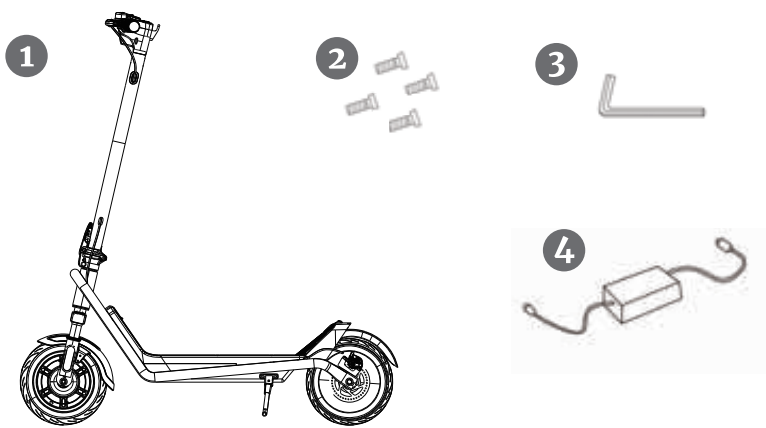
Warning Message

1. **Avoid water** - The scooter is not waterproof. The electronics may be damaged due to water and water damage is not covered by our warranty. Riding in wet conditions is also very dangerous and may result in injury.
2. **Abuse** - We do not cover physical damage due to negligent care and extreme riding.
3. **Whenever you ride the *GOTRAX* scooter**, you risk severe injury or even death from loss of control, collisions, and falls. Use caution and ride at your own risk.
4. **Do not** modify the product from the manufacturer's original design.
5. **Keep** hands and all body parts away from moving parts while operating the scooter.
6. **Before riding** - be sure to check the scooter over and make sure the scooter is operating correctly before each use.
7. **Before riding** - be sure to check that the braking system is functioning properly; also be sure to check that all safety labels are in place and you understand the safety warnings.
8. **Before riding** - be sure that any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition.
9. ***Before riding*** - be sure to check that the tires are in good condition, and have sufficient tread remaining.
10. **Never** exceed the 264lbs (120 kg)maximum load rating.
11. The electric scooter should **never** be used by children under the age of 13.
12. **Maximum Speed** - Your electric scooter goes the maximum speed of 20 mph (32 km/h).

Unpack

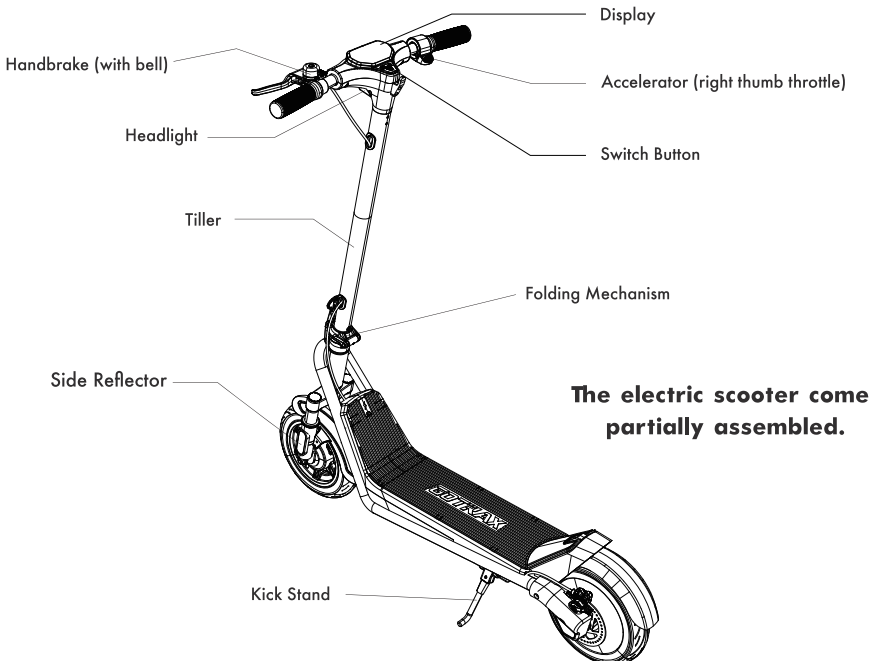
You should find each of these items in your box:

1. Electric Scooter
2. 4 Screws
3. 4mm Hex Wrench
4. Approved Power Adapter / Charging Unit



Remove all packaging material, then inspect each item for any accidental damage that may have occurred during shipping.

Get To Know Your Scooter



The electric scooter comes partially assembled.

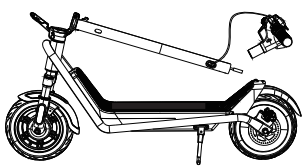
Specifications

Max Speed:	20mph (32 km/h)
Max Load Weight:	264lbs (120 kg)
Battery Type:	36Vdc 7.8Ah
Battery Charger:	42Vdc 1.5A
Charge Time:	About 5.5 hours
Power Requirements:	AC 100-240V ~50/60Hz 1.8A

Assemble Your Scooter

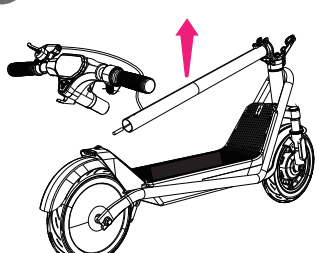
Here are the installation steps, where a 4mm hex wrench will be used:

1



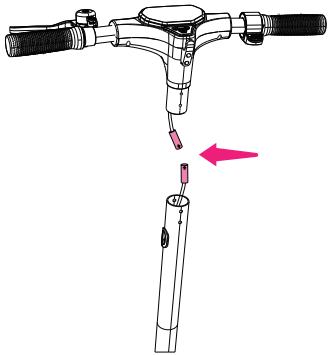
The scooter, console, and assembly tools (wrench and screws) are removed from the packaging box. The parts list should be checked to ensure that no parts or the entire scooter were damaged or lost during transportation. Be aware that the console and scooter are connected by a brake line; take care to avoid damage or scratches.

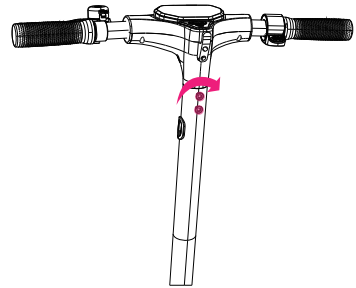
2



The stem is raised vertically (as depicted in the picture). Once the scooter is locked in the upright position, the folding mechanism should be gently tested to confirm it is correctly locked;

3

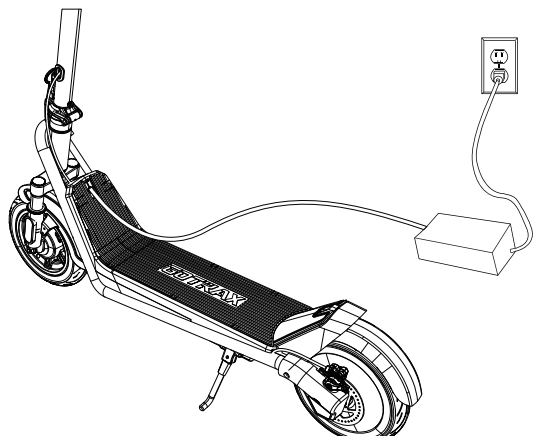




The internal power cables of the console and the stem should be connected, followed by inserting the console into the top of the stem until it aligns with the stem. The screws are installed into the screw holes on the console using the 4mm hex wrench, and they are tightened securely with the wrench.

Charge Your Scooter

Before using the scooter, you must fully charge the battery.



1. Open the rubber charging port cover.
2. Insert the charging plug into the port.
3. The charger box will have a green light when fully charged and a red light when charging.
4. When you are done charging be sure cover the charging port to keep it clear of dust and debris.
5. Charging Time: About 5.5 hours

Charging Requirement: Make sure to charge your scooter in conditions that do not exceed 104 degrees Fahrenheit or below 32 degrees Fahrenheit.



Scooter Console Functions

Password setting mode:

Default Password on Startup

To enter the password: After powering on, pressing the "+" key increases the digit value, pressing the "-" key decreases the digit value. Press the "power" button to switch between password digits. Double-click the "power" button to confirm the password entry. The default password is 000. The device cannot be turned off while it is locked with a password.

To change the password: Hold both the "power" button and the "-" key for 10 seconds to enter he new desired password, then double-click the "power" button to save and exit.

To disable/enable the password feature: Press and hold both the "power" button and the "+" key for 5 seconds. Next time the device is powered on, it will not require a password, and all password-protected features will be disabled. To re-enable the password lock feature, press and hold both the "power" button and the "+" key for 5 seconds again. There will be an audio prompt for both disabling and enabling. Once the password feature is re-enabled, the password will revert to the default initial password: 000.

Button Operation Mode

Power On/Off: Hold the power button for 1.5 seconds to turn the device on or off. Upon startup, the buzzer will beep once. When the password entry screen is displayed (indicating the device is in a locked state), the automatic shutdown time is set to 30 minutes. When in the speed display screen (indicating the device is in an unlocked state), the automatic shutdown time is reduced to 5 minutes.

Locking the Device: If the password feature is enabled, shortly press the "power" button and the "-" key together after powering on to lock the device and enter the locked state.

Briefly press the "+" or "-" keys to switch gears, non-cyclically. 'M' gear is the 1st gear, and 'D' gear is the 2nd gear.

Long press the "+" key for one second to turn the front and rear lights on or off. The ambient lights automatically turn on at startup with a breathing effect and will automatically turn off under low voltage protection.

Switching between Kilometers and Miles: Press and hold both the "+" and "-" keys simultaneously for 10 seconds to switch the unit of measurement displayed (the setting is saved when the device is turned off normally).

Switching between Total and Trip Distance Display: Upon startup, the total ride distance is displayed. Quickly press the "power" button twice to switch to the trip distance display. Press it quickly twice again to switch back to the total distance. After turning off and then on again, the display will show the total distance.

Resetting Total Distance: After powering on, press and hold the "power" button, "+" key, and "-" key simultaneously for 10 seconds to clear the total distance.

Factory Reset: At the password entry screen, hold the brake and press and hold the "power" button, "+" key, and "-" key simultaneously for 15 seconds. After a beep, the password resets to "000".

Push Assist Mode: Press and hold the "-" button for more than 1 second to activate the 6KM/H push assist mode. Release the button to automatically cancel the mode. In push assist mode, the push assist icon will light up, the front light will remain unchanged, and the rear light will flash once every 3 seconds. Releasing the button will exit the push assist mode.

Riding Tips

1. You need to start riding your electric scooter with one foot on the deck and the other foot on the ground. Push with your foot on the ground and while reaching 3.1 mph, press the throttle to start moving.
2. Press the brake handbrake to slow down or stop.
3. The scooters perform best when on a smooth surface e.g. carparks, smooth roads, footpaths, & bike lanes.
4. Always clean your scooter (wheels, platform, etc.), it's a machine and it needs to be maintained.
5. Do not press the throttle while walking with the scooter beside you.
6. Be aware of the terrain you are riding on, watch out for curbs and obstacles!
7. Cruise Control: Press and hold the throttle for 8 seconds while the vehicle is in motion to activate cruise control mode. To deactivate the cruise control press either the throttle or brake button to deactivate the cruise control.

Putting Your Scooter Away/Folding

Before folding the scooter, make sure that the scooter is powered off. .

Folding: Ensure the electric scooter is powered off, press the lock buckle as the figure shows and pull down the lever. Fold the tiller down towards the rear fender and lock the tiller hook to the fender hook buckle.

Unfolding: Disconnect the tiller hook from the fender hook. Once unhooked pull the tiller upwards and lock the locking device on the bottom of the tiller by pulling the clamp towards the tiller. Make sure to test the tiller before riding to make sure it is locked into place.





Maintenance & Repair

If you regularly clean and maintain your electric scooter, it will extend its life.

Cleaning and storage: If the scooter is dirty, wipe it clean with a soft damp cloth.

Disc Brake Adjustments: If the brake is too tight, use a 6mm Allen wrench to loosen the screws counterclockwise. Push the brake wire to shorten and lock the screw in place. If the brake is too loose, loosen the screws and pull the brake wire to extend the wire and lock the screws.

Tiller adjustment: If the tiller swings while riding, please check the folding mechanism and the fixed position of the tiller and the pole, and use an allen wrench to tighten the screws at the folding mechanism and the fixed position of the tiller.

Tires: The tire does not have enough tread left and must be replaced

DO NOT use alcohol, gasoline, kerosene, or other corrosive chemical solvents to clean the scooter. It can severely damage the appearance and structure of the scooter. Please do not use a pressure washer as it may also cause damage to the electronics.

Storage: When you're not using your scooter store in a dry and cool location. Avoid storing your scooter outdoors because sun exposure can damage it's appearance and may cause wear on the life of the battery and tires.



Battery Information

Only use the approved GOTRAX power adapter to charge your scooter, others may cause risk of fire & equipment may be damaged.

Improper disposal of used batteries may seriously pollute the environment. Please comply with local disposal regulations.

Make sure to store your scooter and power adapter in conditions that do not exceed 122 degrees Fahrenheit or below -4 degrees.

Warning - Risk of Fire - No User Serviceable Parts, The prolonged exposure to UV Rays, Rain and the Elements may damage the enclosed materials, store indoors when not in use.

Warranty

Please contact our customer service team if you are experiencing problems or need more detailed information.

US team after-sales email: **support@gotrax.com**
CA team after-sales email: **CanadaSupport@gotrax.com**

1. Users should operate in accordance with the product manual. In case of any performance fault caused by production quality, the company shall perform the obligations of the three guarantees in accordance with the provisions of relevant laws and regulations of the state.

2. The company is still responsible for the after-sales service of the faults beyond three guarantees and the major components in the three guarantees, but there will be a cost for repair.

3. If the battery replacement is over the warranty time, our company will supply the battery at factory price. To ensure safety, and avoid pollution.

4. We do not cover physical damage due to negligent care and extreme riding.

GOTRAX

WWW.GOTRAX.COM

#RideGOTRAX



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